

DEPARTMENT OF CITY PLANNING

Dan Garodnick, Director



WHAT WE DO

The Department of City Planning (DCP) plans for the future of New York City, working to create thriving and dynamic neighborhoods with access to housing, jobs, resilient infrastructure, and a vibrant public realm. The Agency seeks to leverage the City's greatest strengths, its unparalleled diversity and resilient spirit, and helps to ensure that investments, including private investments, benefit the City as a whole.

DCP's work is guided by five strategic pillars: inclusive planning, sustainability, housing access, economic opportunity, and informed decision-making. The Agency emphasizes inclusive planning by engaging communities to develop plans and studies that reflect diverse perspectives, address local and citywide needs, enhance public spaces, and tackle historic inequities. Sustainability is also prioritized in DCP's work, with efforts to prepare for climate change, economic shifts, and disasters at the forefront of planning for long-term resilience and adaptability ongoing. Housing access is expanded by encouraging growth, dismantling exclusionary barriers, and supporting the creation of housing for all New Yorkers, and economic opportunity is fostered through promoting job creation, meeting evolving business needs, and encouraging accessible commercial activity. Lastly, DCP utilizes informed decision-making by conducting policy research and creating open data and civic engagement tools.

DCP supports the City Planning Commission (CPC) in its annual review of hundreds of land use applications and works closely with the Office of Management and Budget (OMB) in developing the City's Ten-Year Capital Strategy.

FOCUS ON EQUITY

DCP promotes equity and prosperity in multiple ways, most notably with City of Yes, the most ambitious update to the City's zoning code since 1961. This citywide initiative has three components: carbon neutrality, economic opportunity, and housing opportunity. City of Yes for Carbon Neutrality (Carbon Neutrality) and City of Yes for Economic Opportunity (Economic Opportunity) were approved by the New York City Council in Fiscal 2024 and City of Yes for Housing Opportunity (Housing Opportunity) was approved in Fiscal 2025. Housing Opportunity will help alleviate the City's housing affordability crisis by allowing the construction of more homes in every neighborhood.

By updating zoning regulations to allow for more homes across the City to be built, including income-restricted, permanently affordable homes, DCP is helping advance Housing Our Neighbors, the comprehensive blueprint to tackle the City's affordable housing crisis and get New Yorkers into safe, high-quality homes. DCP also supports this work through neighborhood plans that spur housing and job growth and guide community investments. These include the Bronx Metro-North Station Area Plan (the Bronx) approved by the City Council in August 2024, the Atlantic Avenue Mixed-Use Plan (Brooklyn) approved by the City Council in March 2025, the Midtown South Mixed-Use Plan (Manhattan) approved by the City Council in August 2025, and two plans currently in public review: the Jamaica Neighborhood Plan (Queens) and the OneLIC Long Island City Neighborhood Plan (Queens).

DCP is committed to fostering a more equitable city. DCP supports Where We Live NYC, the City's comprehensive plan to advance fair housing. Housing Opportunity emerged directly out of Where We Live, and has implemented many of its strategies, including increasing housing opportunities for low-income New Yorkers in amenity-rich neighborhoods and expanding the number of homes available to New Yorkers who receive rental assistance benefits.

To promote transparency, DCP creates digital reports, interactive StoryMaps, and other publicly accessible tools to inform New Yorkers and provide context for its planning work. Some of these tools include the "Housing Production Snapshot" for Calendar 2024, released in March 2025, that enables New Yorkers to visualize the uneven housing production of recent years that Housing Opportunity will work towards correcting; "Storefront Activity in NYC Neighborhoods," a report on the health of the City's commercial retail corridors published in November 2024; and the "Equitable Development Data Explorer," which DCP uses to facilitate public discussion around housing affordability, equity, and community displacement by helping New Yorkers find critical information about their neighborhoods and equipping them with data for planning a more equitable future.

To promote community involvement in the City's budget process, DCP works with the Office of Management and Budget and all 59 Community Boards to produce annual Statements of Community District Needs and Budget Requests. These materials are posted on DCP's Community District Profiles webpage, along with results of a 12-language survey. DCP also provides training for Community Boards on planning principles, initiatives, and more.

Further, DCP recently relaunched its website to provide a more accessible, inclusive experience for New Yorkers to access the Agency's data, learn about neighborhood plans, see upcoming events, and more.

OUR SERVICES AND GOALS

SERVICE 1 Shape the use and development of New York City to make it more equitable, prosperous, resilient, and sustainable citywide.

- Goal 1a Advance land use proposals for public review that have a positive, citywide impact and help improve equity and/or quality of life for all New Yorkers.
- Goal 1b Advance the creation of market rate and income-restricted housing to tackle the housing crisis and make sure all New Yorkers have access to affordable homes.

SERVICE 2 Foster growth and resiliency through holistic neighborhood planning efforts.

- Goal 2a Advance community-focused land use proposals for public review that promote housing and affordability, economic development, enhanced infrastructure, and sustainability.

SERVICE 3 Manage land use and environmental review processes to facilitate public and private development citywide.

- Goal 3a Conduct timely and thorough review of simple zoning actions, subject to City Planning Commission review.
- Goal 3b Conduct timely and thorough review of zoning actions with City Environmental Quality Review (CEQR) requiring an Environmental Assessment Statement (EAS), subject to City Planning Commission review.
- Goal 3c Conduct timely and thorough review of zoning actions with City Environmental Quality Review (CEQR) requiring an Environmental Impact Statement (EIS), subject to City Planning Commission review.
- Goal 3d Conduct timely and thorough review of non-zoning City projects, subject to City Planning Commission review.
- Goal 3e Conduct timely and thorough review of renewals and South Richmond land use and zoning actions, subject to City Planning Commission review.

SERVICE 4 Prepare information and policy analysis for the public, other government agencies and elected officials.

- Goal 4a Provide quality technical and strategic planning expertise to the public, other City agencies and elected officials to support decision-making.

HOW WE PERFORMED IN FISCAL 2025

SERVICE 1 Shape the use and development of New York City to make it more equitable, prosperous, resilient, and sustainable citywide.

Goal 1a Advance land use proposals for public review that have a positive, citywide impact and help improve equity and/or quality of life for all New Yorkers.

In Fiscal 2025, DCP advanced citywide proposals and studies through 18 information sheets, presentations, and videos, down from the historic high of 91 advanced in Fiscal 2024. This significant reduction is due to the successful passage of Housing Opportunity, which generated most of last year’s materials, including explainers, outreach, illustrated guides, FAQ documents and videos, letters of support, and more. In Fiscal 2025, DCP wrapped up Housing Opportunity materials and created one-pagers, survey results, and videos related to the NYC Industrial Plan. This comprehensive framework by DCP, the Department of Small Business Services (SBS), and New York City Economic Development Corporation (EDC) looks to bolster the development and adaptation of a modern, sustainable industrial economy.

In Fiscal 2025, among the efforts advanced were the launches of the Manhattan Plan and City of Yes for Families. The former is an ambitious proposal to add 100,000 new homes across the borough over the next decade, allowing more people of all income levels to experience everything Manhattan has to offer. The latter is a multi-pronged initiative to help families to live and thrive across the boroughs through zoning proposals to make it easier to co-locate housing and schools, enhancing the Privately Owned Public Spaces (POPS) program to encourage the creation of more playgrounds and public spaces, and improving the accessibility of public transit stations.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
★ Citywide proposals and studies advanced	9	9	26	91	18	↑	↑	Up	Up
★ Critical Indicator	● Equity Indicator	“NA” Not Available		↑↓ Directional Target		* None			

Goal 1b Advance the creation of market rate and income-restricted housing to tackle the housing crisis and make sure all New Yorkers have access to affordable, safe homes.

Land use actions that are advanced by DCP and reviewed by the City Planning Commission (CPC) change the existing rules and regulations for how land is zoned and used. Types of land uses include residential, commercial, and manufacturing. One of DCP’s main goals is to advance land use actions that create new housing. In Fiscal 2025, DCP advanced, and the City Planning Commission reviewed, land use actions from public and private applications that are projected to create a total of 64,523 homes across all five boroughs, a threefold increase from the 20,748 homes projected in Fiscal 2024 and enough to house over 130,000 New Yorkers. Of these homes, 35,181 would be income-restricted and affordable, either through DCP’s Mandatory Inclusionary Housing (MIH) requirement or from a City agency or non-profit funding source. The projected figure for affordable homes projected this fiscal year is over four times the 8,559 affordable homes projected in Fiscal 2024. These increases in homes projected are attributable to the start of public review for four neighborhood plans during Fiscal 2025: the Atlantic Avenue Mixed-Use Plan, the Midtown South Mixed-Use Plan, the Jamaica Neighborhood Plan, and the OneLIC Long Island City Neighborhood Plan. If all are approved, these four plans would generate over 40,000 of total new homes projected, including over 12,000 income-restricted affordable homes.

Other notable Fiscal 2025 projects included in this projection include One45 for Harlem, Manhattan, which would create nearly 970 new homes; Herkimer-Williams, a proposal for East New York, Brooklyn with around 990 new homes; and 102-51 Queens Boulevard, Forest Hills, Queens which would create over 200 new homes. In March 2025, DCP issued its Housing Production Snapshot to inform New Yorkers about how many homes were built in Calendar 2024 as well as where they are located. This snapshot report will continue to offer insight into housing production both at the citywide and neighborhood level each year.

During Fiscal 2025, CPC also approved 27,745 new homes, enough to house over 55,000 New Yorkers. This differs from the number of homes reviewed by the Commission as it captures homes that may have started public review in the previous fiscal year but were approved in this fiscal year.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
★ Homes projected through land use actions reviewed by the City Planning Commission	NA	NA	NA	20,748	64,523	*	*	NA	*
Affordable homes projected through land use actions reviewed by the City Planning Commission	NA	NA	NA	8,559	35,181	*	*	NA	*
Homes approved by the City Planning Commission	NA	NA	NA	NA	27,745	*	*	NA	Up
★ Critical Indicator	⚙️ Equity Indicator	"NA" Not Available		↕️ Directional Target	* None				

SERVICE 2 Foster growth and resiliency through holistic neighborhood planning efforts.

Goal 2a

Advance community-focused land use proposals for public review that promote housing and affordability, economic development, enhanced infrastructure, and sustainability.

DCP advanced and presented 39 of the Agency’s community-focused land use initiatives and materials to the public during Fiscal 2025, a decrease from the 73 presented in Fiscal 2024. This is due to the advancement of several neighborhood plans, as most related materials, such as draft zoning plans, info sheets, and videos, are published during public engagement ahead of the formal public review process. While the number is lower than last year, DCP continued to prioritize these plans to create new and affordable housing, better jobs, more economic activity, and neighborhood investments.

The Atlantic Avenue Mixed-Use Plan, approved by the City Council in May 2025, will bring approximately 4,600 homes, including 1,900 income-restricted, affordable homes, and 2,800 permanent jobs to the Atlantic Avenue corridor in the Brooklyn neighborhoods of Crown Heights and Bedford-Stuyvesant. The plan also includes \$235 million to improve open space and traffic safety, bolster tenant protections, and enhance neighborhood infrastructure and amenities.

The Midtown South Mixed-Use Plan, approved by the City Council in August 2025 but involving materials presented to the public in Fiscal 2025, will create over 9,500 new homes across 42 blocks of Manhattan where housing is largely not allowed today. This plan will ensures that over 2,800 of those homes would be permanently affordable, in accordance with Mandatory Inclusionary Housing (MIH) regulations that require 20-30 percent of new residential floor area to be dedicated as permanently income-restricted affordable housing.

Two plans currently in the public review process are the Jamaica Neighborhood Plan and the OneLIC Long Island City Neighborhood Plan, both located in Queens. The former would spur the construction of 12,000 new homes, including approximately 4,000 permanently income-restricted affordable homes, to a 230-block area of this transit-accessible neighborhood. The plan also includes new commercial and industrial space, creation of 7,000 jobs, \$300 million for sewer improvements, transit access and open space, job training, and more. The OneLIC Long Island City Neighborhood Plan would generate around 14,700 new homes, including 4,000 permanently income-restricted affordable homes, the greatest amount of housing generated by a neighborhood-specific rezoning in at least 25 years. The plan would also facilitate 14,400 more jobs, create a connected waterfront between Gantry Plaza State Park with Queensbridge Park, and deliver other investments.

During Fiscal 2025, DCP also launched public engagement for the White Plains Road Neighborhood Plan, a community-led planning process to deliver homes, jobs, and neighborhood investments along White Plains Road in the Bronx.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
★ Neighborhood proposals and studies advanced	26	14	20	73	39	⬆️	⬆️	Up	Up
★ Critical Indicator	⚙️ Equity Indicator	"NA" Not Available		↕️ Directional Target	* None				

SERVICE 3 Manage land use and environmental review processes to facilitate public and private development citywide.

Goal 3a

Conduct timely and thorough review of simple zoning actions, subject to City Planning Commission review.

DCP reviews all zoning actions that go before the City Planning Commission. Zoning actions are split by type. Simple zoning actions, which can include one or more land use applications, often include authorizations and certifications. Projects have been able to enter public review as simple zoning actions faster in Fiscal 2025 than in previous years due to the Green Fast Track program, which has streamlined environmental review and accelerated the production of climate-friendly, small-and medium-sized affordable housing projects, saving staff time and reducing costs for applicants.

In Fiscal 2025, DCP began public review for 53 projects with simple zoning actions, a decrease from 69 such projects in Fiscal 2024. It took these projects a median of 278 days to enter public review in Fiscal 2025, down nine percent from Fiscal 2024, and 64 percent were able to start public review within 12 months, an improvement from 61 percent in Fiscal 2024, but still below the 70 percent target. DCP was able to improve these numbers due to the successful onboarding and training of new staff.

The Agency set a target for all zoning applications to spend 65 percent or less of the time it takes for the projects to enter public review with DCP, allowing the rest of the time to be spent with the applicant to update their proposal as needed. In Fiscal 2025, simple zoning projects were under DCP review for 64 percent of the time and with applicants for 36 percent of the time before entering public review, similar to the previous year's numbers. DCP will continue to make the review processes more efficient to better achieve application turnaround time targets.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Simple zoning action projects that entered public review	90	76	53	69	53	*	*	Down	*
★ Simple zoning action projects that entered public review within 12 months (%)	81%	78%	57%	61%	64%	70%	70%	Down	Up
Median days for projects to enter public review	NA	NA	NA	307	278	365	365	NA	Down
Time that projects spent with DCP under review before entering public review (%)	NA	NA	NA	61%	64%	65%	65%	NA	Down
Time that projects spent with applicant before entering public review (%)	NA	NA	NA	39%	36%	*	*	NA	*
★ Critical Indicator 🌟 Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None									

Goal 3b

Conduct timely and thorough review of zoning actions with City Environmental Quality Review (CEQR) requiring an Environmental Assessment Statement (EAS), subject to City Planning Commission review.

Zoning actions with City Environmental Quality Review (CEQR) requiring an Environmental Assessment Statement (EAS) are complex projects that can include one or more land use applications and their associated environmental review. This includes zoning map changes, amendments to the zoning resolution, and zoning special permits. As a result of Green Fast Track, some of these projects can now be filed as simple zoning actions, which was not possible in prior years. DCP began public review on 52 projects that require an EAS in Fiscal 2025, nearly equal to the amount in Fiscal 2024. The percentage of these projects that started public review within 15 months of being submitted increased from 32 percent in Fiscal 2024 to 43 percent in Fiscal 2025, a significant year-to-year increase that brings the Agency closer to the 70 percent goal. This marked improvement is due to DCP's ongoing work to clear a backlog of already late projects and its continued efforts to speed up the application review. As the Agency continues to reduce this backlog during Fiscal 2026, DCP expects the number of on-time projects to continue to increase.

In Fiscal 2025, it took a median of 482 days for projects with CEQR requiring an EAS to enter public review, better than the 527 days in Fiscal 2024 but still lagging behind the 456-day target. The ongoing implementation of Green Fast Track is expected to help free up time for staff to review projects that require an EAS. In Fiscal 2025, these projects were under DCP review for 65 percent of the time ahead of public review and with applicants for 35 percent of the time, meeting the target.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Zoning actions with CEQR (EAS) that entered public review	65	58	44	53	52	*	*	Down	*
★ Zoning actions with CEQR (EAS) that entered public review within 15 months (%)	54%	48%	34%	32%	43%	70%	70%	Down	Up
Median days for projects to enter public review	NA	NA	NA	527	482	456	456	NA	Down
Time that projects spent with DCP under review before entering public review (%)	NA	NA	NA	61%	65%	65%	65%	NA	Down
Time that projects spent with applicant before entering public review (%)	NA	NA	NA	39%	35%	*	*	NA	*
★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None									

Goal 3c Conduct timely and thorough review of zoning actions with City Environmental Quality Review (CEQR) requiring an Environmental Impact Statement (EIS), subject to City Planning Commission review.

Zoning actions with City Environmental Quality Review (CEQR) requiring an Environmental Impact Statement (EIS) are complex projects that can include one or more land use applications that must be more deeply analyzed for significant adverse impacts in their associated environmental review. There were 11 projects requiring an EIS that started public review in Fiscal 2025, up from nine in Fiscal 2024. Due to training new staff and the prioritization of neighborhood plans, DCP continued its improvement on the number of projects with an EIS that started public review within 22 months, increasing from 89 percent in Fiscal 2024 to 91 percent in Fiscal 2025, substantially outperforming the target of 70 percent.

In Fiscal 2025, it took a median of 369 days for projects with CEQR requiring an EIS to enter public review, outperforming its 669-day target, but longer than 148 days for Fiscal 2024. This median can be attributed to one outlying project among a low volume of projects in this category that took longer than expected due to its complexity. These EIS projects were under DCP review for 86 percent of time ahead of public review, and with non-DCP applicants for 14 percent of the time. This can be attributed to the fact that many of these complex applications were City-led initiatives with DCP as the lead applicant, and as such, there was no external applicant involved in the review process.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Zoning actions with CEQR (EIS) that entered public review	14	7	3	9	11	*	*	Down	*
★ Zoning actions with CEQR (EIS) that entered public review within 22 months (%)	86%	86%	33%	89%	91%	70%	70%	Neutral	Up
Median days for projects to enter public review	NA	NA	NA	148	369	669	669	NA	Down
Time that projects spent with DCP under review before entering public review (%)	NA	NA	NA	90%	86%	65%	65%	NA	Down
Time that projects spent with applicant before entering public review (%)	NA	NA	NA	10%	14%	*	*	NA	*
★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None									

Goal 3d Conduct timely and thorough review of non-zoning City projects, subject to City Planning Commission review.

Non-zoning City projects are land use actions submitted by public agencies or EDC. They can include individual sitings of City facilities, acquisition of property or office space by the City, housing approvals, business improvement districts, franchises, landmarks and concessions. In Fiscal 2025, DCP began public review on 25 non-zoning City projects, slightly lower than the 34 in Fiscal 2024. However, 100 percent of these projects entered public review within six months, a notable improvement from 74 percent in Fiscal 2024. The median days for non-zoning City projects to enter public review continued to significantly out-perform the 182-day target at 41 days in Fiscal 2025, an improvement from the 50 days in Fiscal 2024.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
City projects (non-zoning) that entered public review	29	32	9	34	25	*	*	Neutral	*
★ City projects (non-zoning) that entered public review within 6 months (%)	90%	84%	89%	74%	100%	70%	70%	Neutral	Up
Median days for projects to enter public review	NA	NA	NA	50	41	182	182	NA	Down
★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None									

Goal 3e Conduct timely and thorough review of renewals and South Richmond land use and zoning actions, subject to City Planning Commission review.

Renewals and South Richmond land use and zoning actions incorporate both renewals citywide and South Richmond School Seat/Subdivision certification projects located in the South Richmond Development Special District (Staten Island). Project renewals include special permits for use (i.e. residential, commercial, manufacturing) or bulk (which determines the maximum size and placement of a building on a zoning lot), subject to terms of expiration. The number of renewals and South Richmond actions reviewed decreased from 19 in Fiscal 2024 to three in Fiscal 2025. This drop was largely due to the approval of South Richmond Zoning Relief in Fiscal 2023, which simplified zoning and removed red tape that had forced small property and homeowners in the district ask for City Planning Commission approvals for even minor changes on their property.

The percentage of renewals and South Richmond actions that began public review within six months in Fiscal 2025 was 67 percent, lower than the 89 percent in Fiscal 2024 but due to only one of the three projects missing this timeframe.

The median number of days for these types of projects to enter public review increased from 89 days in Fiscal 2024 to 205 days in Fiscal 2025, slightly above the 182-day target. Most of the quick, minor actions in this category were made as-of-right through the South Richmond Zoning Relief proposal that was approved in Fiscal 2023, allowing them to bypass the City Planning Commission. The remaining actions subject to CPC approval are now renewals, which historically take longer to advance and are responsible for the higher median days count.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Renewals and South Richmond action projects that entered public review	52	71	56	19	3	*	*	Down	*
★ Renewals and South Richmond action projects that entered public review within 6 months (%)	98%	92%	89%	89%	67%	70%	70%	Down	Up
Median days for projects to enter public review	NA	NA	NA	89	205	182	182	NA	Down
★ Critical Indicator ● Equity Indicator "NA" Not Available ⬆️⬆️ Directional Target * None									

SERVICE 4 Prepare information and policy analysis for the public, other government agencies and elected officials.

Goal 4a Provide quality technical and strategic planning expertise to the public, other City agencies and elected officials to support decision-making.

In Fiscal 2025, DCP publicly presented 425 materials, including planning reports, presentations, datasets, and digital tools, related to land use, housing and zoning issues in New York City, down slightly from the 435 presented in Fiscal 2024. These materials include several analyses of demographic trends, population projections, regional planning newsletters, analysis of NYC's storefront economy, and more.

DCP also fulfilled 1,160 requests for zoning verification letters in Fiscal 2025, a 54 percent increase from the 753 fulfilled in Fiscal 2024. These formal letters provide information about a property's zoning designation and can be requested by building owners for any number of reasons including building financing, redevelopment, or sales. The number of zoning verification letters varies year-to-year based on the needs of individual site owners. Also in Fiscal 2025, DCP completed 2,194

requests made to the Zoning Help Desk, a service where members of the public can call with a land use or zoning-related question and receive a response from a zoning specialist within two business days. This marks an 11 percent decline from the 2,454 fulfilled in Fiscal 2024.

During Fiscal 2025, DCP staff met with New York City Community Boards 393 times, offering assistance in all matters related to land use and zoning, through project presentations, Q&As, training seminars, and more. This number is lower than the exceptionally high 869 meetings in Fiscal 2024, which included multiple sessions in each Community Board related to the three City of Yes initiatives. As the Community Board process for City of Yes was completed ahead of Fiscal 2025, the figure declined to something closer to what the average number of requests would be in a normal year.

In Fiscal 2025, many of DCP’s Community Board meetings focused on providing information and answering questions about the four neighborhood plans that entered public review: the Atlantic Avenue Mixed-Use Plan, the Midtown South Mixed-Use Plan, the Jamaica Neighborhood Plan, and the OneLIC Long Island City Neighborhood Plan.

Performance Indicators	Actual					Target		Trend	
Customer Experience	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
★ Planning information and policy analysis initiatives presented to the public	421	331	469	435	425	⬆	⬆	Up	Up
Zoning verification letter requests fulfilled	NA	NA	NA	753	1,160	*	*	NA	*
Zoning Help Desk requests fulfilled	NA	NA	NA	2,454	2,194	*	*	NA	*
Community Board engagement requests fulfilled	NA	NA	NA	869	393	*	*	NA	*
★ Critical Indicator 🌱 Equity Indicator “NA” Not Available ⬆⬇ Directional Target * None									

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual					Target		Trend	
Customer Experience	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
E-mails responded to within 14 days (%)	66%	76%	97%	96%	93%	85%	85%	Up	Up
Letters responded to within 14 days (%)	100%	58%	100%	77%	100%	50%	50%	Neutral	Up
Completed requests for interpretation	4	18	15	18	9	*	*	Up	*
CORE facility rating	NA	99	99	100	99	90	90	NA	Up
★ Critical Indicator 🌱 Equity Indicator “NA” Not Available ⬆⬇ Directional Target * None									

AGENCY RESOURCES

Resource Indicators	Actual ¹					Plan ²		5yr Trend
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	
Expenditures (\$000,000) ³	\$38.7	\$36.4	\$39.7	\$45.7	\$53.6	\$57.9	\$56.8	Up
Revenues (\$000,000)	\$5.4	\$3.3	\$3.4	\$4.2	\$3.5	\$2.7	\$2.7	Down
Personnel	291	290	320	318	337	375	384	Up
Overtime paid (\$000)	\$55	\$36	\$39	\$38	\$30	\$30	\$32	Down
¹ Actual financial amounts for the current fiscal year are not yet final. Final fiscal year actuals, from the Comptroller’s Comprehensive Annual Financial Report, will be reported in the next PMMR. Refer to the “Indicator Definitions” at nyc.gov/mmr for details. ² Authorized Budget Level ³ Expenditures include all funds “NA” - Not Available * None								

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY24 ¹ (\$000,000)	Modified Budget FY25 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$31.3	\$33.7	
001 - Personal Services	\$28.9	\$31.1	All
003 - Geographic Systems	\$2.4	\$2.6	2a
Other Than Personal Services - Total	\$14.4	\$19.9	
002 - Other Than Personal Services	\$14.1	\$19.6	All
004 - Geographic Systems	\$0.3	\$0.3	2a
Agency Total	\$45.7	\$53.6	

¹Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2024. Includes all funds. ²City of New York Adopted Budget for Fiscal 2025, as of June 2025. Includes all funds. ³Refer to agency goals listed at front of chapter. "NA" Not Available * None

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- The indicator 'Homes approved by the City Planning Commission' was added to Goal 1b. Data prior to Fiscal 2025 will be available in the Fiscal 2026 Mayor's Management Report.

ADDITIONAL RESOURCES

For additional information on items referenced in the narrative, go to:

- City of Yes Zoning Text Amendments:
<https://www.nyc.gov/site/planning/plans/city-of-yes/city-of-yes-overview.page>
- City of Yes for Carbon Neutrality:
<https://www.nyc.gov/site/planning/plans/city-of-yes/city-of-yes-carbon-neutrality.page>
- City of Yes for Economic Opportunity:
<https://www.nyc.gov/site/planning/plans/city-of-yes/city-of-yes-economic-opportunity.page>
- City of Yes for Housing Opportunity:
<https://www.nyc.gov/site/planning/plans/city-of-yes/city-of-yes-housing-opportunity.page>
- Housing Our Neighbors: A Blueprint for Housing and Homelessness:
<https://nyc.gov/housingblueprint>
- Bronx Metro-North Station Area Plan:
<https://www.nyc.gov/content/planning/pages/our-work/plans/bronx/bronx-metro-north-area>
- Atlantic Avenue Mixed-Use Plan:
<http://www.nyc.gov/atlanticavenue>
- Midtown South Mixed-Use Plan:
<https://www.midtownsouthplan.nyc>
- Jamaica Neighborhood Plan:
<https://www.nyc.gov/content/planning/pages/our-work/plans/queens/jamaica-neighborhood-plan>

- OneLIC Long Island City Neighborhood Plan:
<https://www.licplan.nyc/>
- Where We Live NYC:
<https://wherewelive.cityofnewyork.us/>
- NYC Housing Production Snapshot, 2024:
<https://storymaps.arcgis.com/stories/1c9138dc24064b2e8142ff156345a719>
- Storefront Activity in NYC Neighborhoods:
https://www.nyc.gov/assets/planning/downloads/pdf/planning/economy/nyc_dcp_storefront_report_1024.pdf
- Equitable Development Data Explorer:
<https://equitableexplorer.planning.nyc.gov/>
- Community District Profiles:
<https://communityprofiles.planning.nyc.gov>
- Community District Needs Survey:
https://www.nyc.gov/assets/planning/download/pdf/planning-level/community-district-needs/english_survey%20for%20gathering%20input.pdf
- NYC Planning Website:
<http://www.nyc.gov/planning>
- NYC Industrial Plan:
<http://www.nyc.gov/industrialplan>
- The Manhattan Plan:
<https://manhattanplan.nyc/>
- City of Yes for Families:
<https://www.nyc.gov/content/planning/pages/our-work/plans/citywide/city-of-yes-for-families>
- Privately Owned Public Spaces (POPS):
<https://www.nyc.gov/content/planning/pages/our-work/plans/citywide/privately-owned-public-spaces>
- City Planning Commission:
<https://www.nyc.gov/content/planning/pages/commission>
- Mandatory Inclusionary Housing:
<https://www.nyc.gov/content/planning/pages/our-work/plans/citywide/mandatory-inclusionary-housing>
- White Plains Road Neighborhood Plan:
<http://www.nyc.gov/whiteplainsroad>
- South Richmond Zoning Relief:
<https://www.nyc.gov/content/planning/pages/our-work/plans/staten-island/south-richmond-zoning-relief>
- BYTES of the BIG APPLE:
<https://www.nyc.gov/site/planning/data-maps/open-data.page>

For more information on the agency, please visit: www.nyc.gov/dcp.