

DEPARTMENT OF PROBATION

Juanita N. Holmes, Commissioner



WHAT WE DO

The Department of Probation (DOP) helps build stronger and safer communities by supervising individuals on probation and fostering positive changes in their decision-making and behavior through research-based practices. By offering support in areas such as education, employment, health and behavioral health services, family engagement, and civic participation, DOP promotes meaningful community reintegration, ultimately helping individuals successfully transition out of the criminal and juvenile justice systems and reducing the likelihood of recidivism.

In Criminal and Supreme Courts, DOP prepares court investigations and reports, supervises individuals based on risk and needs, and connects them to services that reduce recidivism and support reintegration. In Family Court, DOP addresses custody, juvenile delinquency, and other related matters while partnering with families and community groups to support youth development. Each year, it manages about 33,000 cases through pretrial intake, diversion, interstate services, investigations, and supervision.

Additionally, DOP operates the Neighborhood Opportunity Network (NeON) in seven New York City neighborhoods where a high concentration of people on probation reside. NeON provides a range of services to people on probation in addition to neighborhood residents, supporting individuals with the tools, credentials, and hands-on experience needed to secure sustainable employment, achieve economic mobility, and reduce the likelihood of recidivism.

FOCUS ON EQUITY

As the largest and most robust community corrections alternative to detention, jail, and incarceration in New York City, and as one of the largest probation agencies in the nation, DOP is committed to ensuring that those under its supervision have access to the opportunities and services they need not only to avoid incarceration, but to thrive.

DOP brings resources to neighborhoods disproportionately impacted by the justice system, where large numbers of people on probation reside. Through its nationally recognized Neighborhood Opportunity Network (NeON), operating in seven such communities—Brownsville, Bedford-Stuyvesant and East New York, Brooklyn; Harlem, Manhattan; Jamaica, Queens; North Staten Island; and the South Bronx. NeON's locations function as both reporting sites and accessible resource hubs within walking distance for many clients. In collaboration with the Mayor's Office for Economic Opportunity, other City agencies, and trusted community partners, DOP focuses on five core pillars: recidivism, employment, education, housing, and mental health. By ensuring that services targeting these core pillars are provided where they are needed most, the Department addresses underlying causes of crime, reduces re-offending, and promotes stability for people on probation.

For youth and young adults, DOP delivers developmentally appropriate, evidence-based programs such as Adolescent Portable Therapy, Parent Support, PEAK Centers afterschool programming, and Intensive Community Monitoring (ICM) Plus+ mentoring—which is a mentorship program for youth on ICM, High-Risk Supervision, or Adjustment. These initiatives address behavioral health, strengthen family relationships, and build protective factors that reduce the risk of further justice involvement. For adults, the Department focuses on economic empowerment through transitional employment and job-readiness initiatives, including NeON Works, the Neighborhood Employment Services Program, and Employment-Focused Services. These programs provide work experience, skill-building, and direct pathways to economic mobility. Vocational programs further support these efforts by offering training and certifications in fields such as commercial driving, emergency medical response, culinary arts, and skilled trades, equipping participants with industry-recognized credentials to access stable employment. Citywide partnerships like the Young Men's Initiative, which works to address disparities faced by young men of color in the City, further support DOP's mission to reduce systemic disparities in education, employment, and justice outcomes.

The Department's commitment to equity and inclusion is a fundamental part of its mission. By ensuring fair and inclusive practices within both its internal workforce development and external service delivery, DOP builds trust with the communities it serves. This trust, in turn, strengthens the Department's ability to promote public safety, support successful reentry, and reduce recidivism. A diverse and inclusive DOP workforce is better equipped to engage meaningfully with individuals on probation and to develop effective, culturally responsive strategies that support positive life outcomes. In Fiscal 2025, DOP advanced this commitment by extending its training academy curriculum to provide graduates with more comprehensive preparation for service, while the Agency's Equal Employment Opportunity office delivered regular training and communications on equity and inclusion practices. The Department also introduced new traditions and recognition initiatives, including formal academy graduations, promotion ceremonies that honor both sworn and civilian staff, and unit citations that celebrate collective achievements, demonstrating its commitment to fostering an inclusive workforce culture that values dedication and innovation.

OUR SERVICES AND GOALS

SERVICE 1 Contribute to improved outcomes in adult and family court proceedings.

- Goal 1a Produce timely and accurate pre-sentence investigations.
 - Goal 1b Assess and determine youth appropriate for diversion from formal juvenile court proceedings via adjustment services.
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SERVICE 2 Monitor and enforce the conditions of probation.

- Goal 2a Assess client risk and misconduct data to apply optimal supervision, monitoring, and programming throughout a probation term.
 - Goal 2b Maximize client accountability through field visits and enforcement actions.
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SERVICE 3 Provide client support and enrichment services to improve probation outcomes.

- Goal 3a Offer community-based services aligned with objectives identified through comprehensive assessments of probationer needs.

HOW WE PERFORMED IN FISCAL 2025

SERVICE 1 Contribute to improved outcomes in adult and family court proceedings.

Goal 1a Produce timely and accurate pre-sentence investigations.

DOP is required by law to submit investigation reports in adult and Family Court proceedings on adults facing sentencing and youths involved in juvenile delinquency matters. The reports include sentencing recommendations for judges. In Criminal and Supreme Courts, DOP prepares pre-sentence investigation (PSI) reports to assist judges in making informed sentencing decisions. Following sentencing, individuals are assessed and placed on supervision tailored to their risk level and specific needs. Probation officers actively engage clients and connect them to targeted interventions that address the root causes of recidivism and support successful reintegration. DOP also works with the Family Court to provide investigations and reports on family offenses, custody, child support, visitation, adoption, guardianship cases, and juvenile delinquency matters. As part of this work, DOP provides pretrial intake, diversion, interstate services, investigations, and supervision services. The Department works in partnership with families and community-based organizations to support youth development and reduce the likelihood of continued involvement in the juvenile justice system.

In Fiscal 2025, the Department completed 7,478 PSIs for adults, a three percent decrease from last year, and 1,155 juvenile Investigation and Reports (I&Rs), a two percent increase compared to Fiscal 2024. The proportion of juvenile I&Rs completed on time improved by 14 percentage points, reaching 94 percent in Fiscal 2025. This improvement is largely due to the Agency's targeted response, which focused on streamlining workflows, strengthening staff support, and adopting new technology.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Adult investigation reports completed	3,708	7,397	8,270	7,744	7,478	*	*	Up	*
★ Adult investigation reports — On time completion (%)	100.0%	98.0%	99.0%	99.2%	97.0%	↑	↑	Neutral	Up
Juvenile investigation reports completed	388	725	808	1,135	1,155	*	*	Up	*
★ Juvenile investigation reports — On time completion (%)	97.0%	95.0%	91.0%	80.0%	94.0%	↑	↑	Neutral	Up

★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None

Goal 1b Assess and determine youth appropriate for diversion from formal juvenile court proceedings via adjustment services.

All youths between the ages of 12 and 17 who fall under Family Court jurisdiction are processed post-arrest by DOP. The Department processed 8,106 juvenile intakes in Fiscal 2025, a seven percent increase from Fiscal 2024, consistent with a year-to-year increase in youth arrests by the New York City Police Department (NYPD). During the juvenile intake process, probation officers make individual assessments for statutory eligibility and suitability for adjustment, which allows for diversion from prosecution and formal court proceedings. Assessment takes into consideration charge severity, assessed risk score, prior criminological history, and statements from witnesses, complainant, family, NYPD, and other stakeholders. Eligibility for adjustment services is based on both eligibility and suitability for diversion from prosecution. Juvenile intakes vary based on the assessed risk and charge severity of each youth appearing in Family Court post-arrest. Adjustment decisions are ultimately at the discretion of the Court system. Between Fiscal 2024 and Fiscal 2025, the percentage of juvenile delinquency cases that were eligible for adjustment decreased eight percentage points to 16 percent. Additionally, the proportion of low-risk juvenile cases eligible for adjustment dropped 10 percentage points from Fiscal 2024 to 29 percent in Fiscal 2025. While there are a variety of factors that may impact this decline, it is difficult to compare across years as the types of cases referred to the Department changes and as each case varies based on individual circumstances. The Department continues to monitor screening practices by conducting a standardized assessment instrument on all youths eligible and suitable for adjustment.

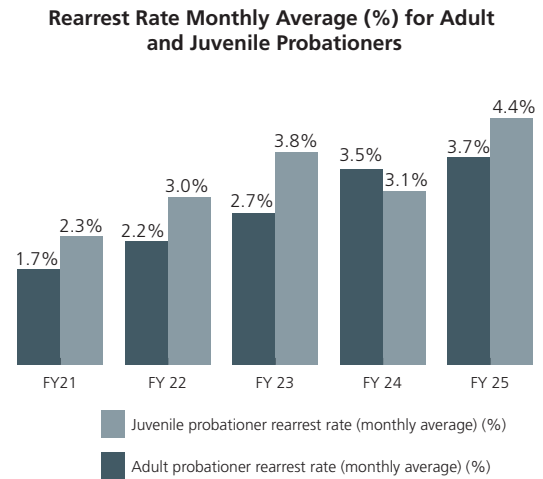
Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Juvenile supervision — Intake cases received	3,691	4,871	6,486	7,564	8,106	*	*	Up	*
★ Juvenile delinquency cases eligible for adjustment (%)	34%	41%	32%	24%	16%	↑	↑	Down	Up
– low-risk (%)	57%	61%	51%	39%	29%	*	*	Down	Up
– medium-risk (%)	14%	13%	5%	2%	2%	*	*	Down	*
– high-risk (%)	4%	3%	1%	0%	0%	*	*	Down	*
Juvenile delinquency cases open for adjustment	NA	NA	NA	NA	1,408	*	*	NA	*

★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None

SERVICE 2 Monitor and enforce the conditions of probation.

Goal 2a Assess client risk and misconduct data to apply optimal supervision, monitoring, and programming throughout a probation term.

The Department is committed to promoting public safety and reducing recidivism. Accomplishing this requires a more holistic service that starts by providing structured supervision and targeted services to individuals placed on probation. Each supervision case begins with an assessment of the client’s criminal and socioeconomic history to determine risk level and set the appropriate supervision model. Individuals are then assigned to supervision groups where probation officers monitor compliance with court mandated conditions and connect clients to community-based resources in education, employment, behavioral health, or other services that address their needs. For juveniles, officers work closely with youth and their families to set personal goals and monitor school attendance and behavior to ensure compliance with probation conditions. In both adult and juvenile divisions, failure to comply with probation conditions may result in a violation of probation. Violations can include missed appointments, failure to participate in mandated programs, or new criminal activity. A rearrest during the probation term is considered a serious violation and may result in revocation of probation. The Department’s supervision model balances accountability with opportunities for rehabilitation, ensuring that clients have the tools to successfully reintegrate into their communities.



Adult supervision cases increased by nine percent compared to Fiscal 2024 to 10,812 cases in Fiscal 2025, while juvenile supervision cases rose four percent to 967 cases. These increases were consistent with NYPD arrest trends, including an overall increase in the number of arrests made by NYPD in Fiscal 2025.

The average monthly rearrest rate for adults on probation increased from 3.5 percent in Fiscal 2024 to 3.7 percent in Fiscal 2025, while the juvenile rate increased from 3.1 percent to 4.4 percent. When viewed as a percentage of all NYPD arrests, the adult rearrest rate remained steady at 2.5 percent, while the juvenile rate increased from 0.2 percent to 0.3 percent. This increase in juvenile rearrests is partly attributable to a higher proportion of youth placed on probation with felony charges. To address these trends, the Department continues to refine its supervision strategies by identifying individuals at higher risk of reoffending and providing them with targeted support. This includes enhanced monitoring and tailored interventions designed to promote accountability, reduce recidivism, and support long-term stability and success.

In Fiscal 2025, the average monthly violation of probation (VOP) rate decreased for both adults and juveniles. The average monthly VOP rate for adults decreased from 2.0 percent in Fiscal 2024 to 1.5 percent in Fiscal 2025, and the VOP rate for juveniles decreased from 1.7 percent to 1.4 percent over the same period. These improvements underscore the impact of enhanced supervision efforts and the Department’s commitment to promoting compliance and long-term success on probation.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Adult supervision cases	11,531	10,109	9,656	9,918	10,812	*	*	Neutral	*
Juvenile supervision cases	449	478	653	931	967	*	*	Up	*
Adult initial risk assessments completed	5,346	7,036	8,209	8,223	7,810	*	*	Up	*
Juvenile initial risk assessments completed	1,526	2,216	2,610	2,530	2,324	*	*	Up	*
Average time to complete adult initial risk assessments (days)	NA	9	11	8	11	*	*	NA	*
Average time to complete juvenile initial risk assessments (days)	NA	26	29	33	27	*	*	NA	*
Adult probationer rearrest rate (monthly average) (%)	1.7%	2.2%	2.7%	3.5%	3.7%	3.0%	3.0%	Up	Down
★ Adult probationers arrested citywide as a percentage of the NYPD arrest report (monthly average) (%)	2.7%	2.4%	2.2%	2.5%	2.5%	2.6%	2.6%	Neutral	Down
★ Average monthly violation rate for adult probationers (%)	0.7%	0.7%	1.0%	2.0%	1.5%	*	*	Up	*
Juvenile probationer rearrest rate (monthly average) (%)	2.3%	3.0%	3.8%	3.1%	4.4%	3.5%	3.5%	Up	Down
★ Juvenile probationers arrested citywide as a percentage of the NYPD arrest report (monthly average) (%)	0.2%	0.1%	0.2%	0.2%	0.3%	*	*	Up	*
★ Average monthly violation rate for juvenile probationers (%)	0.9%	1.7%	2.1%	1.7%	1.4%	3.0%	3.0%	Up	Down
★ Rearrests per adult who passes through supervision (%)	NA	NA	NA	NA	42.3%	↓	↓	NA	Down
★ Rearrests per juvenile who passes through supervision (%)	NA	NA	NA	NA	35.6%	↓	↓	NA	Down
Probation violation proceedings ending in revocation for adult probationers (%)	22%	33%	35%	38%	42%	*	*	Up	Down
Probation violation proceedings ending in revocation for juvenile probationers (%)	29%	23%	26%	34%	29%	*	*	Up	Down
Revocation of juveniles not resulting in placement (%)	44.0%	55.0%	65.0%	20.0%	26.0%	*	*	Down	*
Revocation of juveniles resulting in placement (%)	56.0%	45.0%	35.0%	80.0%	74.0%	*	*	Up	*
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None									

Goal 2b Maximize client accountability through field visits and enforcement actions.

DOP's Intelligence Unit (Intel) is composed of specially trained probation officers who gather intelligence and execute enforcement actions against individuals who fail to appear in court or violate the terms and conditions of their probation. As part of this work, Intel conducts follow-up on NYPD domestic incident report notices, gang-related investigations, bench warrant enforcement, failure-to-report home visits, and the transport of offenders between jurisdictions. Intel also performs specialized enforcement visits related to criminal possession of weapon cases and ignition interlock device (car breathalyzer) compliance, as well as other enforcement actions such as cyber investigations as needed. The number of enforcement actions Intel completed decreased by 31 percent from Fiscal 2024 to 5,085 actions in Fiscal 2025. The overall decline was largely driven by an 87 percent reduction in ignition interlock device checks over the last fiscal year, due to fewer court referrals for these devices, as well as warrant enforcement. However, criminal possession of weapon visits increased by 55 percent and domestic incident responses increased by 34 percent from Fiscal 2024 to Fiscal 2025. These are linked to NYPD arrest rates. Intel continues to utilize targeted deployment and enforcement practices aimed at individuals most at risk for recidivism or other misconduct.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Cyber/social media investigations	NA	NA	42	171	133	*	*	NA	*
★ Intel enforcement events	1,417	1,807	3,678	7,407	5,085	*	*	Up	*
– Warrant enforcement	NA	NA	NA	1,634	1,197	*	*	NA	*
– Criminal possession of a weapon visits	NA	NA	NA	1,156	1,787	*	*	NA	*
– Ignition interlock device visits	NA	NA	NA	2,743	343	*	*	NA	*
– Domestic incidents enforcement	NA	NA	NA	275	368	*	*	NA	*
– Other enforcement events	NA	NA	NA	1,599	1,390	*	*	NA	*
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None									

SERVICE 3 Provide client support and enrichment services to improve probation outcomes.

Goal 3a Offer community-based services aligned with objectives identified through comprehensive assessments of probationer needs.

DOP delivers a robust portfolio of programs tailored to meet the diverse needs of individuals under supervision. For youth adjudicated in Family Court who would otherwise be removed from their homes and placed in detention centers or group homes, the Department's Alternative-to-Placement (ATP) programs provide intensive, Court-mandated community supervision. ATP programs include Advocate, Intervene, Mentor (AIM) and Every Child Has a Chance to Excel and Succeed (ECHOES), which enable eligible youth to remain at home while receiving enhanced oversight and targeted, family-centered services. In Fiscal 2025, there were 57 new enrollments of juveniles in ATP programs, a 31 percent decrease from Fiscal 2024. There are a variety of factors that may impact this decline, as Probation officers may recommend ATP, but placement ultimately depends on both the Court's order and the program's assessment of whether it can appropriately meet the individual's needs. Youth not ordered to ATP may instead be referred to other supervision programs tailored to their needs. Through these programs, probation officers engage with youth and families, monitor compliance with Court mandates, and connect individuals to education, counseling, job readiness, and other services that reduce risks of recidivism.

In addition, there were 1,547 new enrollments in DOP-managed programs in Fiscal 2025, which remained consistent with enrollment in Fiscal 2024. DOP delivers programs that promote skill-building, compliance, and successful reintegration into the community. Notably, Arches Transformative Mentoring pairs young people with trained mentors using a cognitive-behavioral curriculum to foster personal growth and reduce recidivism. Works Plus provides career readiness, vocational training, and wraparound services for young adults affected by gun violence. NeON Works offers individualized career assessments, job placements, and educational pathways aligned with each participant's goals. Lastly, ALums (Alumni Luminaries) engages program graduates as mentors and community leaders, creating a network of peer support that reinforces long-term success. To strengthen the effectiveness of these programs, the Department remains committed to expanding opportunities that build practical skills and support sustainable employment outcomes.

In Fiscal 2025, the rate of juvenile probationers successfully completing their probation terms increased five percentage points to 92 percent, while the adult completion rate decreased by one percentage point to 76 percent. DOP continues to prioritize tracking and improving completion rates through its internal performance management system.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
New enrollments in Alternative-to-Placement programs	57	94	87	83	57	*	*	Neutral	*
● New enrollments in DOP-managed programs	1,115	1,962	1,616	1,560	1,547	*	*	Up	*
Adult probationer early completion rate (%)	18%	13%	19%	15%	8%	*	*	Down	*
Adult probationer early completion approval rate (%)	92%	90%	96%	95%	87%	*	*	Neutral	Up
★ Completion rate for adult probationers (%)	89%	85%	81%	77%	76%	↑	↑	Down	Up
★ Completion rate for juvenile probationers (%)	91%	92%	88%	87%	92%	↑	↑	Neutral	Up
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None									

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
E-mails responded to within 14 days (%)	100%	100%	100%	100%	100%	*	*	Neutral	Up
Letters responded to within 14 days (%)	100%	100%	100%	100%	100%	*	*	Neutral	Up
Completed requests for interpretation	6,227	7,649	10,495	10,497	12,413	*	*	Up	*
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None									

AGENCY RESOURCES

Resource Indicators	Actual ¹					Plan ²		5yr Trend
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	
Expenditures (\$000,000) ³	\$117.5	\$113.1	\$115.3	\$106.5	\$123.4	\$127.3	\$115.7	Neutral
Revenues (\$000)	\$379.3	\$70.7	\$138.0	\$120.5	\$89.2	\$302.0	\$302.0	Down
Personnel	1,068	977	1014	893	869	1,111	1,076	Down
Overtime paid (\$000)	\$1,506	\$884	\$3,075	\$2,947	\$2,776	\$2,776	\$2,776	Up

¹Actual financial amounts for the current fiscal year are not yet final. Final fiscal year actuals, from the Comptroller's Comprehensive Annual Financial Report, will be reported in the next PMMR. Refer to the "Indicator Definitions" at nyc.gov/mmr for details. ²Authorized Budget Level ³Expenditures include all funds "NA" - Not Available * None

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY24 ¹ (\$000,000)	Modified Budget FY25 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$70.3	\$78.6	
001 - Executive Management	\$12.3	\$11.9	All
002 - Probation Services	\$58.0	\$66.7	All
Other Than Personal Services - Total	\$36.2	\$44.7	
003 - Probation Services	\$36.1	\$44.6	All
004 - Executive Management	\$0.1	\$0.1	All
Agency Total	\$106.5	\$123.4	

¹Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2024. Includes all funds. ² City of New York Adopted Budget for Fiscal 2025, as of June 2025. Includes all funds. ³ Refer to agency goals listed at front of chapter. "NA" Not Available * None

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- The previously published Fiscal 2024 figure for 'Revocation of juveniles not resulting in placement (%)' in Goal 2a was updated from 66.0 percent to 20.0 percent after a review of historical data. The Fiscal 2024 figure for 'Revocation of juveniles resulting in placement (%)' was also updated from 34.0 percent to 80.0 percent.

ADDITIONAL RESOURCES

For additional information go to:

- Neighborhood Opportunity Network (NeON) webpage: <https://www1.nyc.gov/site/neon/index.page>
- The Social Indicators and Equity Report, EquityNYC: <http://equity.nyc.gov/>

For more information on the agency, please visit: www.nyc.gov/probation.

