

NEW YORK CITY POLICE DEPARTMENT

Edward A. Caban, Commissioner



WHAT WE DO

Established in 1845, the New York Police Department (NYPD) is responsible for serving an 8.8 million person City. It performs a wide variety of public safety, law enforcement, traffic management, counterterrorism and emergency response roles. The NYPD is divided into major bureaus for enforcement, investigations, and administration. It has 77 patrol precincts with patrol officers and detectives covering the entire City. The Department also operates 12 transit districts to police the subway system and its nearly three million daily riders, and nine police service areas (PSAs) to patrol New York City Housing Authority's public housing developments, which are home to more than 500,000 residents. Additionally, uniformed civilians serve as traffic enforcement agents on the City's busy streets and highways, as school safety agents, protecting public schools and the nearly one million students who attend them, and as police communications technicians, serving within the 911 emergency radio dispatch center.

FOCUS ON EQUITY

The Department is committed to promoting a fair and inclusive workplace by prioritizing the needs, voices and perspectives of marginalized employees and communities, while fostering equity through policy and regulation, both in and out of the workplace. The NYPD promotes awareness, education and outreach efforts to improve the quality of life in the workplace and beyond by fostering cultural understanding of employees and the community.

In the first four months of Fiscal 2024, NYPD units were staffed, as always, in accordance with an equitable, needs-based allocation of police personnel. Notably, the period ended with a personnel headcount of 33,316 uniformed members as compared to the authorized headcount of 35,001. Despite these challenges, the Department continued to equitably staff the City's 77 precincts, 12 Transit Bureau districts and nine Housing Bureau PSAs, all of which have unique community and operational needs within their geographic boundaries, which includes such factors like high profile locations, transient working and visiting populations and quality of life and community concerns. These factors, coupled with crime statistics and the number of 911 calls requiring police response, all contribute to the efficient and equitable deployment of police resources to address the problems and challenges faced by communities.

Additionally, the Department employs a multifaceted deployment strategy that integrates crime reduction, precision policing and community engagement to address all crime conditions that impact the public safety and quality of life in New York City. The Department has heightened police presence on City streets and subway stations citywide and deployed precinct-based neighborhood safety teams (NSTs) and borough-wide community response teams (CRTs) to proactively address violent crime and persistent quality of life complaints, respectively. These deployments stem from data-driven analysis and community intelligence gathering by precinct-level neighborhood and youth coordination officers, as well as field intelligence officers.

The Department will continue to prioritize and adapt police operations to respond to the City's most vulnerable communities and address the public safety concerns of everyday New Yorkers. These neighborhood and precision policing efforts, coupled with strategic analysis and oversight, ensure fair and equitable policing and safety.

OUR SERVICES AND GOALS

SERVICE 1 Manage public safety programs related to criminal activity.

- Goal 1a Reduce the incidence of crime.
 - Goal 1b Prevent terrorist attacks.
 - Goal 1c Respond to police emergencies quickly.
-

SERVICE 2 Manage public safety programs related to traffic safety.

- Goal 2a Reduce the incidence of traffic collisions, injuries and fatalities.
-

SERVICE 3 Manage public safety programs related to quality of life.

- Goal 3a Reduce the incidence of quality-of-life violations.
-

SERVICE 4 Ensure courteous, professional and respectful interactions with the community.

- Goal 4a Improve police/community relations.

HOW WE PERFORMED

- Overall, major felony crime decreased by three percent in the first four months of Fiscal 2024, compared to the same period in Fiscal 2023. Increases were experienced in the categories of felony assault by six percent and grand larceny autos (GLA's) by 18 percent. GLA's have increasingly trended upward over the past five reporting periods and is attributable to the ease of stealing certain models of vehicles. In an effort to combat this incline, the Department allocated dedicated personnel in the Auto Crime Division to investigate GLAs and build concrete cases for prosecution. Additionally, the Department collaborated with the Mayor's Office to provide Apple Air Tags to owners of the above vehicle types to ease the recovery process. Moreover, the general decline of the total felony crime was driven by the second consecutive decrease during this same reporting period for murder, burglary and rape. During this fiscal four-month period, these felonies went down by 21 percent, 19 percent and 13 percent, respectively. There was also a five percent decrease in robbery and a six percent decrease in grand larceny across the comparative reporting periods. The Department's multilayered response to overall crime reduction continues to strengthen as a result of precision and neighborhood policing.
- Major felony crime in schools increased 18 percent in the first four months of Fiscal 2024 compared with the same months in Fiscal 2023. After experiencing three years of a lower incidence of crime, partly due to COVID-19 pandemic related closures, this increase is in-line with pre-pandemic levels. Robberies went from four to nine incidents, assaults went from 28 to 33 incidents, grand larceny went from 38 to 55 incidents and grand larceny auto went from two to three incidents across comparative reporting periods. Also notably, rape and burglary decreased by 25 and 53 percent, respectively. The Department continues to work with the Department of Education to provide a safe environment for all students and staff. School Safety Agents have surged patrols within and beyond the school perimeter to prevent further incidents and reminded both faculty and students not to leave their personal belongings unattended.
- As part of a community-driven enforcement initiative, resource deployment and enforcement efforts were enhanced to offset the higher incidence of crime since the end of COVID-19 lockdowns. During the first four months of Fiscal 2024, major felony arrests increased 10 percent, juvenile arrests for major felonies increased 44 percent and narcotics arrests increased 63 percent when compared to the same reporting period in Fiscal 2023. All arrest categories have trended upward since Fiscal 2021.
- In the first four months of Fiscal 2024, the Department's targeted focus on combatting gun violence and investment in long-term cases contributed to a 67 percent decline in gang motivated incidents compared to the same period in Fiscal 2023.
- In Fiscal 2024, counterterrorism training hours decreased 30 percent for uniformed members of the service, and 71 percent for non-uniformed members when compared to the first four months of Fiscal 2023. This decrease is directly attributed to the spike in training hours for the previous reporting period as a result of the active shooter incident at an elementary school in Uvalde, Texas. In the wake of this incident, the Department provided active shooter preparedness training to all School Safety Agents and Department of Education personnel, boosting the number of counterterrorism training hours for Fiscal 2023.
- The Department has the City's largest fleet, with over 10,000 vehicles, operating 24 hours a day and seven days a week, which includes responding to 911 calls and emergencies during both heavy congestion and severe weather emergencies. The Department strives to respond to all calls for service as expeditiously as possible, while also ensuring that the public is provided with optimal levels of police service in every instance where police assistance is required. Over the first four months of Fiscal 2024, end-to-end average response time to critical crimes in progress (minutes:seconds) increased from 9:01 over the same period last year to 9:41. The increases in response times may be attributed to higher levels of traffic and a total of 911 jobs increased by 45,059 across comparable reporting periods. In addition, uniform personnel headcount decreased from 34,237 in October 2022 to 33,316 in October 2023. The Department continuously shifts resources to ensure operations are running effectively and is assessing strategies for immediate implementation to mitigate the current increase in response times.

- The Department proactively responds to violations and public requests for a better quality of life for communities within their neighborhoods. In the first four months of Fiscal 2024, the total number of quality of life summonses increased 69 percent when compared to the first four months of Fiscal 2023, including a 50 percent increase in graffiti summonses. Additionally, more patrol deployments within the transit system resulted in an increase of transit summonses by 27 percent. The Department will continue to collaborate with various City agencies and advocacy organizations to lower the incidence of crime and offer homeless and mental health services to those in need.
- DWI-related fatalities increased 133 percent, resulting in the loss of four additional lives, as compared to the first four months of Fiscal 2023. The increase may be attributed to increased nightlife activity and vehicle usage on the roadways during the warmer weather season. The Department continues to enforce traffic violations and DWI-related incidents. DWI arrests increased six percent for the reporting period.
- Overall, fatal traffic incidents for motorists and passengers ticked up from 52 to 54 over the first four months of Fiscal 2024, as compared to the same period in Fiscal 2023. Fatal bicycle incidents increased from six to eight and may be attributed to the increased usage of bicycles in the warmer months, the expansion of alternative transportation programs and the implementation of numerous bike lanes throughout the five boroughs. These increases are in contrast to the 18 percent decrease of fatalities from other motorized vehicles (e-bikes and e-scooters) and 16 percent decrease of pedestrian fatalities. The Department will continue to collaborate with the Department of Transportation to distribute on-street education materials to drivers and community members at locations with a prior history of collisions.
- Trauma-Informed Sexual Assault Victim Interview and Investigations training hours increased 82 percent over the first four months in Fiscal 2024, as compared to the same period in Fiscal 2023. The Special Victims Unit (SVU) training unit was revamped in Fiscal 2023 to include enhanced training and improved collaboration with survivors' advocates. Additionally, SVU inherited the responsibility of investigating human-trafficking cases previously handled by the Department's Vice Unit. The new training courses are specifically tailored to incoming investigators with amplified refresher courses for current investigators and supervisors. Additionally, personnel assigned to the Special Victims Unit also receive training from an outside consulting firm, when available.
- In the first four months of Fiscal 2024, the number of times a 'Below Standard' rating of the Courtesy, Professionalism and Respect (CPR) tests was received went from six to 144 when compared to the same period in Fiscal 2023. This is directly attributed to the new sub-category of telephone tests being conducted. Telephone testing now includes a category for 'failure to answer the telephone.' This category was not included in previous reporting periods and thus caused an inflated outcome for Fiscal 2024. However, despite this increase, the results of the total tests conducted were overwhelmingly positive, with 1,475 tests meeting the standard, or 91 percent. Notably, overall CPR tests also increased from 1,421 to 1,619, or 14 percent.

SERVICE 1 Manage public safety programs related to criminal activity.

Goal 1a Reduce the incidence of crime.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
★ Major felony crime	95,369	119,313	126,929	↓	↓	45,738	44,447
★ – Murder and non-negligent manslaughter	489	465	424	↓	↓	155	123
★ – Forcible rape	980	1,168	1,090	↓	↓	406	354
★ – Robbery	13,030	16,178	17,047	↓	↓	6,437	6,117
★ – Felonious assault	21,387	25,034	26,959	↓	↓	9,429	9,957
★ – Burglary	13,823	14,793	15,054	↓	↓	5,633	4,587
★ – Grand larceny	35,735	49,227	51,455	↓	↓	18,581	17,494
★ – Grand larceny auto	9,925	12,448	14,902	↓	↓	4,917	5,815
★ Major felony crime in housing developments	5,373	5,859	6,062	↓	↓	2,065	2,158
★ Major felony crime in transit system	1,452	2,185	2,287	↓	↓	783	751
Crime related to domestic violence - Murder	53	56	71	*	*	22	20
– Rape	591	712	660	*	*	248	221
– Felonious assault	8,324	10,104	10,692	*	*	3,519	3,784
Hate crimes	424	573	498	*	*	196	208
★ School safety — Major felony crime	85	346	402	↓	↓	95	112
– Murder	0	0	0	*	*	0	0
– Rape	5	15	11	*	*	4	3
– Robbery	0	36	28	*	*	4	9
– Felonious assault	5	151	136	*	*	28	33
– Burglary	35	37	65	*	*	19	9
– Grand larceny	37	102	156	*	*	38	55
– Grand larceny auto	3	5	6	*	*	2	3
School safety — Other criminal categories	169	1,758	1,683	*	*	369	357
– Other incidents	461	5,965	6,779	*	*	1,619	1,519
Gang motivated incidents	1,371	1,021	804	*	*	390	129
Gun arrests	6,426	6,426	6,837	*	*	2,414	2,345
Major felony crime arrests	34,587	42,607	49,830	*	*	16,530	18,184
Narcotics arrests	10,708	10,172	13,273	*	*	3,454	5,634
Juvenile arrests for major felonies	2,297	4,084	5,324	*	*	1,113	1,601
Crime in progress calls	255,362	280,489	297,236	*	*	106,572	104,710
★ Critical Indicator	● Equity Indicator	“NA” Not Available	↑↓ Directional Target	* None			

Goal 1b Prevent terrorist attacks.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Counterterrorism training — Uniformed members (hours)	82,243	137,101	177,647	*	*	79,178	55,063
– Non-members	1,563	12,411	12,412	*	*	15,866	4,554
★ Critical Indicator	● Equity Indicator	“NA” Not Available	↑↓ Directional Target	* None			

Goal 1c Respond to police emergencies quickly.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
End-to-end average response time to all crimes in progress (minutes:seconds)	11:40	12:44	14:24	*	*	14:21	16:12
End-to-end average response time to critical crimes in progress (minutes:seconds)	7:52	8:26	9:02	*	*	9:01	9:41
End-to-end average response time to serious crimes in progress (minutes:seconds)	10:52	11:47	13:09	*	*	13:28	14:14
End-to-end average response time to non-critical crimes in progress (minutes:seconds)	19:28	22:02	26:20	*	*	25:41	31:54
Average response time to all crimes in progress (dispatch and travel time only) (minutes)	9.3	10.4	12.0	*	*	12.0	13.8
Average response time to critical crimes in progress (dispatch and travel time only) (minutes)	5.6	6.1	6.6	*	*	6.7	7.3
Average response time to serious crimes in progress (dispatch and travel time only) (minutes)	8.6	9.6	11.0	*	*	11.3	12.0
Average response time to non-critical crimes in progress (dispatch and travel time only) (minutes)	16.6	19.2	23.5	*	*	22.8	29.0

★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None

SERVICE 2 Manage public safety programs related to traffic safety.

Goal 2a Reduce the incidence of traffic collisions, injuries and fatalities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Traffic fatalities (motorist/passengers)	127	132	97	*	*	52	54
Driving while intoxicated (DWI) related fatalities	17	22	11	*	*	3	7
DWI arrests	2,583	2,870	3,636	*	*	885	935
Total moving violation summonses (000)	461	543	652	*	*	202	212
– Summonses for hazardous violations	387,469	450,530	527,691	*	*	162,762	163,324
– Summonses for prohibited use of cellular phones	44,596	50,526	53,187	*	*	17,995	15,861
Bicyclist Fatalities	25	18	29	*	*	6	8
Pedestrian Fatalities	123	113	114	*	*	37	31
Traffic fatalities (other motorized)	5	17	20	*	*	11	9
Traffic Safety Outreach Events	238	542	496	*	*	65	81

★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None

SERVICE 3 Manage public safety programs related to quality of life.

Goal 3a Reduce the incidence of quality-of-life violations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
★ Quality-of-life summonses	57,876	67,408	134,580	*	*	39,911	67,441
– Unreasonable noise summonses	932	1,568	3,979	*	*	1,211	1,284
Transit Summonses	52,315	88,112	139,402	*	*	42,093	53,450
– Graffiti summonses	4	10	18	*	*	6	9
Graffiti arrests	1,211	1,212	1,410	*	*	479	461
New individuals engaged by a Co-Response Team	661	558	641	600	600	199	NA
Community Meetings	1,160	1,240	1,237	*	*	310	343

★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None

SERVICE 4 Ensure courteous, professional and respectful interactions with the community.

Goal 4a Improve police/community relations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Fair and Impartial Policing training (hours) (Uniformed members)	14,287	17,731	15,421	*	*	7,987	8,701
Crisis Intervention Team training (hours) (Uniformed members)	0	12,192	40,960	*	*	11,456	12,288
Trauma-informed sexual assault victim interview/investigations training (hours) (uniformed and civilian members)	2,112	720	9,368	*	*	3,963	7,205
Courtesy, Professionalism and Respect testing	3,867	3,577	4,407	*	*	1,421	1,619
– Exceeds standard	0	0	1	*	*	0	0
– Meets standard	3,857	3,554	4,353	*	*	1,415	1,475
– Below standard	10	23	54	*	*	6	144
Total civilian complaints against members of the service	3,326	3,483	4,700	*	*	1,242	1,981
Deviation Letters	NA	6	2	*	*	0	0
Individuals who, after reporting a crime, received support to deal with the emotional, physical and financial aftermath of crime through the Crime Victim Assistance Program	39,283	38,733	52,920	*	*	NA	NA
★ Critical Indicator ● Equity Indicator “NA” Not Available ⇅ Directional Target * None							

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Cases commenced against the City in state and federal court	2,003	1,776	1,877	*	*	581	629
Violations admitted to or upheld at the Office of Administrative Trials and Hearings (%)	65%	58%	50%	*	*	49%	49%
Workplace injuries reported (uniform and civilian)	10,048	13,931	9,666	*	*	3,183	3,409
★ Critical Indicator ● Equity Indicator “NA” Not Available ⇅ Directional Target * None							

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Completed requests for interpretation	267,680	298,230	340,694	*	*	114,769	132,529
CORE facility rating	84	100	99	*	*	NA	NA
Calls answered in 30 seconds (%)	99%	99%	99%	*	*	99%	99%
★ Critical Indicator ● Equity Indicator “NA” Not Available ⇅ Directional Target * None							

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Response to 311 Service Requests (SRs)							
Percent meeting time to close – Residential Noise - Loud Music/Party (0.3 days)	92	84	93	*	*	90	99
Percent meeting time to close – Residential Noise - Banging/Pounding (0.3 days)	99	99	97	*	*	98	99
Percent meeting time to close – Noise - Street/Sidewalk (0.3 days)	99	99	98	*	*	98	99
Percent meeting time to close – Blocked Driveway - No Access (0.3 days)	97	99	96	*	*	97	96
★ Critical Indicator ● Equity Indicator “NA” Not Available ⇅ Directional Target * None							

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2023 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY21	FY22	FY23	FY24	FY24 ¹	FY25 ¹	FY23	FY24
Expenditures (\$000,000) ²	\$5,542.4	\$5,881.3	\$6,310.8	\$5,804.7	\$6,299.3	\$5,754.4	\$1,910.7	\$2,126.5
Revenues (\$000,000)	\$99.1	\$92.5	\$95.9	\$99.4	\$92.0	\$95.8	\$37.3	\$38.4
Personnel (uniformed)	34,858	34,825	33,797	35,001	35,051	35,001	33,782	33,399
Personnel (civilian)	15,638	15,135	15,117	16,244	15,520	15,465	15,066	15,081
Overtime paid (\$000,000)	\$483.8	\$779.0	\$951.4	\$517.4	\$788.7	\$563.7	\$246.8	\$323.0
Capital commitments (\$000,000)	\$192.0	\$162.2	\$90.2	\$504.1	\$236.5	\$167.4	\$32.0	\$5.4
¹ January 2024 Financial Plan. ² Expenditures include all funds "NA" - Not Available								

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY23 ¹ (\$000,000)	January 2024 Financial Plan FY24 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$5,685.9	\$5,644.1	
001 - Operations	\$3,712.0	\$1,718.7	All
002 - Executive Management	\$633.6	\$366.9	All
003 - School Safety	\$258.5	\$283.2	1a, 1b, 1c, 4a
004 - Administration - Personnel	\$300.0	\$288.1	All
006 - Criminal Justice	\$64.8	\$67.6	1a, 1c, 2a, 3a, 4a
007 - Traffic Enforcement	\$161.7	\$169.8	1a, 2a, 3a, 4a
008 - Transit Police	\$338.5	\$291.3	1a, 1b, 1c, 3a, 4a
009 - Housing Police	\$216.7	\$240.5	1a, 1c, 3a, 4a
010 - Patrol	NA	\$1,860.6	1a
016 - Communications	NA	\$114.2	1c, 4a
020 - Intelligence and Counterterrorism	NA	\$243.2	1b
Other Than Personal Services - Total	\$624.9	\$655.2	
100 - Operations	\$116.8	\$90.3	All
200 - Executive Management	\$76.5	\$103.2	All
300 - School Safety	\$5.9	\$8.1	1a, 1b, 1c, 4a
400 - Administration	\$414.7	\$375.3	All
500 - Communications	NA	\$59.6	1c, 4a
600 - Criminal Justice	\$0.5	\$0.6	1a, 1c, 2a, 3a, 4a
700 - Traffic Enforcement	\$10.5	\$10.4	1a, 2a, 3a, 4a
800 - Patrol, Housing, and Transit	NA	\$2.6	1a, 1b, 1c, 3a, 4a
900 - Intelligence and Counterterrorism	NA	\$5.1	1b
Agency Total	\$6,310.8	\$6,299.3	

¹Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2023. Includes all funds. ²Includes all funds. ³Refer to agency goals listed at front of chapter. "NA" Not Available * None

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

Data represents a historical snapshot for the reporting period and is subject to change.

- The previously published data for crime-related indicators in the Fiscal 2023 Preliminary Mayor's Management Report have been updated to ensure data accuracy.
 - 'Hate crimes' for the first four months of Fiscal 2023 has been updated from 183 to 196.
 - The incident count for 'Forcible rape' during October of Fiscal 2023 was updated from 89 to 91 bringing the updated count for the first four months of Fiscal 2023 from 404 to 406.
- The following indicators for Fiscal 2023 have been revised to ensure data integrity. The previously published data was inaccurately captured due to a database coding/methodology issue.
 - 'Gun Arrests' for Fiscal 2023 has been updated from 5,198 to 2,414.
 - 'Total Moving Violation Summonses (000)' for Fiscal 2023 has been updated from 222 (222,337) to 202 (201,579).
 - 'Hazardous Summonses' has been updated from 171,062 to 162,762.
- Preceding the Fiscal 2024 Preliminary Mayor's Management Report, the Mayor's Office of Operations implemented updated standards for indicator names. Minimal stylistic changes, such as the use of em-dashes, percent symbols and acronyms, were made to the names of previously published indicators here within. Substantive name changes for indicators that clarify what is being measured are otherwise noted above.

ADDITIONAL RESOURCES

For additional information go to:

- Crime Prevention/Crime Statistics (reports updated regularly):
<http://www1.nyc.gov/site/nypd/stats/crime-statistics/crime-statistics-landing.page>

For more information on the agency, please visit: www.nyc.gov/nypd.

