## [EXTERNAL] Planned Service Change to the 7/N and W Trains in Late July - Mid August

## Randell, Daniel

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## Dear Community Stakeholder:

To support ADA accessibility improvements at Queensboro Plaza Manhattan-bound 7/N/W trains will be bypassing Queensboro Plaza 24 hours/day beginning Monday, July 31<sup>st</sup> at 5am for N-train, and 6 am for 7/W - trains. These will continue through Monday, August 14<sup>th</sup> with all planned service changes ending at approximately 5:00 am.

- Manhattan-bound customers seeking service at Queensborough Plaza, who have not yet paid a fare and
  entered the system are encouraged to use the nearby Queens Plaza Station (E/M/R) to avoid back-riding.
  Queens Plaza will have service in both directions during this time.
- Customers may also back-ride using either a Flushing-bound 7 train to 33<sup>rd</sup> Street-Rawson or an Astoriabound N/W train to 39<sup>th</sup> Avenue to switch to Manhattan-bound service.

We will be sending out additional reminders closer to the planned change with digital assets that can be shared, as well as a press release.

To learn more about weekend service changes, please subscribe to the MTA Weekender, a newsletter sent on Fridays that tracks planned weekend service changes on the subways, Long Island Rail Road, and Metro-North Railroad.

Customers can call 511 and visit <u>MTA Planned Service Changes</u> for service-related information and customer service. Additionally, please feel free to reach out to me with any questions"

Once again appreciate everyone coming together to get this out to start socializing this.

Best,

Danny

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