



New York City Transit

RE: Automated Camera Enforcement Launching Soon on the Q27 Route

Dear Community Stakeholder:

The Metropolitan Transportation Authority (MTA) will activate Automated Camera Enforcement (ACE) on the **Q27** bus route on **April 17th 2026**, starting a 60-day warning period per New York State law.

The ACE program was developed in collaboration with New York City Department of Transportation to make bus service safer, faster, more reliable, and accessible by enforcing existing traffic laws to help keep buses moving. ACE uses a bus-mounted camera system to issue violations to vehicles improperly using bus lanes and busways, as well as to vehicles that are double parked along bus corridors or blocking bus stops.

Buses are critical to equity and accessibility, and 95.8% of New Yorkers live within 1/4 mile of a bus stop. ACE is an effective tool in preserving this access while increasing bus speeds. Camera enforcement has sped up buses by an average of 5%, with some corridors seeing much larger gains of up to 30%.

On each ACE bus route, the MTA and the City issue warning notices for 60-days before fine-bearing summonses begin. Each of the corridors with active ACE enforcement has signage indicating that those routes are camera-enforced and the hours of enforcement.

Vehicles blocking bus stops or illegally double parked will receive warning notices in the mail for an initial period of 60-days, summonses will be issued after the first 60 days.

Fines start at \$50 and increase by \$50 for each additional violation received, up to a maximum of \$250 per violation. Unpaid fines can result in additional fees and could result in vehicles being booted, towed or having their registration blocked.

Each summons is reviewed for accuracy by a City employee before being issued. All revenue from ACE violations supports MTA operations, including improved bus service. The low rates of repeat violators across the system suggests that the message is getting out that blocking bus lanes or obstructing bus stops, or illegally double parking is an offense, and ACE is successfully changing driver habits.

Drivers can contest violations if they believe they were issued in error by following the instructions on their notice to request a hearing.

To learn more the about ACE program, please visit www.mta.info/ace. To learn more about violations issued under ACE, please visit <https://www.nyc.gov/site/finance/vehicles/mta-bus-camera-violations.page>

Thank you for being a part of the solution.

Sincerely,

A handwritten signature in blue ink, appearing to read "Demetrius Crichlow". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Demetrius Crichlow
President – New York City Transit
MTA

cc: Luke DePalma
Senior Director, Government & Community Relations