



ADMINISTRATION FOR CHILDREN'S SERVICES

WHAT WE DO

The Administration for Children's Services (ACS) is responsible for protecting the safety and promoting the well-being of New York City's children and strengthening their families by providing child welfare, juvenile justice, and child care services. With regards to child welfare, ACS contracts with nonprofit organizations to support and stabilize families at risk of a crisis through prevention services and with foster care agencies for children unable to remain safely at home. The Agency's Division of Child Protection responds to reports of suspected child abuse or neglect. Concerning youth and family justice, ACS manages and funds services including detention and alternatives to detention, as well as Close to Home placement, intensive community-based preventive alternatives for youth, and support services for families. The Division of Child and Family Well-Being issues child care vouchers for children eligible for subsidized child care and promotes a two-generation approach to child and family wellbeing, family stability and equity through public education campaigns and a place-based approach including Family Enrichment Centers and the Community Partnership Program.

FOCUS ON EQUITY

ACS seeks to establish equitable family support, child welfare and juvenile justice programs in which one's race, gender, sexual orientation, or other identities do not predict how one fares within them. African American/Black and Latinx families are overrepresented at key points along child welfare and juvenile justice pathways. ACS has implemented several strategies to address racial disproportionality within these systems.

The Agency's Collaborative Assessment, Response, Engagement & Support (CARES) approach diverts some families from a traditional child welfare investigation and connects them with supportive resources. ACS is educating mandated reporters, certain professionals who are specially equipped and required to report child abuse or mistreatment, to understand when a child abuse and/or neglect report is necessary and when it may be better to seek supportive services for a family. ACS has also shifted child protection staff to provide more immediate, intensive support for families with children at high risk of foster care placement.

ACS operates Family Enrichment Centers (FECs), which are inviting walk-in spaces designed with and for community members where families can participate in various offerings and access resources. FECs aim to promote protective factors such as social connection, resilience, knowledge of parenting and child development, social and emotional competence of children, and access to concrete supports. ACS has contracts for 30 FECs, the 30th and final of which started in January 2026.

Parents with lived experience in the child welfare system provide valuable insight on how to improve ACS's work. In July 2023, ACS began funding and supporting the Parents Empowering Parents initiative, a peer support program in which parents with prior experience in the child welfare system offer advocacy and guidance to those currently navigating it. As of October 2026, there are 88 parent advocates within the foster care continuum and foster care agencies are continuing their hiring efforts. ACS also contracts with partner organizations to provide parent advocates at initial child safety conferences and prevention services, as well as for families of youth in detention and Close to Home facilities.

In addition, to remedy some of the challenges unique to system-involved youth, ACS expanded the Fair Futures program, which utilizes coaches and mentors who work to enhance education, employment, housing, and permanency outcomes for youth between the ages of 11 to 26 currently or formerly involved with foster care, as well as for justice-involved youth. Additionally, ACS supports college students in foster care through the College Choice program, which offers students academic advisement and financial support, including tuition. Young people in foster care who are participating in vocational and job readiness training are also connected with social and financial support, including a daily cash stipend through the Career Choice program. ACS is also adding resources to promote youth safety and success through counseling and community engagement for young people in the foster care and juvenile justice systems. To meet the needs of LGBTQ+ youth in foster care, ACS continues to strengthen staff training and foster parent recruitment and training, based on findings from an assessment of youth experiences.

OUR SERVICES AND GOALS

SERVICE 1 **Protect children from child abuse.**

- Goal 1a Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk.
- Goal 1b Reduce the risk of child maltreatment occurring in at-risk families through the provision of high-quality prevention services.
- Goal 1c Provide safe and stable foster care placements for children who cannot remain safely at home.
- Goal 1d Encourage and support family-based foster care.
- Goal 1e Reduce time to reunification, kinship guardianship and/or adoption and maintain strong family connections for children.

SERVICE 2 **Ensure access to quality early child care and education services in all communities.**

- Goal 2a Provide access to affordable child care.
- Goal 2b Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk at child care centers.

SERVICE 3 **Provide custody and care of youth in secure and safe detention and placement facilities while providing casework services.**

- Goal 3a Assure that detention facilities are safe and secure.
- Goal 3b Provide youth in detention and placement with appropriate health and mental health services.
- Goal 3c Provide services to prevent youth from returning to the juvenile justice system.

HOW WE PERFORMED

- The percentage of reports responded to by child protection staff within 24 hours increased from 91.3 percent to 92.8 percent, and the percentage of investigations completed within 60 days rose from 97 percent to 98 percent in the first four months of Fiscal 2026 compared to the same period in Fiscal 2025, reflecting ongoing improvements in timely and complete assessments and service delivery that allow more cases to be resolved within required timeframes.
- The number of investigations conducted in response to reports made to the State Central Register of Child Abuse and Maltreatment (SCR) declined nearly five percent from 12,362 during the first four months of Fiscal 2025 to 11,801 during the same period in Fiscal 2026. This decrease is driven in part by work with community and government partners, such as New York City Public Schools (NYCPS), to support families in the community before a report to the SCR is required. Resources such as the Preventive Services Support Line are also available to families without the need for protective involvement.
- Cases diverted to the Collaborative Assessment Response, Engagement, and Support (CARES) track, a child protection response for low- and moderate-risk cases that is governed by New York State law and does not involve a determination of possible maltreatment, decreased 12 percent, from 2,784 to 2,447, and the proportion of new child protection cases that are CARES declined from 18.4 percent to 17.2 percent. As mandated reporters make fewer unnecessary reports to the SCR, ACS has fewer low-risk cases to divert to the CARES track.
- The percentage of investigations that were substantiated increased from 29.1 percent in the first four months of Fiscal 2025 to 32.0 percent during the same period in Fiscal 2026. Across comparative reporting periods, the percentage of children in complete investigations with repeat investigations within a year rose from 24.7 to 25.4 percent, and the percentage of children with repeat substantiated investigations within a year increased from 12.0 percent to 13.0 percent. ACS uses family meetings, early engagement, and clinical consultations to support staff with identifying and referring families to appropriate services.
- The average child protective specialist caseload declined from 6.4 during the first four months of Fiscal 2025 to 5.7 during the same period in Fiscal 2026, the lowest reported average during this reporting period since Fiscal 2021. This decrease can be attributed to the hiring of additional child protective specialists ahead of attrition and an increase in availability of case-assignable staff.
- The number of families entering child welfare prevention services over the first four months of Fiscal 2026 compared to the same period in Fiscal 2025 rose 21 percent from 2,176 to 2,637. This increase is due to ACS encouraging mandated reporters to refer more families to ACS's Support Line when a family needs help but there is no need for a report to the SCR, as well as ACS's Family Services Division's work with its contracted providers to build greater awareness about services available to families in their communities. The daily average number of children receiving child welfare prevention services declined slightly from 15,876 to 15,647 due to the closing of cases and shifts in family size. ACS continues to work closely with prevention services providers to increase access to services for families referred by community sources. This includes opening new service pathways for families that are referred by NYCPS, New York City Health + Hospitals, the Department of Homeless Services (DHS), social service organizations and others. Additionally, ACS established service targets for providers and reinvested savings in their programs to help strengthen workforce retention and engagement with families and communities.
- The number of children entering foster care declined from 1,088 in the first four months of Fiscal 2025 to 1,031 in the same period in Fiscal 2026. The average number of children in foster care has steadily declined since Fiscal 1991, reaching a historically low average of 6,352 in the first four months of Fiscal 2026, well below the pre-pandemic Fiscal 2019 average of 8,341. This decline is attributable to sustained trends including the decrease in SCR reports, investment in prevention services, and improvements in time to permanency.
- The average number of children in congregate residential care rose slightly to 569 during the first four months of Fiscal 2026 compared to the same period last year, although this increase mostly reflects the number of older youth placed in apartments through the new Supported Independent Living Program. The total number of days that New York City children spent in foster care declined from 986,402 to 962,379.

- From the first four months of Fiscal 2025 to the same period in Fiscal 2026, the percentage of children who returned to foster care within one year of reunification with their families or discharge to kinship guardianship increased from 7.3 percent to 11.6 percent. ACS continues to work with foster care providers to explore the reasons for re-entry, especially for teenagers and young people with very short stays in care, and to leverage community-based supportive services before and at the time of final discharge to reduce the likelihood of re-entry.
- Safety is ACS's top priority. The rate of children maltreated in family foster care declined from 2.8 per 100,000 care days during the first four months of Fiscal 2025 to 2.4 during the same period in Fiscal 2026. ACS continues to examine all such incidents to understand where additional supports for and oversight of foster homes could prevent them from occurring.
- The percentage of children entering care who ACS placed with relatives in kinship care declined from 44.2 percent in the first four months of Fiscal 2025 to 34.6 percent during the same period in Fiscal 2026. Child protection teams and foster care agencies prioritize kin placements and continue to implement methods for providing additional support to relatives who care for children. ACS is assessing social factors that may impact relatives' ability to care for kin, such as rising poverty rates, decreasing unemployment rates, demographic shifts in the NYC population and a growing percentage of children entering care as teens. ACS is also testing new strategies for assisting families in gaining the approvals necessary to become foster parents for kin. Across comparative reporting periods, the proportion of siblings who entered foster care at the same time and were placed together in the same foster home rose from 91.4 percent to 97.6 percent. ACS has partnered with foster care agencies to develop and recruit capacity for the providers to place sibling groups.
- The percentage of children entering care who were placed in their own or an adjacent Community District declined from 31.8 percent during the first four months of Fiscal 2025 to 29.8 percent during the same period in Fiscal 2026, while the percentage placed in their borough of origin increased from 57.9 percent to 62.1 percent. ACS always seeks to place children in their community of origin. When this is not possible, ACS takes measures to place children in their borough to maintain continuity in their educational placement and close ties with their family and community.
- In the first four months of Fiscal 2026, the number of foster children who reunified with family declined from 607 to 597, reflecting the reduction in the number of children entering care. Kinship Guardian Assistance Program (KinGAP) discharges increased over the comparative reporting periods from 121 to 131. The number of adoptions declined from 132 to 123, consistent with the reduction in the number of children in foster care who are eligible for adoption from 620 to 531 over the same comparative periods. ACS continues to partner with foster care agencies to explore and safely expedite all permanency pathways. Additionally, ACS partners with the Family Court to advocate and solve Family Court-related permanency delays.
- Average child care voucher enrollment rose 40 percent from 79,441 in the first four months of Fiscal 2025 to 111,023 during the same period in Fiscal 2026. This was driven by a 62 percent increase in the use of non-mandated, low-income vouchers, which rose from 45,638 to 73,847. Mandated voucher enrollment for families receiving public assistance rose 16 percent from 24,669 to 28,523. The large increase in overall voucher enrollment was a result of ACS's partnerships with other City agencies, such as the Office of Technology and Innovation (OTI) to launch MyCity, the first ever online child care application system, in March 2023, in conjunction with enhanced outreach efforts in 17 high-need Community Districts. Vouchers for families involved in child welfare services declined from 9,135 to 8,653 because the City is required to close child care assistance for families whose child welfare cases close. ACS works to ensure families leaving child welfare services can apply other available child care assistance programs.
- In the first four months of Fiscal 2026, enrollment in center-based care increased 39 percent to 64,236, enrollment in family-based child care rose 39 percent to 41,386, and informal child care enrollment increased 54 percent to 5,401. The percentage of Child Care Assistance Program applicants with eligibility determinations within 30 days, a combined ACS and NYCPS metric, decreased from 96 percent to 85 percent. This decrease was driven by a backlog created as a result of capacity constraints and the historic number of applicants in Calendar 2025.

- The number of reports of suspected abuse and/or neglect for children in regulated child care programs declined from 186 during the first four months of Fiscal 2025 to 178 in the same period in Fiscal 2026. The proportion of child care investigations that ACS indicates, meaning that it meets the New York State standard of a fair preponderance of evidence, has fluctuated in recent years. Following a low of 12.4 percent in the first four months of Fiscal 2025, it rose to 19.7 percent during the same period in Fiscal 2026.
- Juvenile detention admissions fell during the reporting period for the first time since Fiscal 2020, decreasing from 833 in the first four months of Fiscal 2025 to 802 during the same period in Fiscal 2026. However, driven by increases in the average length of stay, the average daily population continued to trend upward. The overall average daily population increased 22 percent from 318.4 youth to 386.8 youth. The secure detention population increased 19 percent from 268.0 to 320.0 and the non-secure detention population rose 33 percent from 50.4 to 66.8.
- Across comparative reporting periods, the total average length of stay in detention increased from 39 to 60 days. The length of stay rose more sharply in secure detention, from 65 days to 111 days, than in non-secure detention, where it rose from 17 to 20 days. These increases reflect a higher proportion of youth with complex or serious cases requiring extended periods in detention.
- Safety indicators in detention during the first four months of Fiscal 2026 reflect stable or improving trends despite the increased population. Across comparative reporting periods, the youth-on-youth assault and altercation rate per 100 average daily population decreased from 0.17 to 0.16, and the youth-on-staff assault with injury rate remained unchanged at 0.12. The rate of children with credible evidence of abuse and/or neglect while in detention per 100 average daily population declined from 0.07 to 0.05. ACS continues to implement enhanced behavior management, strengthen security practices, and expand clinical supports to address the needs of a growing and increasingly complex youth population in detention.
- Contraband trends in detention also demonstrate notable improvement. The illegal substance or medication recovery rate per 100 average daily population during the first four months of Fiscal 2026 compared to the same period in Fiscal 2025 dropped from 0.33 to 0.21. The weapon recovery rate increased modestly from 0.35 to 0.37 but remains well below the levels of prior fiscal years. These trends reflect ACS's commitment to deterring and detecting contraband through more frequent and effective searches and screening procedures, including the introduction of new millimeter wave body scanners in Fiscal 2026.
- Admissions to Close to Home placement increased during the first four months of Fiscal 2026 compared to the same period in Fiscal 2025 from 43 to 53. Consistent with the increase in admissions and continuing longer lengths of stay for youth with complex needs, the average number of young people in Close to Home placement increased from 92 to 114. The rate of youth-on-youth assaults and altercations with injury in Close to Home placements per 100 care days decreased from 0.30 in the first four months of Fiscal 2025 to 0.20 in the same period in Fiscal 2026 and the youth-on-staff assault with injury rate declined from 0.12 to 0.06. The absent without consent (AWOC) rate also decreased substantially, from 0.25 to 0.15. ACS continues to work closely with provider agencies to strengthen supervision, increase program stability, and enhance individualized supports that promote safety and accountability.
- Discharges from Close to Home, which includes youth completing their dispositional orders, increased from 40 to 53 from the first four months of Fiscal 2025 compared to the same period in Fiscal 2026. Releases from residential care to aftercare rose from 36 to 47. The average number of youth in aftercare increased from 45 to 53, reflecting the higher number of releases.
- The percentage of youth receiving a mental health screening or service declined from 81.6 percent during the first four months of Fiscal 2025 to 77.9 percent during the same period in Fiscal 2026. Health screenings within 24 hours of admission declined, from 99 percent in Fiscal 2025 to 94 percent in Fiscal 2026. These reductions reflect youth movement patterns including short court return dates and transfers between facilities, and youth refusals, which remain barriers to timely screening. Despite these challenges, ACS continued to meet its target of 100 percent of youth seen within 24 hours of sick call requests.

- The number of youth in the Family Assessment Program during the first four months of Fiscal 2026 compared to the same period in Fiscal 2025 increased from 274 to 281. The number of young people in the Juvenile Justice Initiative program rose from 48 to 58, driven by efforts of the Family Court to seek alternatives for the increasing number of youths in the juvenile justice system. ACS continues to engage the community and stakeholders to support more families in need of services. In Fiscal 2025, ACS received funding for the new Youth Safety and Success Initiative (YSSI) for youth in juvenile justice programs and foster care. ACS utilized a portion of this funding to support and expand juvenile justice prevention programs such as Girls JustUS, Fair Futures and Assertive Community Engagement & Success (ACES). YSSI will reach a total of nearly 8,000 participants, an expansion of almost 3,000 young people, and help connect more youth with counseling, careers, college opportunities, and more supports.
- The percentage of letters responded to within 14 days decreased from 100.0 percent in the first four months of Fiscal 2025 to 88.9 percent in the first four months of Fiscal 2026. The rates are based on a very small number of letters received during the reporting period which can lead to fluctuations in the response rate.

SERVICE 1 Protect children from child abuse.

Goal 1a Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Abuse and/or neglect reports responded to within 24 hours of receipt from the State Central Register (%)	93.5%	91.9%	92.1%	100.0%	100.0%	91.3%	92.8%
★ New State Central Register consolidated investigations	43,782	40,489	39,158	*	*	12,362	11,801
Investigations completed in 60 days (%)	93%	96%	97%	*	*	97%	98%
Investigations that are substantiated (%)	28.4%	30.0%	29.5%	*	*	29.1%	32.0%
Children in complete investigations with repeat investigations within a year (%)	25.3%	25.1%	24.7%	*	*	24.7%	25.4%
★ Children in substantiated investigations with repeat substantiated investigations within a year (%)	13.5%	13.4%	13.0%	14.0%	14.0%	12.0%	13.0%
New CARES cases	8,587	11,607	10,625	*	*	2,784	2,447
New child protection cases that are CARES (%)	16.4%	22.3%	22.8%	*	*	18.4%	17.2%
★ Average child protective specialist caseload	9.7	8.1	7.0	12.0	12.0	6.4	5.7
★ Critical Indicator 🌟 Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

Goal 1b Reduce the risk of child maltreatment occurring in at-risk families through the provision of high-quality prevention services.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Families entering child welfare prevention services	6,659	7,021	6,996	8,500	8,500	2,176	2,637
Average number of children receiving child welfare prevention services daily	16,149	16,773	15,987	*	*	15,876	15,647
Children who received child welfare prevention services during the year (annual total)	30,655	30,459	30,565	*	*	NA	NA
Respondents to the Prevention Services Family Experience Survey who said prevention services are helping them achieve their goals (%)	93%	93%	93%	*	*	NA	NA
★ Critical Indicator 🌟 Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

Goal 1c

Provide safe and stable foster care placements for children who cannot remain safely at home.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
All children entering foster care	2,848	3,102	3,097	*	*	1,088	1,031
★ 🌟 Average number of children in foster care	6,728	6,441	6,414	↕	↕	6,449	6,352
– Children in foster kinship homes	2,955	2,890	2,826	*	*	2,888	2,703
– Children in nonrelative foster boarding homes	3,142	2,997	3,037	*	*	3,012	3,080
– Children in residential care	628	554	552	*	*	550	569
Total days all children spent in foster care	3,100,632	2,993,778	2,895,102	*	*	986,402	962,379
★ Moves in foster care per 1,000 care days	1.3	1.2	1.4	1.4	1.4	1.4	1.4
★ Children who re-enter foster care within a year of discharge to a family (%)	8.5%	8.1%	9.4%	6.0%	6.0%	7.3%	11.6%
★ Children maltreated during family foster care placement per 100,000 care days	3.2	3.0	3.3	3.5	3.5	2.8	2.4
School attendance rate — Children in foster care (%)	82.5%	83.8%	82.8%	*	*	84.9%	82.7%
Youth in foster care receiving Fair Futures services	3,932	4,115	4,330	4,686	5,340	NA	NA
Youth in foster care enrolled in College Choice	342	408	472	430	530	NA	NA
Youth in foster care who feel very supported or somewhat supported by their foster parents or residential facility staff (%)	91%	93%	91%	*	*	NA	NA
★ Critical Indicator 🌟 Equity Indicator “NA” Not Available ↕ Directional Target * None							

Goal 1d

Encourage and support family-based foster care.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Children entering foster care who are placed with relatives (%)	51.8%	48.7%	42.2%	50.0%	50.0%	44.2%	34.6%
Siblings placed simultaneously in the same foster home (%)	94.9%	94.7%	94.4%	*	*	91.4%	97.6%
★ Children placed in foster care in their community (%)	29.8%	32.6%	29.3%	36.0%	36.0%	31.8%	29.8%
Children placed in foster care in their borough (%)	52.9%	54.2%	58.8%	*	*	57.9%	62.1%
★ Critical Indicator 🌟 Equity Indicator “NA” Not Available ↕ Directional Target * None							

Goal 1e

Reduce time to reunification, kinship guardianship and/or adoption and maintain strong family connections for children.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Children discharged to permanency within a year of placement (%)	32.2%	33.3%	29.2%	35.0%	35.0%	NA	NA
★ Children in care 12–23 months discharged to permanency (%)	23.0%	23.9%	24.2%	27.0%	27.0%	NA	NA
★ Children in care 24 or more months discharged to permanency (%)	23.3%	24.0%	25.6%	27.0%	27.0%	NA	NA
Average number of children eligible for adoption	715	624	587	*	*	620	531
Children adopted	562	535	522	*	*	132	123
Kinship Guardianship Assistance discharges	354	347	396	*	*	121	131
Children returned to parents (reunifications)	1,562	1,657	1,758	*	*	607	597
★ Critical Indicator 🌟 Equity Indicator “NA” Not Available ↕ Directional Target * None							

SERVICE 2 Ensure access to quality early child care and education services in all communities.

Goal 2a

Provide access to affordable child care.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Average child care voucher enrollment	56,978	71,039	91,227	*	*	79,441	111,023
★ Average number of children accessing child care services through use of a mandated voucher	21,897	22,803	25,932	*	*	24,669	28,523
Average number of children accessing child care services through use of a non-mandated low-income voucher	16,236	31,948	56,931	*	*	45,638	73,847
● Average number of children accessing child care services through use of a child welfare voucher	18,846	16,288	8,364	*	*	9,135	8,653
★ Average center-based child care voucher enrollment	30,751	39,657	52,730	*	*	46,074	64,236
★ Average family child care voucher enrollment	23,942	28,386	34,248	*	*	29,853	41,386
★ Average informal child care voucher enrollment	2,285	2,996	4,249	*	*	3,515	5,401
Child care assistance applicants with eligibility determinations within 30 days (%)	92%	80%	92%	90%	90%	96%	85%
Fiscal year spending per child – Center-based child care vouchers	\$11,892	\$12,106	\$15,239	*	*	NA	NA
– Family child care vouchers	\$12,634	\$13,902	\$15,624	*	*	NA	NA
– Legally exempt (informal child care) vouchers	\$7,023	\$7,985	\$10,739	*	*	NA	NA
★ Critical Indicator ● Equity Indicator “NA” Not Available ⬆️⬆️ Directional Target * None							

Goal 2b

Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk at child care centers.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Abuse and/or neglect reports for children in child care	506	545	528	*	*	186	178
Abuse and/or neglect reports for children in child care that are substantiated (%)	13.6%	19.5%	13.1%	*	*	12.4%	19.7%
★ Critical Indicator ● Equity Indicator “NA” Not Available ⬆️⬆️ Directional Target * None							

SERVICE 3 Provide custody and care of youth in secure and safe detention and placement facilities while providing casework services.

Goal 3a

Assure that detention facilities are safe and secure.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Admissions to detention	1,775	1,981	2,487	↓	↓	833	802
★ Average daily population in detention	233.0	278.9	336.4	↓	↓	318.4	386.8
– In secure detention	198.3	237.3	276.4	*	*	268.0	320.0
– In non-secure detention	34.7	41.7	60.0	*	*	50.4	66.8
★ Average length of stay in detention (days) (total)	39	40	46	↓	↓	39	60
– In secure detention	59	67	80	*	*	65	111
– In non-secure detention	17	18	18	*	*	17	20
★ Escapes from secure detention	0	0	0	0	0	0	0
★ Abscond rate in non-secure detention (average per 100 total ADP in non-secure)	0.09	0.21	0.13	0.10	0.10	0.10	0.09
★ Youth-on-youth assaults and altercations with injury rate in detention (per 100 total ADP)	0.21	0.16	0.17	0.25	0.25	0.17	0.16
★ Youth-on-staff assaults and altercations with injury rate in detention (per 100 total ADP)	0.15	0.12	0.12	0.15	0.15	0.12	0.12
★ Weapon recovery rate in detention (average per 100 total ADP)	0.46	0.40	0.42	↓	↓	0.35	0.37
★ Illegal substance/prescription or OTC medication recovery rate in detention (average per 100 total ADP)	0.36	0.38	0.30	↓	↓	0.33	0.21
★ Child abuse and/or neglect reports for youth in detention that are substantiated, rate (average per 100 total ADP)	0.07	0.06	0.08	↓	↓	0.07	0.05
★ Average daily cost per juvenile in detention (\$)	\$1,231	\$1,137	\$1,021	*	*	NA	NA
● Admissions to Close to Home placement	82	142	133	*	*	43	53
★ Average number of children in Close to Home placement	50	78	102	↓	↓	92	114
★ Average number of children in Close to Home aftercare	28	28	41	*	*	45	53
Absent without consent rate, Close to Home placement	0.21	0.20	0.21	0.25	0.25	0.25	0.15
Discharges from Close to Home placement (dispositional order complete)	56	90	111	*	*	40	53
Releases from Close to Home placement to aftercare	63	93	122	*	*	36	47
Youth-on-staff assault with injury rate in Close to Home placement	0.11	0.12	0.08	0.15	0.15	0.12	0.06
Youth-on-youth assault with injury rate in Close to Home placement	0.10	0.16	0.24	0.15	0.15	0.30	0.20
★ Critical Indicator ● Equity Indicator “NA” Not Available ↑↓ Directional Target * None							

Goal 3b

Provide youth in detention and placement with appropriate health and mental health services.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
★ Youth who received mental health screening or services while in detention (%)	76.1%	81.6%	78.8%	↑	↑	81.6%	77.9%
Youth with health screening within 24 hours of admission to detention (%)	100%	99%	98%	100%	100%	99%	94%
★ Residents seen within 24 hours of sick call report (%)	100%	100%	100%	100%	100%	100%	100%
★ General health care cost per youth per day in detention (\$)	\$87	\$73	\$67	*	*	NA	NA
★ Critical Indicator ● Equity Indicator “NA” Not Available ↑↓ Directional Target * None							

Goal 3c

Provide services to prevent youth from returning to the juvenile justice system.

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
☛ Youth admitted to detention with previous admission(s) to detention (%)	41.0%	43.0%	47.0%	*	*	NA	NA
Youth in the Family Assessment Program	279	331	312	*	*	274	281
Youth in the Juvenile Justice Initiative	33	38	45	*	*	48	58
★ Critical Indicator ☛ Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Workplace injuries reported	384	403	501	*	*	169	184
Human services contracts	NA	NA	40	*	*	NA	NA
Human services contract registration within 30 days of the contract start date (%)	NA	NA	90%	*	*	NA	NA
Total dollars disbursed for human services contracts (\$000,000)	NA	NA	\$419.54	*	*	NA	NA
★ Critical Indicator ☛ Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY23	FY24	FY25	FY26	FY27	FY25	FY26
Customer Experience							
Completed requests for interpretation	121,076	145,801	146,441	*	*	NA	NA
Letters responded to within 14 days (%)	97.0%	97.3%	93.3%	*	*	100.0%	88.9%
E-mails responded to within 14 days (%)	87.1%	92.4%	93.8%	*	*	96.1%	95.1%
★ Critical Indicator ☛ Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None							

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2025 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY23	FY24	FY25	FY26	FY26 ¹	FY27 ¹	FY25	FY26
Expenditures (\$000,000) ²	\$2,988.3	\$3,355.1	\$3,949.1	\$3,141.8	\$3,832.1	\$3,425.0	\$1,631.1	\$1,903.9
Revenues (\$000,000)	\$5.5	\$3.8	\$4.9	\$3.4	\$3.4	\$3.4	\$3.1	\$4.2
Personnel	6,222	6,483	6,504	7,056	7,114	7,121	6,434	6,426
Overtime paid (\$000,000)	\$53.9	\$53.2	\$52.8	\$39.2	\$39.2	\$39.2	\$13.6	\$14.9
Capital commitments (\$000,000)	\$10.0	\$36.6	\$106.1	\$171.9	\$231.1	\$152.3	\$18.1	\$6.3
Human services contract budget (\$000,000)	\$1,667.5	\$2,009.0	\$2,626.2	\$1,825.9	\$2,293.0	\$1,834.2	\$741.3	\$1,160.5
¹ February 2026 Financial Plan. ² Expenditures include all funds "NA" - Not Available								

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY25 ¹ (\$000,000)	February 2026 Financial Plan FY26 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$609.4	\$595.3	
001 - Personal Services	\$385.9	\$404.4	1a, 1b, 1c, 1d, 1e, 2a
003 - Head Start/Day Care	\$15.6	\$17.7	2a
005 - Administration	\$117.9	\$90.3	All
007 - Juvenile Justice	\$86.2	\$80.6	3a, 3b, 3c
009 - Adoption Subsidy	\$3.8	\$2.4	1e
Other Than Personal Services - Total	\$3,339.7	\$3,236.8	
002 - Other Than Personal Services	\$128.5	\$156.0	All
004 - Head Start/Day Care	\$1,548.8	\$1,249.9	2a
006 - Child Welfare	\$1,165.0	\$1,322.9	1a, 1b, 1c, 1d, 1e
008 - Juvenile Justice	\$158.5	\$186.4	3a, 3b, 3c
010 - Adoption Subsidy	\$251.8	\$224.8	1e
011 - Juvenile Justice - OCFS Payments	\$13.5	\$13.3	3a
012 - Committee on Special Education	\$73.5	\$83.5	2a
Agency Total	\$3,949.1	\$3,832.1	

¹Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2025. Includes all funds. ²Includes all funds. ³Refer to agency goals listed at front of chapter.

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- Previously published data for the following indicators were revised:
 - Goal 1a:
 - The Fiscal 2025 figure for 'Investigations that are substantiated (%)' was revised from 29.2 percent to 29.5 percent. The four-month actual Fiscal 2025 figure was revised from 29.2 percent to 29.1 percent.
 - The Fiscal 2025 figure for 'Children in substantiated investigations with repeat substantiated investigations within a year (%)' was revised from 13.2 percent to 13.0 percent.
 - Goal 1b:
 - The previously published Fiscal 2026 target for the indicator 'Families entering child welfare prevention services' was revised from 9,000 to 8,500. The previous target included cases that are transferred from one prevention program to another; the 8,500 target more accurately captures the goal for the number of new families entering prevention services during the year. The Fiscal 2025 four-month actual figure was revised from 2,175 to 2,176.
 - Goal 1c:
 - The Fiscal 2025 figure for 'All children entering foster care' was revised from 3,086 to 3,097. The four-month actual Fiscal 2025 figure was revised from 1,081 to 1,088.
 - The Fiscal 2025 figure for 'Total days all children spent in foster care' was revised from 2,895,530 to 2,895,102. The four-month actual Fiscal 2025 figure was revised from 987,345 to 986,402.
 - The Fiscal 2025 figure for 'Children maltreated during family foster care placement per 100,000 care days' was revised from 3.1 to 3.3.

- Goal 1d:
 - » The Fiscal 2025 figure for ‘Siblings placed simultaneously in the same foster home (%)’ was revised from 94.3 percent to 94.4 percent.
 - » The Fiscal 2025 figure for ‘Children placed in foster care in their community (%)’ was revised from 29.4 percent to 29.3 percent. The four-month actual Fiscal 2025 figure was revised from 31.6 percent to 31.8 percent.
 - » The Fiscal 2025 figure for ‘Children placed in foster care in their borough (%)’ was revised from 58.6 percent to 58.8 percent. The four-month actual Fiscal 2025 figure was revised from 58.0 percent to 57.9 percent.
- Goal 1e:
 - » The Fiscal 2025 figure for ‘Average number of children eligible for adoption’ was revised from 588 to 587. The four-month actual Fiscal 2025 figure was revised from 619 to 620.
 - » The Fiscal 2025 figure for ‘Children adopted’ was revised from 509 to 522.
 - » The Fiscal 2025 figure for ‘Kinship Guardianship Assistance discharges’ was revised from 391 to 396. The Fiscal 2025 four-month actual figure was revised from 115 to 121.
 - » The Fiscal 2025 figure for ‘Children returned to parents (reunifications)’ was revised from 1,731 to 1,758. The four-month actual Fiscal 2025 value was revised from 591 to 607.
- Goal 2b:
 - » The Fiscal 2025 figure for ‘Abuse and/or neglect reports for children in child care that are substantiated (%)’ was revised from 11.9 percent to 13.1 percent.
- Goal 3a:
 - » The Fiscal 2024 figure for ‘Average length of stay in detention (days) (total)’ was revised from 41 to 40.
 - » The Fiscal 2025 figure for ‘Child abuse and/or neglect reports for youth in detention that are substantiated, rate (average per 100 total ADP)’ was revised from 0.07 to 0.08. The four-month actual Fiscal 2025 figure was revised from 0.02 to 0.07.
 - » The Fiscal 2024 figure for Discharges from Close to Home placement (dispositional order complete)’ was revised from 70 to 90. The four-month actual Fiscal 2025 figure was revised from 31 to 40.
 - » The four-month actual Fiscal 2025 figure for ‘Releases from Close to Home placement to aftercare was revised from 33 to 36.
- Goal 1b:
 - The indicators ‘Families entering child welfare prevention services,’ ‘Average number of children receiving child welfare prevention services daily,’ and ‘Children who received child welfare prevention services during the year (annual total)’ were revised from referring to ‘preventive services’ to ‘prevention services’ to reflect preferred terminology.

- Goal 2a:
 - ‘Average number of children accessing child care services through use of a mandated voucher’ was renamed from ‘Average mandated child care voucher enrollment’ to standardize indicator names reporting enrollment by voucher type. ‘Average number of children accessing child care services through use of a child welfare voucher’ was similarly renamed from ‘Average number of children accessing child care through use of a child welfare voucher.’
 - ‘Average informal child care voucher enrollment’ was renamed from ‘Average informal (home-based) child care voucher enrollment’ since family child care is also home-based.
 - The indicator ‘Child care assistance applicants with eligibility determinations within 30 days (%)’ was renamed from ‘Voucher applications with eligibility determinations within 30 days (%)’ because it is applicants who are found eligible, not applications. The previously published Fiscal 2026 target for this indicator was revised from 96 percent to 90 percent to account for New York State rules which allow applications to exceed 30 days when there are circumstances outside the local district’s control or when requested by a parent, including when ACS or NYCPS is working with a parent to get required documents, so they aren’t necessarily denied services.
- Goal 3a:
 - ‘Average length of stay in detention (days) (total)’ was renamed from ‘Combined average length of stay in secure and non-secure detention (days).’ The sub-indicators ‘Average length of stay—In secure detention’ and ‘Average length of stay—In non-secure detention’ were added.
 - ‘Child abuse and/or neglect allegations for youth in detention that are substantiated, rate (average per 100 total ADP)’ was renamed from ‘Child abuse/neglect reports for youth in detention that are substantiated, rate (average per 100 total ADP)’ to match the language used for abuse and/or neglect reports for children in child care.
- Agency-Wide Management:
 - The indicators ‘Total dollars disbursed for human service contracts,’ ‘Human service contract registration within 30 days of the contract start date (%)’ and ‘Human service contracts’ were added to the ‘Agency-wide Management’ section. Due to the data processing timeline, the indicator data will be published annually in the Preliminary Mayor’s Management Report (PMMR) following the close of the fiscal year reported.

ADDITIONAL RESOURCES

- The Social Indicators and Equity Report, EquityNYC:
<http://equity.nyc.gov/>
- The Mayor’s Office of Contract Services’ Citywide Indicators Report:
<https://www.nyc.gov/site/mocs/resources/citywide-indicator-reports.page>

For more information on the agency, please visit: www.nyc.gov/acs.

