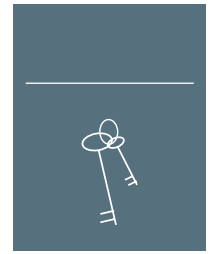


DEPARTMENT OF CORRECTION

Lynelle Maginley-Liddie, Commissioner



WHAT WE DO

The Department of Correction (DOC) is dedicated to creating safe and humane jails that provide individuals in custody with a path to successfully re-enter their communities. Those in the Department's custody include individuals 18 years of age and older who are awaiting trial, who have been convicted and sentenced to less than one year of incarceration, and persons held on New York State parole warrants. The Department operates eight jail facilities housing people in custody, all of which are located on Rikers Island. The Department also operates court holding facilities in each of the five boroughs and two hospital prison wards.

Guided by correctional best practices and collaboration with criminal justice stakeholders, the Department continues to implement substantive reforms. With the goal of improving safety for staff and individuals in DOC custody, the Department is focused on: increasing accountability for all personnel and those under supervision; improving staffing ratios; modernizing operations; improving data tracking and transparency; developing holistic approaches to behavior management; and enhancing programs and services for those in custody to reduce idleness and promote skills development.

FOCUS ON EQUITY

The Department is committed to maintaining jails that serve the public interest in a manner that fosters the public's trust. Fundamental to this commitment is the belief that the City's jails should be safe and humane, which is a guiding principle in all areas of operation, as well as the reforms that the Department undertakes.

DOC staff are committed public servants focused on creating a culture of compassion, care, and accountability for each other and those entrusted to the Department's custody. Everyone benefits when people in the Department's custody are given the tools they need to have less adverse contact with the justice system in the future. So, while the Department does not determine who comes into custody or how long an individual stays in a jail facility, DOC works hard to ensure that individuals in custody are provided with resources that support a safer environment in the jails and successful reentry into the community. DOC offers a range of programming and services to meet an individual's unique needs and challenges, such as anger management, parenting skills, workforce development and vocational training, social services, as well as access to education, medical and mental health treatment, and substance misuse services offered by partner agencies. Individuals in need of a higher level of support, such as the young adult population and those in restrictive housing settings, are offered enhanced, targeted programming designed to support meaningful behavioral change and more constructive responses to violent conflict. In addition, DOC continues to enhance its infrastructure by repairing outdated equipment and fixtures, investing in new technologies, and implementing innovative solutions to complex challenges.

The Department maintains a public dashboard of data related to jail operations, which is updated on a regular basis, with the goal of transparency and sharing of information and outcomes with impacted communities and other external stakeholders.

OUR SERVICES AND GOALS

SERVICE 1 Provide a safe and secure environment for individuals in custody, staff and host communities.

- Goal 1a Ensure the security and safety of individuals in DOC custody.
- Goal 1b Ensure that use of force is authorized and appropriate.
- Goal 1c Provide individuals in custody with timely access to health services.
- Goal 1d Maximize bed capacity and address cell maintenance and repairs in a timely manner.
- Goal 1e Ensure timely transport of individuals in custody to courts throughout the City.

SERVICE 2 Prepare individuals in custody for return to their neighborhoods as civil and contributing members.

- Goal 2a Prepare as many individuals in custody as possible for successful release through participation in skills-building programs including educational opportunities, jobs training, behavioral interventions and mental health services.

HOW WE PERFORMED

- The incarcerated population has steadily increased since Fiscal 2021. The average daily population increased five percent from 6,170 in the first four months of Fiscal 2024 to 6,478 in the first four months of Fiscal 2025. Similarly, there were over seven percent more admissions over comparative reporting periods, for a total of 8,135 individuals admitted in the first four months of Fiscal 2025.
- In the first four months of Fiscal 2025, the Department saw a 19 percent increase in the issuance of fight/assault infractions and a related 37 percent increase in jail-based arrests of people in custody following violent incidents compared to the same period last year. This is likely related to the increased population. Department leadership continues to emphasize and reinforce the importance of appropriately infracting individuals in custody for rule violations, including violent incidents, to better manage institutional behavior, ensure individuals are appropriately classified and housed, and pursue rearrest when warranted.
- Although the overall number of searches slightly decreased between the first four months of Fiscal 2024 and the same period in Fiscal 2025, the proportion of these searches that are considered Tactical Search Operations (TSOs) increased significantly. TSOs are strategic searches that are more labor intensive and yield more contraband than other types of searches. This may, in part, explain the 27 percent increase in weapons recovered. DOC staff recovered over 600 weapons between July and October of Fiscal 2025.
- Stabbings and slashings decreased by 44 percent from with 159 in the first four months of Fiscal 2024 to 89 in the first four months of Fiscal 2025. A high rate of weapon contraband recovery, as well as a focus on improving correctional best practices among populations particularly prone to serious violence, contributed to this sustained, significant decrease in incidents involving weapons.
- Across comparative reporting periods, overall use of force incidents remained neutral despite a modest increase in population. In addition, the rates of use of force incidents with serious injury and with minor injury decreased by about 17 and 38 percent, respectively. The Department has continued to focus on providing uniformed members of service with the training and supervision they need to apply use of force in line with DOC policy and correctional best practices. Each use of force incident is closely reviewed to identify any incident in which force was misused and impose discipline appropriately. The Department continues its efforts to reduce unnecessary use of force and the situations that may give rise to use of force.
- Scheduled clinic encounters increased by nine percent in the first four months of Fiscal 2025 compared to the first four months of Fiscal 2024, in line with the increase in population. Despite this increase in scheduled appointments, as well as challenges maintaining uniformed staffing levels, the proportion of total scheduled clinic encounters produced remained stable, increasing slightly to 76 percent produced in the first four months of Fiscal 2025. Average clinic wait time increased slightly over comparative reporting periods. All jail-based clinics are run by NYC Health + Hospital's Correctional Health Services.
- The percent of jail capacity occupied by individuals in custody increased from 85 percent in the first four months of Fiscal 2024 to 90 percent in the first four months of Fiscal 2025. This is largely due to operational consolidations in Fiscal 2024, including closing and renovating outdated facilities, combined with the continued increase in average daily population. Due to classification requirements and other factors (e.g. need for mental health or other specialized housing), capacity is not distributed evenly across all populations, and available beds are more limited for some populations than others.
- The Department saw a 44 percent increase in the number of group facilitation sessions provided to individuals in custody in the first four months of Fiscal 2025, as compared to the first four months of Fiscal 2024. After insourcing these services at the beginning of Fiscal 2024, the Department took steps throughout the fiscal year to allocate staffing resources needed to ensure an increased delivery of group sessions. Enrollments in workforce development programs decreased by 54 percent due to challenges releasing funds to certain providers who deliver these services. Workforce development enrollments increased and stabilized in November 2024, once the funds were released.

- Average daily school attendance decreased by 18 percent between the first four months of Fiscal 2024 and the same period in Fiscal 2025. The Department continues to operate school housing areas to encourage and incentivize engagement with school services. The total number of individuals in custody who participated in post-secondary education programs decreased by 64 percent, from 203 enrollments to 73 over the same reporting period. This was due to one of the major providers of post-secondary services within the jails terminating services, resulting in fewer opportunities for people in custody to participate in these services.

SERVICE 1 Provide a safe and secure environment for individuals in custody, staff and host communities.

Goal 1a Ensure the security and safety of individuals in DOC custody.

Performance Indicators	Actual			Target		4-Month Actual	
	FY22	FY23	FY24	FY25	FY26	FY24	FY25
● Admissions	17,803	21,691	23,035	*	*	7,589	8,135
● Average daily population	5,559	5,873	6,206	*	*	6,170	6,478
Individuals in custody in Security Risk Group (% ADP)	18.9%	14.2%	10.9%	*	*	11.1%	8.8%
Fight/assault infractions	9,248	8,503	7,812	*	*	2,417	2,873
Jail-based arrests of individuals in custody	234	384	341	*	*	112	153
Searches	223,310	169,119	123,158	*	*	44,337	42,868
Weapons recovered	5,022	3,651	1,407	*	*	497	631
★ Violent incidents among individuals in custody (monthly rate per 1,000 ADP)	87.0	90.4	94.9	↓	↓	92.5	99.9
★ Serious injury to individuals in custody as a result of violent incidents among individuals in custody (monthly rate per 1,000 ADP)	18.9	15.4	12.1	↓	↓	15.3	14.5
★ Assault on staff by individual in custody (monthly rate per 1,000 ADP)	15.8	12.3	9.5	↓	↓	10.1	10.1
★ Serious injury to staff as a result of assault on staff by individual in custody (monthly rate per 1,000 ADP)	0.45	0.40	0.24	↓	↓	0.24	0.31
★ Escapes	3	1	2	↓	↓	1	1
★ Non-natural deaths of individuals in custody	9	8	4	↓	↓	4	0
Stabbings and slashings	491	387	370	*	*	159	89
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None							

Goal 1b Ensure that use of force is authorized and appropriate.

Performance Indicators	Actual			Target		4-Month Actual	
	FY22	FY23	FY24	FY25	FY26	FY24	FY25
Incidents of use of force	7,080	7,000	7,064	*	*	2,372	2,293
★ Department use of force incidents with serious injury (rate per 1,000 ADP)	6.50	4.13	0.74	↓	↓	0.97	0.81
Department use of force incidents with minor injury (rate per 1,000 ADP)	12.06	8.73	3.37	*	*	4.01	2.47
Department use of force incidents with no injury (rate per 1,000 ADP)	87.23	86.64	90.50	*	*	89.34	85.18
Incidents and allegations of use of force	7,302	7,195	7,265	*	*	2,407	2,353
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None							

Goal 1c Provide individuals in custody with timely access to health services.

Performance Indicators	Actual			Target		4-Month Actual	
	FY22	FY23	FY24	FY25	FY26	FY24	FY25
Individuals in custody eligible for specialized mental health discharge procedures (% ADP)	50%	51%	54%	*	*	53%	56%
Individuals in custody with a serious mental health diagnosis (% ADP)	16.2%	18.9%	20.3%	*	*	20.2%	20.5%
Average clinic waiting time (minutes)	11	14	10	*	*	10	14
Scheduled clinic encounters	NA	NA	617,375	*	*	204,442	222,676
★ Scheduled clinic encounters produced (%)	NA	NA	75%	↑	↑	72%	76%
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None							

Goal 1d Maximize bed capacity and address cell maintenance and repairs in a timely manner.

Performance Indicators	Actual			Target		4-Month Actual	
	FY22	FY23	FY24	FY25	FY26	FY24	FY25
Jail-cells unavailable due to short-term repair (%)	4.3%	2.9%	1.4%	1.0%	1.0%	1.8%	1.5%
★ Population as percent of capacity (%)	75%	79%	87%	96%	96%	85%	90%
★ Critical Indicator	● Equity Indicator	"NA" Not Available		↕ Directional Target	* None		

Goal 1e Ensure timely transport of individuals in custody to courts throughout the City.

Performance Indicators	Actual			Target		4-Month Actual	
	FY22	FY23	FY24	FY25	FY26	FY24	FY25
Scheduled on-site court appearances	NA	94,606	90,849	*	*	30,065	29,606
★ Scheduled on-site court appearances produced (%)	NA	91.5%	98.2%	↕	↕	98.2%	98.6%
Scheduled teleconference court appearances	NA	3,681	1,826	*	*	695	515
★ Scheduled teleconference court appearances produced (%)	NA	88.9%	87.3%	↕	↕	89.6%	89.7%
★ Critical Indicator	● Equity Indicator	"NA" Not Available		↕ Directional Target	* None		

SERVICE 2 Prepare individuals in custody for return to their neighborhoods as civil and contributing members.

Goal 2a Prepare as many individuals in custody as possible for successful release through participation in skills-building programs including educational opportunities, jobs training, behavioral interventions and mental health services.

Performance Indicators	Actual			Target		4-Month Actual	
	FY22	FY23	FY24	FY25	FY26	FY24	FY25
★ Individuals in custody participating in programs, services, and activities (%)	7.2%	18.2%	23.1%	10.0%	10.0%	12.7%	12.6%
Group facilitation sessions provided to individuals in custody	NA	42,299	40,422	*	*	10,221	14,757
Enrollments in workforce development programs	NA	4,275	4,045	*	*	509	233
One-on-one sessions provided to individuals in custody	NA	32,961	19,733	*	*	7,878	7,218
Average daily attendance in school programs	32	67	82	*	*	57	47
Individuals in custody participating in post-secondary education programs	NA	39	450	*	*	203	73
★ Critical Indicator	● Equity Indicator	"NA" Not Available		↕ Directional Target	* None		

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY22	FY23	FY24	FY25	FY26	FY24	FY25
Payout (\$000)	NA	\$48,676	\$279,846	*	*	\$145,249	\$9,062
Workplace injuries reported	2,207	1,822	910	*	*	490	436
Accidents involving individuals in custody	283	252	225	*	*	85	119
★ Critical Indicator	● Equity Indicator	"NA" Not Available		↕ Directional Target	* None		

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY22	FY23	FY24	FY25	FY26	FY24	FY25
Customer Experience							
Letters responded to within 14 days (%)	91.7%	100.0%	100.0%	*	*	100.0%	93.1%
E-mails responded to within 14 days (%)	72.8%	78.0%	72.1%	*	*	80.9%	81.0%
★ Critical Indicator	● Equity Indicator	"NA" Not Available		↕ Directional Target	* None		

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2024 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY22	FY23	FY24	FY25	FY25 ¹	FY26 ¹	FY24	FY25
Expenditures (\$000,000) ²	\$1,391.8	\$1,357.4	\$1,277.6	\$1,049.8	\$1,158.4	\$1,213.3	\$404.6	\$437.8
Revenues (\$000,000)	\$11.8	\$11.7	\$11.3	\$11.8	\$11.8	\$11.8	\$3.2	\$4.3
Personnel (uniformed)	7,068	6,299	5,954	7,060	7,060	7,060	6,302	5,876
Personnel (civilian)	1,559	1,552	1,537	1,791	1,827	1,825	1,561	1,552
Overtime paid (\$000,000)	\$262.9	\$294.6	\$281.8	\$134.9	\$137.9	\$160.8	\$81.0	\$89.9
Capital commitments (\$000,000)	\$499.3	\$774.8	\$982.5	\$2,871.7	\$2,761.8	\$2,718.7	\$21.6	\$1,390.4
¹ January 2025 Financial Plan. ² Expenditures include all funds "NA" - Not Available								

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency’s goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the ‘Applicable MMR Goals’ column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY24 ¹ (\$000,000)	January 2025 Financial Plan FY25 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$1,092.2	\$971.0	
001 - Administration	\$107.6	\$89.4	All
002 - Operations	\$625.7	\$439.5	All
005 - Jail Operations	\$352.5	\$390.4	All
006 - Health and Programs	\$6.4	\$21.8	All
009 - Transportation	NA	\$30.0	1e
Other Than Personal Services - Total	\$185.4	\$187.3	
003 - Operations	\$102.4	\$89.8	All
004 - Administration	\$13.0	\$15.1	All
007 - Jail Operations	\$49.6	\$48.4	All
008 - Health and Programs	\$20.3	\$27.8	All
010 - Transportation	NA	\$6.3	1e
Agency Total	\$1,277.6	\$1,158.4	
¹ Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2024. Includes all funds. ² Includes all funds. ³ Refer to agency goals listed at front of chapter. ⁴ This UA originated in Fiscal 2025. "NA" Not Available			

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- The critical indicator designation in Goal 1c was removed from 'Average Clinic Waiting Time (minutes)' and moved to 'Scheduled clinic encounters produced (%)' as the Department determined that the proportion of clinical encounters produced is the most important performance indicator for DOC to measure their role in providing individuals in custody timely access to health services.
- A number of previously published figures were updated as part of this publication after a review of historical data:
 - The four-month actual Fiscal 2024 figure for 'Fight/assault infractions' in Goal 1a was updated from 2,203 to 2,417.
 - The four-month actual Fiscal 2024 figure for 'Searches' in Goal 1a was updated from 55,689 to 44,337.
 - The four-month actual Fiscal 2024 figure for 'Violent incidents among individuals in custody (monthly rate per 1,000 ADP)' in Goal 1a was updated from 92.2 to 92.5.
 - The four-month actual Fiscal 2024 figure for 'Serious injury to individuals in custody as a result of violent incidents among individuals in custody (monthly rate per 1,000 ADP)' in Goal 1a was updated from 15.1 to 15.3.
 - The four-month actual Fiscal 2024 figure for 'Non-natural deaths of individuals in custody' in Goal 1a was updated from 1 to 4.
 - The four-month actual Fiscal 2024 figure for 'Stabbings and slashings' in Goal 1a was updated from 156 to 159.
 - The Fiscal 2024 figure for 'Department use of force incidents with serious injury (rate per 1,000 ADP)' in Goal 1b was updated from 0.97 to 0.74. The four-month actual Fiscal 2024 figure was also updated from 1.38 to 0.97.
 - The Fiscal 2024 figure for 'Department use of force incidents with minor injury (rate per 1,000 ADP)' in Goal 1b was updated from 3.07 to 3.37. The four-month actual Fiscal 2024 figure was also updated from 3.28 to 4.01.
 - The Fiscal 2024 figure for 'Department use of force incidents with no injury (rate per 1,000 ADP)' in Goal 1b was updated from 90.85 to 90.50. The four-month actual Fiscal 2024 figure was also updated from 89.62 to 89.34.
 - The four-month actual Fiscal 2024 figure for 'Incidents and allegations of use of force' in Goal 1b was updated from 2,389 to 2,407.
 - The four-month actual Fiscal 2024 figure for 'Scheduled teleconference court appearances' in Goal 1e was updated from 668 to 695.
 - The four-month actual Fiscal 2024 figure for 'Enrollments in workforce development programs' in Goal 2a was updated from 504 to 509.
 - The Fiscal 2024 figure for 'Payout (\$000)' in Agency-wide Management was updated from \$235,226 to \$279,846.
 - The four-month actual Fiscal 2024 figure for 'Personnel (uniformed)' in Agency Resources was updated from 1,798 to 6,302.
- Preceding the Fiscal 2025 Preliminary Mayor's Management Report, the Mayor's Office of Operations continued to standardize indicator names, implementing changes in the Customer Experience section. Indicator definitions and historic data were not changed.

ADDITIONAL RESOURCES

For additional information go to:

- The DOC Data Dashboard:
www.nyc.gov/site/doc/about/doc-data-dashboard.page
- The Social Indicators and Equity Report, EquityNYC:
<http://equity.nyc.gov/>

For more information on the agency, please visit: www.nyc.gov/doc.