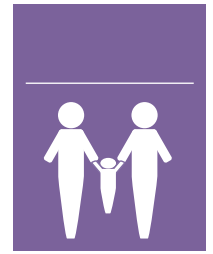


# ADMINISTRATION FOR CHILDREN'S SERVICES

Jess Dannhauser, Commissioner



## WHAT WE DO

The Administration for Children's Services (ACS) is responsible for protecting the safety and promoting the well-being of New York City's children and strengthening their families by providing child welfare, juvenile justice, and child care services. In child welfare, ACS contracts with nonprofit organizations to support and stabilize families at risk of a crisis through prevention services and with foster care agencies for children not able to remain safely at home. In a typical year, the agency's Division of Child Protection conducts more than 40,000 investigations of suspected child abuse or neglect. In youth and family justice, ACS manages and funds services including detention and Close to Home placement, intensive community-based alternatives for youth and support services for families. In the Division of Child and Family Well-Being, ACS issues child care vouchers for more than 55,000 children eligible for subsidized child care and promotes a two-generation approach to child and family well-being, family stability and equity through public education campaigns and a place-based approach including Family Enrichment Centers and the Community Partnership Program.

## FOCUS ON EQUITY

ACS seeks to establish equitable child welfare and juvenile justice systems in which one's race, gender, sexual orientation, or other identities do not predict how they fare. In New York City, Black and Hispanic/Latinx families are overrepresented at key points along child welfare and juvenile justice pathways. ACS has implemented several strategies to address racial disproportionality within our systems. Our Collaborative Assessment, Response, Engagement & Support program (CARES) diverts families from a traditional investigation and connects them directly with resources. ACS is educating mandated reporters on understanding when a report of possible child maltreatment is necessary, and when it may be a better choice to seek supportive services for a family. ACS is also increasing access to and availability of supportive services for families. As part of the Blueprint for Child Care & Early Childhood Education in New York City, ACS has dramatically increased access to child care vouchers for low-income families, including in the City's 17 community districts with the highest poverty and unemployment rates. ACS provides child care vouchers to families engaged in the child welfare system and families uninvolved with the child welfare system earning less than 300 percent of the federal poverty level. This work is enhancing equity in voucher distribution and increasing access for families with the greatest need. ACS currently contracts with 20 Family Enrichment Centers (FEC); the newest eight began their contracts in July 2023 and are currently identifying space, hiring their teams, and beginning community engagement. In addition to providing a welcoming space, the FECs provide offerings that build protective factors through community and family support, which reduce risks that can lead to child welfare involvement.

Parents and youth have valuable lived experience and expertise about how to improve ACS's work, helping to create a system that better serves the needs of NYC communities. In 2020, ACS launched the Parents Empowering Parents pilot to leverage that understanding and promote equitable practices. Through the pilot, nine parent advocates with prior child welfare experience from two foster care contracted agencies received professional development to become empowered as credible messengers supporting parents and participating as full members of the foster care team. Currently, ACS is funding and supporting the scale up to 150 parent advocates across the foster care system.

ACS is developing restorative justice interventions in secure juvenile detention and in Close to Home placements to help address conflict in a manner that allows for collectively repairing harm and facilitating and supporting re-entry into the community. In addition, to remedy some of the challenges unique to foster care and other system-involved youth, ACS expanded the Fair Futures program, which utilizes coaches and mentors who work to enhance education, employment, housing, and permanency outcomes for youth between the ages of 11-21 in foster care, justice-involved youth, and former foster youth up to age 26. To meet the needs of LGBTQ+ youth in foster care, based on assessment of youth experiences, ACS continues to strengthen staff training and foster parent recruitment and training. ACS is also updating the policies and pursuing data collection and research that informs this critical work.

# OUR SERVICES AND GOALS

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## **SERVICE 1 Protect children from child abuse.**

- Goal 1a Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk.
- Goal 1b Reduce the risk of child maltreatment occurring in at-risk families through the provision of high-quality prevention services.
- Goal 1c Provide safe and stable foster care placements for children who cannot remain safely at home.
- Goal 1d Encourage and support family-based foster care.
- Goal 1e Reduce time to reunification, kinship guardianship and/or adoption and maintain strong family connections for children.

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## **SERVICE 2 Ensure access to quality early child care and education services in all communities.**

- Goal 2a Provide access to affordable child care.
- Goal 2b Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk at child care centers.

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## **SERVICE 3 Provide custody and care of youth in secure and safe detention and placement facilities while providing casework services.**

- Goal 3a Assure that detention and placement facilities are safe and secure.
- Goal 3b Provide youth in detention and placement with appropriate health and mental health services.
- Goal 3c Provide services to prevent youth from entering or returning to the juvenile justice system.

# HOW WE PERFORMED IN FISCAL 2023

## SERVICE 1 Protect children from child abuse.

### Goal 1a

Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk.

The number of investigations conducted in response to reports made to the State Central Register of suspected child abuse and/or neglect declined 2.9 percent from 45,068 in Fiscal 2022 to 43,782 in Fiscal 2023. This decrease can be attributed to the increase in cases diverted to the Collaborative Assessment Response, Engagement, and Support (CARES) track. CARES, a non-investigative child safety assessment response that does not involve any determination of possible maltreatment, increased 54.9 percent from 5,545 in Fiscal 2022 to 8,587 in Fiscal 2023. The percent of new child protection cases that are CARES increased 5.4 percentage points, from 11.0 percent to 16.4 percent during this period. The increase in the use of CARES is the result of an intentional effort to broadly expand this State-approved alternative to traditional child protection investigations.

The indication rate in investigations, where investigations into child maltreatment claims are substantiated, decreased from 31.8 percent in Fiscal 2022 to 28.2 percent in Fiscal 2023. This decrease was driven primarily by the ongoing implementation of state legislation that raised the standard of evidence for investigations from “some credible evidence” to “a fair preponderance of evidence” as of January 2022. This also contributed to the decline in percent of children in substantiated investigations with repeat substantiated investigations within one year from 15.2 percent in Fiscal 2022 to 13.6 percent in Fiscal 2023.

The average child protection specialist caseload rose to 9.7 cases per caseworker in Fiscal 2023 from 8.4 in Fiscal 2022. Caseloads continued to remain lower than before the COVID-19 pandemic and they remained below the targeted maximum of 12 per caseworker.

Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
★ Number of State Central Register consolidated investigations	56,336	46,403	42,783	45,068	43,782	*	*	Down	*
Number of new Collaborative Assessment Response, Engagement, and Support (CARES) cases	1,881	2,294	3,042	5,545	8,587	*	*	Up	Up
Percentage of new child protection cases that are CARES	3.2%	4.7%	6.6%	11.0%	16.4%	*	*	Up	Up
Percent investigations completed in 60 days	89%	93%	97%	94%	93%	*	*	Neutral	Up
★ Abuse and/or neglect reports responded to within 24 hours of receipt from the State Central Register (%)	97.8%	98.5%	98.8%	98.6%	97.8%	100.0%	100.0%	Neutral	Up
Percent of investigations that are substantiated	37.7%	36.4%	35.2%	31.8%	28.2%	*	*	Down	*
Children in complete investigations with repeat investigations within a year (%)	25.3%	25.2%	23.5%	25.4%	25.3%	*	*	Neutral	Down
★ Children in substantiated investigations with repeat substantiated investigations within a year (%)	17.9%	17.2%	14.9%	15.2%	13.6%	14.0%	14.0%	Down	Down
★ Average child protective specialist caseload	10.5	7.5	6.3	8.4	9.7	12.0	12.0	Neutral	Down
★ Critical Indicator	● Equity Indicator	“NA” Not Available	↕↔ Directional Target	* None					

**Goal 1b** Reduce the risk of child maltreatment occurring in at-risk families through the provision of high-quality prevention services.

The number of families entering child welfare prevention services declined 2.4 percent from 6,818 in Fiscal 2022 to 6,657 in Fiscal 2023. The daily average number of children receiving child welfare prevention services declined 11.7 percent to 16,149 in Fiscal 2023 as compared with 18,291 in Fiscal 2022. The number of children who received services during the year fell 10.5 percent from 34,243 to 30,655. ACS is working closely with prevention services providers to increase access and use of system capacity. This includes addressing staff recruitment and retention strategies, strengthening community referrals by opening pathways to prevention services for families utilizing the Department of Education, Health & Hospitals, the Department of Homeless Services, foster care agencies, and daycare facilities with the goal to have more families benefit from free supportive and therapeutic services that can prevent family crises and decrease the likelihood of reports to the State Central Register.

Annually ACS and its contracted providers collect feedback from families regarding their use of prevention services. Newly reported, in Fiscal 2023, 93 percent of surveyed respondents reported prevention services are helping them achieve their goals compared to 90 percent in Fiscal 2022.

Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
★ Families entering child welfare preventive services	9,965	7,699	8,317	6,818	6,657	9,000	9,000	Down	Up
Children receiving child welfare preventive services (daily average)	25,296	22,860	18,330	18,291	16,149	*	*	Down	Up
Children who received child welfare preventive services during the year (annual total)	45,468	41,176	32,945	34,243	30,655	*	*	Down	Up
Percent of respondents to the Prevention Services Family Experience Survey who said prevention services are helping them achieve their goals	NA	92%	NA	90%	93%	*	*	NA	Up

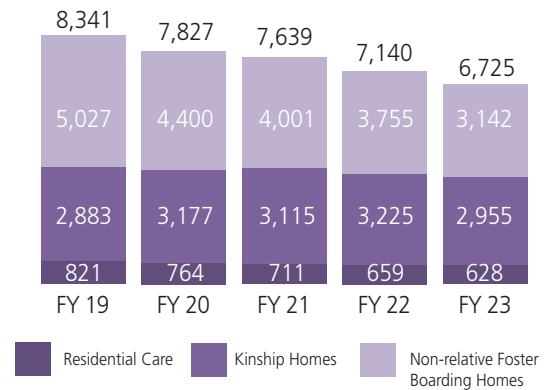
★ Critical Indicator   ● Equity Indicator   "NA" Not Available   ⬆️⬆️ Directional Target   \* None

**Goal 1c** Provide safe and stable foster care placements for children who cannot remain safely at home.

The number of children entering foster care fell 3.8 percent from 2,910 in Fiscal 2022 to 2,798 in the Fiscal 2023, continuing the historically low number of entries to foster care in recent years. This decrease reflects the continued reliance on safety planning with families to protect children at home. The total number of children in foster care declined 5.8 percent from 7,140 to 6,728 during this period.

The proportion of all foster children who were living with relatives in kinship homes in Fiscal 2023 increased to 44 percent as ACS and foster care providers continue to focus on identifying relatives and fictive kin – individuals who are not related by birth, adoption, or marriage to a child, but who has an emotionally significant relationship with the child, to care for foster children. The number of children and youth in congregate residential care dropped 2.6 percent from 645 to 628. The percent of children placed in their community of origin rose from 27.2 percent to 29.5 percent and the percent placed in their borough of origin remained at almost 53 percent. Both metrics remain below target levels and are a result of a reduction in the number of new foster homes opened in each community during the COVID-19 pandemic. The percent of children discharged to families who re-entered care within a year rose from 7.5 percent to 8.5 percent. ACS continues to work with foster care providers to leverage prevention services before and during trial and final discharge to reduce the likelihood of re-entry. These services can help families to obtain needed supports and connect them to community resources.

**Children in Foster Care**



The rate of children maltreated in family foster care declined from 5.5 per 100,000 care days during Fiscal 2022 to 5.1 during Fiscal 2023. Maintaining the safety of children in foster care is a priority for ACS. Foster parents have received trauma-informed training that provides the knowledge and skills necessary to support children who have complex needs.

The percent of youth in foster care who reported they feel very supported or somewhat supported by their foster parents or residential facility staff rose from 89 percent in Fiscal 2022 to 91 percent in Fiscal 2023. The number of youth receiving Fair Futures services, which promotes access for foster care youth to the long-term and comprehensive supports, increased 24 percent from 3,172 to 3,932. ACS is committed to connecting young people to caring adults and mentors who can provide them with guidance and support to achieve their educational and career goals. In Fiscal 2023, strategic efforts were made by ACS and the foster care agencies to grow the Fair Futures program by hiring more Fair Futures coaches, communicating with all eligible youth in foster care about this program and engaging more young people to ensure that they are connected to the Fair Future supports and resources.

Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
All children entering foster care (preliminary)	3,798	3,105	2,609	2,910	2,798	*	*	Down	*
★ Children placed in foster care in their community	28.7%	29.9%	25.2%	27.2%	29.5%	36.0%	36.0%	Neutral	Up
★ ● Children in foster care (average)	8,341	7,827	7,639	7,140	6,728	↓	↓	Down	Down
– Children in foster kinship homes (average)	3,177	3,115	3,225	3,040	2,955	*	*	Neutral	*
– Children in nonrelative foster boarding homes (average)	4,400	4,001	3,755	3,455	3,142	*	*	Down	Down
– Children in residential care (average)	764	711	659	645	628	*	*	Down	Down
Total days all children spent in foster care	3,686,234	3,538,806	3,403,672	3,171,043	2,969,495	*	*	Down	Down
★ Number of moves in foster care per 1,000 care days	1.7	1.4	1.2	1.4	1.4	1.4	1.4	Down	Down
★ Children who re-enter foster care within a year of discharge to family (%)(preliminary)	9.8%	8.0%	7.4%	7.5%	8.5%	6.0%	6.0%	Down	Down
School Attendance Rate - Children in Foster Care (%)	81.9%	82.4%	78.7%	79.8%	82.5%	*	*	Neutral	Up
Number of youth in foster care receiving Fair Futures services	NA	NA	2,946	3,172	3,932	*	*	NA	Up
Number of youth in foster care enrolled in College Choice	NA	NA	NA	NA	342	*	*	NA	Up
★ Children maltreated during family foster care placement per 100,000 care days	9.7	7.3	7.0	5.5	5.1	5.0	5.0	Down	Down
Percent of youth in foster care who feel very supported or somewhat supported by their foster parents or residential facility staff	NA	90%	91%	89%	91%	*	*	NA	Up
Children placed in foster care in their borough	52.2%	52.3%	53.5%	52.7%	52.9%	*	*	Neutral	Up
★ Critical Indicator   ● Equity Indicator   "NA" Not Available   ↑↓ Directional Target   * None									

**Goal 1d** Encourage and support family-based foster care.

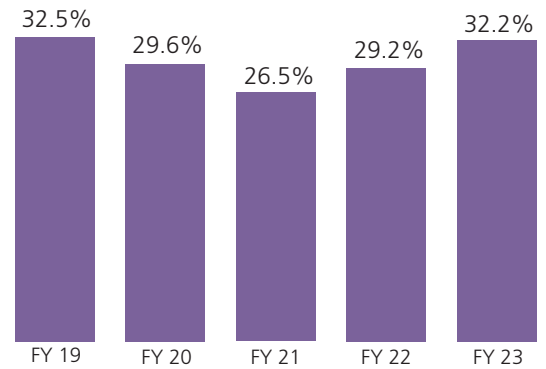
The proportion of siblings who enter care at the same time and are placed together in the same foster home decreased from 95.8 percent in Fiscal 2022 to 94.8 percent in Fiscal 2023. Meanwhile, more than half (53 percent) of children entering care in Fiscal 2023 were placed with relatives in kinship care. The ACS Division of Child Protection and foster care agencies continue to make efforts to find kinship resources for children. Additionally, foster care agencies have strengthened their kinship engagement practices and increased their capacity to support children placed in kinship foster care. ACS continues to have more than 90 percent of foster children in family-based rather than congregate settings.

Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
Siblings placed simultaneously in the same foster home (%) (preliminary)	93.8%	93.6%	95.4%	95.8%	94.8%	*	*	Neutral	Up
★ Children entering foster care who are placed with relatives (%) (preliminary)	47.8%	49.4%	50.9%	54.8%	53.0%	44.0%	54.0%	Up	Up
★ Critical Indicator   ● Equity Indicator   "NA" Not Available   ↑↓ Directional Target   * None									

**Goal 1e** Reduce time to reunification, kinship guardianship and/or adoption and maintain strong family connections for children.

From Fiscal 2022 to Fiscal 2023 reunifications of children in foster care declined from 1,770 to 1,539 as the total number of children in care continued to decline. There were also 13.6 percent fewer Kinship Guardian Assistance Program (KinGAP) discharges than in Fiscal 2022. The high number of KinGAPs and reunifications in the previous fiscal year reflected the clearing of Family Court backlogs of cases from the first year of the COVID-19 pandemic. The number of adoptions increased to 556 in Fiscal 2023 compared to 469 in Fiscal 2022, an 18.6 percent increase. Permanency rates increased across the board in Fiscal 2023, including for children discharged within one year of placement, children in care 12 to 23 months at the start of the fiscal year, and children in care 24 months or more at the start of the fiscal year, though all were slightly below their targets.

**Children discharged to permanency within a year of placement (%)**



Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
★ Children discharged to permanency within a year of placement (%)	32.5%	29.6%	26.5%	29.2%	32.2%	35.0%	35.0%	Neutral	Up
★ Children in care 12-23 months discharged to permanency (%)	24.7%	20.4%	23.0%	18.3%	23.0%	27.0%	27.0%	Neutral	Up
★ Children in care 24 or more months discharged to permanency (%)	25.3%	18.6%	19.9%	23.1%	23.3%	27.0%	27.0%	Neutral	Up
Children eligible for adoption (average)	973	800	735	702	713	*	*	Down	*
Children adopted	748	404	344	469	556	*	*	Down	*
Kinship Guardianship Assistance discharges	379	267	414	396	342	*	*	Neutral	Up
Children returned to parents (reunifications)	2,309	1,834	1,702	1,770	1,539	*	*	Down	*

★ Critical Indicator    ● Equity Indicator    "NA" Not Available    ↑↓ Directional Target    \* None

**SERVICE 2** Ensure access to quality early child care and education services in all communities.

**Goal 2a** Provide access to affordable child care.

Child care voucher enrollment rose 19.9 percent from 47,535 in Fiscal 2022 to 56,978 in Fiscal 2023. This increase was driven by a 72.9 percent increase in non-mandated, low-income vouchers, which increased from 9,393 to 16,236. This increase is the result of several strategies ACS and the City and state have pursued to expand access, including: 1) ACS cleared its voucher waitlist in September 2022; 2) as of October 2022, all low-income families with children across New York City, including families in high-need communities, became able to could apply for, and if found eligible, receive a voucher; 3) following after successful advocacy efforts led by New York City, the state of New York raised the income eligibility for child care assistance from 200 to 300 percent of the federal poverty level, allowing more families to meet eligibility for child care assistance, including vouchers; and 4) the City launched MyCity, an online platform for accessing services, in March 2023, allowing families to apply for child care assistance, including vouchers, for the first time online. Vouchers for families involved in child welfare services increased 8.1 percent from 17,428 to 18,846, and mandated voucher enrollment for families receiving public assistance rose 5.7 percent from 20,714 to 21,897. Enrollment in center-based care increased 21.5 percent to 30,751, while vouchers for family-based child care rose 16.1 percent to 23,942, and vouchers for informal (home-based) child care increased 41.6 percent to 2,285. The percent of voucher applications with eligibility determinations within 30 days declined slightly over three percentage points from 95.5 percent in Fiscal 2022 to 92.2 percent in Fiscal 2023 but remains substantially higher than earlier years.



Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
Average child care voucher enrollment	65,607	64,324	50,266	47,535	56,978	*	*	Down	*
★ Average mandated children voucher enrollment	45,569	39,039	26,251	20,714	21,897	*	*	Down	*
★ Average center-based child care voucher enrollment	29,576	31,045	25,496	25,301	30,751	*	*	Neutral	*
★ Average family child care voucher enrollment	26,607	26,065	22,108	20,620	23,942	*	*	Down	*
★ Average informal (home-based) child care voucher enrollment	9,424	7,215	2,663	1,614	2,285	*	*	Down	*
Average number of children accessing child care services through use of a non-mandated low-income voucher	8,569	10,000	8,323	9,393	16,236	*	*	Up	Up
Average number of children accessing child care through use of a child welfare voucher	11,470	15,286	15,692	17,428	18,846	*	*	Up	Up
Percent of voucher applications with eligibility determinations within 30 days	72%	85%	74%	96%	92%	*	*	Up	Up
Fiscal year spending per child - Center-based child care vouchers	\$8,726	\$8,997	\$9,869	\$10,104	\$11,892	*	*	Up	*
Fiscal year spending per child - Family child care vouchers	\$7,823	\$7,860	\$8,513	\$8,468	\$12,634	*	*	Up	*
Fiscal year spending per child - Legally exempt (informal child care) vouchers	\$4,379	\$4,362	\$5,495	\$5,497	\$7,023	*	*	Up	*
★ Critical Indicator    ● Equity Indicator    "NA" Not Available    ↑↓ Directional Target    * None									

**Goal 2b** Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk at child care centers.

The number of reports of suspected abuse and/or neglect for children in child care programs rose 34.2 percent from 377 in Fiscal 2022 to 506 in Fiscal 2023 driven in part by the increase in children enrolled in child care. Child care investigations include alleged abuse or maltreatment of children perpetrated by someone who cares for children in a setting that is not the child's familial home. These child care settings require state or local government approval to operate and are subject to state laws, regulations and oversight. This includes, but is not limited to, NYC Early Care and Education programs. During this period, the percent of investigations for children in child care that were substantiated declined 5.3 percentage points to 13.4 percent.

Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
Abuse and/or neglect reports for children in child care	709	442	224	377	506	*	*	Down	*
Abuse and/or neglect reports for children in child care that are substantiated (%)	16.4%	19.5%	20.1%	18.6%	13.4%	*	*	Down	Down
★ Critical Indicator    ● Equity Indicator    "NA" Not Available    ↑↓ Directional Target    * None									

**SERVICE 3** Provide custody and care of youth in secure and safe detention and placement facilities while providing casework services.

**Goal 3a** Assure that detention and placement facilities are safe and secure.

During Fiscal 2023, admissions to detention rose 34.6 percent from 1,319 to 1,775 driven by an increase in arrests, including those related to gun violence. The increase in admissions led to a 37.1 percent increase in the average daily population in detention to 233.0 from 170.0 during this period. The average length of stay slightly rose from 38 to 39 days. The high average length of stay reflects the fact that, following implementation of Raise the Age, the majority of young people in detention are now older Adolescent Offenders with pending cases in the adult criminal court system, which is a lengthier process than Family Court.

Despite the increase in the youth in detention population, assaults and altercations with injury in detention continued to decline during Fiscal 2023. The youth-on-youth assault and altercation with injury rate per 100 average daily population decreased from 0.29 in Fiscal 2022 to 0.21 in Fiscal 2023. The youth-on-staff assault with injury rate per 100 average daily population declined from 0.21 to 0.15. The rate of cases in detention where credible evidence of abuse and/or neglect was found decreased from 0.14 to 0.06. ACS has expedited training and support for its behavior management system

(STRIVE+) and enhanced training with coaching techniques focusing on effective methods of de-escalating and engaging youth. ACS also worked with community providers, such as violence interrupters, and with oversight agencies to explore additional improvement strategies.

The weapon recovery rate per 100 daily population in detention increased from 0.33 in Fiscal 2022 to 0.46 in Fiscal 2023 and the illegal substance/prescription or over-the-counter medication recovery rate rose from 0.25 to 0.36. These increases in the recovery rate are due to enhanced investigation and search processes. ACS continues to work closely with its state oversight agencies on the development and deployment of practices to identify and remove contraband from secure detention facilities. ACS is also working closely with the City's Department of Investigation to conduct canine searches in detention.

The number of young people entering Close to Home placement increased 13.9 percent from 72 in Fiscal 2022 to 82 in Fiscal 2023, driven by Family Court becoming fully operational and clearing backlog cases. The average number of youth in Close to Home placement increased 7.3 percent from 46.8 in Fiscal 2022 to 50.2 in Fiscal 2023. The average number of youth in aftercare rose 57.8 percent from 17.8 to 28.4. Discharges from Close to Home with completed disposition orders declined from 63 to 56.

During Fiscal 2023, Close to Home youth-on-youth assaults and altercations with injury per 100 care days rose from 0.09 in Fiscal 2022 to 0.10 in Fiscal 2023 and youth-on-staff assaults with injury per 100 care days increased from 0.10 to 0.11. All critical incidents are routinely debriefed with ACS staff, youth and providers to identify any gaps in practice or policy and to identify any additional supports or safety planning needs of youth. The absent without consent (AWOC) rate per 100 care days declined from 0.24 in Fiscal 2022 to 0.21 in Fiscal 2023. Collaboration with ACS and the Close to Home provider agencies remains a high priority with an emphasis on ensuring the safety and security of youth and staff.

Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
★ Total admissions to detention	1,449	1,442	987	1,319	1,775	↓	↓	Up	Down
★ Average daily population (ADP), detention	70.8	128.7	118.9	170.0	233.0	↓	↓	Up	Down
Secure detention - ADP	45.3	100.9	100.5	142.6	198.3	*	*	Up	Down
Non-secure detention - ADP	25.5	27.8	18.4	27.4	34.7	*	*	Up	Down
★ Average length of stay, detention (days)	17	29	38	38	39	↓	↓	Up	Down
★ Escapes from secure detention	0	0	0	0	0	0	0	Neutral	Down
★ Abscond rate in non-secure detention (average per 100 total ADP in non-secure)	0.02	0.10	0.10	0.09	0.09	0.05	0.05	Up	Down
★ Youth on youth assaults and altercations with injury rate (per 100 total ADP), detention	0.29	0.35	0.34	0.29	0.21	0.35	0.35	Down	Down
★ Youth on staff assault with injury rate (per 100 total ADP), detention	0.30	0.30	0.27	0.21	0.15	0.15	0.15	Down	Down
★ Weapon recovery rate (average per 100 total ADP), detention	0.09	0.22	0.25	0.33	0.46	↓	↓	Up	Down
★ Illegal substance/prescription or OTC medication recovery rate (average per 100 total ADP), detention	0.09	0.07	0.14	0.25	0.36	↓	↓	Up	Down
★ Average daily cost per juvenile in detention (\$)	\$1,651	\$2,064	\$2,084	\$1,576	\$1,231	*	*	Down	*
Admissions to Close to Home placement	82	110	71	72	82	*	*	Down	Down
★ Number in Close to Home placement	97	87	65	47	50	↓	↓	Down	Down
★ Number in Close to Home aftercare (average)	54	41	21	18	28	*	*	Down	*
Absent without consent (AWOC) rate, Close to Home placement	0.20	0.27	0.22	0.24	0.21	0.25	0.25	Neutral	Down
Discharges from Close to Home placement (dispositional order complete)	115	83	77	63	56	*	*	Down	*
Releases from Close to Home placement to aftercare	122	80	48	46	63	*	*	Down	*
Youth on staff assault with injury rate, Close to Home placement	0.09	0.09	0.07	0.10	0.11	0.05	0.05	Up	Down
Youth on youth assault with injury rate, Close to Home placement	0.13	0.11	0.07	0.09	0.10	0.09	0.09	Down	Down

★ Critical Indicator      ● Equity Indicator      "NA" Not Available      ↑↓ Directional Target      \* None



### Goal 3b

Provide youth in detention and placement with appropriate health and mental health services.

All youth in detention receive a screening for acute mental health needs within one hour of their admission so that youth who present the highest needs are identified and referred to mental health services. Youth who remain in detention for longer than 72 hours receive a comprehensive mental health intake that includes screening for commercial and sexual exploitation, post-traumatic stress disorder, depression, and problematic substance use as well as a psychosocial assessment. The ability to complete the comprehensive intake is influenced by several factors, including the youth's adjustment to the detention environment, rapid release from detention and transfer between the secure detention facilities. If a youth refuses the mental health intake, the mental health staff will continue to make efforts to engage the youth. The percent of youth who received a general mental health screening or services while in detention declined from 87 percent in Fiscal 2022 to 76 percent in Fiscal 2023 driven by a modest increase in youth refusals, expedited transfers between facilities, and transfers to a medical facility due to psychiatric reasons or medical comorbidities.

Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
★ Youth who received mental health screening or services while in detention (%)	73.8%	71.0%	78.0%	86.6%	76.1%	↑	↑	Up	Up
★ Residents seen within 24 hours of sick call report (%)	100%	100%	100%	100%	100%	100%	100%	Neutral	Up
★ General health care cost per youth per day, detention (\$)	\$171	\$152	\$236	\$171	\$87	*	*	Down	*
Percent of youth with health screening within 24 hours of admission to detention (%)	97%	100%	99%	100%	100%	100%	100%	Neutral	Up
★ Critical Indicator      ● Equity Indicator      "NA" Not Available      ↑↓ Directional Target      * None									

### Goal 3c

Provide services to prevent youth from entering or returning to the juvenile justice system.

The percent of youth admitted to detention with previous detention admissions declined from to 42 percent in Fiscal 2022 to 41 percent in Fiscal 2023. The number of youth in the Family Assistance Program increased 18.2 percent from 236.2 in Fiscal 2022 to 279.1 in Fiscal 2023 driven by increases in Department of Education referrals and families coming directly to the program. The number of youth in the Juvenile Justice Initiative program rose 7.5 percent from 30.8 to 33.1 as a result of increases in filings and more court decisions to send youth to alternatives to placement.

Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
● Youth admitted to detention with previous admission(s) to detention (%)	58.7%	58.0%	49.0%	42.0%	41.0%	*	*	Down	*
Youth in the Family Assessment Program	322	357	191	236	279	*	*	Down	Up
Youth in the Juvenile Justice Initiative	32	31	26	31	33	*	*	Neutral	Up
★ Critical Indicator      ● Equity Indicator      "NA" Not Available      ↑↓ Directional Target      * None									

## AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
Workplace injuries reported	288	444	380	467	384	*	*	Up	Down
★ Critical Indicator      ● Equity Indicator      "NA" Not Available      ↑↓ Directional Target      * None									

## AGENCY CUSTOMER SERVICE

Performance Indicators	Actual					Target		Trend	
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	5-Year	Desired Direction
Customer Experience									
Completed requests for interpretation	113,959	111,137	110,307	118,857	121,076	*	*	Neutral	*
Letters responded to in 14 days (%)	75.0%	NA	94.4%	43.8%	97.0%	*	*	NA	Up
E-mails responded to in 14 days (%)	80.4%	84.4%	86.5%	79.1%	87.1%	*	*	Neutral	Up
★ Critical Indicator      ● Equity Indicator      "NA" Not Available      ⇅ Directional Target      * None									

## AGENCY RESOURCES

Resource Indicators	Actual <sup>1</sup>					Plan <sup>2</sup>		5yr Trend
	FY19	FY20	FY21	FY22	FY23	FY23	FY24	
Expenditures (\$000,000) <sup>3</sup>	\$3,149.2	\$2,646.4	\$2,534.1	\$2,646.8	\$3,151.7	\$2,796.1	\$2,726.3	Neutral
Revenues (\$000,000)	\$10.7	\$8.0	\$2.4	\$6.0	\$5.5	\$3.4	\$3.4	Down
Personnel	7,148	7,059	6,863	6,341	6,222	7,138	7,120	Down
Overtime paid (\$000,000)	\$60.3	\$39.4	\$24.9	\$39.8	\$39.3	\$39.2	\$39.2	Down
Capital commitments (\$000,000)	\$33.4	\$30.8	\$9.7	\$15.7	\$7.4	\$39.6	\$62.3	Down
Human services contract budget (\$000,000)	\$1,832.7	\$1,407.5	\$1,328.3	\$1,403.3	\$1,737.1	\$1,495.4	\$1,440.7	Neutral
<sup>1</sup> Actual financial amounts for the current fiscal year are not yet final. Final fiscal year actuals, from the Comptroller's Comprehensive Annual Financial Report, will be reported in the next PMMR. Refer to the "Indicator Definitions" at <a href="http://nyc.gov/mmr">nyc.gov/mmr</a> for details. <sup>2</sup> Authorized Budget Level <sup>3</sup> Expenditures include all funds      "NA" - Not Available      * None								

## SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY22 <sup>1</sup> (\$000,000)	Modified Budget FY23 <sup>2</sup> (\$000,000)	Applicable MMR Goals <sup>3</sup>
Personal Services - Total	\$558.7	\$552.5	
001 - Child Welfare	\$375.2	\$382.5	1a, 1b, 1c, 1d, 1e, 2a
003 - Head Start/Day Care	\$9.8	\$16.5	2a
005 - Administration	\$103.4	\$77.9	All
007 - Juvenile Justice	\$66.8	\$73.6	3a, 3b, 3c
009 - Adoption Subsidy	\$3.6	\$2.1	1e
Other Than Personal Services - Total	\$2,088.1	\$2,599.2	
002 - Other Than Personal Services	\$128.6	\$125.2	All
004 - Head Start/Day Care	\$431.7	\$750.5	2a
006 - Child Welfare	\$1,178.2	\$1,281.7	1a, 1b, 1c, 1d, 1e
008 - Juvenile Justice	\$144.2	\$185.0	3a, 3b, 3c
010 - Adoption Subsidy	\$192.3	\$233.8	1e
011 - Juvenile Justice - OCFS Payments	\$13.1	\$22.8	3a
Agency Total	\$2,646.8	\$3,151.7	

<sup>1</sup>Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2022. Includes all funds.      <sup>2</sup>City of New York Adopted Budget for Fiscal 2023, as of June 2023. Includes all funds.      <sup>3</sup>Refer to agency goals listed at front of chapter.      "NA" Not Available      \*None

## NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- 'Percent of respondents to the Prevention Services Family Experience survey who said prevention services are helping them achieve their goals' was added to Goal 1b.
- 'Number of youth in foster care receiving Fair Futures services,' 'Number of youth in foster care enrolled in College Choice,' and 'Children placed in foster care in their borough' were added to Goal 1c.
- The Fiscal 2024 target for 'Children entering foster care who are placed with relatives (%) (preliminary),' was increased from 44 percent to 54 percent.
- Goal 2a was changed from 'Ensure access to early child care services in communities of need' to 'Provide access to affordable child care' to better account for the expansive scope of the effort.
- 'Average other eligible children voucher enrollment' was replaced with 'Average number of children accessing child care services through use of a non-mandated low-income voucher,' and 'Average number of children accessing child care through use of a child welfare voucher' in Goal 2a.
- Goal 3a was changed from 'Assure that detention facilities are safe and secure,' to 'Assure that detention and placement facilities are safe and secure,' to include efforts around placements.
- 'Youth in the Family Assessment Program' and 'Youth in the Juvenile Justice Initiative' was added to Goal 3c.

## ADDITIONAL RESOURCES

For additional information go to:

- The Social Indicators and Equity Report, EquityNYC:  
<http://equity.nyc.gov/>

For more information on the agency, please visit: [www.nyc.gov/acs](http://www.nyc.gov/acs).

