

WHAT WE DO

The Department of Parks and Recreation (DPR) plans, maintains and cares for a more than 30,000 acre municipal parks system that encompasses over 2,000 parks, 1,000 playgrounds, 36 recreation centers, over 650,000 street trees and two million more in parks. DPR's thousands of public programs include free Shape Up NYC fitness classes, Kids in Motion children's programing, and Urban Park Rangers' nature education. Through initiatives like Parks Without Borders, DPR is bringing innovative design to sites across the City. DPR's capital program strengthens the City's infrastructure by developing and improving parks, playgrounds, pools and recreational facilities.

FOCUS ON EQUITY

With equity front and center, DPR's efforts build on the core principles of good park development: targeted capital investment, strong community and public-private partnerships, innovative programming, and efficient and effective maintenance. Interconnection among each of these areas is essential to the growth of a truly 21st century park system.

The Agency continues to demonstrate that its internal culture must have an equitable foundation. Since its announcement in summer 2022, DPR's new Diversity Equity Inclusion and Belonging (DEIB) office has worked to establish itself across the agency through an informative "roadshow" sharing current and planned initiatives with agency staff. Along with the Fire Department (FDNY), Office of Labor Relations (OLR), Department of Environmental Protection (DEP) and Department of Transportation, the DEIB office led factfinding discussions; the desire of staff for increased agency accountability informed our overall initiatives as well as the planning of the DEI Council. The division implemented quarterly reviews of Department of Citywide Administrative Services' (DCAS) underrepresented workforce data to inform recruitment strategies. DPR continues to expand the successful "Reflections On" platform to include listening sessions addressing Asian hate crimes, domestic violence, and compassionate responses related to gender identity, sexual orientation, and human rights.

In fall 2022, DPR grew its commitment to providing safe and engaging recreational and cultural programming opportunities for young people across New York City by expanding recreation center hours at nine sites. Seven of the nine sites are in neighborhoods most impacted by the pandemic as identified by the Taskforce on Racial Inclusion & Equity (TRIE). This effort increased operating hours by 17 percent, adding 1,400 programming hours. This initiative supported Saturday Night Lights, a summer program which provides access to free youth sports programming on Saturday nights.

DPR's work focuses on long-term equitable park development and sustainable service improvements. In fall 2021, the Community Parks Initiative (CPI), the City's equity informed program that reconstructs historically underserved neighborhood parks through a data-driven approach, received baselined funding of \$435 million over 10 years. In July 2022, DPR began design for the first 10 of the baselined sites and unveiled the selection of 10 additional sites—located in communities hardest hit by COVID-19. To date, DPR has transformed 65 CPI sites.

OUR SERVICES AND GOALS

SERVICE 1	Manage the City's parks and recreation facilities.
Goal 1a	Ensure that all parks and playgrounds are clean and in good condition.
Goal 1b	Provide an overall quality park experience.
SERVICE 2	Manage the City's street, park and forest trees.
Goal 2a	Maintain and preserve trees under DPR stewardship.
Goal 2b	Resolve high-priority tree work promptly.
Goal 2c	Increase the number of trees under DPR stewardship.
SERVICE 3	Preserve and expand the infrastructure of New York's park system.
Goal 3a	Build and improve parks and playgrounds in a timely and efficient manner.
Goal 3b	Ensure an adequate supply of parkland to meet future needs.
SERVICE 4	Provide recreational and educational opportunities for New Yorkers of all ages.
Goal 4a	Increase public attendance at educational programs, recreation centers and other venues.
Goal 4b	Increase volunteer activity at City programs and events.

HOW WE PERFORMED

- During the first quarter of Fiscal 2023, crimes against persons increased from 179 to 231 and crimes against properties
 increased from 175 to 223. The New York City Police Department (NYPD) is principally responsible for ensuring public
 safety throughout the City, including parks. DPR is committed to assisting NYPD in this effort to provide a positive
 and safe experience for all park visitors.
- DPR pruned 4,966 street trees via the block pruning program in the first four months of Fiscal 2023, a 73 percent decrease from the same period in Fiscal 2022. This is due to delayed registration of pruning contracts, particularly in Brooklyn and Queens. Block pruning in Brooklyn and Queens was suspended in Fiscal 2022 due to unforeseen legal matters with the pruning contractor, however, work in Queens has since resumed.
- Tree inspections, which includes inspections by DPR staff and consultants, are down 53 percent in the first four months of Fiscal 2023 compared to the same period in Fiscal 2022, due to a delayed design contract. In Fiscal 2022, there were 40,032 inspections conducted by design consultants, compared to just 7,852 in Fiscal 2023. In-house inspections by DPR staff remained relatively constant, at 19,835 in Fiscal 2022 versus 20,938 in Fiscal 2023.
- DPR planted 2,748 trees in first four months of Fiscal 2023 down from 5,075 in the same period in Fiscal 2022. Tree planting on City streets, in landscaped and natural areas of parks fluctuate in the four-month reporting period due to the timing of DPR planting season, delivery of trees from nurseries, weather, and the timeline of ongoing forest restoration contracts.
- DPR completed 32 capital projects in the reporting period, with 72 percent of project construction completed on time or early and 94 percent within budget. Although on-time completions were just shy of the target for the first quarter, DPR is confident it will meet the target by the end of the fiscal year and keep the trajectory of exceeding the within budget target. Examples of completed projects include the Melrose Commons Site 62 Park Construction in the Bronx and Susan Smith McKinney Steward Park Reconstruction in Brooklyn. Completed in September 2022, the \$9.3 million dollar Melrose Commons Site 62 project constructed a vibrant community park on the underutilized city property. Previously a brownfield site, the park construction removed contaminated soils and replaced it with clean fill. Park programming includes a multi-purpose synthetic turf field, adult fitness area, misting station, dog run with separate zones for large dogs and small dogs, a seating area with benches, game tables/chairs, park lighting, pathways with seating, and beautiful plantings. At Susan Smith McKinney Steward Park, a \$6.9 million dollar project upgraded the play equipment and spray shower. The larger section of the park converted the multi-use asphalt field to a synthetic turf field, which will serve as a large gathering space as requested by the community, with a variety of seating arrangements. This project included several sustainable features including increased shade to further reduce the heat island effect and increased permeable surfaces.
- Recreation centers have reopened to the public following COVID-19 related closures. While membership and attendance have steadily increased compared to Fiscal 2022, they remain below pre-pandemic levels. Recreation center membership increased to 111,630 in Fiscal 2023, a 320 percent increase from 26,575 in Fiscal 2022 when a new membership registration system was introduced. Attendance also increased to 346,851 in Fiscal 2023, a 383 percent increase from 71,818 in Fiscal 2022. However, there are six centers and five indoor pools currently closed for capital improvements, both of which impact membership and attendance. In October 2022, DPR received \$7.1 million to expand operating hours at nine recreation centers across all five boroughs. The additional funds will also support programming including the Saturday Night Lights initiative for City youth.
- Attendance at all non-recreation center programs increased 43 percent in the first four months of Fiscal 2023. In particular, attendance at Urban Park Ranger programming and facilities increased because teachers and youth group leaders were more likely to be able to attend in-person programming such as The Natural Classroom and Custom Adventure programs. In Fiscal 2022 the Urban Park Ranger staff doubled with the addition of fifty Rangers through the Play Fair initiative, increasing capacity to offer The Natural Classroom and Weekend Adventure programs into Fiscal 2023.

Volunteer participation increased 25 percent compared to last year. This is largely due to community groups staying active for longer periods throughout the year and bringing out more people per project than in previous years. While weather may have played a role, Partnerships for Parks has noticed a rebound in community engagement and stewardship during the pandemic, with the outdoors cast in a new light as safe spaces for gatherings and opportunities for giving back. Many companies have also prioritized corporate social responsibility (CSR) in recent years and instilled regular remote work policies, making park stewardship an increasingly popular way to get staff together for a team-building experience while accomplishing social and environmental goals. Lastly, the Junior Litter League program was taken to new heights this fall, with hundreds of youths from 20 organizations and schools not only removing litter from local parks but also raking leaves, learning about the importance of the environment, and competing to win fun prizes.

SERVICE 1 Manage the City's parks and recreation facilities.

Goal 1a

Manage the City's parks and recreation facilities.

Ensure that all parks and playgrounds are clean and in good condition.

		Actual		Ta	rget	4-Month Actual	
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Parks rated acceptable for overall condition (%)	91%	86%	86%	85%	85%	83%	84%
- Overall condition of small parks and playgrounds (%)	90%	86%	86%	*	*	83%	84%
- Overall condition of large parks (%)	87%	81%	80%	*	*	78%	83%
- Overall condition of greenstreets (%)	97%	94%	93%	*	*	89%	87%
★ Parks rated acceptable for cleanliness (%)	94%	91%	92%	90%	90%	90%	90%
- Cleanliness of small parks and playgrounds (%)	94%	90%	93%	*	*	90%	89%
- Cleanliness of large parks (%)	92%	87%	88%	*	*	85%	87%
- Cleanliness of greenstreets (%)	99%	97%	98%	*	*	96%	97%
★ Play equipment rated acceptable (%)	97%	96%	96%	95%	95%	95%	96%
★ Safety surfaces rated acceptable (%)	95%	95%	93%	95%	95%	91%	94%
★ Comfort stations in service (in season only) (%)	94%	91%	96%	95%	95%	95%	93%
★ Spray showers in service (in season only) (%)	98%	98%	98%	95%	95%	99%	99%
★ Drinking fountains in service (in season only) (%)	96%	95%	95%	95%	95%	96%	96%
★ Recreation centers rated acceptable for cleanliness (%)	100%	NA	100%	95%	95%	NA	NA
★ Recreation centers rated acceptable for overall condition (%)	90%	NA	87%	85%	85%	NA	NA
Monuments receiving annual maintenance (%)	80%	74%	81%	*	*	32%	33%

Goal 1b

Provide an overall quality park experience.

		Actual		Target		4-Month Actual	
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
\bigstar Major felonies reported on Parks' properties (excludes Central Park) - Crimes against persons	611	437	592	Û	Û	179	231
- Crimes against properties	472	230	499	*	*	175	224
Summonses issued	16,929	20,917	24,511	*	*	7,543	8,857
Violations admitted to or upheld at the Office of Administrative Trials and Hearings $(\%)$	81.1%	91.7%	90.8%	*	*	93.6%	91.8%
★ Critical Indicator ★ Equity Indicator **NA** Not Available ① ① ①	Directional Ta	rget *	None				

SERVICE 2 Manage the City's street, park and forest trees.

Goal 2a

Maintain and preserve trees under DPR stewardship.

		Actual			Target		h Actual	
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23	
★ Street trees pruned - Block program	59,771	18,900	43,463	65,000	65,000	18,255	4,966	
– Annual pruning goal completed (%)	92%	NA	67%	*	*	28%	8%	
- Street trees pruned as a percent of pruning eligible trees	11%	3%	8%	*	*	NA	NA	
Trees removed	11,321	11,818	11,686	*	*	3,373	2,888	
Tree inspections	138,671	87,725	184,449	*	*	60,716	28,790	
★ Critical Indicator ★ Equity Indicator * NA" Not Available ① ①								

Goal 2b

Resolve high-priority tree work promptly.

		Actual		Target		4-Month Actual	
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Immediate priority tree work resolved within 7 days (%)	97%	92%	99%	*	*	99%	97%
★ High-priority tree work resolved within 28 days (%)	91%	95%	97%	*	*	98%	98%
★ Critical Indicator	û& Directional Ta	rget *	None				

Goal 2c

Increase the number of trees under DPR stewardship.

		Actual		Target		4-Month Actual	
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Trees planted	21,799	22,144	32,468	企	企	5,075	2,748
– Trees planted along city streets	9,241	9,305	14,842	*	*	1,060	569
- Trees planted on landscaped areas of parks	4,337	2,339	3,096	*	*	424	361
– Trees planted in natural areas of parks	8,221	10,500	14,530	*	*	3,591	1,818
★ Critical Indicator	Directional Ta	rget *	None				

SERVICE 3 Preserve and expand the infrastructure of New York's park system.

Goal 3a

Build and improve parks and playgrounds in a timely and efficient manner.

		Actual		Target		4-Month Actual	
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Capital projects completed	121	143	119	*	*	35	32
★ Capital projects completed on time or early (%)	78%	85%	81%	80%	80%	86%	72%
Capital projects completed within budget (%)	92%	93%	86%	85%	85%	83%	94%
★ Critical Indicator	û⊕ Directional Ta	rget *	None				

Goal 3b

Ensure an adequate supply of parkland to meet future needs.

					Actual			get	4-Mont	h Actual
Performance Indicators	Performance Indicators ★ ◆ New Yorkers living within walking distance of a park (%)		FY20	FY21	FY22	FY23	FY24	FY22	FY23	
★ ♥ New Yorkers living	g within walking distance	of a park (%)		81.7%	81.7%	83.6%	仓	Û	NA	NA
★ Critical Indicator	Equity Indicator	"NA" Not Available	☆↓[Directional Ta	rget *	None				

SERVICE 4 Provide recreational and educational opportunities for New Yorkers of all ages.

Goal 4a

Increase public attendance at educational programs, recreation centers and other venues.

		Actual		Target		4-Month Actual	
Performance Indicators	FY20	FY21	FY22	FY23	FY24	FY22	FY23
\star Total recreation center memberships	142,915	142,915	100,385	仓	Û	26,575	111,630
\star Total recreation center attendance	1,947,377	4,227	776,001	仓	Û	71,818	346,851
\star Attendance at outdoor Olympic and intermediate pools (pool season)	204,899	892,306	986,448	*	*	NA	NA
Attendance at historic house museums	510,492	486,836	540,287	*	*	420,941	448,133
Attendance at skating rinks	481,433	308,044	500,675	*	*	NA	NA
Total attendance at non-recreation center programs	695,594	118,350	385,140	*	*	213,697	305,832
★ Critical Indicator	♣ Directional Ta	arget '	* None				

Goal 4b

Increase volunteer activity at City programs and events.

					Actual		Tar	get	4-Mont	h Actual
Performance Indicators				FY20	FY21	FY22	FY23	FY24	FY22	FY23
Community partner group	os engaged by Partnersh	ips for Parks		589	506	485	*	*	476	483
Volunteer turnout				28,194	19,093	32,413	*	*	13,139	16,471
★ Critical Indicator	Equity Indicator	"NA" Not Available	û₽ Di	rectional Ta	rget *	None				

AGENCY-WIDE MANAGEMENT

				Actual		Tar	get	4-Mont	h Actual
Performance Indicators			FY20	FY21	FY22	FY23	FY24	FY22	FY23
Workplace injuries repo	orted		444	436	445	*	*	161	144
★ Critical Indicator	Equity Indicator	"NA" Not Available	û⊕ Directional Ta	arget	* None				

AGENCY CUSTOMER SERVICE

Performance Indicators		Actual		Tar	get	4-Mont	h Actual
Customer Experience	FY20	FY21	FY22	FY23	FY24	FY22	FY23
E-mails routed and responded to in 14 days (%)	68%	68%	73%	60%	60%	70%	74%
Letters routed and responded to in 14 days (%)	83%	81%	83%	60%	60%	84%	82%
Completed customer requests for interpretation	263	216	283	*	*	NA	NA
CORE customer experience rating (0-100)	98	100	100	85	85	NA	NA
★ Critical Indicator	e 企 Directional Ta	arget	* None				

Performance Indicators	Actual		Target		4-Month Actual		
Response to 311 Service Requests (SRs)	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Total public service requests received - Forestry	85,699	141,772	91,785	*	*	43,033	38,850
– Downed Trees, downed limbs, and hanging limbs		69,654	23,337	*	*	12,642	8,968
Damaged Tree - Branch or Limb Has Fallen Down - % of SRs Meeting Time to First Action (8 days)	94%	78%	77%	95%	95%	76%	72%
Percent meeting time to first action - Dead Tree - Dead/Dying Tree (30 days for trees planted within a 2 year period, 7 days for all other trees)	52%	53%	66%	90%	90%	53%	66%
Percent meeting time to first action - New Tree Request - For One Address (180 days)	100%	84%	55%	90%	90%	34%	85%
Percent meeting time to first action - Overgrown Tree/Branches - Hitting Building (30 days)	74%	84%	78%	95%	95%	72%	55%
Percent meeting time to first action - Root/Sewer/Sidewalk Condition - Trees and Sidewalks Program (30 days)	36%	21%	14%	85%	85%	14%	17%
★ Critical Indicator	Directional Ta	rget *	None				

AGENCY RESOURCES

Resource Indicators		Actual			Updated Plan	Plan	4-Mont	th Actual
	FY20	FY21	FY22	FY23	FY23 ¹	FY24 ¹	FY22	FY23
Expenditures (\$000,000) ²	\$567.2	\$526.6	\$588.2	\$624.2	\$628.7	\$582.7	\$211.5	\$200.0
Revenues (\$000,000)	\$61.8	\$23.4	\$55.7	\$65.2	\$63.2	\$63.2	\$18.0	\$24.7
Personnel (Total FT and FTE)	6,936	6,026	7,198	8,217	8,121	7,844	6,411	7,274
Full-time equivalent (FTE) personnel	2,700	2,021	3,448	3,387	3,460	3,258	2,507	3,111
- Parks Opportunity Program (POP) participants ³	1,420	779	819	1,603	1,603	1,603	730	892
Overtime paid (\$000,000)	\$24.3	\$24.8	\$29.9	\$15.8	\$15.9	\$15.8	\$10.5	\$11.5
Capital commitments (\$000,000)	\$332.9	\$483.5	\$538.4	\$694.8	\$762.3	\$577.5	\$77.1	\$167.8

¹January 2023 Financial Plan. ²Expenditures include all funds "NA" - Not Available approximately a subtotal of the Department's total Personnel count reported above. ³The Parks Opportunity Program participants, reflected as full-time

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY221 (\$000,000)	January 2023 Financial Plan FY23 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$458.3	\$454.1	
001 - Executive Management and Administrative Services	\$8.7	\$9.5	All
002 - Maintenance and Operations	\$375.4	\$363.1	1a, 1b, 2a, 2b, 2c, 3a, 4a, 4b
003 - Design and Engineering	\$48.3	\$50.5	2c, 3a, 3b
004 - Recreation Services	\$26.0	\$30.9	4a, 4b
Other Than Personal Services - Total	\$129.9	\$174.6	
006 - Maintenance and Operations	\$99.7	\$141.1	1a, 1b, 2a, 2b, 2c, 3a, 4a, 4b
007 - Executive Management and Administrative Services	\$26.6	\$28.1	All
009 - Recreation Services	\$1.4	\$2.9	4a, 4b
010 - Design and Engineering	\$2.1	\$2.6	2c, 3a, 3b
Agency Total	\$588.2	\$628.7	

¹Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2022. Includes all funds. ²Includes all funds. ³Refer to agency goals listed at front of chapter. "NA" Not Available * None

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS M None.

ADDITIONAL RESOURCES

For additional information go to:

- New York City Parks Inspection Program results: <u>http://www.nycgovparks.org/park-features/parks-inspection-program</u>
- Community Parks Initiative: <u>http://www.nycgovparks.org/about/framework-for-an-equitable-future/community-parks-initiative</u>
- The Social Indicators and Equity Report, EquityNYC: <u>http://equity.nyc.gov/</u>
- Volunteer opportunities in New York City Parks: https://www.nycgovparks.org/events/volunteer

For more information on the agency, please visit: www.nycgovparks.org.