

NEW YORK CITY POLICE DEPARTMENT

Indicator name:	Major felony crime
Description:	The number of major felony crimes citywide, including domestic violence-related felonies, within seven categories corresponding to New York State Penal Law: murder and non-negligent manslaughter, forcible rape, robbery, felonious assault, burglary, grand larceny and grand larceny auto. Includes all major felony crime occurring in housing developments, transit system, public schools and citywide patrol.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Murder and non-negligent manslaughter
Description:	Number of incidents of murder and non-negligent manslaughter corresponding to New York State Penal Law.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Forcible rape
Description:	Number of incidents of forcible rape corresponding to New York State Penal Law.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Robbery
Description:	Number of incidents of robbery corresponding to New York State Penal Law.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Felonious assault
Description:	Number of incidents of felony assault corresponding to New York State Penal Law.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Burglary
Description:	Number of incidents of burglary corresponding to New York State Penal Law.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Grand larceny
Description:	Number of incidents of grand larceny corresponding to New York State Penal Law.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Grand larceny auto
Description:	Number of incidents of grand larceny auto corresponding to New York State Penal Law.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Major felony crime in housing developments
Description:	Seven major felony crimes (murder and non-negligent manslaughter, forcible rape, robbery, felonious assault, burglary, grand larceny, and grand larceny auto) occurring on New York City Housing Authority property, including buildings, grounds and facilities.
Source:	NYPD Office of Management Analysis and Planning / Housing Bureau
Indicator name:	Crime related to domestic violence—Murder
Description:	The total number of murders and non-negligent homicides involving family members who are either related by blood, related by marriage (in-laws), married, have children in common, formerly married to one another (separated or divorced), or live in a family-type arrangement, as well as people who are not related by blood or marriage and who are or have been in an intimate relationship, regardless of whether such persons have lived together at any time.
Source:	NYPD Office of Management Analysis and Planning

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Indicator name:	Crime related to domestic violence—Forcible rape
Description:	Number of rapes involving family members who are either related by blood, related by marriage (in-laws), married, have children in common, formerly married to one another (separated or divorced), or live in a family-type arrangement, as well as people who are not related by blood or marriage and who are or have been in an intimate relationship, regardless of whether such persons have lived together at any time.
Source:	NYPD Office of Management Analysis and Planning / Domestic Violence Unit
Indicator name:	Crime related to domestic violence—Felonious assault
Description:	Number of felonious assaults involving family members who are either related by blood, related by marriage (in-laws), married, have children in common, formerly married to one another (separated or divorced), or live in a family-type arrangement, as well as people who are not related by blood or marriage and who are or have been in an intimate relationship, regardless of whether such persons have lived together at any time.
Source:	NYPD Office of Management Analysis and Planning / Domestic Violence Unit
Indicator name:	Hate crimes
Description:	All crimes (felony, misdemeanor and violation) categorized by “an offense or unlawful act that is motivated in whole or substantial part by a person’s, a group’s, or a place’s identification with a particular race, color, religion, ethnicity, national origin, or sexual orientation (including gay, lesbian, bi-sexual, and transgender) as determined by the commanding officer of the Hate Crime Unit.”
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Gang motivated incidents
Description:	Incidents that involve unlawful conduct committed primarily to benefit the interests of a gang or crew criminal group (a group of people with an informal or formal structure, with designated leaders, engaging in or supporting illegal activities).
Source:	NYPD Office of Management Analysis and Planning / Detective Bureau
Indicator name:	Gun arrests
Description:	Felony and misdemeanor arrests with at least one firearm charge (New York State Penal Law 265) that includes either a subsection that involves a firearm, or a subsection that may involve other dangerous weapons that also has either “gun model” or “firearm type” arrest report entries identifying the weapon as a firearm.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Major felony crime arrests
Description:	Total number of arrests for the seven major felony crimes (murder and non-negligent manslaughter, rape, robbery, burglary, felonious assault, grand larceny and grand larceny auto).
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Narcotics arrests
Description:	Felony, misdemeanor and violation arrests for the sale, possession or use of narcotics or marijuana.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Crime in progress calls
Description:	Number of calls made to 911 regarding crimes in progress.
Source:	NYPD Office of Management Analysis and Planning / Information Technology Bureau
Indicator name:	911 calls (total)
Description:	Total calls to 911.
Source:	NYPD Office of Management Analysis and Planning.

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Indicator name:	Shooting incidents
Description:	The total number of shooting incidents where at least one person was struck by a bullet Citywide.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Counterterrorism training—Members (hours)
Description:	The number of hours of training conducted by the Counterterrorism Bureau, and Training Bureau for members of the Department regarding the prevention, detection and effective response to potential terrorist incidents.
Source:	NYPD Office of Management Analysis and Planning / Counterterrorism Bureau / Training Bureau
Indicator name:	Counterterrorism training—Non-members (hours)
Description:	The number of hours of training conducted by the Counterterrorism Bureau, and Training Bureau for civilian employees of the Department (non-members) regarding the prevention, detection and effective response to potential terrorist incidents.
Source:	NYPD Office of Management Analysis and Planning / Counterterrorism Bureau / Training Bureau
Indicator name:	End-to-end average response time to all crimes in progress (minutes:seconds)
Description:	Measures the average response time for the total length of a 911 call for crimes in progress (critical, serious and non-critical) from the instant a caller finishes dialing 911 to the time when the first officers arrive on scene, including the time it takes the 911 call taker to answer the call.
Source:	Office of Technology and Innovation
Indicator name:	End-to-end average response time to critical crimes in progress (minutes:seconds)
Description:	Measures the average response time for the total length of a 911 call for critical crimes in progress (such as shots fired, robbery, assault with a weapon) from the instant a caller finishes dialing 911 to the time when the first officers arrive on scene, including the time it takes the 911 call taker to answer the call.
Source:	Office of Technology and Innovation
Indicator name:	End-to-end average response time to serious crimes in progress (minutes:seconds)
Description:	Measures the average response time for the total length of a 911 call for serious crimes in progress (such as larceny not from a person, assault not involving a weapon, larceny of an auto) from the instant a caller finishes dialing 911 to the time when the first officers arrive on scene, including the time it takes the 911 call taker to answer the call.
Source:	Office of Technology and Innovation
Indicator name:	End-to-end average response time to non-critical crimes in progress (minutes:seconds)
Description:	Measures the average response time for the total length of a 911 call for non-critical crimes in progress (such as making graffiti, trespass, harassment) from the instant a caller finishes dialing 911 to the time when the first officers arrive on scene, including the time it takes the 911 call taker to answer the call.
Source:	Office of Technology and Innovation
Indicator name:	Average response time to all crimes in progress (dispatch and travel time only) (minutes:seconds)
Description:	The average dispatch and travel time for response to all crimes in progress, including response time to critical crimes in progress (such as shots fired, robbery, assault with a weapon); serious crimes in progress (such as larceny not from a person, assault not involving a weapon, larceny of an auto); and non-critical crimes in progress (crimes in progress not including robbery, burglary, larceny or assault, such as making graffiti, trespass and harassment). Response time is measured from the time the NYPD dispatcher receives the assignment to the time the officers arrive on the scene.
Source:	Office of Technology and Innovation

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Indicator name:	Average response time to critical crimes in progress (dispatch and travel time only) (minutes:seconds)
Description:	The average dispatch and travel time for response to critical crimes in progress (such as shots fired, robbery, assault with a weapon). Response time is measured from the time the NYPD dispatcher receives the assignment to the time the officers arrive on the scene.
Source:	Office of Technology and Innovation
Indicator name:	Average response time to serious crimes in progress (dispatch and travel time only) (minutes:seconds)
Description:	The average dispatch and travel time for response to serious crimes in progress (such as larceny not from a person, assault not involving a weapon, larceny of an auto. Response time is measured from the time the NYPD dispatcher receives the assignment to the time the officers arrive on the scene.
Source:	Office of Technology and Innovation
Indicator name:	Average response time to non-critical crimes in progress (dispatch and travel time only) (minutes:seconds)
Description:	The average dispatch and travel time for response to non-critical crimes in progress (crimes in progress not including robbery, burglary, larceny or assault, such as making graffiti, trespass and harassment). Response time is measured from the time the NYPD dispatcher receives the assignment to the time the officers arrive on the scene.
Source:	Office of Technology and Innovation
Indicator name:	Youth arrests for major felonies
Description:	Youth arrests for major felony crimes where youth is defined as 17 years of age and under.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	School safety—Major felony crime
Description:	All crimes categorized as a major felony crime corresponding to New York State Penal Law (murder and non-negligent manslaughter, forcible rape, robbery, felonious assault, burglary, grand larceny and grand larceny auto) occurring on City public school property.
Source:	NYPD Office of Management Analysis and Planning / School Safety Division
Indicator name:	School safety—Murder
Description:	Number of murders and non-negligent homicides occurring on City public school property.
Source:	NYPD Office of Management Analysis and Planning / School Safety Division
Indicator name:	School safety—Forcible Rape
Description:	Number of rapes occurring on City public school property.
Source:	NYPD Office of Management Analysis and Planning / School Safety Division
Indicator name:	School safety—Robbery
Description:	Number of robberies occurring on City public school property.
Source:	NYPD Office of Management Analysis and Planning / School Safety Division
Indicator name:	School safety—Felonious assault
Description:	Number of felony assaults occurring on City public school property.
Source:	NYPD Office of Management Analysis and Planning / School Safety Division
Indicator name:	School safety—Burglary
Description:	Number of burglaries occurring on City public school property.
Source:	NYPD Office of Management Analysis and Planning / School Safety Division

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Indicator name:	School safety—Grand larceny
Description:	Number of grand larcenies occurring on City public school property.
Source:	NYPD Office of Management Analysis and Planning / School Safety Division
Indicator name:	School safety—Grand larceny auto
Description:	Number of grand larcenies of automobiles occurring on City public school property.
Source:	NYPD Office of Management Analysis and Planning / School Safety Division
Indicator name:	School safety—Other criminal categories
Description:	All other reported felonies and misdemeanors, other than the seven major felonies, occurring on City public school property.
Source:	NYPD Office of Management Analysis and Planning / School Safety Division
Indicator name:	School safety—Other incidents
Description:	All serious non-criminal incidents occurring within all City public schools.
Source:	NYPD Office of Management Analysis and Planning / School Safety Division
Indicator name:	Crime committed against youths (7 major felonies)
Description:	The total of the 7 major felony crime categories committed against those 17 years of age and under.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Major felony crime in transit system
Description:	Six major felony crimes (murder and non-negligent manslaughter, forcible rape, robbery, felonious assault, burglary, and grand larceny) occurring within New York City Transit Authority trains, stations and facilities.
Source:	NYPD Office of Management Analysis and Planning / Transit Bureau
Indicator name:	Transit Summonses
Description:	Summonses returnable to the Transit Adjudication Bureau for offenses that have a negative impact on City residents.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Arrests within the transit system
Description:	Arrests of any type within the transit system.
Source:	NYPD Office of Management Analysis and Planning/Transit Bureau
Indicator name:	DWI related fatalities
Description:	The number of fatalities resulting from motor vehicle accidents that involve intoxicated motorists (Driving While Intoxicated).
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	DWI arrests
Description:	Total number of arrests made for driving while intoxicated (DWI).
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Moving violation summonses (000)
Description:	All moving violation summonses issued by NYPD personnel.
Source:	NYPD Office of Management Analysis and Planning / Transportation Bureau

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Indicator name:	Summonses for hazardous violations
Description:	A category of moving violation summonses issued for traffic infractions that have been identified by the Department as being the major causes of most collisions, injuries, and fatalities on the roadways, including the prohibited use of a cellular phone while operating a motor vehicle, disobeying traffic signals, and improper passing and speeding.
Source:	NYPD Office of Management Analysis and Planning / Transportation Bureau
Indicator name:	Traffic Safety Outreach Events
Description:	The number of citywide outreach events dedicated to traffic safety education.
Source:	NYPD Office of Management Analysis and Planning / Transportation Bureau
Indicator name:	Parking violations
Description:	All parking violation summonses issued by NYPD personnel, including traffic enforcement agents.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Total traffic fatalities
Description:	The total traffic fatalities including pedestrians, traditional bicyclists, motorized two-wheel vehicles, and motor vehicle occupants.
Source:	DOT
Indicator name:	Traffic fatalities—Pedestrians
Description:	Pedestrians killed in vehicle collisions.
Source:	NYPD Office of Management Analysis and Planning / Transportation Bureau
Indicator name:	Traffic fatalities—Traditional bicyclists
Description:	The total number of traditional bicyclist operators killed as a result of traffic crashes in the reporting period.
Source:	DOT
Indicator name:	Traffic fatalities—Motorized two-wheel vehicles
Description:	The total number of motorized two-wheel vehicle operators killed as a result of traffic crashes in the reporting period.
Source:	DOT
Indicator name:	Traffic fatalities—Motor vehicle occupants
Description:	The total number of motor vehicle occupants killed as a result of traffic crashes in the reporting period.
Source:	DOT
Indicator name:	Summonses for E-Bikes
Description:	Summonses returnable to the New York City Criminal Court or the Traffic Violations Bureau for offenses that have been identified by the Department as contributing to collisions, injuries, and fatalities on the roadways where e-bikes were operated.
Source:	NYPD Office of Management Analysis and Planning/Transit Bureau
Indicator name:	Tow removals
Description:	The total amount of vehicles towed by NYPD personnel.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Quality-of-life summonses
Description:	Summonses returnable to the New York City Criminal Court or the Office of Administrative Trials and Hearings/Environmental Control Board for offenses that have a negative impact on City residents.
Source:	NYPD Office of Management Analysis and Planning

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Indicator name:	Unreasonable noise summonses
Description:	A category of quality-of-life summonses, issued by police officers, returnable to the New York City Criminal Court or the Environmental Control Board for violations of the New York City Administrative Code related to excessive noise.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Public consumption of alcohol summonses
Description:	Number of summonses issued for consuming alcohol in public.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Public urination summonses
Description:	Number of summonses issued for urinating in public.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	New individuals served by a DOHMH Co-Response Team
Description:	The number of individuals who have had at least one face-to-face or over the phone encounter with CRT and have received services. Service types include clinical assessment, supportive counseling, health promotion and awareness, service referral, connection to care or other stabilizing support, or transportation to a hospital.
Source:	Mayor's Office
Indicator name:	Community Meetings
Description:	The number of 'Build the Block' meetings conducted by precinct neighborhood coordination officers to discuss quality of life and crime conditions.
Source:	NYPD Office of Management Analysis and Planning / Patrol Services Bureau
Indicator name:	311 calls
Description:	Number of calls made to 311 regarding quality of life.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Fair and Impartial Policing training (hours) (Uniformed members)
Description:	The number of hours of training conducted by the Training Bureau for members of the Department regarding bias policing, and how unconscious perceptions about people and groups can influence actions and decisions.
Source:	NYPD Office of Management Analysis and Planning / Training Bureau
Indicator name:	Crisis Intervention Team training (hours) (Uniformed members)
Description:	The number of hours of training for members of the Department regarding the principles of communication skills, de-escalation, and behavioral disorder awareness when intervening in a crisis. This training is provided by the Training Bureau, and taught in conjunction with external licensed clinicians.
Source:	NYPD Office of Management Analysis and Planning / Training Bureau
Indicator name:	Trauma-informed sexual assault victim interview/investigations training (hours) (uniformed and civilian members)
Description:	The number of hours of training conducted for uniformed and civilian members of the service and special victim's investigators to ensure that individuals providing service to sexual assault victims / survivors recognize and understand victim trauma and utilize effective approaches and interview skills to enhance response, investigations, and prosecutions. This training is taught in conjunction with an outside vendor and facilitated by the Detective Bureau- Special Victims Training Unit. It encompasses expansive training provided to SVD investigators and condensed training provided to investigative bureaus, domestic violence officers, school safety agents and incoming recruits.
Source:	NYPD Office of Management Analysis and Planning / Detective Bureau

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Indicator name:	Active Bystandership within Law Enforcement (ABLE)
Description:	The number of hours of training conducted by the Training Bureau for members of the Department regarding active bystandership within law enforcement.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Courtesy, Professionalism and Respect testing
Description:	The number of tests conducted face-to-face and anonymously via telephone by the Department's Quality Assurance Section, with results shown by category—exceeds standard, meets standard and below standard. These tests are conducted of randomly selected uniformed and civilian personnel who are not told they are being tested to gauge their courtesy, professionalism and respect during interactions with the public.
Source:	NYPD Office of Management Analysis and Planning / Quality Assurance Section
Indicator name:	Courtesy, Professionalism and Respect testing—Exceeds standard
Description:	The number of tests conducted face-to-face and anonymously via telephone by the Department's Quality Assurance Section, with the result of exceeds standard. These tests are conducted of randomly selected uniformed and civilian personnel who are not told they are being tested to gauge their courtesy, professionalism and respect during interactions with the public.
Source:	NYPD Office of Management Analysis and Planning / Quality Assurance Section
Indicator name:	Courtesy, Professionalism and Respect testing—Meets standard
Description:	The number of tests conducted face-to-face and anonymously via telephone by the Department's Quality Assurance Section, with the result of meets standard. These tests are conducted of randomly selected uniformed and civilian personnel who are not told they are being tested to gauge their courtesy, professionalism and respect during interactions with the public.
Source:	NYPD Office of Management Analysis and Planning / Quality Assurance Section
Indicator name:	Courtesy, Professionalism and Respect testing—Below standard
Description:	The number of tests conducted face-to-face and anonymously via telephone by the Department's Quality Assurance Section, with the result of below standard. These tests are conducted of randomly selected uniformed and civilian personnel who are not told they are being tested to gauge their courtesy, professionalism and respect during interactions with the public.
Source:	NYPD Office of Management Analysis and Planning / Quality Assurance Section
Indicator name:	Civilian complaints against members of the service
Description:	The number of complaints made by civilians against members of the Department, investigated by the Civilian Complaint Review Board, for allegations of excessive force, abuse of authority, discourtesy and offensive language.
Source:	Civilian Complaint Review Board
Indicator name:	Deviation Letters
Description:	The number of letters issued to the Civilian Complaint Review Board (CCRB) when the Police Commissioner makes a final determination, where there is a finding or plea of guilt, in a disciplinary matter that deviates from CCRBs recommendation. Deviation letters are made publicly available at nypdonline.org , where extraordinary circumstances exist based on the facts and circumstances that a complete departure from the penalties set forth in the Discipline Matrix is warranted.
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Use of force (UOF) incidents
Description:	Total number of force incidents, as determined by TRI Report
Source:	NYPD Office of Management Analysis and Planning

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Indicator name:	Uniform Members of Service (UMOS) injured from UOF incidents
Description:	Total number of UMOS injured as a result of force incidents, as determined by TRI Report
Source:	NYPD Office of Management Analysis and Planning
Indicator name:	Cases commenced against the City in State and federal court—Police Department
Description:	The number of state court and federal court matters assigned a litigation start date. In cases with payout, it will be paid from the judgment and claims account in the City's General Fund.
Source:	Law Department Matter Management System (Tort, Special Federal Litigation, General Litigation and Labor and Employment Divisions)
Indicator name:	Payout (\$000)—Police Department
Description:	The judgment and claims amount, in thousands of dollars, paid by the City from the judgment and claims account in the City's General Fund to resolve cases through settlement or verdict. Initial full-fiscal year values for the Mayor's Management Report are sourced from the Law Department, and corrected full-fiscal values are sourced from OMB and printed in the following PMMR. PMMR values (four-month values) come from the Law Department.
Source:	Law Department Matter Management System (Tort, Special Federal Litigation, General Litigation and Labor and Employment Divisions)—preliminary data. OMB—final data.
Indicator name:	Violations admitted to or upheld at the Office of Administrative Trials and Hearings (%)
Description:	For all violations returnable to OATH, the number of violations where the respondent admitted to the violation and paid the penalty without a hearing or where the violation was upheld following a hearing as a percent of all violations resolved.
Source:	Office of Administrative Trials and Hearings
Indicator name:	Workplace injuries reported (uniform and civilian)
Description:	The number of incidents (uniform and civilian) resulting in a workers' compensation or line of duty injury claim regardless of whether or not time is lost.
Source:	NYPD Office of Management Analysis and Planning / Personnel Bureau
Indicator name:	Completed requests for interpretation
Description:	The sum of all requests for interpretation using a language other than English fulfilled by the agency via telephone (including Language Line, call centers, offices/reception desks and 311 transfer calls) and via face-to-face interaction with bilingual employees or contracted interpreters.
Source:	NYPD Office of Management Analysis and Planning / Information Technology Bureau
Indicator name:	CORE facility rating
Description:	CORE facility rating: An average Customers Observing and Reporting Experiences (CORE) score based on the rating of 15 conditions, including physical conditions (e.g., cleanliness, litter, seating) and customer service conditions (e.g., wait time, professionalism), for all agency walk-in facilities inspected, divided by the number of walk-in facilities inspected. Each of the 15 conditions can be rated excellent, good, fair or poor. Ratings of excellent are worth 100 points each, good ratings are worth 67 points, fair ratings are worth 33 points and poor ratings receive no points. Facilities are rated by trained City inspectors.
Indicator name:	Calls answered within 30 seconds (%)
Description:	The percentage of calls to NYPD answered in 30 seconds or less.
Source:	NYPD Office of Management Analysis and Planning / Information Technology Bureau
Indicator name:	SLA—Residential noise—Loud music/Party (% of SRs meeting time to action)
Description:	The percentage of noise—loud music/party service requests received through the 311 Customer Service Center for which the agency met its planned time of action to provide the service.
Source:	Mayor's Office of Operations

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Indicator name:	SLA—Residential noise—Banging/Pounding (% of SRs meeting time to action)
Description:	The percentage of residential noise—banging/pounding service requests received through the 311 Customer Service Center for which the agency met its planned time of action to provide the service.
Indicator name:	SLA—Noise—Street/Sidewalk (% of SRs meeting time to action)
Description:	The percentage of noise—street/sidewalk service requests received through the 311 Customer Service Center for which the agency met its planned time of action to provide the service.
Source:	Mayor's Office of Operations
Indicator name:	SLA—Blocked driveway—No access (% of SRs meeting time to action)
Description:	The percentage of blocked driveway—no access service requests received through the 311 Customer Service Center for which the agency met its planned time of action to provide the service.
Source:	Mayor's Office of Operations