

DEPARTMENT OF SANITATION

Gregory Anderson, Commissioner



WHAT WE DO

The New York City Department of Sanitation (DSNY) keeps New York City clean, safe, and healthy by collecting trash and recycling, composting food scraps and yard waste, cleaning streets and public spaces, and clearing snow and ice from its roadways. DSNY is staffed by over 10,000 people and maintains over 5,000 pieces of equipment across all 59 Sanitation Districts. DSNY collects approximately 24 million pounds of waste produced by New York City residents every day and regulates the collection of an additional 20 million pounds per day produced by New York City businesses.

FOCUS ON EQUITY

DSNY provides high-quality proactive and responsive cleaning, collection, and snow removal services to all New Yorkers citywide. During Fiscal 2026, the City experienced its snowiest winter in 11 years with over 45 inches of snow. To keep ahead of snow removal in all areas of the City, DSNY mobilized 12-hour round-the-clock shifts, deploying over 2,300 plows and 700 salt spreaders.

Over Fiscal 2026, DSNY advanced trash containerization by mandating official lidded bins for one to nine unit homes, expanding automated on-street “Empire Bin” pilots in Manhattan and Brooklyn, issuing tens of thousands of enforcement warnings, and setting a legislative framework for full citywide containerization by the end of Calendar 2031.

New York City’s mandatory curbside composting program—now the nation’s largest—saw residential organics diversion increase by 25 percent compared to the previous fiscal year. This program was designed with equity in mind to ensure that all New Yorkers receive the same, easy-to-use curbside service. Trash containerization and composting are key equity solutions that reduce the food supply that has fueled the City’s rodent problem and keep New York City neighborhoods cleaner and healthier.

OUR SERVICES AND GOALS

SERVICE 1 Clean streets, sidewalks and vacant lots.

- Goal 1a Increase street and sidewalk cleanliness.
 - Goal 1b Enforce Sanitation regulations.
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SERVICE 2 Collect and dispose of waste.

- Goal 2a Improve efficiency of waste handling.
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SERVICE 3 Reduce, reuse, and recycle waste.

- Goal 3a Increase the amount of waste diverted from disposal.
 - Goal 3b Increase composting.
 - Goal 3c Increase the reuse and recycling of textiles, electronics, and harmful household products.
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SERVICE 4 Prepare and clear snow and ice from City streets and roadways

- Goal 4a Stay ahead of and be prepared for winter storms and impacts.

HOW WE PERFORMED IN FISCAL 2026

SERVICE 1 Clean streets, sidewalks and vacant lots.

Goal 1a Increase street and sidewalk cleanliness.

The number of vacant lot cleaning requests declined by 11 percent in Fiscal 2026 compared to Fiscal 2025, continuing a downward trend over the last two fiscal years. However, the number of lots cleaned citywide more than doubled, increasing from 101 in Fiscal 2025 to 257 in Fiscal 2026, though remaining well below past fiscal years. This increase reflects the partial restoration of lot cleaning funding after Fiscal 2025 funding cuts had driven the program to its lowest cleaning total in years. The number of needles removed fell 49 percent, following three consecutive years of increases, likely because of fewer interagency clean-up operations and staff diversions during snow operations. Growing emphasis on harm reduction strategies, including syringe buy-back programs, may also have contributed to this decline. The number of litter baskets serviced declined seven percent in Fiscal 2026 relative to Fiscal 2025 due to snow operations.

Both the number of Targeted Neighborhood Taskforce (TNT) locations cleaned and the associated distance cleaned decreased in Fiscal 2026, down 19 percent and 18 percent, respectively, compared to Fiscal 2025. The primary cause for these decreases was staff diversions during extensive snow operations in Fiscal 2026.

Progress continued in other cleanliness efforts, however, as miles of highway cleaned rose 23 percent, to over 4,500 miles, continuing the Highway Unit's multi-year expansion. The number of graffiti service requests received declined 20 percent in Fiscal 2026 compared to Fiscal 2025. While DSNY had closed graffiti requests at or above intake for the past two fiscal years, the closure rate dipped to a still historically high 94 percent of incoming requests in Fiscal 2026, a decline directly attributed to a nearly two-month suspension of graffiti cleaning during unprecedented snow and prolonged cold weather, which prevents effective cleaning.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
★ Vacant lot cleaning requests	2,941	2,831	2,967	2,711	2,410	2,500	*	Down	*
★ Lots cleaned citywide	1,652	1,440	534	101	257	3,200	*	Down	*
★ Needles removed	69,692	90,861	83,807	126,247	64,136	*	*	Up	*
Litter baskets serviced (000)	NA	10,744.1	9,523.4	9,798.0	9,128.7	*	*	NA	*
Targeted Neighborhood Taskforce locations cleaned	NA	14,326	19,011	13,188	10,665	*	*	NA	*
Distance of Targeted Neighborhood Taskforce locations cleaned (miles)	NA	7,760	16,504	12,042	9,882	*	*	NA	*
Miles of highway cleaned	NA	1,224	2,905	3,708	4,576	*	*	NA	*
Graffiti service requests received	12,336	8,831	19,674	20,550	16,345	*	*	Up	*
Graffiti service requests closed	4,444	7,552	19,681	20,734	15,428	*	*	Up	*
★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None									

Goal 1b Enforce Sanitation regulations.

Containerization enforcement activity fell 44 percent, from over 200,000 summonses issued in Fiscal 2025, the first full year of enforcement following the November 2024 effective date of expanded containerization rules, to approximately 113,600 in Fiscal 2026, as compliance with these rules increased.

Confronting illegal dumping continues to be a priority for DSNY. Illegal dumping summonses increased seven percent, from 872 in Fiscal 2025 to 930 in Fiscal 2026. Illegal dumping vehicles impounded increased 57 percent over this same period, from 417 to 653. The large increase in vehicles impounded is connected to more personnel allocated to investigations and the Fiscal 2026 expansion of the DSNY Illegal Dumping Award Program, which increased monetary rewards for reporting illegal dumping that results in paid fines.

DSNY is responsible for sweeping City streets, which requires the public to move their vehicles for curb accessibility. An indicator tracking the number of alternate side parking (ASP) and other parking violations issued has been added as a proxy measure of public compliance. Previously, this figure was included together with the Cleanliness violations issued. This will allow for better assessment of the impact of ASP enforcement on general street cleanliness.

The number of abandoned vehicles removed from City streets declined only four percent in Fiscal 2026 compared to Fiscal 2025, despite disruptions during snow operations. A new indicator in this report shows that illegal vending enforcement activity increased 17 percent, driven by a rise in 311 service requests for vendor enforcement. Another new indicator, illegal mobile car wash summonses issued, declined 37 percent compared to Fiscal 2025, demonstrating better compliance following an initial enforcement push when Local Law 32 of 2024 first took effect. This law authorizes DSNY to conduct outreach to unlicensed mobile car wash operators and to seize the vehicles and equipment of those operating without a license.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
★ Cleanliness violations issued	210,632	299,579	352,894	315,884	303,778	*	*	Up	*
Alternate side parking and other parking violations issued	387,618	618,449	639,913	635,045	603,047	*	*	Up	*
★ Recycling summonses and warnings issued	32,015	47,267	51,848	95,947	94,818	*	*	Up	*
Containerization summonses and warnings issued	6,569	8,342	52,994	201,513	113,626	*	*	Up	*
Illegal dumping cameras deployed	NA	170	287	337	339	*	*	NA	*
Illegal dumping summonses issued	358	763	721	872	930	*	*	Up	*
Illegal dumping vehicles impounded	108	241	286	417	653	*	*	Up	*
Abandoned vehicles removed from City streets	NA	6,220	11,408	22,747	21,784	*	*	NA	*
Illegal vending summonses and warnings issued	NA	243	2,389	5,029	5,870	*	*	NA	*
Illegal mobile car wash summonses issued	NA	NA	NA	709	450	*	*	NA	*
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None									

SERVICE 2 Collect and dispose of waste.

Goal 2a Improve efficiency of waste handling.

In Fiscal 2024, DSNY implemented new citywide waste handling productivity targets across all residential material types, as negotiated in a 2023 labor agreement. Previously, only refuse, paper, and metal/glass/plastic collection were included in the assessment of collection productivity, using separate targets for refuse and recycling. With the citywide expansion of the universal curbside composting program, the tons per truck-shift and dumped on shift indicators were combined to report one figure across refuse, recycling, and organics collection. Residential curbside tons per truck shift reached the newly established target for the combined metric of 8.2 tons in Fiscal 2026, and although the target has changed with successive contracts, this is the first time DSNY has met its annual target since Fiscal 2005. The revised dumped-on-shift metric was 40.5 percent in Fiscal 2026, five percentage points below target.

The average outage rate for all collection trucks improved two percentage points, decreasing from 28 percent in Fiscal 2025 to 26 percent in Fiscal 2026, the first fiscal year improvement since Fiscal 2021.

In Fiscal 2026, the City announced the expansion of multi-unit building containerization to six additional community districts by the end of 2027 and committed to full citywide trash containerization by the end of 2031. A new indicator, Empire Bins installed, has been added to track this expansion. Empire Bins are on-street, sealed trash containers for larger apartment buildings and schools.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
★ Residential curbside tons per truck-shift	NA	NA	NA	7.8	8.2	8.2	8.2	NA	*
★ Residential curbside trucks dumped on shift (%)	NA	NA	NA	41.8%	40.5%	45.6%	45.6%	NA	Up
Average outage rate for all collection trucks (%)	20%	26%	28%	28%	26%	*	*	Up	Down
Refuse serviced after scheduled day (%)	1.2%	0.0%	0.0%	0.0%	0.0%	*	*	Down	*
Recycling serviced after scheduled day (%)	1.0%	0.0%	0.0%	0.1%	0.1%	*	*	Down	*
Empire Bins installed	NA	NA	NA	1,100	1,208	*	*	NA	Up
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None									

SERVICE 3 Reduce, reuse, and recycle waste.

Goal 3a Increase the amount of waste diverted from disposal.

DSNY disposed of 3.13 million tons of refuse in Fiscal 2026, a decrease of one percent from Fiscal 2025 and again the lowest total in recent years, continuing a multi-year downward trend as curbside composting diverts more organic material from the waste stream. DSNY-collected recycled tons increased by seven percent, to 719,000 tons, and the DSNY-collected diversion rate rose one percentage point, to 19.7 percent. Tons recycled increased six percent citywide, to 917,000 tons, and the overall recycling diversion rate rose by one percentage point, to 22.8 percent. Overall, Fiscal 2026 continued the years-long trend of increased waste diversion.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
★ Tons of refuse disposed (000)	3,351.1	3,162.5	3,202.5	3,153.6	3,131.3	↓	↓	Neutral	Down
★ DSNY-collected recycled tons (000)	616.1	619.2	638.9	669.3	719.0	↑	↑	Up	Up
★ 🌱 DSNY-collected diversion rate (%)	17.0%	17.2%	17.5%	18.5%	19.7%	↑	↑	Up	Up
Overall tons recycled (000)	816	797	834	867	917	*	*	Up	Up
Overall recycling diversion rate (%)	19.6%	20.2%	20.7%	21.8%	22.8%	*	*	Up	Up
★ Critical Indicator 🌱 Equity Indicator "NA" Not Available ↑↓ Directional Target * None									

Goal 3b Increase composting.

Tons of organics diverted rose 25 percent in Fiscal 2026 compared to Fiscal 2025, to 205,100 tons, another historic high as the citywide curbside composting program continues to mature. Smart Composting Bins deployed decreased three percent to 414 sites, and total Smart Bin unlocks fell 42 percent compared to Fiscal 2024's peak, tracking with the continued expansion of curbside composting participation.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
★ Tons of organics diverted (000)	77.4	105.6	129.6	163.5	205.1	↑	↑	Up	Up
Smart composting bins deployed	NA	419	418	426	414	*	*	NA	*
Smart composting bin unlocks	NA	303,500	1,215,618	1,091,398	635,497	*	*	NA	*
★ Critical Indicator 🌱 Equity Indicator "NA" Not Available ↑↓ Directional Target * None									

Goal 3c Increase the reuse and recycling of textiles, electronics, and harmful household products.

In Fiscal 2026 compared to Fiscal 2025, tons of textiles recycled, e-waste recycled, and tons of harmful household products recycled remained the same, at 8,000 tons, 8,100 tons, and 1,000 tons, respectively.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Tons of textiles recycled (000)	10.1	6.7	6.6	8.0	8.0	*	*	Down	Up
Tons of e-waste recycled (000)	8.9	8.6	9.9	8.1	8.1	*	*	Neutral	Up
Tons of harmful household products recycled (000)	0.3	1.6	1.7	1.0	1.0	*	*	Up	Up
★ Critical Indicator 🌱 Equity Indicator "NA" Not Available ↑↓ Directional Target * None									

SERVICE 4 Prepare and clear snow and ice from City streets and roadways.

Goal 4a

Stay ahead and be prepared for winter storms and impacts.

Fiscal 2026 saw a sharp increase in winter weather activity compared to Fiscal 2025. Total snowfall in the winter of Fiscal 2026 was 45.5 inches, nearly five times the 9.25 inches recorded in Fiscal 2025 and the highest total in 11 years. The number of snow activation events held steady at 13, matching Fiscal 2025. To respond to the increased snowfall, tons of salt used rose 115 percent, to over 504,000 tons. Brine usage declined three percent, to 267,080 gallons, due to prolonged periods of cold weather where brine application is less effective.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Snowfall (total inches)	19.5	2.0	13.0	9.3	45.5	*	*	Up	*
★ Snow activation events	17	11	6	13	13	*	*	Down	*
Salt used (tons)	339,842	83,771	196,588	234,845	504,811	*	*	Up	*
Brine used (gallons)	229,935	0	29,200	274,850	267,080	*	*	Up	*
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None									

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Cases commenced against the City in state and federal court	486	355	293	418	430	*	*	Neutral	*
Payout (\$000)	\$92,307	\$76,575	\$46,222	\$78,473	NA	*	*	NA	Down
Private transfer station permits	58	58	58	58	58	*	*	Neutral	*
Private transfer station inspections performed	4,116	4,731	5,895	5,171	5,518	*	*	Up	*
Office of Administrative Trials and Hearings violations issued	240,143	393,940	470,775	663,651	547,346	*	*	Up	*
Violations admitted to or upheld at the Office of Administrative Trials and Hearings (%)	87%	91%	90%	93%	92%	*	*	Neutral	*
Refuse collection cost per ton (\$)	\$365	\$344	\$329	\$341	NA	*	*	NA	*
Refuse cost per ton (fully loaded) (\$)	\$576	\$566	\$558	\$569	NA	*	*	NA	*
Disposal cost per ton (\$)	\$211	\$222	\$229	\$228	NA	*	*	NA	*
Recycling cost per ton (fully loaded) (\$)	\$733	\$779	\$829	\$896	NA	*	*	NA	*
Recycling collection cost per ton (\$)	\$675	\$690	\$759	\$823	NA	*	*	NA	*
Paper recycling revenue per ton (\$)	\$19	\$15	\$13	\$13	\$14	*	*	Down	*
Workplace injuries reported (uniform and civilian)	987	760	972	1,128	1,115	*	*	Up	Down
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None									

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Customer Experience									
Completed requests for interpretation	181	36	74	22	13	*	*	Down	*
Letters responded to within 14 days (%)	92%	89%	85%	93%	98%	*	*	Neutral	Up
E-mails responded to within 14 days (%)	91%	91%	76%	87%	95%	*	*	Neutral	Up
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None									

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Customer Experience									
Percent meeting time to close—Missed Collection (5 days)	60%	68%	79%	84%	98%	*	*	Up	*
Percent meeting time to close—Dirty Conditions - Trash (7 days)	NA	71%	98%	98%	96%	*	*	NA	Up
★ Critical Indicator ● Equity Indicator “NA” Not Available ↑↓ Directional Target * None									

AGENCY RESOURCES

Resource Indicators	Actual ¹					Plan ²		5yr Trend
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	
Expenditures (\$000,000) ³	\$2,040.3	\$1,919.3	\$1,977.8	\$2,057.9	\$2,361.1	\$2,249.0	\$2,137.0	Down
Revenues (\$000,000)	\$20.6	\$23.4	\$18.4	\$18.4	\$21.1	\$20.2	\$23.4	Down
Personnel (uniformed)	7,614	8,045	8,150	8,170	8,403	7,957	8,089	Up
Personnel (civilian)	2,115	1,979	1,872	1,803	1,700	1,946	1,974	Down
Overtime paid (\$000,000)	\$284.4	\$176.2	\$162.5	\$204.7	\$322.7	\$257.9	\$225.2	Down
Capital commitments (\$000,000)	\$170.7	\$406.0	\$282.8	\$277.5	\$395.8	\$282.8	\$210.5	Up
¹ Actual financial amounts for the current fiscal year are not yet final. Final fiscal year actuals, from the Annual Comprehensive Financial Reports, will be reported in the next PMMR. Refer to the “Indicator Definitions” at nyc.gov/mmr for details. ² Authorized Budget Level ³ Expenditures include all funds “NA” - Not Available * None								

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency’s goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the ‘Applicable MMR Goals’ column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY25 ¹ (\$000,000)	Modified Budget FY26 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$1,251.1	\$1,415.4	
101 - Executive Administrative	\$82.8	\$87.3	All
102 - Cleaning and Collection	\$956.8	\$976.8	1a, 1b, 2a, 3a, 3b, 3c
103 - Waste Disposal	\$45.5	\$56.8	2a, 3a, 3b, 3c
104 - Building Management	\$31.7	\$34.9	*
105 - Bureau of Motor Equipment	\$85.8	\$89.3	All
107 - Snow Budget	\$48.5	\$170.4	4a
Other Than Personal Services - Total	\$806.9	\$945.7	
106 - Executive and Administrative	\$129.8	\$168.0	All
109 - Cleaning and Collection	\$30.4	\$27.8	1a, 1b, 2a, 3a, 3b, 3c
110 - Waste Disposal	\$577.8	\$604.2	2a, 3a, 3b, 3c
111 - Building Management	\$5.0	\$6.1	*
112 - Motor Equipment	\$28.0	\$27.7	All
113 - Snow Budget	\$36.0	\$112.0	4a
Agency Total	\$2,057.9	\$2,361.1	
¹ Annual Comprehensive Financial Reports (ACFR) for the Fiscal Year ended June 30, 2025. Includes all funds. ² Includes all funds. ³ Refer to agency goals listed at front of chapter. * None			

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- Gregory Anderson was appointed Commissioner of the Department of Sanitation in March 2026.
- DSNY removed the Fiscal 2027 target of 2,500 associated with 'Vacant lot cleaning requests' in Goal 1a to match other service requests in Goal 1a since DSNY does not have control over how many requests will be made.
- DSNY removed the Fiscal 2027 target of 3,200 associated with 'Lots cleaned citywide' in Goal 1a because in Fiscal 2023 the lot cleaning unit was disbanded. Prior to Fiscal 2023, DSNY had a citywide lot cleaning unit with staff in several boroughs. In Fiscal 2024, while one crew per day was added to the lot cleaning unit, the unit's capabilities have not been fully restored.
- Directional targets were removed from 'Needles removed' in Goal 1a because the Department does not have control over how many needles will be present that require removal.
- In Fiscal 2026, DSNY updated the methodology by which it counts 'Litter Baskets Serviced' in Goal 1a and recalculated numbers for the previous two fiscal years. Previously, the methodology only accounted for baskets serviced by regularly scheduled service crews, however, due to various operational circumstances, there are often supplemental service crews assigned to basket routes. The new methodology better takes into account all the dedicated litter basket service routes that the Department runs, including those run in the aftermath of a major snowstorm, to ensure that litter baskets are accessible to pedestrians. With this change, Fiscal 2024 was updated from 8,816.1 to 9,523.4, and Fiscal 2025 was updated from 8,751.8 to 9,798.0. Fiscal year data before Fiscal 2024 should not be compared to data after Fiscal 2024.
- The indicator 'Alternate side parking and other parking violations issued' was added to Goal 1b to ensure more detailed reporting on enforcement efforts around street sweeping. These violations were previously included within 'Cleanliness violations issued'; DSNY has since updated its methodology for 'Cleanliness violations issued' to exclude them, since they are now captured separately. This change has significantly lowered the historical values reported for 'Cleanliness violations issued': Fiscal 2022 was revised from 597,630 to 210,632, Fiscal 2023 from 917,627 to 299,579, Fiscal 2024 from 992,192 to 352,894, and Fiscal 2025 from 950,598 to 315,884.
- DSNY revised its count of 'Abandoned vehicles removed from City streets' in Goal 1b, adjusting the Fiscal 2024 figure from 12,932 to 11,408 and the Fiscal 2025 figure from 26,605 to 22,747.
- To capture additional enforcement activity, the indicators 'Illegal vending summonses and warnings issued' and 'Illegal mobile car wash summonses issued' were added to Goal 1b. Enforcement of illegal mobile car washes began in August 2024, so Fiscal 2025 figures for this indicator reflect a partial year.
- As described in the Fiscal 2025 Preliminary Mayor's Management Report, DSNY implemented new productivity measures for its residential curbside collection program, using one combined figure across refuse, recycling, and organics for 'Residential curbside tons per truck-shift' and 'Residential curbside trucks dumped on shift (%)', which appear for the first time in Goal 2a (Improve efficiency of waste handling). As a result, the indicators 'Refuse tons per truck-shift,' 'Trucks dumped on shift (%)', 'Recycling tons per truck-shift,' and 'Recycling trucks dumped on shift (%)' are no longer applicable and have been removed.
- To separate indicators that address efficiency from those that address diversion, 'Tons of refuse disposed (000)' was relocated from Goal 2a to Goal 3a, so that it is associated with other recycling and waste diversion measurements. 'Recycling serviced after scheduled day (%)' was moved from Goal 3a to Goal 2a, so that it appears alongside its corresponding refuse-related efficiency indicator, 'Refuse serviced after scheduled day (%)'.
- To measure progress towards citywide trash containerization of 10 or more unit buildings, a new indicator 'Empire Bins installed' was added to Goal 2a. Empire Bins are on-street, sealed, trash containers for larger apartment buildings and schools. These bins are assigned to specific properties and are opened with key cards and emptied using new DSNY side-loading collection trucks. DSNY started to install Empire Bins in April of Fiscal 2025.
- Service 3 was renamed from 'Recycle waste' to 'Reduce, reuse, and recycle waste,' and Goal 3a was renamed from 'Increase the percentage of waste recycled' to 'Increase the amount of waste diverted from disposal,' to better reflect the Department's broader, overarching strategy of redirecting waste away from landfills and incinerators.

- Fiscal 2027 numeric targets have been removed for ‘Tons of refuse disposed (000),’ ‘DSNY-collected recycled tons (000),’ and ‘DSNY-collected diversion rate (%)’ in favor of desired direction. While DSNY is dedicated to increasing the amount of waste recycled as described in this report, the makeup of the City’s residential waste stream is influenced by factors outside the Agency’s control, thus directional targets are more operationally appropriate.
- Goal 3b ‘Enforce recycling regulations’ was removed, with the related changes described below. The critical indicator ‘Recycling summonses and warnings issued’ was moved from the former Goal 3b, where it was the sole indicator, to its current location in Goal 1b ‘Enforce Sanitation regulations,’ to report on sanitation regulations within the same goal.
- Goal 3c was renamed from ‘Expand opportunities to reuse and recycle textile, electronic, and hazardous waste’ to ‘Increase the reuse and recycling of textiles, electronics, and harmful household products.’ Similarly, the indicator ‘Tons of household hazardous waste recycled (000)’ in Goal 3a was changed to ‘Tons of harmful household products recycled (000).’
- Since curbside composting is now mandatory citywide, the former Service 4, ‘Collect and compost organic material,’ was folded into Service 3 ‘Reduce, reuse, and recycle waste’ to better reflect the Department’s overall waste diversion goals. Goal 4a ‘Increase composting’ became Goal 3b, formerly ‘Enforce recycling regulations,’ and the former Service 5, ‘Prepare and clear snow and ice from City streets and roadways,’ was renumbered to Service 4, with Goal 5a becoming the new Goal 4a.
- The value for ‘Payout’ in Agencywide Management is not available because starting in Fiscal 2026, values will only be reported annually as final audited data in the Preliminary Mayor’s Management Report (PMMR) rather than as an initial estimate in the Mayor’s Management Report (MMR). Historically, initial figures for this indicator were provided by the Law Department in the MMR, while final audited data was provided by the Office of Management and Budget (OMB) in the following PMMR. OMB uses a different process and timeline to determine the finalized audited amount disbursed by the City, prompting this change to clarify reporting.
- Due to a calculation error, the reported Fiscal 2024 values for the following indicators were updated: ‘Refuse collection cost per ton (\$)’ changed from \$320 to \$329, ‘Refuse cost per ton (fully loaded) (\$)’ changed from \$547 to \$558, ‘Disposal cost per ton (\$)’ changed from \$226 to \$229, ‘Recycling cost per ton (fully loaded) (\$)’ changed from \$805 to \$829, and ‘Recycling collection cost per ton (\$)’ changed from \$742 to \$759.
- The indicator ‘Percent meeting time to close—Dirty Condition - Illegal Postering (7 days)’ in the Customer Service Section was replaced with ‘Percent meeting time to close—Dirty Condition - Trash (7 days),’ to better reflect the Department’s core operations.

ADDITIONAL RESOURCES

For additional information go to:

- Curbside Composting:
<https://www.nyc.gov/site/dsny/collection/residents/curbside-composting.page>
- Commercial Waste Zones:
<https://www.nyc.gov/site/dsny/businesses/commercial-waste-zones.page>
- The Social Indicators and Equity Report, EquityNYC:
<https://equity.nyc.gov/>

For more information on the agency, please visit: www.nyc.gov/dsny.

