

PUBLIC LIBRARIES

Indicator name:	Average weekly scheduled hours
Description:	The total number of scheduled public service hours at all open libraries/branches divided by the number of open locations, measured at the end of the reporting period.
Source:	BPL Govt Affairs — Brooklyn Public Library
Indicator name:	Libraries open seven days per week (%)
Description:	Libraries/branches open 7 days per week as a percent of the total locations, measured at the end of the reporting period.
Source:	BPL Govt Affairs — Brooklyn Public Library
Indicator name:	Libraries open six days per week (%)
Description:	Libraries/branches open 6 days per week as a percent of the total locations, measured at the end of the reporting period.
Source:	BPL Govt Affairs — Brooklyn Public Library
Indicator name:	Circulation (000)
Description:	The total number of library materials (e.g., books, periodicals, and other formats) checked out or renewed at all library locations or online.
Source:	BPL Information Technology Dept — Brooklyn Public Library
Indicator name:	Reference queries (000)
Description:	The total number of reference questions asked of library staff by patrons in person and via telephone, e—mail, and chat room.
Source:	BPL Govt Affairs — Brooklyn Public Library
Indicator name:	Electronic visits to website (000)
Description:	The total number of online sessions at all library properties (including microsites).
Source:	BPL Information Technology Dept — Brooklyn Public Library
Indicator name:	Computers for public use
Description:	The total number of computers which can be used by the public in all open library branches.
Source:	BPL Information Technology Dept — Brooklyn Public Library
Indicator name:	Computer sessions (000)
Description:	The number of sessions on onsite library computers available to the public.
Source:	BPL Staff — Brooklyn Public Library
Indicator name:	Wireless sessions
Description:	The total number of wireless sessions on devices that connect to the Public Library network.
Source:	BPL Staff — Brooklyn Public Library
Indicator name:	Program sessions
Description:	The total number of in—person and virtual programs conducted by library staff for the public (e.g., early and family literacy workshops, after—school programs, financial literacy, career services and technology classes, English for Speakers of Other Languages (ESOL) and civics classes, book discussions, health and wellness programs, music and arts events, and outreach and school visits).
Source:	BPL Govt Affairs — Brooklyn Public Library

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Indicator name:	Program attendance
Description:	Total attendance of in—person or online programs conducted by library staff for the public (e.g., early and family literacy workshops, after—school programs, financial literacy, career services and technology classes, English for Speakers of Other Languages (ESOL) and civics classes, book discussions, health and wellness programs, music and arts events, and outreach and school visits).
Source:	BPL Govt Affairs — Brooklyn Public Library
Indicator name:	Library card holders (000)
Description:	The total number of people registered as Public Library card holders.
Source:	BPL Staff — Brooklyn Public Library
Indicator name:	Active library cards (000)
Description:	Non—expired Public Library system library cards.
Source:	BPL Staff — Brooklyn Public Library
Indicator name:	New library card registrations
Description:	Library cards that have been created by patrons new to the Public Library system.
Source:	BPL Staff — Brooklyn Public Library
Indicator name:	Total library attendance (000)
Description:	The total number of visits at all library/branch locations.
Source:	BPL Staff — Brooklyn Public Library
Indicator name:	Average weekly scheduled hours — Branches
Description:	The total number of scheduled public service hours at all open libraries/branches divided by the number of open locations, measured at the end of the reporting period.
Source:	Office of The Branch Libraries — New York Public Library
Indicator name:	Libraries open seven days per week — Branches (%)
Description:	Libraries/branches open 7 days per week as a percent of the total locations, measured at the end of the reporting period.
Source:	Office of The Branch Libraries — New York Public Library
Indicator name:	Libraries open six days per week — Branches (%)
Description:	Libraries/branches open 6 days per week as a percent of the total locations, measured at the end of the reporting period.
Source:	Office of The Branch Libraries — New York Public Library
Indicator name:	Circulation (000)
Description:	The total number of library materials (e.g., books, periodicals, and other formats) checked out or renewed at all library locations or online.
Source:	Office of The Branch Libraries — New York Public Library
Indicator name:	Reference queries — Branches (000)
Description:	The total number of reference questions asked of library staff by patrons in person and via telephone, e—mail, and chat room.
Source:	Office of The Branch Libraries — New York Public Library
Indicator name:	Electronic visits to website (branch and research) (000)
Description:	The total number of online sessions at all library properties (including microsites). The number reported includes sessions for both Branch and Research sites.
Source:	Information Technology Group — New York Public Library

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Indicator name:	Computers for public use (branch and research)
Description:	The total number of computers which can be used by the public in all open library branches. This number includes counts for both New York Public Library Branch and Research locations.
Source:	Information Technology Group — New York Public Library
Indicator name:	Computer sessions (000)
Description:	The number of sessions on onsite library computers available to the public.
Source:	NYPL Staff — New York Public Library
Indicator name:	Wireless sessions
Description:	The total number of wireless sessions on devices that connect to the Public Library network.
Source:	NYPL Staff — New York Public Library
Indicator name:	Program sessions — Branches
Description:	The total number of in—person and virtual programs conducted by library staff for the public (e.g., early and family literacy workshops, after—school programs, financial literacy, career services and technology classes, English for Speakers of Other Languages (ESOL) and civics classes, book discussions, health and wellness programs, music and arts events, and outreach and school visits).
Source:	Office of The Branch Libraries — New York Public Library
Indicator name:	Program attendance — Branches
Description:	Total attendance of in—person or online programs conducted by library staff for the public (e.g., early and family literacy workshops, after—school programs, financial literacy, career services and technology classes, English for Speakers of Other Languages (ESOL) and civics classes, book discussions, health and wellness programs, music and arts events, and outreach and school visits).
Source:	Office of The Branch Libraries — New York Public Library
Indicator name:	Library card holders (000)
Description:	The total number of people registered as Public Library card holders.
Source:	NYPL Staff — New York Public Library
Indicator name:	Active library cards (000)
Description:	Non—expired Public Library system library cards.
Source:	NYPL Staff — New York Public Library
Indicator name:	New library card registrations
Description:	Library cards that have been created by patrons new to the Public Library system.
Source:	NYPL Staff — New York Public Library
Indicator name:	Total library attendance — Branches (000)
Description:	The total number of visits at all library/branch locations.
Source:	Office of The Branch Libraries — New York Public Library
Indicator name:	Average weekly scheduled hours — Research
Description:	The total number of scheduled public service hours at all research libraries divided by the number of locations, measured at the end of the reporting period.
Source:	Research Libraries Administration — New York Public Library
Indicator name:	Libraries open seven days per week — Research (%)
Description:	Research library locations open 7 days per week as a percent of all research library locations, measured at the end of the reporting period.
Source:	Research Libraries Administration — New York Public Library

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Indicator name:	Libraries open six days per week — Research (%)
Description:	Research library locations open 6 days per week as a percent of the total number of research library locations, measured at the end of the reporting period.
Source:	Research Libraries Administration — New York Public Library
Indicator name:	Reference queries — Research (000)
Description:	The total number of reference questions asked of research library staff by patrons in person and via telephone, email, and chat room.
Source:	Research Libraries Administration — New York Public Library
Indicator name:	Program sessions — Research
Description:	The total number of program sessions, classes, and tours conducted by research library staff for the public.
Source:	Research Libraries Administration — New York Public Library
Indicator name:	Program attendance — Research
Description:	Total attendance of research library program sessions, classes, and tours conducted by library staff for the public.
Source:	Research Libraries Administration — New York Public Library
Indicator name:	Total library attendance — Research (000)
Description:	The total number of visits at all research library locations.
Source:	Research Libraries Administration — New York Public Library
Indicator name:	Average weekly scheduled hours
Description:	The total number of scheduled public service hours at all open libraries/branches divided by the number of open locations, measured at the end of the reporting period.
Source:	Information Technology Services — Queens Public Library
Indicator name:	Libraries open seven days per week (%)
Description:	Libraries/branches open 7 days per week as a percent of the total locations, measured at the end of the reporting period.
Source:	Community Library Services — Queens Public Library
Indicator name:	Libraries open six days per week (%)
Description:	Libraries/branches open 6 days per week as a percent of the total locations, measured at the end of the reporting period.
Source:	Community Library Services — Queens Public Library
Indicator name:	Circulation (000)
Description:	The total number of library materials (e.g., books, periodicals, and other formats) checked out or renewed at all library locations or online.
Source:	Community Library Services — Queens Public Library
Indicator name:	Reference queries (000)
Description:	The total number of reference questions asked of library staff by patrons in person and via telephone, e—mail, and chat room.
Source:	Community Library Services — Queens Public Library
Indicator name:	Electronic visits to website (000)
Description:	The total number of online sessions at all library properties (including microsites).
Source:	Information Technology Services — Queens Public Library

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Indicator name:	Computers for public use
Description:	The total number of computers which can be used by the public in all open library branches.
Source:	Information Technology Services — Queens Public Library
Indicator name:	Computer sessions (000)
Description:	The number of sessions on onsite library computers available to the public.
Source:	QPL Staff — Queens Public Library
Indicator name:	Wireless sessions
Description:	The total number of wireless sessions on devices that connect to the Public Library network.
Source:	QPL Staff — Queens Public Library
Indicator name:	Program sessions
Description:	The total number of in—person and virtual programs conducted by library staff for the public (e.g., early and family literacy workshops, after—school programs, financial literacy, career services and technology classes, English for Speakers of Other Languages (ESOL) and civics classes, book discussions, health and wellness programs, music and arts events, and outreach and school visits).
Source:	Community Library Services — Queens Public Library
Indicator name:	Program attendance
Description:	Total attendance of in—person or online programs conducted by library staff for the public (e.g., early and family literacy workshops, after—school programs, financial literacy, career services and technology classes, English for Speakers of Other Languages (ESOL) and civics classes, book discussions, health and wellness programs, music and arts events, and outreach and school visits).
Source:	Community Library Services — Queens Public Library
Indicator name:	Library card holders (000)
Description:	The total number of people registered as Public Library card holders.
Source:	QPL Staff — Queens Public Library
Indicator name:	Active library cards (000)
Description:	Non—expired Public Library system library cards.
Source:	QPL Staff — Queens Public Library
Indicator name:	New library card registrations
Description:	Library cards that have been created by patrons new to the Public Library system.
Source:	QPL Staff — Queens Public Library
Indicator name:	Total library attendance (000)
Description:	The total number of visits at all library/branch locations.
Source:	Community Library Services — Queens Public Library

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