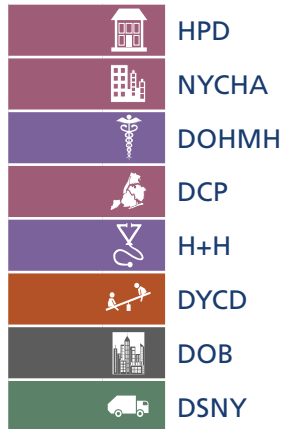


Collaborating
to Deliver
Results

HOUSING OUR NEIGHBORS: A BLUEPRINT FOR HOUSING AND HOMELESSNESS

PARTNER AGENCIES & OFFICES



New York
City Housing
Development
Corporation

Department of
Social Services

Mayor's Office
of Climate and
Environmental
Justice

Mayor's Office
to Protect
Tenants

Mayor's Office
of Housing
Recovery
Operations

The Mayor's
Office to End
Domestic and
Gender-Based
Violence

INTRODUCTION

Housing our Neighbors: A Blueprint for Housing and Homelessness (the Blueprint), takes a holistic approach to the housing crisis in New York City, prioritizing access to affordable, high-quality housing for all New Yorkers, including households experiencing homelessness, New York City Housing Authority (NYCHA) residents, families, single New Yorkers, renters, and homeowners. Increasing the supply of housing, affordable housing especially, will always be paramount to this City. But the strategies indicated in the Blueprint need to be executed with a keen focus on racial equity, a determination to serve the most vulnerable New Yorkers, and a comprehensive approach to help New Yorkers and their communities thrive.

Since the Blueprint's launch, dozens of City agencies and offices have collaborated to provide the housing solutions that New Yorkers need. This includes more than \$26 billion investment in the creation and preservation of affordable homes, including an investment of \$2 billion in capital funds across Fiscal 2025 and Fiscal 2026 to the New York City Department of Housing Preservation and Development (HPD) and NYCHA's capital budgets. In Fiscal 2024, the City financed a combined 28,944 affordable and public housing units through new construction and preservation initiatives, breaking the record set in Fiscal 2023 of 26,682 affordable homes produced. NYCHA increased the number of units abated for lead by 54 percent, up to 5,037 units. For the second year in a row, the City has produced a record amount of supportive housing and housing for formerly homeless New Yorkers, 2,155 in permanent supportive housing units and 4,085 units of housing for formerly homeless New Yorkers. Thus, the Blueprint's strategies and initiatives are underway to meet its five core goals: transform NYCHA, address homelessness and housing instability, create and preserve affordable housing, improve the health and safety of New Yorkers, and reduce administrative burden. The following is an update on the progress made across these goals in Fiscal 2024.

TRANSFORM NYCHA

NYCHA is at a pivotal moment in its nearly 90-year history. The result of decades of government disinvestment manifests today in aging NYCHA developments needing more than \$78.3 billion in investments to be brought into a state of good repair. For too long, NYCHA was excluded from citywide housing plans. With over 350,000 of the lowest-income New Yorkers in its public housing and Permanent Affordability Commitment Together (PACT) portfolio and an additional 169,000 low-income residents in its Section 8 voucher programs, NYCHA continuing to be overlooked was unacceptable. As such, Housing Our Neighbors charts a new approach to put NYCHA, the most critical piece of affordable housing infrastructure in New York City, at the top of the City's list of housing priorities and needs. In Fiscal 2024, NYCHA converted 3,678 apartments to Project-Based Section 8 housing through the PACT, representing \$1.35 billion in capital repairs for nearly 7,600 residents. To date, NYCHA has used the PACT program to convert 21,696 apartments at 87 developments, representing over \$5.68 billion in capital repairs across the City. Recent accomplishments include:

- *Appointed new NYCHA leadership*
 - In July 2023, the City announced a new NYCHA Board Chair and Permanent NYCHA CEO to oversee NYCHA's record funding commitment to affordable housing and continue to advance NYCHA's transformation plan. The Board Chair oversees the seven-member board that advises and votes on contracts, rules, regulations, and other administrative matters while the CEO runs day-to-day operations. The City also appointed the First Deputy Mayor and an experienced financial professional to sit on the board.
- *Increased accountability and transparency around performance*
 - In March 2024, NYCHA launched a new and enhanced online tracker that provides information on capital projects and needs at NYCHA developments across the five boroughs. Site visitors can access information for a specific development, including an overview and analysis of the property's five-year and 20-year capital investment. The site includes information on ongoing and completed capital projects including, description of the scope of work, timelines for each project phase and progress to date, budget and funding sources, location(s) on the property, project staff and architecture/engineering consultant and contractor information, the next resident engagement touchpoint, and explanations for any delays where applicable.
- *Continued implementation of the Neighborhood Model*
 - In October 2023, NYCHA announced its annual preparations for Calendar 2023-2024 heat season. NYCHA performed preventive maintenance on 1,172 boilers and 1,558 tank room hot water systems and conducted inspections on 1,627 heat distribution systems.
 - In preparation for the heat season, NYCHA also hired 29 additional maintenance workers to bolster the Authority's Heat Management Services Department (HMSD). NYCHA assigned 37 teams of plumbers and electricians to deploy in neighborhoods in response to outages. This effort is part of NYCHA's Neighborhood Model, which restructures NYCHA down to smaller property management portfolios to improve oversight and provide increased attention and care to developments. The Neighborhood Model has realigned hierarchy and reorganized developments into 29 neighborhoods, enabling each heat supervisor and administrator to fully understand the needs of each heat and hot water system within their neighborhood.
- *Improved systems for grounds and common area maintenance*
 - In August 2023, NYCHA announced the signing of an agreement with WasteTech LLC to provide equipment and services for Clean Curbs for All, a hoist-collected waste containerization pilot program at five NYCHA developments in South Brooklyn: O'Dwyer Gardens, Gravesend Houses, Haber Houses, Coney Island Houses, and Coney Island (Site 8). The program aims to reduce the pest population through containerizing trash, while mitigating the cumbersome and dangerous physical lifting and handling of trash.
- *Opened opportunities to young people*
 - In October 2023, NYCHA, the City University of New York (CUNY), and the Public Housing Community Fund, announced the award of an unprecedented 79 new scholarships totaling \$79,000 through the NYCHA-CUNY Resident Scholarship Program. The annual program, which aims to help NYCHA residents achieve a higher education, provides \$1,000 per recipient for CUNY education-related expenses, including tuition and textbooks.
 - In April 2024, the Metropolitan Museum of Art, Public Housing Community Fund, NYCHA, and Trinity Church Wall Street announced the establishment of The Met-NYCHA Art and *Culture Scholars Program*, an initiative that brings 25 high school aged residents of NYCHA to The Met for a paid leadership development program and an opportunity to explore career pathways in art, culture, and museums.
 - In June 2024, the City announced a \$1.3 million grant to support a YouthBuild pre-apprenticeship program for youth in 13 developments in and near the Brownsville neighborhood in Brooklyn. The program will encompass education, occupational skills training, leadership development, and high-quality, post-program, job placement opportunities for 60 NYCHA residents, aged 16 to 24, with the first cohort of 30 students expected to enter the program in the fall of 2024.

- *Configured the Public Housing Preservation Trust Leadership*
 - In July 2023, NYCHA announced the seat designated for a nominee from a labor union representing NYCHA employees was filled on the newly established board of the Public Housing Preservation Trust. That month the Public Housing Trust held its inaugural board meeting. The board will oversee financing and procurement and is a critical component of the governance structure for the new public entity, which will unlock billions of dollars to repair developments for NYCHA residents. The Public Housing Preservation Trust also announced the appointment of the first-ever President of the newly established public entity in September 2023.
- *Reopened Request for Qualifications (RFQ) to solicit partners for the PACT program*
 - In January 2024, NYCHA re-released the RFQ for developers, general contractors, and property managers interested in partnering with NYCHA through the PACT program. NYCHA reopened the RFQ after a historic calendar year in 2023 with \$1.81 billion in financing for capital repairs closed across four PACT deals, and the program having converted more than 20,000 units to Section 8 Project-Based housing.
- *Completed capital renovations through the PACT program*
 - In Fiscal Year 2024, NYCHA converted 3,678 apartments to Project-Based Section 8 housing through the PACT, representing \$1.35 billion in capital repairs for nearly 7,600 residents.
 - In June 2024, NYCHA announced that \$383 million in comprehensive upgrades and repairs were made to over 1,700 apartments and outdoor spaces to improve the quality of life for more than 2,900 residents in 16 PACT developments in Upper Manhattan, Murray Hill, and the Upper West Side: 35 East 111th Street, Park Avenue-East 122nd, 123rd Streets, Manhattanville Rehab (Group 2), Manhattanville Rehab (Group 3), Public School 139 (Conversion), Samuel (MHOP) I, Samuel (MHOP) II, Samuel (MHOP) III, Fort Washington Avenue Rehab, Grampion, Washington Heights Rehab (Groups 1 and 2), Washington Heights Rehab Phase III, Washington Heights Rehab Phase IV (C), Washington Heights Rehab Phase IV (D), Wise Towers, and 344 East 28th Street.
- *Announced financial closing of PACT modernization projects across the City*
 - In September 2023, NYCHA closed on the \$247.4 million financing of the PACT project, with The Arker Companies, Dabar Development Partners, Omni Bronx Preservation, Renewal Chateau LLC, and Progressive Management of NY V LLC, that will fund comprehensive repairs for nearly 2,000 residents living in the 983 apartments across seven developments and 18 buildings in the Claremont Village and Morrisania neighborhoods of the Bronx, Claremont Parkway-Franklin Avenue, Davidson, Eagle Avenue-East 163rd Street, South Bronx Area (Site 402), Stebbins Avenue-Hewitt Place, Union Avenue-East 163rd Street, and Union Avenue-East 166th Street.
 - In November 2024, NYCHA closed on the \$635.6 million financing of the PACT project, with BRP Companies, Fairstead, Black Veterans for Social Justice, and Urbane of NY V LLC, that will fund comprehensive repairs for nearly 3,500 residents living in the 1,700 apartments across 15 developments and 87 buildings at Reid Apartments and Park Rock Consolidated in East Brooklyn.
 - In June 2024, NYCHA closed on the \$332.3 million financing of the PACT project, with BFC Partners, CB Emmanuel (a Minority-owned Business Enterprise), Catholic Homes, and Pinnacle City Living, that will fund comprehensive repairs for nearly 1,300 residents living in the 574 apartments across 16 buildings at West Brighton I and II in Staten Island. This is NYCHA's first financial closing on Staten Island.
- *Executed the Design-Build Contracts for the Comprehensive Modernization of NYCHA developments across the City*
 - In January 2024, NYCHA executed the design-build contract with Community Modernization Group to undertake the more than \$150 million Comprehensive Modernization of Todt Hill Houses on Staten Island to the benefit of over 1,000 residents in over 500 apartments across seven buildings. The Comprehensive Modernization approach forgoes component-based repairs and instead considers the needs of an entire property. The announcement follows the NYCHA Board's approval of the contract and design-build team selection in October 2023.

- In March 2024, NYCHA executed the design-build contract with Saint Nicholas Revitalization Partners to undertake the more than \$477 million Comprehensive Modernization of Saint Nicholas Houses in Harlem to the benefit of over 3,350 residents in over 1,500 apartments across 13 buildings. The announcement follows the NYCHA Board’s approval of the contract and design-build team selection in October 2023.
- *Mobilized NYCHA resident votes for the Public Housing Preservation Trust*
 - In August 2023, NYCHA kicked off the resident engagement process for the first resident vote for the Public Housing Preservation Trust at Nostrand Houses in Sheepshead Bay, Brooklyn. Nostrand has more than \$600 million in 20-year capital needs and ranks in the 80th percentile of NYCHA buildings for immediate physical needs, and its selection follows conversations with resident leaders. In December 2023, the residents voted to join the Preservation Trust, which will unlock millions of dollars in much-needed funding for capital renovations to the 1,150 apartments in 16 buildings on Nostrand’s campus.
 - In April 2024, NYCHA announced Coney Island Houses and Coney Island I (Site 1B) are the next developments to hold official votes, giving residents a say in the future of their homes, on to choose whether their development should enter the Public Housing Preservation Trust or join the PACT program. Home to 1,040 residents in 530 apartments, Coney Island Houses has an estimated 20-year capital need of over \$230 million, while Coney Island I (Site 1B) is home to 447 residents in 192 apartments and has an estimated 20-year capital need of \$83 million.
- *Worked together with NYCHA Resident leadership to select PACT partners to lead modernization project across the NYCHA Campuses*
 - Between July 2023 and June 2024, NYCHA, in partnership with resident leaders, announced PACT project partners who will lead the comprehensive repairs for NYCHA campuses across the City. Examples include:
 - » In July 2023, NYCHA and resident leaders selected The Arker Companies, Dabar Development Partners, Omni New York LLC, and SBV RE Investments to deliver over \$605 million in major building and apartments repairs for 1,597 apartments across 14 buildings at eight different Bronx developments, including Bailey Avenue-West 193rd Street, East 180th Street-Monterey Avenue, Fort Independence Street-Heath Avenue, Harrison Avenue Rehab A and B, Twin Parks East (Site 9), University Avenue Rehab, and West Tremont Avenue-Sedgwick Avenue Area.
 - » In August 2023, NYCHA and resident leaders selected Mega Group Development and Brisa Builders to deliver over \$246 million in major repairs for 684 apartments across four buildings at two Bronx developments, Moore Houses and East 152nd Street-Courtlandt Avenue, serving nearly 1,500 residents.
 - » In October 2023, NYCHA and resident leaders selected Genesis Companies and Community League of the Heights to deliver over \$984 million in major repairs for 684 apartments across eight buildings at the Rangel Houses serving nearly 2,000 residents in Harlem.
 - » In November 2023, NYCHA and resident leaders selected a partner team consisting of Kalel Companies, Beverly Road LLC, and Dantes Partners as co-developers, Pyramid-ETC Companies as general contractor, and Faria Management as property manager to deliver over \$471 million in major repairs for 929 apartments across 14 buildings at Bedford-Stuyvesant Rehab, Ocean Hill Apartments, Saratoga Village, and Stuyvesant Gardens I and II serving nearly 2,000 residents in Brooklyn.
 - » In December 2023, NYCHA and resident leaders selected a partner team consisting of MDG Design + Construction LLC, Infinite Horizons, and Wavecrest Management to deliver over \$406 million in extensive repairs for 877 apartments across 10 buildings at Eastchester Gardens serving nearly 2,000 residents in the Bronx.
 - » In January 2024, NYCHA and resident leaders selected a partner team consisting of BFC Partners, L+M Development Partners, Type A Projects, and C+C Apartment Management to deliver \$122.6 million in capital repairs for 244 apartments at Campos Plaza II in the East Village neighborhood of Manhattan serving nearly 500 residents.

- » In March 2024, NYCHA and resident leaders selected a partner team consisting of MDG Design + Construction LLC, Infinite Horizons, and Wavecrest Management to deliver over \$665 million in comprehensive repairs and upgrades at over 1,600 apartments at Bay View Houses in Canarsie for nearly 3,500 residents.
 - » In April 2024, NYCHA and resident leaders selected a partner team consisting of Essence Development, MDG Design + Construction LLC, and Wavecrest Management to deliver \$318.1 million in capital improvements at over 740 apartments at Hernandez, Meltzer Tower, and Seward Park Extension in the Lower East Side neighborhood of Manhattan for over 1,000 residents.
 - » In May 2024, NYCHA and resident leaders selected a partner team consisting of Settlement Housing Fund, MDG Design & Construction, Wavecrest Management, and Bronx Pro Group to deliver \$470.8 million in capital at over 850 apartments across 8 developments at Murphy Private in the Bronx for over 1,000 residents.
- *Continued to engage residents in partnerships between NYCHA and Citywide Council of Presidents (CCOP)*
 - As of June 2024, the Department of Resident Services, Partnerships, and Initiatives (RSPI) has coordinated 71 training sessions with a total of 1,923 attendees including 589 resident leaders and 1,334 staff to understand details of the Memorandum of Agreement (MOA) to ensure it is implemented properly at developments across the City. NYCHA is working with the technical assistance provider, CVR Associates, to develop 964 training courses.
 - *Continued to incubate healthy and sustainable food systems*
 - As of June 2024, NYCHA has executed updated legal agreements authorizing nine farms and has executed contracts with all four farm operators to provide expansion services. In addition to working on farm expansion sites, the team is also building program infrastructure to expand NYCHA resident gardening. NYCHA hosted a successful Farms and Gardens season kickoff summit in April 2024 with nearly 200 participants. The program is also managing partnerships with 34 partner-involved gardens. Additional new urban farm builds are anticipated in Fiscal 2025.
 - *Improve safety and security for NYCHA residents*
 - In November 2023, NYCHA completed more than \$24.1 million in safety and security upgrades including new CCTV cameras, layered access control installations, entrance renovations, and/or lighting improvements at 23 campuses improving the quality of life for over 46,000 NYCHA residents across the City. 20 developments received large-scale security improvements. This includes Bailey Avenue-West 193rd Street, Marble Hill, Melrose, Mill Brook, Monroe, and Sedgwick in the Bronx, Farragut, Hughes, Kingsborough, and Pink in Brooklyn, Dyckman, Elliott, Fulton, Grant, King Towers, LaGuardia, LaGuardia Addition, Rangel in Manhattan, Pomonok in Queens, and Berry in Staten Island). Three of these residences were part of the Entryways pilot program, which comprehensively renovates building entrances and enhances overall security.
 - In February 2024, NYCHA announced its new micromobility policy, shaped by resident feedback, that balances fire safety with transportation options for residents. The new policy stipulates residents may keep or charge e-bikes and e-scooters in their apartments, if they can be operated legally in New York City. The policy also provides guidance on precautions to take including around charging one micromobility device at a time, using wall outlets, and charging near radiators.

Performance Indicators	Agency	Actual					Target		Trend	
		FY20	FY21	FY22	FY23	FY24	FY24	FY25	5-Year	Desired Direction
Active capital projects on track or with minor delays (%)	NYCHA	NA	NA	NA	NA	67.2%	75.0%	75.0%	NA	Up
PACT Portfolio — Developments preserved	NYCHA	14	17	8	4	25	*	*	Up	*
PACT Portfolio — Units preserved	NYCHA	3,940	1,718	5,909	2,597	3,728	9,000	9,000	Neutral	*
PACT Portfolio — Total developments preserved	NYCHA	33	50	58	62	87	*	*	Up	*
PACT Portfolio — Total units preserved	NYCHA	7,799	9,517	15,426	18,018	21,751	*	*	Up	*
Average time to complete maintenance work orders (days)	NYCHA	NA	NA	8.10	6.23	5.03	*	7.00	NA	Down
Average time to complete skilled trades and vendor work orders (days)	NYCHA	NA	NA	77.40	109.04	133.37	*	*	NA	Down
Units abated for lead	NYCHA	NA	NA	621	3,267	5,037	*	3,000	NA	Up

★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None

ADDRESS HOMELESSNESS AND HOUSING INSTABILITY

Homelessness is a housing problem, and the Administration’s plan to house New Yorkers has prioritized addressing this crisis. The Blueprint strives to break the cycle of housing instability and homelessness through strategies to prevent homelessness, increased support for New Yorkers in shelter, by accelerating the return to permanent housing, and ensuring that formerly homeless households remain stably housed. Recent accomplishments include:

- *Broke records for connecting most vulnerable New Yorkers to homes in Fiscal 2024*
 - The City financed 2,155 permanent supportive housing units and 4,085 units of housing for formerly homeless New Yorkers, breaking the records for the second consecutive year. The City placed 3,990 formerly homeless households, a record number, into permanently affordable housing. The City also increased production of housing for the formerly homeless by 15 percent. Department of Social Services (DSS) helped 16,902 households move out of shelter and into permanent housing in Fiscal 2024, 12,526 of which were placed into subsidized permanent housing, a more than 20 percent increase over Fiscal 2023.
- *Invested in policies and strategies to support tenants citywide*
 - In July 2023, the Mayor’s Public Engagement Unit (PEU) launched the live operator Tenant Helpline. The new live call system builds on the Tenant Helpline, started in 2020, to inform tenants about their rights and connect them to housing-related resources, including free legal services. The new live answering capacities will enable significantly faster response times, increased capacity to answer more calls, increased staff efficiency, and provide a better customer experience.
 - In March 2024, the City launched the first-ever Tenant Protection Cabinet which brings together more than 20 City agencies to develop policies and long-term strategies that support tenants and ensure safer, fairer housing conditions. The Tenant Protection Cabinet will facilitate better information sharing and coordination amongst agencies to ensure that tenants are connected to the same information and resources regardless of the hotline or agency they contact, focus attention on underutilized tenant services to match New Yorkers with the supports they need, and use data strategically to identify and target areas of highest need, and track progress towards better, more stable housing for tenants.

- *Increased high-quality shelter options for New Yorkers experiencing homelessness*
 - In Fiscal 2024, the City opened 19 non-emergency facilities for New Yorkers experiencing homelessness, including 350 Safe Haven and stabilization beds for residents experiencing street homelessness. Of those, eight shelters (totaling 1,114 units) are for families with children, and eight shelters (1,012 beds) are for single adults.
- *Provided ongoing support services to promote health and recovery for individuals and families with or at risk of serious mental illness or substance use*
 - In Fiscal 2024, the City continued to provide funding for staff, training and rental subsidies to help formerly homeless New Yorkers with or at risk of mental illness and substance use issues remain in stable, dignified housing, for an average stay of 7.5 years, and connect to community-based behavioral and physical health services. The City provided support services within 12,078 units of supportive housing.
- *Provided emergency rental assistance to NYCHA residents*
 - In November 2023, the City and State provided \$95 million in financial relief for NYCHA residents, giving NYCHA residents the rental relief they desperately need with 73,000 NYCHA households are behind on rent by a total of \$533 million, and giving NYCHA the ability to cover operational costs.
- *Continued to improve the housing search process for households with vouchers*
 - In September 2023, the City announced that City Fighting Homelessness and Eviction Prevention Supplement (CityFHEPS) voucher holders will now be able to utilize their voucher to obtain permanent, affordable housing not only within New York City but also in any county or locality across New York State.
 - In December 2023, DSS announced technical assistance improvements to streamline access to CityFHEPS vouchers, including enabling voucher holders to renew and check their application status online using DSS’s benefits portal ACCESS HRA and the ACCESS HRA Mobile App. Updates feature:
 - » Access to view information about CityFHEPS case information online.
 - » Ability to submit CityFHEPS Renewals and upload supporting documents using the HRA Mobile App.
 - » Requests to submit “good cause” exemptions or extensions for clients completing their final year of rental assistance.
 - » Digital access to CityFHEPS modification forms to report rent, income, or household changes.
 - In June 2024, NYCHA reopened the Section 8 Housing Choice Voucher program waitlist for the first time in 15 years to provide rental subsidies for eligible low-income families to rent housing in the private market. Once all applications were received, NYCHA used a random lottery to select the 200,000 applications for the waitlist. More than 630,000 households applied.
- *Supported hospital patients experiencing homelessness access housing*
 - In July 2023, NYC Health + Hospitals (NYC H+H) launched its Housing Location and Placement Services program and is supporting 700 patients with complex medical and behavioral health conditions with specialized housing navigation support so that they can find, apply, move, and transition into permanent housing.
 - In February 2024, NYC H+H announced that more than 1,100 patients participated in its Housing for Health’s Medical Respite program, which offers patients experiencing homelessness a place to stay and recover after a long hospital stay. At respite, patients access expanded medical services that are not available in shelter as well case management and housing navigation support. H+H’s Housing for Health initiative continues to support patients outside hospital walls.

CREATE AND PRESERVE AFFORDABLE HOUSING

In Fiscal 2024, HPD, the New York City Housing Development Corporation (HDC), and other partner City agencies including the New York City Economic Development Corporation (EDC), NYCHA, the Department of Homeless Service (DHS), the Department of City Planning (DCP), and the Department for the Aging (DFTA) celebrated the opening of affordable housing projects offering myriad community benefits in addition to hundreds of new affordable homes. Examples include:

- *Created and connected more New Yorkers to affordable housing*
 - In Fiscal 2024, The City financed 25,266 affordable homes, with a record 14,706 in newly constructed homes. The City produced 5,401 421-a standalone affordable units and 3,255 permanently affordable inclusionary housing, both the most in the City’s history. HPD produced 2,130 homeownership units, more than double from the Fiscal 2023. The City produced the second most homes serving older New Yorkers, as well as the second most City-subsidized units for extremely low-income New Yorkers.
 - HPD approved 9,550 households for new housing lotteries and marketed a record 315 housing lotteries through Housing Connect. HPD exceeded its fiscal year completions target by more than 40 percent, completing a total of 21,159 units of affordable housing.
- *Announced City of Yes for Housing Opportunity zoning change proposal*
 - In September 2023, the City launched a citywide zoning change, entitled City of Yes for Housing Opportunity, which offers a roadmap for ending exclusionary zoning. The change will spur 100,000 new homes, citywide, for 250,000 New Yorkers over 15 years. The plan includes lifting arbitrary and costly parking mandates for new residential construction; the Universal Affordability Preference, a bonus allowing roughly 20 percent more housing in developments, as long as the additional homes are permanently affordable at an average of 60 percent of the Area Median Income (AMI); transit-oriented development and Town Center zoning, which would allow three-to-five story apartment buildings to be built near transit and along commercial corridors, respectively, allowing homeowners to add accessory homes like backyard cottages, and enabling conversions of empty office buildings into homes for New Yorkers.
 - In April 2024, the City kicked off public review for the City of Yes for Housing Opportunity, the City’s pro-housing proposal to spur the creation of a little bit of housing in every neighborhood through zoning changes. Through DCP’s draft environmental impact statement, the proposal estimates it could produce as many as 108,850 new homes over the next 15 years.
- *Opened hundreds of new affordable units serving formerly homeless New Yorkers and low-income families*
 - In October 2023, HDC, EDC, L+M Development Partners, Type A Projects, BronxWorks, and The Hip Hop Museum celebrated the opening of phase one of Bronx Point, the \$349 million mixed-use development on the Harlem River waterfront in the South Bronx. Bronx Point opened a new waterfront public park, home of The Hip Hop Museum, and 542 new units of 100 percent affordable housing, which were mostly available through the lottery for families earning between 30 percent to 120 percent of the Area Median Income (AMI), and apartments for the formerly homeless.
 - In March 2024, HPD, New York State Division of Housing and Community Renewal (HCR), and New York State Office of Mental Health (OMH) and Community Access announced the completion of River Avenue, a 245-unit affordable and supportive housing development located at 1169 River Avenue in the Bronx. The project is affordable to households earning at or below 80 percent of the AMI and includes 148 apartments reserved for individuals and families experiencing homelessness.
 - In March 2024, the City celebrated the opening of HELP ONE Building A & B in East New York, Brooklyn. The \$129 million development offers 255 low-income and supportive homes with 154 reserved for individuals and families who have experienced homelessness. It was funded by HPD, HDC, New York State Office of Temporary and Disability Assistance (OTDA), Bank of New York Mellon, Regions Affordable Housing, and New York State Energy Research and Development Authority (NYSERDA).

- In April 2024, HPD celebrated the ribbon cutting for the Greenpoint Landing, which offers 374 permanently affordable apartments. Of the 374 units, 57 have been set aside for formerly homeless applicants, and include assistance with unit furnishing and ongoing social services.
- In June 2024, HPD, HDC, and NYPL joined the Inwood community to cut the ribbon on 174 new deeply affordable homes at The Eliza and the revitalized state-of-the-art public library. The development will feature units for residents with rents set to 60 percent or below of the AMI, maxing out at \$76,260 for a family of 3. The project is the Inwood neighborhood’s new 100 percent affordable housing building anchored by community amenities including a Universal Pre-K and the Activities, Culture, and Training (ACTS) Center.
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- *Unveiled plans to develop affordable housing and invest in communities*
 - In Fiscal Year 2024, DCP advanced neighborhood plans to enable more housing across the City. Plans include:
 - » In September 2023, DCP released a draft zoning framework to deliver approximately 4,000 new homes, including up to 1,550 income-restricted homes and homes for seniors, to a roughly 13-block stretch of Atlantic Avenue in Brooklyn and the surrounding area, in line with the Atlantic Avenue Mixed-Use Plan. As of June 2024, the plan is undergoing environmental review and DCP hosted a public outreach event with community members on the rezoning.
 - » In March 2024, DCP released the draft zoning plan for Midtown South. The neighborhood plan seeks to create nearly 4,000 new homes, of which almost 1,000 would be income-restricted, through permitting new housing, mapping Mandatory Inclusionary Housing requirements for permanently income-restricted homes, allowing for live-work opportunities, and adopting flexible residential conversion rules in the area between 23rd Street and 40th Street from Fifth Avenue to Eighth Avenue in Manhattan.
 - » In June 2024, DCP released the draft zoning proposal for the Jamaica Neighborhood Plan, which seeks to enable nearly 12,000 new homes and nearly 3,000 being income restricted. It incorporates more than a year of public outreach with thousands of New Yorkers to support the local community, including infrastructure investments, improved transit access and open space, job training, support for cultural institutions and faith-based organizations, and more. The release of the proposal offers the community an opportunity to provide further input before DCP introduces a formal rezoning proposal in the coming months.
 - » In June 2024, DCP released the draft zoning framework, a detailed zoning map, and draft strategies to advance the Long Island City Neighborhood Plan toward environmental and public review. It would facilitate the creation of 14,000 new homes, including at least 4,000 income-restricted affordable homes, allow for more than three million square feet of new commercial space, and improve waterfront access and the public realm.
 - » In June 2024, DCP celebrated the City Planning Commission’s approval of the Bronx Metro North Station Area Plan that seeks to bring nearly 7,000 homes and 10,000 jobs to complement the Metro-North stations coming to Parkchester/Van Nest, Morris Park, Hunts Point, and Co-op City.
 - In August 2023, HPD selected a M/WBE-Led Development team to transform a 17,145 square-foot City-owned parking lot at 542 Dean Street into affordable housing for older New Yorkers, low-income seniors, and those who formerly experienced homelessness in Prospect Heights, Brooklyn.
 - In September 2023, EDC released the “Staten Island North Shore Action Plan,” a roadmap driven by a City investment of \$400 million to unlock 20 acres of public open space, create over 7,500 family-sustaining jobs, generate an estimated economic impact of \$3.8 billion, and accelerate the completion of over 2,400 mixed-income units of housing.

- » In March 2024, EDC released an RFP to redevelop two parcels of vacant land located at the corner of Front and Canal Streets within the New Stapleton Waterfront on the North Shore of Staten Island. It will create over 500+ new market rate and affordable housing units. This is part of the City's "24 in 24" plan.
- In October 2023, EDC announced the beginning of the Uniform Land Use Review Process (ULURP) for the Willets Point Phase 2 development. This phase of development will bring 1,400 units of 100 percent affordable housing, a new public school, 40,000 square feet of new public open space, retail space, a 250-key hotel and the City's first soccer-specific stadium that will be privately financed.
- In November 2023, HPD, HDC, EDC, Gilbane Development Company, Hudson Companies, MHANY Management Inc., and Wells Fargo celebrated the groundbreaking for phase two of The Peninsula, a sustainably designed, 100 percent affordable housing and mixed-use development in the Hunts Point Peninsula of the Bronx that, when completed, will include 359 units of affordable housing. It will include 260 deeply affordable units (60 percent of the AMI) and 50 units set aside for formerly homeless New Yorkers. Once completed, The Peninsula will bring 740 permanently affordable homes, 57,000 square feet of open space, 52,300 square feet of community facilities, and 16,000 square feet of retail space to the hunts point neighborhood.
- In December 2023, HPD, HDC and Slate Property Group, and RiseBoro Community Partnership announced a first-of-its-kind project converting the former JFK Hilton Hotel into permanently affordable apartments for low-income and formerly homeless New Yorkers. The hotel will be converted into 318 apartments for low-income and formerly homeless New Yorkers.
- Advanced more than half of the City's ambitious "24 in 24" initiative, the administration's plan to advance 24 affordable housing projects on public sites in 2024 that will ultimately create or preserve over 12,000 units of housing through partnerships across HPD, EDC, and NYCHA. Projects include:
 - » In January 2024, HPD kicked off community visioning to redevelop an unused, City-owned parking lot at 4095 9th Avenue along the Inwood Waterfront into approximately 570 affordable homes, public waterfront greenspace, and a new Science, Technology, Engineering, and Mathematics (STEM) facility.
 - » In February 2024, HPD kicked off community visioning to redevelop "Parcel E" of Long Island City's Hunter's Point South neighborhood in Queens into over 800 homes. Parcel E is one of several City-owned sites on a 30-acre development area along the East River waterfront once considered for the 2012 Olympic Games. The project is expected to have at least 60 percent of units be affordable and will include commercial retail, community-facing services on the ground floor, and 1,800 square feet of open space.
 - » In April 2024, HPD kicked off community visioning to redevelop the Grand Concourse branch of the New York Public Library into an affordable housing project and a new state-of-the-art library.
 - » In April 2024, HPD released an RFP for developers, property managers, and service providers to transform two City-owned lots in Boerum Hill into affordable housing. This includes 53 Nevins Street for rental housing and 108-114 Third Avenue for affordable senior housing tailored to the needs of aging New Yorkers. The RFP release follows HPD conducting public outreach in August 2023 and September 2023, where New Yorkers had the opportunity to learn about the process and help envision the future for both sites. HPD anticipates creating approximately 60 homes per site.
- In February, DCP In March 2024, HPD, HDC, and HCR joined Camber Property Group and other partners announced the start of construction on Stevenson Square, a \$1 billion affordable housing and homeownership project in the Soundview section of The Bronx. Once completed, the first phase of the project will offer 116 rental units for older New Yorkers and 58 co-op homeownership opportunities.
- In April 2024, the City celebrated the City Council's approval of the Willets Point Phase 2 as part of ULURP. The Willets Point Phase 2 project will deliver the remaining 1,400 of the 2,500 total affordable homes, as well as a new 250-key hotel, and a soccer-specific stadium that will be the permanent home of NYCFC. Phase 1, which will deliver 880 new affordable homes broke ground in December 2023.

Performance Indicators	Agency	Actual					Target		Trend	
		FY20	FY21	FY22	FY23	FY24	FY24	FY25	5-Year	Desired Direction
Total affordable housing starts (units)	HPD	30,311	29,447	16,767	24,273	25,266	20,000	20,000	Down	*
PACT Portfolio — Units preserved	NYCHA	3,940	1,718	5,909	2,597	3,728	9,000	9,000	Neutral	*
Affordable units created and preserved	HPD & NYCHA	34,251	31,165	22,676	26,870	28,994	29,000	2,900	Down	*
New construction in low affordability areas (%)	HPD	NA	NA	9.0%	8.0%	16.0%	*	*	NA	*
Preservation in low affordability areas (%)	HPD	NA	NA	10.0%	9.0%	2.0%	*	*	NA	*
Extremely low income (0-30% Area Median Income) starts (%)	HPD	8%	18%	22%	23%	21%	*	*	Up	*
Extremely low income (0-30% Area Median Income) completions (%)	HPD	16%	24%	17%	15%	16%	*	*	Down	*
Units started for homeless individuals and families	HPD	1,417	2,859	2,305	3,566	4,085	*	*	Up	*
Supportive units started	HPD	728	1,408	1,216	1,972	2,155	*	*	Up	*
Total supportive housing units	HPD, HRA, & DOHMH	NA	NA	27,233	32,966	36,094	*	*	NA	*
Supportive housing occupancy rate (%)	HPD, HRA, & DOHMH	NA	NA	91.0%	94.0%	94.4%	*	*	NA	*
Applicants approved for a new construction unit through the lottery	HPD	5,674	5,343	6,585	8,903	9,305	*	*	Up	*
Homeless households moved into affordable units	HPD	750	1,919	2,175	2,537	4,013	*	*	Up	*
Amount awarded to M/WBE contractors for completed affordable housing projects through the Build Up program (\$)	HPD	\$50,733,937	\$126,611,722	\$146,090,650	\$130,734,287	\$454,989,226	*	*	Up	*
★ Critical Indicator	● Equity Indicator	"NA" Not Available		↑↓ Directional Target		* None				

Performance Indicators	Agency	Actual					Target		Trend	
		FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
Total affordable housing starts (units)	HPD	25,660	30,311	29,447	16,767	24,090	18,000	20,000	Down	*
Number of apartments preserved (RAD/PACT Portfolio)	NYCHA	2,458	3,940	1,718	5,909	2,597	3,500	9,000	Up	*
Number of affordable units created and preserved	HPD & NYCHA	28,118	34,251	31,165	22,676	26,687	21,500	29,000	Down	*
Percent of new construction in low-affordability areas (%)	HPD	NA	NA	NA	9.0%	8.0%	*	*	NA	*
Percent of preservation in low-affordability areas (%)	HPD	NA	NA	NA	10.0%	17.0%	*	*	NA	*
Extremely and very low-income housing starts (%)	HPD	54%	53%	58%	42%	46%	*	*	Down	*
Extremely and very low-income housing completions (%)	HPD	39%	34%	48%	55%	51%	*	*	Up	*
Units started for homeless individuals and families	HPD	2,682	1,417	2,859	2,305	3,574	*	*	Up	*
Supportive units started	HPD	1,387	728	1,408	1,216	1,923	*	*	Up	*
Total supportive housing units	HPD, HRA, & DOHMH	NA	NA	NA	27,233	32,966	*	*	NA	*
Supportive housing occupancy rate (%)	HPD, HRA, & DOHMH	NA	NA	NA	91.0%	94.0%	*	*	NA	*
Applicants approved for a new construction unit through the lottery	HPD	NA	5,674	5,343	6,585	8,903	*	*	NA	*
Homeless households moved into affordable units	HPD	NA	750	1,919	2,175	2,537	*	*	NA	*
Total dollar amount awarded to M/WBE contractors for completed affordable housing projects through the Build Up program	HPD	\$10,431,010	\$50,733,937	\$126,611,722	\$146,090,650	\$130,734,287	*	*	Up	*

IMPROVE THE HEALTH AND SAFETY OF NEW YORKERS

Recognizing the vital role that housing plays in health and safety outcomes, Housing Our Neighbors focuses on access to housing that is not just affordable but also high-quality, sustainable, and resilient. Through strategies for housing design, neighborhood investment, community planning, and proactive code enforcement, the City aims to leverage housing to address health inequities and keep New Yorkers safe in the face of climate change. Recent accomplishments include:

- *Promoted initiatives to improve resident health outcomes*
 - In September 2023, NYCHA launched a community engagement effort for a new Community Health Workers (CHW) pilot with HealthFirst and Riseboro. NYCHA is working to support the Department of Health and Mental Hygiene (DOHMH) expanded place-based CHW services at targeted NYCHA developments. Additional chronic disease prevention planning focused on heart disease and hypertension is underway. NYCHA also launched the NYCHA Mental Health Task Force. NYCHA is working with and facilitating monthly Task Force planning meetings with the following partners to build capacity to address mental health inequities: DOHMH, the Mayor’s Office of Community Mental Health, CUNY’s Academy for Community Behavioral Health, and the College of Staten Island, NYC Aging, DYCD, NYC Opportunity, Mayor’s Office of Equity, and others.

- In October 2023, HPD and DOHMH hosted a series of virtual events and in-person events across the five boroughs to educate New Yorkers about lead hazards and the measures they can take to prevent exposure. HPD continues to partner with the Office of Attorney General and New York City Law Department to supplement its Local Law 1 litigation efforts to bring landlords into compliance with the City’s lead-based paint requirements. In the Calendar 2023, HPD litigation has resulted in orders to comply with lead-based paint requirements and recordkeeping requirements and over \$80,000 in civil penalties related to seven buildings.
- *Continued to hold landlords accountable for neglecting tenant health and safety*
 - In August 2023, the City announced that nearly 3,500 health and safety violations in 5,147 apartments have been successfully corrected as part of a sweeping agreement between the City and four major property owners and their companies. The agreement imposed nearly \$500,000 in civil penalties, compelled property owners to resolve all outstanding violations, and forced compliance with Local Law 1 of 2004—the New York City Childhood Lead Poisoning Prevention Act.
 - In October 2023, the City announced that the City won nearly \$4.2 million through three lawsuits against one of New York City’s most notoriously bad landlords.
 - » In October 2023, The Mayor’s Office of Special Enforcement (OSE) secured more than \$1.1 million in payments of penalties and outstanding fines regarding tenant harassment and illegal short-term rentals in three buildings in Midtown Manhattan and Hell’s Kitchen.
 - » In November 2024, HPD secured a court-ordered 7A Administrator to take over management of one of the worst landlords’ buildings in Hell’s Kitchen. The Administrator will be responsible for managing and revitalizing the building to elevate standards and expedite essential repairs, ensuring tenants’ needs are met. Furthermore, the owner and his affiliates will be prohibited from collecting rent or having any presence in the building.
 - » In March 2024, HPD and New York City Sheriff’s Department secured the arrest of the notorious landlord for egregious neglect of tenant health and safety in two Washington Heights buildings.
 - In January 2024, HPD obtained over \$150,000 in civil penalties regarding lead-based paint enforcement across ten developments , involving over 790 total units, 99 of which had open lead-based paint violations.
- *Promoted initiatives to reduce the carbon footprint of NYCHA residencies*
 - In October 2023, the City with New York City Department of Citywide Administrative Services (DCAS) announced an agreement that brought four solar carports to NYCHA public housing parking lots throughout the City, yielding lower emissions and providing clean, renewable energy for NYCHA vehicles. The new solar carports were installed in summer 2023 at Sotomayor Houses in the Bronx, Cypress Hills Houses in Brooklyn, Lexington Houses in Manhattan, and Ravenswood Houses in Queens. With one in the Bronx, Brooklyn, Manhattan, and Queens, the carports—canopies with solar panels to generate renewable energy—feature a storm-resilient design and are the first of their kind on NYCHA properties. The agreement also introduces electric vehicle car-sharing for NYCHA staff through an online reservation system.

- In November 2023, NYCHA, with NYSERDA and the New York Power Authority (NYPA), released the RFP for the Induction Stove Challenge. The RFP seeks appliance manufacturers to design and produce energy-efficient, electric cooking systems to replace existing fossil fuel stoves while avoiding costly electrical upgrades in NYCHA buildings. In April 2024, NYCHA, the Public Housing Community Fund, and Con Edison announced nine winners of the Resident Climate Action Grant program, where NYCHA residents lead projects aimed at enhancing sustainability and addressing climate-related issues important to the residents with the potential to impact over 23,000 public housing residents in all five boroughs. The nine projects were selected to receive grants of up to \$5,000 each to continue building their projects.
- *Continued investment in heating infrastructure in NYCHA campuses*
 - In Fiscal 2024, through the Clean Heat for All program, NYCHA installed 72 cold climate packaged window heat pump units in 24 apartments at Woodside Houses in Queens to provide heating and cooling while reducing greenhouse gas emissions. The installation was part of the Clean Heat for All pilot program which invited manufacturers to develop a low-cost heating and cooling solution that could be installed in NYCHA apartments at scale. In July 2023, NYCHA’s heating department installed 36 pilot demonstration units from Midea at the Woodside Houses in Queens in 12 apartments. In December 2023, (36) pilot demonstration units from Gradient were installed by NYCHA Heating Department also at Woodside These units were tested over the course of the winter season, were evaluated by a third-party M&V vendor hired by NYSERDA, and NYCHA is currently assessing the results of this winter’s pilot at Woodside Houses and will also study the units’ cooling service during the summer months.
 - In June 2024, NYCHA announced continued performance improvements, marked by an 11 percent decrease in heat or hot water outages from the previous heating season and along with \$100.5 million in heating infrastructure investments, benefiting nearly 11,000 households at five campuses across Brooklyn, the Bronx, and Manhattan. The renovations made this past winter represent the Authority’s ongoing dedication to meeting obligations of the 2019 HUD Agreement, while investing in more sustainable heating systems and improving quality of life for residents. NYCHA also maintained a seven-hour average restoration time—five hours ahead of the HUD requirement of 12 hours, and 17 hours ahead of the 24-hour requirement for private landlords.

Performance Indicators	Agency	Actual					Target		Trend	
		FY20	FY21	FY22	FY23	FY24	FY24	FY25	5-Year	Desired Direction
Unique housing maintenance problems requiring HPD response	HPD	418,785	466,570	583,312	597,620	702,132	*	*	Up	*
Unique housing maintenance problems closed	HPD	415,228	467,136	577,134	571,703	707,232	*	*	Up	*
Unique problems prompting lead-based paint hazard inspections	HPD	18,460	26,974	39,784	38,753	48,763	*	*	Up	*
Unique problems prompting lead-based paint hazard inspections closed	HPD	18,637	26,549	39,791	39,073	48,859	*	*	Up	*
Median time to close emergency problems (days)	HPD	NA	4.0	4.0	4.0	3.0	*	*	NA	Down
Median time to close non-emergency problems (days)	HPD	NA	13.0	13.0	13.0	12.0	*	*	NA	Down
Childhood blood lead levels — Number of children under the age of 18 with blood lead levels of 5 micrograms per deciliter or greater (CY)	DOHMH	3,739	3,015	3,036	3,243	3,456	*	*	Neutral	*
Childhood blood lead levels — Number of children under the age of 6 with blood lead levels of 5 micrograms per deciliter or greater (CY)	DOHMH	3,050	2,603	2,557	2,713	2,803	*	*	Neutral	*
★ Critical Indicator ● Equity Indicator		“NA” Not Available		↕↔ Directional Target		* None				

REDUCE ADMINISTRATIVE BURDEN

The City's decades-long housing crisis requires policies that respond with urgency and help New Yorkers secure safe, quality housing as quickly as possible. Yet access to public assistance, rental subsidy vouchers, and affordable units often requires long and onerous processes involving extensive paperwork, in-person appointments, and valuable time. Housing Our Neighbors prioritizes changing this dynamic by re-designing systems and services to fit the needs and experiences of residents, rather than the internal bureaucracy of government. Recent accomplishments include:

- *Continued to cut red tape and create more efficient, effective, and equitable processes to deliver the housing and assistance that New Yorkers need and deserve*
 - In July 2023, the New York City Landmarks Preservation Commission (LPC) voted to approve new rules that will streamline application process for business owners and individual homeowners seeking agency approval for specific types of work, like building updates that would improve the climate resiliency and sustainability of landmarked properties.
 - In August 2023, the City launched an Office Conversion Accelerator to expedite complex office-to-housing conversion projects—speeding up the process of creating new housing while putting 136 million square feet of office space to better use for New Yorkers. Led by Get Stuff Built Executive Director, the accelerator will convene representatives from City Hall, DCP, the New York City Department of Buildings (DOB), HPD, the Board of Standards and Appeals, LPC, and others to marshal the City's resources to assist owners with complex conversion projects—from analyzing the feasibility of individual projects to helping secure necessary permits.
 - In October 2023, HPD and HDC announced that New York City households with housing vouchers will no longer undergo credit checks when selected for affordable housing—immediately accelerating the process of entering new, affordable homes for over 4,000 families every year. The credit checks change took effect immediately through an update to HPD marketing guidelines.
 - In October 2023, DCP updated NYC Street Map to include a comprehensive mapping and history of New York City streets, including their width, angles, and more. The tool includes the streets as originally mapped, in some cases in the early 20th century, building on previous versions of the NYC Street Map tool that included only alterations to the City map. As the City continues to streamline housing development, the tool will help those looking to make changes to their property save time and money by making this info readily available.
 - In December 2023, the City signed legislation to establish a Fair Housing Framework that requires HPD and DCP to work with other relevant agencies to create a citywide fair housing assessment and strategic equity framework every five years, exploring the obstacles the City must overcome to achieve housing stability and reach the fair housing goals. The City will produce an assessment of long-term citywide housing needs, five-year housing production targets for each community district, and a strategic equity framework that will report on the obstacles and strategies for achieving them.
 - In December 2023, the City and DCP unveiled the Green Fast Track, a streamlined environmental review process to accelerate the production of small- and medium-sized housing projects across New York City. City planners analyzed over 1,000 environmental reviews over the last decade and found that modest housing projects with certain characteristics had no negative impacts on the environment. Accordingly, the City will shift these projects onto the Green Fast Track and reduce redundant or unnecessary processes for projects of a certain size and speed up environmental review by as much as 24 months, saving each project an average of \$100,000 and quickly delivering urgently needed housing.
 - In March 2024, the City announced a new initiative to provide up to \$50 million in back-stop guaranties to help Minority Business Enterprises (MBE) developers overcome historical financial barriers and access the capital required to secure construction financing and develop City-financed affordable housing projects. Established in partnership with the Urban Investment Group at Goldman Sachs and the Community Preservation Corporation (CPC), the new New York City Minority Business Enterprise Guaranty Facility is expected to enable as much as \$500 million in private construction lending to MBEs.

- In March 2024, LPC launched Portico, a permit application portal that provides a user-friendly customer experience for owners of landmark buildings applying for permits to do work on their designated properties. Portico represents a transformation of the application process and offers increased transparency by making it easier to file an application, allowing multiple users to access the same application, and offering access to detailed status updates from start to finish.

Performance Indicators	Agency	Actual					Target		Trend	
		FY20	FY21	FY22	FY23	FY24	FY24	FY25	5-Year	Desired Direction
Lottery projects — Completed applicant approvals within six months (%)	HPD	32%	54%	42%	32%	37%	*	*	Down	*
Lottery projects — Median time to complete applicant approvals	HPD	246	168	171	262	202	*	*	Neutral	*
Lottery units — Applicants approved within three months (%)	HPD	46%	56%	32%	21%	24%	*	*	Down	*
Lottery units — Median time to approve an applicant	HPD	104	88	163	192	191	*	*	Up	*
Median time to lease-up a homeless placement set-aside new construction unit (days)	HPD	115	106	203	243	196	*	*	Up	*
Median time to lease-up a homeless placement voluntary new construction unit (days)	HPD	210	215	214	142	156	*	*	Down	*
Section 8 — Median time from completed application to voucher issuance (days)	HPD	25	26	26	57	44	*	*	Up	*
Section 8 — Median time from voucher issuance to lease up (days)	HPD	155	133	101	99	81	*	*	Down	*
Supportive housing — Median time from determination to referral (days)	HRA, HPD, & DOHMH	NA	NA	100	78	59	*	*	NA	*
Supportive housing — Median time from viewing to move-in (days)	HRA, HPD, & DOHMH	NA	NA	75	63	67	*	*	NA	*
Supportive housing — Median time from determination to move-in (days)	HRA, HPD, & DOHMH	NA	NA	169	153	140	*	*	NA	*
★ Critical Indicator	● Equity Indicator	“NA” Not Available		↕↔ Directional Target	* None					

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- The Fiscal 2025 target for ‘Average time to complete maintenance work orders (days)’ was updated to 7 days.
- The Fiscal 2025 target for ‘Units abated for lead’ was updated to 3,000 units.
- HPD recently updated its methodology for the indicators ‘New construction in low affordability areas (%)’ and ‘Preservation in low affordability areas (%)’ to now include neighborhoods where the share of low-cost rentals and the share of residents relocating in the last five years are both in the bottom 30th percentile. Historical data was updated to reflect the new methodology.
- As part of its routine updates and data cleanup efforts, previously published data was revised for the following fiscal years:
 - ‘Total affordable housing completions (units)’ for Fiscal 2023
 - ‘Units started for homeless individuals and families’ for Fiscal 2023
 - ‘Supportive units started’ for Fiscal 2023
 - ‘Childhood blood lead levels—number of children younger than age 18 with blood lead levels of 5 micrograms per deciliter or greater (CY)’ for Fiscal 2022
 - ‘Childhood blood lead levels—number of children younger than age 6 with blood lead levels of 5 micrograms per deciliter or greater (CY)’ for Fiscal 2022

ADDITIONAL RESOURCES

For more information about these and additional initiatives underway, go to: Housing Our Neighbors: a Blueprint for Housing and Homelessness: <https://www1.nyc.gov/site/hpd/about/housing-blueprint.page>.

