

# DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES

**Dawn M. Pinnock, Commissioner**



## WHAT WE DO

The Department of Citywide Administrative Services (DCAS) makes city government work for all New Yorkers. Its commitment to equity, effectiveness and sustainability guides its work providing City agencies with the resources and support needed to succeed, including recruiting, hiring, and training employees; managing 55 public buildings; acquiring, selling, and leasing City property; purchasing more than \$1 billion in supplies and equipment each year; overseeing the greenest municipal vehicle fleet in the country; and leading the City's efforts to reduce carbon emissions from government operations.

## FOCUS ON EQUITY

At DCAS, equity is a core value. We act on our commitment to equity by providing services that help city government uplift and empower all New Yorkers. This commitment includes recruiting and retaining a City workforce that reflects the talents and diversity of the people we serve. To that end, DCAS participated in 72 career outreach events during the first four months of Fiscal 2023, five more than over the same period in Fiscal 2022, reaching almost 4,200 participants. In addition, DCAS trained 71,901 City employees on equity and inclusion and worked with 54 agencies to offer training and education on the City's Equal Employment Opportunity (EEO) policy and other related policies and procedures during this same period.

DCAS is responsible for collecting the data for, and creation of, the New York City Government Workforce Profile Report. This report provides a snapshot of key demographic information and other characteristics about the City's workforce and helps City agencies shape strategy to improve diversity and equity.

DCAS also manages the City's 55-a program, which offers qualified persons with disabilities entry into the City workforce without the need to take civil service exams. Additionally, in association with the City University of New York (CUNY), DCAS also operates the Civil Service Pathways (CSP) Fellowship, which connects recent CUNY graduates with rewarding careers in city government. CUNY's student population is one of the most diverse in the nation and this diversity is reflected in the CSP Fellowship. Since the launch of the program in 2019, 29 of 41 CSP fellows have been people of color. In total, 28 CSP fellows have been picked up permanently in their placement or in their agency. CSP fellows serve in 11 different City agencies including DCAS, DOHMH, DOE and FDNY.

Furthermore, DCAS believes that contractors should reflect the diversity of our City. DCAS maintains that providing opportunities for all communities helps spark innovation, strengthen engagement, and drive continuous improvement. In the first four months of Fiscal 2023, DCAS registered 12 contracts (double the number for the same period last fiscal year) with City-certified Minority and Women-owned Business Enterprises (M/WBEs) using the M/WBE Noncompetitive Small Purchase Method, worth over \$2 million in total. DCAS also participated in eight M/WBE networking events in the first four months of Fiscal 2023 and hosted 40 one-on-one meetings with potential M/WBE vendors, introducing them to the many services DCAS provides. These and other efforts demonstrate how DCAS's commitment to equity sets the tone for the work of all City agencies.

# OUR SERVICES AND GOALS

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## **SERVICE 1 Help City agencies fulfill their workforce needs.**

- Goal 1a Increase the public's access to information about employment opportunities in City government.
  - Goal 1b Ensure a competitive and diverse candidate pool for City employment opportunities.
  - Goal 1c Ensure timely administration of civil service exams.
  - Goal 1d Provide a wide range of training opportunities.
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## **SERVICE 2 Manage and operate City-owned office buildings.**

- Goal 2a Improve cleanliness and maintenance ratings for DCAS-managed facilities.
  - Goal 2b Meet timeliness standards for in-house trade shop construction and repair work.
  - Goal 2c Consolidate and reduce City office space.
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## **SERVICE 3 Manage the City's surplus real and personal property.**

- Goal 3a Maximize revenue from the sale of real property, surplus goods and savings from the reallocation of usable surplus items.
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## **SERVICE 4 Procure goods and select services for City agencies.**

- Goal 4a Maximize competition in the procurement process.
  - Goal 4b Use citywide buying power to achieve and maximize best value for goods and services.
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## **SERVICE 5 Manage energy use by City agencies.**

- Goal 5a Maximize citywide efforts to monitor and reduce energy use to reach greenhouse gas reduction goals.
  - Goal 5b Reduce the energy-related carbon footprint of City buildings.
  - Goal 5c Increase the City's renewable energy capacity.
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## **SERVICE 6 Manage the City's fleet and fuel resources.**

- Goal 6a Reduce fuel use and emissions.
- Goal 6b Optimize fleet resources to meet agency needs.

## HOW WE PERFORMED

- During the first four months of Fiscal 2023, the number of exams opened for filing by DCAS fell by almost 14 percent compared with the same period in Fiscal 2022, from 66 to 57. DCAS attributes the decrease to changes in hiring needs at City agencies, which led to the postponement and cancellation of planned exams. Moreover, staffing vacancies and limited funding for consultants (who assist with exam development and scoring) make it unlikely that DCAS will achieve the target of 185 exams opened for application this fiscal year.
- In parallel with the 14 percent decline in exams open for filing by DCAS, civil service applications fell an almost equivalent proportion in the first four months of Fiscal 2023. Applications fell 13 percent compared with the same period in Fiscal 2022, from 32,046 to 27,775. Also accounting for the decline was the type of exam offered in the first four months of Fiscal 2023. Many of the exams open for application during this period were for civil service titles with typically smaller applicant pools, for instance, exams for Marine Engineer and Chief Marine Engineer, Plan Examiner, Landscape Architect, and Physical Therapist.
- The median time from exam administration to exam results completion for DCAS-administered exams was 222 days during the first four months of Fiscal 2023. The 2023 figure was better than the target of 290 days and the figure of 246 days for the same period in Fiscal 2022. DCAS has been administering additional Education & Experience Exams (EEE) online. EEE exams have much shorter exam results completion times due to successful exam automation efforts, leading to the shorter results time in the first four months of Fiscal 2023.
- Reflecting the diversity of New York City, people of color accounted for approximately 77 percent of new hires at mayoral City agencies, a slight increase from the 75 percent of new hires during same period in Fiscal 2022.
- Female new hires increased almost nine percentage points compared with the same period in the last fiscal year. Although the number of female new hires has not reached pre-COVID-19 pandemic levels, there has been a steady increase in this rate since the height of the pandemic. The increase in City female new hires is likely related to the larger national trend of women returning to the labor force as isolation measures around the pandemic recede. A November 2022 report from the [National Women's Law Center](#) found that women gained almost two out every three jobs added to the American economy in October 2022, the 22nd consecutive month of job gains for women.<sup>1</sup>
- The average rating for professional development training was 94 percent for the first four months of Fiscal 2023, exceeding the target of 92 percent and exceeding the rating for the same period in Fiscal 2022 by one percentage point.
- The number of City employees/participants trained in managerial and professional development programs tripled in the first four months of Fiscal 2023, from 4,740 to 14,567, in comparison with the same period in Fiscal 2022. The return of in-person training in combination with a robust online training portfolio and expanded course offerings all played a role in the substantial increase in training during the first four months of Fiscal 2023. The assortment of training opportunities in the first four months of Fiscal 2023 compares favorably to the same period in Fiscal 2022, when training offerings were more limited due to COVID-19 pandemic-related health, safety, and budget decisions.
- The number of City employees/participants trained in equity and inclusion increased almost seven percent during the first four months of Fiscal 2023, from 67,331 to 71,901, in comparison with the same period in Fiscal 2022. DCAS anticipates that the number of City employees/participants trained in equity and inclusion will continue to increase in the months ahead due to the recently mandated equity and inclusion course, *Everybody Matters*, which was introduced in the third quarter of Fiscal 2022. *Everybody Matters* aims to develop inclusive behaviors with the goal of creating an environment where all employees feel valued, included, and engaged.
- During the first four months of Fiscal 2023, DCAS completed 2,414 trade shop work orders, which is on track to meet the target of 7,000 for Fiscal 2023, though supply chain and personnel constraints pose risks to meeting the target. Nevertheless, work orders continue to be completed within the target of seven days. The average time to complete in-house trade shop work orders was three days for the first four months of Fiscal 2023.

- Long- and short-term leases generated more than \$15 million in revenue during the first four months of Fiscal 2023, an increase of almost one million dollars over the same period in Fiscal 2022. Revenue varies based on the expiration or termination of leases, tenants that pay rent based on a percentage of their revenue, and the execution of new leases.
- There was a 161.3 percent increase in the value of cost avoidance of products purchased by DCAS on behalf of City agencies during the first four months of Fiscal 2023 compared with the first four months of Fiscal 2022. This increase was due to a greater share of emergency response vehicle deliveries, such as for fire trucks, ambulances, and custom vehicles for City agencies, including the Fire Department, Department of Parks and Recreation, Police Department, and Department of Transportation, not fully meeting DCAS contract specifications. Deliveries that are considered only substantially compliant or non-compliant may result in a deduction in the cost of the item or rejection. While the overall number of associated quality assurance inspections that found non-compliance dropped 30 percent across the reporting periods, from 101 to 71, the comparative value of the cited automotive deliveries to other products explains how the cost avoidance increased.
- Changes in the state of the COVID-19 pandemic and the associated need for supplies had noteworthy effects on procurement in the first four months of Fiscal 2023. In the first four months of Fiscal 2022, the DCAS Central Storehouse distributed over \$30 million worth of products, including personal protective equipment (PPE), to medical facilities, City agencies, and other public entities. In contrast, during the same period in Fiscal 2023, this amount was more than halved, reflecting changing circumstances surrounding the pandemic.
- Increases in the number of workers returning to the office in both the public and private sector and in overall economic activity in the City resulted in an increase in the demand for goods and services from City government and an associated increase in the value of goods and services purchased by DCAS. This indicator increased from \$344 million in the first four months of Fiscal 2022 to \$405 million for the same period in Fiscal 2023.
- DCAS made historic progress in replacing fossil fuel-powered fleet vehicles with electric vehicles in the first four months of Fiscal 2023. The number of citywide and DCAS-managed fleet vehicles powered by electricity grew by 28 percent in the first four months of Fiscal 2023 in comparison with the same period in Fiscal 2022, from 596 to 775. Electric vehicles in the Citywide fleet grew from 3,159 to 4,044 as DCAS continues the transition to an electric fleet by 2035 for most vehicle models.

<sup>1</sup>Tucker, J.J. and Lepage, B. (2022) Women Gain Nearly Two in Three Jobs Added to Economy in October. National Women’s Law Center. Available at: <https://nwlc.org/wp-content/uploads/2022/11/Oct-Jobs-Day.pdf>.

## SERVICE 1 Help City agencies fulfill their workforce needs.

**Goal 1a** Increase the public’s access to information about employment opportunities in City government.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Applications received for all DCAS civil service exams	78,442	75,489	164,942	*	*	32,046	27,755
Employment applications received via NYC Jobs	803,139	369,926	604,373	*	*	NA	NA

★ Critical Indicator      ● Equity Indicator      “NA” Not Available      ⇕ Directional Target      \* None

**Goal 1b** Ensure a competitive and diverse candidate pool for City employment opportunities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ ● New hires - Asian/Pacific Islander (%)	9.3%	6.8%	10.8%	*	*	11.0%	9.0%
★ ● New hires - Black (%)	40.2%	39.6%	36.8%	*	*	35.2%	36.4%
★ ● New hires - Hispanic (%)	22.4%	21.8%	23.5%	*	*	23.2%	24.2%
★ ● New hires - Some other race (%)	6.3%	9.1%	6.5%	*	*	5.6%	7.6%
★ ● New hires - White (%)	21.8%	22.7%	22.4%	*	*	25.0%	22.8%
★ ● New hires - Female (%)	52.3%	39.0%	42.4%	*	*	37.4%	46.1%
★ ● New hires - Male (%)	47.7%	61.0%	57.6%	*	*	62.4%	53.4%
★ Critical Indicator   ● Equity Indicator   "NA" Not Available   ↑↓ Directional Target   * None							

**Goal 1c** Ensure timely administration of civil service exams.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Civil service exams open for filing by DCAS	195	173	178	185	185	66	57
★ Median time from exam administration to exam results completion for DCAS-administered exams (days)	299	318	246	290	290	246	222
★ Critical Indicator   ● Equity Indicator   "NA" Not Available   ↑↓ Directional Target   * None							

**Goal 1d** Provide a wide range of training opportunities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Average rating for professional development training sessions (%)	91%	93%	94%	92%	92%	93%	94%
City employees/participants trained in Managerial and Professional Development programs	63,410	33,900	54,707	57,889	57,889	4,740	14,567
City employees/participants trained in Equity and Inclusion	235,795	202,329	282,562	207,869	207,869	67,331	71,901
★ Critical Indicator   ● Equity Indicator   "NA" Not Available   ↑↓ Directional Target   * None							

**SERVICE 2** Manage and operate City-owned office buildings.

**Goal 2a** Improve cleanliness and maintenance ratings for DCAS-managed facilities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Average building cleanliness and condition rating for DCAS-managed space (non-court) (%)	NA	NA	72%	72%	72%	NA	NA
CORE customer experience rating of facilities (0-100)	96	NA	100	95	95	NA	NA
★ Critical Indicator   ● Equity Indicator   "NA" Not Available   ↑↓ Directional Target   * None							

**Goal 2b** Meet timeliness standards for in-house trade shop construction and repair work.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Average time to complete in-house trade shop work orders (days)	2.6	4.2	1.4	7.0	7.0	NA	3.0
★ In-house trade shop work orders completed within 30 days (%)	79%	84%	NA	75%	75%	NA	97%
Completed in-house trade shop work orders	9,726	6,951	7,513	7,000	7,000	NA	2,414
★ Critical Indicator    ● Equity Indicator    "NA" Not Available    ⇅ Directional Target    * None							

**Goal 2c** Consolidate and reduce City office space.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Lease-in agreements executed	24	47	29	*	*	NA	NA
Square footage associated with executed lease-in agreements (000)	1,809	1,880	1,136	*	*	NA	NA
★ Critical Indicator    ● Equity Indicator    "NA" Not Available    ⇅ Directional Target    * None							

**SERVICE 3 Manage the City's surplus real and personal property.**

**Goal 3a** Maximize revenue from the sale of real property, surplus goods and savings from the reallocation of usable surplus items.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Lease revenue generated (\$000)	\$50,120	\$42,652	\$38,818	\$37,578	\$43,678	\$14,338	\$15,310
Revenue generated from the sale of surplus goods (\$000)	\$12,569	\$15,656	\$8,617	\$12,321	\$10,661	\$4,064	\$4,429
★ – Revenue generated from auto auctions (\$000)	\$11,587	\$14,722	\$6,538	\$10,120	\$8,460	\$3,568	\$3,652
★ Critical Indicator    ● Equity Indicator    "NA" Not Available    ⇅ Directional Target    * None							

**SERVICE 4 Procure goods and select services for City agencies.**

**Goal 4a** Maximize competition in the procurement process.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Average number of bidders per bid	2.7	4.0	3.2	3.4	3.4	1.8	3.1
Mayoral agency spending on goods against DCAS master contracts (%)	61%	55%	67%	*	*	72%	86%
Mayoral agency spending on services against DCAS master contracts (%)	21%	16%	13%	*	*	14%	14%
M/WBE Non-Competitive Small Purchase Contracts	66	47	54	*	*	6	12
★ Critical Indicator    ● Equity Indicator    "NA" Not Available    ⇅ Directional Target    * None							

**Goal 4b** Use citywide buying power to achieve and maximize best value for goods and services.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Value of goods and services purchased (\$000,000)	\$1,235	\$1,179	\$1,141	*	*	\$344	\$405
– Value of Central Storehouse requisitions (\$000)	\$24,329	\$172,632	\$84,918	*	*	\$30,716	\$12,768
Average time to fulfill an agency requisition (days)	8	13	3	*	*	4	4
Inspections deemed non-compliant	801	550	460	*	*	101	71
Value of cost avoidance (\$000)	\$21,435	\$17,908	\$6,157	*	*	\$357	\$933
★ Critical Indicator    ● Equity Indicator    "NA" Not Available    ⇅ Directional Target    * None							

## SERVICE 5 Manage energy use by City agencies.

### Goal 5a

Maximize citywide efforts to monitor and reduce energy use to reach greenhouse gas reduction goals.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Electricity purchased (kilowatt hours) (billions)	3.9	3.7	3.9	*	*	NA	NA
Total energy purchased (British Thermal Units) (trillions)	28.2	27.8	28.4	*	*	NA	NA
– Electricity (%)	46.8%	45.5%	47.1%	*	*	NA	NA
– Natural gas (%)	46.8%	48.2%	46.9%	*	*	NA	NA
– Steam (%)	6.4%	6.3%	5.9%	*	*	NA	NA
★ Critical Indicator    ● Equity Indicator    “NA” Not Available    ↑↓ Directional Target    * None							

### Goal 5b

Reduce the energy-related carbon footprint of City buildings.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Annual estimated reduction in greenhouse gas emissions from all energy projects (metric tons)	21,076	29,598	23,870	40,000	40,000	NA	NA
★ Cumulative estimated reduction in greenhouse gas emissions from all energy projects (metric tons)	238,656	262,285	292,124	332,124	372,124	NA	NA
★ Annual estimated avoided energy cost from all energy projects (\$000,000)	\$6.32	\$6.63	\$7.32	\$11.33	\$11.56	NA	NA
★ Cumulative estimated avoided energy cost from all energy projects (\$000,000)	\$83.27	\$89.91	\$98.42	\$109.75	\$121.31	NA	NA
Annual energy retrofit/conservation projects completed	423	839	425	*	*	NA	NA
Cumulative energy retrofit/conservation projects completed	2,825	3,664	4,121	*	*	NA	NA
Annual Energy Efficiency Reports (EER) completed	159	111	57	*	*	NA	NA
Cumulative Energy Efficiency Reports (EER) completed	1,058	1,169	1,250	*	*	NA	NA
★ Critical Indicator    ● Equity Indicator    “NA” Not Available    ↑↓ Directional Target    * None							

### Goal 5c

Increase the City’s renewable energy capacity.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Cumulative installed solar capacity (megawatts)	10.67	13.67	16.74	*	*	NA	NA
★ Critical Indicator    ● Equity Indicator    “NA” Not Available    ↑↓ Directional Target    * None							

## SERVICE 6 Manage the City’s fleet and fuel resources.

### Goal 6a

Reduce fuel use and emissions.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
★ Hybrid or alternative fuel vehicles in the citywide fleet (%)	65%	67%	68%	72%	72%	67%	70%
– Hybrid or alternative fuel vehicles in the DCAS-managed fleet (%)	81%	82%	82%	85%	90%	82%	89%
★ Vehicles with highest emission ratings purchased pursuant to Local Law 38 in the citywide fleet (%)	100%	100%	100%	100%	100%	NA	NA
– Vehicles with highest emission ratings purchased pursuant to Local Law 38 in DCAS-managed fleet (%)	100%	100%	100%	100%	100%	NA	NA
Electric vehicles in the citywide fleet	3,015	3,139	3,477	4,200	5,000	3,159	4,044
– Electric vehicles in the DCAS-managed fleet	562	596	612	800	900	596	775
★ Critical Indicator    ● Equity Indicator    “NA” Not Available    ↑↓ Directional Target    * None							

**Goal 6b** Optimize fleet resources to meet agency needs.

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Fleet in-service rate citywide (%)	91%	92%	90%	92%	92%	90%	88%
– Fleet in-service rate for DCAS-managed fleet (%)	99%	98%	98%	98%	98%	98%	99%
★ Critical Indicator   ● Equity Indicator   “NA” Not Available   ⇅ Directional Target   * None							

## AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Workplace injuries reported	30	25	33	*	*	14	12
Accidents involving the public in DCAS-managed properties	21	15	17	*	*	6	10
★ Critical Indicator   ● Equity Indicator   “NA” Not Available   ⇅ Directional Target   * None							

## AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY20	FY21	FY22	FY23	FY24	FY22	FY23
Customer Experience							
Letters responded to in 14 days (%)	31%	54%	85%	*	*	75%	100%
E-mails responded to in 14 days (%)	77%	67%	90%	*	*	79%	98%
Average wait time to speak with a customer service agent (minutes)	NA	NA	NA	*	*	NA	7:00
★ Critical Indicator   ● Equity Indicator   “NA” Not Available   ⇅ Directional Target   * None							

## AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2022 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY20	FY21	FY22	FY23	FY23 <sup>1</sup>	FY24 <sup>1</sup>	FY22	FY23
Expenditures (\$000,000) <sup>2</sup>	\$1,839.8	\$1,667.3	\$1,532.7	\$1,509.8	\$1,628.9	\$1,463.6	\$1,020.4	\$1,164.4
Revenues (\$000,000)	\$74.2	\$67.5	\$63.3	\$53.3	\$60.9	\$66.2	\$21.4	\$22.8
Personnel	2,460	2,243	2,063	2,631	2,557	2,528	2,206	2,074
Overtime paid (\$000,000)	\$28.3	\$23.4	\$28.0	\$23.3	\$23.0	\$22.4	\$7.5	\$9.0
Capital commitments (\$000,000)	\$203.8	\$233.2	\$48.5	\$318.2	\$241.9	\$241.4	\$13.6	\$22.8
<sup>1</sup> January 2023 Financial Plan. <sup>2</sup> Expenditures include all funds   “NA” - Not Available								



## SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY22 <sup>1</sup> (\$000,000)	January 2023 Financial Plan FY23 <sup>2</sup> (\$000,000)	Applicable MMR Goals <sup>3</sup>
Personal Services - Total	\$203.4	\$211.4	
001 - Human Capital	\$24.4	\$27.7	1a, 1b, 1c, 1d
005 - Board of Standards and Appeals	\$2.4	\$2.5	*
100 - Executive and Operations Support	\$29.9	\$28.8	All
200 - Division of Administration and Security	\$15.0	\$13.9	All
300 - Asset Management – Public Facilities	\$99.2	\$100.6	2a, 2b, 2c, 3a
400 - Office of Citywide Purchasing	\$10.9	\$10.8	3a, 4a, 4b
500 - Division of Real Estate Services	\$10.4	\$10.4	3a
600 - External Publications and Retailing	\$2.0	\$2.5	*
700 - Energy Management	\$5.5	\$10.8	5a, 5b, 5c
800 - Citywide Fleet Services	\$3.6	\$3.5	3a, 6a, 6b
Other Than Personal Services - Total	\$1,329.3	\$1,417.5	
002 - Human Capital	\$6.3	\$11.5	1a, 1b, 1c, 1d
006 - Board of Standards and Appeals	\$0.1	\$0.1	*
190 - Executive and Operations Support	\$5.7	\$11.1	All
290 - Division of Administration and Security	\$29.6	\$16.2	All
390 - Asset Management – Public Facilities	\$241.2	\$219.1	2a, 2b, 2c, 3a
490 - Office of Citywide Purchasing	\$24.8	\$40.4	3a, 4a, 4b
590 - Division of Real Estate Services	\$2.6	\$8.7	3a
690 - External Publications and Retailing	\$0.8	\$1.0	*
790 - Energy Management	\$936.6	\$1,030.0	5a, 5b, 5c, 6a, 6b
890 - Citywide Fleet Services	\$81.5	\$79.2	3a, 6a, 6b
Agency Total	\$1,532.7	\$1,628.9	

<sup>1</sup>Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2022. Includes all funds. <sup>2</sup>Includes all funds. <sup>3</sup>Refer to agency goals listed at front of chapter. "NA" Not Available \* None

## NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- The Fiscal 2022 4-Month Actuals for the indicators in Goal 1d have been revised to reflect the change to quarterly reporting frequency beginning in Fiscal 2023.
- The Fiscal 2022 Actual for the indicator 'Workplace injuries reported' has been updated based on the most current data.
- Goal 2b has been changed to 'Meet timeliness standards for in-house trade shop repair work,' to reflect the new source of those indicators, which is DCAS Construction and Technical Services. Goal 2b indicators have also been revised as follows: 'Average time to complete in-house trade shop work orders for minor repairs (days)' is revised to 'Average time to complete in-house trade shop work orders (days)', and 'Completed trade shop work orders' is revised to 'Completed in-house trade shop work orders.'
- The Fiscal 2023 target for 'Revenue generated from auto auctions' was increased from \$5,692 to \$10,120 in line with the current trend of more vehicles being sold.

- The Fiscal 2023 target for 'Revenue generated from sale of surplus goods' was increased from \$7,893 to \$12,321. This indicator includes sales of vehicles, which are increasing.
- The Fiscal 2023 target for 'Lease revenue generated (\$000)' was increased from \$33,578 to \$37,578 due to a settlement agreement of a property which will result in an increase in lease revenue as well as increases in various lease amounts.

## ADDITIONAL RESOURCES

For additional information go to:

- EEO-4 reports to the U.S. Equal Employment Opportunity Commission and Workforce Profile Report:  
<https://www1.nyc.gov/site/dcas/reports/EEO-4-Reports.page>
- Annual and Monthly Civil Service Exam Applications Schedule:  
[https://www1.nyc.gov/assets/dcas/downloads/pdf/noes/monthly\\_exam\\_schedule.pdf](https://www1.nyc.gov/assets/dcas/downloads/pdf/noes/monthly_exam_schedule.pdf)
- NYC Workforce Profile Reports:  
<https://www1.nyc.gov/site/dcas/reports/workforce-reports.page>
- Online Application System (OASys):  
[www.nyc.gov/examsforjobs](http://www.nyc.gov/examsforjobs)
- NYC Jobs:  
<http://www.nyc.gov/jobs>
- NYC Fleet Newsletter:  
<https://www1.nyc.gov/site/dcas/agencies/fleet-news.page>
- Energy Management Reports and Publications:  
<https://www1.nyc.gov/site/dcas/agencies/energy-reports-and-publications.page>
- One City: Built to Last:  
[www.nyc.gov/builttolast](http://www.nyc.gov/builttolast)
- OneNYC: Government Workforce:  
<http://onenyc.cityofnewyork.us/>
- DCAS data sets on the NYC Open Data Portal:  
<http://bit.ly/DCASOpenData>
- The Social Indicators and Equity Report, EquityNYC:  
<http://equity.nyc.gov/>

For more information on the agency, please visit: [www.nyc.gov/dcas](http://www.nyc.gov/dcas).