

MAYOR'S MANAGEMENT REPORT FISCAL 2014

Additional Tables

The City of New York
Mayor Bill de Blasio

Anthony Shorris First Deputy Mayor

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September 2014



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Timeliness Indicators

Percent of e-mails responded to in Performance Statistics	Ĭ	Actual						
Agency	FY10	FY11	FY12	FY13	FY14	FY14	rget FY15	
311	NA	100	100	100	100	*	*	
ACS	30	45	93	96	93	*	*	
BIC	100	100	100	100	100	*	*	
CCHR	100	100	100	100	100	*	*	
CCRB	96	98	93	79	94	*	*	
DCA	83	93	93	93	95	87	*	
DCAS	92	87	79	89	80	*	*	
DCLA	NA	NA	88	86	90	88	88	
DCP	95	96	75	81	92	85	85	
DDC	91	97	91	91	94	90	90	
DEP	NA	93	91	94	88	95	95	
DFTA	92	83	90	84	97	*	*	
DHS	68	71	88	67	81	*	*	
DOB	45	62	50	37	65	50	55	
DOC	98	94	100	100	100	*	*	
DOE	74	NA	75	NA	62	75	75	
DOF	92	78	75	85	86	85	85	
DOHMH	76	63	39	42	68	70	75	
DOI	100	100	100	100	100	*	*	
DOITT	86	85	94	96	97	*	*	
DOP	92	100	100	100	100	*	*	
DORIS	100	100	100	100	100	*	*	
DOT	96	92	93	92	89	90	90	
DPR	76	57	58	45	38	60	60	
DSNY	84	83	75	69	75	*	*	
DYCD	100	100	100	100	100	*	*	
FDNY	78	70	79	85	97	*	*	
HPD	64	48	58	60	56	58	58	
HRA	83	89	93	96	96	90	90	
LAW	100	100	100	100	100	*	*	
LPC	100	100	98	99	100	*	*	
NYCHA	89	90	87	86	87	*	*	
OATH	NA	NA	NA	100	100	*	*	
OCME	100	100	100	100	100	*	*	
OEM	88	82	81	95	95	*	*	
SBS	100	100	100	100	100	*	*	
TLC	33	42	78	75	93	60	60	

Timeliness Indicators (cont.)

Performance Statistics		Target					
Agency	FY10	FY11	FY12	FY13	FY14	FY14	FY15
044	21		100	100			
311	96	96	100	100	NA	*	*
ACS	34	46	74	92	87	*	
BIC	75	100	100	100	100		*
CCHR	100	100	100	100	100	*	*
CCRB	NA	89	76	70	73	*	*
DCAS	67	61	47	77	54	*	*
DCLA	NA	NA	61	87	100	61	80
DCP	42	70	52	44	59	50	50
DDC	94	92	97	91	96	90	90
DEP	NA	95	96	97	97	95	95
DFTA	67	65	73	53	59	*	*
DHS	65	73	70	67	84	*	*
DOB	37	67	58	54	49	60	55
DOC	85	76	91	83	100	*	*
DOE	85	NA	93	NA	79	93	85
DOF	97	77	60	91	79	83	85
DOHMH	43	28	31	21	30	40	40
DOI	100	100	100	100	100	*	*
DOITT	86	92	95	97	99	*	*
DOP	100	100	100	97	77	*	*
DORIS	100	100	100	92	92	*	*
DOT	95	93	94	84	90	90	90
DPR	60	55	54	37	30	60	60
DSNY	68	71	65	52	65	*	*
DYCD	100	100	100	100	100	*	*
FDNY	74	80	100	66	95	*	*
HPD	57	54	49	53	49	52	52
HRA	73	68	76	78	87	90	90
LAW	100	100	100	100	100	*	*
_PC	100	87	88	88	94	*	*
NYCHA	86	82	81	74	80	*	*
OATH	NA	83	98	100	100	*	*
OCME	100	100	100	98	100	*	*
OEM	100	100	97	99	100	*	*
SBS	100	100	100	100	100	*	*
TLC	96	94	97	94	92	90	90

Timeliness Indicators (cont.)

Average customer in-person wait	time (minutes)						
Performance Statistics		Ta	rget				
Agency	FY10	FY11	FY12	FY13	FY14	FY14	FY15
BIC	13	4	3	3	2	*	*
CCHR	15	10	10	10	10	*	*
DCA	14	12	14	12	16	17	17
DCAS	1	1	1	1	1	*	*
DEP	9	4	5	7	7	5	5
OHS	26	29	22	NA	24	*	*
DOB	17	21	20	NA	NA	20	*
OOE	15	15	15	15	NA	16	16
DOF	8	12	11	7	17	10	12
DOHMH	38	17	12	11	9	10	10
DOI	3	3	3	3	3	*	*
TOOT	3	3	2	NA	NA	*	*
FDNY	14	11	15	12	13	*	*
HPD	31	32	29	30	43	29	29
HRA	40	58	58	48	40	60	60
NYCHA	29	20	18	16	19	*	*

Percent of calls answered in 30 se	conds						
Performance Statistics		Target					
Agency	FY10	FY11	FY12	FY13	FY14	FY14	FY15
311	82	78	71	81	83	80	80
DEP	64	65	76	69	79	76	76
DOB	87	91	91	NA	NA	90	*
DOE	73	NA	NA	NA	NA	*	*
DOHMH	83	35	65	69	86	70	78
DOT	66	61	31	45	73	75	75
DYCD	65	53	38	54	94	*	*
HRA	31	46	57	64	70	80	80
NYCHA	79	70	70	65	68	*	*
NYPD	99	100	100	99	99	*	*
TLC	15	19	12	18	43	15	15

CORE (Customer Observing and Reporting Experience) Ratings

				Actual			Ta	rget
Agency	Performance Statistics	FY10	FY11	FY12	FY13	FY14	FY14	FY15
	Overall Facility Rating	98	98	98	95	93	*	*
BIC	-Facility Cleaning & Maintenance	100	100	100	95	100	*	*
-	-Facility Operations	95	95	100	95	84	*	*
	Overall Facility Rating	NA	84	85	94	97	*	*
CCHR	-Facility Cleaning & Maintenance	91	87	86	95	96	*	*
	-Facility Operations	87	80	85	93	98	*	*
	Overall Facility Rating	NA	81	69	81	100	*	*
CCRB	-Facility Cleaning & Maintenance	75	79	71	81	100	*	*
	-Facility Operations	72	84	67	78	100	*	*
	Overall Facility Rating	88	83	83	86	94	83	83
DCA	-Facility Cleaning & Maintenance	86	89	81	90	95	*	*
	-Facility Operations	89	77	85	80	92	*	*
	Overall Facility Rating	92	86	78	90	96	78	78
DCAS	-Facility Cleaning & Maintenance	94	91	78	94	98	*	*
	-Facility Operations	89	80	79	85	93	*	*
	Overall Facility Rating	83	81	83	88	89	80	80
DCP	-Facility Cleaning & Maintenance	83	81	83	89	90	*	*
	-Facility Operations	83	81	83	85	88	*	*
	Overall Facility Rating	88	89	90	91	95	90	90
DEP	-Facility Cleaning & Maintenance	85	90	88	90	91	*	*
DEP	-Facility Operations	90	87	90	93	98	*	*
	Overall Facility Rating	93	85	91	95	100	*	*
DFTA	-Facility Cleaning & Maintenance	87	81	88	95	100	*	*
	-Facility Operations	100	89	95	95	100	*	*
	Overall Facility Rating	78	80	81	91	89	*	*
DHS	-Facility Cleaning & Maintenance	73	79	74	88	90	*	*
	-Facility Operations	83	81	79	95	88	*	*
	Overall Facility Rating	78	81	79	83	91	80	82
DOB	-Facility Cleaning & Maintenance	81	89	84	85	93	*	*
	-Facility Operations	75	72	75	80	89	*	*
	Overall Facility Rating	87	92	88	92	97	88	88
DOE	-Facility Cleaning & Maintenance	88	93	89	91	96	*	*
	-Facility Operations	85	90	87	92	98	*	*
	Overall Facility Rating	89	85	82	86	92	86	90
DOF	-Facility Cleaning & Maintenance	93	81	85	87	90	*	*
	-Facility Operations	85	89	78	85	94	*	*
	Overall Facility Rating	85	86	81	90	92	85	85
DOHMH	-Facility Cleaning & Maintenance	86	88	83	89	93	*	*
	-Facility Operations	83	83	80	91	92	*	*

CORE (Customer Observing and Reporting Experience) Ratings (cont.)

				Actual			Ta	rget
Agency	Performance Statistics	FY10	FY11	FY12	FY13	FY14	FY14	FY15
	Overall Facility Rating	80	83	95	93	93	*	*
DOI	-Facility Cleaning & Maintenance	85	91	93	100	93	*	*
	-Facility Operations	75	73	98	86	92	*	*
	Overall Facility Rating	96	98	92	93	93	*	*
DORIS	-Facility Cleaning & Maintenance	100	100	98	95	93	*	*
DOI DORIS DOT DPR FDNY HPD HRA NYCHA NYPD OATH SBS	-Facility Operations	92	95	85	90	92	*	*
	Overall Facility Rating	91	91	90	92	97	90	90
DOT	-Facility Cleaning & Maintenance	95	92	93	92	96	*	*
	-Facility Operations	85	91	87	93	98	*	*
	Overall Facility Rating	80	88	86	89	91	85	85
DPR	-Facility Cleaning & Maintenance	78	84	85	89	91	*	*
	-Facility Operations	83	87	87	89	93	*	*
	Overall Facility Rating	77	91	76	96	99	*	*
FDNY	-Facility Cleaning & Maintenance	92	86	69	100	100	*	*
	-Facility Operations	64	95	83	86	97	*	*
	Overall Facility Rating	NA	87	85	87	89	85	85
HPD	-Facility Cleaning & Maintenance	89	87	86	90	92	*	*
HPD	-Facility Operations	87	87	85	84	85	*	*
	Overall Facility Rating	78	79	80	83	90	80	80
HRA	-Facility Cleaning & Maintenance	79	81	82	84	89	*	*
	-Facility Operations	77	77	77	81	90	*	*
	Overall Facility Rating	78	79	80	83	94	*	*
NYCHA	-Facility Cleaning & Maintenance	92	92	91	91	93	*	*
	-Facility Operations	87	95	89	83	94	*	*
	Overall Facility Rating	NA	86	89	86	90	*	*
NYPD	-Facility Cleaning & Maintenance	65	91	92	86	88	*	*
	-Facility Operations	75	80	86	86	92	*	*
	Overall Facility Rating	84	86	87	90	97	*	*
OATH	-Facility Cleaning & Maintenance	83	85	88	90	96	*	*
	-Facility Operations	84	88	86	90	97	*	*
	Overall Facility Rating	90	96	92	93	95	*	*
SBS	-Facility Cleaning & Maintenance	91	97	93	96	95	*	*
	-Facility Operations	88	95	92	89	95	*	*
	Overall Facility Rating	80	81	80	84	87	80	80
TLC	-Facility Cleaning & Maintenance	83	87	82	86	86	*	*
	-Facility Operations	77	75	78	83	88	*	*

Top Inquiries	Total 2013	% of Inquiries in 2013	Rank in # of Calls in 2013	Total 2014	% of Inquiries in 2014	Rank in # of Calls in 2014
ACS						
Child Care Financial Assistance - Eligibility Information and Application By Mail	13,301	16%	1	10,800	16%	1
Child Care Financial Assistance - Children's Services Clients	9,417	11%	2	7,220	11%	2
Child Care Financial Assistance - Eligibility and Application In Person or By Phone	6,794	8%	3	5,842	9%	3
Child Care Financial Assistance - Eligibility and Application Online	6,674	8%	4	5,714	8%	4
Child Care Financial Assistance - General Information	4,357	5%	8	4,520	7%	5
BIC						
Commercial Waste and Private Carters Information	966	59%	1	1,137	64%	1
Sanitation Complaint - Private Carter	560	34%	2	554	31%	2
Trade Waste License Registration	98	6%	3	80	5%	3
BOE						
Find a Poll Site	13,667	25%	2	12,998	55%	1
Election and Voting Information	22,035	40%	1	5,382	23%	2
Check Voter Registration Status	9468	17%	3	1786	8%	3
Absentee Voting	5,762	10%	4	1,305	5%	4
Poll Worker Assistance	1,391	3%	5	848	4%	5
BPL						
Find a Library - Brooklyn	2,759	79%	1	2,215	81%	1
General Information - Brooklyn Public Library	388	11%	2	237	9%	2
Elementary School Student After School Program - Drop-In	96	3%	5	148	5%	3
Library Complaint - Brooklyn	102	3%	3	90	3%	4
High School Student After School Program - Drop-In	6	0%	11	15	1%	5
CCHR						
Discrimination Complaint	6954	97%	1	7,569	96%	1
Human Rights Education and Community Outreach	187	3%	2	168	2%	2
Human Rights Commission Publications	NA	NA	NA	149	2%	3
Staff Information Provided	5	0%	3	2	0%	4
CCRB						
Police Officer Misconduct	10,537	99%	1	9,226	99%	1
Civilian Complaint Mediation	151	1%	2	100	1%	2
CUNY	-	-	-		-	-
Find a CUNY College	4,970	58%	1	3,154	53%	1
CUNY Admissions Services	930	11%	2	587	10%	2
Free GED Bridge Classes - LaGuardia Community College	687	8%	3	507	9%	3
CUNY Career PATH	622	7%	4	309	5%	4
NYC College Line	85	1%	10	265	4%	5

		I			I	l
		% of Inquiries	Rank in # of	T	% of Inquiries	Rank in # of
Top Inquiries	Total 2013	in 2013	Calls in 2013	Total 2014	in 2014	Calls in 2014
DCA						
Tax Preparation in Person - Free	8,487	7%	3	8,281	7%	1
Investigate a Business Licensed by DCA	9,675	8%	2	7,943	6%	2
Restaurant Permit - Renew or Status	2,330	2%	13	5,881	5%	3
Financial Empowerment Center	4,217	3%	5	4,456	4%	4
Retail Store Complaint	4,305	3%	4	4,435	3%	5
DCAS						
Civil Service Exam Information	25,739	70%	1	25,349	73%	1
NYC Jobs	3,521	10%	2	2,794	8%	2
City Employment Verification	2,205	6%	3	1,744	5%	3
Sale of City-owned real estate and Sales	000	20/	4	0.45	20/	4
auctions	829	2%	4	845	2%	4
The Green Book 2012	585	2%	6	841	2%	5
DCLA		-			-	_
Find a Zoo or Aquarium	2,416	46%	1	1,444	43%	1
Find a Museum	1,638	31%	2	1,158	34%	2
Find a Botanical Garden	678	13%	3	457	13%	3
Grants for Cultural Programs	150	3%	4	120	4%	4
Non-Profit Assistance - Arts or Cultural Organization	69	1%	6	68	2%	5
DCP						
Locate an Elected Official	24,914	88%	1	22,426	87%	1
Zoning Information Desk	2,845	10%	2	3,006	12%	2
Waterfront - Flood Zone Information	175	1%	3	155	1%	3
Purchase City Planning Maps and Books	139	0%	4	147	1%	4
City Planning - Hearings and Publications	54	0%	5	53	0%	5
DDC	04	070	Ü	00	070	<u> </u>
DDC Project Inquiries and Complaints	425	69%	1	471	69%	1
General Inquiries for the Department of						
Design and Construction	164	27%	2	172	25%	2
Bidding on DDC Projects	16	3%	3	29	4%	3
Construction Vendor Prequalification List	8	1%	4	10	1%	4
Staff Information Provided	NA	NA	NA	1	0%	5
DEP						
Noise from Construction After Hours	16,435	5%	3	27,379	9%	1
Sewer Backup Complaint - Priority	33,508	11%	1	24,122	8%	2
Fire Hydrant Running Full	22,209	7%	2	18,750	6%	3
Water and Sewer Bill Information	14,586	7% 5%	6	14,785	5%	4
Cold Water Complaint - Dirty		5% 5%	5	12,972		5
Cold Water Complaint - Dirty	14,652	5%	5	12,972	4%	5

Top Inquiries	Total 2013	% of Inquiries in 2013	Rank in # of Calls in 2013	Total 2014	% of Inquiries in 2014	Rank in # of Calls in 2014
DFTA	101012013	111 2013	04113 111 2013	Total 2014	111 2014	Ouii3 iii 2014
Housing Options - Senior - Low-Income	0.404	4.40/	1	0.004	15%	1
Lawyer Referral for Seniors	8,421 7,143	14% 12%	2	8,081 6.389	12%	2
Find a Senior Center	· ·	6%	3	-,	7%	3
Housing Options - Senior - Frail, Disabled, or	3,716	0%	3	3,852	1 %	ა
with Alzheimers or Dementia	3,334	5%	5	3,290	6%	4
Case Assistance for Seniors	3,568	6%	4	3,110	6%	5
DHS						
Homeless Shelter Intake for Single Adults	17,966	18%	2	15,952	22%	1
Homelessness Prevention through HomeBase	38,557	38%	1	15,609	22%	2
Homeless Shelter Intake for Families with Children	15,377	15%	3	11,144	15%	3
Homeless Person Outreach Assistance	7,976	8%	5	8,939	12%	4
Homeless Shelter Complaint - Shelter Client	8,876	9%	4	8,887	12%	5
DOB						
Schedule a Plan Examiner Appointment	140,868	36%	1	117,815	33%	1
CancelModifyReschedule PlanExamAppointments	44,757	11%	2	44,776	13%	2
Illegal Conversion of Residential Space	26.974	7%	3	26,716	8%	3
Building Construction Without Permit	7,063	2%	6	20,612	6%	4
Elevator or Escalator Defective or Without Permit	16,886	4%	4	15,785	4%	5
DOC						
Rikers Island Inmate Property Pickup	27,574	32%	2	32,879	39%	1
Inmate Location and Information	32,728	38%	1	28,577	34%	2
Inmate Visit Schedule	7,299	9%	3	5,903	7%	3
Jail System Complaint	4,023	5%	4	4,235	5%	4
Inmate Location if Not Found in City Jail Lookup	3,656	4%	5	2,897	3%	5
DOE						<u> </u>
Public School Calendar	32,834	16%	1	33,881	20%	1
Find a School	26,869	14%	2	20,231	12%	2
School Closing and Delay Information	2,499	1%	18	15,169	9%	3
Pre-Kindergarten (UPK) School Information	7,062	4%	8	9,615	6%	4
Department of Education Worker or Agency Complaint or Compliment	7,671	4%	7	7,796	5%	5

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Top Inquiries	Total 2013	% of Inquiries in 2013	Rank in # of Calls in 2013	Total 2014	% of Inquiries in 2014	Rank in # of Calls in 2014
DOF						
Parking Ticket Lookup - Ticket or Plate Number Known	171,061	16%	1	199,240	18%	1
Property Tax Account Assistance and Bill Information	97,079	9%	3	84,913	8%	2
Find a Towed Vehicle - Plate Number Known	28,897	3%	7	74,423	7%	3
Parking Ticket Payment Problem or Penalty Adjustment	47,805	4%	5	48,724	4%	4
Property Tax Assistance - School Tax Relief (STAR)	16,974	2%	10	47,568	4%	5
DOHMH	•				•	
Birth Certificate from 1910 to Present	65,718	14%	1	59,211	15%	1
Rodent Complaint - Other Location	19,858	4%	3	18,870	5%	2
Birth Certificate Correction or Change	16,033	4%	5	12,901	3%	3
Status of a Birth Certificate Order	20,166	4%	2	12,698	3%	4
Animal - Injured or Sick - Stray Dog or Cat	16,035	4%	4	10,406	3%	5
DOI						
Contact or Locate a City Marshal	2,129	51%	1	1,753	46%	1
City Worker or Contractor Corruption or Misconduct	1,254	30%	2	1,490	39%	2
City Marshal Complaint	500	400/	2	200	70/	2
Fingerprinting - Center-Based Day Care or	536	13%	3	280	7%	3
Pre-School	258	6%	4	237	6%	4
Become a City Marshal	33	1%	5	26	1%	5
DOITT						
ACCESS NYC	1,627	22%	1	1,574	27%	1
Cable Television Complaint - General	1,327	18%	3	1,108	19%	2
Cable Television Complaint - Service	1,476	20%	2	1,009	18%	3
Verizon City-Wide Cable TV Franchise	1,087	15%	4	744	13%	4
Pay Phone Complaint - Street	849	12%	5	560	10%	5
DOP						
Adult Probation Supervision - Brooklyn	427	28%	1	288	28%	1
Adult Probation Supervision - Manhattan	220	15%	3	205	20%	2
Adult Probation Supervision - Queens	176	12%	4	181	18%	3
Adult Probation Supervision - Bronx	254	17%	2	172	17%	4
Adult Probation Supervision - Staten Island	56	4%	6	45	4%	5
DORIS						
Death Certificate Before 1949	812	26%	1	777	27%	1
Marriage Record Before 1930	508	16%	3	607	21%	2
Birth Certificate Before 1910	563	18%	2	481	17%	3
Genealogy Research	292	9%	4	221	8%	4
Status of Request for Death Certificate from Before 1949	244	8%	5	206	7%	5

Muni-Meter Defective or Damaged 46,659 14% 1 40,051 12% 1 1 12% 1 1 1 1 1 1 1 1 1						1	
Total 2013 In 2013 Calls in 2013 Total 2014 In 2014 Calls in 2015			% of Inquiries	Rank in # of		% of Inquiries	Rank in # of
Muni-Meter Defective or Damaged	Top Inquiries	Total 2013	-		Total 2014	-	Calls in 2014
Alternate Side Parking Information 32,258 9% 2 37,209 111% 2 Streetlight Condition 29,995 9% 3 29,731 9% 3 Pothole on Street 17,269 5% 5 26,601 8% 4 Traffic or Pedestrian Signal Condition 25,486 7% 4 24,641 7% 5 DPR Wood Disposal, Chipping, and Pickup - Brooklyn and Queens Removal of Large Branch or Entire Tree - City Tree or Property 42,487 21% 1 13,565 9% 2 Trees and Sidewalk Repair for 1, 2 and 3 10,908 8% 3 Tamily Residential Property 8 9,095 5% 4 8,377 6% 4 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - Appointment of 1,395 12% 1 56,791 11% 1 Standing Dead Tree Removal - Appointment 31,283 6% 4 27,644 5% 4 Recycling and Trash Collection Schedules 55,021 11% 2 56,309 11% 2 Standing Collection DryCD Summer Jobs for Youth - General 3,143 18% 1 2,204 15% 1 Literacy and GED or TASC Instruction for Adults 2,784 16% 2 2,050 14% 5 Standing Dead Tree Removal - Appointment 1,794 10% 4 1,622 11% 4 Standing Speakers 7 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,150 8% 5 Standing Speakers 7 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,764 5% 5 Standing Speakers 7 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,764 5% 5 Standing Speakers 7 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,764 5% 5 Standing Speakers 7 Youth Services and Counseling - Youth Counseling -	DOT		1			ı	
Alternate Side Parking Information 32,258 9% 2 37,209 111% 2 Streetlight Condition 29,995 9% 3 29,731 9% 3 Pothole on Street 17,269 5% 5 26,601 8% 4 Traffic or Pedestrian Signal Condition 25,486 7% 4 24,641 7% 5 DPR Wood Disposal, Chipping, and Pickup - Brooklyn and Queens Removal of Large Branch or Entire Tree - City Tree or Property 42,487 21% 1 13,565 9% 2 Trees and Sidewalk Repair for 1, 2 and 3 10,908 8% 3 Tamily Residential Property 8 9,095 5% 4 8,377 6% 4 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - City Tree or 7,949 4% 6 7,983 6% 5 Standing Dead Tree Removal - Appointment of 1,395 12% 1 56,791 11% 1 Standing Dead Tree Removal - Appointment 31,283 6% 4 27,644 5% 4 Recycling and Trash Collection Schedules 55,021 11% 2 56,309 11% 2 Standing Collection DryCD Summer Jobs for Youth - General 3,143 18% 1 2,204 15% 1 Literacy and GED or TASC Instruction for Adults 2,784 16% 2 2,050 14% 5 Standing Dead Tree Removal - Appointment 1,794 10% 4 1,622 11% 4 Standing Speakers 7 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,150 8% 5 Standing Speakers 7 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,764 5% 5 Standing Speakers 7 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,764 5% 5 Standing Speakers 7 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,764 5% 5 Standing Speakers 7 Youth Services and Counseling - Youth Counseling -	Muni-Meter Defective or Damaged	46,659	14%	1	40.051	12%	1
Streetlight Condition 29,995 9% 3 29,731 9% 3 Pothole on Street 17,269 5% 5 26,601 8% 4 4 24,641 7% 5 5 5 26,601 8% 4 4 24,641 7% 5 5 5 26,601 8% 4 4 24,641 7% 5 5 5 26,601 8% 4 24,641 7% 5 5 5 26,601 8% 4 24,641 7% 5 5 5 26,601 8% 4 24,641 7% 5 5 5 26,601 8% 4 24,641 7% 5 5 5 26,601 8% 4 24,641 7% 5 5 26,601 8% 4 24,641 7% 5 5 2 2 2 2,601 2 2 2 2,601 2 2 2 2 2 2 2 2 2		,			,		
Pothole on Street Traffic or Pedestrian Signal Condition 25,486 7% 4 24,641 7% 5 DR Wood Disposal, Chipping, and Pickup - Brooklyn and Queens Removal of Large Branch or Entire Tree - City Tree or Property Find a Park Trees and Sidewalk Repair for 1, 2 and 3 Family Residential Property Bulk Item Disposal Information 61,395 12% 1 1 56,791 11% 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 56,791 11% 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1							
Traffic or Pedestrian Signal Condition	Pothole on Street						_
DPR Wood Disposal, Chipping, and Pickup - Brooklyn and Queens Removal of Large Branch or Entire Tree - City Tree or Property 1	Traffic or Pedestrian Signal Condition						
Brooklyn and Queens 24,455 12% 2 17,275 12% 1	DPR	,	!		,	1	
Brooklyn and Queens 24,455 12% 2 17,275 12% 1	Wood Disposal, Chipping, and Pickup -						
Tree or Property	Brooklyn and Queens	24,455	12%	2	17,275	12%	1
Tree or Property	Removal of Large Branch or Entire Tree - City			_			_
Trees and Sidewalk Repair for 1, 2 and 3	Tree or Property	42,487	21%	1	13,565	9%	2
Trees and Sidewalk Repair for 1, 2 and 3 Family Residential Property Standing Dead Tree Removal - City Tree 7,949 4% 6 7,983 6% 5 5 5 4 8,377 6% 4 8,377 6% 5 5 5 5 4 8,377 6% 5 5 5 5 5 6% 5 5 5 6% 5 5 5 6% 5 5 5 6% 5 5 5 6% 6%	Find a Park	12,010	6%	3	10,908	8%	3
Family Residential Property 9,095 5% 4 8,377 6% 4 Standing Dead Tree Removal - City Tree 7,949 4% 6 7,983 6% 5 DSNY Bulk Item Disposal Information 61,395 12% 1 56,791 111% 1 Recycling and Trash Collection Schedules 55,021 11% 2 56,309 11% 2 Garbage Collection 43,589 9% 3 51,508 10% 3 CFC and Freon Removal - Appointment 31,263 6% 4 27,644 5% 4 Recycling Collection 17,648 4% 8 23,167 4% 5 DYCD Summer Jobs for Youth - General 3,143 18% 1 2,204 15% 1 Literacy and GED or TASC Instruction for Adults 2,784 16% 2 2,050 14% 2 Immigration Assistance from Community-Based Organizations 1,794 10% 4 1,622 11% 4 Literacy and GED or TASC Instruction for Non-English Speakers 7,000 8% 6 1,150 8% 5 FONY FIRE Hazard Complaint 5,789 15% 1 6,030 16% 1 Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Trees and Sidewalk Repair for 1, 2 and 3			,			_
DSNY	Family Residential Property	9,095	5%	4	8,377	6%	4
DSNY Bulk Item Disposal Information 61,395 12% 1 56,791 11% 1	Standing Dead Tree Removal - City Tree	7,949	4%	6	7,983	6%	5
Recycling and Trash Collection Schedules	DSNY						
Recycling and Trash Collection Schedules 55,021 11% 2 56,309 11% 2 2 2 2 3 3 3 3 3 3	Bulk Item Disposal Information	61.395	12%	1	56.791	11%	1
Recycling and Trash Collection Schedules 3 51,508 10% 3							
Garbage Collection 43,589 9% 3 51,508 10% 3 CFC and Freon Removal - Appointment 31,263 6% 4 27,644 5% 4 Recycling Collection 17,648 4% 8 23,167 4% 5 DVCD D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D D	Recycling and Trash Collection Schedules	55,021	11%	2	56,309	11%	2
CFC and Freon Removal - Appointment 31,263 6% 4 27,644 5% 4 Recycling Collection 17,648 4% 8 23,167 4% 5 DVCD Summer Jobs for Youth - General 3,143 18% 1 2,204 15% 1 Literacy and GED or TASC Instruction for Adults 2,784 16% 2 2,050 14% 2 Immigration Assistance from Community-Based Organizations 2,150 12% 3 1,712 12% 3 Literacy and GED or TASC Instruction for Non-English Speakers 1,794 10% 4 1,622 11% 4 Youth Services and Counseling - Youth Connect 8% 6 1,150 8% 5 FDNY Fire Hazard Complaint 5,789 15% 1 6,030 16% 1 Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Brooklyn 2,818 7% 3 2,592 7%		43,589	9%	3	51,508	10%	3
Recycling Collection			6%			5%	
Summer Jobs for Youth - General 3,143 18% 1 2,204 15% 1	Recycling Collection	17,648	4%	8		4%	5
Literacy and GED or TASC Instruction for Adults	DYCD	· · · · · · · · · · · · · · · · · · ·	•		•	•	
Literacy and GED or TASC Instruction for Adults 2,784 16% 2 2,050 14% 2 Immigration Assistance from Community-Based Organizations 2,150 12% 3 1,712 12% 3 Literacy and GED or TASC Instruction for Non-English Speakers 1,794 10% 4 1,622 11% 4 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,150 8% 5 FIDNY 5 5 6 1,150 8% 5 Fire Hazard Complaint Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Brooklyn Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Brooklyn Ambulance Patient Locator Ambulance Report Report Report Report Report Report Report	Summer Jobs for Youth - General	3.143	18%	1	2.204	15%	1
Adults 2,784 16% 2 2,050 14% 2 Immigration Assistance from Community-Based Organizations 2,150 12% 3 1,712 12% 3 Literacy and GED or TASC Instruction for Non-English Speakers 1,794 10% 4 1,622 11% 4 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,150 8% 5 FDNY Fire Hazard Complaint 5,789 15% 1 6,030 16% 1 Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Brooklyn 2,818 7% 3 2,592 7% 3 Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% <t< td=""><td>Literacy and GED or TASC Instruction for</td><td></td><td></td><td></td><td>1</td><td></td><td>_</td></t<>	Literacy and GED or TASC Instruction for				1		_
Based Organizations 2,150 12% 3 1,712 12% 3 Literacy and GED or TASC Instruction for Non-English Speakers 1,794 10% 4 1,622 11% 4 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,150 8% 5 FDNY Fire Hazard Complaint 5,789 15% 1 6,030 16% 1 Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Brooklyn 2,818 7% 3 2,592 7% 3 Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health	Adults	2,784	16%	2	2,050	14%	2
Based Organizations 2,150 12% 3 1,712 12% 3 Literacy and GED or TASC Instruction for Non-English Speakers 1,794 10% 4 1,622 11% 4 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,150 8% 5 FDNY Fire Hazard Complaint 5,789 15% 1 6,030 16% 1 Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Brooklyn 2,818 7% 3 2,592 7% 3 Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health	Immigration Assistance from Community-		100/			4004	
English Speakers 1,794 10% 4 1,622 11% 4 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,150 8% 5 FDNY Fire Hazard Complaint Ambulance Patient Locator 5,789 15% 1 6,030 16% 1 Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Brooklyn 2,818 7% 3 2,592 7% 3 Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Based Organizations	2,150	12%	3	1,712	12%	3
English Speakers 1,794 10% 4 1,622 11% 4 Youth Services and Counseling - Youth Connect 1,450 8% 6 1,150 8% 5 FDNY Fire Hazard Complaint Ambulance Patient Locator 5,789 15% 1 6,030 16% 1 Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Brooklyn 2,818 7% 3 2,592 7% 3 Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Literacy and GED or TASC Instruction for Non-	. =	100/	_		4404	,
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FDNY Fire Hazard Complaint 5,789 15% 1 6,030 16% 1 Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Brooklyn 2,818 7% 3 2,592 7% 3 Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Youth Services and Counseling - Youth	4 450	00/		4.450	00/	F
Fire Hazard Complaint 5,789 15% 1 6,030 16% 1 Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Brooklyn 2,818 7% 3 2,592 7% 3 Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Connect	1,450	8%	6	1,150	8%	5
Ambulance Patient Locator 4,842 13% 2 4,196 11% 2 Locate a Firehouse - Brooklyn 2,818 7% 3 2,592 7% 3 Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	FDNY	•	•			•	
Locate a Firehouse - Brooklyn 2,818 7% 3 2,592 7% 3 Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Fire Hazard Complaint	5,789	15%	1	6,030	16%	1
Locate a Firehouse - Brooklyn 2,818 7% 3 2,592 7% 3 Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Ambulance Patient Locator						2
Locate a Firehouse - Manhattan 2,096 6% 4 2,179 6% 4 Fire or Ambulance Report 1,513 4% 9 1,764 5% 5 HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Locate a Firehouse - Brooklyn	2,818	7%			7%	3
HHC Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Locate a Firehouse - Manhattan	2,096	6%	4		6%	4
Find a Public Hospital 36,099 69% 1 27,273 68% 1 Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Fire or Ambulance Report	1,513	4%	9	1,764	5%	5
Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	HHC		<u> </u>				
Adult Immunization Clinic 2,504 5% 2 2,460 6% 2 Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Find a Public Hospital	36,099	69%	1	27,273	68%	1
Find a Child Health Clinic 1,618 3% 3 1,205 3% 3 Become a Nurse 1,444 3% 4 912 2% 4	Adult Immunization Clinic	2,504	5%	2	2,460	6%	2
Become a Nurse 1,444 3% 4 912 2% 4	Find a Child Health Clinic	1,618	3%		1,205	3%	3
MetroPlus Health Plan 1,050 2% 5 899 2% 5	Become a Nurse	1,444			912		
	MetroPlus Health Plan	1,050	2%	5	899	2%	5

		% of Inquiries	Rank in # of		% of Inquiries	Rank in # of
Top Inquiries	Total 2013	in 2013	Calls in 2013	Total 2014	in 2014	Calls in 2014
HPD						
Apartment Maintenance Complaint	NA	NA	NA	77,809	15%	1
Heat or Hot Water Complaint in Entire	NA	NA	NA	72,519	14%	2
Residential Building	INA	INA	INA	72,519	14%	2
Landlord Complaint - Maintenance	150,911	28%	2	62,318	12%	3
Heat or Hot Water Complaint in Apartment	NA	NA	NA	57,056	11%	4
Heat Complaint - Residential Building -	176,937	32%	1	51,955	10%	5
Inadequate Heat	176,937	32%		51,955	10%	5
HRA						
Food Stamp Assistance	39,040	12%	2	29,687	12%	1
Public Assistance or Welfare Information	36,111	12%	3	26,555	11%	2
Food Stamp Center	39,172	13%	1	25,534	11%	3
One Shot Deal - Short Term Emergency	18,547	6%	4	13,922	6%	4
Assistance	16,547	0%	4	13,922	6%	4
Medicaid - Existing Applicant or Enrollee	18,089	6%	5	13,910	6%	5
LPC						
Landmark and Historic District Information	279	47%	1	243	46%	1
Landmark Building Alteration Permit	226	38%	2	212	40%	2
Landmark Status Application	59	10%	3	40	8%	3
Landmark Building Painting Complaint	19	3%	4	18	3%	4
Landmark Restoration Grant Application	17	3%	5	12	2%	5
NYCHA		-			-	
Public Housing Maintenance	16,120	22%	1	14,017	24%	1
Heat Complaint in NYCHA Building	6,997	9%	4	7,927	13%	2
Public Housing Application Information and	40.540	4.40/	0	7.005	400/	0
Assistance	10,540	14%	2	7,325	12%	3
Public Housing Assistance Status - All	7.000	440/	0	5 400	00/	4
Boroughs	7,903	11%	3	5,469	9%	4
Public Housing Inquiries - Brooklyn	4,911	7%	6	3,905	7%	5
NYPD						
Noise from Neighbor	118,256	15%	1	109,858	14%	1
Hot Transfer 911	93,640	12%	2	94,322	12%	2
Find a Police Precinct or PSA by Location	88,232	11%	3	79,914	10%	3
Blocked Driveway - Vehicle	63,793	8%	4	73,232	9%	4
Find a Police Precinct or PSA by Name	52,002	6%	5	51,052	6%	5

		% of Inquiries	Rank in#of		% of Inquiries	Rank in # of
Top Inquiries	Total 2013	in 2013	Calls in 2013	Total 2014	in 2014	Calls in 2014
NYPL						
Find a Library - Bronx, Manhattan, Staten	2.550	070/	4	2.000	000/	4
Island	3,556	87%	1	2,868	88%	1
General Information - New York Public Library	380	9%	2	238	7%	2
Library Complaint - Bronx - Manhattan -						
Staten Island	137	3%	3	136	4%	3
Find a Library - Brooklyn	10	0%	4	7	0%	4
Find a Library - Queens	8	0%	5	6	0%	5
OATH						
ECB Violation - Information	3,988	22%	1	5,422	27%	1
ECB Violation - Request Status or Copy	4,968	28%	2	4,947	24%	2
ECB Borough Office Locations	2,125	12%	3	1,671	8%	3
ECB Violation - Online Ticket Finder	1,172	7%	4	1,591	8%	4
Settling a Food Service Establishment Health Violation	919	5%	5	1,584	8%	5
OCME	<u>L</u>	•		_		
Death Inquiries	1,202	61%	1	1,143	60%	1
Proof of Death	387	20%	2	341	18%	2
Autopsy Report	264	14%	3	224	12%	3
Cremation Inquiries	88	5%	4	97	5%	4
Reflection Room at the World Trade Center Memorial	NA	NA	NA	92	5%	5
OEM	<u>L</u>	•		_		
Cooling Center Locations	1,759	5%	4	2,181	27%	1
Snow or Ice on Roadway - Plow NYC Tracker	366	1%	10	993	12%	2
Know Your Zone - Hurricane Evacuation Lookup	16,051	49%	1	960	12%	3
Ready New York Guide - Hurricanes	646	2%	6	716	9%	4
Report Damage Caused by April 30 Storm	NA	NA	NA	615	8%	5
QPL	INA	INA	INA	013	0 70	3
Find a Library - Queens	1.050	600/	4	1.054	720/	1
Elementary School Student After School	1,252	68%	1	1,054	73%	1
Program - Drop-In	58	3%	6	137	9%	2
General Information - Queens Public Library	182	10%	2	106	7%	3
Library Complaint - Queens	114	6%	4	102	7%	4
Elementary School Student After School Program - Enrolled	92	5%	5	19	1%	5

Top Inquiries	Total 2013	% of Inquiries	Rank in # of Calls in 2013	Total 2014	% of Inquiries	Rank in # of Calls in 2014
SBS						
Help Starting a Small Business	4,830	21%	2	2,312	18%	1
Job Seeker Assistance - Employment Programs	1,267	5%	4	2,118	16%	2
NYC Business Express Website - General Information	1,126	5%	6	1,962	15%	3
Find a Workforce1 Career Center	7,468	32%	1	1,511	12%	4
Get a Professional License	1,159	5%	5	641	5%	5
SCA						
School Construction Complaint	914	91%	1	1,149	92%	1
School Construction Information	81	6%	2	105	8%	2
TLC						
Lost Property in a Taxi - Medallion Number Unknown	32,895	30%	1	28,171	24%	1
Lost Property in a Taxi - Medallion Number Known	31,196	28%	2	26,639	23%	2
Street Hail Livery - Appointment Request for Permit Application - Licensees	1,317	1%	15	7,910	7%	3
Lost Property in a Taxi - Medallion Number Not Found by 311	8,075	7%	3	7,448	6%	4
Taxi Inquiry or Complaint from Taxi Driver or Taxi Licensee	2,900	3%	6	5,157	4%	5

Requests for Interpretation

Performance Statistics		Actual					
Agency	FY10	FY11	FY12	FY13	FY14	FY14	rget FY15
311	633,270	595,101	425,157	421,839	392,759	*	*
ACS	53,684	43,917	61,873	66,577	63,351	*	*
BIC	50	27	218	109	56	*	*
CCHR	1,200	1,235	1,425	1,515	1,097	*	*
CCRB	207	474	843	525	613	*	*
DCA	1,622	1,697	2,022	1,611	2,536	*	*
DCAS	1	3	3	0	0	*	*
DCP	4	3	1	4	1	*	*
DEP	7,585	8,008	7,497	11,023	13,638	*	*
DFTA	4,016	171	547	485	523	*	*
DHS	2,378	3,814	3,230	4,087	4,195	*	*
DOB	57	238	61	36	17	*	*
DOE	14,141	15,988	21,511	20,265	32,267	*	*
DOF	3,070	2,921	3,274	3,254	4,353	*	*
DOHMH	14,357	12,256	10,278	10,664	13,701	*	*
DOI	54	65	37	38	17	*	*
DOP	20,835	19,393	18,764	16,505	16,520	*	*
DOT	959	1,108	735	655	722	*	*
DPR	52	39	57	45	60	*	*
DSNY	2	2	5	NA	8	*	*
DYCD	1,189	1,525	1,415	1,708	1,515	*	*
FDNY	2,871	2,737	2,563	2,891	3,721	*	*
HPD	3,972	1,978	2,312	1,611	1,053	*	*
HRA	703,994	914,256	732,605	1,016,101	1,089,887	*	*
LAW	750	772	763	705	860	*	*
NYCHA	81,431	121,980	134,069	150,619	154,339	*	*
NYPD	259,696	258,830	258,018	264,803	263,035	*	*
OATH	6,864	8,104	7,423	8,734	9,240	*	*
OCME	125	469	404	164	188	*	*
SBS	4,857	16,631	13,257	17,650	23,308	*	*
TLC	3,820	5,260	6,163	7,990	5,721	*	*

ANNUAL PAID ABSENCE RATES

WORKFORCE	FY 2014	FY 2014	FY 2014	FY 2013	FY 2014
OR	TOTAL	LODI/	TOTAL	TOTAL	EQUIV. ABSENCE
AGENCY	SICK LEAVE	WC	ABSENCE	ABSENCE	DAYS/YEAR
UNIFORMED WORKFO	RCES				
DOC (U)	4.43%	0.65%	5.07%	5.35%	12.6
FDNY (U)	2.33%	4.13%	6.45%	6.42%	16.1
NYPD (U)	2.11%	1.00%	3.11%	3.33%	7.7
DSNY (U)	4.35%	1.43%	5.78%	6.33%	14.4
Uniformed Subtotal	2.74%	1.53%	4.27%	4.48%	10.6
LARGER CIVILIAN WO	RKFORCES				
NYPD (C)	3.13%	0.18%	3.31%	4.05%	8.2
FDNY (C)	3.81%	1.63%	5.44%	5.41%	13.5
ACS	3.85%	0.56%	4.41%	4.47%	11.0
HRA	3.97%	0.20%	4.17%	4.06%	10.4
DHS	3.40%	0.40%	3.80%	3.68%	9.5
HPD	3.87%	0.19%	4.06%	4.13%	10.1
DOHMH	3.67%	0.09%	3.77%	3.77%	9.4
DEP	3.61%	0.44%	4.05%	4.14%	10.1
DSNY (C)	3.72%	0.40%	4.12%	4.33%	10.3
DOF	4.17%	0.21%	4.37%	4.33%	10.9
DOT	3.99%	0.76%	4.75%	4.79%	11.8
DPR	3.65%	0.46%	4.11%	4.57%	10.2
LAW	3.17%	0.05%	3.22%	3.26%	8.0
DCAS	3.51%	0.12%	3.64%	2.87%	9.1
DDC	3.66%	0.03%	3.69%	3.70%	9.2
DOC (C)	4.00%	0.21%	4.21%	4.06%	10.5
PROBATION	4.32%	0.07%	4.39%	4.19%	10.9
DOB	3.20%	0.01%	3.20%	3.20%	8.0
DOITT	3.64%	0.10%	3.74%	3.66%	9.3
Subtotal	3.63%	0.37%	4.00%	4.18%	10.0
SMALLER CIVILIAN WO	ORKFORCES				
OEM	2.49%	0.00%	2.49%	2.67%	6.2
DCP	3.50%	0.01%	3.51%	3.57%	8.7
DOI	3.37%	0.00%	3.37%	3.01%	8.4
DFTA	4.17%	0.00%	4.17%	3.76%	10.4
CULTURAL	2.49%	0.00%	2.49%	3.14%	6.2
LANDMARKS	3.19%	0.21%	3.40%	3.12%	8.5
TLC	3.05%	1.23%	4.28%	4.43%	10.6
CCHR	4.31%	0.01%	4.32%	3.92%	10.7
DYCD	3.29%	0.02%	3.31%	3.75%	8.2
DSBS	3.12%	0.00%	3.13%	3.01%	7.8
DOR	3.56%	0.02%	3.58%	3.43%	8.9
CONSUMER	3.02%	0.01%	3.03%	3.02%	7.5
BIC	3.20%	0.03%	3.23%	2.83%	8.0
OATH	2.63%	0.01%	2.64%	2.57%	6.6
ELECTIONS	4.12%	0.05%	4.17%	4.02%	10.4
CCRB	2.93%	0.00%	2.93%	2.28%	7.3
Subtotal	3.40%	0.18%	3.58%	3.60%	8.9
Uniformed	2.74%	1.53%	4.27%	4.48%	10.6
Civilian	3.62%	0.36%	3.98%	4.15%	9.9
TOTAL	3.22%	0.90%	4.11%	4.30%	10.2
CITYWIDE	3.22%	0.20%	3.41%	3.54%	8.5

Note: The **Total Absence Rate** is calculated by dividing the sum of paid sick leave for all employees, Line-of-Duty Injury absence for uniformed employees, and paid Workers' Compensation absence for civilian employees, by paid scheduled hours for all employees. The **Citywide Absence Rate** is calculated by dividing paid sick leave for all employees plus paid Workers' Compensation absence for civilian employees by paid scheduled hours for all employees.

New York City has launched a major initiative to achieve efficiency in its fleet operations through consolidation of fleets and repair services, improved performance reporting, technology investments and improved interagency collaboration. In 2011, the City appointed its first Chief Fleet Management Officer, working at the Department of Citywide Administrative Services (DCAS), to implement this initiative in cooperation with the fleet managers of major agencies.

As part of Vision Zero, New York City's fleet operations are undertaking a series of initiatives to improve safety and reporting relating to vehicle collisions. These initiatives are being led by the City Fleet operation at DCAS and its City's Chief Fleet Management Officer, and include the more than 50 agencies that operate City fleet vehicles, especially the 10 major fleet agencies of NYPD, FDNY, DOC, DSNY, DPR, DOT, DEP, DOE, DOHMH, and DCAS.

These initiatives currently include:

- 1) Training all authorized City fleet drivers in defensive driving. DCAS Fleet will lead this initiative for all staff except uniformed drivers at NYPD and FDNY, who receive separate driver training for their emergency response vehicles.
- 2) Assessing the safety outfitting of City vehicles and developing a Safe Fleet Transition Plan. The City will also work with private fleets to assess and promote best industry practices.
- 3) Improving the tracking of vehicle collisions. In October 2013, the City completed implementation of a new fleet management system, NYC Fleet Focus, for managing fleet assets, parts and work orders. By mid-Fiscal 2015, this system will also be used to track collisions citywide for all non-emergency agencies. Starting fully in Fiscal 2016, the new CRASH system will be used for MMR reporting of fleet collisions.
- 4) Installing tracking devices called Canceivers in all City fleet vehicles. The Canceivers will provide data to be used to monitor City fleet driving habits and create a Safety Index to help improve safe driving of City vehicles. The Canceivers will also be part of a new fuel management program, as they electronically record information such as vehicle identification, odometer level and fuel information, providing accurate data and increasing efficiency at time of fueling.

As part of the City's centralization of its fleet management at DCAS, a new set of metrics to measure the performance and effect of this initiative was introduced in the Vehicle Fleets and Maintenance tables of the Fiscal 2013 Mayor's Management Report. With this year's MMR, there are now two consecutive years of the information available for the fleet metrics that were new at that time, providing additional information on City Fleet management, efficiency and size on both a citywide and agency-specific basis.

In addition to this report, the Local Law 38 Annual Report contains additional information on City purchases of light and medium duty vehicles, the fuel economy of light duty vehicles purchased by the City, and the fuel consumption and carbon dioxide emission of the City fleet of light and medium duty vehicles. To view the latest Local Law 38 report, prepared by the Department of Environmental Protection (DEP), please visit: http://www.nyc.gov/html/dep/html/home/home.shtml.

INDICATORS	FY13 Annual Actual	FY14 Annual Actual	FY14 Annual Target	FY15 Annual Target
CITYWIDE FLEET SIZE	25,855	27,300	26,400	27,000
- Light Duty	11,186	11,595	*	*
- Medium Duty	4,919	5,014	*	*
- Heavy Duty	6,903	7,022	*	*
- Other Vehicles	2,786	3,669	*	*
Vehicle in-service rate (%)	91%	90%	90%	90%
Daily fleet in-service targets achieved (%)	97%	89%	90%	90%
Fleet consolidation projects, completed	12	3	4	1
Purchased vehicles compliant with Local Law 38 (%)	94%	99%	95%	95%
Alternative fuel vehicles	9,433	13,233	11,450	13,630
Alternative fuel vehicles in City fleet (%)	41%	56%	50%	58%
Vehicle fuel used (gallons)	30,611,112	30,074,423	29,000,000	29,000,000
- Biodiesel fuel used (gallons)	11,925,594	14,077,352	12,000,000	13,000,000
Electric chargers installed	16	52	30	40
Vehicles purchased	3,236	3,173	3,000	3,000
Average age of fleet (months)	72	74	72	72
Collisions in City vehicles ¹	5,308	5,634	*	*
Revenue from recoverable affirmative claims	\$2,828,968	\$2,289,291	*	*
Employees trained in defensive driving	2,262	2,357	2,500	11,000
Fleet repair expenditures (\$000,000)	\$207.2	\$218.0	*	*
Fleet fuel expenditures (\$000,000)	\$97.4	\$93.9	*	*
Fleet acquisition expenditures (capital) (\$000,000)	\$226.5	\$200.5	\$180.0	\$180.0
Fleet acquisition expenditures (expense) (\$000,000)	\$88.7	\$69.8	\$60.0	\$60.0
Automotive repair personnel	1,242	1,277	1,250	1,280
	351	354	350	350

¹Collisions in City vehicles do not include NYPD collisions.

^{*}Indicator is not subject to targeting in the MMR.

[&]quot;NA" means Not Available in this report.

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
The following is a detailed fleet breakdown for agencies with the largest city-managed	fleets:	
DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES		
Total Vehicles	2,126	2,155
- Light Duty	1,632	1,646
- Medium Duty	316	310
- Heavy Duty	75	71
- Other Vehicles	103	128
Vehicle in-service rate (%)	98%	98%
Vehicles purchased	284	492
Average age of fleet (months)	70	73
Collisions in City vehicles	525	480
Revenue from recoverable affirmative claims	\$366,411	\$372,750
Employees trained in defensive driving	323	706
Agency alternative fuel vehicles	1,254	1,318
Agency fleet using alternative fuels (%)	62%	65%
Vehicle fuel used (gallons)	1,275,850	1,294,469
- Biodiesel fuel used (gallons)	0	0
Fleet repair expenditures (\$000,000)	\$5.3	\$18.0
Fleet fuel expenditures (\$000,000)	\$4.3	\$4.3
Fleet acquisition expenditures (capital) (\$000,000)	\$0.4	\$11.2
FI () (0000 000)	^	

\$6.7

2

24

\$9.1 2

27

Fleet acquisition expenditures (expense) (\$000,000)

Automotive repair personnel

Fleet support personnel

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II S	Standards - DCAS	
o Light Duty Vehicle (LDV) Purchases	190	201
- LDV Purchases - Zero Emission Vehicles (ZEV)	30	41
- Ford Transit Connect EV	11	0
- Nissan Leaf	19	41
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	136	129
- Ford Fusion Hybrid	47	29
- Toyota Camry Hybrid	19	29
- Toyota Prius	70	71
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	11	0
- Toyota Highlander Hybrid	11	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	13	31
- Chevrolet Tahoe Hybrid	2	0
- Dodge Grand Caravan	0	9
- Ford E-150	9	2
- Ford F-150	1	0
- Ford Escape	1	8
- Ford Explorer	0	3
- GMC Yukon	0	6
- Toyota Prius	0	1
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	23	45
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	28
- Chevrolet Express CNG	0	28
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	16	17
- Chevrolet Express	0	5
- Ford E-250	0	2
- Ford E-350	13	9
- Ford F-250	3	1
- MDV Purchases - Low Emission Vehicles (LEV)	7	0
- Chevrolet Express	7	0

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
DEPARTMENT OF ENVIRONMENTAL PROTECTION		
Total Vehicles	1,943	2,019
- Light Duty	680	755
- Medium Duty	459	439
- Heavy Duty	459	456
- Other Vehicles	345	369
Vehicle in-service rate (%)	92%	90%
Vehicles purchased	208	315
Average age of fleet (months)	90	90
Collisions in City vehicles	350	370
Revenue from recoverable affirmative claims	\$23,379	\$18,862
Employees trained in defensive driving	350	6
Agency alternative fuel vehicles	495	528
Agency fleet using alternative fuels (%)	31%	32%
Vehicle fuel used (gallons)	962,094	991,635
- Biodiesel fuel used (gallons)	310,986	331,004
Fleet repair expenditures (\$000,000)	\$5.2	\$2.9
Fleet fuel expenditures (\$000,000)	\$3.1	\$3.1
Fleet acquisition expenditures (capital) (\$000,000)	\$7.5	\$23.3
Fleet acquisition expenditures (expense) (\$000,000)	\$4.4	\$4.9
Automotive repair personnel	11	9
Fleet support personnel	8	10

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Sta	andards - DEP	
o Light Duty Vehicle (LDV) Purchases	95	102
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	22	78
- Toyota Prius	18	72
- Ford Fusion Hybrid	4	6
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	13	0
- Toyota Highlander Hybrid	13	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	60	24
- Chevrolet Tahoe Hybrid	1	0
- Ford Escape	40	0
- Ford F-150	13	2
- Ford E-150	6	0
- Ford Transit Connect	0	22
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	60	33
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	60	33
- Ford E-350	0	1
- Ford F-250	60	32
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

DEPARTMENT OF HEALTH AND MENTAL HYGIENE Total Vehicles 279 280 - Light Duty 194 200 - Medium Duty 78 72 - Heavy Duty 6 6 - Other Vehicles 1 2 Vehicle in-service rate (%) 97% 97% Vehicles purchased 17 2 Average age of fleet (months) 87 96 Collisions in City vehicles 49 32 Revenue from recoverable affirmative claims \$41,347 \$38,546 Employees trained in defensive driving 10 448 Agency alternative fuel vehicles 181 183 Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0 Fleet support personnel <th>INDICATORS</th> <th>FY13 Annual Actual</th> <th>FY14 Annual Actual</th>	INDICATORS	FY13 Annual Actual	FY14 Annual Actual
- Light Duty 194 200 - Medium Duty 78 72 - Heavy Duty 6 6 - Other Vehicles 1 2 Vehicle in-service rate (%) 97% 97% Vehicles purchased 17 2 Average age of fleet (months) 87 96 Collisions in City vehicles 49 32 Revenue from recoverable affirmative claims \$41,347 \$38,546 Employees trained in defensive driving 10 448 Agency alternative fuel vehicles 181 183 Agency alternative fuel vehicles 181 183 Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet acquisition expenditures (capital) (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0<	DEPARTMENT OF HEALTH AND MENTAL HYGIENE		
- Medium Duty 78 72 - Heavy Duty 6 6 - Other Vehicles 1 2 Vehicle in-service rate (%) 97% 97% Vehicles purchased 17 2 Average age of fleet (months) 87 96 Collisions in City vehicles 49 32 Revenue from recoverable affirmative claims \$41,347 \$38,546 Employees trained in defensive driving 10 448 Agency alternative fuel vehicles 181 183 Agency alternative fuel vehicles 181 183 Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet repair expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel	Total Vehicles	279	280
- Heavy Duty 6 6 - Other Vehicles 1 2 Vehicle in-service rate (%) 97% 97% Vehicles purchased 17 2 Average age of fleet (months) 87 96 Collisions in City vehicles 49 32 Revenue from recoverable affirmative claims \$41,347 \$38,546 Employees trained in defensive driving 10 448 Agency alternative fuel vehicles 181 183 Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet repair expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	- Light Duty	194	200
Other Vehicles 1 2 Vehicle in-service rate (%) 97% 97% Vehicles purchased 17 2 Average age of fleet (months) 87 96 Collisions in City vehicles 49 32 Revenue from recoverable affirmative claims \$41,347 \$38,546 Employees trained in defensive driving 10 448 Agency alternative fuel vehicles 181 183 Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	- Medium Duty	78	72
Vehicle in-service rate (%) 97% 97% Vehicles purchased Average age of fleet (months) 17 2 Average age of fleet (months) 87 96 Collisions in City vehicles Revenue from recoverable affirmative claims 49 32 Employees trained in defensive driving 10 448 Agency alternative fuel vehicles Agency fleet using alternative fuels (%) 181 183 Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	- Heavy Duty	6	6
Vehicles purchased 17 2 Average age of fleet (months) 87 96 Collisions in City vehicles 49 32 Revenue from recoverable affirmative claims \$41,347 \$38,546 Employees trained in defensive driving 10 448 Agency alternative fuel vehicles 181 183 Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	- Other Vehicles	1	2
Average age of fleet (months) 87 96 Collisions in City vehicles 49 32 Revenue from recoverable affirmative claims \$41,347 \$38,546 Employees trained in defensive driving 10 448 Agency alternative fuel vehicles 181 183 Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	Vehicle in-service rate (%)	97%	97%
Collisions in City vehicles 49 32 Revenue from recoverable affirmative claims \$41,347 \$38,546 Employees trained in defensive driving 10 448 Agency alternative fuel vehicles 181 183 Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	Vehicles purchased	17	2
Revenue from recoverable affirmative claims \$41,347 \$38,546 Employees trained in defensive driving 10 448 Agency alternative fuel vehicles 181 183 Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	Average age of fleet (months)	87	96
Employees trained in defensive driving Agency alternative fuel vehicles Agency fleet using alternative fuels (%) Vehicle fuel used (gallons) - Biodiesel fuel used (gallons) Fleet repair expenditures (\$000,000) Fleet acquisition expenditures (\$000,000) Fleet acquisition expenditures (\$000,000) Fleet acquisition expenditures (\$000,000) Fleet acquisition expenditures (\$000,000) Automotive repair personnel 10 448 181 183 66% 66% 66% 114,461 104,236 10 10 10 114,461 104,236 10 10 10 10 10 10 10 10 10 10 10 10 10	Collisions in City vehicles	49	32
Agency alternative fuel vehicles 181 183 Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	Revenue from recoverable affirmative claims	\$41,347	\$38,546
Agency fleet using alternative fuels (%) 65% 66% Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	Employees trained in defensive driving	10	448
Vehicle fuel used (gallons) 114,461 104,236 - Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	Agency alternative fuel vehicles	181	183
- Biodiesel fuel used (gallons) 0 0 Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	Agency fleet using alternative fuels (%)	65%	66%
Fleet repair expenditures (\$000,000) \$1.7 \$1.6 Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	Vehicle fuel used (gallons)	114,461	104,236
Fleet fuel expenditures (\$000,000) \$0.4 \$0.3 Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 Fleet acquisition expenditures (expense) (\$000,000) \$0.5 \$0.5 Automotive repair personnel 0 0	- Biodiesel fuel used (gallons)	0	0
Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 \$0.5 \$0.5 Automotive repair personnel 0 0	Fleet repair expenditures (\$000,000)	\$1.7	\$1.6
Fleet acquisition expenditures (capital) (\$000,000) \$0.0 \$0.0 \$0.5 \$0.5 Automotive repair personnel 0 0		\$0.4	\$0.3
Automotive repair personnel 0 0		\$0.0	\$0.0
	Fleet acquisition expenditures (expense) (\$000,000)	\$0.5	\$0.5
Fleet support personnel 28 26	Automotive repair personnel	0	0
	Fleet support personnel	28	26

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Sta	andards - DOHI	МН
o Light Duty Vehicle (LDV) Purchases	17	2
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	11	2
- Ford Fusion Hybrid	11	2
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	6	0
- Ford Escape	4	0
- Ford F-150	2	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

DEPARTMENT OF TRANSPORTATION Total Vehicles 2,581 2,787 - Light Duty 645 762 - Medium Duty 476 500 - Heavy Duty 913 904 - Other Vehicles 547 621 Vehicle in-service rate (%) 89% 88% Vehicles purchased 106 176 Average age of fleet (months) 105 107 Collisions in City vehicles 356 366 Revenue from recoverable affirmative claims \$140,340 \$86,115 Employees trained in defensive driving 300 5 Agency alternative fuel vehicles 509 1,386 Agency fleet using alternative fuels (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$0.7 \$1.8	INDICATORS	FY13 Annual Actual	FY14 Annual Actual
Light Duty 645 762 Medium Duty 476 500 Heavy Duty 913 904 Other Vehicles 547 621 Vehicle in-service rate (%) 89% 88% Vehicles purchased 106 176 Average age of fleet (months) 105 107 Collisions in City vehicles 356 366 Revenue from recoverable affirmative claims \$140,340 \$86,115 Employees trained in defensive driving 300 5 Agency alternative fuel vehicles 509 1,386 Agency alternative fuel vehicles (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$0.7 \$1.8	DEPARTMENT OF TRANSPORTATION		
- Medium Duty 476 500 - Heavy Duty 913 904 - Other Vehicles 547 621 Vehicle in-service rate (%) 89% 88% Vehicles purchased 106 176 Average age of fleet (months) 105 107 Collisions in City vehicles 356 366 Revenue from recoverable affirmative claims \$140,340 \$86,115 Employees trained in defensive driving 300 5 Agency alternative fuel vehicles 509 1,386 Agency alternative fuel vehicles (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$7.1 \$7.2 Fleet tuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	Total Vehicles	2,581	2,787
- Heavy Duty 913 904 - Other Vehicles 547 621 Vehicle in-service rate (%) 89% 88% Vehicles purchased 106 176 Average age of fleet (months) 105 107 Collisions in City vehicles 356 366 Revenue from recoverable affirmative claims \$140,340 \$86,115 Employees trained in defensive driving 300 5 Agency alternative fuel vehicles 509 1,386 Agency fleet using alternative fuels (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$7.1 \$7.2 Fleet quel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	- Light Duty	645	762
- Other Vehicles 547 621 Vehicle in-service rate (%) 89% 88% Vehicles purchased 106 176 Average age of fleet (months) 105 107 Collisions in City vehicles 356 366 Revenue from recoverable affirmative claims \$140,340 \$86,115 Employees trained in defensive driving 300 5 Agency alternative fuel vehicles 509 1,386 Agency fleet using alternative fuels (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$7.1 \$7.2 Fleet fuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	- Medium Duty	476	500
Vehicle in-service rate (%) 89% 88% Vehicles purchased 106 176 Average age of fleet (months) 105 107 Collisions in City vehicles 356 366 Revenue from recoverable affirmative claims \$140,340 \$86,115 Employees trained in defensive driving 300 5 Agency alternative fuel vehicles 509 1,386 Agency fleet using alternative fuels (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$7.1 \$7.2 Fleet fuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134		913	904
Vehicles purchased 106 176 Average age of fleet (months) 105 107 Collisions in City vehicles 356 366 Revenue from recoverable affirmative claims \$140,340 \$86,115 Employees trained in defensive driving 300 5 Agency alternative fuel vehicles 509 1,386 Agency fleet using alternative fuels (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$7.1 \$7.2 Fleet fuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	- Other Vehicles	547	621
Average age of fleet (months) 105 107 Collisions in City vehicles 356 366 Revenue from recoverable affirmative claims \$140,340 \$86,115 Employees trained in defensive driving 300 5 Agency alternative fuel vehicles 509 1,386 Agency fleet using alternative fuels (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$7.1 \$7.2 Fleet fuel expenditures (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	Vehicle in-service rate (%)	89%	88%
Collisions in City vehicles 356 366 Revenue from recoverable affirmative claims \$140,340 \$86,115 Employees trained in defensive driving 300 5 Agency alternative fuel vehicles 509 1,386 Agency fleet using alternative fuels (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$7.1 \$7.2 Fleet fuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	Vehicles purchased	106	176
Revenue from recoverable affirmative claims \$140,340 \$86,115 Employees trained in defensive driving 300 5 Agency alternative fuel vehicles 509 1,386 Agency fleet using alternative fuels (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$7.1 \$7.2 Fleet fuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	Average age of fleet (months)	105	107
Employees trained in defensive driving 300 5 Agency alternative fuel vehicles 509 1,386 Agency fleet using alternative fuels (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	Collisions in City vehicles	356	366
Agency alternative fuel vehicles 509 1,386 Agency fleet using alternative fuels (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$22.4 \$20.7 Fleet fuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	Revenue from recoverable affirmative claims	\$140,340	\$86,115
Agency fleet using alternative fuels (%) 25% 64% Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$22.4 \$20.7 Fleet fuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	Employees trained in defensive driving	300	5
Vehicle fuel used (gallons) 2,190,372 2,225,214 - Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$22.4 \$20.7 Fleet fuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	Agency alternative fuel vehicles	509	1,386
- Biodiesel fuel used (gallons) 767,143 712,206 Fleet repair expenditures (\$000,000) \$22.4 \$20.7 Fleet fuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	Agency fleet using alternative fuels (%)	25%	64%
Fleet repair expenditures (\$000,000) \$22.4 \$20.7 Fleet fuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	Vehicle fuel used (gallons)	2,190,372	2,225,214
Fleet fuel expenditures (\$000,000) \$7.1 \$7.2 Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	- Biodiesel fuel used (gallons)	767,143	712,206
Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134	Fleet repair expenditures (\$000,000)	\$22.4	\$20.7
Fleet acquisition expenditures (capital) (\$000,000) \$0.7 \$1.8 Fleet acquisition expenditures (expense) (\$000,000) \$2.6 \$4.0 Automotive repair personnel 135 134		\$7.1	\$7.2
Automotive repair personnel 135 134		\$0.7	\$1.8
·	Fleet acquisition expenditures (expense) (\$000,000)	\$2.6	\$4.0
Fleet support personnel 21 20	Automotive repair personnel	135	134
	Fleet support personnel	21	20

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Sta	andards - DOT	
o Light Duty Vehicle (LDV) Purchases	40	76
- LDV Purchases - Zero Emission Vehicles (ZEV)	4	1
- Nissan Leaf	3	1
- Ford Focus EV	1	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	24	50
- Ford Fusion Hybrid	1	2
- Toyota Prius	23	48
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	12	25
- Chevrolet Tahoe Hybrid	5	0
- Chevrolet Volt	3	0
- Ford Escape	0	9
- Ford E-150	0	3
- Ford F-150	4	13
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	32	18
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	32	18
- Ford E-350	16	0
- Ford F-250	7	18
- Ford F-350	6	0
- Chevrolet Silverado Hybrid	2	0
- Ford E-250	1	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
DEPARTMENT OF SANITATION		
Total Vehicles	5,574	5,810
- Light Duty	986	999
- Medium Duty	285	312
- Heavy Duty	3,940	4,015
- Other Vehicles	363	484
Vehicle in-service rate (%)	84%	82%
Vehicles purchased	574	431
Average age of fleet (months)	65	71
Collisions in City vehicles	2,093	2,412
Revenue from recoverable affirmative claims	\$156,672	\$101,695
Employees trained in defensive driving	18	45
Agency alternative fuel vehicles	4,794	4,953
Agency fleet using alternative fuels (%)	92%	93%
Vehicle fuel used (gallons)	10,495,700	10,982,384
- Biodiesel fuel used (gallons)	9,793,629	9,719,708
Fleet repair expenditures (\$000,000)	\$92.1	\$98.7
Fleet fuel expenditures (\$000,000)	\$34.5	\$35.2
Fleet acquisition expenditures (capital) (\$000,000)	\$99.4	\$78.5
Fleet acquisition expenditures (expense) (\$000,000)	\$4.0	\$2.1
Automotive repair personnel	627	647
Fleet support personnel	104	102

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II St	andards - DSN	(
o Light Duty Vehicle (LDV) Purchases	151	49
- LDV Purchases - Zero Emission Vehicles (ZEV)	18	0
- Nissan Leaf	18	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	70	23
- Ford Escape Hybrid	0	0
- Ford Fusion Hybrid	70	23
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	63	26
- Ford Escape	61	24
- Ford Explorer	0	2
- Ford F-150	2	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	11	2
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	11	2
- Ford F-250	7	0
- Ford E-350	3	2
- Ford F-350	1	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
DEPARTMENT OF PARKS AND RECREATION		
Total Vehicles	2,523	2,954
- Light Duty	577	572
- Medium Duty	879	913
- Heavy Duty	364	388
- Other Vehicles	703	1,081
Vehicle in-service rate (%)	95%	96%
Vehicles purchased	115	186
Average age of fleet (months)	79	86
Collisions in City vehicles	442	487
Revenue from recoverable affirmative claims	\$11,371	\$10,859
Employees trained in defensive driving	1,000	942
Agency alternative fuel vehicles	1,037	1,124
Agency fleet using alternative fuels (%)	57%	60%
Vehicle fuel used (gallons)	1,688,590	1,616,155
- Biodiesel fuel used (gallons)	698,395	672,189
Fleet repair expenditures (\$000,000)	\$8.6	\$7.9
Fleet fuel expenditures (\$000,000)	\$5.2	\$4.9
Fleet acquisition expenditures (capital) (\$000,000)	\$5.9	\$7.8
Fleet acquisition expenditures (expense) (\$000,000)	\$1.7	\$2.0
Automotive repair personnel	21	26
Fleet support personnel	28	27

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II St	andards - DPR	
o Light Duty Vehicle (LDV) Purchases	15	28
- LDV Purchases - Zero Emission Vehicles (ZEV)	3	8
- Nissan Leaf	3	8
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	6
- Chevrolet Volt	0	6
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	1	1
- Ford Fusion Hybrid	1	0
- Toyota Prius	0	1
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	11	13
- Ford Escape	5	9
- Ford E-150	4	4
- Ford F-150	2	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	26	71
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	34
- Chevrolet CNG	0	34
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	26	37
- Chevrolet Express	0	2
- Ford E-350	24	1
- Ford F-250	2	34
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
- Chevrolet Express	0	0

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
POLICE DEPARTMENT		
Total Vehicles	7,913	8,323
- Light Duty	5,813	5,945
- Medium Duty	1,174	1,236
- Heavy Duty	327	309
- Other Vehicles	599	833
Vehicle in-service rate (%)	94%	92%
Vehicles purchased	1,565	1,194
Average age of fleet (months)	52	54
Collisions in City vehicles ¹	5.3	3.5
Revenue from recoverable affirmative claims	\$1,975,493	\$1,559,616
Employees trained in defensive driving	120	8
Agency alternative fuel vehicles	1,317	2,322
Agency fleet using alternative fuels (%)	18%	31%
Vehicle fuel used (gallons)	9,337,204	8,308,850
- Biodiesel fuel used (gallons)	47,650	373,452
Fleet repair expenditures (\$000,000)	\$35.5	\$35.5
Fleet fuel expenditures (\$000,000)	\$28.0	\$24.3
Fleet acquisition expenditures (capital) (\$000,000)	\$5.6	\$15.7
Fleet acquisition expenditures (expense) (\$000,000)	\$60.2	\$37.6
Automotive repair personnel	270	268
Fleet support personnel	70	73

¹NYPD Collisions figure represents Collisions per 100,000 miles.

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II St	andards - NYPI)
o Light Duty Vehicle (LDV) Purchases	323	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	297	0
- Ford Fusion Hybrid	211	0
- Toyota Prius	86	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	26	0
- Chevrolet Tahoe Hybrid	15	0
- Ford Escape	11	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	21	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	7	0
- Ford F-350	4	0
- Ford F-250	2	0
- Chevrolet Silverado Hybrid	1	0
- MDV Purchases - Low Emission Vehicles (LEV)	14	0
- Chevrolet Express	14	0

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
FIRE DEPARTMENT		
Total Vehicles	2,062	2,143
- Light Duty	328	363
- Medium Duty	534	473
- Heavy Duty	124	132
- Other Vehicles	103	129
- Pumpers (Engines)	268	279
- Ladders	194	228
- Ambulances	483	512
- Rescue	28	27
Vehicle in-service rate (%)	83%	80%
Vehicles purchased	363	281
Average age of fleet (months)	NA	87
Collisions in City vehicles	1,240	1,181
- Ambulance	793	730
- Apparatus	447	451
Revenue from recoverable affirmative claims	\$51,568	\$30,482
Employees trained in defensive driving	139	4
Agency alternative fuel vehicles	78	967
Agency fleet using alternative fuels (%)	4%	48%
Vehicle fuel used (gallons)	3,779,327	3,768,103
- Biodiesel fuel used (gallons)	0	1,940,382
Fleet repair expenditures (\$000,000)	\$33.0	\$30.1
Fleet fuel expenditures (\$000,000)	\$12.3	\$12.2
Fleet acquisition expenditures (capital) (\$000,000)	\$106.4	\$56.8
Fleet acquisition expenditures (expense) (\$000,000)	\$8.2	\$9.0
Automotive repair personnel	154	167
Fleet support personnel	66	67

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Sta	andards - FDNY	
o Light Duty Vehicle (LDV) Purchases	21	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	2	0
- Toyota Prius	2	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	19	0
- Chevrolet Tahoe Hybrid	19	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	3	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	3	0
- Ford E-350	2	0
- Ford F-250	1	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
DEPARTMENT OF CORRECTION		
Total Vehicles	484	493
- Light Duty	156	157
- Medium Duty	123	129
- Heavy Duty	183	185
- Other Vehicles	22	22
Vehicle in-service rate (%)	98%	94%
Vehicles purchased	12	61
Average age of fleet (months)	87	94
Collisions in City vehicles	60	104
Revenue from recoverable affirmative claims	\$8,680	\$7,174
Employees trained in defensive driving	0	3
Agency alternative fuel vehicles	51	254
Agency fleet using alternative fuels (%)	11%	54%
Vehicle fuel used (gallons)	565,939	573,838
- Biodiesel fuel used (gallons)	307,791	328,411
Fleet repair expenditures (\$000,000)	\$2.8	\$2.3
Fleet fuel expenditures (\$000,000)	\$1.8	\$1.8
Fleet acquisition expenditures (capital) (\$000,000)	\$0.6	\$5.5
Fleet acquisition expenditures (expense) (\$000,000)	\$0.4	\$0.1
Automotive repair personnel	21	23
Fleet support personnel	1	1

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Sta	andards - DOC	
o Light Duty Vehicle (LDV) Purchases	10	5
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	5
- Ford Fusion Hybrid	0	5
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	10	0
- Ford Escape	7	0
- Chevrolet Tahoe Hybrid	3	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	16	14
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	16	14
- Ford E-350	16	14
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
DEPARTMENT OF EDUCATION		
Total Vehicles	309	336
- Light Duty	175	196
- Medium Duty	112	118
- Heavy Duty	22	22
- Other Vehicles	0	0
Vehicle in-service rate (%)	97%	98%
Vehicles purchased	0	35
Average age of fleet (months)	55	60
Collisions in City vehicles	64	45
Revenue from recoverable affirmative claims	\$53,707	\$63,192
Employees trained in defensive driving	2	190
Agency alternative fuel vehicles	80	87
Agency fleet using alternative fuels (%)	26%	26%
Vehicle fuel used (gallons)	201,576	209,539
- Biodiesel fuel used (gallons)	0	0
Fleet repair expenditures (\$000,000)	\$0.3	\$0.4
Fleet fuel expenditures (\$000,000)	\$0.7	\$0.7
Fleet acquisition expenditures (capital) (\$000,000)	\$0.0	\$0.0
Fleet acquisition expenditures (expense) (\$000,000)	\$0.0	\$0.9
Automotive repair personnel	1	1
Fleet support personnel	1	1

INDICATORS	FY13 Annual Actual	FY14 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II St.	andards - DOE	
o Light Duty Vehicle (LDV) Purchases	0	24
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	5
- Nissan Leaf	0	5
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	2
- Chevrolet Volt	0	2
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	16
- Ford Fusion Hybrid	0	15
- Toyota Camry Hybrid	0	1
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	1
- Dodge Grand Caravan	0	1
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	11
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	11
- Chevrolet Express	0	1
- Ford E-350	0	10
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

DEFINITIONS

Alternative fuel vehicles in City fleet (%): The percentage of City vehicles that are using alternative fuel.

Alternative fuel vehicles: The total number of City vehicles that are using alternative fuel.

Automotive repair personnel: The number of City personnel assigned to repair and maintain City fleet for the year. Average age of fleet (months): The average number of months from the date a vehicle is put in service to the end of the reporting period (i.e., the MMR/PMMR reporting period).

City Managed Fleet: The total number of city funded and non-city funded vehicles in the city managed fleet.

Citywide fleet size: The total number of vehicles in the city managed fleet and the subtotals by vehicle size/type.

Collisions in City vehicles: The number of collisions in the year as reported by City agencies.

Daily fleet in-service targets achieved (%): The percentage of days the target for vehicle in-service rate was met.

Electric chargers installed: The number of chargers installed for the City hybrid-electic powered vehicles.

Employees trained in defensive driving: The number of City employees trained in defensive driving centrally.

Fleet acquisition expenditures (capital) (\$000,000): The amount of capital funds spent on City fleet during the year.

Fleet fuel expenditures (\$000,000): The amount spent on fuel for City fleet during the year.

Fleet repair expenditures (\$000,000): The amount spent on repair and maintenance of City fleet during the year.

Percentage of Alternative Fuel Vehicles in City Fleet: The percentage of vehicles in the city managed fleet that is using alternative fuel. This calculation does not include vehicles in the "Other" subgroup.

Purchased vehicles compliant with Local Law 38 (%): The percentage of light and medium-duty vehicles purchased for the City through DCAS during the period that are certified with the highest ratings defined by California Low-Emission Vehicle (LEV) II standards. The four highest ratings are zero emission vehicles (ZEV), transitional zero emission vehicles (TZEV), advanced technology partial zero emission vehicles (ATPZEV), and partial zero emission vehicles (PZEV). Pursuant to Local Law 38 of 2005, each light and medium-duty vehicle that the City purchases should have the best certified emission rating within its vehicle category while meeting the requirements for the City's intended use. According to the law, some exceptions apply based on cost and other limited exemptions, including for certain emergency vehicles.

Revenue from recoverable affirmative claims: The amount of money recovered following collisions in City vehicles. Vehicle and Biodiesel fuel used (gallons): The volume of fuel used by City fleet in year (biodiesel is included in vehicle fuel).

Vehicle in-service rate (%): The percentage of fleet in full service.

Vehicles purchased: The number of City fleet vehicles acquired.

LIST OF AGENCIES IN THE CITYWIDE FLEET

Department of Citywide Administrative Services*

Department of Environmental Protection

Department of Correction

Department of Parks and Recreation

Department of Health and Mental Hygiene

Department of Transportation Department of Sanitation

New York City Police Department

New York City Fire Department

Department of Education

*"Department of Citywide Administrative Services" vehicles include those used by the following agencies:

Administration of Children's Services Department of Youth and Community Development

Board of Elections

Bronx Borough President

Brooklyn Borough President

Business Integrity Commission

Campaign Finance Board

City Commission on Human Rights

City Council

Civilian Complaint Review Board

Department for the Aging

Department of Buildings

Department of City Planning

Department of Citywide Administrative Services

Department of Consumer Affairs Department of Cultural Affairs

Department of Design and Construction

Department of Finance

Department of Homeless Services

Department of Housing Preservation and Development

Department of Information Technology and Telecommunications

Department of Investigation

Department of Probation

Department of Records and Information Services

Department of Small Business Services

Financial Information Services Agency

GrowNY (formerly known as "Council on the Environment")

Human Resources Administration

Landmarks Preservation Commission

Law Department

Manhattan Borough President

Mayor's Office

NYC Economic Development Corporation

Office of Administrative Trials and Hearings

Office of Chief Medical Examiner Office of Emergency Management

Office of Labor Relations

Office of Management and Budget

Office of Payroll Administration

Office of the City Clerk

Office of the Comptroller

Office of the Public Advocate

Queens Borough President

Sheriff's Office

Sports Commission

Staten Island Borough President

Tax Commission

Taxi and Limousine Commission

Section 12c(5) of the Charter requires that the Mayor's Management Report include for each agency a summary of the number and dollar value of the contracts entered into during the previous fiscal year (e.g., Fiscal 2014), categorized by the method of procurement used. This information is maintained by the Mayor's Office of Contract Services (MOCS) and presented in the tables below.

To find additional information on agency procurement in MOCS' "Annual Procurement Indicators Report" upon its release in September 2014, and other information on City contracting and procurement, please visit: http://www.nyc.gov/html/mocs/html/research/research.shtml.

	Assignment										
	Fise	cal 2014	Fi	Fiscal 2013		Fiscal 2012		Fiscal 2011			
Agency	Count	Value	Count	Value	Count	Value	Count	Value			
ACS	1	\$40,395	4	\$24,404,287	1	\$243,192	2	\$2,332,625			
DCAS	2	\$4,965,560	11	\$108,518,029	8	\$11,989,101	4	\$10,267,961			
DDC	0	\$0	0	\$0	2	\$12,921,975	0	\$0			
DEP	0	\$0	0	\$0	0	\$0	3	\$672,177			
DFTA	3	\$2,746,626	0	\$0	6	\$2,368,981	1	\$135,616			
DHS	0	\$0	1	\$972,398	0	\$0	0	\$0			
DOHMH	1	\$282,118	2	\$1,259,994	7	\$4,151,434	2	\$13,947,980			
DOITT	0	\$0	0	\$0	0	\$0	0	\$0			
DOT	0	\$0	0	\$0	0	\$0	2	\$422,204			
DPR	0	\$0	0	\$0	3	\$2,917,527	3	\$13,092,000			
DSBS	0	\$0	2	\$2,087,542	2	\$11,406,000	1	\$3,482,042			
DSNY	0	\$0	2	\$2,654,471	2	\$2,641,427	1	\$3,468,489			
DYCD	11	\$2,488,544	15	\$2,199,031	1	\$732,816	2	\$198,601			
FDNY	1	\$287,233	0	\$0	0	\$0	0	\$0			
HPD	0	\$0	1	\$11,746	0	\$0	0	\$0			
HRA	0	\$0	2	\$24,097,990	0	\$0	0	\$0			
Law	0	\$0	3	\$392,218	1	\$120	3	\$1,510,375			
Total	19	\$10,810,475	43	\$166,597,705	33	\$49,372,573	24	\$49,530,070			

				Buy-Against					
	Fis	scal 2014	F	Fiscal 2013	F	Fiscal 2012	F	Fiscal 2011	
Agency	Count	Value	Count	Value	Count	Value	Count	Value	
BIC	0	\$0	0	\$0	1	\$6,076	0	\$0	
DCA	0	\$0	0	\$0	3	\$26,758	0	\$0	
DCAS	5	\$3,239,639	4	\$8,295,432	12	\$268,565	16	\$3,709,037	
DCP	0	\$0	0	\$0	0	\$0	1	\$15,685	
DOITT	1	\$5,167,300	0	\$0	0	\$0	0	\$0	
DSBS	1	\$8,320	0	\$0	0	\$0	0	\$0	
DSNY	0	\$0	1	\$400,000	0	\$0	0	\$0	
HRA	0	\$0	0	\$0	0	\$0	1	\$5,000	
Law	0	\$0	0	\$0	0	\$0	0	\$0	
Total	7	\$8,415,259	5	\$8,695,432	16	\$301,399	18	\$3,729,722	

Amendment								
	Fiscal 2014		Fiscal 2013		Fiscal 2012		Fiscal 2011	
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	70	\$218,951,327	161	\$205,329,655	343	\$82,865,583	282	\$71,517,217
BIC	6	(\$115,685)	1	\$2,000	0	\$0	1	\$5,000
CCHR	0	\$0	2	(\$4,478)	0	\$0	0	\$0
CCRB	14	\$64,324	10	\$42,576	3	\$10,525	4	\$44,643
CJC	16	\$28,871,650	18	\$4,834,773	20	\$96,262,976	3	\$996,457
DCA	27	\$16,757,409	11	\$580,087	6	\$66,092	1	\$40,311
DCAS	75	(\$39,851,105)	48	\$413,907,904	65	(\$209,103,104)	44	(\$73,216,559)
DCLA	0	\$0	5	(\$12,418)	1	\$6,294	2	\$4,905
DCP	0	\$0	0	\$0	1	(\$544,907)	3	(\$108,093)
DDC	50	\$12,492,331	47	\$10,490,328	29	\$2,005,032	32	\$6,912,991
DEP	109	\$20,136,732	92	(\$16,476,180)	150	\$64,193,048	136	(\$12,127,806)
DFTA	725	\$26,189,133	707	\$22,629,593	850	\$18,177,384	900	\$24,994,320
DHS	77	\$16,801,396	66	\$32,414,145	60	\$26,471,894	62	\$47,599,444
DOB	9	\$81,878	12	\$1,021,757	6	\$364,934	9	\$229,669
DOC	21	\$41,298,316	20	\$17,655,862	16	\$7,357,156	13	\$1,059,356
DOF	24	\$7,207,206	14	\$11,778,647	9	\$1,865,773	9	\$16,856,522
DOHMH	229	\$24,634,870	142	\$10,808,042	133	\$10,668,822	126	\$6,009,119
DOI	7	(\$248,230)	1	\$27,150	0	\$0	1	\$4,000
DOITT	54	\$170,999,412	30	\$37,741,252	39	\$75,605,991	30	\$102,399,824
DOP	5	\$104,311	12	\$235,713	4	\$15,545	10	\$634,545
DOT	26	\$31,984,910	18	(\$18,464,559)	30	\$72,470,074	25	\$8,755,395
DPR	100	\$59,037,278	23	\$69,247,841	40	\$4,473,498	38	\$6,591,360
DSBS	17	\$37,125,921	34	\$308,985,818	35	\$11,236,986	22	(\$2,978,144)
DSNY	51	\$4,135,248	40	\$4,064,371	30	(\$16,402,652)	23	(\$144,853,166)
DYCD	882	\$34,897,280	263	\$3,339,683	646	\$4,628,452	574	\$590,958
FDNY	24	\$1,669,374	44	\$5,916,914	33	\$23,412,724	27	\$12,321,394
HPD	73	\$8,880,259	12	\$916,655	14	\$919,984	10	\$821,408
HRA	46	\$8,732,336	49	(\$19,703,960)	54	\$21,333,239	93	\$46,733
Law	38	\$8,370,554	46	\$11,530,644	32	\$19,782,749	37	\$16,638,705
LPC	0	\$0	1	\$965	0	\$0	2	\$15,567
NYPD	23	\$6,753,314	51	\$26,047,639	64	\$18,978,655	53	\$17,831,982
OATH	5	(\$32,894)	1	\$100		, 2,2 . 2,220		
OEM	1	\$997	7	\$7,305,633	2	\$97,000	6	\$1,669,336
TLC	4	\$411,015	0	\$0	0	\$0	0	\$0
Total	2,808	\$746,340,865	1,988	\$1,152,194,153	2,715	\$337,219,747	2,578	\$111,307,391

	Amendment Extension										
	Fiscal 2014		Fiscal 2013		Fiscal 2012		Fiscal 2011				
Agency	Count	Value	Count	Value	Count	Value	Count	Value			
ACS	75	\$19,089,007	5	\$484,899,249	10	\$11,489,142	12	\$18,396,434			
BIC	9	\$1,426,555	0	\$0	0	\$0	0	\$0			
CJC	19	\$30,092,863	3	\$1,200,000	14	\$8,603,725	16	\$6,789,319			
DCA	20	\$6,891,190	1	\$120,720	1	\$40,311	0	\$0			
DCAS	10	\$496,740	6	\$26,002,000	2	\$6,050,186	3	\$3,174,800			
DCLA	2	\$18,735	2	\$4,600	1	\$28,000	0	\$0			
DCP			0	\$0	1	\$544,907	0	\$0			
DDC	6	\$352,493	5	\$1,257,234	3	\$290,091	7	\$802,866			
DEP	25	\$2,894,372	10	\$7,357,254	18	\$85,328,886	21	\$17,150,756			
DFTA	7	\$846,694	44	\$20,679,861	89	\$25,444,418	45	\$17,536,260			
DHS	28	\$73,682,058	29	\$84,396,728	10	\$27,077,164	15	\$15,798,694			
DOB	10	\$1,499,810	2	\$141,174	1	\$680,000	0	\$0			
DOC	19	\$4,993,096	2	\$3,606,173	4	\$2,014,515	4	\$3,309,814			
DOF	16	\$2,832,599	4	\$13,801,500	3	\$5,075,000	4	\$386,135			
DOHMH	93	\$20,987,481	20	\$6,384,395	20	\$12,717,905	35	\$14,472,388			
DOI	5	\$2,554,695	4	\$4,075,000	0	\$0	0	\$0			
DOITT	296	\$153,280,293	8	\$20,578,467	7	\$18,768,950	9	\$16,505,460			
DOP	2	\$33,750	0	\$0	4	\$656,721	0	\$0			
DOT	14	\$280,720	0	\$0	5	\$17,874,360	5	\$3,204,410			
DPR	8	\$330,663	0	\$0	2	\$1,674,642	1	\$100,000			
DSBS	8	\$1,034,116	1	\$2,858	3	\$2,891,145	25	\$7,895,153			
DSNY	47	\$6,209,594	3	\$671,394	1	\$42,120	2	\$256,720			
DYCD	95	\$38,883,280	35	\$2,943,222	443	\$60,408,515	263	\$42,491,655			
FDNY	25	\$2,783,534	9	\$2,384,430	9	\$3,850,168	8	\$1,265,975			
HPD	48	\$1,913,337	23	\$1,080,508	6	\$773,390	1	\$16,146			
HRA	31	\$21,782,294	12	\$8,446,941	40	\$45,912,578	21	\$71,231,516			
Law	13	\$2,644,260	8	\$2,498,290	10	\$4,181,000	3	\$1,512,550			
NYPD	12	\$7,656,017	5	\$966,092	9	\$2,705,283	8	\$5,826,716			
ОАТН	9	\$779,238	0	\$0	0	\$0	0	\$0			
OEM	2	\$0	1	\$338,968	2	\$246,920	0	\$0			
TLC	1	\$824,159	0	\$0	0	\$0	0	\$0			
Total	955	\$407,093,645	242	\$693,837,058	718	\$345,370,042	508	\$248,123,766			

	Competitive Sealed Bid									
	F	iscal 2014	Fi	iscal 2013	F	iscal 2012	Fiscal 2011			
Agency	Count	Value	Count	Value	Count	Value	Count	Value		
ACS	10	\$25,897,474	7	\$2,810,286	5	\$1,370,520	10	\$19,870,390		
DCA	1	\$69,094	0	\$0	0	\$0	0	\$0		
DCAS	210	\$809,710,016	174	\$302,481,779	272	\$620,322,918	290	\$937,646,318		
DDC	90	\$838,208,397	88	\$1,004,605,495	66	\$680,632,456	112	\$682,273,920		
DEP	73	\$726,692,907	46	\$281,345,041	68	\$349,769,899	65	\$287,207,417		
DHS	9	\$11,010,424	9	\$15,676,671	6	\$3,383,825	14	\$11,828,688		
DOB	0	\$0	0	\$0	0	\$0	1	\$40,000		
DOC	2	\$3,411,915	4	\$22,018,318	13	\$70,097,957	7	\$8,984,725		
DOF	2	\$4,337,778	1	\$58,836	4	\$15,887,132	1	\$686,716		
DOHMH	9	\$11,154,584	2	\$341,580	10	\$4,242,026	17	\$8,559,314		
DOITT	3	\$78,949,799	2	\$679,349	2	\$4,711,405	2	\$809,141		
DOT	26	\$248,767,135	21	\$236,138,180	24	\$143,024,944	40	\$211,233,065		
DPR	87	\$111,594,423	93	\$122,340,877	111	\$185,537,775	117	\$183,668,993		
DSBS	1	\$159,850	0	\$0	1	\$20,000,000	0	\$0		
DSNY	14	\$63,949,793	30	\$170,615,404	31	\$558,366,461	19	\$483,208,684		
FDNY	7	\$31,302,390	8	\$45,907,097	8	\$34,270,199	11	\$22,190,486		
HPD	26	\$9,112,468	18	\$8,791,294	17	\$9,031,326	142	\$3,363,281		
HRA	9	\$6,575,678	6	\$7,997,106	12	\$37,827,368	3	\$6,309,768		
Law	1	\$598,500	0	\$0	0	\$0	1	\$168,102		
LPC	0	\$0	0	\$0	0	\$0	1	\$96,749		
NYPD	10	\$7,798,913	14	\$10,111,874	8	\$2,171,829	11	\$5,532,847		
OATH	0	\$0	0	\$0	1	\$780,000	0	\$0		
Total	590	\$2,989,301,537	523	\$2,231,919,188	659	\$2,741,428,039	864	\$2,873,678,605		

	Demonstration Project										
	F	iscal 2014	F	iscal 2013	F	Fiscal 2012		iscal 2011			
Agency	Count	Value	Count	Value	Count	Value	Count	Value			
DCAS	9	\$662,960	0	\$0	0	\$0	0	\$0			
DFTA	0	\$0	1	\$85,000	0	\$0	0	\$0			
DHS	1	\$447,332	0	\$0	0	\$0	0	\$0			
DOF	0	\$0	0	\$0	1	\$15,000,000	0	\$0			
DOT	0	\$0	0	\$0	0	\$0	0	\$0			
DPR	0	\$0	0	\$0	1	\$990,000	0	\$0			
HRA	1	\$1,200,000	0	\$0	0	\$0	0	\$0			
Total	11	\$2,310,292	1	\$85,000	2	\$15,990,000	0	\$0			

	Construction Change Order									
	Fise	cal 2014	Fiscal 2013		Fiscal 2012		Fiscal 2011			
Agency	Count	Value	Count	Value	Count	Value	Count	Value		
DCAS	129	\$8,178,963	121	\$6,438,284	102	\$11,168,466	56	\$3,797,355		
DDC	1,232	\$149,130,509	812	\$119,300,979	573	\$78,322,696	535	\$113,146,074		
DEP	771	\$392,022,118	966	\$236,848,282	1,185	\$303,129,217	1,437	\$277,972,863		
DHS	2	\$4,356,812	7	\$2,303,031	9	\$2,322,595	16	\$2,190,987		
DOC	15	\$15,210,391	8	\$5,480,782	6	\$14,854,553	8	\$4,298,866		
DOHMH	1	\$100,000	2	\$351,751	0	\$0	2	(\$40,741)		
DOT	109	\$49,323,821	103	\$45,232,751	71	\$50,138,994	74	\$70,801,634		
DPR	486	\$41,840,415	366	\$46,169,931	333	\$76,589,740	416	\$46,017,450		
DSBS	0	\$0	0	\$0	2	\$3,290	0	\$0		
DSNY	234	\$3,844,575	147	\$1,564,247	121	\$10,752,344	236	\$1,226,288		
FDNY	3	\$17,215,732	2	\$39,827,965	2	\$681,113	5	\$2,215,188		
HPD	14	\$1,855,352	25	\$96,189	20	\$154,485	20	\$468,778		
HRA	0	\$0	0	\$0	0	\$0	0	\$0		
NYPD	6	\$1,167,920	5	\$204,206	3	\$330,789	8	\$343,307		
Total	3,002	\$684,246,609	2,564	\$503,818,398	2,427	\$548,448,280	2,813	\$522,438,050		

			Do	esign Change Ord	der			
	Fis	Fiscal 2014		Fiscal 2013		Fiscal 2012		iscal 2011
Agency	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	0	\$0	0	\$0	1	\$662,859	1	(\$325,017)
DDC	141	\$24,923,526	68	\$34,435,226	61	\$17,465,926	53	\$30,045,549
DEP	42	\$14,782,093	53	\$73,835,649	43	\$120,562,506	117	\$112,637,345
DHS	1	\$2,000,000	0	\$0	0	\$0	0	\$0
DOB	0	\$0	0	\$0	0	\$0	0	\$0
DOC	3	\$1,893,349	4	\$2,566,207	3	\$613,333	0	\$0
DOT	19	\$18,872,544	33	\$14,526,576	26	\$9,935,390	45	\$20,275,257
DPR	50	\$5,411,882	10	\$1,337,974	27	\$2,090,384	36	\$3,546,714
DSBS	0	\$0	0	\$0	1	\$26,475	0	\$0
DSNY	2	\$2,989,456	2	\$1,633,971	8	\$2,149,607	3	(\$276,284)
FDNY	0	\$0	1	\$949,104	1	\$32,473	3	\$1,740,627
HPD	0	\$0	0	\$0	0	\$0	0	\$0
Total	258	\$70,872,851	171	\$129,284,707	171	\$153,538,952	258	\$167,644,192

				Emergency				
	Fis	scal 2014	Fiscal 2013		Fiscal 2012		Fi	scal 2011
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	1	\$476,702	1	\$250,000	0	\$0
BIC	0	\$0	0	\$0	0	\$0	1	\$6,395
DCA	0	\$0	1	\$15,810	0	\$0	0	\$0
DCAS	15	\$10,356,190	41	\$34,735,051	6	\$3,503,584	5	\$11,054,430
DDC	4	\$8,112,050	7	\$16,423,657	4	\$8,979,839	8	\$14,433,873
DEP	2	\$3,799,465	26	\$476,819,324	29	\$34,992,376	2	\$855,350
DHS	2	\$814,009	38	\$40,526,594	0	\$0	8	\$23,370,191
DOB	6	\$2,640,823	9	\$5,919,398	1	\$7,500	0	\$0
DOC	5	\$6,560,604	10	\$1,324,327	6	\$516,678	1	\$37,000
DOF	0	\$0	1	\$40,000	0	\$0	0	\$0
DOHMH	3	\$178,690	1	\$100,000	1	\$23,647	0	\$0
DOI	0	\$0	5	\$8,400,000	0	\$0	0	\$0
DOITT	1	\$600,000	5	\$532,179	1	\$60,162	0	\$0
DOP	0	\$0	1	\$5,613	0	\$0	0	\$0
DOT	6	\$51,944,179	6	\$23,551,623	0	\$0	1	\$56,750
DPR	4	\$11,270,824	18	\$44,138,885	3	\$4,193,524	1	\$170,552
DSNY	22	\$891,097	46	\$14,231,286	11	\$1,743,294	188	\$10,060,669
FDNY	1	\$225,000	1	\$1,083,158	1	\$7,507	0	\$0
HPD	75	\$17,144,243	57	\$7,033,503	45	\$4,173,687	87	\$6,892,427
HRA	0	\$0	10	\$6,559,920	1	\$5,210	0	\$0
Law	0	\$0	0	\$0	0	\$0	0	\$0
NYPD	13	\$8,361,159	20	\$5,802,498	3	\$57,898	0	\$0
OEM	4	\$806,235	28	\$2,927,077	30	\$625,360	0	\$0
TLC	0	\$0	0	\$0	9	\$69,271	0	\$0
Total	163	\$123,704,566	332	\$690,646,602	152	\$59,209,536	302	\$66,937,636

	Innovative										
	Fiscal 2014 Fiscal 2013 Fiscal 2012 Fiscal 2011										
Agency	Count	Value	Count	Value	Count	Value	Count	Value			
DFTA	3	\$3,573,800	236	\$350,410,645	8	\$24,485,289	0	\$0			
HRA	0	\$0	1	\$11,712,000	0	\$0	0	\$0			
Total	3	\$3,573,800	237	\$362,122,645	8	\$24,485,289	0	\$0			

			Gove	rnment-to-Gover	nment			
	Fis	scal 2014	Fiscal 2013		Fis	scal 2012	Fi	scal 2011
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	0	\$0	2	\$500,000	0	\$0
CJC	0	\$0	0	\$0	0	\$0	0	\$0
DCA	0	\$0	0	\$0	0	\$0	1	\$9,708
DCAS	4	\$72,030	4	\$23,365,559	2	\$25,190	5	\$1,633,265
DCLA	0	\$0	0	\$0	0	\$0	0	\$0
DCP	0	\$0	1	\$9,916	0	\$0	0	\$0
DDC	14	\$492,091	2	\$16,030	26	\$550,741	7	\$86,279
DEP	11	\$256,583,630	13	\$54,373,801	13	\$11,174,665	13	\$13,479,681
DFTA	0	\$0	1	\$221,000	0	\$0	0	\$0
DHS	3	\$216,747	2	\$720,081	1	\$871,009	0	\$0
DOC	0	\$0	0	\$0	1	\$9,419	0	\$0
DOF	10	\$135,075	2	\$3,171	4	\$143,725	1	\$7,000
DOHMH	4	\$6,126,687	5	\$29,519,476	1	\$6,073	5	\$36,030
DOI	0	\$0	1	\$300,000	5	\$33,400	0	\$0
DOITT	1	\$242,770	0	\$0	3	\$13,269,241	1	\$1,500
DOP	0	\$0	0	\$0	1	\$400	0	\$0
DOT	4	\$1,620,031	3	\$180,310,220	5	\$1,930,000	4	\$3,933,666
DPR	6	\$572,966	7	\$2,113,200	18	\$2,890,752	12	\$8,736,769
DSBS	1	\$1,000,000	2	\$2,800,000	2	\$12,580	1	\$1,249
DSNY	0	\$0	3	\$754,900,825	1	\$700,000	0	\$0
FDNY	1	\$29,838	4	\$2,741,479	3	\$76,075	0	\$0
HPD	0	\$0	1	\$7,805,000	0	\$0	1	\$900,000
HRA	0	\$0	0	\$0	2	\$39,999	0	\$0
Law	0	\$0	1	\$37,204	0	\$0	1	\$237,000
NYPD	0	\$0	0	\$0	1	\$142,800	0	\$0
OEM	0	\$0	0	\$0	0	\$0	1	\$3,000,000
TLC	0	\$0	0	\$0	1	\$47,532	0	\$0
Total	59	\$267,091,866	52	\$1,059,236,962	92	\$32,423,599	53	\$32,062,147

			Iı	ntergovernmenta	al			
	Fis	scal 2014	Fis	scal 2013	Fiscal 2012		F	iscal 2011
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	11	\$575,596	40	\$1,201,056	36	\$1,397,031	20	\$417,203
BIC	3	\$177,522	4	\$42,536	0	\$0	2	\$13,546
CCHR	0	\$0	0	\$0	1	\$99,468	0	\$0
CCRB	1	\$42,000	3	\$115,343	2	\$58,933	0	\$0
CCSC							1	\$3,446
CJC	0	\$0	0	\$0	1	\$50,018	0	\$0
DCA	4	\$218,101	9	\$164,389	19	\$266,695	12	\$159,335
DCAS	281	\$192,763,754	244	\$185,408,829	242	\$123,260,680	369	\$149,765,652
DCLA	1	\$45,733	4	\$186,983	7	\$94,011	9	\$261,998
DCP	1	\$40,628	0	\$0	1	\$43,222	1	\$108,365
DDC	7	\$675,234	24	\$809,164	7	\$520,366	17	\$845,326
DEP	120	\$8,769,466	176	\$11,683,872	272	\$21,768,151	255	\$9,890,743
DFTA	2	\$49,902	14	\$231,319	27	\$439,959	20	\$303,189
DHS	0	\$0	4	\$220,550	22	\$674,461	6	\$161,999
DOB	12	\$334,744	12	\$276,953	20	\$1,659,611	23	\$5,175,438
DOC	17	\$1,296,886	32	\$838,580	72	\$3,922,588	101	\$3,323,261
DOF	31	\$43,452,186	18	\$2,071,612	34	\$2,291,735	9	\$6,645,846
DOHMH	30	\$18,175,615	71	\$3,385,840	59	\$9,774,895	50	\$14,374,007
DOI	6	\$197,432	19	\$553,534	23	\$471,735	19	\$365,351
DOITT	52	\$103,513,779	87	\$100,140,065	102	\$177,517,407	104	\$306,740,809
DOP	42	\$532,053	55	\$624,263	91	\$839,999	91	\$1,310,233
DOT	52	\$4,488,038	39	\$12,879,544	60	\$18,617,777	56	\$1,833,889
DPR	17	\$1,369,102	32	\$1,054,289	43	\$2,000,725	211	\$3,605,916
DSBS	1	\$3,353	1	\$21,441	6	\$114,100	1	\$22,641
DSNY	1	\$29,169	30	\$1,009,298	26	\$47,769,510	31	\$2,118,145
DYCD	7	\$105,687	9	\$116,667	3	\$29,776	23	\$275,975
FDNY	79	\$6,062,290	113	\$5,265,705	140	\$88,318,881	204	\$7,806,071
HPD	2	\$222,583	2	\$119,885	7	\$350,032	19	\$1,165,502
HRA	97	\$66,431,845	70	\$20,238,607	91	\$40,055,617	114	\$76,019,366
Law	17	\$2,128,630	31	\$970,382	39	\$1,248,749	31	\$1,152,035
LPC	0	\$0	0	\$0	1	\$11,115	0	\$0
NYPD	219	\$21,763,209	437	\$9,408,757	449	\$25,145,576	439	\$10,199,091
ОАТН	5	\$320,460	5	\$194,086	19	\$534,624	0	\$0
OEM	8	\$556,547	13	\$376,697	11	\$282,751	23	\$479,558
TLC	1	\$56,020	0	\$0	2	\$12,185	2	\$35,467
Total	1,127	\$474,397,562	1,598	\$359,610,246	1,935	\$569,642,383	2,263	\$604,579,402

			Line	e-Item Appropria	tion			
	Fiscal 2014		Fiscal 2013		Fiscal 2012		Fiscal 2011	
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	53	\$52,797,550	19	\$9,236,681	7	\$985,000	2	\$13,500
CJC	58	\$15,449,392	41	\$14,113,094	51	\$11,906,129	33	\$8,422,903
DCLA	1	\$385,000	1	\$50,000	4	\$2,048,917	8	\$1,642,634
DDC	32	\$12,746,506	21	\$10,771,720	31	\$7,902,348	18	\$6,200,054
DFTA	327	\$11,329,489	356	\$12,637,652	355	\$13,663,592	295	\$9,893,890
DHS	7	\$1,795,000	3	\$250,000	11	\$2,465,054	3	\$250,000
DOC	5	\$20,300	4	\$20,300	6	\$26,600	6	\$20,300
DOHMH	275	\$25,836,982	197	\$17,652,197	232	\$26,569,894	281	\$33,896,985
DOP	6	\$897,000	6	\$897,000	1	\$250,000	0	\$0
DPR	57	\$1,110,325	49	\$1,007,325	56	\$1,075,536	54	\$969,575
DSBS	88	\$9,033,831	90	\$8,281,522	87	\$7,824,600	84	\$8,217,776
DYCD	1,319	\$87,555,360	1,505	\$88,699,130	1,394	\$46,152,965	1,203	\$41,205,077
FDNY	23	\$217,375	24	\$152,000	26	\$156,452	25	\$154,405
HPD	116	\$7,230,204	98	\$5,737,668	100	\$6,990,766	98	\$6,054,782
HRA	24	\$2,222,000	22	\$2,208,200	23	\$2,266,367	20	\$2,255,200
OEM	2	\$5,658	1	\$3,065	1	\$3,494	6	\$14,000
Total	2,393	\$228,631,972	2,437	\$171,717,554	2,385	\$130,287,714	2,136	\$119,211,081

				Micropurchase				
	Fis	scal 2014	Fiscal 2013		Fiscal 2012		F	iscal 2011
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1,142	\$9,810,075	482	\$1,418,702	597	\$1,771,563	843	\$2,280,156
BIC	50	\$139,850	29	\$43,130	116	\$115,770	124	\$164,106
CCHR	136	\$204,721	113	\$112,545	81	\$68,222	112	\$103,173
CCRB	95	\$264,442	64	\$95,798	70	\$67,344	127	\$127,933
CCSC							31	\$32,348
CJC	0	\$0	11	\$13,417	0	\$0	70	\$99,571
DCA	264	\$1,696,080	140	\$294,415	170	\$388,276	147	\$291,467
DCAS	479	\$3,038,891	371	\$740,232	576	\$1,113,210	773	\$1,295,547
DCLA	39	\$188,510	39	\$126,226	34	\$86,910	47	\$109,516
DCP	133	\$421,006	114	\$165,900	165	\$276,453	99	\$156,624
DDC	340	\$1,429,946	263	\$572,235	320	\$701,902	311	\$660,659
DEP	1,728	\$13,289,155	1,477	\$5,002,235	1,893	\$6,333,279	2,957	\$8,380,445
DFTA	191	\$916,531	204	\$545,376	193	\$505,035	279	\$717,848
DHS	186	\$1,108,387	98	\$239,049	83	\$194,877	121	\$237,816
DOB	157	\$689,231	87	\$110,685	90	\$197,057	108	\$211,173
DOC	423	\$2,877,912	331	\$862,118	414	\$1,117,848	603	\$1,627,188
DOF	205	\$1,131,917	114	\$227,970	175	\$322,873	211	\$429,923
DOHMH	1,089	\$7,672,199	647	\$1,791,565	623	\$1,720,499	951	\$2,332,332
DOI	131	\$886,130	63	\$118,543	23	\$45,910	37	\$78,294
DOITT	216	\$1,263,127	134	\$326,322	162	\$389,362	164	\$358,815
DOP	183	\$459,030	132	\$165,687	92	\$139,711	92	\$181,154
DOT	579	\$4,836,915	295	\$871,294	477	\$1,478,599	714	\$2,206,360
DPR	1,984	\$8,342,485	1,665	\$3,880,995	1,925	\$4,329,713	2,771	\$6,041,445
DSBS	126	\$564,864	141	\$238,837	165	\$296,474	123	\$276,484
DSNY	1,117	\$4,139,918	1,244	\$2,821,297	1,834	\$3,498,157	2,174	\$4,068,398
DYCD	195	\$1,556,595	113	\$187,932	128	\$195,379	131	\$211,077
FDNY	416	\$3,942,034	155	\$496,397	296	\$876,507	769	\$1,959,876
HPD	9,635	\$8,722,740	9,042	\$5,510,953	12,625	\$7,375,026	15,969	\$10,390,994
HRA	536	\$2,075,777	394	\$778,566	372	\$735,642	716	\$1,238,194
Law	920	\$3,360,196	720	\$1,413,860	756	\$1,474,131	747	\$1,589,481
LPC	58	\$250,212	43	\$58,406	30	\$48,388	36	\$56,606
NYPD	4,368	\$21,072,011	3,376	\$7,197,792	3,279	\$6,889,545	3,833	\$7,292,618
OATH	106	\$263,291	94	\$202,389	131	\$228,518		
OEM	160	\$1,056,722	89	\$227,156	118	\$263,809	169	\$309,801
TLC	305	\$1,549,656	315	\$557,480	345	\$559,876	310	\$601,133
Total	27,692	\$109,220,557	22,599	\$37,415,505	28,358	\$43,805,866	36,669	\$56,118,557

			Neg	otiated Acquisit	ion			
	Fiscal 2014		Fiscal 2013		Fiscal 2012		Fiscal 2011	
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	2	\$7,122,099	18	\$150,436,210	5	\$11,857,044	3	\$7,860,090
CJC	1	\$65,134	0	\$0	0	\$0	3	\$5,093,455
DCAS	2	\$1,400,000	0	\$0	1	\$15,000	2	\$722,475
DCLA	0	\$0	0	\$0	1	\$53,536	2	\$252,945
DDC	0	\$0	2	\$8,631,912	1	\$3,099,538	2	\$2,401,165
DEP	9	\$18,261,503	2	\$2,264,550	0	\$0	2	\$150,250
DFTA	3	\$20,439,750	1	\$2,294,831	4	\$1,405,028	20	\$7,064,593
DHS	1	\$521,528	0	\$0	0	\$0	0	\$0
DOB	1	\$186,588	0	\$0	0	\$0	0	\$0
DOC	1	\$3,034,924	2	\$333,000	1	\$6,297,480	0	\$0
DOF	0	\$0	1	\$8,146,366	0	\$0	0	\$0
DOHMH	4	\$41,523,577	4	\$406,341,537	2	\$1,446,115	23	\$37,956,550
DOI	9	\$7,228,000	5	\$754,000	4	\$805,000	1	\$52,000
DOITT	1	\$96,000	0	\$0	0	\$0	4	\$399,000
DOP	2	\$1,842,106	0	\$0	0	\$0	0	\$
DOT	2	\$163,867	0	\$0	0	\$0	2	\$2,137,438
DPR	1	\$240,000	0	\$0	1	\$211,075	0	\$0
DSBS	0	\$0	2	\$116,824	1	\$77,005	0	\$0
DSNY	0	\$0	0	\$0	0	\$0	0	\$0
DYCD	201	\$19,221,619	59	\$5,983,773	15	\$1,765,416	17	\$1,736,507
FDNY	1	\$29,800	0	\$0	0	\$0	0	\$
HPD	1	\$1,040,146	0	\$0	2	\$826,950	1	\$50,000
HRA	2	\$50,973,950	2	\$3,516,220	2	\$9,573,990	11	\$76,729,284
Law	40	\$6,813,516	54	\$7,272,996	108	\$7,956,679	59	\$14,029,057
NYPD	8	\$39,693,143	0	\$0	0	\$0	1	\$4,790,670
OEM	2	\$519,011	0	\$0	0	\$0	0	\$
TLC	0	\$0	0	\$0	4	\$26,900	0	\$0
Total	294	\$220,416,260	152	\$596,092,219	152	\$45,416,756	153	\$161,425,479

			Negotiat	ed Acquisition E	extension			
	Fi	scal 2014	Fi	Fiscal 2013		scal 2012	Fiscal 2011	
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	19	\$438,972,439	50	\$25,838,408	221	\$97,614,608	529	\$900,145,429
CJC	3	\$600,000	27	\$8,351,912	1	\$130,000	7	\$91,432,135
DCAS	6	\$15,150,000	1	\$20,000,000	0	\$0	3	\$100,140,233
DCP	0	\$0	0	\$0	1	\$402,001	0	\$0
DEP	0	\$0	2	\$20,042,917	0	\$0	0	\$0
DFTA	67	\$28,990,162	138	\$65,349,098	153	\$78,739,318	95	\$39,875,162
DHS	9	\$51,338,247	6	\$15,640,478	13	\$45,713,741	9	\$6,309,553
DOB	1	\$700,000	2	\$336,000	2	\$467,744	0	\$0
DOC	2	\$485,605	2	\$2,830,000	3	\$3,199,850	0	\$0
DOF	2	\$29,515,860	0	\$0	5	\$39,793,778	0	\$0
DOHMH	22	\$9,810,144	34	\$15,896,827	42	\$30,342,655	25	\$272,993,984
DOI	1	\$1,125,000	2	\$1,218,000	2	\$1,325,000	1	\$1,208,219
DOITT	0	\$0	1	\$455,000	21	\$210,800,000	1	\$1,000,000
DOP	0	\$0	1	\$772,995	0	\$0	0	\$0
DOT	1	\$3,000,000	1	\$11,400,000	0	\$0	0	\$0
DPR	1	\$811,484	2	\$2,489,650	0	\$0	0	\$0
DSBS	0	\$0	0	\$0	0	\$0	1	\$139,000
DSNY	2	\$43,400,000	0	\$0	0	\$0	0	\$0
DYCD	236	\$15,782,660	214	\$15,464,721	0	\$0	0	\$0
FDNY	1	\$696,885	0	\$0	0	\$0	0	\$0
HPD	1	\$3,659,649	0	\$0	5	\$118,237	0	\$0
HRA	55	\$50,063,650	54	\$60,913,875	88	\$117,551,962	126	\$167,200,599
Law	4	\$3,971,000	0	\$0	1	\$2,880,054	3	\$1,957,200
OEM	1	\$51,560	1	\$77,340	1	\$97,000	0	\$0
Total	431	\$698,124,346	538	\$267,077,221	559	\$629,175,946	800	\$1,582,401,514

				Renewal				
	F	iscal 2014	Fiscal 2013		F	iscal 2012	F	iscal 2011
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	59	\$382,697,535	33	\$69,655,678	17	\$26,922,418	81	\$318,420,126
BIC	0	\$0	0	\$0	1	\$6,874	1	\$7,504
CJC	11	\$288,217,253	13	\$112,475,371	15	\$60,443,359	8	\$29,068,694
DCA	0	\$0	0	\$0	1	\$60,360	0	\$0
DCAS	11	\$15,025,502	13	\$28,030,092	14	\$57,542,876	8	\$16,552,320
DCLA	1	\$40,000	1	\$80,000	0	\$0	0	\$0
DCP	0	\$0	5	\$30,277	3	\$13,732	1	\$5,862
DDC	15	\$44,500,000	11	\$22,000,000	3	\$6,000,000	6	\$3,750,000
DEP	40	\$24,633,192	21	\$29,853,600	28	\$27,668,299	20	\$37,486,181
DFTA	4	\$7,691,000	14	\$17,464,948	49	\$93,055,416	96	\$57,158,204
DHS	19	\$173,343,585	43	\$348,879,939	39	\$197,200,627	51	\$491,374,915
DOB	2	\$3,695,925	5	\$7,703,426	0	\$0	2	\$4,047,752
DOC	3	\$1,211,630	8	\$3,154,614	6	\$7,553,879	11	\$38,569,944
DOF	4	\$705,136	4	\$5,273,984	6	\$24,402,891	0	\$0
DOHMH	88	\$604,181,428	90	\$1,144,459,012	126	\$133,738,988	251	\$269,658,557
DOITT	21	\$359,365,033	8	\$3,878,193	22	\$182,748,399	6	\$391,495,688
DOP	0	\$0	1	\$3,309,153	2	\$3,334,153	2	\$3,334,153
DOT	21	\$34,357,224	26	\$44,960,819	10	\$79,961,594	15	\$50,476,244
DPR	7	\$6,232,507	24	\$22,677,960	12	\$11,895,551	24	\$23,532,744
DSBS	17	\$11,030,189	5	\$4,269,000	4	\$8,287,512	3	\$28,375,968
DSNY	24	\$284,893,704	20	\$212,120,708	12	\$28,225,023	6	\$16,040,745
DYCD	6	\$4,090,034	163	\$85,904,699	191	\$47,930,964	87	\$105,799,923
FDNY	1	\$5,000,000	0	\$0	0	\$0	0	\$0
HPD	5	\$3,983,333	12	\$5,231,251	33	\$7,841,702	10	\$7,604,477
HRA	34	\$157,500,696	23	\$103,707,447	30	\$45,140,988	29	\$129,519,719
Law	1	\$50,000	6	\$4,242,000	3	\$60,000	8	\$3,460,000
NYPD	3	\$1,457,409	5	\$6,442,102	16	\$9,440,821	7	\$5,280,337
OATH	2	\$41,993	1	\$65,000	1	\$489,963	0	\$0
OEM	6	\$27,182,454	4	\$1,411,454	6	\$18,079,268	6	\$16,748,320
TLC	1	\$0	1	\$720,950	0	\$0	2	\$0
Total	406	\$2,441,126,761	560	\$2,288,001,678	650	\$1,078,045,657	741	\$2,047,768,378

			R	equest for Propo	sal			
	F	iscal 2014	F	iscal 2013	F	iscal 2012	F	iscal 2011
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	33	\$131,452,348	161	\$1,793,184,386	59	\$268,180,249	178	\$2,398,810,840
BIC	1	\$24,000	0	\$0	0	\$0	0	\$0
CJC	15	\$41,897,536	2	\$1,762,800	2	\$35,381,700	5	\$182,805,166
DCA	2	\$180,000	0	\$0	6	\$1,909,295	19	\$627,128
DCAS	2	\$1,966,151	4	\$244,780,568	38	\$44,278,816	5	\$7,717,202
DDC	25	\$94,599,884	27	\$110,502,096	49	\$275,923,295	20	\$52,797,873
DEP	21	\$115,844,388	26	\$222,654,394	16	\$164,598,037	26	\$100,766,032
DFTA	18	\$11,843,151	1	\$750,000	1	\$1,000,000	13	\$12,542,663
DHS	19	\$234,799,928	8	\$297,036,752	44	\$900,865,515	24	\$431,431,653
DOB	0	\$0	1	\$2,943,119	1	\$434,729	2	\$725,000
DOC	1	\$5,000,000	4	\$10,534,200	0	\$0	4	\$5,000,000
DOF	3	\$23,180,930	0	\$0	1	\$478,290	0	\$0
DOHMH	51	\$55,824,272	16	\$25,985,099	11	\$12,494,350	25	\$494,164,136
DOITT	1	\$24,995	3	\$3,735,676	1	\$2,111,233	0	\$0
DOP	2	\$759,520	5	\$5,549,017	11	\$11,787,997	1	\$11,000
DOT	13	\$127,603,391	11	\$51,031,648	4	\$25,175,034	15	\$80,331,796
DPR	1	\$257,364	0	\$0	1	\$4,000,000	22	\$91,039,977
DSBS	0	\$0	0	\$0	13	\$12,258,167	15	\$50,744,929
DSNY	6	\$4,071,201,114	0	\$0	0	\$0	2	\$19,654,715
DYCD	7	\$10,138,037	324	\$230,782,681	98	\$35,849,792	44	\$38,602,712
FDNY	1	\$10,124,655	3	\$20,835,017	2	\$127,536,114	0	\$0
HPD	0	\$0	1	\$300,000	0	\$0	1	\$80,000
HRA	24	\$34,956,995	29	\$382,905,597	11	\$70,963,770	50	\$322,201,355
Law	0	\$0	1	\$1,165,000	6	\$13,929,000	2	\$25,000
NYPD	2	\$5,465,882	0	\$0	1	\$234,000	4	\$8,236,239
OEM	1	\$250,000	1	\$99,435	0	\$0	1	\$250,000
TLC	1	\$0	0	\$0	0	\$0	0	\$0
Total	250	\$4,977,394,542	628	\$3,406,537,487	376	\$2,009,389,382	478	\$4,298,565,416

		Re	quired So	urce or Procurer	nent Meth	od		
	Fiscal 2014		Fiscal 2013		Fiscal 2012		Fi	scal 2011
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	2	\$555,556	1	\$112,589	1	\$2,119,879	3	\$11,140,202
CJC	2	\$4,325,504	4	\$496,091	4	\$1,182,964	2	\$599,037
DCAS	1	\$904,522	1	\$70,400	2	\$11,341	1	\$45,630,780
DCLA	1	\$46,827	1	\$54,959	2	\$44,008	1	\$42,448
DDC	1	\$2,152,587	0	\$0	0	\$0	0	\$0
DEP	2	\$429,664	3	\$623,853	1	\$45,000	0	\$0
DFTA	2	\$1,124,008	24	\$4,588,276	29	\$791,418	24	\$3,927,482
DHS	34	\$46,202,066	16	\$18,038,832	16	\$12,752,135	24	\$26,242,651
DOB	1	\$49,999	2	\$8,109,535	1	\$49,999	0	\$0
DOC	2	\$10,989,364	0	\$0	1	\$15,716,530	2	\$23,906,130
DOF	1	\$9,929,192	0	\$0	0	\$0	0	\$0
DOHMH	43	\$60,887,603	50	\$159,945,593	62	\$115,689,138	51	\$53,131,796
DOI	1	\$70,840	0	\$0	0	\$0	0	\$0
DOITT	1	\$180,000	1	\$21,047	2	\$32,750	0	\$0
DOP	3	\$945,990	1	\$60,000	3	\$702,956	5	\$131,172
DOT	3	\$8,057,136	3	\$10,582,464	2	\$2,992,595	1	\$5,000,000
DPR	3	\$778,768	5	\$1,074,900	5	\$622,131	5	\$168,868
DSNY	4	\$2,991,108	0	\$0	0	\$0	0	\$0
FDNY	1	\$4,999,715	1	\$8,486,827	1	\$2,916,260	0	\$0
HPD	2	\$120,000	3	\$5,309,902	0	\$0	0	\$0
HRA	23	\$53,967,961	8	\$10,525,024	6	\$5,641,998	15	\$28,086,436
Law	0	\$0	0	\$0	2	\$108,060	2	\$85,000
NYPD	0	\$0	0	\$0	1	\$1,998,443	0	\$0
OATH	2	\$87,535	1	\$890,232	2	\$1,563,388	0	\$0
OEM	1	\$40,692	0	\$0	1	\$13,374	0	\$0
TLC	0	\$0	0	\$0	6	\$58,089	0	\$0
Total	136	\$209,836,639	125	\$228,990,524	150	\$165,052,457	136	\$198,092,001

				Small Purchase				
	Fise	cal 2014	Fi	scal 2013	F	iscal 2012	Fiscal 2011	
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	85	\$3,381,743	121	\$3,636,052	124	\$4,540,675	143	\$5,457,287
BIC	1	\$25,000	8	\$130,494	3	\$60,056	8	\$94,438
CCHR	0	\$0	8	\$78,818	9	\$85,328	8	\$72,134
CCRB	9	\$227,705	16	\$282,811	14	\$208,116	13	\$180,319
CCSC							1	\$25,000
CJC	0	\$0	5	\$130,500	1	\$87,000	1	\$95,000
DCA	8	\$418,677	35	\$848,088	34	\$633,426	38	\$607,737
DCAS	110	\$6,782,655	183	\$7,785,708	190	\$9,300,180	172	\$6,127,854
DCLA	20	\$1,006,354	27	\$1,156,822	33	\$1,122,249	38	\$1,549,030
DCP	3	\$89,277	15	\$309,054	14	\$205,815	22	\$401,494
DDC	43	\$1,754,075	33	\$763,121	55	\$1,591,939	50	\$1,249,117
DEP	98	\$6,193,159	250	\$9,530,259	272	\$10,097,419	212	\$8,279,003
DFTA	4	\$270,400	17	\$557,210	10	\$670,700	28	\$1,780,053
DHS	17	\$718,251	111	\$1,969,281	69	\$1,096,806	107	\$2,061,305
DOB	11	\$663,754	52	\$1,045,004	45	\$1,023,122	49	\$1,152,685
DOC	87	\$4,578,467	170	\$5,024,930	206	\$7,565,063	226	\$6,593,851
DOF	15	\$711,552	47	\$1,489,829	46	\$1,169,330	48	\$1,291,724
DOHMH	118	\$6,811,561	298	\$8,365,124	347	\$9,407,645	479	\$11,794,482
DOI	16	\$771,476	16	\$185,040	5	\$51,076	9	\$106,245
DOITT			53	\$1,553,990	72	\$2,071,340	45	\$1,186,034
DOP	13	\$931,380	28	\$1,111,060	15	\$718,515	9	\$360,177
DOT	128	\$6,899,889	252	\$9,646,588	259	\$9,877,745	245	\$8,734,284
DPR	91	\$3,419,819	396	\$7,987,592	355	\$6,876,425	368	\$7,670,936
DSBS	8	\$570,864	29	\$989,144	30	\$614,059	20	\$604,865
DSNY	83	\$6,247,153	148	\$6,818,906	158	\$6,986,219	192	\$8,227,413
DYCD	2	\$49,593	17	\$222,362	19	\$272,571	26	\$569,052
FDNY	118	\$6,158,690	366	\$10,731,978	310	\$9,077,381	299	\$8,369,498
HPD	97	\$5,762,060	330	\$6,931,020	376	\$8,975,169	542	\$7,578,410
HRA	70	\$3,970,689	137	\$4,176,692	117	\$3,318,271	158	\$4,491,414
Law	1	\$21,000	124	\$1,159,307	46	\$481,128	135	\$1,227,242
LPC	1	\$24,500	12	\$181,360	7	\$103,270	7	\$92,857
NYPD	201	\$10,537,388	653	\$14,478,715	638	\$14,117,130	656	\$13,690,068
OATH	4	\$206,883	17	\$302,660	6	\$90,504	0	\$0
OEM	6	\$313,131	22	\$873,569	15	\$842,957	11	\$585,494
TLC	4	\$235,618	46	\$874,050	41	\$888,361	32	\$471,263
Total	1,472	\$79,752,761	4,042	\$111,327,136	3,941	\$114,226,990	4,397	\$112,777,765

				Sole Source				
	F	iscal 2014	Fiscal 2013		Fiscal 2012		Fiscal 2011	
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	3	\$918,126	0	\$0	0	\$0	4	\$19,214,586
CCHR	0	\$0	0	\$0	79	\$308,778	6	\$33,660
CCRB	0	\$0	0	\$0	2	\$35,785	0	\$0
CJC	0	\$0	1	\$19,500,000	0	\$0	2	\$15,234
DCA	0	\$0	0	\$0	1	\$5,581	0	\$0
DCAS	41	\$289,713,615	36	\$602,397,579	116	\$249,701,801	186	\$292,798,233
DCLA	1	\$619,872	2	\$101,374	3	\$312,445	2	\$131,300
DCP	0	\$0	0	\$0	1	\$9,739	3	\$5,452
DDC	3	\$15,049,627	6	\$810,292	11	\$9,074,743	9	\$84,295
DEP	14	\$160,334,567	10	\$808,575	32	\$6,724,306	18	\$8,182,511
DFTA	2	\$589,375	0	\$0	1	\$197,932	0	\$0
DHS	0	\$0	0	\$0	1	\$387,000	2	\$197,376
DOB	2	\$92,700	0	\$0	3	\$41,205	11	\$1,461,279
DOC	1	\$10,800	7	\$90,908	4	\$66,303	2	\$300,091
DOF	4	\$4,910,388	3	\$2,939,662	2	\$297,853	1	\$1,058,400
DOHMH	9	\$11,340,698	12	\$225,377	44	\$8,108,911	25	\$9,693,879
DOI	2	\$470,610	2	\$14,637	3	\$21,319	1	\$8,000
DOITT	0	\$0	4	\$2,741,125	8	\$7,948,230	13	\$20,236,880
DOP	0	\$0	0	\$0	2	\$8,618	0	\$0
DOT	0	\$0	0	\$0	3	\$22,500	4	\$330,870
DPR	8	\$150,529,438	7	\$30,388,216	10	\$7,847,110	22	\$1,293,744
DSBS	6	\$1,946,300,987	3	\$946,856,000	5	\$1,098,791,088	5	\$1,078,742,428
DSNY	1	\$29,507	0	\$0	0	\$0	2	\$4,011,855
DYCD	0	\$0	0	\$0	6	\$1,228,346	0	\$0
FDNY	2	\$2,272,705	1	\$1,466,984	2	\$16,000	0	\$0
HPD	2	\$67,225	2	\$248,528	1	\$5,555	2	\$27,990
HRA	6	\$182,603	4	\$21,204	4	\$31,865	0	\$0
Law	1	\$61,875	0	\$0	2	\$13,621	1	\$366,731
NYPD	0	\$0	0	\$0	4	\$47,792	2	\$19,967,390
OATH	0	\$0	0	\$0	2	\$44,187	0	\$0
OEM	1	\$75,000	1	\$10,000	2	\$12,500	1	\$140,460
TLC	0	\$0	0	\$0	1	\$713,798	0	\$0
Total	109	\$2,583,569,718	101	\$1,608,620,462	355	\$1,392,024,911	324	\$1,458,302,644

	Subscription						
	Fisc	cal 2014	Fis	cal 2013	Fiscal 2012		
Agency	Count	Value	Count	Value	Count	Value	
ACS	3	\$22,402	34	\$163,039	6	\$76,899	
BIC	4	\$20,593	2	\$19,934	0	\$0	
CCHR	5	\$1,138	12	\$6,870	6	\$10,911	
CCRB	0	\$0	3	\$6,671	0	\$0	
CJC	0	\$0	1	\$200	5	\$17,258	
DCA	0	\$0	4	\$107,915	3	\$36,308	
DCAS	56	\$708,728	115	\$1,518,200	155	\$1,002,107	
DCLA	1	\$1,785	0	\$0	0	\$0	
DCP	4	\$11,424	8	\$18,467	8	\$14,196	
DDC	0	\$0	15	\$94,427	1	\$800	
DEP	16	\$425,696	89	\$1,073,349	51	\$739,377	
DFTA	1	\$4,000	8	\$14,300	0	\$0	
DHS	0	\$0	13	\$396,546	0	\$0	
DOB	21	\$779,490	33	\$742,626	24	\$532,860	
DOC	6	\$81,427	29	\$253,456	54	\$222,818	
DOF	104	\$402,754	113	\$409,185	93	\$259,928	
DOHMH	9	\$108,572	25	\$321,839	15	\$259,455	
DOI	0	\$0	14	\$122,206	9	\$20,440	
DOITT	17	\$1,110,007	27	\$374,907	18	\$327,943	
DOP	30	\$105,439	24	\$193,546	33	\$113,040	
DOT	27	\$498,344	59	\$871,147	24	\$419,031	
DPR	4	\$172,240	40	\$369,342	11	\$128,033	
DSBS	8	\$660,963	24	\$278,289	15	\$177,156	
DSNY	0	\$0	14	\$119,763	2	\$1,096	
DYCD	0	\$0	9	\$62,048	0	\$0	
FDNY	24	\$560,700	48	\$1,085,774	38	\$1,416,243	
HPD	4	\$131,178	9	\$88,194	6	\$136,873	
HRA	3	\$70,632	25	\$508,133	5	\$57,076	
Law	1	\$71,290	5	\$124,890	17	\$247,473	
LPC	1	\$7,555	1	\$7,400	2	\$8,485	
NYPD	12	\$16,856	152	\$1,114,779	17	\$115,157	
OATH	0	\$0	3	\$9,358	0	\$0	
OEM	0	\$0	5	\$519,427	1	\$55,000	
TLC	1	\$2,500	0	\$0	0	\$0	
Total	362	\$5,975,716	963	\$10,996,228	619	\$6,395,961	

	Task Order				
	Fis	scal 2014	Fis	scal 2013	
Agency	Count	Value	Count	Value	
ACS	17	\$4,969,261	23	\$2,766,790	
BIC	0	\$0	7	\$582,850	
CCHR	2	\$3,636	0	\$0	
CJC	0	\$0	2	\$972,699	
DCA	4	\$509,023	11	\$827,440	
DCAS	5	\$38,247,812	4	\$351,687	
DCP	0	\$0	2	\$1,677,710	
DDC	62	\$47,001,325	62	\$53,920,560	
DEP	22	\$34,929,975	1	\$5,054,923	
DHS	20	\$127,608,163	1	\$68,211	
DOB	19	\$19,496,041	11	\$1,819,640	
DOC	7	\$1,194,384	9	\$4,297,385	
DOF	8	\$873,434	1	\$100,000	
DOHMH	89	\$12,177,799	85	\$8,062,929	
DOI	0	\$0	3	\$393,352	
DOITT	174	\$28,056,871	165	\$26,100,440	
DOP	11	\$1,546,076	1	\$66,340	
DOT	9	\$1,371,145	6	\$5,020,453	
DPR	59	\$12,669,862	62	\$21,265,580	
DSBS	5	\$828,906	3	\$196,608	
DSNY	53	\$20,810,929	40	\$3,665,674	
DYCD	2	\$135,290	1	\$9,728	
FDNY	8	\$2,678,422	7	\$503,785	
HPD	25	\$2,961,072	25	\$1,610,740	
HRA	20	\$32,657,237	8	\$4,059,789	
Law	1	\$0	0	\$0	
LPC	0	\$0	1	\$2,130,667	
NYPD	7	\$11,192,494	14	\$14,213,033	
OATH	14	\$1,031,117	8	\$893,870	
OEM	5	\$491,011	0	\$0	
TLC	4	\$4,170,201	1	\$101,700	
Total	652	\$407,611,486	564	\$160,734,583	

			Fiscal 201	4 Procurements	by Agency	y		
	F	iscal 2014	Fiscal 2013		Fiscal 2012		Fiscal 2011	
Agency	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1,585	\$1,297,252,931	1,160	\$2,775,569,769	1,435	\$512,183,803	2,112	\$3,775,876,087
BIC	74	\$1,697,835	51	\$820,945	121	\$188,777	137	\$290,990
CCHR	143	\$209,495	135	\$193,754	176	\$572,707	126	\$208,968
CCRB	119	\$598,471	96	\$543,200	91	\$380,703	144	\$352,894
CJC	125	\$409,519,331	128	\$163,850,857	114	\$214,065,129	33	\$60,795
CSC							150	\$325,416,971
DCA	330	\$26,739,575	212	\$2,958,864	244	\$3,433,100	218	\$1,735,686
DCAS	1,572	\$1,408,300,583	1,466	\$2,280,907,094	1,951	\$971,920,771	2,076	\$1,769,894,470
DCLA	67	\$2,352,816	82	\$1,748,546	86	\$3,796,370	109	\$3,994,775
DCP	141	\$562,335	145	\$2,211,324	195	\$965,158	129	\$569,704
DDC	2,065	\$1,253,620,581	1,493	\$1,395,404,476	1,242	\$1,105,983,685	1,187	\$915,690,042
DEP	3,103	\$1,800,022,081	3,263	\$1,422,695,699	4,071	\$1,207,124,466	5,284	\$870,982,948
DFTA	1,359	\$116,604,020	1,766	\$498,459,109	1,775	\$260,944,470	1,816	\$175,929,280
DHS	435	\$746,763,934	455	\$859,749,288	384	\$1,221,476,703	462	\$1,059,055,272
DOB	252	\$30,910,983	228	\$30,169,316	194	\$5,458,761	205	\$13,042,996
DOC	620	\$104,149,371	646	\$80,891,159	816	\$141,152,570	988	\$97,030,525
DOF	429	\$129,326,007	323	\$46,340,762	383	\$106,988,308	284	\$27,362,266
DOHMH	2,167	\$917,814,879	1,703	\$1,841,198,177	1,735	\$381,362,452	2,348	\$1,242,980,798
DOI	162	\$12,284,477	135	\$16,161,462	74	\$2,773,880	69	\$1,822,108
DOITT	855	\$903,620,862	528	\$198,858,011	460	\$696,362,412	379	\$841,133,150
DOP	299	\$8,156,655	267	\$12,990,386	259	\$18,567,655	211	\$5,978,119
DOT	1,039	\$594,069,291	876	\$628,558,749	1,000	\$433,918,636	1,248	\$469,733,263
DPR	2,974	\$415,991,847	2,799	\$377,544,557	2,957	\$320,344,141	4,101	\$396,247,042
DSBS	287	\$2,008,322,164	337	\$1,275,123,883	372	\$1,174,016,637	301	\$1,175,524,391
DSNY	1,661	\$4,515,762,366	1,770	\$1,177,291,613	2,237	\$646,472,607	2,879	\$407,212,670
DYCD	2,963	\$214,903,979	2,727	\$435,915,677	2,944	\$199,194,991	2,370	\$231,681,536
FDNY	737	\$96,256,372	787	\$147,834,615	872	\$292,644,096	1,351	\$58,023,521
HPD	10,126	\$72,805,850	9,661	\$56,823,036	13,257	\$47,673,181	16,903	\$45,414,194
HRA	981	\$493,364,343	856	\$632,669,352	858	\$400,455,938	1,357	\$885,334,585
Law	1,038	\$28,090,820	999	\$30,806,790	1,023	\$52,362,763	1,033	\$43,958,479
LPC	60	\$282,267	58	\$2,378,798	40	\$171,258	46	\$261,779
NYPD	4,884	\$142,935,715	4,732	\$95,987,488	4,493	\$82,375,716	5,022	\$98,991,264
OATH	147	\$2,697,623	130	\$2,557,695	162	\$3,731,185		
OEM	200	\$31,349,016	173	\$14,169,820	190	\$20,619,433	224	\$23,196,970
TLC	322	\$7,249,170	363	\$2,254,181	409	\$2,376,012	346	\$1,107,863
Total	43,321	\$17,794,588,046	40,550	\$16,511,638,451	46,620	\$10,532,058,472	55,648	\$14,966,096,401

	Fiscal 2014 Procurements by Method							
	F	iscal 2014	Fiscal 2013		Fiscal 2012		Fiscal 2011	
Method	Count	Value	Count	Value	Count	Value	Count	Value
Accelerated	119	\$44,767,961	85	\$266,079,760	147	\$40,806,994	133	\$251,402,584
Amendment	2,808	\$746,340,865	1,988	\$1,152,194,153	2,715	\$337,219,747	2,578	\$111,307,391
Amendment Extens	955	\$407,093,645	242	\$693,837,058	718	\$345,370,042	508	\$248,123,766
Assignment	19	\$10,810,475	43	\$166,597,705	33	\$49,372,573	24	\$49,530,070
Buy-Against	7	\$8,415,259	5	\$8,695,432	16	\$301,399	18	\$3,729,722
Competitive Sealed	590	\$2,989,301,537	523	\$2,231,919,188	659	\$2,741,428,039	864	\$2,873,678,605
Construction Chan	3,002	\$684,246,609	2,564	\$503,818,398	2,427	\$548,448,280	2,813	\$522,438,050
Demonstration Pro	11	\$2,310,292	1	\$85,000	2	\$15,990,000	0	\$0
Design Change Ord	258	\$70,872,851	171	\$129,284,707	171	\$153,538,952	258	\$167,644,192
Emergency	163	\$123,704,566	332	\$690,646,602	152	\$59,209,536	302	\$66,937,636
Government-to-Go	59	\$267,091,866	52	\$1,059,236,962	92	\$32,423,599	53	\$32,062,147
Innovative	3	\$3,573,800	237	\$362,122,645	8	\$24,485,289	0	\$0
Intergovernmental	1,127	\$474,397,562	1,598	\$359,610,246	1,935	\$569,642,383	2,263	\$604,579,402
Line-Item Appropr	2,393	\$228,631,972	2,437	\$171,717,554	2,385	\$130,287,714	2,136	\$119,211,081
Micropurchase	27,692	\$109,220,557	22,599	\$37,415,505	28,358	\$43,805,866	36,669	\$56,118,557
Negotiated Acquisi	294	\$220,416,260	152	\$596,092,219	152	\$45,416,756	153	\$161,425,479
Negotiated Acquisi	434	\$698,124,346	538	\$267,077,221	559	\$629,175,946	800	\$1,582,401,514
Renewal	406	\$2,441,126,761	560	\$2,288,001,678	650	\$1,078,045,657	741	\$2,047,768,378
Request for Propos	250	\$4,977,394,542	628	\$3,406,537,487	376	\$2,009,389,382	478	\$4,298,565,416
Required Source or	136	\$209,836,639	125	\$228,990,524	150	\$165,052,457	136	\$198,092,001
Small Purchase	1,472	\$79,752,761	4,042	\$111,327,136	3,941	\$114,226,990	4,397	\$112,777,765
Sole Source	109	\$2,583,569,718	101	\$1,608,620,462	355	\$1,392,024,911	324	\$1,458,302,644
Subscription	362	\$5,975,716	963	\$10,996,228	619	\$6,395,961		
Task Order	652	\$407,611,486	564	\$160,734,583				
All Methods	43,321	\$17,794,588,046	40,550	\$16,511,638,451	46,620	\$10,532,058,472	55,648	\$14,966,096,401

IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

Mayor's Management Report

STATUS OF PROPOSALS FOR FY 2014-2015 CITYWIDE STATEMENT OF NEEDS

Section 204 of the City Charter requires the Mayor to submit an annual <u>Citywide Statement of Needs for City Facilities</u> to the City Council, Borough Presidents, borough boards and community boards. The Statement, prepared as part of the City's "fair share" siting process, identifies all new facilities the City plans to site and all existing facilities the City plans to close or to significantly expand or reduce in size during the ensuing two fiscal years. The Borough Presidents and community boards have the opportunity to comment on the proposed projects within 90 days of the statement's release.

Sections 12(c) and 204(h) of the Charter require that the Mayor's Management Report review the implementation of proposals in the Statement. The following chart provides the status, as of June 30, 2014 of all actions proposed by City agencies in the <u>Citywide Statement of Needs for Fiscal Years 2014 and 2015</u>. Where appropriate, the locations of sited and implemented projects are indicated.

STATUS DEFINITIONS

Completed Proposal for which a ULURP or Section 195 application received final approval;

or for which a contract for operation of a facility was approved; or for which a facility was located in existing City space; or for which an expansion, reduction or

closing was completed.

In Progress ULURP or Section 195 application filed but not yet approved; or contractor

selected but contract has not yet received final approval; or expansion/reduction

of existing site is underway.

Active City still actively seeking site for facility, or ULURP or Section 195 Application

has not yet been filed or no contractor has been selected.

Modified Proposal was modified and is included in this Statement or will be included in a

later Statement.

Cancelled City is no longer actively seeking site or implementing proposal because of fiscal

or programmatic considerations.

PROPOSED BOROUGH/ STATUS

PROPOSED CD

Human Resources Administration

Relocation of HRA's Administrative Manhattan CD 1 (4 World Active

Headquarters Trade Center)

Relocation of Bureau of Eligibility Bronx Active

Verification (BEV)

IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

PROPOSED	BOROUGH/ PROPOSED CD	STATUS
Consolidation of Four Bronx Medicaid Offices into One Office	Bronx	Modified
Permanent Supportive Congregate Housing	TBD	Active
Transitional Supportive Congregate Housing	TBD	Active
Relinquishment of 7 HRA Multi-Service Centers (MSC) Buildings	N/A	Active
Department of Health and Mental Hygiene (DOHMH)		
Relocation of DOHMH Health Center Offices	Staten Island	Completed
Department of Homeless Services (DHS)		
Replace/Upgrade Transitional and Assessment Shelter Facilities for Homeless Individuals and Families	All Boroughs	Active
Department of Sanitation		
Consolidation and Relocation of Sanitation Garages for Manhattan Community Districts 6 & 8	Manhattan CD 6	Active
Replacement of Manhattan Community District 11 Garage	Manhattan CD 11	Active
Department of Transportation		
Relocation of Citywide Concrete Unit of the Sidewalk Management (SIM) Program	Brooklyn CD 7	Active
Relocation of Brooklyn Safety City Program	TBD	Active
Relocation of Queens Safety City Program From Forest Park	Queens CD 13	Active

IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

PROPOSED	BOROUGH/ PROPOSED CD	STATUS
Consolidate Staten Island Roadway Repair and Fleet Services Unit	TBD	Active
New York City Police Department		
Relocation of Manhattan North Detective Operations and Manhattan North Internal Affairs Bureaus	Manhattan CD 9	Active
Relocation of Queens Tow Pound	Queens	Active
Relocation of Manhattan Traffic Enforcement Division	Manhattan CD 5	Completed
Department of Parks and Recreation		
New Visitor Center at Bowne House	Queens CD 7	Active
New Cultural Education Center for Wyckoff House	Brooklyn CD 17	Active
Queen Public Library (QL)		
Mitchell-Linden Community Library – New Expanded Replacement Facility	Queens CD 7	Active
New York City Department of Cultural Affairs		
New Building at Staten Island Historical Society (SIHS)	Staten Island CD 3	Completed

CHARTER INTERNAL CONTROL REPORTING REQUIREMENT

Statements on the status of mayoral agencies' internal control environments and systems for Fiscal 2013 and the actions taken or to be taken to strengthen such systems are set forth below, pursuant to Section 12(c)(3) of the New York City Charter. The Mayor's Office of Operations compiled these statements based upon reviews of 33 mayoral agencies' internal control certifications, financial integrity statements, applicable State and City Comptrollers' audit reports and agency responses to such reports. The heads of those agencies attested to the status of their agencies' internal control systems with respect to principal operations, including the 17 areas covered by the City Comptroller's Directive 1 checklist, specifically: effectiveness and efficiency; cash receipts; imprest funds (petty cash); billings and receivables; expenditures and payables; inventory; payroll and personnel; Management Information Systems (MIS) mainframe and midrange; MIS-personal computers and Local Area Networks; Internet connectivity; risk assessment, data classification and information security; incident response; single audit; licenses and permits; violations certificates; leases, concessions and franchises, and internal audit function.

SUMMARY STATEMENTS ON THE STATUS OF INTERNAL CONTROL SYSTEMS

Agency heads reporting indicate that their systems of internal control, taken as a whole, are sufficient to meet the City's internal control objectives of maximizing the effectiveness and integrity of operations and reducing vulnerability to waste, abuse and other errors or irregularities. Certain agencies identified inefficiencies, which are covered below. The covered agencies are committed to pursuing applicable corrective actions and continuing to monitor their internal control systems.

ADMINISTRATION FOR CHILDREN'S SERVICES

The Administration for Children's Services (ACS) reports continued oversight and assessment with respect to its system of internal controls. Specifically, the agency has focused on proactive measures to identify and mitigate potential fraud, as well as improve its filing system, particularly in field locations. Actions are also underway to enhance internal controls with respect to Management Information System data classification and device encryption practices. ACS will continue to monitor its internal control environment, through internal audit activity, follow-up on external audits and information technology.

CITY COMMISSION ON HUMAN RIGHTS

The City Commission on Human Rights (CCHR) reports continued oversight with respect to its internal control environment and will continue its monitoring through internal audits and information technology.

CIVILIAN COMPLAINT REVIEW BOARD

The Civilian Complaint Review Board (CCRB) reports the continuation of activities to further enhance its system of internal controls, including the establishment of information technology policies with respect to incidents. CCRB will continue its course of corrective actions and monitor its overall internal control environment through internal audits.

DEPARTMENT OF BUILDINGS

The Department of Buildings (DOB) reports continued oversight with respect to its internal control environment. Specifically, the agency has launched additional online payment options to further enhance internal controls with respect to cash receipts, as well as begun instituting measures to strengthen the reconciliation of printed licenses and permits in an effort to detect inaccuracies and/or irregularities. DOB will continue to maintain and strengthen its operational integrity by monitoring its internal control systems through corrective actions, recommendations, follow-up on external audits and risk assessments.

DEPARTMENT OF CITY PLANNING

The Department of City Planning (DCP) reports ongoing oversight of its system of internal controls, including further documentation with respect to incident response procedures. DCP will continue to monitor its internal control environment through follow-up on external audits and by conducting management reviews.

DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES

The Department of Citywide Administrative Services (DCAS) reports additional measures to further strengthen its internal control environment. Specifically, the agency is implementing a comprehensive equipment inventory process, including more robust controls utilizing radio frequency technology; activities are also underway to enhance accuracy with respect to capital fixed asset records. Further, DCAS is strengthening confidential and private data security through encryption technology as well as improving disaster recovery preparedness with respect to legacy systems. DCAS will continue to monitor its overall internal control environment through internal audits, follow-up on external audits and risk assessments.

DEPARTMENT OF CONSUMER AFFAIRS

The Department of Consumer Affairs (DCA) reports ongoing oversight and activities to further strengthen its system of internal controls, including staff training on a new electronic licensing database. Agency policies and procedures are reviewed constantly to help ensure operational completeness and accuracy. DCA will continue to monitor its overall internal control environment through internal quality assurance checks, external audit follow-up and risk assessments.

DEPARTMENT OF CORRECTION

The Department of Correction (DOC) reports ongoing oversight and implementation of measures with respect to its internal control environment. Specifically, the agency continues establishment of an inventory management system, including identification for relinquishment of obsolete, damaged and excess parts located in warehouses. Actions are also underway to upgrade information technology infrastructure, replace legacy phone systems for inmates in jails to enhance security and expand auditing capability, and facilitate e-payment options to promote cashless transactions in connection with inmate commissary accounts and the Inmate Phone System. DOC will continue its course of corrective actions and will monitor its overall internal control environment through internal reviews, follow-up on external audits and agency management reviews.

DEPARTMENT OF CULTURAL AFFAIRS

The Department of Cultural Affairs (DCLA) reports ongoing oversight with respect to its system of internal controls. This work includes monitoring the allocation and payment of funds to cultural institutions, further enhancements to strengthen completeness and reliability of the Materials for the Arts (MFTA) enterprise application, as well as upgraded MFTA program operations particularly in the areas of handling donations. DCLA will continue to monitor its internal control environment through internal reviews and information technology.

DEPARTMENT OF DESIGN AND CONSTRUCTION

The Department of Design and Construction (DDC) reports ongoing activities with respect to the operations and strengthening of its system of internal controls. This work includes inspections and audits covering construction projects to help promote site safety and work quality. Staff training remains a primary component of the agency's strategy to foster proper internal controls. DDC will continue to monitor its overall internal control environment through internal audits, follow-up on external audits and risk assessments.

DEPARTMENT OF ENVIRONMENTAL PROTECTION

The Department of Environmental Protection (DEP) reports the continuation of activities with respect to the oversight and enhancement of its system of internal controls, which includes modernizing customer information systems to promote accuracy, analysis and reporting of accounts receivable. Actions are ongoing in connection with the computerized maintenance management system supporting waste water treatment facilities, and including an inventory control module. Also, the agency is further enhancing tools necessary to assess and manage risk. In addition, continued focus is placed on validating and enhancing performance tracking work, as well as strengthening disaster recovery and business continuity plans. DEP will continue to monitor its overall internal control environment through internal audits, follow-up on external audits and risk assessments.

DEPARTMENT OF FINANCE

The Department of Finance (DOF) reports continued oversight and enhancements with respect to its system of internal controls, particularly in the areas of mitigating disaster impacts and unauthorized computer systems access. In addition, procedures were implemented to improve the assessment, administration and documentation of real property valuations, management of court and trust funds, and procurement cards. DOF will continue to monitor its internal control environment through internal audits, risk assessments and follow-up on external audits.

DEPARTMENT FOR THE AGING

The Department for the Aging (DFTA) reports continued oversight with respect to its internal control environment, including ongoing support of a new database tool for tracking, analyzing and reporting on agency clients. The agency has implemented a write-off procedure covering accounts receivable. DFTA will continue to monitor its internal control environment by conducting internal control testing.

DEPARTMENT OF HEALTH AND MENTAL HYGIENE

The Department of Health and Mental Hygiene (DOHMH) reports the continuation of activities with respect to the oversight and enhancement of its system of internal controls. Specifically, DOHMH continues to enhance internal controls affecting the collection of billing information for clinical services, computer system processing activities, and the performance of quality assurance reviews. DOHMH has also strengthened its internal control environment by establishing and updating policies pertaining to acceptable use of office and technology resources, security of data, use of mobile devices and personal devices, data classification, and remote access to the DOHMH network. Further, DOHMH continues to carefully monitor its compliance with regulatory requirements and align its services with community needs. DOHMH will continue to monitor its overall internal control environment through internal audits, follow-up on external audits, self-assessments and internal management reporting systems.

DEPARTMENT OF HOMELESS SERVICES

The Department of Homeless Services (DHS) reports continued oversight of its internal control environment and further implementation of actions to strengthen internal controls in the areas of procurement, inventory and information technology. Further, compensating controls are applied to mitigate potential risks. DHS will continue to monitor its overall internal control environment through internal audits, follow-up on external audits and risk assessments.

DEPARTMENT OF HOUSING PRESERVATION AND DEVELOPMENT

The Department of Housing Preservation and Development (HPD) reports the continuation of activities to oversee and further strengthen its system of internal controls. These actions include assessing the need for and completion of write-off procedures, as well as completion of a computerized inventory system. HPD will continue to monitor its overall internal control environment through follow-up by its Management Review and Internal Compliance Division.

DEPARTMENT OF INFORMATION TECHNOLOGY AND TELECOMMUNICATIONS

The Department of Information Technology and Telecommunications (DOITT) reports continued oversight with respect to its system of internal controls. During the reporting period, specific focus was placed on compliance with federal grant-related expectations. DOITT will continue to monitor its internal control environment through internal as well as external audits.

DEPARTMENT OF INVESTIGATION

The Department of Investigation (DOI) reports continued oversight with respect to its system of internal controls, including development of procedural manuals with respect to billings and receivables and internal audit activities. DOI will continue to monitor its internal control environment through internal audits and information technology.

DEPARTMENT OF PARKS AND RECREATION

The Department of Parks and Recreation (DPR) reports ongoing oversight as well as the application of technology to further strengthen its system of internal controls. DPR continues the process of rolling-out handheld devices, which include an improved work order module, to Maintenance and Operations employees, as well as other information technology solutions in the areas of forestry management, and tracking volunteer workers with respect to natural areas. DPR will continue to monitor its internal control environment through internal audits, follow-up on external audits and risk assessments.

DEPARTMENT OF PROBATION

The Department of Probation (DOP) reports the continuation of oversight with respect to its internal control environment, including updated performance indicators measuring probationer outcomes and auditing in the areas of imprest fund and firearm inventory. Fiscal management policies and procedures were also enhanced with respect to human services contracts. DOP will continue to monitor its internal control environment through internal audit activity and management reviews.

DEPARTMENT OF RECORDS AND INFORMATION SERVICES

The Department of Records and Information Services reports ongoing oversight with respect to its system of internal controls, including electronic surveillance of warehouse facilities and public reference rooms, continuous inventory control, and staff training in the areas of Equal Employment Opportunity as well as disposal of toxic chemicals. The Department of Records and Information Services will continue to monitor its internal control environment through follow-up on external audits and information technology.

DEPARTMENT OF SANITATION

The Department of Sanitation (DSNY) reports ongoing oversight and further enhancements with respect to its internal control environment. Specifically, computer equipment is tracked in a single central unified database, and the handling of Notices of Violation and associated issuance devices was strengthened to increase oversight. Also, procedures are underway to enhance accountability affecting private vendor snow removal activities. DSNY will continue to monitor its internal control environment through internal audits, self-inspections, risk assessments and follow-up on external audits.

DEPARTMENT OF SMALL BUSINESS SERVICES

The Department of Small Business Services (SBS) reports continued oversight with respect to its system of internal controls, including measures to maintain physical plant and computer system security. SBS will continue to monitor its overall internal control environment through internal audits and management recommendations.

DEPARTMENT OF TRANSPORTATION

The Department of Transportation (DOT) reports continued oversight with respect to its current system of internal controls; specific focus was placed on further strengthening inventory policies and procedures. DOT will continue to monitor its internal control environment through internal and external audits.

DEPARTMENT OF YOUTH AND COMMUNITY DEVELOPMENT

The Department of Youth and Community Development (DYCD) reports ongoing oversight and monitoring with respect to its system of internal controls. Specifically, the agency has continued to build upon systems designed to improve quality and efficiency in the areas of program and contract management. The agency has also worked to enhance procedures with respect to use of credit and debit cards, and training of staff and contractors to help ensure fulfillment of program objectives. DYCD will continue to monitor its internal control environment.

FIRE DEPARTMENT

The Fire Department (FDNY) reports ongoing oversight and the continuation of activities to further enhance its system of internal controls, including the use of an electronic contract management system to generate purchase orders and requisitions, as well as to track procurement activity. Further, program management is enhanced through the use of data analytics, and the agency continues to pursue opportunities to apply technology which may strengthen specialty unit inspection activity. FDNY will continue to monitor its overall internal control environment through internal audits, follow-up on external audits and risk assessments.

HUMAN RESOURCES ADMINISTRATION

The Human Resources Administration (HRA) reports ongoing oversight and the continuation of activities to further strengthen its system of internal controls. Specifically, installation of a new system to manage inventory is well underway; likewise, the agency is redesigning its Interactive Voice Response system to help enhance call handling activities. HRA will continue to monitor its overall internal control environment through its Office of Audit Services.

LANDMARKS PRESERVATION COMMISSION

The Landmarks Preservation Commission (LPC) reports the review of programs and policies with respect to its system of internal controls, including financial, inventory, Information Technology and programmatic activities. LPC will continue to monitor its internal control environment.

LAW DEPARTMENT

The Law Department reports compliance with proper internal controls as a priority during the reporting period. The agency will continue to monitor its overall internal control environment through follow-up on external audits, management reviews, Internal Audit Unit activity and Management Information Systems.

POLICE DEPARTMENT

The New York City Police Department (NYPD) reports continued oversight over its system of internal controls, including measures to minimize risks with respect to precinct level cash remittances and filing claims for aid. The NYPD will continue to monitor its internal control environment through its Internal Affairs Bureau, Quality Assurance Division, Fiscal Accountability Unit, Integrity Control Officers and Self-Inspection Program.

TAXI AND LIMOUSINE COMMISSION

The Taxi and Limousine Commission (TLC) reports continued oversight with respect to its internal control environment. TLC will continue to monitor its internal controls through management and performance reviews, standardized policies and procedures, follow-up activity on external audits, and information technology.

BUSINESS INTEGRITY COMMISSION

The Business Integrity Commission (BIC) reports the review and establishment of sufficient internal controls to maximize operational effectiveness and integrity as well as to reduce vulnerability of the agency to waste, abuse or irregularities. BIC will continue to monitor its internal control environment through internal audits and information technology.

OFFICE OF EMERGENCY MANAGEMENT

The Office of Emergency Management (OEM) reports the review and establishment of sufficient internal controls to maximize operational effectiveness and integrity, as well as to reduce vulnerability of the agency to waste, abuse or irregularities. Further, the agency reports routine self-assessments to ensure the effectiveness of internal policies, including complete and accurate inventories. OEM will continue to monitor its internal control environment through internal audits and follow-up on external audits.

BUDGETARY UNITS OF APPROPRIATION

Fiscal 2014

Board of Elections [003]

001 Personal Services

002 Other than Personal Services

Emergency Management [017]

001 Personal Services

002 Other than Personal Services

Law [025]

001 Personal Services

002 Other than Personal Services

City Planning [030]

001 Personal Services

002 Other than Personal Services
 003 Geographic Systems - PS
 004 Geographic Systems - OTPS

Investigation [032]

001 Personal Services

002 Other than Personal Services
003 Inspector General - PS
004 Inspector General - OTPS

New York Public Library - The Research Libraries [035]

001 Lump Sum Appropriation

New York Public Library [037]

Lump Sum - Borough of Manhattan
 Lump Sum - Borough of the Bronx
 Lump Sum - Borough of Staten Island

006 Systemwide Services

007 Consultant and Advisory Services

Brooklyn Public Library [038]

001 Lump Sum

Queens Borough Public Library [039]

001 Lump Sum

Education [040]

401	General Educational Instruction and School Leadership - PS
402	General Educational Instruction and School Leadership - OTPS
403	Special Educational Instruction and School Leadership - PS
404	Special Educational Instruction and School Leadership – OTPS
406	Charter Schools - OTPS
415	School Support Organization - PS
416	School Support Organization - OTPS
421	Citywide Special Education Instruction and School Leadership - PS
422	Citywide Special Education Instruction and School Leadership - OTPS
423	Special Education Instructional Support - PS
424	Special Education Instructional Support – OTPS
435	School Facilities - PS
436	School Facilities - OTPS
438	Pupil Transportation - OTPS
439	School Food Services - PS
440	School Food Services - OTPS
442	School Safety – OTPS
444	Energy and Leases - OTPS
453	Central Administration - PS
454	Central Administration - OTPS
461	Fringe Benefits - PS
470	Special Education Pre-K Contract Payments – OTPS
472	Charter & Contract Schools and Foster Care Placements - OTPS
474	NPS and FIT Payments - OTPS
481	Categorical Programs - PS
482	Categorical Programs - OTPS
0'' 11 ' ''	(1) 1 10 101

City University of New York [042]

001 Community College - C	
002 Community College - P	S
003 Hunter Schools - OTPS	3
004 Hunter Schools - PS	
012 Senior College - OTPS	

Civilian Complaint Review Board [054]

001	Personal Services
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002 Other than Personal Services

Police [056]

001	Operations
002	Executive Management
003	School Safety -PS
004	Administration - Personnel
006	Criminal Justice
007	Traffic Enforcement
800	Transit Police - PS
009	Housing Police - PS
100	Operations - OTPS
200	Executive Management - OTPS
300	School Safety - OTPS
400	Administration - OTPS

BUDGETARY UNITS OF APPROPRIATION

600	Criminal Justice - OTPS
700	Traffic Enforcement - OTPS

Fire [057]

001	Executive Administrative
UUT	EXECUTIVE AUTHINISHALIVE

002 Fire Extinguishment & Emergency Response

Fire InvestigationFire Prevention

005 Executive Administrative - OTPS

006 Fire Extinguishment & Response - OTPS

007 Fire Investigation - OTPS008 Fire Prevention - OTPS

009 Emergency Medical Services- PS010 Emergency Medical Services- OTPS

Children's Services [068]

001	Personal Services

002 Other than Personal Services
 003 Head Start/Day Care - PS
 004 Head Start/Day Care - OTPS

005 Administrative - PS 006 Child Welfare - OTPS 007 Juvenile Justice - PS 008 Juvenile Justice - OTPS

Human Resources [069]

101	Administration - OTPS
103	Public Assistance - OTPS
104	Medical Assistance - OTPS
105	Adult Services - OTPS

201 Administration
203 Public Assistance
204 Medical Assistance
205 Adult Services

Homeless Services [071]

100 Personal Services

200 Other than Personal Services

Correction [072]

001	Administration
002	Operations

003 Operations - OTPS 004 Administration - OTPS

Aging [125]

001	Executive and Administrative Management

002 Community Programs

003 Community Programs - OTPS

004 Executive and Administrative Management - OTPS

Cultural Affairs [126]

001	Office of the Commissioner - PS
002	Office of the Commissioner - OTPS
003	Cultural Programs
004	Metropolitan Museum of Art
005	New York Botanical Garden
006	American Museum of Natural History
007	The Wildlife Conservation Society
800	Brooklyn Museum
009	Brooklyn Children's Museum
010	Brooklyn Botanical Garden
011	Queens Botanical Garden
012	New York Hall of Science
013	Staten Island Institute of Arts and Sciences
014	Staten Island Zoological Society
015	Staten Island Historical Society
016	Museum of the City of New York
017	Wave Hill
019	Brooklyn Academy of Music
020	Snug Harbor Cultural Center

Studio Museum in Harlem

Other Cultural Institutions

New York Shakespeare Festival

Landmarks Preservation [136]

021

022

024

001 Personal Services

002 Other than Personal Services

Taxi and Limousine [156]

001 Personal Services

002 Other than Personal Services

Commission on Human Rights [226]

001	Personal Services
002	Other than Personal Services
003	Community Development - PS
004	Community Development - OTPS

Youth and Community Development [260]

002	Executive and Administrative
005	Community Development - OTPS
311	Program Services - PS
312	Other than Personal Services

BUDGETARY UNITS OF APPROPRIATION

Probation [781]

001	Executive Management
002	Probation Services
003	Probation Services - OTPS

004 Executive Management - OTPS

Small Business Services [801]

(Economic Development Corporation)

001	Department of Business - PS
002	Department of Business - OTPS

Contract Compliance & Business Opportunity - PS
 Contract Compliance & Business Opportunity - OTPS

006 Economic Development Corporation - OTPS

010 Workforce Investment Act - PS011 Workforce Investment Act - OTPS

Housing Preservation and Development [806]

001	Office of Administration
002	Office of Development

004 Office of Housing Preservation
 006 Housing Maintenance and Sales
 008 Office of Administration - OTPS
 009 Office of Development - OTPS

Housing Management and Sales - OTPSOffice of Housing Preservation - OTPS

Buildings [810]

001 Personal Services

002 Other than Personal Services

Health and Mental Hygiene [816] (Office of Chief Medical Examiner)

404	The elds A hard decides
101	Health Administration
102	Disease Control and Epidemiology
103	Health Promotion and Disease Prevention
104	Environmental Health Services - PS
106	Office of Chief Medical Examiner
107	Health Care Access and Improvement - PS
108	Mental Hygiene Management Services – PS
109	Epidemiology - PS
111	Health Administration - OTPS
112	Disease Control and Epidemiology - OTPS
113	Health Promotion and Disease Prevention - OTPS
114	Environmental Health Services - OTPS
116	Office of Chief Medical Examiner - OTPS
117	Health Care Access and Improvement - OTPS
118	Mental Hygiene Management Services – OTPS
119	Epidemiology - OTPS
120	Mental Health Services - OTPS
121	Mental Retardation and Developmental Disability - OTPS
122	Chemical Dependency and Health Promotion - OTPS

Health and Hospitals Corporation [819]

001 Lump Sum

Office of Administrative Trials and Hearings [820]

001 Personal Services

002 Other than Personal Services

Environmental Protection [826]

001 Executive and Support002 Environmental Management

003 Water Supply and Wastewater Collection

004 Utility - OTPS

Environmental Management - OTPSExecutive and Support - OTPS

007 Central Utility

008 Wastewater Treatment

Sanitation [827]

101 **Executive Administrative** Cleaning and Collection 102 Waste Disposal 103 **Building Management** 104 Bureau of Motor Equipment 105 Executive and Administrative - OTPS 106 Snow Budget - Personal Services 107 Cleaning and Collection - OTPS 109 110 Waste Disposal - OTPS **Building Management - OTPS** 111 Motor Equipment - OTPS 112 113 Snow Budget - OTPS

Business Integrity Commission [829]

001 Personal Services

002 Other than Personal Services

Finance [836]

001 Administration and Planning 002 Operations 003 **Property** Audit 004 005 Legal 007 Parking Violations Bureau 009 City Sheriff Administration - OTPS 011 022 Operations - OTPS Property - OTPS 033 Audit - OTPS 044 Legal - OTPS 055

077 Parking Violations Bureau - OTPS

099 City Sheriff – OTPS

BUDGETARY UNITS OF APPROPRIATION

Transportation [841]

001	Executive Administration and Planning Management
002	Highway Operations
003	Transit Operations
004	Traffic Operations
006	Bureau of Bridges
007	Bureau of Bridges - OTPS
011	Executive Administration and Planning Management - OTPS
012	Highway Operations - OTPS
013	Transit Operations - OTPS
014	Traffic Operations - OTPS

Parks and Recreation [846]

Executive Management and Administrative Services
Maintenance and Operations
Design and Engineering
Recreation Services
Maintenance and Operations - OTPS
Executive Management and Administrative Services - OTPS
Recreation Services - OTPS
Design and Engineering - OTPS

Design and Construction [850]

001	Personal Services
()() (reisonal services

002 Other than Personal Services

Citywide Administrative Services [856]

001	Human Capital
002	Human Capital - OTPS
005	Board of Standards and Appeals
006	Board of Standards and Appeals - OTPS
100	Executive and Support Services
190	Executive and Support Services - OTPS
200	Division of Administration and Security
290	Division of Administration and Security - OTPS
300	Asset Management – Public Facilities
390	Asset Management – Public Facilities - OTPS
400	Office of Citywide Purchasing
490	Office of Citywide Purchasing - OTPS
500	Division of Real Estate Services
600	External Publications and Retailing
690	External Publications and Retailing – OTPS
700	Energy Management
790	Energy Management – OTPS
800	Citywide Fleet Services
890	Citywide Fleet Services - OTPS

Information Technology and Telecommunications [858] (311 Customer Service Center)

001 Personal Services

002 Other than Personal Services

Records and Information Services [860]

100 Personal Services

200 Other than Personal Services

Consumer Affairs [866]

001 Administration

Uicensing and EnforcementOther than Personal Services

004 Adjudication