

Handling a temporary water shutdown

The NYC Department of Design and Construction (DDC) installs and repairs the underground pipes that deliver water in New York City. Some pipes are over 100 years old and need to be replaced. New types of pipes are more resistant to cracks and breaks. They will safely deliver high-quality water for decades to come.

To do this essential work, we have to temporarily turn off your water.

Your water will be turned back on at the end of each work shift.

BEFORE THE WATER SHUTDOWN

- Store water for cooking, cleaning, and other needs
- Shut off the water main valve in your house or building to prevent plumbing problems, including brown water from sediments (or ask your landlord or super to do so)
- Turn off water-cooled systems such as central air and heating

ONCE THE WATER IS BACK ON

- Turn on the building's water main valve (or ask your landlord or super to do so)
- Run all sink and tub faucets for 15-30 minutes to flush the plumbing

QUESTIONS OR CONCERNS?

If you have any concerns or questions, or would like to receive updates, please contact this project's dedicated **Community Construction Liaison**. If you will be uniquely impacted by this work, you may request a special accommodation, if possible.

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ADDITIONAL INFORMATION

During non-construction hours, please call 311.

Please be advised, the water main installation is being performed on behalf of the sponsoring agency, NYC Department of Environmental Protection (DEP). If you have questions about water quality, please contact DEP.