DEPARTMENT OF HOUSING PRESERVATION AND DEVELOPMENT Adolfo Carrión Jr., Commissioner



WHAT WE DO

The New York City Department of Housing Preservation and Development (HPD) promotes quality and affordability in the City's housing, and diversity and strength in the City's neighborhoods. The agency carries out its mission through the following objectives:

- Ensure the physical safety and quality of NYC homes in order to maintain the health and wellbeing of those who live in them.
- 2. Create, maintain, and expand opportunities for New Yorkers to achieve the economic and social benefits of housing affordability.
- 3. Conduct publicly-inclusive planning, engaging NYC residents and communities to strengthen neighborhoods.

FOCUS ON EQUITY

HPD strives to improve the availability, affordability and quality of housing in all neighborhoods of New York City, while creating opportunities for economic advancement. By enforcing the Housing Maintenance Code, HPD works to ensure that New Yorkers live in safe and habitable neighborhoods and homes. Through the development and preservation of affordable housing, HPD seeks to ensure that New Yorkers at all incomes can access stable housing and that they can choose the homes and neighborhoods that best fit their needs. The Department's neighborhood planning team seeks to engage communities in shaping developments that pair new housing opportunities with the schools, healthcare facilities, retail, parks, community, commercial and open space, and other assets that neighborhoods need to thrive.

In June 2022, the City released Housing our Neighbors: A NYC Blueprint for Housing and Homelessness, which guides HPD's work. The Blueprint emphasizes the need to invest in housing and services that benefit New Yorkers with the greatest needs, including those experiencing homelessness, housing instability, and housing quality issues that affect health and safety. It also moves forward with many commitments that the City made through Where We Live NYC, the City's comprehensive plan from 2020 to affirmatively further fair housing. Under Housing Our Neighbors, HPD is shaping its investments in City-financed affordable housing to prioritize housing stability for renters, support existing homeowners and improve access to homeownership, increase development opportunities for BIPOC-led non-profits and M/WBEs, and preserve the quality and affordability of the affordable housing stock, among other goals. HPD is also placing an unprecedented focus on reducing administrative burdens and streamlining access to affordable housing and housing supports for households in need.

OUR SERVICES AND GOALS

SERVICE 1 Ensure that housing throughout NYC is physically safe and habitable.

- Goal 1a Respond to reported housing maintenance complaints efficiently.
- Goal 1b Track and promote the resolution of housing maintenance violations.
- Goal 1c Resolve significant or persistent housing quality issues through enforcement actions and litigation.

SERVICE 2 Provide opportunities for New Yorkers to live in housing that is affordable and financially stable.

- Goal 2a Increase the quantity of affordable housing in New York City.
- Goal 2b Increase the quantity of affordable housing in areas of New York City where housing will create the greatest benefit for its residents.
- Goal 2c Increase the quantity of affordable housing for low-income individuals and families.
- Goal 2d Maintain the physical and financial stability of HPD's affordable housing assets.

SERVICE 3 Offer New Yorkers housing-related subsidies and support efficiently.

- Goal 3a Connect New Yorkers to affordable housing through marketing and placement services.
- Goal 3b Optimize rental subsidies for low-income New Yorkers.
- Goal 3c Increase the quantity of housing designed to address homelessness and those with support needs.
- Goal 3d Streamline the process of securing housing (temporary, then permanent) for households displaced by fire or city-issued vacate orders.

SERVICE 4 Provide opportunities for New Yorkers to achieve economic advancement through housingrelated workforce opportunities.

- Goal 4a Promote M/WBE participation in HPD contracting and subsidized affordable housing.
- Goal 4b Support wage growth and workforce growth in New York through housing-related city contracting.

HOW WE PERFORMED

- There were slightly fewer housing and emergency maintenance complaints in the first four months of Fiscal 2023 than last year, while heat and hot water complaints increased by 46 percent to 21,255 and lead hazard complaints decreased by 15 percent to 12,437. October 2022 was colder on average than October 2021 by six degrees, most likely accounting for the increase in heat and hot water complaints. The agency closed emergency complaints in 13.6 days, about a day and a half slower than its target of 12 days and non-emergency complaints in 25.9 days, almost six days slower than the target of 20 days. HPD prioritizes addressing immediate emergency and heat and hot water complaints.
- HPD issued fewer total violations in the first four months of Fiscal 2023, but more emergency violations compared to the same time last year. The number of total violations issued decreased by eight percent to 211,746, while emergency violations increased by 26 percent to 40,808 violations. As part of the emergency violations total, lead-based paint hazard violations increased the most by 35 percent to 4,980 violations, and heat and hot water violations increased by 28 percent to 2,525 violations. The increase in lead-based paint hazard violations is consistent with a December 2021 change in the law that requires the issuance of lead-based paint hazard violations for paint with higher lead levels while the increase in heat and hot water violations is because of colder October temperatures compared to the same time last year.
- Total housing starts for the first four months of Fiscal 2023 were seven percent lower than in the same Fiscal 2022 period. HPD is on track to meet its target of creating or preserving 18,000 units of affordable housing in Fiscal 2023. Similarly, total housing completions were 62 percent lower than the same time period last year, but HPD is expected to meet its annual total unit completion target of 15,000 by year-end. There are marked differences in housing production during the first four months of the fiscal year, due to timing and the presence or absence of a few large projects of closings and completions that affect the affordability distribution and other attributes, such as seniors served.
- In the first four months of Fiscal 2023, HPD increased the number of rental projects in its portfolio by five percent compared to the same time last year. Asset Management's portfolio of rental projects has grown as additional affordable housing units financed by HPD are leased up and transferred to Asset Management. Growth is expected in future years as housing production increases. For first four months of Fiscal 2023, nearly nine percent of rental projects and 28 percent of co-op projects in the Asset Management portfolio were at high risk of physical deterioration, financial distress, or noncompliance with federal requirements. Staff used these risk metrics to prioritize outreach and intervention efforts in collaboration with owners, partners, and multiple divisions of HPD. Through interventions such as financial assistance, management changes, and ownership changes, the agency worked to proactively identify and address at-risk projects before physical or financial distress escalates.
- HPD issued 29 percent fewer Section 8 vouchers in the first four months of Fiscal 2023 compared to the same Fiscal 2022 period, while at the same time slightly increasing the voucher utilization rate to 99.6 percent. Due to the high utilization rate, issuing vouchers was affected by the limited number of households that left the program. The lower voucher turnover was a result of COVID-19 waivers and policies put in place to keep voucher holders stable during the pandemic, therefore limiting the amount of new vouchers HPD was able to issue. The median time from completed application to voucher issuance in the first four months of Fiscal 2023 was slower by 13 days compared to the same time last year, while at the same time the median time from voucher issuance to lease-up was faster by 50 days. The median time from voucher issuance to lease-up in the previous year was much longer than other years due to a project with significant delays after voucher issuance; so comparatively the median time is faster for the first four months of Fiscal 2023.
- HPD started 381 units for homeless households, including 250 supportive housing units in the first four months of Fiscal 2023. In the same period, the agency completed 520 units for homeless households, including 500 supportive housing units. HPD is committed to prioritizing the creation of affordable housing for individuals and families who are experiencing homelessness, including supportive housing for homeless New Yorkers who need ongoing services and support to remain stably housed.

SERVICE 1 Ensure that housing throughout NYC is physically safe and habitable.

Goal 1a Respond to reported housing maintenance complaints efficiently.

		Actual		Tar	get	4-Month Actual	
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Total complaints reported	418,785	466,320	583,230	*	*	177,720	176,647
★ Emergency complaints reported	261,339	293,985	362,180	*	*	97,470	96,821
– Heat and hot water	103,952	120,582	131,579	*	*	14,581	21,255
– Complaints prompting lead hazard inspections	18,460	26,974	39,787	*	*	14,707	12,437
– Other emergency	138,927	146,429	190,814	*	*	68,182	63,129
Inspections completed	571,622	627,958	738,928	675,000	675,000	242,211	232,793
Inspection visits per team per day	12.5	13.7	12.6	*	*	11.5	12.7
Ratio of completed inspections to attempted inspections (%)	81%	83%	82%	*	*	80%	82%
Total complaints closed	415,228	467,079	577,325	*	*	171,552	170,82
– Emergency complaints closed	260,097	294,810	360,596	*	*	93,541	94,509
– Heat and hot water	104,225	120,548	131,638	*	*	12,843	20,637
- Complaints prompting lead hazard inspections closed	18,637	26,575	39,782	*	*	13,577	12,357
– Other emergency	137,235	147,687	189,176	*	*	67,121	61,515
★ Average time to close emergency complaints (days)	10.9	13.3	16.4	12.0	12.0	11.4	13.6
★ Average time to close nonemergency complaints (days)	21.4	25.6	28.6	20.0	20.0	17.4	25.9
★ Emergency complaints closed within 12 days of receipt (%)	72%	75%	73%	仓	仓	70%	68%
Nonemergency complaints closed within 20 days of receipt (%)	69%	74%	69%	*	*	76%	71%

Goal 1b Track and promote the resolution of housing maintenance violations.

		Actual			Target		h Actual
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Total violations issued	474,619	620,108	731,684	*	*	229,030	211,746
- Emergency violations issued	89,614	89,200	112,138	*	*	32,277	40,808
– Heat and hot water	9,838	10,380	13,073	*	*	1,979	2,525
– Lead-based paint hazard violations	9,619	9,489	15,448	*	*	3,691	4,980
– Other emergency	70,157	69,331	85,255	*	*	26,607	33,303
– Nonemergency violations issued	385,005	530,908	619,546	*	*	196,753	170,93
★ Violations issued and removed in the same fiscal year (%)	44%	38%	40%	40%	40%	NA	NA
★ Emergency violations corrected by owner (%)	53%	50%	47%	55%	55%	NA	NA
Emergency violations corrected by HPD (%)	8%	9%	8%	*	*	NA	NA
Violations closed	467,785	443,278	554,558	*	*	152,597	180,16
Violations certified as corrected by owner	216,473	208,133	255,302	*	*	85,173	87,802

Resolve significant or persistent housing quality issues through enforcement actions and litigation.

		Actual		Tar	get	4-Mont	h Actual
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Units in buildings where Comprehensive Litigation was closed due to compliance with the Order to Correct and payment of any civil penalties	6,690	4,108	5,541	*	*	1,857	1,858
Violations dismissed as a result of Comprehensive Litigation closed due to compliance with the Order to Correct	21,327	17,428	31,787	*	*	13,333	13,835
Distinct units affected by emergency repair work completed pursuant to HPD Emergency Repair generating violation	36,348	40,547	42,039	*	*	13,905	14,919
Units in buildings discharged from the Alternative Enforcement Program due to owner compliance	1,256	6,484	4,135	*	*	215	280
Units in buildings discharged from the Underlying Conditions program due to owner compliance	602	1,488	223	*	*	63	18
Units in buildings discharged from 7A or where there is compliance with a 7A Consent Order	40	23	34	*	*	24	0
★ Critical Indicator	Directional 1	Target	* None				

SERVICE 2

Provide opportunities for New Yorkers to live in housing that is affordable and financially stable.

Goal 2a

Increase the quantity of affordable housing in New York City.

	•		•				
		Actual			Target		h Actual
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Total affordable housing starts (units)	30,311	29,388	16,428	18,000	18,000	2,549	2,359
– New construction starts (%)	23%	42%	60%	*	*	60%	73%
– Preservation starts (%)	77%	58%	40%	*	*	40%	27%
– Rental starts (%)	46%	61%	91%	*	*	97%	93%
– Homeownership starts (%)	54%	39%	9%	*	*	4%	7%
Total affordable housing completions (units)	16,307	13,216	17,615	15,000	15,000	3,425	1,317
– New construction completions (%)	38%	58%	33%	*	*	55%	85%
– Preservation completions (%)	62%	42%	67%	*	*	45%	15%
– Rental completions (%)	85%	87%	55%	*	*	99%	96%
– Homeownership completions (%)	16%	13%	45%	*	*	1%	4%
★ Critical Indicator	û	Target	* None				

Goal 2b Increase the quantity of affordable housing in areas of New York City where housing will create the greatest benefit for its residents.

				Actual		Tar	rget	4-Mont	h Actual
Performance Indicators			FY20	FY21	FY22	FY23	FY24	FY22	FY23
Percent of new construction	in low affordability ar	eas (%)	NA	NA	9%	*	*	NA	NA
Percent of preservation in lov	w affordability areas (9	%)	NA	NA	10%	*	*	NA	NA
★ Critical Indicator *	Equity Indicator	"NA" Not Available	①	Target	* None				

Goal 2c Increase the quantity of affordable housing for low-income individuals and families.

		Actual		Tar	get	4-Mont	h Actual
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Extremely low income (0-30% AMI) starts (%)	8%	18%	23%	*	*	NA	NA
Very low income (31-50% AMI) starts (%)	45%	40%	21%	*	*	NA	NA
Low income (51-80% AMI) starts (%)	29%	24%	31%	*	*	NA	NA
Extremely low income (0-30% AMI) completions (%)	17%	27%	15%	*	*	NA	NA
Very low income (31-50% AMI) completions (%)	11%	24%	49%	*	*	NA	NA
Low income (51-80% AMI) completions (%)	44%	33%	28%	*	*	NA	NA
Units started that serve senior households	703	3,321	1,050	*	*	312	234
Units completed that serve senior households	1,117	1,523	1,269	*	*	388	51
★ Critical Indicator	û	Target	* None				

Goal 2d Maintain the physical and financial stability of HPD's affordable housing assets.

		Actual			get	4-Mont	h Actual			
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23			
Asset management - Rental projects in portfolio	1,512	1,659	1,758	*	*	1,682	1,768			
Asset management - High risk rental projects in portfolio (%)	8.0%	7.0%	8.6%	*	*	6.9%	9.0%			
Asset management - Co-op projects in portfolio	1,012	1,015	1,022	*	*	1,018	1,023			
Asset management - High risk co-op projects in portfolio (%)	27.0%	27.0%	26.9%	*	*	27.0%	28.0%			
★ Critical Indicator										

SERVICE 3 Offer New Yorkers housing-related subsidies and support efficiently.

Goal 3a Connect New Yorkers to affordable housing through marketing and placement services.

		Actual		Tar	get	4-Month Actual	
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Applicants approved for a new construction unit through the lottery	5,674	5,343	6,585	*	*	1,674	3,14
★ Homeless households moved into a newly constructed unit	409	1,465	1,574	*	*	401	524
Homeless households moved into a re-rental unit	341	454	601	*	*	217	187
Percent of lottery projects that completed applicant approvals within three months	12%	24%	26%	*	*	NA	NA
Percent of lottery projects that completed applicant approvals within six months	32%	54%	52%	*	*	NA	NA
Percent of lottery projects that took longer than two years to complete applicant approvals	7%	4%	NA	*	*	NA	NA
Median time to complete applicant approvals for a lottery project (days)	246	168	177	*	*	NA	NA
Percent of lottery units with applicants approved within three months	46%	56%	32%	*	*	NA	NA
Percent of lottery units with applicants approved within six months	70%	73%	51%	*	*	NA	NA
Percent of lottery units with applicants approved after two years	1%	2%	NA	*	*	NA	NA
★ Median time to approve an applicant for a lottery unit (days)	104	88	176	*	*	NA	NA
★ Median time to lease-up a homeless placement set-aside new construction unit (days)	115	106	203	*	*	NA	NA
Median time to lease-up a homeless placement voluntary new construction unit (days)	210	215	214	*	*	NA	NΑ

Goal 3b Optimize rental subsidies for low-income New Yorkers.

		Actual		Tar	get	4-Mont	h Actual
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Section 8 - Housing choice voucher utilization rate	97.2%	97.2%	98.8%	98.0%	98.0%	98.9%	99.6%
Section 8 – Housing choice vouchers issued	2,951	2,663	1,367	*	*	691	488
Section 8 - Housing choice voucher households assisted	36,025	36,891	37,502	*	*	36,904	150,212
★ Section 8 - Median time from completed application to voucher issuance (days)	25	26	26	*	*	21	34
★ Section 8 - Median time from voucher issuance to lease up (days)	155	133	101	*	*	147	97
Section 8 - subsidized units in abatement (%)	2%	1%	6%	*	*	1%	6%
Households assisted through other programs	4,611	4,385	4,914	*	*	4,726	20,200
★ Critical Indicator	Directional ⁻	Target	* None				

Goal 3c Increase the quantity of housing designed to address homelessness and those with support needs.

		Actual		Target		4-Month Actual			
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23		
Units started for homeless individuals and families	1,417	2,849	2,275	*	*	494	381		
Supportive units started	673	1,408	1,216	*	*	236	250		
Units completed for homeless individuals and families	1,197	1,674	1,948	*	*	790	520		
Supportive units completed	530	893	907	*	*	291	500		
★ Critical Indicator									

Goal 3d Streamline the process of securing housing (temporary, then permanent) for households displaced by fire or city-issued vacate orders.

		Actual			get	4-Mont	h Actual					
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23					
Census for single adults	NA	713	710	*	*	531	524					
Census for adult families	NA	215	275	*	*	169	209					
Census for families with children	NA	357	408	*	*	236	302					
Average length of stay for single adults (days)	NA	706	661	*	*	670	655					
Average length of stay for adult families (days)	NA	400	406	*	*	441	462					
Average length of stay for families with children (days)	NA	328	327	*	*	361	348					
★ Critical Indicator	★ Critical Indicator											

SERVICE 4 Provide opportunities for New Yorkers to achieve economic advancement through housingrelated workforce opportunities.

Goal 4a Promote M/WBE participation in HPD contracting and subsidized affordable housing.

		Actual	Target		4-Month Actual		
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Percent of financed affordable housing projects with an M/WBE Build Up goal	73%	82%	75%	*	*	NA	NA
Total dollar amount expected to be awarded to M/WBE contractors for financed affordable housing projects through the Build Up program	\$237,657,680	\$215,779,463	\$142,872,610	*	*	NA	NA
\bigstar Percent of completed affordable housing projects that met or exceeded their M/WBE Build Up goal	93%	100%	100%	*	*	NA	NA
Total dollar amount awarded to M/WBE contractors for completed affordable housing projects through the Build Up program	\$50,733,937	\$126,611,722	\$146,090,650	*	*	NA	NA
★ Critical Indicator	Directional Tar	get * None					

Goal 4b Support wage growth and workforce growth in New York through housing-related city contracting.

	Actual			Target		4-Month Actual	
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Total Direct City Investment	\$760,799,419	\$1,262,775,955	\$885,180,734	*	*	NA	NA
Employment impacts - Estimated number of temporary jobs associated with housing production	15,958	28,346	24,468	*	*	NA	NA
Employment impacts - Estimated number of permanent jobs associated with housing production	328	602	472	*	*	NA	NA
★ Critical Indicator	ilable û∜ Dir	ectional Target	* None				

AGENCY CUSTOMER SERVICE

Performance Indicators		Actual		Tar	get	4-Mont	h Actual
Customer Experience	FY20	FY21	FY22	FY23	FY24	FY22	FY23
E-mails responded to in 14 days (%)	46%	26%	40%	58%	58%	42%	32%
Letters responded to in 14 days (%)	36%	31%	42%	52%	52%	45%	13%
Average customer in-person wait time (minutes)	17	0	13	29	29	NA	33
Visitors to the Division of Tenant Resources, Client and Owner Services rating customer service as good or better (%)	89%	0%	NA	95%	95%	NA	NA
Completed customer requests for interpretation	1,534	328	NA	*	*	NA	222
CORE customer experience rating (0-100)	NA	NA	NA	85	85	NA	NA
★ Critical Indicator ★ Equity Indicator "NA" Not Available ① Directional Target * None							

Performance Indicators		Actual		Tar	get	4-Mont	h Actual
Response to 311 Service Requests (SRs)	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Percent meeting time to close - Heating (5 days)	97%	92%	91%	90%	90%	91%	97%
Percent meeting time to close - Pests (30 days)	57%	61%	59%	60%	60%	69%	63%
Percent meeting time to close - Paint/Plaster - Ceiling (17 days)	72%	76%	78%	70%	70%	84%	79%
Percent meeting time to close - Paint/Plaster - Walls (17 days)	63%	64%	62%	69%	69%	70%	63%
Percent meeting time to close - Plumbing - Water-Leaks (17 days)	62%	63%	62%	68%	68%	70%	62%
★ Critical Indicator	nilable	Target	* None				

AGENCY RESOURCES

Resource Indicators		Actual		Sept. 2022 MMR Plan	Updated Plan	Plan	4-Mont	h Actual
	FY20	FY21	FY22	FY23	FY231	FY24 ¹	FY22	FY23
Expenditures (\$000,000) ²	\$1,129.8	\$1,129.9	\$1,194.4	\$1,256.8	\$1,432.8	\$1,195.2	\$500.2	\$680.2
Revenues (\$000,000)	\$72.7	\$62.3	\$94.7	\$38.9	\$59.0	\$38.5	\$45.4	\$30.0
Personnel	2,429	2,335	2,251	2,729	2,669	2,667	2,313	2,223
Overtime paid (\$000,000)	\$3.5	\$2.9	\$3.4	\$3.0	\$3.0	\$3.0	\$0.7	\$0.7
Capital commitments (\$000,000)	\$699.8	\$1,033.8	\$915.7	\$2,097.8	\$2,097.8	\$1,653.0	\$137.5	\$38.2
¹ January 2023 Financial Plan. ² Exp	enditures include al	funds '	'NA" - Not Avail	able				

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY22 ¹ (\$000,000)	January 2023 Financial Plan FY23 ² (\$000,000)	Applicable MMR Goals³
Personal Services - Total	\$177.6	\$196.3	
001 - Office of Administration	\$44.5	\$51.5	All
002 - Office of Development	\$28.8	\$34.3	2a, 3a, 4a, 4b
003 - Rental Subsidy Program	\$20.6	\$20.1	2a, 4a
004 - Office of Housing Preservation	\$63.5	\$67.0	1a, 1b
006 - Housing Maintenance and Sales	\$20.2	\$23.5	2a, 3a, 4b
Other Than Personal Services - Total	\$1,016.8	\$1,236.4	
008 - Office of Administration	\$9.7	\$18.1	All
009 - Office of Development	\$53.9	\$91.8	1b, 2a, 4a, 4b
010 - Housing Management and Sales	\$12.0	\$15.8	1a, 1b, 2a, 3a, 4b
011 - Office of Housing Preservation	\$59.5	\$70.4	1a, 1b, 4b
012 - City Assistance to NYC Housing	\$257.7	\$347.8	All
013 - Rental Subsidy Program	\$584.8	\$650.4	2a, 4a
014 - Emergency Shelter Operations4	\$39.1	\$42.2	1b
Agency Total	\$1,194.4	\$1,432.8	

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- As part of its routine updates and data clean-up efforts, HPD revised previously reported data for the following fiscal years:
 - 'Applicants approved for a new construction unit through the lottery' for Fiscal 2021 and Fiscal 2022
 - 'Homeless households moved into a newly constructed unit' for Fiscal 2021 and Fiscal 2022
 - 'Homeless households moved into a re-rental unit' Fiscal 2021 and Fiscal 2022
 - 'Total affordable housing starts' for Fiscal 2020, Fiscal 2021, and Fiscal 2022
 - 'Total affordable housing completions' for Fiscal 2020, Fiscal 2021, and Fiscal 2022
 - 'New construction completions' for Fiscal 2020, Fiscal 2021, and Fiscal 2022
 - 'Preservation completions' for Fiscal 2020, Fiscal 2021, and Fiscal 2022
 - 'Rental completions' for Fiscal 2020 and Fiscal 2022
 - 'Homeownership completions' for Fiscal 2020 and Fiscal 2022
 - 'Units started that serve senior households' for Fiscal 2020, Fiscal 2021, and Fiscal 2022
 - Units completed that serve senior households' for Fiscal 2020, Fiscal 2021, and Fiscal 2022
 - 'Units started for homeless individuals and families' for Fiscal 2022
 - 'Units completed for homeless individuals and families' for Fiscal 2020, Fiscal 2021, and Fiscal 2022

- 'Supportive units completed' for Fiscal 2020, Fiscal 2021, and Fiscal 2022
- 'Distinct units affected by emergency repair work completed pursuant to HPD Emergency Repair generating violation' for Fiscal 2020
- 'Distinct units where emergency repair work is completed pursuant to HPD Emergency Repair generating' was changed to 'Distinct units affected by emergency repair work completed pursuant to HPD Emergency Repair generating violation.'

ADDITIONAL RESOURCES

For additional information on items referenced in the narrative, go to:

- Housing Our Neighbors: A Blueprint for Housing and Homelessness: https://www1.nyc.gov/assets/home/downloads/pdf/office-of-the-mayor/2022/Housing-Blueprint.pdf
- Where We Live: https://www1.nyc.gov/site/hpd/services-and-information/where-we-live-nyc.page

For more information on the agency, please visit: www.nyc.gov/hpd.