

DEPARTMENT OF YOUTH AND COMMUNITY DEVELOPMENT

Keith Howard, Commissioner



WHAT WE DO

The Department of Youth and Community Development (DYCD) invests in a network of community-based organizations and programs to alleviate the effects of poverty and to provide opportunities for New Yorkers and communities to flourish. DYCD's diverse range of programs includes services to help low-income individuals and families become more self-sufficient, literacy programs that help adults and adolescents further their education and advance their careers, and programs that assist immigrants.

DYCD's afterschool programs, known as the Comprehensive After-School System of NYC (COMPASS NYC), offer school-age youth a mix of recreational activities, arts and cultural experiences, academic support, and physical fitness programs when school is out of session. As part of the City's broader commitment to provide free afterschool programs to all middle school students, School's Out NYC (SONYC), a component of COMPASS, provides engagement opportunities for more than 70,000 young people in grades six to eight, including justice-involved youth and young people living in Department of Homeless Services' (DHS) family shelters.

DYCD also oversees the City's portfolio of services for runaway and homeless youth and the City's youth workforce development program, known as Workforce Connect, which provides summer employment and year-round services to introduce youth and young adults to the job market and help them develop the skills to succeed. The Department supports 191 community centers, including Beacon community centers in public schools and Cornerstone community centers in New York City Housing Authority (NYCHA) developments, which serve youth, adults, and families. The Department provides contract management and quality monitoring for over 1,000 City Council-funded annual awards. DYCD also contracts with expert consultants to provide organizational and programmatic supports that strengthen the ability of DYCD providers to deliver high-quality, effective services.

DYCD also operates programs in the Office of Neighborhood Safety, including the Mayor's Action Plan for Neighborhood Safety (MAP), Crisis Management System (CMS), and Atlas, as well as the Precision Employment Initiative.

FOCUS ON EQUITY

DYCD prioritizes investments in programs that aim to eliminate inequities in economic opportunity and well-being among New Yorkers and improve the quality of life for all residents. During recent years, DYCD's achievements include a significant expansion in programs for young people up to age 24, NYCHA residents, and runaway and homeless youth, including those who identify as transgender or nonbinary. Black, Indigenous, and people of color (BIPOC) communities represent over 85 percent of program participants. To continue to broaden access and heighten awareness of DYCD's services, the Department is improving protocols and systems used to assess community needs, enroll participants, and track results, as well as supporting the expansion of provider networks and partnerships with City agencies to offer individuals and families pathways to holistic services. DYCD has incorporated an intersectional focus on equity into all its work, joining in the City's efforts to identify and remove barriers to opportunity based upon race, gender, and sexual orientation. Department staff have been actively engaged in citywide efforts on the Taskforce on Racial Inclusion & Equity and interagency workgroups that have evolved into Communities of Equity Practice under the auspices of EquityNYC.

DYCD is committed to becoming a proactively antiracist City agency, recently strengthening its Equity Statement and setting goals to make meaningful changes. The Department administers the Communities of Color Nonprofit Stabilization Fund—an initiative by City Council to provide capacity-building support to Black, Latino, and Asian-led community-based organizations—and has worked to ensure that the initiative engages and is supported by consultants of color. DYCD staff have undertaken professional development in Courageous Conversations, Unconscious Bias and Results-Based Accountability trainings and facilitation with an equity lens. Department leadership has initiated a plan to examine disaggregated data and to improve data collection to facilitate further exploration. DYCD has also launched a pilot for more equitable geographic investment of resources based on neighborhood demographic data.

OUR SERVICES AND GOALS

SERVICE 1 Provide youth, families, and adults with multiple points of entry to a spectrum of high-quality services

Goal 1a Engage community-based organizations to provide an array of programming and support their delivery of high-quality services.

SERVICE 2 Support youth development throughout New York City through the implementation, funding and management of contracts with nonprofit service providers.

Goal 2a Engage young people in programs that support and strengthen their overall development.

Goal 2b Engage runaway and homeless youth and young adults in services that connect them with family or independent living opportunities.

SERVICE 3 Increase youth capacity for economic independence through programs that provide work-related education, skills training and employment opportunities.

Goal 3a Engage young people in training and employment programs to support career readiness.

SERVICE 4 Support programs that provide participants with the services needed to increase and tap their capacity to strengthen and revitalize the communities of New York City

Goal 4a Engage young people and adults in lower income neighborhoods in community anti-poverty initiatives to support and expand their capacity.

Goal 4b Engage adolescents and adults in programs to increase English literacy skills and basic education participation.

Goal 4c Engage immigrants in programs to support their integration into New York City through education, job readiness and social services programs.

HOW WE PERFORMED

- In summer 2024, DYCD provided Summer Rising programming for 115,662 youth to get outside, learn, and engage with peers and caring adults in safe, supervised, and enriching ways, representing a three percent increase from the previous year. This initiative is administered in conjunction with the Department of Education (DOE) for students in grades K-8. DYCD Summer Rising programming was delivered by Comprehensive After School System of NYC (COMPASS NYC) providers and Beacon providers at the conclusion of DOE-led instruction each day. COMPASS NYC programs endeavor to link summer participants to school-year programming. Enrollment in COMPASS NYC programs in September and October of Fiscal 2024 increased to 103,933 participants, compared with 101,138 during the same period in Fiscal 2023.
- DYCD's runaway and homeless youth (RHY) programs continued to focus on continuity of service and positive placement outcomes. Crisis Services Programs served 780 people in the first four months of Fiscal 2023, a five percent increase from the same period in the previous year. Transitional Independent Living Programs (TILs) served 724 people in the first four months of Fiscal 2024, a 26 percent increase from the same period in the previous year. The utilization rate of Crisis Services Programs rose to 88 percent in the first four months of Fiscal 2024, an increase of six percentage points from the same period in Fiscal 2023, and the utilization rate of TILs rose 17 percentage points to 87 percent as sites that were offline in Fiscal 2023 resumed services following their transition between providers. Among youth discharged from Crisis Services Programs, 84 percent were reunited with family or placed in a suitable environment, an increase of four percentage points from the same period in Fiscal 2023 and exceeding the target of 75 percent. Among youth discharged from TILs, 79 percent were reunited with family or placed in a suitable environment, a decrease of eight percentage points from the first four months of Fiscal 2023.
- A total of 1,720 youth and young adults were served through case management at RHY Drop-In Centers in the first four months of Fiscal 2024, an increase of 19 percent from the same period in Fiscal 2023 and already exceeding the annual target of 1,400 for Fiscal 2024. Drop-In Centers engaged in more outreach events than last year, holding on average 50 events per month compared to Fiscal 2023's average of 35 events per month. There were 1,976 youth and young adults who received mental health support in RHY residential programs and drop-in centers in the first four months of Fiscal 2024, an increase of 15 percent from Fiscal 2023 and nearing the record high of 1,986 during the same period in Fiscal 2022.
- The Summer Youth Employment Program (SYEP) expanded to serve 95,563 DYCD participants in 17,203 sites during summer 2023, representing an increase of five percent over the previous record of 91,270 in summer 2022. Consequently, the total amount of stipends and wages paid through the SYEP increased by six percent to \$124.6 million. Summer 2023 enrollment exceeded DYCD's commitment of 95,000 participants. DYCD worked in collaboration with sister agencies toward a goal of 100,000 youth SYEP participants served citywide.
- Participants in community anti-poverty programs increased to 3,304 in the first four months of Fiscal 2024, a 47 percent increase compared to the same period in Fiscal 2023 when these programs were undergoing the start-up process. Since Fiscal 2023, DYCD staff have coordinated one-on-one coaching with providers and encouraged innovative recruitment strategies.
- In DYCD Community Centers, Beacon programs enrolled 14,704 summer youth participants, including 7,568 as part of Summer Rising and 7,136 at additional community centers. This represents an increase of 17 percent from the first four months of Fiscal 2023. Cornerstone programs enrolled 9,973 summer youth participants, well above the target of 5,791, as program staff highlight summer enrichment opportunities provided by these programs in addition to Summer Rising. The number of adults participating in Beacon programs rose to 6,488, an increase of 59 percent from the same period in Fiscal 2023. Similarly, adult participants in Cornerstone programs increased 28 percent to 3,711. These programs have increased engagement with adults and families by providing valuable resources such as food pantries, mental health referrals, and health and recreation programming. Program staff are promoting visibility of their services by hosting mayoral community engagement events such as the Youth and Community Town Hall meetings.
- In the first four months of Fiscal 2024, DYCD resumed oversight of legal services programs for immigrants that had previously been administered by the Human Resources Administration (HRA), resulting in a 138 percent increase in DYCD's immigrant services program capacity. Participants increased by 98 percent to 743 as program staff continue to follow up with providers to facilitate enrollment. Participants in DYCD-funded English literacy programs fell to 4,881 in the first four months of Fiscal 2024, a nine percent decrease compared to Fiscal 2023 as annual expansion awards were finalized later in the Fiscal Year. Providers are now planning additional classes and coordinating with program staff to encourage enrollment. Additionally, staff from community anti-poverty, literacy, and immigrant services programs are providing technical assistance to their providers in support of service goals.

SERVICE 1 Provide youth, families, and adults with multiple points of entry to a spectrum of high-quality services.

Goal 1a Engage community-based organizations to provide an array of programming and support their delivery of high-quality services.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
★ Young people involved in DYCD-funded programs	212,146	313,388	343,673	↑	↑	NA	NA
★ Adults involved in DYCD-funded programs	60,322	73,338	80,066	↑	↑	NA	NA
Participants who are Black, Indigenous, or People of Color (%)	89%	90%	90%	*	*	NA	NA
City Council discretionary awards administered through DYCD	1,064	1,233	1,471	*	*	NA	NA
Community-based organization staff engaged in capacity building workshops	14,812	15,568	12,037	*	*	NA	NA
Stakeholder focus groups conducted to inform program design	NA	52	59	*	*	NA	NA
Survey responses for Community Needs Assessment	NA	NA	28,491	*	*	NA	NA
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None							

SERVICE 2 Support youth development throughout New York City through the implementation, funding and management of contracts with nonprofit service providers.

Goal 2a Engage young people in programs that support and strengthen their overall development.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
★ ● Participants in Comprehensive After School System of NYC programs — School year	90,148	112,441	117,179	110,000	110,000	101,138	103,933
– Elementary school programs (school year)	36,892	46,502	47,992	42,372	42,372	43,658	44,156
Participants in COMPASS NYC – School's Out NYC/middle school programs (school year)	50,030	62,309	65,075	49,901	49,901	54,422	56,235
– Elementary school programs (summer)	9,631	66,520	75,375	67,000	67,000	75,375	73,449
– School's Out NYC/middle school programs (summer)	2,297	28,658	31,170	30,000	30,000	31,170	32,045
Summer participants in grades K-8 enrolled in Summer Rising	NA	104,014	112,544	110,303	110,303	112,544	115,662
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None							

Goal 2b

Engage runaway and homeless youth and young adults in services that connect them with family or independent living opportunities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Runaway and homeless youth served — Crisis services programs	2,032	1,707	1,827	2,000	2,000	743	780
Runaway and homeless youth served – Transitional Independent Living support programs	1,040	1,101	1,133	1,000	1,000	576	724
Residential beds for runaway or homeless youth	753	753	753	*	753	753	753
Utilization rate for Crisis Services Programs (% of runaway or homeless youth)	68%	72%	81%	90%	90%	82%	88%
Utilization rate for Transitional Independent Living support programs (% of runaway or homeless youth)	84%	73%	75%	90%	90%	70%	87%
Youth reunited with family or placed in a suitable environment from Crisis Services Programs (%)	62%	74%	79%	75%	75%	80%	84%
Youth reunited with family or placed in a suitable environment from Transitional Independent Living support programs (%)	86%	88%	87%	85%	85%	87%	79%
Homeless young adults served – Crisis Services Programs	92	192	198	150	150	NA	NA
– Transitional Independent Living support programs	60	46	46	50	50	NA	NA
Residential beds for homeless young adults	60	60	60	*	60	NA	NA
Utilization rate for Crisis Services Programs (% of homeless young adults)	80%	92%	97%	90%	90%	NA	NA
Utilization rate for Transitional Independent Living support programs (% of homeless young adults)	93%	96%	46%	90%	90%	NA	NA
Young adults reunited with family or placed in a suitable environment from Crisis Services Programs (%)	78%	64%	63%	75%	75%	NA	NA
Young adults reunited with family or placed in a suitable environment from Transitional Independent Living (TIL) Support Programs (%)	88%	79%	71%	85%	85%	NA	NA
Youth and young adults who received mental health support in a city-funded residential program or drop-in center serving runaway and homeless youth	2,794	4,317	3,546	2,600	2,600	1,717	1,976
Youth and young adults served through case management - Drop-In Centers	1,330	1,930	2,231	1,400	1,400	1,445	1,720
Youth served by DYCD street outreach	4,308	11,002	13,395	9,600	9,600	NA	NA
★ Critical Indicator ● Equity Indicator “NA” Not Available ⇅ Directional Target * None							

SERVICE 3 Increase youth capacity for economic independence through programs that provide work-related education, skills training and employment opportunities.

Goal 3a

Engage young people in training and employment programs to support career readiness.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Summer Youth Employment Program applications	137,087	153,781	167,141	*	*	167,141	176,390
★ ● Participants in Summer Youth Employment Program	35,198	74,884	91,270	95,000	95,000	91,270	95,563
Total SYEP stipends and wages paid (millions)	\$24.7	\$97.4	\$117.7	\$125.0	\$124.6	\$117.6	\$124.6
Participants in Train & Earn (Out-of-School Youth) programs	1,270	1,506	1,600	1,372	1,343	NA	NA
Train & Earn participants who are placed in post-secondary education, employment, or advanced training in the second quarter after exiting the program (%)	43%	56%	NA	57%	57%	NA	NA
Train & Earn participants who attain a recognized postsecondary credential or high school equivalency diploma during participation in or within one year after exiting from the program (%)	72%	69%	NA	61%	61%	NA	NA
Participants in Learn & Earn (In-School Youth) programs	1,460	1,486	1,408	1,056	1,066	NA	NA
Learn & Earn participants who are placed in post-secondary education, employment, or advanced training during the second quarter after exiting the program (%)	76%	63%	NA	57%	57%	NA	NA
Learn & Earn participants who attain a recognized post-secondary credential or a secondary school diploma during participation in or within one year after exiting the program (%)	60%	61%	NA	61%	61%	NA	NA
Participants in Advance & Earn training and internship programs	957	948	997	1,200	1,200	NA	NA
Advance & Earn participants who are placed in education, employment, or advanced training within 90 days of cohort end (%)	52%	40%	NA	*	*	NA	NA
Advance & Earn participants who attain a credential or high school equivalency diploma within one year of program enrollment (%)	44%	40%	NA	*	*	NA	NA
★ Critical Indicator ● Equity Indicator “NA” Not Available ⇅ Directional Target * None							

SERVICE 4 Support programs that provide participants with the services needed to increase and tap their capacity to strengthen and revitalize the communities of New York City

Goal 4a Engage young people and adults in lower income neighborhoods in community anti-poverty initiatives to support and expand their capacity.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
★ ● Participants in community anti-poverty programs	12,480	12,521	9,647	11,550	12,445	2,248	3,304
Community anti-poverty program participants achieving target outcomes (%)	67%	68%	67%	68%	68%	NA	NA
Youth participants at Beacon programs – Full fiscal year	15,510	29,706	49,210	55,200	55,200	25,897	32,282
Youth attendance at Beacon program events – Full fiscal year	14,248	34,255	33,363	*	*	10,396	11,058
Youth participants in Beacon programs – Summer	2,701	10,295	12,450	9,200	9,200	12,526	14,704
Adult participants in Beacon programs – Full fiscal year	4,617	9,417	13,043	9,200	9,200	4,076	6,488
Adult attendance in Beacon program events – Full fiscal year	27,068	31,084	36,623	*	*	12,140	12,012
Youth participants in Cornerstone programs (full fiscal year)	13,488	22,458	25,366	15,704	15,704	13,819	14,355
Youth participants in Cornerstone programs Summer	3,778	7,457	9,160	5,791	5,791	9,962	9,973
Adult participants in Cornerstone programs (full fiscal year)	5,304	6,337	7,471	3,565	3,565	2,898	3,711
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None							

Goal 4b Engage adolescents and adults in programs to increase English literacy skills and basic education participation.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
★ Participants in DYCD-funded English literacy programs	13,308	13,983	16,520	17,310	9,293	5,388	4,881
Participants in DYCD-funded English literacy programs meeting standards of improvement in their ability to read, write, and speak English (%)	54%	59%	59%	55%	55%	NA	NA
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None							

Goal 4c Engage immigrants in programs to support their integration into New York City through education, job readiness and social services programs.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Participants in immigrant services programs	1,401	1,323	1,262	3,648	3,648	375	743
Participants in immigrant services programs achieving positive outcomes (%)	66%	65%	49%	62%	62%	NA	NA
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None							

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Contracts funded	2,855	2,987	3,053	*	*	NA	NA
Value of agency contracts (\$000)	\$763,859	\$809,438	\$910,429	*	*	NA	NA
Value of intracity agreements (\$000)	\$8,490	\$9,324	\$20,254	*	*	NA	NA
Fiscal audits conducted	300	199	221	175	175	60	54
Expenditure report reviews	25,369	26,416	26,881	*	*	NA	NA
★ Programmatic reviews/contract monitoring	7,534	6,716	8,179	*	*	NA	NA
Agency assessments completed for the prior fiscal year	NA	NA	NA	*	*	NA	NA
★ Agency assessments completed for the prior fiscal year as a percent of total agency contracts (%)	NA	NA	NA	70%	70%	NA	NA
Contracts terminated or withdrawn	0	11	7	0	0	3	3
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None							

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Customer Experience	NA	NA	NA	*	*	NA	NA
Calls made to agency call center	NA	NA	NA	50,000	50,000	NA	NA
Calls to Community Connect	NA	NA	NA	*	*	NA	NA
Calls answered in 30 seconds (%)	NA	NA	NA	*	*	NA	NA
Completed customer requests for interpretation	NA	NA	NA	*	*	NA	NA
Agency participants surveyed for overall participant satisfaction	15,043	9,785	19,351	*	*	NA	NA
Letters responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%
E-mails responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%

★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2023 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY21	FY22	FY23	FY24	FY24 ¹	FY25 ¹	FY23	FY24
Expenditures (\$000,000) ²	\$859.4	\$971.6	\$1,126.5	\$1,362.5	\$1,333.3	\$1,127.9	\$804.2	\$879.3
Personnel	518	480	505	558	601	584	487	528
Overtime paid (\$000)	\$314	\$233	\$369	\$154	\$154	\$154	\$67	\$55
Human services contract budget (\$000,000)	\$743.3	\$768.8	\$868.4	\$928.8	\$1,078.4	\$704.2	\$330.0	\$372.1

¹January 2024 Financial Plan. ²Expenditures include all funds "NA" - Not Available

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY23 ¹ (\$000,000)	January 2024 Financial Plan FY24 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$45.7	\$50.6	
002 - Executive and Administrative	\$21.3	\$23.5	All
105 - Youth Workforce and Career Training	\$4.0	\$8.3	2a, 2b
311 - Program Services	\$20.4	\$18.7	All
401 - Neighborhood Safety	NA	\$26.1	All
Other Than Personal Services - Total	\$1,080.8	\$1,087.1	
005 - Community Development	\$152.4	\$114.3	3a, 3b, 3c
106 - Youth Workforce and Career Training	\$232.0	\$276.9	2a, 2b
204 - Runaway and Homeless Youth	NA	\$52.7	All
312 - Other than Personal Services	\$696.3	\$643.3	All
Agency Total	\$1,126.5	\$1,137.7	

¹Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2023. Includes all funds. ²Includes all funds. ³Refer to agency goals listed at front of chapter. "NA" Not Available * None

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- The previously published Fiscal 2024 target for 'Participants in SYEP' was revised from 90,000 to 95,000 to accurately reflect DYCD's commitment.
- The previously published Fiscal 2024 target for 'Total SYEP stipends and wages paid (millions)' was revised from 94.1 to 125 to capture the agency's expanded commitment to the program.
- The previously published Fiscal 2024 target for 'Participants in Advance & Earn training and internship programs' was revised from 900 to 1,200.
- The previously published Fiscal 2024 target for 'Participants in Advance & Earn training and internship programs' was revised from 900 to 1,200 as additional temporary federal funding was secured.
- The previously published Fiscal 2024 target for 'Participants in community anti-poverty programs' was revised from 9,951 to 11,550.
- Preceding the Fiscal 2024 Preliminary Mayor's Management Report, the Mayor's Office of Operations implemented updated standards for indicator names. Minimal stylistic changes, such as the use of em-dashes, percent symbols and acronyms, were made to the names of previously published indicators here within. Substantive name changes for indicators that clarify what is being measured are otherwise noted above.

ADDITIONAL RESOURCES

For additional information go to:

- To explore program locations and apply for services, please visit: <https://discoverdycd.dycdconnect.nyc/>
- The Social Indicators and Equity Report, EquityNYC: <http://equity.nyc.gov/>

For more information on the agency, please visit: www.nyc.gov/dycd.