DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES **Yume Kitasei, Commissioner**

WHAT WE DO

The Department of Citywide Administrative Services (DCAS) makes City government work for all New Yorkers. DCAS' commitment to equity, effectiveness, and sustainability guides the work to provide City agencies with the resources and support needed to succeed. DCAS' duties include recruiting, hiring, and training employees; managing 56 public buildings; acquiring, selling, and leasing City property; purchasing more than $1 billion in supplies and equipment each year; overseeing the greenest municipal vehicle fleet in the country; and leading the City's efforts to reduce carbon emissions from government operations.

FOCUS ON EQUITY

Equity is central to DCAS' mission to enable a more effective, equitable, and sustainable City government. DCAS is bringing renewed energy to building a workforce, workplace, and asset portfolio that reflects and serves every New Yorker, in step with the current Administration's citywide equity priorities. Equity remains inseparable from its broader mission: smarter asset use, better service, a modern workforce and workplace, and climate leadership working together to build a City government that works for everyone.

A modern workforce starts with access. In Fiscal 2026, DCAS participated in 268 career outreach events, reaching more than 15,500 participants, while partnering with 66 agencies and mayoral offices to train staff and field 339 inquiries on the City's Equal Employment Opportunity (EEO) Policy and related City Charter obligations. To support data-informed workforce planning, DCAS offers agencies several services including consultations and tools for interpreting workforce metrics, and review of annual EEO plans and a quarterly report tracking progress on training, recruitment, and retention goals required by local law and the City Charter. DCAS also produces the New York City Government Workforce Profile Report, a data-driven look at demographic and workforce trends across agencies, and manages the 55-a Program, which lets qualified people with disabilities join municipal government without taking a civil service exam, expanding access to opportunities across City government.

DCAS' equity work extends to the City's physical footprint. As DCAS advances the City's climate leadership goals, it has pledged that at least 50 percent of new fast-charging infrastructure will be installed in New York State-designated disadvantaged communities (DACs), areas that experience a disproportionate burden of negative environmental and public health effects, as well as socioeconomic disadvantages. DCAS is applying that same equity lens to its evolving real estate portfolio, including its role in the City's ongoing effort to close facilities on Rikers Island, ensuring that decisions about City-owned space serve New Yorkers more fairly.

More equitable procurement also remains a priority. DCAS continues to expand contracting opportunities for City-certified Minority and Women-owned Business Enterprises (M/WBEs) in support of the City's goal of awarding $60 billion in M/WBE contracts by 2030. In Fiscal 2026, DCAS awarded 61 contracts totaling nearly $16.6 million to M/WBEs through the M/WBE Small Purchase Method. DCAS also participated in 25 M/WBE networking events and hosted 298 one-on-one meetings with potential M/WBE partners, a 16.9 percent increase over the prior year, connecting more underrepresented vendors to the full range of services DCAS provides.

OUR SERVICES AND GOALS

SERVICE 1 Help City agencies fulfill their workforce needs.

Goal 1a Increase the public's access to information about employment opportunities in City government.

Goal 1b Ensure a competitive and diverse candidate pool for City employment opportunities.

Goal 1c Ensure timely administration of civil service exams.

Goal 1d Provide a wide range of training opportunities.

SERVICE 2 Manage and operate properties owned and leased by the City.

Goal 2a Improve cleanliness and maintenance ratings for non-court DCAS-managed facilities.

Goal 2b Meet timeliness standards for in-house trade shop construction and repair work.

Goal 2c Consolidate and reduce City office space.

SERVICE 3 Manage the City's surplus real and personal property.

Goal 3a Maximize revenue from the sale of real property, surplus goods and savings from the reallocation of usable surplus items.

SERVICE 4 Procure goods and select services for City agencies.

Goal 4a Maximize competition in the procurement process.

Goal 4b Use citywide buying power to achieve and maximize best value for goods and services.

Goal 4c Promote equitable contracting and procurement opportunities.

SERVICE 5 Manage energy use by City agencies.

Goal 5a Maximize citywide efforts to monitor and reduce energy use to reach greenhouse gas reduction goals.

Goal 5b Reduce the energy-related carbon footprint of City buildings.

Goal 5c Increase the City's renewable energy capacity.

SERVICE 6 Manage the City's fleet and fuel resources.

Goal 6a Reduce fuel use and emissions.

Goal 6b Optimize fleet resources to meet agency needs.

HOW WE PERFORMED IN FISCAL 2026

SERVICE 1 Help City agencies fulfill their workforce needs.

Goal 1a Increase the public's access to information about employment opportunities in City government.

Applications for civil service exams decreased by 28 percent, from 166,000 in Fiscal 2025 to 119,117 in Fiscal 2026. This reflects the types of exams included in the Fiscal 2026 exam schedule rather than a decline in demand from the public. Application volume for civil service exams fluctuates annually based on which exams are offered. In Fiscal 2026, DCAS administered a greater number of promotional and licensed professional exams, like physical therapist and public health nurse, which typically attract smaller applicant pools. By comparison, the Fiscal 2025 exam schedule included a higher number of open-competitive exams for entry-level positions in public safety, IT, and administrative professional titles, which generally attract larger applicant pools than the aforementioned exams.

DCAS Career Pathways team is responsible for conducting outreach to the public to increase awareness of City jobs, examinations, and the application process. Outreach is done year-round through in-person informational events, virtual events, career fairs, social media, and partnerships with educational institutions, community-based organizations, elected officials, and faith-based institutions. Additionally, DCAS provides information about exams and career mobility internally with City employees through citywide career counseling sessions and bi-monthly informational sessions. Over 15,500 individuals participated in such events. NYC Jobs received 1,775,665 employment applications, an increase from the previous record of 1,770,614 applications in Fiscal 2025, which indicates continued public interest in City jobs.

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
✹ Applications received for all DCAS civil service exams	164,942	119,599	112,944	166,000	119,117	*	*	Down	*
Employment applications received via Jobs NYC	604,373	736,011	1,373,696	1,770,614	1,775,665	*	*	Up	Up

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

Goal 1b Ensure a competitive and diverse candidate pool for City employment opportunities.

The proportion of male new hires increased by three percentage points, from 58.0 percent in Fiscal 2025 to 61 percent in Fiscal 2026. Correspondingly, the proportion of female hires declined from 40.6 percent to 37.3 percent during the same reporting period. The higher proportion of male hires reflects continued recruitment in historically male-dominated job titles, such as police officer, city park worker, and sanitation worker, which remained among the most frequently hired titles in Fiscal 2026 and accounted for a significant share of overall hiring. At the same time, in Fiscal 2026, nearly two-thirds of new hires at mayoral City agencies identified as people of color, reflecting continued progress towards a more inclusive municipal workforce. DCAS continues to support City agencies in recruiting a workforce that reflects the diversity of New York City. Beyond recruitment, DCAS assists agencies in analyzing employee demographic trends by providing timely, actionable metrics to inform EEO efforts. These efforts include quarterly demographic reports summarizing incumbents, new hires, promotions, separations, and areas of underrepresentation by race/ethnicity and gender. DCAS also offers training to help agencies interpret these reports and apply best practices in identifying, recruiting, and hiring diverse talent aligned with their stated diversity goals.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
★ ✹ New hires — Asian/Pacific Islander (%)	11.5%	10.5%	12.8%	11.7%	14.2%	*	*	Up	*
★ ✹ New hires — Black (%)	25.1%	30.2%	29.6%	28.8%	24.8%	*	*	Neutral	*
★ ✹ New hires — Hispanic (%)	22.6%	21.4%	21.5%	20.7%	24.8%	*	*	Neutral	*
★ ✹ New hires — Some other race (%)	2.2%	3.0%	2.9%	2.8%	2.9%	*	*	Up	*
★ ✹ New hires — White (%)	26.5%	22.6%	19.7%	20.4%	19.9%	*	*	Down	*
★ ✹ New hires — Race/ethnicity: Prefer not to say or unknown (%)	12.1%	12.3%	13.5%	15.5%	13.3%	*	*	Up	*
★ ✹ New hires — Female (%)	45.1%	46.2%	47.5%	40.6%	37.3%	*	*	Down	*
★ ✹ New hires — Male (%)	54.2%	52.7%	51.4%	58.0%	61.0%	*	*	Up	*
★ ✹ New hires — Other gender (%)	0.2%	0.4%	0.5%	0.4%	0.3%	*	*	Up	*
★ ✹ New hires — Gender: Prefer not to say or unknown (%)	0.6%	0.8%	0.6%	1.0%	0.9%	*	*	Up	*

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

Goal 1c Ensure timely administration of civil service exams.

DCAS improved the timeliness of civil service exam administration in Fiscal 2026. Median time from exam administration to exam results was 101 business days, over 50 business days faster than in Fiscal 2025, driven by 57 exams that took fewer than 100 days for completion. This improvement reflects DCAS's ongoing work to assess internal processes, align procedures, and implement efficiencies aimed at reducing exam completion times. However, median completion time will vary year to year, depending on the mix of exams administered. Single-part exams are quicker to grade than multi-part exams, and investigation-before-appointment (IBA) exams take longer due to the added investigative stage. Exams with a greater number of takers also tend to take a longer time, since more takers generally means more appeals.

The civil service exams open for filing by DCAS went up by 12 percent, from 186 in Fiscal 2025 to 208 in Fiscal 2026 due to many of the exams being for promotional titles. The exam schedule is largely determined by Agency hiring and workforce development needs and is released at the beginning of each fiscal year. Active employees in competitive title on exam schedule decreased from 53.4 percent to 44.8 percent during the same reporting period.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
★ Median time from exam administration to exam results completion for DCAS-administered exams (business days)	167	149	139	158	101	197	197	Down	Down
Civil service exams open for filing by DCAS	178	200	205	186	208	185	185	Neutral	*
Active employees in competitive title on exam schedule (%)	44.0%	58.2%	55.4%	53.4%	44.8%	*	*	Neutral	*

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

Goal 1d Provide a wide range of training opportunities.

DCAS recognizes that training is essential in increasing employee performance and enhancing workplace culture. As a result, DCAS provided a rich and high-quality set of training opportunities in Fiscal 2026. Managerial and professional development program participation increased by 14 percent, from 18,769 in Fiscal 2025 to 21,312 in Fiscal 2026. This was driven by increased completions in the City-specific and technology trainings.

In Fiscal 2026, equity and inclusion trainings completed increased 21 percent to 440,632, and mandatory equity and inclusion trainings completed increased 23 percent to 429,126. This increase reflects DCAS' successful expansion of access to equity and inclusion training, streamlined onboarding through NYCityLearn, ongoing communication and engagement with agencies to support employee participation, and the availability of Train-the-Trainer sessions. These sessions enabled agencies to deliver mandatory equity and inclusion content directly to their own staff and improve completion rates. Additionally, the growing interest in non-mandatory Disability Awareness and Etiquette training increased completion rates.

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Average rating for professional development training sessions (%)	94%	93%	92%	90%	89%	92%	92%	Neutral	Up
✹ Trainings completed by City employees/participants in managerial and professional development	8,629	12,161	13,208	18,769	21,312	10,377	10,377	Up	Up
✹ Trainings completed by City employees/participants in equity and inclusion	282,562	421,969	435,996	364,333	440,632	284,995	407,433	Up	Up
– Mandatory trainings completed by City employees/participants in equity and inclusion	276,779	410,104	410,653	349,481	429,126	268,429	390,079	Up	Up

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

SERVICE 2 Manage and operate properties owned and leased by the City.

Goal 2a Improve cleanliness and maintenance ratings for non-court DCAS-managed facilities.

In Fiscal 2026, the average satisfaction rating for non-court DCAS-managed space slightly decreased to 67 percent due to staffing constraints. The survey rates most items on a three-point scale, Adequate (highest), Marginal, and Inadequate (lowest), with overall performance calculated as a percentage.

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
★ Average building cleanliness and condition rating for DCAS-managed space (non-court) (%)	72%	62%	59%	68%	67%	72%	72%	Neutral	Up
CORE facility rating	100	99	100	100	99	95	95	Neutral	Up

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

Goal 2b Meet timeliness standards for in-house trade shop construction and repair work.

In Fiscal 2026, DCAS completed 8,682 trade shop work orders with an average time to complete work orders for minor repairs within four business days. In-house trade shop work orders completed within 30 days remained at 96 percent, over 20 percentage points above the target. DCAS trade shop service levels for maintenance and repair work remain consistent year after year, even as the team takes on increasingly complex priority projects, such as upgrading and implementing project management software for DCAS work orders and construction projects.

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
★ In-house trade shop work orders completed within 30 days (%)	NA	95%	96%	96%	96%	75%	80%	NA	Up
Average time to complete in-house trade shop work orders (days)	5.9	6.1	4.5	4.3	4.0	7.0	7.0	Down	Down
Completed in-house trade shop work orders	7,513	7,698	7,971	8,516	8,682	7,000	7,000	Up	Up

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

Goal 2c Consolidate and reduce City office space.

In Fiscal 2026, the City entered into, renewed, or amended 48 leases, an increase from 33 in Fiscal 2025, occupying 2.6 million square feet of private space. Approximately 31 percent of this fiscal year's agreements were the result of new leasing needs, and approximately 69 percent were the result of either renewals, relocations, or amendments of existing programs. In Fiscal 2026, DCAS' activity was largely focused on modernizing the City's office portfolio, which consists of reducing the square footage associated with new leasing needs and consolidating use of existing office space. This work has driven an almost 11 percent reduction in square footage associated with lease-in agreements from 2,938 in Fiscal 2025 to 2,629 in Fiscal 2026.

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Lease-in agreements executed	29	32	35	33	48	*	*	Up	*
Square footage associated with executed lease-in agreements (000)	1,136	2,535	2,884	2,938	2,629	*	*	Up	*

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

SERVICE 3 Manage the City's surplus real and personal property.

Goal 3a Maximize revenue from the sale of real property, surplus goods and savings from the reallocation of usable surplus items.

Surplus-goods revenue totaled approximately $11.1 million in Fiscal 2026, exceeding the target of about $7.9 million, while auto-auction revenue reached approximately $9.2 million, above the target of about $5.7 million. Revenue from surplus inventory increased in Fiscal 2026 primarily due to the successful transition to a new auction platform and vendor. The new vendor's broader reach and enhanced marketing efforts increased auction visibility, resulting in greater bidder participation and stronger competitive bidding. In addition, several high-value auctions contributed significantly to overall revenue, including the sale of a Department of Transportation oil barge ($203,000), multiple large lots of IT assets from DCAS (up to $57,000), thermal printers from the Board of Elections ($55,500), and various specialized equipment and materials from the Departments of Environmental Protection and Sanitation. These higher-value sales, combined with increased auction exposure, resulted in an increase in surplus inventory revenue.

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Lease revenue generated ($000)	$38,818	$46,606	$44,193	$42,021	$41,014	$38,794	$39,783	Neutral	*
★ Revenue generated from the sale of surplus goods ($000)	$8,617	$13,740	$10,392	$7,192	$11,087	$7,893	$9,032	Neutral	*
– Revenue generated from auto auctions ($000)	$6,538	$11,818	$9,046	$5,859	$9,207	$5,692	$6,831	Neutral	*

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

SERVICE 4 Procure goods and select services for City agencies.

Goal 4a Maximize competition in the procurement process.

The average number of bidders per bid decreased from 4.4 in Fiscal 2025 to 3.5 in Fiscal 2026. The decrease reflects reduced vendor participation due to market conditions, including tariffs, and the increasing specialization of procurement requirements such as various motor vehicles, which has slightly narrowed the pool of qualified vendors. During the same reporting period, cost avoidance increased 22 percent, from $5.2 million to $6.4 million.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
★ Average number of bidders per bid	3.2	3.5	4.4	4.4	3.5	3.4	3.4	Up	*
Mayoral agency spending on goods against DCAS master contracts (%)	67%	87%	90%	87%	87%	*	*	Up	*
Mayoral agency spending on services against DCAS master contracts (%)	13%	16%	17%	15%	13%	*	*	Neutral	*
Inspections deemed non-compliant	460	557	718	526	493	*	*	Neutral	*
Inspections deemed non-compliant (%)	1.13%	1.39%	1.84%	1.15%	0.99%	*	*	Down	*
Value of cost avoidance ($000)	$6,157	$4,973	$4,633	$5,207	$6,366	*	*	Neutral	*

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

Goal 4b Use citywide buying power to achieve and maximize best value for goods and services.

The average time to fulfill an agency requisition increased by one day, from three days in Fiscal 2025 to four days in Fiscal 2026. There are two contributing factors to this increase, one is back-ordered commodities, which delay deliveries, and the second is the use of third-party trucking services due to the existing storehouse fleet requiring mechanical repairs or replacements.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Value of goods and services purchased ($000,000)	$1,141	$1,272	$1,884	$1,718	$1,889	*	*	Up	*
Average time to fulfill an agency requisition (days)	3	4	3	3	4	*	*	Neutral	Down

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

Goal 4c Promote equitable contracting and procurement opportunities.

The number of M/WBE Small Purchase Awards decreased, from 70 in Fiscal 2025 to 61 in Fiscal 2026. However, the total value of these contracts increased by 19 percent, from $13.9 million to $16.6 million during the same reporting period. This is due to the M/WBE threshold for the award amount for M/WBE contracts rising in the past years, yielding higher-value contracts awarded.

Driven by the commitment of DCAS' M/WBE Program to expand vendor participation and supported by inter-agency networking events and increased peer-to-peer referrals within the vendor community, M/WBE one-on-one vendor engagement sessions rose by 17 percent, from 255 in Fiscal 2025 to 298 in Fiscal 2026—substantially surpassing the performance target of 180.

Performance Indicators	Actual					Target		Trend	
	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
M/WBE Small Purchase awards	54	50	59	70	61	*	*	Up	Up
Value of M/WBE Small Purchase awards ($000)	$4,222	$7,599	$7,945	$13,983	$16,592	*	*	Up	Up
M/WBE one-on-one vendor engagement sessions	176	141	218	255	298	180	180	Up	Up

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

SERVICE 5 Manage energy use by City agencies.

Goal 5a Maximize citywide efforts to monitor and reduce energy use to reach greenhouse gas reduction goals.

The City purchased a total of 28.9 trillion British Thermal Units (BTUs) of energy from utilities and other energy providers over Fiscal 2026, consisting of electricity, natural gas, and steam. The total energy increase can be partly attributed to the weather; Fiscal 2026 experienced more cooling degree days and heating degree days (a measure used to estimate energy requirements for cooling or heating) than in Fiscal 2025.

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Electricity purchased (billions of kilowatt hours)	4.0	3.9	3.9	3.9	3.9	*	*	Neutral	*
Total energy purchased (trillions of British thermal units)	28.9	27.5	27.9	28.6	28.9	*	*	Neutral	Down
– Electricity (%)	47.0%	48.4%	47.8%	47.1%	46.0%	*	*	Neutral	*
– Natural gas (%)	46.8%	45.1%	46.1%	46.3%	47.0%	*	*	Neutral	*
– Steam (%)	6.3%	6.5%	6.1%	6.6%	7.0%	*	*	Neutral	*

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

Goal 5b Reduce the energy-related carbon footprint of City buildings.

The Climate Mobilization Act (CMA) of 2019 requires the City to reduce its overall greenhouse gas (GHG) emissions by 40 percent by Fiscal 2025 and by 50 percent by Fiscal 2030, versus a Fiscal 2006 baseline. Those are key milestones on the path to achieving citywide carbon neutrality by 2050 and to demonstrate the City's commitment to leading the fight against climate change. Over the past five fiscal years, DCAS completed more than 3,100 energy efficiency projects in over 1,600 unique facilities, resulting in estimated GHG reductions of approximately 192,000 metric tons annually. In Fiscal 2026, DCAS completed 748 energy efficiency projects, which are estimated to reduce 41,095 metric tons of GHG emissions annually, the equivalent of removing over 8,900 cars from the road. This represents the second largest annual emissions reduction DCAS has achieved over the past five fiscal years.

While Fiscal 2026 performance did not achieve the ambitious stretch target of 50,000 Metric Tons of Carbon Dioxide Equivalent (MTCO2e) reduction, the City continues to make significant progress toward the overarching decarbonization goal set by Local Law 97 of 2019. Several large energy retrofit projects expected to be completed in Fiscal 2026 experienced construction delays due to procurement and contract issues, as well as Agency staff vacancies, which slowed the pace of project completion. DCAS is actively working to address these challenges in Fiscal 2027 while sustaining the progress achieved this fiscal year. Notably, the estimated avoided energy cost from all energy projects was up 23 percent during the same reporting period, surpassing the Fiscal 2026 target.

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Annual estimated reduction in greenhouse gas emissions from all energy projects (MTCO2e)	33,290	29,096	28,344	60,213	41,095	50,000	50,000	Up	*
★ Cumulative estimated reduction in greenhouse gas emissions from all energy projects (MTCO2e)	333,908	363,004	391,348	451,561	492,657	512,559	542,657	Up	Up
Annual estimated avoided energy cost from all energy projects ($000,000)	$8.88	$7.16	$11.83	$14.41	$17.78	$12.80	$12.80	Up	*
Cumulative estimated avoided energy cost from all energy projects ($000,000)	$119.23	$126.39	$138.22	$152.63	$170.41	$165.17	$183.21	Up	Up
Annual energy retrofit/conservation projects completed	550	502	589	715	748	*	*	Up	*
Cumulative energy retrofit/conservation projects completed	4,424	4,926	5,515	6,230	6,978	*	*	Up	Up

★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

Goal 5c Increase the City's renewable energy capacity.

An essential element to reaching the City's goal for GHG emission reduction is the installation of clean energy technologies at City facilities. The 35.30 megawatts (MW) of solar capacity installed at the end of Fiscal 2026 represents a 13 percent increase from Fiscal 2025 and a remarkable 111 percent increase from Fiscal 2022. Additionally, DCAS has over 37.8 MW of solar projects currently in development. DCAS will continue to expedite the planning, procurement, and implementation of new solar projects in Fiscal 2027.

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Cumulative installed solar capacity (megawatts)	16.76	21.94	24.17	31.32	35.30	*	*	Up	Up

★ Critical Indicator ✸ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

SERVICE 6 Manage the City's fleet and fuel resources.

Goal 6a Reduce fuel use and emissions.

DCAS demonstrates its commitment to fleet sustainability through the NYC Clean Fleet Plan, which set a goal to reduce GHG from the City fleet by 50 percent by Calendar 2025, a promise kept. Moreover, DCAS currently operates the largest electric fleet in New York State and is working to implement Local Law 140 of 2023, which calls for the full electrification of the City fleet by 2038, subject to commercial availability and reliability. The proportion of electric vehicles in the citywide fleet rose by seven percent and by 11 percent within the DCAS-managed fleet. Hybrid and alternative-fuel vehicles hit record highs, making up 79 percent of the citywide fleet and 92 percent of the DCAS-managed fleet. The remaining traditional gas-powered vehicles are mostly police and emergency response units for which suitable alternatives are not available. However, since Fiscal 2020, most newly purchased police patrol and utility vehicles have been hybrid models. In accordance with Local Law 38 of 2005, every vehicle acquired in Fiscal 2026 earned the highest possible emissions rating for both the citywide and DCAS-managed fleets.

To advance fleet electrification, DCAS installed 293 electric vehicle charging ports in Fiscal 2026, up 33 percent from 221 in Fiscal 2025. Considering staffing limitations, DCAS continued to prioritize Level 3 fast charger deployment during Fiscal 2026, reducing the scope of Level 2 overnight charger installations. This strategic shift ensures efficient charging access for pickup trucks, vans, and law enforcement electric vehicles (EVs), which depend more heavily on fast charging than standard sedans.

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
★ Hybrid or alternative fuel vehicles in the citywide fleet (%)	68%	71%	75%	77%	79%	79%	82%	Up	Up
– Hybrid or alternative fuel vehicles in the DCAS-managed fleet (%)	82%	86%	88%	91%	92%	91%	93%	Up	Up
★ Vehicles with highest emission ratings purchased pursuant to Local Law 38 in the citywide fleet (%)	100%	100%	100%	100%	100%	100%	100%	Neutral	Up
– Vehicles with highest emission ratings purchased pursuant to Local Law 38 in DCAS-managed fleet (%)	100%	99%	100%	100%	100%	100%	100%	Neutral	Up
Electric vehicles in the citywide fleet	3,477	4,646	5,198	5,569	5,970	6,000	6,500	Up	Up
– Electric vehicles in the DCAS-managed fleet	612	909	975	1,082	1,206	1,120	1,250	Up	Up
Biofuel used in diesel (%)	11%	11%	68%	94%	95%	95%	95%	Up	Up
Electric vehicle charging ports installed	158	507	346	221	293	250	300	Neutral	Up
Cumulative electric vehicle charging ports installed	1,094	1,538	1,865	2,072	2,371	2,250	2,650	Up	Up

★ Critical Indicator ✸ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None

Goal 6b Optimize fleet resources to meet agency needs.

In Fiscal 2026, the City achieved an in-service rate of 87 percent citywide and 99 percent for the DCAS-managed fleet. While the DCAS-managed fleet exceeded its performance target, the citywide fleet fell short by three percentage points. Several factors contributed to this static percentage, including ongoing supply chain disruptions that delayed new vehicle procurement and reduced expense funding for EV replacements, contributing to an older fleet. The impact of the fleet's age on vehicle availability was compounded by staffing reductions in mechanic roles, which limited the capacity to maintain and repair older vehicles and negatively affected the overall in-service rate.

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Fleet in-service rate citywide (%)	90%	88%	88%	87%	87%	90%	90%	Neutral	Up
– Fleet in-service rate for DCAS-managed fleet (%)	98%	97%	98%	98%	99%	98%	98%	Neutral	Up
★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None									

AGENCY-WIDE MANAGEMENT

	Actual					Target		Trend	
Performance Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Workplace injuries reported	33	28	31	38	31	*	*	Neutral	Down
Accidents involving the public in DCAS-managed properties	17	25	12	12	8	*	*	Down	Down
★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None									

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual					Target		Trend	
Customer Experience	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5-Year	Desired Direction
Letters responded to within 14 days (%)	85%	100%	100%	100%	100%	*	*	Up	Up
E-mails responded to within 14 days (%)	90%	97%	96%	96%	96%	*	*	Neutral	Up
Average wait time to speak with a customer service agent (minutes:seconds)	NA	4:56	5:30	2:00	2:00	*	*	NA	Down
★ Critical Indicator ✹ Equity Indicator "NA" Not Available ⇧⇩ Directional Target * None									

AGENCY RESOURCES

	Actual[1]					Plan[2]		
Resource Indicators	FY22	FY23	FY24	FY25	FY26	FY26	FY27	5yr Trend
Expenditures ($000,000)[3]	$1,532.7	$1,623.6	$1,823.5	$1,987.5	$1,981.4	$1,845.9	$1,988.9	Up
Revenues ($000,000)	$63.3	$73.4	$72.3	$65.2	$69.3	$61.0	$63.9	Neutral
Personnel	2,063	2,068	2,111	2,097	2,139	2,598	2,603	Neutral
Overtime paid ($000,000)	$28.0	$28.7	$30.0	$32.4	$23.3	$22.7	$22.6	Neutral
Capital commitments ($000,000)	$48.5	$168.7	$101.6	$148.0	$106.9	$311.9	$257.2	Down

[1]Actual financial amounts for the current fiscal year are not yet final. Final fiscal year actuals, from the Annual Comprehensive Financial Reports, will be reported in the next PMMR. Refer to the "Indicator Definitions" at nyc.gov/mmr for details. [2]Authorized Budget Level [3]Expenditures include all funds "NA" - Not Available
* None

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY25[1] ($000,000)	Modified Budget FY26[2] ($000,000)	Applicable MMR Goals[3]
Personal Services - Total	$230.5	$246.2	
001 - Human Capital	$25.4	$27.7	1a, 1b, 1c, 1d
005 - Board of Standards and Appeals	$2.4	$2.8	*
100 - Executive and Operations Support	$35.9	$36.7	All
200 - Division of Administration and Security	$14.0	$15.8	All
300 - Asset Management – Public Facilities	$110.6	$116.1	2a, 2b, 2c, 3a
400 - Office of Citywide Purchasing	$11.4	$11.7	3a, 4a, 4b
500 - Division of Real Estate Services	$14.5	$15.4	3a
600 - External Publications and Retailing	$3.2	$3.4	*
700 - Energy Management	$8.6	$11.2	5a, 5b, 5c
800 - Citywide Fleet Services	$4.6	$5.3	3a, 6a, 6b
Other Than Personal Services - Total	$1,757.0	$1,735.3	
002 - Human Capital	$9.1	$14.6	1a, 1b, 1c, 1d
006 - Board of Standards and Appeals	$0.1	$0.3	*
190 - Executive and Operations Support	$6.8	$13.6	All
290 - Division of Administration and Security	$45.5	$30.0	All
390 - Asset Management – Public Facilities	$240.7	$279.5	2a, 2b, 2c, 3a
490 - Office of Citywide Purchasing	$341.6	$94.6	3a, 4a, 4b
590 - Division of Real Estate Services	$5.1	$5.2	3a
690 - External Publications and Retailing	$0.5	$0.8	*
790 - Energy Management	$1,019.9	$1,198.9	5a, 5b, 5c, 6a, 6b
890 - Citywide Fleet Services	$87.8	$97.6	3a, 6a, 6b
Agency Total	$1,987.5	$1,981.4	

[1]Annual Comprehensive Financial Reports (ACFR) for the Fiscal Year ended June 30, 2025. Includes all funds. [2]Includes all funds. [3]Refer to agency goals listed at front of chapter. * None

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- Yume Kitasei was appointed as Commissioner of the Department of Citywide Administrative Services in February 2026.
- The indicator 'Active employees in competitive title on exam schedule (%)' was added in Goal 1c to provide transparency on the extent to which the City's annual civil service exam schedule reports the hiring needs of the workforce for titles that require examinations to fill vacancies. This indicator offers insight into the share of active employees whose titles are represented on the exam schedule by demonstrating how the City aligns examination planning with Agency hiring priorities and workforce needs. Since the exam schedule is developed annually based on changing operation demands, this indicator serves as a measure of workforce coverage rather than performance.

- The following figures in Goal 3a were updated:
  - Fiscal 2027 target for 'Lease revenue generated ($000)' was revised from $38,794 to $39,783.
  - Fiscal 2027 target for 'Revenue generated from the sale of surplus goods ($000)' was revised from $7,893 to $9,032.
  - Fiscal 2027 target for 'Revenue generated from auto auctions ($000)' was revised from $5,692 to $6,831.
- The indicator 'Inspections deemed non-compliant (%)' was added to Goal 4a to ensure the City is purchasing products that meet specification requirements and are safe to use for City agencies. If DCAS Quality Assurance sees there is a significant increase in non-compliant items, that should be a cause for concern as it could mean the City needs to review its contract and/or specification requirements to ensure the City is receiving products that can be safely used.
- The following figures in Goal 4c were updated:
  - The indicator 'M/WBE Small Purchase Contracts' was renamed to 'M/WBE Small Purchase Awards' to align with the nomenclature used for the indicator 'Value of M/WBE Noncompetitive Small Purchase Awards.'
  - The indicator 'M/WBE one-on-one vendor meeting' was renamed to 'M/WBE one-on-one vendor engagement sessions' to reflect the goal and purpose of the meetings with vendors.
- Previously published Fiscal 2022 figure for the indicator '—Natural gas (%)' in Goal 5a was revised from 46.7 percent to 46.8 percent.
- Previously published Fiscal 2023 figures for the following indicators in Goal 5a were revised after internal data review:
  - 'Total energy purchased (trillions of British thermal units)' was revised from 27.8 to 27.5.
  - '—Electricity (%)' was revised from 47.8 percent to 48.4 percent.
  - '—Natural gas (%)' was revised from 46.1 percent to 45.1 percent.
  - '—Steam (%)' was revised from 6.1 percent to 6.5 percent.
- Previously published Fiscal 2024 figures for the following indicators in Goal 5a were revised after internal data review:
  - 'Total energy purchased (trillions of British thermal units)' was revised from 27.8 to 27.9.
  - '—Electricity (%)' was revised from 47.1 percent to 47.8 percent.
- Previously published Fiscal 2025 figures for the following indicators in Goal 5a were revised after internal data review:
  - 'Total energy purchased (trillions of British thermal units)' was revised from 28.5 to 28.6.
  - '—Natural gas (%)' was revised from 46.2 percent to 46.3 percent.
  - '—Steam (%)' was revised from 6.7 percent to 6.6 percent.
- The following figures in Goal 5b were updated:
  - The indicator 'Annual estimated reduction in greenhouse gas emissions from all energy projects (metric tons)' was renamed 'Annual estimated reduction in greenhouse gas emissions from all energy projects (MTCO2e)' to better reflect the measurement used for this indicator.
  - The indicator 'Cumulative estimated reduction in greenhouse gas emissions from all energy projects (metric tons)' was renamed 'Cumulative estimated reduction in greenhouse gas emissions from all energy projects (MTCO2e)' to better reflect the measurement used for this indicator.
  - Fiscal 2027 target for 'Cumulative estimated reduction in greenhouse gas emissions from all energy projects (MTCO2e)' was revised from 562,559 to 542,657.

- Fiscal 2027 target for 'Cumulative estimated avoided energy cost from all energy projects ($000,000)' was revised from $177.97 to $183.21.
- Previously published figures for the indicators 'Annual Estimated Reduction in GHG Emissions from All Energy Projects (MTCO2e),' 'Cumulative Estimated Reduction in GHG Emissions from All Energy Projects,' 'Annual Estimated Avoided Energy Cost from All Energy Projects,' and 'Cumulative Estimated Avoided Energy Costs from All Energy Projects,' were revised for several reasons. First, updated greenhouse gas emission coefficients from the Mayor's Office of Climate and Environmental Justice were applied retroactively to all past fiscal years. These coefficients measure the "carbon intensity" of the electricity grid, i.e., the amount of CO2 emitted per unit of electricity consumed. Moreover, the final closeout of certain energy retrofit projects prompted revisions in both the estimated energy and GHG reductions, while updates to project substantial completion dates caused some metrics to shift to different fiscal years. Third, DCAS improved its data collection methods for legacy projects, increasing the accuracy and completeness of project reporting. Fiscal 2027 target for 'Hybrid or alternative fuel vehicles in the citywide fleet (%)' in Goal 6a was revised from 81 percent to 82 percent. Additionally, the final closeout of certain energy retrofit projects led to adjustments in estimated energy and GHG reductions, as well as adjustments to project substantial completion dates, which in some cases led to project metrics being attributed to different fiscal years than previously reported.

- The following figures in Goal 6a were updated:
  - Fiscal 2027 target for 'Hybrid or alternative fuel vehicles in the DCAS-managed fleet (%)' was revised from 91 percent to 93 percent.
  - Fiscal 2027 target for '– Electric vehicles in the DCAS-managed fleet' was revised from 1,180 to 1,250.
  - Fiscal 2027 target for 'Electric vehicle charging ports installed' was revised from 250 to 300.
  - Fiscal 2027 target for 'Cumulative electric vehicle charging ports installed' was revised from 2,500 to 2,650.
- The following figures in Goal 6b were updated:
  - Fiscal 2027 target for 'Fleet in-service rate citywide (%)' was revised from 98 percent to 90 percent.
  - Fiscal 2027 target for 'Fleet in-service rate for DCAS-managed fleet (%)' was revised from 89 percent to 98 percent.

ADDITIONAL RESOURCES

For additional information go to:

- 55-a Program:
  http://www.nyc.gov/site/dcas/employment/55-a-program.page
- CityStore: The Official Store of the City of New York:
  061e33-3.myshopify.com/
- DCAS Data Sets on the NYC Open Data Portal:
  bit.ly/DCASOpenData
- DCAS Electric Vehicle Charging Network:
  www.nyc.gov/site/dcas/agencies/fleet-sustainability.page
- DCAS Energy Management Reports and Publications:
  www1.nyc.gov/site/dcas/agencies/energy-reports-and-publications.page
- DCAS M/WBE Program:
  www.nyc.gov/site/dcas/business/m-wbe-program.page

- DCAS Newsletter Sign-Up:
  www.nyc.gov/site/dcas/about/citywide-administrative-services-newsletter-sign-up.page
- DCAS Office of Citywide Recruitment Upcoming Outreach Events:
  www1.nyc.gov/site/dcas/agencies/office-of-citywide-recruitment.page
- DCAS Surplus Goods Auctions:
  www.publicsurplus.com/sms/nycdcas,ny/list/current?orgid=195212
- Fleet Vehicle Auctions:
  www.nyc.gov/site/dcas/business/vehicle-auction.page
- Follow DCAS on Facebook:
  www.facebook.com/NYCDCAS
- Follow DCAS on Instagram:
  www.instagram.com/nycdcas
- Follow DCAS on LinkedIn:
  www.linkedin.com/company/801129
- Follow DCAS on X (formerly known as Twitter):
  x.com/NYCDCAS
- Follow DCAS on YouTube:
  www.youtube.com/@dcasnyc
- Inside Citywide Podcast:
  www.nyc.gov/site/dcas/about/inside-citywide-podcast.page
- Jobs NYC:
  www1.nyc.gov/jobs/index.page
- NYC Clean Fleet Plan Update:
  https://www.nyc.gov/assets/dcas/downloads/pdf/fleet/nyc-dcas-clean-fleet-update-report-2024.pdf
- NYC Demand Response Program:
  www.nyc.gov/site/dcas/agencies/demand-response.page
- NYC Equal Employment Opportunity Policy:
  www.nyc.gov/assets/dcas/downloads/pdf/agencies/nyc_eeo_policy.pdf
- NYC Fleet Newsletter:
  www1.nyc.gov/site/dcas/agencies/fleet-news.page
- NYC Workforce Profile Reports:
  www1.nyc.gov/site/dcas/reports/workforce-reports.page
- Private Space Leased by the City:
  www.nyc.gov/site/dcas/business/private-space-leased-by-the-city.page
- The Social Indicators and Equity Report, EquityNYC:
  https://equity.nyc.gov/
- Working for the City:
  https://www.nyc.gov/site/dcas/employment/why-you-should-work-for-the-city.page

For more information on the agency, please visit: www.nyc.gov/dcas.