

FIRE DEPARTMENT



WHAT WE DO

The Fire Department (FDNY) responds to fires, public safety and medical emergencies, hazardous events, natural disasters and terrorist acts to protect the lives and property of New York City residents and visitors. The Department advances fire safety through its fire prevention, investigation, and education programs, and contributes to the City's homeland security efforts. The Department responds to more than 300,000 fires and non-fire-related emergencies and more than 1.6 million medical emergencies per year.

FOCUS ON EQUITY

FDNY equitably protects the lives and property of all citizens and visitors in New York City, as first responders to more than 1.9 million fires, medical and other emergencies and myriad other incidents on average each year. FDNY makes significant contributions to the safety of all New Yorkers through the delivery of emergency services and public safety initiatives. The Department's efforts have focused on reducing the number of serious fires and fire-related deaths, which have historically had a disproportionate impact on low-income neighborhoods and communities of color. The Department regularly reviews response times to life-threatening medical emergencies across the City and develops strategies to reallocate resources to reduce response times in communities with higher-than-average response times.

FDNY is also committed to cultivating and sustaining a diverse and inclusive workplace for all its employees, as outlined in its Diversity, Equity and Inclusion (DEI) Vision, Mission, and Goals Statement. These objectives are supported by its Equal Employment Opportunity (EEO) Office through training, counseling and education, reviewing reasonable accommodation requests, and the investigation of potential FDNY EEO violations. The EEO Office also ensures compliance with trainings including Sexual Harassment Prevention and Everybody Matters: EEO and Diversity & Inclusion. Informative posters such as those notifying employees of their rights under the City's EEO policy, anti-hate and discrimination posters, and single sex facilities are also displayed in the workplace. Finally, recently FDNY launched the 5th edition of its biennial multimedia storytelling project, We Are FDNY. Featuring 24 members of the Department across the diverse range of Bureaus/Units, the campaign highlights unique and diverse stories from members that reflect all titles. We Are FDNY posters are displayed in all FDNY firehouses, EMS stations, training academies, dispatch and civilian offices. Monthly newsletters, social media posts and workstation desktops also feature these unique stories.

The Department also facilitates the creation of an inclusive work culture by: partnering with 50 employee affiliated organizations to amplify DEI initiatives; showcasing Agency diversity through poster campaigns, commemorating heritage holidays and months, creating quiet spaces in the workplace for the practice of religious faith and wellness activities, and conducting trainings regarding unconscious bias and inclusive leadership.

The Department, through its Community Affairs Unit, works proactively educating, engaging, and empowering communities to prevent emergencies before they happen. By focusing on outreach, education, training, and relationship-building, the unit helps reduce risk, increase preparedness, and build trust with the diverse populations the department serves.

Improving diversity, equity and inclusion is integral to every FDNY objective, especially firefighter recruitment. FDNY maintains a separate website for recruitment, JoinFDNY, which received over one million page views in Fiscal 2025.

OUR SERVICES AND GOALS

SERVICE 1 Protect lives and property from fire hazards and other emergency conditions.

- Goal 1a Reduce the risk associated with fire incidents.
 - Goal 1b Promptly respond to fires and other emergencies.
 - Goal 1c React effectively to fires and other emergencies to minimize damage to persons and property.
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SERVICE 2 Respond to medical emergencies.

- Goal 2a Promptly respond to medical emergencies.
- Goal 2b Provide high quality emergency medical care.

HOW WE PERFORMED

- In the first four months of Fiscal 2026, fire companies conducted over 13 percent more mandatory inspections by uniformed personnel (from 9,325 to 10,580) than over the same period in Fiscal 2025. Mandated inspection requirements, which may result in a violation or summons, are determined each year based in part on the number of permits issued by the City for new construction, demolition, alterations and abatements, as well as complaints received from the public. Conversely, also during this reporting period, completed inspections performed by civilian fire prevention personnel comparatively decreased 14 percent. Last year, inspections were elevated by an increase in asylum-seeker housing needs. This year, inspections returned to levels seen before the first four months of Fiscal 2025.
- Over the first four months of Fiscal 2026, violation orders corrected increased 19 percent compared to the same period in Fiscal 2025, and the percentage of violation orders corrected over the reporting period increased 18 percentage points rising to 90 percent, which is a five-year high. The Bureau of Fire Prevention temporarily assigned members to the enforcement unit to assist in processing violation corrections, which resulted in an increase in violation corrections.
- The Department remains committed to educating the public on best practices regarding fire safety and working directly with New Yorkers to develop lifesaving fire prevention habits. This ongoing outreach and education have led in large part to the number of summonses issued decreasing 59 percent over the first four months of Fiscal 2026 (going from 123 to 51) when compared to the same period in Fiscal 2025. FDNY has conducted multi-layered safety campaigns on social media and at fire safety events.
- Through October of Fiscal 2026, there were 23 percent fewer intentionally set fires compared to the same period in Fiscal 2025. This represents normal variation for the volume of intentionally set fires, which tends to fluctuate between 250 and 350 over a four-month period.
- In the first four months of Fiscal 2026, FDNY delivered 1,115 fire and life safety presentations, over 34 percent more than in the same period of Fiscal 2025. This can be attributed in part to the relaunch of the Get Alarmed Program which targets fire safety education outreach in community boards that have high fire fatalities and incidents. In October 2025, the program went to the Manhattan community of Washington Heights where FDNY and the Red Cross installed free smoke detectors.
- Fire company responses decreased to 383,141 and emergency incidents requiring one or more first companies decreased to 231,34 in the first four months of Fiscal 2026, both four percent fewer than the comparative period of Fiscal 2025. This is due in part to a large decrease in malicious false alarms, by about 16 percent, and decreases in medical emergencies (fire companies only) by eight percent and structural non-residential fires by four percent. Structural residential fires and non-structural fires increased by four and three percent, respectively.
- During the first four months of Fiscal 2026, there were 14 life-threatening fire scene injuries and 10 civilian fire fatalities, 30 percent and 50 percent fewer, respectively, when compared to the same period of Fiscal 2025. This may be due, in part, to a decrease in the severity of fires, there was a two percent decrease in multiple alarm fires across comparative reporting periods.
- The end-to-end average response time to life-threatening medical emergencies by ambulances and fire companies increased 36 seconds during the first four months of Fiscal 2026 compared to the same period in Fiscal 2025 to 10 minutes and 56 seconds. There are several factors impacting increasing response times, including understaffing, the average number of peak ambulances per day steadily declining over the last several fiscal years, and the number of such medical emergencies increasing over time. The Department is focused on increasing staffing with targeted recruitment efforts. The Department has moved up its recruitment campaign cycle from October-December to early June of this year. This recruitment timeline acceleration will allow FDNY to meaningfully engage new interested recruits and hold a filing period during some of the peak months of the year for recent graduates, where engagement with the Department of Education and the City University of New York partners is optimal.

- Firefighters/fire officers who sustained service-connected burn injuries decreased over 22 percent, from 71 to 55. Firefighters/fire officers who sustained service-connected burn injuries resulting in medical leave decreased over 29 percent, from 61 to 43. Fire Safety Command, a bureau within Fire Operations focused on improving firefighter safety, launched an extensive informational campaign on the importance of cleaning the fire-fighting gear. Firefighters and fire officers can now have their gear cleaned whenever they deem it necessary, in addition to the mandatory twice a year cleaning required by the Department. Cleaning gear regularly not only removes cancer-causing contaminants, but it also maintains the Thermal Protection Performance (TPP). Maintaining a higher TTP helps reduce burn injuries.
- The apparatus collision rate decreased from 3.7 collisions per 10,000 responses through October of Fiscal 2025 to 3.3 collisions per 10,000 responses through October of Fiscal 2026. Fire Safety Command sent out teams of experienced Officers and Chauffeurs to discuss ways to decrease intersection accidents. These conversations concentrated on lessons learned from accidents and how best to navigate emergency responses in highly congested areas. The ambulance collision rate increased from 8.1 collisions per 10,000 responses to 9.8 collisions per 10,000 responses. EMS leadership has formalized the process of reviewing collisions and is retraining members who have higher counts of preventable accidents.
- The amount of time between a fire alarm inspection request and the actual inspection has increased 53 percent across comparative reporting periods to 46 days. Fire alarm inspections are becoming more complex as technology evolves and as a result, extra staff are required to complete the inspections. The Bureau of Fire Prevention is implementing a new mobile inspection management application, which when fully implemented will result in workflow efficiencies and increased accountability.

SERVICE 1 Protect lives and property from fire hazards and other emergency conditions.

Goal 1a Reduce the risk associated with fire incidents.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Completed risk-based inspections performed by uniformed personnel	43,543	42,199	39,776	*	*	14,048	13,230
Completed mandatory inspections performed by uniformed personnel	32,869	33,351	32,129	*	*	9,325	10,580
★ Completed inspections performed by civilian fire prevention personnel	153,691	188,097	205,294	161,000	161,000	74,558	64,284
Hazard complaints resolved within one day (%)	91%	94%	94%	85%	85%	93%	92%
Violation orders issued	36,572	38,943	47,522	*	*	16,680	15,978
Violation orders corrected	30,192	31,314	39,903	*	*	12,047	14,387
Violation orders corrected (%)	85%	80%	84%	*	*	72%	90%
Summonses issued	179	217	238	*	*	123	51
★ Investigations	5,856	5,335	5,353	*	*	1,751	1,610
Intentionally set fires	1,058	919	802	*	*	320	245
🔦 Fire and life safety education presentations	3,488	2,319	2,693	*	*	829	1,115
★ Critical Indicator	🔦 Equity Indicator	"NA" Not Available		⬆️⬆️ Directional Target	* None		

Goal 1b Promptly respond to fires and other emergencies.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Structural residential fires	19,666	19,544	20,180	↓	↓	6,281	6,547
★ Structural non-residential fires	4,238	4,465	4,887	↓	↓	1,512	1,456
Structural fires per 100,000 people	278	289	302	*	*	94	96
★ Non-structural fires	12,594	12,260	14,140	↓	↓	4,191	4,311
Fire company responses	1,133,831	1,209,136	1,176,232	*	*	399,973	383,141
Emergency incidents requiring one or more fire companies	654,924	693,005	682,466	*	*	240,790	231,347
Non-fire emergencies	244,235	246,668	249,851	*	*	86,119	88,400
Malicious false alarms	21,524	22,599	21,966	*	*	7,866	6,618
Medical emergencies (fire companies only)	363,617	388,652	371,517	*	*	134,899	124,015
End-to-end average response time to structural fires (minutes:seconds)	5:02	5:02	5:06	*	*	5:06	5:04
★ Average response time to structural fires (FDNY dispatch and travel time only) (minutes:seconds)	4:31	4:33	4:35	4:14	4:14	4:36	4:35
Average response time to all emergencies by fire companies (FDNY dispatch and travel time only) (minutes:seconds)	5:48	5:52	5:51	*	*	5:53	5:52
★ Critical Indicator 🌟 Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

Goal 1c React effectively to fires and other emergencies to minimize damage to persons and property.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Serious fires	2,096	1,898	2,175	*	*	638	647
Multiple alarm fires	205	158	177	*	*	44	43
Serious fires reaching second alarm or higher (%)	10%	8%	8%	*	*	7%	7%
Non-life-threatening fire scene injuries	837	771	823	*	*	257	246
Life-threatening fire scene injuries	61	58	60	*	*	20	14
★ 🌟 Civilian fire fatalities	102	74	76	↓	↓	22	10
Civilian fire fatalities per 100,000 people	1.19	0.89	0.92	*	*	0.27	0.12
★ Critical Indicator 🌟 Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

SERVICE 2 Respond to medical emergencies.

Goal 2a Promptly respond to medical emergencies.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Life-threatening medical emergency incidents	605,140	633,361	620,467	*	*	209,601	209,753
Emergency medical incidents (ambulances)	1,613,316	1,644,446	1,615,531	*	*	548,589	545,352
Average number of medical emergencies per day	4,380	4,430	4,361	*	*	4,418	4,325
Medical emergencies resulting in patient transport	1,009,613	1,029,292	1,001,801	*	*	338,796	311,357
Average turnaround time for ambulances at hospitals (minutes:seconds)	38:10	40:50	40:40	*	*	41:32	40:06
Average ambulance in-service hours per day	8,686	8,653	8,399	*	*	8,376	7,986
End-to-end combined average response time to life-threatening medical emergencies by ambulances and fire companies (minutes:seconds)	9:50	10:03	10:21	*	*	10:20	10:56
End-to-end average response time to life-threatening medical emergencies by ambulances (minutes:seconds)	10:43	10:52	11:21	*	*	11:21	12:05
End-to-end average response time to life-threatening medical emergencies by fire companies (minutes:seconds)	9:24	9:37	9:42	*	*	9:37	9:57
★ Combined average response time to life-threatening medical emergencies by ambulances and fire companies (FDNY dispatch and travel time only) (minutes:seconds)	7:03	7:23	7:45	6:00	6:00	7:43	8:17
Combined average response time to life-threatening medical emergencies by ambulances and fire companies, with calls starting at indication of life-threatening emergency (FDNY dispatch and travel time only) (minutes:seconds)	6:31	6:29	6:46	*	*	6:50	6:59
Average response time to life-threatening medical emergencies by ambulances (FDNY dispatch and travel time only) (minutes:seconds)	7:59	8:16	8:49	6:55	6:55	8:48	9:30
Average response time to life-threatening medical emergencies by fire companies (FDNY dispatch and travel time only) (minutes:seconds)	5:50	5:56	5:52	4:38	4:38	5:55	5:52
★ Critical Indicator Equity Indicator "NA" Not Available Directional Target * None							

Goal 2b Provide high quality emergency medical care.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Segment one incidents (cardiac arrest and choking)	30,306	30,038	28,320	*	*	9,373	8,957
Cardiac arrest patients revived (%)	20%	20%	17%	*	*	NA	NA
Witnessed cardiac arrest patients revived (%)	34%	37%	31%	*	*	NA	NA
Asthma patients who received nebulized medication	10,475	10,508	10,850	*	*	NA	NA
Allergic reaction patients who received Epinephrine	1,572	1,675	2,117	*	*	NA	NA
Severe stroke patients transported to specialty stroke hospitals	1,269	1,427	1,511	*	*	NA	NA
STEMI patients transported to specialty cardiac hospitals	1,063	883	882	*	*	NA	NA
★ Critical patients who received advanced life supporting treatments	126,056	117,269	133,789	*	*	NA	NA
★ Critical Indicator Equity Indicator "NA" Not Available Directional Target * None							

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Payout (\$000)	\$47,387	\$35,061	\$61,834	*	*	\$11,220	\$20,445
FDNY workers who sustained service-connected injuries (total agency-wide)	9,055	8,311	7,978	*	*	NA	NA
Firefighters/fire officers who sustained service-connected injuries	7,204	6,225	6,306	*	*	2,262	2,276
Firefighters/fire officers who sustained service-connected injuries resulting in medical leave	3,917	3,585	3,261	*	*	1,225	1,208
Firefighters/fire officers who sustained service-connected burn injuries	231	190	189	*	*	71	55
Firefighters/fire officers who sustained service-connected burn injuries resulting in medical leave	176	131	154	*	*	61	43
EMS workers/officers who sustained service-connected injuries	1,793	1,627	1,576	*	*	589	475
Civilian workers who sustained service-connected injuries	58	68	79	*	*	25	28
Firefighter/fire officer service-connected injury rate (per 10,000 responses)	63.5	54.8	53.6	*	*	56.6	59.0
Apparatus collision rate (per 10,000 responses)	3.5	2.9	3.2	*	*	3.7	3.3
Ambulance collision rate (per 10,000 responses)	8.5	8.5	8.7	*	*	8.1	9.8
Average time from inspection request until inspection — Fire alarm inspections (days)	40	25	35	*	*	30	46
Average time from inspection request until inspection — Rangehood inspections (days)	5	5	5	*	*	5	5
Violations admitted to or upheld at the Office of Administrative Trials and Hearings (%)	92%	96%	96%	*	*	96%	96%
★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Customer Experience							
Letters responded to within 14 days (%)	100%	100%	100%	*	*	100%	100%
E-mails responded to within 14 days (%)	99%	100%	100%	*	*	100%	100%
Completed requests for interpretation	10,938	16,845	18,650	*	*	NA	NA
Average wait time to speak with a customer service agent (minutes:seconds)	40:48	59:21	39:59	*	*	NA	NA
CORE facility rating	96	NA	100	*	*	NA	NA
★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2025 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY23	FY24	FY25	FY26	FY26 ¹	FY27 ¹	FY25	FY26
Expenditures (\$000,000) ²	\$2,552.2	\$2,719.8	\$2,843.8	\$2,621.2	\$2,821.6	\$2,645.8	\$932.2	\$921.1
Revenues (\$000,000)	\$108.9	\$115.0	\$142.3	\$108.4	\$108.4	\$108.4	\$57.9	\$54.0
Personnel (uniformed)	10,672	10,652	11,123	11,294	11,294	11,294	10,814	10,903
Personnel (civilian)	6,398	6,537	6,446	6,407	6,321	6,308	6,402	6,336
Overtime paid (\$000,000)	\$504.3	\$534.8	\$569.6	\$453.8	\$546.9	\$472.5	\$169.2	\$169.1
Capital commitments (\$000,000)	\$261.1	\$174.8	\$160.1	\$288.0	\$257.2	\$175.2	\$21.0	\$105.9
¹ February 2026 Financial Plan. ² Expenditures include all funds "NA" - Not Available								

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency’s goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the ‘Applicable MMR Goals’ column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY25 ¹ (\$000,000)	February 2026 Financial Plan FY26 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$2,489.7	\$2,475.6	
001 - Executive Administrative	\$134.9	\$142.5	All
002 - Fire Extinguishment & Emergency Response	\$1,874.0	\$1,852.6	All
003 - Fire Investigation	\$28.4	\$26.5	1a
004 - Fire Prevention	\$52.8	\$58.4	1a, 1c
009 - Emergency Medical Service	\$399.7	\$395.5	2a
Other Than Personal Services - Total	\$354.1	\$346.0	
005 - Executive Administrative	\$236.0	\$258.4	All
006 - Fire Extinguishment & Emergency Response	\$49.6	\$41.7	All
007 - Fire Investigation	\$0.2	\$0.3	1a
008 - Fire Prevention	\$28.1	\$2.1	1a, 1c
010 - Emergency Medical Service	\$40.2	\$43.5	2a
Agency Total	\$2,843.8	\$2,821.6	
¹ Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2025. Includes all funds. ² Includes all funds. ³ Refer to agency goals listed at front of chapter.			

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- The previously published Fiscal 2025 4-Month Actual figure in Goal 1a for ‘Fire and life safety education presentations’ of 1,610 was an error and has been corrected to 829.
- The previously published Fiscal 2025 figure in Goal 1c for ‘Serious fires’ was revised from 598 to 638. In advance of the Fiscal 2025 Mayor’s Management Report (MMR), the calculation for ‘Serious fires’ was changed to use more restrictive logic that ensures that the incident was a fire and includes the appropriate alarm level categories.
- The previously published Fiscal 2025 4-Month Actual figure in Goal 1c for ‘Multiple alarm fires’ was revised from 45 to 44. In advance of the Fiscal 2025 MMR, the calculation for ‘Multiple alarm fires’ was changed to use more restrictive logic that ensures that the incident was a fire and includes the appropriate alarm level categories.
- The previously published Fiscal 2025 4-Month Actual figure in Goal 1c for ‘Serious fires reaching second alarm or higher (%)’ was revised from 8 percent to 7 percent. Changes to the calculations for ‘Serious fires’ and ‘Multiple alarm fires’ resulted in changes to ‘Serious fires reaching second alarm or higher (%)’.
- The previously published Fiscal 2025 4-Month Actual figure in Goal 1c for ‘Non-life-threatening fire scene injuries’ was revised from 255 to 257. In advance of the Fiscal 2025 MMR, the calculation for ‘Non-life-threatening fire scene injuries’ was changed to match the calculation used for EquityNYC—an interactive digital version of the Social Indicators and Equity Report.
- The previously published Fiscal 2025 4-Month Actual figure in Goal 2a for ‘Average number of medical emergencies per day’ was revised from 4,346 to 4,418. In advance of the Fiscal 2025 MMR, the calculation for ‘Average number of medical emergencies per day’ was changed to remove restrictions on the type of EMS unit that responded to the emergencies.
- The previously published Fiscal 2025 4-Month Actual figure in Goal 2a for ‘Medical emergencies resulting in patient transport’ was revised from 336,465 to 338,796. In advance of the Fiscal 2025 MMR, the calculation for ‘Medical emergencies resulting in patient transport’ was changed to use a more thorough method of determining whether a patient was transported to a hospital.

- The Fiscal 2025 figure for 'Payout (\$000)' in the Agency-wide Management section was updated from \$44,195 to \$61,834. Preliminary data for this indicator was sourced from the Law Department for publication in the Fiscal 2025 Mayor's Management Report, while this revised value was provided by the Office of Management and Budget.
- The previously published Fiscal 2025 4-Month Actual figure in Agency-wide Management section for 'Firefighter/fire officers who sustained service-connected burn injuries resulting in medical leave' was revised from 60 to 61.

ADDITIONAL RESOURCES

For more information on the agency, please visit: www.nyc.gov/fdny.

For more information on agency recruitment materials, please visit www.JoinFDNY.com.

