

DEPARTMENT OF SANITATION



WHAT WE DO

The New York City Department of Sanitation (DSNY) keeps New York City clean, safe, and healthy by collecting trash and recycling, composting food scraps and yard waste, cleaning streets and public spaces, and clearing snow and ice from its roadways. DSNY is staffed by over 10,000 people and maintains over 5,000 pieces of equipment across all 59 Sanitation districts. DSNY collects approximately 24 million pounds of waste produced by New York City residents every day and regulates the collection of an additional 20 million pounds per day produced by New York City businesses.

FOCUS ON EQUITY

DSNY provides high-quality proactive and responsive cleaning, collection, and snow removal services to all New Yorkers in all parts of the City. Initiatives that greatly improve the quality of life for all New Yorkers, especially those in marginalized neighborhoods, include DSNY's continued efforts to clean vacant lots, combat illegal dumping, remove derelict and abandoned vehicles from City streets, and ensure that private transfer stations are regularly inspected. All of these programs showed marked improvements in the first four months of Fiscal 2026.

In Fiscal 2024, DSNY expanded containerization requirements to every single New York City business, and in Fiscal 2025, further expanded containerization requirements to include trash from all buildings with one to nine residential units. With 70 percent of the City's trash now required to be set out in bins instead of piled on sidewalks, DSNY has made containerization enforcement a top priority.

DSNY's citywide expansion of curbside composting in October 2024 continues to produce record results leading to a 17 percent increase in recycled tons of DSNY-collected material in the first four months of Fiscal 2026. This program was designed with equity in mind to ensure that all New Yorkers receive the same, easy-to-use curbside service. Trash containerization and composting are key equity solutions that reduce the food supply that has fueled the City's rodent problem and keep New York City neighborhoods cleaner and healthier.

Finally, snow plans for Fiscal 2026 reflect a continued focus on plowing equity. DSNY will now salt and plow all protected bike lanes ensuring the same level of service as City streets. As conditions allow, DSNY will also pre-treat all highways with brine before snowstorms to make them easier to clear. In addition, DSNY has improved its internal systems to monitor snow operations in real time, making sure all areas of the City receive the same level of service.

OUR SERVICES AND GOALS

SERVICE 1 Clean streets, sidewalks, and vacant lots.

Goal 1a Increase street and sidewalk cleanliness.

Goal 1b Enforce Sanitation regulations.

SERVICE 2 Collect and dispose of waste.

Goal 2a Improve efficiency of waste handling.

SERVICE 3 Recycle waste.

Goal 3a Increase the percentage of waste recycled.

Goal 3b Enforce recycling regulations.

Goal 3c Expand opportunities to reuse and recycle textile, electronic, and hazardous waste.

SERVICE 4 Collect and compost organic material.

Goal 4a Increase composting.

SERVICE 5 Prepare and clear snow and ice from City streets and roadways.

Goal 5a Stay ahead and be prepared for winter storms and impacts.

HOW WE PERFORMED

- Over the first four months of Fiscal 2026, an increase in personnel assigned to vacant lot cleaning and a partial restoration of budgeted posts had a significant impact. While vacant lot cleaning requests decreased 22 percent, the number of vacant lots cleaned increased nearly seven-fold, going from 26 vacant lots cleaned during the first four months of Fiscal 2025 to 205 lots cleaned over the same reporting period in Fiscal 2026.
- The number of needles collected by DSNY in the first four months of Fiscal 2026 dropped 71 percent to 13,550 needles, down from 47,273 needles in the first four months of Fiscal 2025. This is because fewer needles were discovered during cleanings over the reporting period.
- DSNY cleaned 3,819 Targeted Neighborhood Taskforce (TNT) locations in the first four months of Fiscal 2026. While this is down slightly compared to the 3,955 locations cleaned over the same period in Fiscal 2025, the related number of miles of TNT locations cleaned increased from 3,467 to 3,508 over comparative reporting periods. This occurred because DSNY devotes resources to roadway median cleaning that fall outside of TNT routes and are not reflected in TNT location totals but are captured through TNT miles cleaned.
- DSNY cleaned 1,665 miles of highway in the first four months of Fiscal 2026, a nine percent increase compared to the same period of Fiscal 2025. After taking over all highway cleaning from the New York City Department of Transportation in March 2023, this increase shows DSNY's ongoing dedication to keeping the City's highways clear.
- DSNY received 11 percent fewer graffiti service requests (SRs) from NYC311 over the first four months of Fiscal 2026 (6,149) compared to the same period in Fiscal 2025 (6,882), and relatedly, the 6,037 graffiti SRs closed was 14 percent lower across comparative reporting periods. However, this figure does not include graffiti removal completed by DSNY outside of the NYC311 system, such as those associated with special events, DSNY field observations, and requests coming from elected officials or community groups.
- To further the City's commitment to trash containerization, which reduces rat activity and increases the quality of life for all New Yorkers, DSNY focused on containerization enforcement, issuing nearly two and half times more containerization summonses and warnings in the first four months of Fiscal 2026 compared to the same period in Fiscal 2025, totaling 47,219 summonses and warnings. Due to the prioritization of limited resources, DSNY issued 11% fewer cleanliness violations, dropping from 368,002 to 328,418.
- Combating illegal dumping continues to be a priority for DSNY. As a result, 15 percent more illegal dumping summonses were issued in the first four months of Fiscal 2026 (283) compared to the same period in Fiscal 2025 (246). In addition, 80 percent more vehicles were impounded for illegal dumping (182), nearly 50 percent of the 417 total impounded in all of Fiscal 2025.
- DSNY continues to engage in a multi-pronged strategy to get abandoned and derelict cars off City streets. Through the interagency Abandoned Vehicle Removal Taskforce, in partnership with the New York City Police Department, 35 percent more vehicles were removed over the first four months of Fiscal 2026 compared to the same period in Fiscal 2025, totaling nearly 10,000 abandoned vehicles removed from City streets over the reporting period.
- DSNY has historically reported on separate productivity measures for residential refuse and recycling collection in tons per truck-shift and percent of trucks dumped on shift. Starting in Fiscal 2025, DSNY introduced a new productivity program that combines refuse and recycling for these indicators. The newly combined refuse and recycling indicators will start to appear in the Fiscal 2026 Mayor's Management Report (MMR), and the previously separate refuse and recycling productivity indicators will be removed. To maintain continuity in reporting, DSNY has continued through this Fiscal 2026 Preliminary MMR to report on the legacy indicators of refuse tons per truck-shift, percent of refuse trucks dumped on shift, recycling tons per truck-shift, and percent recycling trucks dumped on shift. The new productivity program implemented in Fiscal 2025 required a reduction in truck shifts. With fewer available shifts and the inclusion of citywide curbside composting into the program, trucks are dumping less frequently, as additional time is needed to complete collection. As such, the refuse trucks dumped on shift decreased from 57.4 percent in the first four months of Fiscal 2025 to 48.6 percent in Fiscal 2026, and the recycling trucks dumped on shift decreased from 26.7 percent to 19.5 percent.

- The average outage rate for collection trucks decreased for the first time since Fiscal 2020, decreasing six percentage points to 26 percent at the close of the Fiscal 2026 reporting period, compared to 32 percent at the same point last year. This is the lowest rate since Fiscal 2023 and can be attributed to the replacement of over-age vehicles and the ability to hire more mechanics to replace the ones who have retired.
- DSNY collected over 235,000 thousand tons of recyclable material over the first four months of Fiscal 2026, 17 percent more than over the first four months of Fiscal 2025. The diversion rate for recyclable material collected by DSNY, which includes organics, ticked up nearly three percentage points from 16.5 to 19.4 percent. These increases demonstrate the ongoing success of the citywide rollout of curbside composting collection that started in Fiscal 2025.
- With the expansion of the mandatory curbside composting collection program in October 2024, there has been associated enforcement of recycling regulations. Over the first four months of Fiscal 2026, DSNY issued nearly 37,000 recycling summonses and warnings, a 134 percent increase compared to the same period in Fiscal 2025. The 15 percent increase in Office of Administrative Trials and Hearings violations issued over the same period are connected to this increase in summonses.
- With curbside composting collection now in full effect, with many residents having designated composting bins located at their respective buildings, Smart Composting Bin unlocks decreased 44 percent over the first four months of Fiscal 2026 compared to the same period in Fiscal 2025. However, with over nearly 251,000 Smart Composting Bin unlocks, it is clear that New Yorkers continue to utilize the 409 Smart Composting Bins deployed citywide.
- Private transfer station inspections increased by 16 percent during the first four months of Fiscal 2026 compared to the same period in Fiscal 2025, going from 1,555 to 1,810, returning to the typical volume—1,865 inspections were performed over the same period in Fiscal 2024. DSNY achieved this return to typical volume by hiring new officers after losing staff in Fiscal 2025 to retirement, promotion, and reassignment.

SERVICE 1 Clean streets, sidewalks, and vacant lots.

Goal 1a Increase street and sidewalk cleanliness.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Vacant lot cleaning requests	2,831	2,967	2,711	2,500	2,500	1,416	1,112
★ Lots cleaned citywide	1,440	534	101	3,200	3,200	26	205
★ Needles removed	90,861	83,807	126,247	↑	↑	47,372	13,550
Litter baskets serviced (000)	10,744.1	8,816.1	8,751.8	*	*	3,061.0	2,920.1
Targeted Neighborhood Taskforce locations cleaned	14,326	19,011	13,188	*	*	3,955	3,819
Distance of Targeted Neighborhood Taskforce locations cleaned (miles)	7,760	16,504	12,042	*	*	3,467	3,508
Miles of highway cleaned	1,224	2,905	3,708	*	*	1,534	1,665
Graffiti service requests received	8,831	19,674	20,550	*	*	6,882	6,149
Graffiti service requests closed	7,552	19,681	20,734	*	*	6,993	6,037
★ Critical Indicator	● Equity Indicator	“NA” Not Available	↑↓ Directional Target	* None			

Goal 1b Enforce Sanitation regulations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Cleanliness violations issued	917,627	992,192	950,598	*	*	368,002	328,418
Containerization summonses and warnings issued	8,342	52,994	201,513	*	*	19,162	47,219
Illegal dumping cameras deployed	170	287	337	*	*	NA	NA
Illegal dumping vehicles impounded	241	286	417	*	*	101	182
Illegal dumping summonses issued	763	721	872	*	*	246	283
Abandoned vehicles removed from City streets	6,220	12,932	26,605	*	*	7,337	9,884
★ Critical Indicator	● Equity Indicator	“NA” Not Available	↑↓ Directional Target	* None			

SERVICE 2 Collect and dispose of waste.

Goal 2a Improve efficiency of waste handling.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Tons of refuse disposed (000)	3,162.5	3,202.5	3,153.6	3,150.0	3,150.0	1,096.4	1,063.8
★ Refuse tons per truck-shift	9.5	10.0	10.2	10.7	10.7	10.4	10.3
★ Trucks dumped on shift (%)	42.1%	56.8%	51.1%	45.6%	45.6%	57.4%	48.6%
Average outage rate for all collection trucks (%)	26%	28%	28%	*	*	32%	26%
Refuse serviced after scheduled day (%)	0.0%	0.0%	0.0%	*	*	0.0%	0.0%
★ Critical Indicator	🌱 Equity Indicator	“NA” Not Available	↕ Directional Target	* None			

SERVICE 3 Recycle waste.

Goal 3a Increase the percentage of waste recycled.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ DSNY-collected recycled tons (000)	619.2	638.9	669.3	848.6	848.6	202.2	235.4
★ 🌱 DSNY-collected diversion rate (%)	17.2%	17.5%	18.5%	23.0%	23.0%	16.5%	19.4%
Overall tons recycled (000)	797	834	867	*	*	NA	NA
Overall recycling diversion rate (%)	20.2%	20.7%	21.8%	*	*	NA	NA
★ Recycling tons per truck-shift	5.2	5.1	5.1	6.2	6.2	5.1	5.2
Recycling trucks dumped on shift (%)	22.8%	26.2%	22.9%	*	*	26.7%	19.5%
Recycling serviced after scheduled day (%)	0.0%	0.0%	0.1%	*	*	0.0%	0.1%
★ Critical Indicator	🌱 Equity Indicator	“NA” Not Available	↕ Directional Target	* None			

Goal 3b Enforce recycling regulations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Recycling summonses and warnings issued	47,267	51,848	95,947	*	*	15,757	36,834
★ Critical Indicator	🌱 Equity Indicator	“NA” Not Available	↕ Directional Target	* None			

Goal 3c Expand opportunities to reuse and recycle textile, electronic, and hazardous waste.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Tons of household hazardous waste recycled (000)	1.6	1.7	1.0	*	*	NA	NA
Tons of textiles recycled (000)	6.7	6.6	8.0	*	*	NA	NA
Tons of e-waste recycled (000)	8.6	9.9	8.1	*	*	NA	NA
★ Critical Indicator	🌱 Equity Indicator	“NA” Not Available	↕ Directional Target	* None			

SERVICE 4 Collect and compost organic material.

Goal 4a Increase composting.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Tons of organics diverted (000)	105.6	129.6	163.5	↕	↕	NA	NA
Smart composting bins deployed	419	418	426	*	*	389	409
Smart composting bin unlocks	303,500	1,215,618	1,091,398	*	*	450,494	250,730
★ Critical Indicator	🌱 Equity Indicator	“NA” Not Available	↕ Directional Target	* None			

SERVICE 5 Prepare and clear snow and ice from City streets and roadways.

Goal 5a Stay ahead and be prepared for winter storms and impacts.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Snowfall (total inches)	2.0	13.0	9.3	*	*	0.0	0.0
★ Snow activation events	11	6	13	*	*	NA	NA
Salt used (tons)	83,771	196,588	234,845	*	*	0	0
Brine used (gallons)	0	29,200	274,850	*	*	NA	NA
★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Cases commenced against the City in state and federal court	355	293	418	*	*	57	111
Payout (\$000)	\$76,575	\$46,222	\$78,473	*	*	\$27,890	\$20,323
Private transfer station permits	58	58	58	*	*	58	NA
Private transfer station inspections performed	4,731	5,895	5,171	*	*	1,555	1,810
Office of Administrative Trials and Hearings violations issued	393,940	470,775	663,651	*	*	172,851	198,657
Violations admitted to or upheld at the Office of Administrative Trials and Hearings (%)	91%	90%	93%	*	*	93%	91%
Refuse collection cost per ton (\$)	\$344	\$320	NA	*	*	NA	NA
Refuse cost per ton (fully loaded) (\$)	\$566	\$547	NA	*	*	NA	NA
Disposal cost per ton (\$)	\$222	\$226	NA	*	*	NA	NA
Recycling cost per ton (fully loaded) (\$)	\$779	\$805	NA	*	*	NA	NA
Recycling collection cost per ton (\$)	\$690	\$742	NA	*	*	NA	NA
Paper recycling revenue per ton (\$)	\$15	\$13	\$13	*	*	\$13	\$13
Workplace injuries reported (uniform and civilian)	760	972	1,128	*	*	392	383
★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Customer Experience							
Completed requests for interpretation	36	74	22	*	*	NA	NA
Letters responded to within 14 days (%)	89%	85%	93%	*	*	91%	98%
E-mails responded to within 14 days (%)	91%	76%	87%	*	*	96%	93%
★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Response to 311 Service Requests (SRs)							
Percent meeting time to close – Missed Collection (5 days)	68%	79%	84%	*	*	88%	85%
Percent meeting time to close – Dirty Conditions - Illegal Postering (7 days)	84%	90%	92%	*	*	93%	90%
★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2025 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY23	FY24	FY25	FY26	FY26 ¹	FY27 ¹	FY25	FY26
Expenditures (\$000,000) ²	\$1,919.3	\$1,977.8	\$2,057.9	\$1,988.0	\$2,249.0	\$2,076.6	\$942.7	\$869.5
Revenues (\$000,000)	\$23.4	\$18.4	\$18.4	\$20.2	\$20.2	\$21.4	\$6.4	\$7.3
Personnel (uniformed)	8,045	8,150	8,170	7,957	7,957	7,963	8,266	8,390
Personnel (civilian)	1,979	1,872	1,803	1,944	1,946	1,939	1,871	1,775
Overtime paid (\$000,000)	\$176.2	\$162.5	\$204.7	\$162.5	\$257.9	\$185.0	\$57.7	\$67.3
Capital commitments (\$000,000)	\$406.0	\$282.8	\$277.5	\$285.3	\$282.8	\$277.1	\$178.4	\$44.0
¹ February 2026 Financial Plan. ² Expenditures include all funds "NA" - Not Available								

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY25 ¹ (\$000,000)	February 2026 Financial Plan FY26 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$1,251.1	\$1,343.6	
101 - Executive Administrative	\$82.8	\$87.3	All
102 - Cleaning and Collection	\$956.8	\$995.3	1a, 1b, 2a, 3a, 3b, 3c
103 - Waste Disposal	\$45.5	\$40.2	2a, 3a, 3b, 3c
104 - Building Management	\$31.7	\$34.9	*
105 - Bureau of Motor Equipment	\$85.8	\$89.3	All
107 - Snow Budget	\$48.5	\$96.7	5a
Other Than Personal Services - Total	\$806.9	\$905.4	
106 - Executive and Administrative	\$129.8	\$163.2	All
109 - Cleaning and Collection	\$30.4	\$27.8	1a, 1b, 2a, 3a, 3b, 3c
110 - Waste Disposal	\$577.8	\$594.8	2a, 3a, 3b, 3c
111 - Building Management	\$5.0	\$6.1	*
112 - Motor Equipment	\$28.0	\$25.9	All
113 - Snow Budget	\$36.0	\$87.6	5a
Agency Total	\$2,057.9	\$2,249.0	
¹ Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2025. Includes all funds. ² Includes all funds. ³ Refer to agency goals listed at front of chapter. * None			

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- Name changes were made to the following Services and Goals to better match existing wording. Goal 1b was changed from 'Enforcement of Sanitation regulations' to 'Enforce Sanitation regulations.' Goal 3b changed from 'Enforcement of recycling regulations' to 'Enforce recycling regulations.' Service 4 changed from 'Collect organic material and compost it' to 'Collect and compost organic material.'
- The previously published four-month actual Fiscal 2025 figure for 'Litter baskets serviced (000)' in Goal 1a was revised from 3,679 to 3,061 after adjustments were made based upon ongoing field assessments which now benefit from a more advanced and accurate methodology. As noted in the Fiscal 2025 Mayor's Management Report, fluctuations in basket locations are common due to factors such as physical damage, nearby construction activity, persistent graffiti, or the inappropriate disposal of household and commercial waste. Additionally, previous supply chain issues continue to impact the Department's ability to replace damaged baskets with NYC BetterBins— modern, modular litter receptacles designed to replace the City's traditional green wire-mesh street baskets.
- The previously published four-month actual Fiscal 2025 figure for 'Illegal dumping vehicles impounded' in Goal 1b was revised from 204 to 101 after adjustments were made to how such vehicles are counted by removing from this indicator vehicles involved in illegal car wash enforcement operations.
- The previously published Fiscal 2025 figure for 'Overall tons recycled (000)' in Goal 3a was changed from 870 to 867.
- The previously published Fiscal 2025 figures in Goal 3c were changed: 'Tons of household hazardous waste recycled (000)' changed from 1.1 to 1.0, 'Tons of textiles recycled (000)' changed from 7.4 to 8.0, and 'Tons of e-waste recycled (000)' changed from 8.0 to 8.1.
- The previously published Fiscal 2025 figure for 'Tons of organics diverted (000)' in Goal 4a was changed from 166.5 to 163.5.
- The Fiscal 2025 figure for 'Payout (\$000)' in the Agency-wide Management section was updated from \$68,659 to \$78,473. Preliminary data for this indicator was sourced from the Law Department for publication in the Fiscal 2025 Mayor's Management Report, while this revised value was provided by the Office of Management and Budget.

ADDITIONAL RESOURCES

For additional information go to:

- Curbside Composting:
<https://www.nyc.gov/site/dsny/collection/residents/curbside-composting.page>
- Commercial Waste Zones:
<https://www.nyc.gov/site/dsny/businesses/commercial-waste-zones.page>
- The Social Indicators and Equity Report, EquityNYC:
<http://equity.nyc.gov/>

For more information on the agency, please visit: www.nyc.gov/dsny.