

# DEPARTMENT OF HEALTH AND MENTAL HYGIENE OFFICE OF CHIEF MEDICAL EXAMINER

**Dr. Jason Graham, Chief Medical Examiner**



## WHAT WE DO

The Office of Chief Medical Examiner (OCME) serves public health and the justice system through forensic science. OCME's impartial investigations of deaths and thorough analysis of evidence offer answers to families and communities during times of profound need. OCME is responsible for investigating deaths that result from criminal violence, accident, or suicide; that occur suddenly and when in apparent good health; when unattended by a physician; in a correctional facility or in custody of any criminal justice entity; in any suspicious or unusual manner; or that are a threat to public health. These types of cases are referred to as being under "Medical Examiner jurisdiction." The Office also reviews all applications for permits to cremate the body of a person who dies in New York City. The Office provides additional forensic services to support investigations through its DNA, forensic toxicology and molecular genetics laboratories. OCME also manages all functions of the City mortuary, including the retrieval and processing of unclaimed decedents, and facilitates final disposition. Finally, OCME maintains a specialized mass fatality management team ready to support the City in responding to mass fatalities and other disasters.

## FOCUS ON EQUITY

To best serve all New Yorkers—regardless of economic ability—OCME operates Family Services Centers in all five boroughs so that all communities have equal service access. At these centers, staff interact with family members, medical practitioners, and other advisors to receive and verify information that will assist in determining the identity of deceased persons and aid in final disposition. Family services are also offered and provided remotely in the interest of convenience and comfort. For families who may need or choose interment of their loved ones in the City cemetery, OCME provides an opportunity for a final viewing before burial. In addition, OCME serves as the impartial pathologist for families by performing its own death investigations and autopsies, free from influence by legal or medical communities or law enforcement. OCME also offers language translation services, including for informational materials, to ensure all New Yorkers receive the support they need, regardless of language.

OCME additionally focuses on racial equity work in service delivery beyond the traditional role of Medical Examiner, addressing unmet needs and reducing disparities. The OCME Drug Intelligence & Intervention Group (DIIG) is a first-of-its-kind model that combines expanded, comprehensive death investigations with support and guidance for the families and social networks affected by opioid-related fatalities. Through this initiative, OCME social workers and healthcare professionals provide wide-ranging services and referrals to potentially lifesaving interventions, including grief counseling, substance use services, housing assistance services, and health care, to traditionally underserved populations.

OCME develops and maintains a workplace culture in which employment and advancement decisions are made fairly and employees are treated equitably, regardless of race/ethnicity, age, gender, religion/creed, national origin, disability, or sexual orientation. This is accomplished through Agency-wide training and continual engagement with managers to ensure familiarity with the City's Equal Employment Opportunity, diversity and inclusion policies, and through incorporating these policies into recruitment, selection, promotion, as well as workplace activities so that all employees feel welcome and inspired to succeed.

## OUR SERVICES AND GOALS

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### **SERVICE 1 Perform the processes necessary to certify deaths falling within the Agency's jurisdiction.**

- Goal 1a Respond promptly to scenes of reportable fatalities and conduct related investigations.
  - Goal 1b Perform autopsies and examinations necessary to determine cause and manner of death.
  - Goal 1c Provide diligent investigation for all cremation requests.
  - Goal 1d Certify death certificates in a timely manner.
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### **SERVICE 2 Provide mortuary services to the City.**

- Goal 2a Recover and transport unclaimed and Medical Examiner decedents to City mortuary facilities in a timely manner.
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### **SERVICE 3 Respond to disasters and emergencies when fatalities are involved.**

- Goal 3a Provide rapid response and safe fatality management services to the City.
  - Goal 3b Identify victims of disasters and return their remains to families in a timely manner.
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### **SERVICE 4 Provide services to the City for forensic purposes.**

- Goal 4a Provide timely and accurate laboratory services for criminal justice purposes.
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### **SERVICE 5 Provide preventative and supportive fatality-related services to New Yorkers.**

- Goal 5a Conduct outreach efforts to families and close contacts of victims of overdose deaths.

# HOW WE PERFORMED IN FISCAL 2025

## SERVICE 1 Perform the processes necessary to certify deaths falling within the Agency’s jurisdiction.

**Goal 1a** Respond promptly to scenes of reportable fatalities and conduct related investigations.

OCME death scene investigators, called medicolegal investigators (MLIs), respond to the scene of reported deaths that fall within Medical Examiner (ME) jurisdiction. In Fiscal 2025, the median scene arrival time for OCME’s MLIs increased by 24 minutes compared to Fiscal 2024, reaching two hours and 37 minutes. OCME collaborates with law enforcement to coordinate scene responses, ensuring thorough death investigations without disrupting criminal investigations. While several factors may influence OCME’s response time, including the temporary adjustment period required to train and onboard new MLIs in Fiscal 2025, these time fluctuations do not affect the integrity of criminal investigations. With additional resources from the City, OCME anticipates it will hire additional MLIs in Fiscal 2026, leading to improvement in arrival time.

The number of deaths reported in Fiscal 2025 decreased slightly to 39,066 compared to 39,298 in Fiscal 2024. The number of cases that fall under OCME’s jurisdiction also decreased slightly in Fiscal 2025 to 11,634 cases compared to 12,302 cases in Fiscal 2024. Of such cases, there was a 10 percent decrease in cases where OCME takes jurisdiction and certifies death at an OCME facility, down from 9,004 deaths in Fiscal 2024 to 8,111 deaths in Fiscal 2025, and a seven percent increase in the number of cases where MEs investigate, take jurisdiction and certify the death at the scene or a health care facility, up from 3,298 cases in Fiscal 2024 to 3,523 cases in Fiscal 2025.

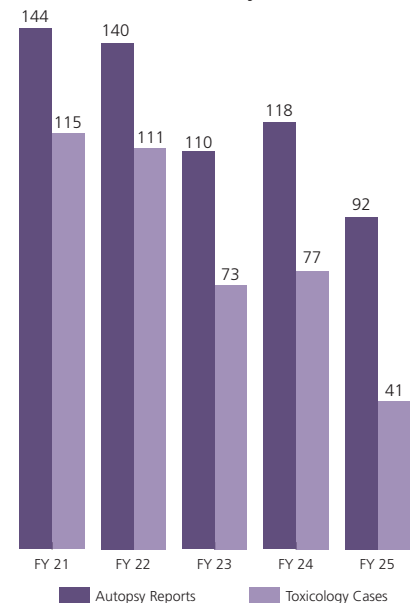
| Performance Indicators   | Actual |        |        |        |        | Target |      | Trend   |                   |
|--|--------|--------|--------|--------|--------|--------|------|---------|-------------------|
|  | FY21   | FY22   | FY23   | FY24   | FY25   | FY25   | FY26 | 5-Year  | Desired Direction |
| Median time for scene arrivals by medicolegal investigators (hours:minutes)  | 1:36   | 1:36   | 1:37   | 2:13   | 2:37   | *      | *    | Up      | Down              |
| Deaths reported  | 42,121 | 40,384 | 39,308 | 39,298 | 39,066 | *      | *    | Neutral | *                 |
| ★ Cases where Medical Examiner takes jurisdiction and certifies death at an OCME facility                              | 7,735  | 8,211  | 8,879  | 9,004  | 8,111  | *      | *    | Neutral | *                 |
| ★ Cases where Medical Examiner investigates, takes jurisdiction and certifies death at scene or a health care facility | NA     | NA     | 3,383  | 3,298  | 3,523  | *      | *    | NA      | *                 |
| Cases where Medical Examiner declines jurisdiction   | 2,786  | 3,096  | 3,163  | 3,322  | 3,325  | *      | *    | Up      | *                 |

★ Critical Indicator    \* Equity Indicator    “NA” Not Available    ↑↓ Directional Target    \* None

**Goal 1b** Perform autopsies and examinations necessary to determine cause and manner of death.

In Fiscal 2025, the number of autopsies performed decreased by 36 percent, while the number of external examinations performed increased by 47 percent, compared to Fiscal 2024. These changes were due to a data-informed adjustment in OCME’s criteria for performing autopsies, primarily by allowing more drug overdose deaths to be certified through external examinations and toxicology testing rather than requiring an autopsy. This was done to manage workloads while maintaining accuracy amid a nationwide shortage of forensic pathologists (Medical Examiners). The decision to perform an autopsy or external examination remains at the discretion of the ME responsible for the case, and comprehensive forensic toxicology testing is still performed for every suspected overdose death to ensure an accurate and timely cause and manner of death determination. Additionally, in Fiscal 2025, OCME integrated new Post-Mortem Computed Tomography (PMCT) scanners in three forensic pathology centers located in Manhattan, Brooklyn, and Queens. This state-of-the-art forensic imaging technology assists MEs with accurate death certification, investigations involving suspicious infant and child fatalities, and the ability to honor religious objections to autopsy.

**Autopsy Report and Toxicology Results Completion (median days)**



The median time to complete autopsy reports decreased by 22 percent, down from 118 days in Fiscal 2024 to 92 days in Fiscal 2025. This improvement to under 100 days for the first time since Fiscal 2020, and just above the target of 90 days, is largely attributed to financial investments aimed at improving OCME’s operations and the decrease in autopsies performed. Key actions included hiring additional forensic toxicologists, purchasing essential laboratory and medical equipment and supplies, including the PMCT scanners, and securing a service contract to enhance the Toxicology Laboratory’s capacity. Together, these measures significantly decreased the turnaround time for toxicology testing results, which are critical to completing many autopsy reports. OCME also implemented several staffing efficiencies, including reorganizing the Forensic Pathology Coordinators and establishing the Medical Examiner Support Unit (MESU) and Forensic Autopsy Support Unit (FASU) to allow MEs to focus on their forensic case work. These updates improved operations and services as the Agency continues to work to address the national shortage of board-certified forensic pathologists.

| Performance Indicators                           | Actual |       |       |       |       | Target |      | Trend  |                   |
|--|--------|-------|-------|-------|-------|--------|------|--------|-------------------|
|  | FY21   | FY22  | FY23  | FY24  | FY25  | FY25   | FY26 | 5-Year | Desired Direction |
| ★ Median time to complete autopsy reports (days) | 144.0  | 140.0 | 110.0 | 118.0 | 92.0  | 90.0   | 90.0 | Down   | Down              |
| Autopsies performed                              | 6,225  | 6,085 | 6,544 | 6,170 | 3,928 | *      | *    | Down   | *                 |
| External examinations performed                  | 1,510  | 2,124 | 2,335 | 2,769 | 4,082 | *      | *    | Up     | *                 |

★ Critical Indicator    ● Equity Indicator    "NA" Not Available    ⬆️⬆️ Directional Target    \* None

**Goal 1c** Provide diligent investigation for all cremation requests.

OCME reviews all applications for a permit to cremate a body from funeral homes in New York City. If it is found that a cause of death is sufficiently unclear or involves an injury that falls within Medical Examiner jurisdiction, the application will be rejected and OCME will investigate accordingly. Once the investigation is complete, family members will have the opportunity to have the remains of their loved ones cremated if they wish. In Fiscal 2025, OCME received and investigated 19,193 cremation requests, a three percent increase from 18,670 requests in Fiscal 2024. OCME rejected 214 cremation requests after investigation requiring referral to the Medical Examiner for evaluation, marking a slight increase from 201 cases in Fiscal 2024. This number often fluctuates due to variations in questionable cases each year.

| Performance Indicators   | Actual |        |        |        |        | Target |      | Trend   |                   |
|--|--------|--------|--------|--------|--------|--------|------|---------|-------------------|
|  | FY21   | FY22   | FY23   | FY24   | FY25   | FY25   | FY26 | 5-Year  | Desired Direction |
| Cremation requests received and investigated as requirement of processing                          | 20,636 | 19,592 | 18,904 | 18,670 | 19,193 | *      | *    | Neutral | *                 |
| ★ Cremation requests rejected after investigation and turned over to Medical Examiner jurisdiction | 115    | 175    | 170    | 201    | 214    | *      | *    | Up      | *                 |

★ Critical Indicator    ● Equity Indicator    "NA" Not Available    ⬆️⬆️ Directional Target    \* None

**Goal 1d** Certify death certificates in a timely manner.

In Fiscal 2025, the median time for OCME to certify death certificates after the initial receipt of decedents’ remains at OCME facilities was 15 hours and seven minutes. This marks a 24-minute improvement compared to Fiscal 2024 and is well under the 72-hour target. This is due, in part, to the decrease in the number of autopsies performed in Fiscal 2025. Additionally, the integration of PMCT scanners and the reorganization of support units (MESU and FASU) created greater operational efficiencies.

| Performance Indicators  | Actual |       |       |       |       | Target |       | Trend   |                   |
|---|--------|-------|-------|-------|-------|--------|-------|---------|-------------------|
|   | FY21   | FY22  | FY23  | FY24  | FY25  | FY25   | FY26  | 5-Year  | Desired Direction |
| ★ Median time to certify death certificates after initial receipt of decedents’ remains (hours:minutes) | 15:49  | 15:01 | 15:06 | 15:31 | 15:07 | 72:00  | 72:00 | Neutral | Down              |

★ Critical Indicator    ● Equity Indicator    "NA" Not Available    ⬆️⬆️ Directional Target    \* None

## SERVICE 2 Provide mortuary services to the City.

### Goal 2a

Recover and transport unclaimed and Medical Examiner decedents to City mortuary facilities in a timely manner.

In addition to certifying and investigating deaths that fall under ME jurisdiction, OCME provides mortuary services for the City, including the retrieval and processing of unclaimed decedents. These services are provided for both ME cases and for unclaimed decedents. The number of remains transported and stored by OCME decreased by nine percent from Fiscal 2024 to 12,893 total decedents in Fiscal 2025. This number has not returned to pre-COVID-19 pandemic levels when the numbers were consistently around 11,000 decedents. The median time from OCME’s receipt of decedents’ remains to when those remains were processed and considered “Ready to Release” to mortuary services was nine hours and 28 minutes in Fiscal 2025—an over 30-minute improvement compared to Fiscal 2024. Once decedents’ remains are ready to be released, OCME must notify funeral directors and follow protocol to clear and release the remains. The median time from when funeral directors arrive at an OCME facility to when they are cleared and depart with the correct remains increased slightly for the second consecutive year to 44 minutes in Fiscal 2025, compared to 41 minutes in Fiscal 2024. The process to release decedents’ remains to a funeral director requires extensive quality assurance coordination by OCME’s Forensic Quality Specialist (FQS) staff. OCME is in the process of hiring additional FQS staff to help distribute the workload while ensuring continued compliance with diligent performance standards.

| Performance Indicators  | Actual |        |        |        |        | Target |      | Trend   |                   |
|---|--------|--------|--------|--------|--------|--------|------|---------|-------------------|
|   | FY21   | FY22   | FY23   | FY24   | FY25   | FY25   | FY26 | 5-Year  | Desired Direction |
| Decedents’ remains transported and stored by OCME   | 14,079 | 13,931 | 14,067 | 14,112 | 12,893 | *      | *    | Neutral | *                 |
| ★ Median time from OCME receipt of decedents’ remains to “Ready to Release” status (hours:minutes)              | 6:32   | 7:52   | 9:45   | 9:59   | 9:28   | *      | *    | Up      | *                 |
| Median time to release a decedent remains to a funeral director (minutes)                                       | 39     | 37     | 39     | 41     | 44     | *      | *    | Up      | Down              |
| ★ Critical Indicator      ● Equity Indicator      “NA” Not Available      ⬆️⬇️⬆️ Directional Target      * None |        |        |        |        |        |        |      |         |                   |

## SERVICE 3 Respond to disasters and emergencies when fatalities are involved.

### Goal 3a

Provide rapid response and safe fatality management services to the City.

Under the Citywide Incident Management System, OCME’s core competency is to manage mass fatality incidents. As defined in the City’s All Hazards Mass Fatality Response Plan, a mass fatality incident includes: any event having the potential to yield 10 or more fatalities; any situation in which there are remains contaminated by chemical, biological, radiological, nuclear, or explosive agents or materials; any incident or other special circumstance requiring a multi-agency response to support mass fatality operations; or any incident involving a protracted or complex remains recovery operation. Fortunately, Fiscal 2025 marked the third consecutive fiscal year with zero mass fatality incidents.

| Performance Indicators  | Actual |      |      |      |      | Target |      | Trend  |                   |
|---|--------|------|------|------|------|--------|------|--------|-------------------|
|   | FY21   | FY22 | FY23 | FY24 | FY25 | FY25   | FY26 | 5-Year | Desired Direction |
| ★ Fatalities handled by OCME following a mass fatality event  | 14,079 | 30   | 0    | 0    | 0    | *      | *    | Down   | *                 |
| ★ Critical Indicator      ● Equity Indicator      “NA” Not Available      ⬆️⬇️⬆️ Directional Target      * None |        |      |      |      |      |        |      |        |                   |

**Goal 3b** Identify victims of disasters and return their remains to families in a timely manner.

OCME continues to identify remains of the victims of the 9/11 World Trade Center attacks as breakthroughs in science allow. Due to ongoing efforts and technological advances in DNA testing, OCME identified 19 remains of the 9/11 World Trade Center attacks in Fiscal 2025, 16 of which matched previously identified individuals. Three of these remains were associated with previously unidentified individuals, representing the first identification of these three victims since September 11, 2001.

| Performance Indicators   | Actual             |                    |                       |        |        | Target |      | Trend   |                   |
|--|--------------------|--------------------|-----------------------|--------|--------|--------|------|---------|-------------------|
|  | FY21               | FY22               | FY23                  | FY24   | FY25   | FY25   | FY26 | 5-Year  | Desired Direction |
| ★ Remains identified following the September 11, 2001 attacks (cumulative) | 14,701             | 14,771             | 14,867                | 14,914 | 14,933 | ↑      | ↑    | Neutral | Up                |
| ★ Critical Indicator   | ● Equity Indicator | “NA” Not Available | ↑↓ Directional Target | * None |        |        |      |         |                   |

**SERVICE 4 Provide services to the City for forensic purposes.**

**Goal 4a** Provide timely and accurate laboratory services for criminal justice purposes.

The Forensic Biology Laboratory (DNA Lab), which is responsible for all types of DNA case testing, experienced an increase in turnaround times for several DNA case types in Fiscal 2025 compared to Fiscal 2024 due to an instance of case-to-case contamination within the lab. The DNA Lab identified this as a “significant event” and subsequently conducted a Root Cause Analysis, with a Root Cause Analysis Final Report completed in November 2024. Quality control (QC) evaluations will continue to be conducted for specific cases at the request of the prosecution and/or defense. The DNA Lab continues an internal review and remains confident that the corrective measures implemented in August 2024 to address the case-to-case contamination are effective. Because of this contamination event, the median turnaround time across all DNA case types increased from 42 days in Fiscal 2024 to 108 days in Fiscal 2025, no longer achieving the 90-day target. Similarly, over the last fiscal year, turnaround times for DNA homicide cases increased to 79 days, up from 47 days, and for DNA sexual assault cases increased to 61 days, up from 40 days, though both still achieved the 90-day target. The turnaround time for homicide cases can vary based on the complexity of the case and materials submitted to OCME for testing. The DNA Lab can and does expedite testing at the request of criminal justice partners in any case of urgent public safety concern.

Additionally, for the same reasons, the median turnaround time for gun crime cases also increased from 28 days in Fiscal 2024 to 106 days in Fiscal 2025. The DNA Lab anticipates that median turnaround times will gradually decrease in Fiscal 2026. The number of gun crime samples tested in Fiscal 2025 was 7,861, down 10 percent from Fiscal 2024. This represents the number of samples submitted and tested as requested through the criminal justice system, which ultimately reflects the volume of work completed by the DNA Lab. The number of samples submitted to the Laboratory has continued to trend down for the past several years as overall gun crime in the City has decreased.

The median time to complete DNA property crime cases improved by 32 percent, decreasing to 318 days in Fiscal 2025. DNA property crimes have no target for turnaround time, as they are governed by a timeline appropriate for the judicial system. However, in Fiscal 2025, 100 percent of DNA property crime samples submitted to OCME were processed and ready when needed for criminal justice proceedings.

The number of DNA matches with profiles in OCME’s database decreased slightly by six percent from 6,111 cases in Fiscal 2024 to 5,737 cases in Fiscal 2025. The decrease is partly attributed to the case-to-case contamination investigation, as profiles were temporarily paused during the initial stages of the investigation out of an abundance of caution. The DNA Lab remains committed to delivering the highest quality of work each day in support of its City partners in the criminal justice system. Upholding integrity across all areas of its work is a top priority. To that end, the DNA Lab will conduct its ongoing review with a focus on transparency and rigor, ensuring continued confidence in its results. This commitment is reflected in the improved turnaround times for case testing observed toward the end of Fiscal 2025.

The Forensic Toxicology Laboratory (Toxicology Lab), which is responsible for all types of toxicology case testing, saw significant improvements in Fiscal 2025, with turnaround times now significantly out-performing the 90-day targets. The median time to complete toxicology cases across all categories improved by 47 percent from 77 days in Fiscal 2024 to 41 days in Fiscal 2025. Similarly, in Fiscal 2025, the median time to complete toxicology DUI cases decreased by 44 percent from Fiscal 2024 to 43 days, and the median time to complete toxicology sexual assault cases decreased by 61 percent to 60 days over the same period. These improvements were accomplished despite the rise in toxicology case submissions,

driven in large part by the opioid crisis. Additionally, this progress was made possible through the strategic investment of opioid settlement-related funds, which supported additional resources for the Toxicology Lab. Workflow enhancements and efficiency measures also played a key role, streamlining laboratory operations and boosting overall productivity.

| Performance Indicators   | Actual |       |       |       |       | Target |      | Trend   |                   |
|--|--------|-------|-------|-------|-------|--------|------|---------|-------------------|
|  | FY21   | FY22  | FY23  | FY24  | FY25  | FY25   | FY26 | 5-Year  | Desired Direction |
| Median time to complete analysis of a DNA case (days)  | 63.0   | 71.0  | 54.0  | 42.0  | 108.0 | 90.0   | 90.0 | Up      | Down              |
| ★ Median time to complete DNA homicide cases from evidence submission to report (days)                     | 49.0   | 69.0  | 69.0  | 47.0  | 79.0  | 90.0   | 90.0 | Up      | Down              |
| ★ Median time to complete DNA sexual assault cases from evidence submission to report (days)               | 43.0   | 50.0  | 51.0  | 40.0  | 61.0  | 90.0   | 90.0 | Up      | Down              |
| Median time to complete DNA gun crime cases from evidence submission to report (days)                      | NA     | 65.0  | 24.0  | 28.0  | 106.0 | *      | *    | NA      | Down              |
| DNA gun crime samples tested   | NA     | 8,679 | 8,821 | 8,717 | 7,861 | *      | *    | NA      | *                 |
| Median time to complete DNA property crime cases from evidence submission to report (days)                 | 128.0  | 216.0 | 176.0 | 466.0 | 318.0 | *      | *    | Up      | Down              |
| ★ DNA property crime cases that are completed on-time for trial (%)  | 100%   | 100%  | 100%  | 100%  | 100%  | 100%   | 100% | Neutral | Up                |
| DNA matches with profiles in database  | 6,241  | 4,760 | 4,781 | 6,111 | 5,737 | *      | *    | Neutral | *                 |
| ★ Median time to complete toxicology cases (days)  | 115.0  | 111.0 | 73.0  | 77.0  | 41.0  | 90.0   | 90.0 | Down    | Down              |
| Median time to complete toxicology DUI cases (days)  | 46.0   | 56.0  | 49.0  | 77.0  | 43.0  | 90.0   | 90.0 | Up      | Down              |
| Median time to complete toxicology sexual assault cases (days)   | 80.0   | 116.0 | 94.0  | 153.0 | 60.0  | 90.0   | 90.0 | Neutral | Down              |
| ★ Critical Indicator      ● Equity Indicator      "NA" Not Available      ⇅ Directional Target      * None |        |       |       |       |       |        |      |         |                   |

## SERVICE 5 Provide preventative and supportive fatality-related services to New Yorkers.

**Goal 5a** Conduct outreach efforts to families and close contacts of victims of overdose deaths.

OCME created the Drug Intelligence and Intervention Group (DIIG) as part of a larger portfolio of public health surveillance and response efforts to fight the fentanyl-driven opioid crisis in the City. Through this initiative, when someone dies from a drug overdose, OCME’s investigation and response now includes direct outreach to the surviving family members and close contacts by skilled social workers who provide a wide range of potentially lifesaving services and referrals including grief counseling, substance use services, housing assistance, health care, and more. In Fiscal 2025, social workers with DIIG successfully reached 1,874 family members and friends who had recently lost a loved one to a suspected drug overdose, and of these individuals, 1,435 were provided services—increases of 37 percent and 44 percent, respectively, compared to Fiscal 2024. DIIG social workers work closely with their clients to understand and support their unique needs, challenges and sources of stress and instability, and offer them a therapeutic space to process their loss.

| Performance Indicators   | Actual |      |      |       |       | Target |      | Trend  |                   |
|--|--------|------|------|-------|-------|--------|------|--------|-------------------|
|  | FY21   | FY22 | FY23 | FY24  | FY25  | FY25   | FY26 | 5-Year | Desired Direction |
| ★ Drug Intelligence and Intervention Group clients reached   | NA     | NA   | NA   | 1,364 | 1,874 | ↑      | ↑    | NA     | Up                |
| ★ Drug Intelligence and Intervention Group clients provided services                                       | NA     | NA   | NA   | 995   | 1,435 | ↑      | ↑    | NA     | Up                |
| ★ Critical Indicator      ● Equity Indicator      "NA" Not Available      ⇅ Directional Target      * None |        |      |      |       |       |        |      |        |                   |

## AGENCY CUSTOMER SERVICE

| Performance Indicators   | Actual |       |       |       |       | Target |      | Trend   |                   |
|--|--------|-------|-------|-------|-------|--------|------|---------|-------------------|
|  | FY21   | FY22  | FY23  | FY24  | FY25  | FY25   | FY26 | 5-Year  | Desired Direction |
| Completed requests for interpretation  | 1,544  | 1,303 | 1,375 | 1,326 | 1,217 | *      | *    | Down    | *                 |
| Letters responded to within 14 days (%)  | 100%   | 100%  | 100%  | 100%  | 100%  | *      | *    | Neutral | Up                |
| E-mails responded to within 14 days (%)  | 89%    | 100%  | 100%  | 100%  | 100%  | *      | *    | Neutral | Up                |
| ★ Critical Indicator      ● Equity Indicator      "NA" Not Available      ⇅ Directional Target      * None |        |       |       |       |       |        |      |         |                   |

## AGENCY RESOURCES

| Resource Indicators                   | Actual <sup>1</sup> |         |        |         |         | Plan <sup>2</sup> |         | 5yr Trend |
|---------------------------------------|---------------------|---------|--------|---------|---------|-------------------|---------|-----------|
|                                       | FY21                | FY22    | FY23   | FY24    | FY25    | FY25              | FY26    |           |
| Expenditures (\$000,000) <sup>3</sup> | \$109.7             | \$108.0 | \$99.5 | \$106.5 | \$115.9 | \$119.1           | \$120.7 | Neutral   |
| Revenues (\$000)                      | \$35.0              | \$84.0  | \$38.3 | \$0.4   | \$0.8   | \$50.0            | \$50.0  | Down      |
| Personnel                             | 667                 | 700     | 716    | 737     | 731     | 846               | 864     | Neutral   |
| Overtime paid (\$000,000)             | \$9.5               | \$8.7   | \$9.8  | \$9.8   | \$3.2   | \$3.2             | \$2.5   | Down      |

<sup>1</sup>Actual financial amounts for the current fiscal year are not yet final. Final fiscal year actuals, from the Comptroller's Comprehensive Annual Financial Report, will be reported in the next PMMR. Refer to the "Indicator Definitions" at [nyc.gov/mmr](http://nyc.gov/mmr) for details. <sup>2</sup>Authorized Budget Level <sup>3</sup>Expenditures include all funds "NA" - Not Available \* None

## SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

| Unit of Appropriation   | Expenditures FY24 <sup>1</sup> (\$000,000) | Modified Budget FY25 <sup>3</sup> (\$000,000) | Applicable MMR Goals <sup>4</sup> |
|---|--|---|-----------------------------------|
| 106 - Office of Chief Medical Examiner (Personal Services)            | \$80.9                                     | \$91.0  | All                               |
| 116 - Office of Chief Medical Examiner (Other Than Personal Services) | \$25.6                                     | \$24.9  | All                               |
| Agency Total <sup>1</sup>   | \$106.5                                    | \$115.9                                       |                                   |

<sup>1</sup>OCME is contained within the Department of Health and Mental Hygiene and appropriations are made through that agency. <sup>2</sup>Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2024. Includes all funds. <sup>3</sup>City of New York Adopted Budget for Fiscal 2025, as of June 2025. Includes all funds. <sup>4</sup>Refer to agency goals listed at front of chapter. "NA" Not Available \* None

## NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- The indicator 'DNA gun crimes samples received' was removed from Goal 4a and replaced with 'DNA gun crimes samples tested' because the criminal justice system does not require all samples submitted to OCME to ultimately be tested by the Forensic Biology Laboratory (DNA Lab). Therefore, reporting on the samples tested is a better representation of work actually performed by the DNA lab.

## ADDITIONAL RESOURCES

For more information on the agency, please visit: [www.nyc.gov/ocme](http://www.nyc.gov/ocme).