

NYC Health Department New Family Home Visits Initiative

Coordinated Intake & Referral System

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Meeting Agenda

- 1 What is the New Family Home Visits Initiative?
- 2 What is the Coordinated Intake & Referral (CI&R) System?
- 3 Home visiting programs available through the CI&R System
- 4 Questions/next steps

New Family Home Visits

The New Family Home Visits (NFHV) Initiative is a Mayoral initiative that supports the citywide health equity goal by identifying maternal health needs during pregnancy or soon after childbirth, preparing families for delivery and a new baby, and connecting families to needed services.



Our mission is to reduce maternal and child health inequities in communities most impacted by the COVID-19 pandemic.

What is the CI&R System?

- The Coordinated Intake & Referral (CI&R) system is a multi-faceted, HIPAA-compliant, web-based tool, built within the Unite-Us platform.
- Navigators utilize the CI&R system to screen eligible pregnant and parenting families and refer them to home visiting programs and community services according to their needs.
- The CI&R system provides a fast and efficient way for NYC health care and social service providers to manage, track, and share family referrals with partners within their care network.
- The CI&R system is funded and operated by the NYC Health Department as a part of the New Family Home Visits initiative.



How does the CI&R system work?

- The Family Connection Network (FCN), a team of trained public health professionals, uses the CI&R system to screen and refer families by phone.
- FCN Navigators assess each referred family for a variety of vital home visiting programs, all of which provide support, services, and referrals to pregnant and parenting families.
- An intake call takes approximately 3-5 minutes to complete, or possibly longer if a translator is needed.
- At the end of the call, eligible families are referred to a home visiting program and/or other resources in their community. A list of these services may be shared with the family via text, email, or mail.

Screening Questions

- Pre-screening/Prenatal
- Postpartum
- Housing Stability
- Benefits Eligibility
- Food Security
- Exposure to Violence
- Client Consent Form

***Please note:** We do not ask immigration status*

Home Visiting Programs Available Through the CI&R System

CI&R Target Demographic: *Pregnant and parenting families of young children (0-4 years old), including foster and adoptive parents.*

All services are provided regardless of socioeconomic status, race/ethnicity, gender, or immigration status.

NYC Nurse-Family Partnership

NYC-NFP

NYC-NFP provides no-cost nurse home visits to low-income pregnant families, regardless of parity. Available to anyone in NYC who is currently pregnant and eligible for Medicaid or WIC.

Services Include:

- Personal nurse visits beginning during pregnancy until child is 2 years old
- Maternal and child health education
- Connection to health and social services
- Mental health care
- Personal goal setting

Citywide Doula Initiative

CDI

CDI provides doula support before, during, and after childbirth to pregnant people and their families who are income-eligible for Medicaid and live in a TRIE zip code, a shelter, or a foster home, or are younger than age 20.

Services Include:

- Doula support
- 3 prenatal visits
- Labor & Birth attendance
- 4 postpartum visits
- Connection with additional support (e.g., breastfeeding counselors and mental health professionals) as needed

Home Visiting Programs Available Through the CI&R System

Healthy Families New York

HFNY

HFNY provides home-based services to expectant families and new parents, beginning prenatally or shortly after the child's birth until they enter school or Head Start (age 5).

Services Include:

- Family support specialist
- Assessment of child development
- Parenting and child development education
- Connection to other community resources

Newborn Home Visiting Program

NHVP

NHVP provides post-discharge support to families with a new infant 0-3 months old via a multidisciplinary team of nurses, lactation consultants, and social workers.

Services Include:

- Breastfeeding/nutrition support
- Safe sleep education
- Child development education
- Health insurance enrollment
- Mental/physical health & intimate partner violence (IPV) assessments
- Referrals to Early Intervention (EI) and other community resources

ABC/Power of Two

PO2

Utilizing the evidence-based program *Attachment and Biobehavioral Catch-Up* (ABC), PO2 provides support to the primary caregiver(s) of a child 3-48 months old to help them develop responsive parenting skills that will set their child up for success.

Services Include:

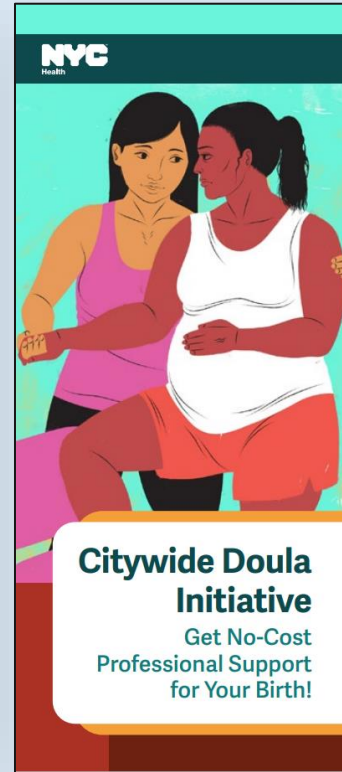
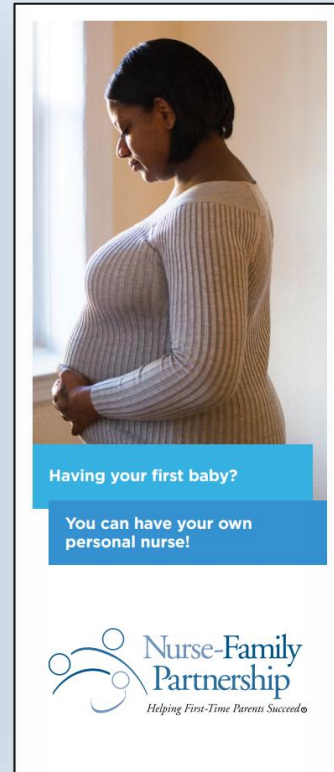
- In-home parent coach
- ABC Program that is completed over 10-weeks, 1 hour per week
- Connection to other community resources

How does the CI&R System benefit providers?

- Provides a fast and efficient way to refer families to home visiting programs and other community services.
- Connects the families you serve to vital home visiting services, including referrals to services and resources that complement your programming and improve your clients' overall health and wellbeing.
- Eliminates the need to determine eligibility for different programs – the CI&R system determines the best program to meet the family's needs.
- Enables partners to access outcomes of referrals and run reports.

The CI&R system operates at no cost to providers.

NFHV Program Materials



To **view** NFHV program materials online or to **order** copies for free delivery:

- Visit nyc.gov/health and search for breastfeeding
- Call 311 (outside NYC, call 212-NEW-YORK, 212-639-9675)
- Email your request to dohmhliterature@health.nyc.gov

Questions?

