

DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES

Louis A. Molina, Commissioner



WHAT WE DO

The Department of Citywide Administrative Services (DCAS) makes City government work for all New Yorkers. DCAS' commitment to equity, effectiveness and sustainability guides the work to provide City agencies with the resources and support needed to succeed. DCAS' duties include recruiting, hiring, and training employees; managing 55 public buildings; acquiring, selling and leasing City property; purchasing more than \$1 billion in supplies and equipment each year; overseeing the greenest municipal vehicle fleet in the country; and leading the City's efforts to reduce carbon emissions from government operations.

FOCUS ON EQUITY

DCAS is focused on ensuring that municipal government uplifts and empowers all New Yorkers, by increasing job opportunities through workforce development and evolution; promoting training and development for the City's workforce; advancing sustainability goals; and improving the spaces in which the City provides services to make them more accessible and comfortable for the City employee and constituents who access them every day.

Central to DCAS' equity efforts is building a workforce that reflects the talent and diversity of the communities DCAS serves. In Fiscal 2025, DCAS participated in 308 career outreach events, a 66 percent increase from Fiscal 2024, reaching more than 15,075 participants. While partnering with 73 agencies and Mayor's Offices, DCAS also conducted training and fielded 366 inquiries on the City's Equal Employment Opportunity (EEO) Policy and related City Charter obligations. To support data-informed agency workforce planning, DCAS offers consultations and tools that help agencies effectively interpret and apply workforce metrics. DCAS also reviews agencies' annual EEO plans and quarterly reports detailing progress toward training, recruitment, and retention goals required by local laws and the City Charter. Reinforcing the City's commitment to a diverse and inclusive workforce, City employees completed 364,333 DCAS-provided trainings in equity and inclusion in Fiscal 2025. DCAS further advances workforce diversity through the New York City Government Workforce Profile Report, a comprehensive, data-driven analysis of key demographic and workforce trends across agencies. DCAS also manages the 55-a Program, which enables qualified individuals with disabilities to join the municipal workforce without taking a civil service exam, expanding access to opportunity across City government.

DCAS also demonstrates its commitment to equity through the City's growing electric vehicle (EV) charging network. To advance environmental justice, DCAS has pledged to install at least 50 percent of its fast-charging infrastructure in New York State-designated disadvantaged communities (DACs), areas that experience a disproportionate burden of negative environmental and public health effects, as well as socioeconomic disadvantages. Prioritizing these communities not only supports the expansion of the EV fleet, it also contributes to cleaner air for City residents and employees. Of the 90 fast-charging ports installed in Fiscal 2025, 47 were located in DACs.

DCAS remains firmly committed to advancing diversity and inclusion in all aspects of City procurement, through the expansion of contracting opportunities for City-certified Minority and Women-owned Business Enterprises (M/WBEs). In support of the City's goal of awarding \$60 billion in contracts to M/WBEs by 2030, DCAS continues to develop and implement innovative strategies, including the use of the M/WBE Small Purchase Method, that promote equitable access for underrepresented groups. In Fiscal 2025, DCAS awarded 70 contracts, totaling nearly \$16.5 million, to City-certified M/WBEs through the M/WBE Small Purchase Method, nearly doubling the value awarded in Fiscal 2024. DCAS also participated in 31 M/WBE networking events and hosted 255 one-on-one meetings with potential M/WBE partners, an increase of 17 percent in Fiscal 2025 over Fiscal 2024, showcasing its commitment to fostering new relationships and introducing vendors to the wide array of services DCAS provides.

OUR SERVICES AND GOALS

SERVICE 1 Help City agencies fulfill their workforce needs.

- Goal 1a Increase the public's access to information about employment opportunities in City government.
 - Goal 1b Ensure a competitive and diverse candidate pool for City employment opportunities.
 - Goal 1c Ensure timely administration of civil service exams.
 - Goal 1d Provide a wide range of training opportunities.
-

SERVICE 2 Manage and operate properties owned and leased by the City.

- Goal 2a Improve cleanliness and maintenance ratings for non-court DCAS-managed facilities.
 - Goal 2b Meet timeliness standards for in-house trade shop construction and repair work.
 - Goal 2c Consolidate and reduce City office space.
-

SERVICE 3 Manage the City's surplus real and personal property.

- Goal 3a Maximize revenue from the sale of real property, surplus goods and savings from the reallocation of usable surplus items.
-

SERVICE 4 Procure goods and select services for City agencies.

- Goal 4a Maximize competition in the procurement process.
 - Goal 4b Use citywide buying power to achieve and maximize best value for goods and services.
 - Goal 4c Promote equitable contracting and procurement opportunities.
-

SERVICE 5 Manage energy use by City agencies.

- Goal 5a Maximize citywide efforts to monitor and reduce energy use to reach greenhouse gas reduction goals.
 - Goal 5b Reduce the energy-related carbon footprint of City buildings.
 - Goal 5c Increase the City's renewable energy capacity.
-

SERVICE 6 Manage the City's fleet and fuel resources.

- Goal 6a Reduce fuel use and emissions.
- Goal 6b Optimize fleet resources to meet agency needs.

HOW WE PERFORMED IN FISCAL 2025

SERVICE 1 Help City agencies fulfill their workforce needs.

Goal 1a Increase the public’s access to information about employment opportunities in City government.

Employment applications submitted via the Jobs NYC website increased by nearly 29 percent in Fiscal 2025, reaching a record 1,770,614, beating the previous record of 1,373,696 in Fiscal 2024. This rise reflects DCAS’ various recruitment efforts and ongoing commitment to breaking down barriers to City employment, including prioritizing relevant work experience and practical skills over formal education requirements, an effort that began in Fiscal 2023. Applications for DCAS-administered civil service exams also rose sharply, up 47 percent, from 112,994 in Fiscal 2024 to 166,000 in Fiscal 2025. Exams offered in Fiscal 2025 included titles such as Firefighter, Police Officer, and Associate Staff Analyst, which have historically drawn large applicant pools.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
★ Applications received for all DCAS civil service exams	75,489	164,942	119,599	112,944	166,000	*	*	Up	*
Employment applications received via Jobs NYC	369,926	604,373	736,011	1,373,696	1,770,614	*	*	Up	Up
★ Critical Indicator	● Equity Indicator	“NA” Not Available	↕ Directional Target	* None					

Goal 1b Ensure a competitive and diverse candidate pool for City employment opportunities.

In Fiscal 2025, nearly two-thirds of new hires at mayoral City agencies identified as people of color, reflecting continued progress towards a more inclusive municipal workforce. In Fiscal 2025, 58 percent of new hires identified as male, which may be the result of increased hiring in job titles with historically higher male representation, such as City Park Worker, Police Officer, and Sanitation Worker. While hiring needs change from year to year, DCAS continues to support City agencies in recruiting a workforce that reflects the diversity of New York City. By identifying and cultivating internal talent, DCAS helps shape the City’s future leadership. Beyond recruitment, DCAS assists agencies in analyzing employee demographic trends by providing timely, actionable metrics to inform EEO efforts. These efforts include quarterly demographic reports summarizing incumbents, new hires, promotions, separations, and areas of underrepresentation by race/ethnicity and gender. DCAS also offers training to help agencies interpret these reports and apply best practices in identifying, recruiting, and hiring diverse talent aligned with their stated diversity goals.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
★ ● New hires — Asian/Pacific Islander (%)	8.9%	11.5%	10.5%	12.8%	11.7%	*	*	Up	*
★ ● New hires — Black (%)	26.6%	25.1%	30.2%	29.6%	28.8%	*	*	Up	*
★ ● New hires — Hispanic (%)	20.9%	22.6%	21.4%	21.5%	20.7%	*	*	Neutral	*
★ ● New hires — Some other race (%)	2.5%	2.2%	3.0%	2.9%	2.8%	*	*	Up	*
★ ● New hires — White (%)	30.1%	26.5%	22.6%	19.7%	20.4%	*	*	Down	*
★ ● New hires — Race/ethnicity: Prefer not to say or unknown (%)	10.9%	12.1%	12.3%	13.5%	15.5%	*	*	Up	*
★ ● New hires — Female (%)	38.5%	45.1%	46.2%	47.5%	40.6%	*	*	Neutral	*
★ ● New hires — Male (%)	60.8%	54.2%	52.7%	51.4%	58.0%	*	*	Neutral	*
★ ● New hires — Other gender (%)	0.3%	0.2%	0.4%	0.5%	0.4%	*	*	Up	*
★ ● New hires — Gender: Prefer not to say or unknown (%)	0.4%	0.6%	0.8%	0.6%	1.0%	*	*	Up	*
★ Critical Indicator	● Equity Indicator	“NA” Not Available	↕ Directional Target	* None					

Goal 1c Ensure timely administration of civil service exams.

The median time from exam administration to results completion for DCAS-administered exams was 158 business days in Fiscal 2025, a 14 percent increase from 139 business days in Fiscal 2024. The increase is due to the high number of Qualified Incumbent Exams (fully automated exams for current, provisional City employees seeking permanent appointment in the same job title) conducted in Fiscal 2024, a practice not repeated in Fiscal 2025. Despite the increase in completion times in Fiscal 2025, the metric remains 20 percent below the target benchmark of 197 business days. DCAS continues to advance efforts to streamline and automate the exam process, aiming to reduce cycle times and accelerate results delivery.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
★ Median time from exam administration to exam results completion for DCAS-administered exams (business days)	216	167	149	139	158	197	197	Down	Down
Civil service exams open for filing by DCAS	173	178	200	205	186	185	185	Up	*
★ Critical Indicator	🌟 Equity Indicator	“NA” Not Available	⬆️⬇️ Directional Target	* None					

Goal 1d Provide a wide range of training opportunities.

Participation in DCAS managerial and professional development programs rose 42 percent in Fiscal 2025, increasing from 13,208 to 18,769 City employees, the highest level in the past five fiscal years. This growth was catalyzed by the return of the DCAS Learning Expo in December 2024, which offered two weeks of dynamic workshops and cross-functional learning opportunities for employees across all roles and professional areas.

In early Fiscal 2025, DCAS launched NYCityLearn, a new learning management system designed to enhance and broaden access to training and development opportunities for City employees. While still easily exceeding targets, the 16 percent decline in equity and inclusion trainings, and the 15 percent drop in mandatory trainings in equity and inclusion, reflects technical issues identified with implementation of the new system and change management related to the user experience. DCAS is working to resolve these issues to ensure higher completion rates. As the technical issues resolve, DCAS expects the number of completed trainings to increase in Fiscal 2026.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Average rating for professional development training sessions (%)	93%	94%	93%	92%	90%	92%	92%	Neutral	Up
🌟 Trainings completed by City employees/participants in managerial and professional development	5,697	8,629	12,161	13,208	18,769	10,377	10,377	Up	Up
🌟 Trainings completed by City employees/participants in equity and inclusion	202,329	282,562	421,969	435,996	364,333	284,995	284,995	Up	Up
– Mandatory trainings completed by City employees/participants in equity and inclusion	183,638	276,779	410,104	410,653	349,481	268,429	268,429	Up	Up
★ Critical Indicator	🌟 Equity Indicator	“NA” Not Available	⬆️⬇️ Directional Target	* None					

SERVICE 2 Manage and operate properties owned and leased by the City.

Goal 2a Improve cleanliness and maintenance ratings for non-court DCAS-managed facilities.

The average satisfaction rating for non-court DCAS-managed space in Fiscal 2025 was 68 percent, a nine percentage point improvement from 59 percent in Fiscal 2024. This increase reflects two key changes implemented in Fiscal 2025. First, DCAS addressed tenant concerns with a focused plan to improve services, even with limited staff and resources. Second, DCAS revised its tenant survey to better align with the checklist used by the New York State Office of Court Administration. The survey now rates most items on a three-point scale, Adequate (highest), Marginal, and Inadequate (lowest), with overall performance calculated as a percentage.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
★ Average building cleanliness and condition rating for DCAS-managed space (non-court) (%)	NA	72%	62%	59%	68%	72%	72%	NA	Up
CORE facility rating	NA	100	99	100	100	95	95	NA	Up
★ Critical Indicator	● Equity Indicator	“NA” Not Available	↕↔ Directional Target	* None					

Goal 2b Meet timeliness standards for in-house trade shop construction and repair work.

DCAS completed 8,516 trade shop work orders during Fiscal 2025, an increase of nearly seven percent from Fiscal 2024. DCAS Trade Shops work orders have steadily increased each year after the onset of the COVID-19 pandemic in 2020, while work order completion times remain consistent with previous reporting periods. In-house trade shop work orders completed within 30 days remained at 96 percent, over 20 percentage points above the target.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
★ In-house trade shop work orders completed within 30 days (%)	84%	NA	95%	96%	96%	75%	75%	NA	Up
Average time to complete in-house trade shop work orders (days)	5.0	5.9	6.1	4.5	4.3	7.0	7.0	Down	Down
Completed in-house trade shop work orders	6,951	7,513	7,698	7,971	8,516	7,000	7,000	Up	Up
★ Critical Indicator	● Equity Indicator	“NA” Not Available	↕↔ Directional Target	* None					

Goal 2c Consolidate and reduce City office space.

In Fiscal 2025, the City executed 33 lease transactions through new agreements, renewals, and amendments, encompassing 2.9 million square feet of private space. Only nine percent addressed new leasing needs, while 55 percent supported renewals or program relocations, and 36 percent involved lease amendments. The Fiscal 2025 share of new leasing needs is a significant drop from Fiscal 2024, when 31 percent of leases resulted from new needs. These results underscore the ongoing efforts by the City and DCAS to right-size the office portfolio by limiting new leases and maximizing the use of existing space.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Lease-in agreements executed	47	29	32	35	33	*	*	Down	*
Square footage associated with executed lease-in agreements (000)	1,880	1,136	2,535	2,884	2,938	*	*	Up	*
★ Critical Indicator	● Equity Indicator	“NA” Not Available	↕↔ Directional Target	* None					

SERVICE 3 Manage the City's surplus real and personal property.

Goal 3a Maximize revenue from the sale of real property, surplus goods and savings from the reallocation of usable surplus items.

Revenue from auto auctions totaled nearly \$5.9 million in Fiscal 2025, exceeding the target of about \$5.7 million. Nonetheless, the Fiscal 2025 figure represents a 35 percent decline compared with Fiscal 2024, when revenue surpassed \$9 million. Due to spending reductions, the City replaced fewer older vehicles, leading to fewer auctions. The downturn in auto auction activity resulted in a corresponding 31 percent decline in overall surplus goods revenue, as auto auctions comprise the bulk of these proceeds.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Lease revenue generated (\$000)	\$42,652	\$38,818	\$46,606	\$44,193	\$42,021	\$41,041	\$38,794	Neutral	*
★ Revenue generated from the sale of surplus goods (\$000)	\$15,656	\$8,617	\$13,740	\$10,392	\$7,192	\$7,893	\$7,893	Down	*
– Revenue generated from auto auctions (\$000)	\$14,722	\$6,538	\$11,818	\$9,046	\$5,859	\$5,692	\$5,692	Down	*

★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None

SERVICE 4 Procure goods and select services for City agencies.

Goal 4a Maximize competition in the procurement process.

In Fiscal 2025, the DCAS Bureau of Quality Assurance deemed 526 items non-compliant in inspections, marking a near 27 percent decrease from 718 items in Fiscal 2024. Despite the reduction in non-compliant items, the dollar value of cost avoidance rose slightly, from \$4.6 million in Fiscal 2024 to \$5.2 million in Fiscal 2025. This increase reflects a shift in the type of automotive items assessed. While Fiscal 2024 included a high volume of lower-value items, such as lighting, and graphics for New York Police Department vehicles, the automotive items inspected in Fiscal 2025 were of higher value on average.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
★ Average number of bidders per bid	4.0	3.2	3.5	4.4	4.4	3.4	3.4	Up	*
Mayoral agency spending on goods against DCAS master contracts (%)	55%	67%	87%	90%	87%	*	*	Up	*
Mayoral agency spending on services against DCAS master contracts (%)	16%	13%	16%	17%	15%	*	*	Neutral	*
Inspections deemed non-compliant	550	460	557	718	526	*	*	Up	*
Value of cost avoidance (\$000)	\$17,908	\$6,157	\$4,973	\$4,633	\$5,207	*	*	Down	*

★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None

Goal 4b Use citywide buying power to achieve and maximize best value for goods and services.

The value of goods and services purchased declined to \$1.718 billion in Fiscal 2025, down eight percent from \$1.844 billion in Fiscal 2024. Reduced spending on asylum-related services and emergency response efforts drove the decrease.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Value of goods and services purchased (\$000,000)	\$1,179	\$1,141	\$1,272	\$1,884	\$1,718	*	*	Up	*
Average time to fulfill an agency requisition (days)	13	3	4	3	3	*	*	Down	Down

★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None

Goal 4c Promote equitable contracting and procurement opportunities.

DCAS achieved record levels of M/WBE engagement and procurement, reaffirming its commitment to advancing the City's goal of expanding opportunities for minority and women-owned businesses to partner with the City. In Fiscal 2025, DCAS awarded 70 contracts to M/WBEs worth \$16.5 million, nearly double the value from Fiscal 2024, through the M/WBE Small Purchase Method. This significant increase reflects the targeted efforts of the DCAS Office of Citywide Procurement to set utilization goals, identify procurement opportunities, and connect with qualified M/WBE vendors. Also, by raising the maximum threshold for the M/WBE Small Purchase Method to \$1.5 million, the City permitted the awarding of M/WBE Small Purchase Contracts with higher values, contributing to the increase.

Driven by the commitment of DCAS' M/WBE Program to expand vendor participation, and supported by inter-agency networking events and increased peer-to-peer referrals within the vendor community, M/WBE one-on-one meetings rose by 17 percent, from 218 in Fiscal 2024 to 255 in Fiscal 2025, substantially surpassing the target of 180.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
M/WBE Small Purchase Method Contracts	47	54	50	59	70	*	*	Up	Up
Value of M/WBE Noncompetitive Small Purchase awards (\$000)	\$4,898	\$4,222	\$7,599	\$7,945	\$16,498	*	*	Up	Up
M/WBE one-on-one vendor meetings	120	176	141	218	255	180	180	Up	Up
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None									

SERVICE 5 Manage energy use by City agencies.

Goal 5a Maximize citywide efforts to monitor and reduce energy use to reach greenhouse gas reduction goals.

The City purchased a total of 28.5 trillion British Thermal Units (BTUs) of energy from local utilities across electricity, natural gas, and steam in Fiscal 2025. This fiscal year had a lower number of cooling but a higher number of heating degree days (a measure used to estimate energy requirements for cooling or heating) than in Fiscal 2024. Total energy consumption in City buildings in Fiscal 2025 was higher than in Fiscal 2024. The shares of electricity, steam, and natural gas purchased in Fiscal 2025 were similar to Fiscal 2024.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Electricity purchased (billions of kilowatt hours)	3.7	4.0	3.9	3.9	3.9	*	*	Neutral	*
Total energy purchased (trillions of British thermal units)	28.0	28.9	27.8	27.8	28.5	*	*	Neutral	Down
– Electricity (%)	45.3%	47.0%	47.8%	47.1%	47.1%	*	*	Neutral	*
– Natural gas (%)	48.0%	46.7%	46.1%	46.1%	46.2%	*	*	Neutral	*
– Steam (%)	6.7%	6.3%	6.1%	6.1%	6.7%	*	*	Neutral	*
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None									

Goal 5b Reduce the energy-related carbon footprint of City buildings.

The Climate Mobilization Act (CMA) of 2019 requires the City to reduce overall greenhouse gas (GHG) emissions by 40 percent by Fiscal 2025 and by 50 percent by Fiscal 2030, versus a Fiscal 2006 baseline. Those actions are key milestones toward achieving citywide carbon neutrality by 2050 and demonstrate the City's strong commitment to fighting climate change. Over the past five fiscal years, DCAS completed more than 3,200 energy efficiency projects across 1,700 distinct public facilities, resulting in estimated annual GHG reductions exceeding 188,000 metric tons, the equivalent to removing more than 41,000 typical passenger vehicles from the road.

In Fiscal 2025, DCAS delivered 713 energy efficiency projects across City facilities, an achievement projected to eliminate 60,407 metric tons of greenhouse gas emissions annually. That is equivalent to removing nearly 13,000 passenger vehicles from New York City's streets. This achievement marks a five-year high in annual emissions reduction and nearly doubles the gains achieved in Fiscal 2024, reflecting DCAS' sustained momentum and precision in executing climate-forward upgrades at scale.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Annual estimated reduction in greenhouse gas emissions from all energy projects (metric tons)	32,196	34,591	30,596	30,558	60,407	50,000	50,000	Up	*
★ Cumulative estimated reduction in greenhouse gas emissions from all energy projects (metric tons)	306,407	340,998	371,594	402,152	462,559	453,650	503,650	Up	Up
Annual estimated avoided energy cost from all energy projects (\$000,000)	\$9.29	\$8.97	\$7.31	\$12.40	\$13.66	\$12.80	\$12.80	Up	*
Cumulative estimated avoided energy cost from all energy projects (\$000,000)	\$110.04	\$119.01	\$126.31	\$138.71	\$152.37	\$146.61	\$159.41	Up	Up
Annual energy retrofit/conservation projects completed	866	546	501	589	713	*	*	Down	*
Cumulative energy retrofit/conservation projects completed	3,874	4,420	4,921	5,510	6,223	*	*	Up	Up
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None									

Goal 5c Increase the City's renewable energy capacity.

An essential component of achieving the City's greenhouse gas emission reduction goals is the deployment of clean energy technologies at municipal facilities. At the end of Fiscal 2025, the City has installed 31.31 megawatts of solar capacity, a nearly 30 percent increase over the prior fiscal year and a 123 percent increase since Fiscal 2021. This expansion includes the completion of New York City's largest collection of solar arrays, installed atop 104 City schools. DCAS is also developing more than 38 megawatts of new solar projects and will continue planning, procurement, and implementation efforts in Fiscal 2026.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Cumulative installed solar capacity (megawatts)	14.06	16.76	21.94	24.17	31.31	*	*	Up	Up
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None									

SERVICE 6 Manage the City's fleet and fuel resources.

Goal 6a Reduce fuel use and emissions.

DCAS demonstrates its commitment to sustainability through the NYC Clean Fleet Plan, which set a bold goal to reduce greenhouse gas emissions from the City fleet by 50 percent by Calendar 2025, a promise kept. Moreover, DCAS currently operates the largest electric fleet in New York State and is working to implement Local Law 140 of 2023, which calls for the full electrification of the City fleet by 2038, subject to commercial availability and reliability. The proportion of electric vehicles in the citywide fleet rose by seven percent and by 11 percent within the DCAS-managed fleet. Hybrid and alternative-fuel vehicles hit record highs, making up 77 percent of the citywide fleet and 91 percent of the DCAS-managed fleet. The remaining traditional gas-powered vehicles are mostly police and emergency response units. However, since Fiscal 2020, most newly purchased police patrol and utility vehicles have been hybrid models. In accordance with Local Law 38 of 2005, every vehicle acquired in Fiscal 2025 earned the highest possible emissions rating for both the citywide and DCAS-managed fleets. To advance fleet electrification, DCAS installed 221 electric vehicle charging ports in Fiscal 2025, down from 346 the prior fiscal year. In light of staffing limitations, DCAS prioritized Level 3 fast charger deployment during Fiscal 2025, reducing the scope of Level 2 overnight charger installations. This strategic shift ensures efficient charging access for pickup trucks, vans, and law enforcement EVs, which depend more heavily on fast charging than standard sedans.

Building on its leadership in reducing greenhouse gas emissions, DCAS reached a major sustainability milestone in October 2024. New York City became the first major East Coast municipality to fully transition its fleet of heavy-duty and off-road vehicles to renewable diesel. This achievement prevents 162 million pounds of global carbon dioxide emissions from entering the atmosphere each year and marks a key step toward cleaner, more climate-conscious City operations.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
★ Hybrid or alternative fuel vehicles in the citywide fleet (%)	67%	68%	71%	75%	77%	76%	79%	Up	Up
– Hybrid or alternative fuel vehicles in the DCAS-managed fleet (%)	82%	82%	86%	88%	91%	90%	92%	Up	Up
★ Vehicles with highest emission ratings purchased pursuant to Local Law 38 in the citywide fleet (%)	100%	100%	100%	100%	100%	100%	100%	Neutral	Up
– Vehicles with highest emission ratings purchased pursuant to Local Law 38 in DCAS-managed fleet (%)	100%	100%	99%	100%	100%	100%	100%	Neutral	Up
Electric vehicles in the citywide fleet	3,139	3,477	4,646	5,198	5,569	5,500	6,000	Up	Up
– Electric vehicles in the DCAS-managed fleet	596	612	909	975	1,082	1,050	1,120	Up	Up
Biofuel used in diesel (%)	10%	11%	11%	68%	94%	95%	95%	Up	Up
Electric vehicle charging ports installed	98	158	507	346	221	300	250	Up	Up
Cumulative electric vehicle charging ports installed	1,061	1,094	1,538	1,865	2,072	2,100	2,250	Up	Up

★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None

Goal 6b Optimize fleet resources to meet agency needs.

In Fiscal 2025, the City achieved an in-service rate of 87 percent citywide and 98 percent for the DCAS-managed fleet. While the DCAS-managed fleet met its performance target, the citywide fleet fell short by three percentage points. Several factors contributed to this decline, including a high average fleet age, driven by reduced expense funding for electric vehicle replacements, and ongoing supply chain disruptions, which held up new vehicle procurement. Staffing reductions in mechanic roles also negatively affected the overall in-service rate.

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Fleet in-service rate citywide (%)	92%	90%	88%	88%	87%	90%	90%	Neutral	Up
– Fleet in-service rate for DCAS-managed fleet (%)	98%	98%	97%	98%	98%	98%	98%	Neutral	Up

★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Workplace injuries reported	25	33	28	31	38	*	*	Up	Down
Accidents involving the public in DCAS-managed properties	15	17	25	12	12	*	*	Down	Down
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None									

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual					Target		Trend	
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	5-Year	Desired Direction
Customer Experience									
Letters responded to within 14 days (%)	54%	85%	100%	100%	100%	*	*	Up	Up
E-mails responded to within 14 days (%)	67%	90%	97%	96%	96%	*	*	Up	Up
Average wait time to speak with a customer service agent (minutes:seconds)	NA	NA	4:56	5:30	2:00	*	*	NA	Down
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None									

AGENCY RESOURCES

Resource Indicators	Actual ¹					Plan ²		5yr Trend
	FY21	FY22	FY23	FY24	FY25	FY25	FY26	
Expenditures (\$000,000) ³	\$1,667.3	\$1,532.7	\$1,623.6	\$1,823.5	\$2,032.0	\$2,098.5	\$1,774.7	Up
Revenues (\$000,000)	\$67.5	\$63.3	\$73.4	\$72.3	\$65.2	\$62.6	\$61.7	Neutral
Personnel	2,243	2,063	2,068	2,111	2,097	2,591	2,597	Neutral
Overtime paid (\$000,000)	\$23.4	\$28.0	\$28.7	\$30.0	\$23.6	\$22.7	\$22.5	Neutral
Capital commitments (\$000,000)	\$233.2	\$48.5	\$168.7	\$101.6	\$147.1	\$297.9	\$240.9	Down

¹Actual financial amounts for the current fiscal year are not yet final. Final fiscal year actuals, from the Comptroller's Comprehensive Annual Financial Report, will be reported in the next PMMR. Refer to the "Indicator Definitions" at nyc.gov/mmr for details. ²Authorized Budget Level ³Expenditures include all funds "NA" - Not Available * None

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency’s goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the ‘Applicable MMR Goals’ column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY24 ¹ (\$000,000)	Modified Budget FY25 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$224.9	\$234.9	
001 - Human Capital	\$24.6	\$29.0	1a, 1b, 1c, 1d
005 - Board of Standards and Appeals	\$2.6	\$2.6	*
100 - Executive and Operations Support	\$33.1	\$34.9	All
200 - Division of Administration and Security	\$15.2	\$14.9	All
300 - Asset Management – Public Facilities	\$110.8	\$107.8	2a, 2b, 2c, 3a
400 - Office of Citywide Purchasing	\$11.2	\$11.9	3a, 4a, 4b
500 - Division of Real Estate Services	\$12.0	\$15.2	3a
600 - External Publications and Retailing	\$2.9	\$3.0	*
700 - Energy Management	\$8.2	\$11.2	5a, 5b, 5c
800 - Citywide Fleet Services	\$4.4	\$4.4	3a, 6a, 6b
Other Than Personal Services - Total	\$1,598.6	\$1,797.0	
002 - Human Capital	\$6.7	\$9.9	1a, 1b, 1c, 1d
006 - Board of Standards and Appeals	\$0.1	\$0.1	*
190 - Executive and Operations Support	\$9.2	\$7.1	All
290 - Division of Administration and Security	\$41.6	\$45.9	All
390 - Asset Management – Public Facilities	\$220.1	\$238.4	2a, 2b, 2c, 3a
490 - Office of Citywide Purchasing	\$319.2	\$344.3	3a, 4a, 4b
590 - Division of Real Estate Services	\$1.6	\$6.0	3a
690 - External Publications and Retailing	\$0.8	\$0.8	*
790 - Energy Management	\$908.1	\$1,054.7	5a, 5b, 5c, 6a, 6b
890 - Citywide Fleet Services	\$91.3	\$89.7	3a, 6a, 6b
Agency Total	\$1,823.5	\$2,032.0	

¹Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2024. Includes all funds. ² City of New York Adopted Budget for Fiscal 2025, as of June 2025. Includes all funds. ³ Refer to agency goals listed at front of chapter. “NA” Not Available * None

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- Anomalies in the Fiscal 2024 Goal 1b data source prompted the revision of the historical values for those indicators.
- Service 2 was renamed from 'Manage and operate City-owned office buildings' to 'Manage and operate properties owned and leased by the City' to more accurately reflect the responsibilities of DCAS.
- DCAS updated the tenant survey used to measure 'Average building cleanliness and condition rating for DCAS-managed space (non-court) (%)' to align with the checklist used by the New York State Office of Court Administration. The survey now rates most items on a three-point scale, Adequate (highest), Marginal, and Inadequate (lowest), with overall performance calculated as a percentage.
- The Fiscal 2026 target for 'Lease revenue generated (\$000)' was revised from \$41,041 to \$38,794.
- The historical values for the indicators 'Annual Estimated Reduction in GHG Emissions from All Energy Projects (MTCO₂e),' 'Cumulative Estimated Reduction in GHG Emissions from All Energy Projects,' 'Annual Estimated Avoided Energy Cost from All Energy Projects,' and 'Cumulative Estimated Avoided Energy Costs from All Energy Projects,' were revised for several reasons. First, updated greenhouse gas emission coefficients from the Mayor's Office of Climate and Environmental Justice were applied retroactively to all past fiscal years, with particularly notable impacts on data for Fiscal 2022 and 2023. These coefficients measure the "carbon intensity" of the electricity grid, i.e., the amount of CO₂e emitted per unit of electricity consumed. Because the carbon intensity increased in Calendar 2022 and Calendar 2023 compared with previous estimates, the revised coefficients led to upward adjustments in GHG reductions for these indicators. Essentially, as the grid became more carbon-intensive, the relative impact of electricity-saving projects grew, resulting in greater estimated reductions than previously reported. Moreover, the final closeout of certain energy retrofit projects prompted revisions in both the estimated energy and GHG reductions, while updates to project substantial completion dates caused some metrics to shift to different fiscal years. Third, DCAS improved its data collection methods for legacy projects, increasing the accuracy and completeness of project reporting. These project final closeouts and data collection improvements also resulted in revised historical values for the indicators 'Annual Energy Retrofit/Conservation Projects Completed,' 'Cumulative Energy Retrofit/Conservation Projects Completed,' and 'Cumulative Installed Solar Capacity.'
- The Fiscal 2026 target for '– Hybrid or alternative fuel vehicles in the DCAS-managed fleet (%)' was revised from 91 percent to 92 percent.
- The Fiscal 2026 target for 'Electric vehicles in the DCAS-managed fleet' was revised from 1,100 to 1,120.
- The Fiscal 2026 target for 'Electric vehicle charging ports installed' was revised from 300 to 250.
- The Fiscal 2026 target for 'Cumulative electric vehicle charging ports installed' was revised from 2,400 to 2,250.
- The Fiscal 2026 target for 'Fleet in-service rate for DCAS-managed fleet (%)' was revised from 89 percent to 98 percent.

ADDITIONAL RESOURCES

For additional information go to:

- 55-a Program:
www.nyc.gov/site/dcas/employment/55-a-program.page
- Annual and Monthly Civil Service Exam Schedule:
www.nyc.gov/site/dcas/employment/how-can-you-find-upcoming-exams.page
- CityStore Online:
061e33-3.myshopify.com/
- DCAS Citywide Learning & Development:
www.nyc.gov/site/dcas/agencies/citywide-training-and-development.page
- DCAS data sets on the NYC Open Data Portal:
bit.ly/DCASOpenData
- DCAS electric vehicle charging network:
www.nyc.gov/site/dcas/agencies/fleet-sustainability.page
- DCAS Energy Management Reports and Publications:
www1.nyc.gov/site/dcas/agencies/energy-reports-and-publications.page
- DCAS M/WBE Program:
www.nyc.gov/site/dcas/business/m-wbe-program.page
- DCAS newsletter sign-up:
www.nyc.gov/site/dcas/about/citywide-administrative-services-newsletter-sign-up.page
- DCAS Office of Citywide Recruitment upcoming outreach events:
www1.nyc.gov/site/dcas/agencies/office-of-citywide-recruitment.page
- DCAS surplus goods auctions:
www.nyc.gov/site/dcas/business/surplus-sales.page
- EEO-4 reports to the U.S. Equal Employment Opportunity Commission and Workforce Profile Report:
www1.nyc.gov/site/dcas/reports/EEO-4-Reports.page
- Fleet vehicle auctions:
www.nyc.gov/site/dcas/business/vehicle-auction.page
- Follow DCAS on Facebook:
www.facebook.com/NYCDCAS
- Follow DCAS on Instagram:
www.instagram.com/nycdcas
- Follow DCAS on LinkedIn:
www.linkedin.com/company/801129
- Follow DCAS on X (formerly known as Twitter):
twitter.com/NYCDCAS

- Follow DCAS on YouTube:
www.youtube.com/@dcasnyc
- Inside Citywide Podcast:
www.nyc.gov/site/dcas/about/inside-citywide-podcast.page
- Internships and Fellowships with the City:
www.nyc.gov/site/dcas/employment/internship-and-fellowships.page
- Jobs NYC:
cityjobs.nyc.gov/
- NYC Clean Fleet Plan Update:
www.nyc.gov/assets/dcas/downloads/pdf/fleet/nyc-dcas-clean-fleet-update-report-2024.pdf
- NYC Demand Response Program:
www.nyc.gov/site/dcas/agencies/demand-response.page
- NYC Equal Employment Opportunity Policy:
www.nyc.gov/assets/dcas/downloads/pdf/agencies/nyc_eeo_policy.pdf
- NYC Fleet Newsletter:
www1.nyc.gov/site/dcas/agencies/fleet-news.page
- NYC Workforce Profile Reports:
www1.nyc.gov/site/dcas/reports/workforce-reports.page
- Online Application System (OASys):
www.nyc.gov/examsforjobs
- Private Space Leased by the City:
www.nyc.gov/site/dcas/business/private-space-leased-by-the-city.page
- The Social Indicators and Equity Report, EquityNYC:
equity.nyc.gov

For more information on the agency, please visit: www.nyc.gov/dcas.