



MAYOR'S
MANAGEMENT REPORT
FISCAL 2012
Additional Tables

City of New York
Michael R. Bloomberg, Mayor

Caswell Holloway
Deputy Mayor for Operations

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September 2012



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Note: Information on agency rulemaking actions can now be found at nyc.gov/nycrules

Customer Service

Timeliness Indicators

Percent of e-mails responded to in 14 days

Performance Statistics	Actual					Target	
Agency	FY08	FY09	FY10	FY11	FY12	FY12	FY13
311	NA	NA	NA	100	100	*	100
ACS	NA	10	8	45	31	*	40
BIC	NA	94	100	100	100	*	100
CCHR	NA	100	100	100	100	*	100
CCRB	NA	100	96	98	93	*	93
DCA	NA	NA	83	93	93	*	87
DCAS	NA	82	92	87	79	*	79
DCLA	NA	NA	NA	NA	88	*	88
DCP	NA	NA	95	96	75	*	85
DDC	NA	NA	91	97	91	*	90
DEP	NA	NA	NA	93	91	*	95
DFTA	NA	88	92	83	90	*	90
DHS	NA	81	68	71	88	*	80
DOB	NA	45	45	62	51	*	50
DOC	NA	NA	98	94	100	*	100
DOE	NA	72	74	NA	74.9	*	75
DOF	NA	NA	92	78	75	*	75
DOHMH	NA	NA	76	63	31	*	70
DOI	NA	100	100	100	100	*	100
DOITT	NA	86	86	85	94	*	94
DOP	NA	82	92	100	100	*	100
DORIS	NA	NA	100	100	100	*	100
DOT	NA	NA	96	92	93	*	90
DPR	NA	NA	76	57	58	*	58
DSNY	NA	NA	84	83	75	*	75
DYCD	NA	98	100	100	100	*	100
FDNY	NA	NA	78	70	79	*	79
HPD	NA	62	64	48	58	*	58
HRA	NA	58	83	89	93	*	90
LAW	NA	NA	100	100	100	*	100
LPC	NA	100	100	100	98	*	98
NYCHA	NA	93	89	90	87	*	85
OCME	NA	100	100	100	100	*	100
OEM	NA	NA	88	82	81	*	81
SBS	NA	NA	100	100	100	*	100
TLC	NA	NA	33	42	78	*	50
Combined Percentage	NA	81	88	80	80	*	*

Customer Service

Timeliness Indicators (cont.)

Percent of letters responded to in 14 days							
Performance Statistics	Actual					Target	
Agency	FY08	FY09	FY10	FY11	FY12	FY12	FY13
311	NA	NA	96	96	100	*	100
ACS	NA	15	34	46	26	*	40
BIC	NA	98	75	100	100	*	100
CCHR	NA	100	100	100	100	*	100
CCRB	NA	100	NA	89	76	*	76
DCAS	NA	58	67	61	47	*	47
DCLA	NA	NA	NA	NA	61	*	61
DCP	NA	NA	42	70	52	*	50
DDC	NA	NA	94	92	97	*	90
DEP	NA	NA	NA	95	96	*	95
DFTA	NA	100	67	65	73	*	75
DHS	NA	72	65	73	70	*	70
DOB	NA	21	37	67	58	*	60
DOC	NA	NA	85	76	91	*	95
DOE	NA	NA	85	NA	92.9	*	93
DOF	NA	NA	97	77	61	*	61
DOHMH	NA	NA	43	28	18	*	40
DOI	NA	100	100	100	100	*	100
DOITT	NA	62	86	92	95	*	95
DOP	NA	100	100	100	100	*	100
DORIS	NA	100	100	100	100	*	100
DOT	NA	NA	95	93	94	*	90
DPR	NA	NA	60	55	54	*	54
DSNY	NA	NA	68	71	65	*	65
DYCD	NA	81	100	100	100	*	100
FDNY	NA	NA	74	80	100	*	100
HPD	NA	71	57	54	49	*	49
HRA	NA	63	73	68	76	*	90
LAW	NA	97	100	100	100	*	100
LPC	NA	NA	100	87	88	*	88
NYCHA	NA	90	86	82	81	*	85
OATH	NA	NA	NA	83	98	*	95
OCME	NA	NA	100	100	100	*	100
OEM	NA	NA	100	100	97	*	97
SBS	NA	NA	100	100	100	*	100
TLC	NA	NA	96	94	97	*	90
Combined Percentage	NA	79	83	84	82	*	*

Customer Service

Timeliness Indicators (cont.)

Average customer in-person wait time (minutes)

Performance Statistics	Actual					Target	
Agency	FY08	FY09	FY10	FY11	FY12	FY12	FY13
BIC	NA	9	13	4	3	*	3
CCHR	NA	15	15	10	10	*	10
DCA	NA	NA	14	12	14	*	17
DCAS	NA	NA	1	1	1	*	1
DEP	NA	NA	9	4	5	*	5
DFTA	NA	13	12	NA	NA	*	*
DHS	NA	52	53	NA	NA	*	*
DOB	NA	16	17	21	20	*	20
DOE	NA	15	15	15	15	*	15
DOF	NA	NA	8	12	11	*	11
DOHMH	NA	18	38	17	12	*	10
DOI	NA	3	3	3	3	*	3
DOT	NA	NA	3	3	2	*	5
FDNY	NA	25	14	11	15	*	15
NYCHA	NA	19	29	20	18	*	20
TLC	NA	NA	20	18	23	*	20

Percent of calls answered in 30 seconds

Performance Statistics	Actual					Target	
Agency	FY08	FY09	FY10	FY11	FY12	FY12	FY13
311	97	88	82	78	71	*	80
DEP	NA	NA	64	65	76	*	76
DHS	NA	52	53	NA	NA	*	*
DOB	NA	87	87	91	91	*	90
DOE	NA	NA	73	NA	NA	*	*
DOHMH	NA	86	83	35	65	*	70
DOT	NA	NA	66	61	31	*	75
DYCD	NA	37	65	53	38	*	65
HRA	NA	10	31	46	57	*	80
NYCHA	NA	46	79	70	70	*	80
NYPD	NA	100	99	100	100	*	100
TLC	NA	NA	15	19	12	*	15
Combined Percentage	NA	74	72	71	77	*	*

Customer Service

CORE (Customer Observing and Reporting Experience) Ratings

Agency	Performance Statistics	Actual			Target	
		FY10	FY11	FY12	FY12	FY13
BIC	Overall Facility Rating	98	98	100	*	100
	-Facility Cleaning & Maintenance	100	100	100	*	*
	-Facility Operations	95	95	100	*	*
CCHR	Overall Facility Rating	89	84	85	*	85
	-Facility Cleaning & Maintenance	91	87	86	*	*
	-Facility Operations	87	80	85	*	*
CCRB	Overall Facility Rating	74	81	69	*	69
	-Facility Cleaning & Maintenance	75	79	71	*	*
	-Facility Operations	72	84	67	*	*
DCA	Overall Facility Rating	88	83	83	*	83
	-Facility Cleaning & Maintenance	86	89	81	*	*
	-Facility Operations	89	77	85	*	*
DCAS	Overall Facility Rating	92	86	78	*	78
	-Facility Cleaning & Maintenance	94	91	78	*	*
	-Facility Operations	89	80	79	*	*
DCP	Overall Facility Rating	83	81	83	*	80
	-Facility Cleaning & Maintenance	83	81	83	*	*
	-Facility Operations	83	81	83	*	*
DEP	Overall Facility Rating	88	89	90	*	90
	-Facility Cleaning & Maintenance	85	90	88	*	*
	-Facility Operations	90	87	90	*	*
DFTA	Overall Facility Rating	93	85	91	*	91
	-Facility Cleaning & Maintenance	87	81	88	*	*
	-Facility Operations	100	89	95	*	*
DHS	Overall Facility Rating	78	80	81	*	81
	-Facility Cleaning & Maintenance	73	79	74	*	*
	-Facility Operations	83	81	79	*	*
DOB	Overall Facility Rating	78	81	79	*	80
	-Facility Cleaning & Maintenance	81	89	84	*	*
	-Facility Operations	75	72	75	*	*
DOE	Overall Facility Rating	87	92	88	*	88
	-Facility Cleaning & Maintenance	88	93	89	*	*
	-Facility Operations	85	90	87	*	*
DOF	Overall Facility Rating	89	85	82	*	82
	-Facility Cleaning & Maintenance	93	81	85	*	*
	-Facility Operations	85	89	78	*	*
DOHMH	Overall Facility Rating	85	86	81	*	85
	-Facility Cleaning & Maintenance	86	88	83	*	*
	-Facility Operations	83	83	80	*	*

Customer Service

CORE (Customer Observing and Reporting Experience) Ratings (cont.)

Agency	Performance Statistics	Actual			Target	
		FY10	FY11	FY12	FY12	FY13
DOI	Overall Facility Rating	80	83	95	*	90
	-Facility Cleaning & Maintenance	85	91	93	*	*
	-Facility Operations	75	73	98	*	*
DORIS	Overall Facility Rating	96	98	92	*	92
	-Facility Cleaning & Maintenance	100	100	98	*	*
	-Facility Operations	92	95	85	*	*
DOT	Overall Facility Rating	91	91	90	*	90
	-Facility Cleaning & Maintenance	95	92	93	*	*
	-Facility Operations	85	91	87	*	*
DPR	Overall Facility Rating	80	85	86	*	86
	-Facility Cleaning & Maintenance	78	84	85	*	*
	-Facility Operations	83	87	87	*	*
FDNY	Overall Facility Rating	77	91	76	*	76
	-Facility Cleaning & Maintenance	92	86	69	*	*
	-Facility Operations	64	95	83	*	*
HPD	Overall Facility Rating	88	87	85	*	85
	-Facility Cleaning & Maintenance	89	87	86	*	*
	-Facility Operations	87	87	85	*	*
HRA	Overall Facility Rating	78	79	80	*	80
	-Facility Cleaning & Maintenance	79	81	82	*	*
	-Facility Operations	77	77	77	*	*
NYCHA	Overall Facility Rating	90	93	90	*	90
	-Facility Cleaning & Maintenance	92	92	91	*	*
	-Facility Operations	87	95	89	*	*
NYPD	Overall Facility Rating	70	86	89	*	89
	-Facility Cleaning & Maintenance	65	91	92	*	*
	-Facility Operations	75	80	86	*	*
OATH	Overall Facility Rating	84	86	87	*	87
	-Facility Cleaning & Maintenance	83	85	88	*	*
	-Facility Operations	84	88	86	*	*
SBS	Overall Facility Rating	90	96	92	*	92
	-Facility Cleaning & Maintenance	91	97	93	*	*
	-Facility Operations	88	95	92	*	*
TLC	Overall Facility Rating	80	81	80	*	80
	-Facility Cleaning & Maintenance	83	87	82	*	*
	-Facility Operations	77	75	78	*	*

Customer Service

311 Customer Service Center Inquiries by Agency

Top Inquiries	Total 2011	% of Inquiries in 2011	Rank in # of Calls in 2011	Total 2012	% of Inquiries in 2012	Rank in # of Calls in 2012
ACS						
Child Care Financial Assistance - Eligibility Information and Application By Mail	20,038	16%	1	17,693	17%	1
Child Care Financial Assistance - Children's Services Clients	12,502	10%	3	10,602	10%	2
Child Care Financial Assistance - Eligibility and Application Online	10,410	8%	4	8,345	8%	3
Child Care Financial Assistance - Eligibility and Application In Person or By Phone	9,969	8%	5	7,888	8%	4
Child Care Financial Assistance - Recertification	12,886	10%	2	7,709	8%	5
BIC						
Commercial Waste and Private Carters Information	1,564	64%	1	1,066	57%	1
Sanitation Complaint - Private Carter	711	29%	2	640	34%	2
Trade Waste License Registration	178	7%	3	160	9%	3
BOE						
Election and Voting Information	10,371	38%	1	7,530	48%	1
Find a Poll Site	9,194	33%	2	3,475	22%	2
Poll Worker Assistance	1,674	6%	4	1,298	8%	3
Become a Poll Worker	1,440	5%	5	1,271	8%	4
Check Voter Registration Status	NA	NA	NA	1,061	7%	5
BPL						
Find a Library - Brooklyn	4,684	85%	1	3,139	81%	1
General Information - Brooklyn Public Library	459	8%	2	382	10%	2
Elementary School Student After School Program - Enrolled	25	0%	7	115	3%	3
Library Complaint - Brooklyn	126	2%	4	115	3%	4
Elementary School Student After School Program - Drop-In	135	2%	3	62	2%	5
CCHR						
Discrimination Complaint	9,401	97%	1	8,049	97%	1
Community Outreach - Human Rights Education	317	3%	2	210	3%	2
Staff Information Provided	5	0%	3	7	0%	3
CCRB						
Police Officer Misconduct	13,808	97%	1	11,844	98%	1
Civilian Complaint Mediation	358	3%	2	243	2%	2
CUNY						
Find a CUNY College	6,721	59%	1	4,680	56%	1
CUNY Admissions Services	2,168	19%	2	1,302	15%	2
Free GED Bridge Classes - LaGuardia Community College	798	7%	3	681	8%	3
CUNY Citizenship Now	344	3%	4	266	3%	4
CUNY Prep Program	220	2%	6	261	3%	5

Customer Service

311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2011	% of Inquiries in 2011	Rank in # of Calls in 2011	Total 2012	% of Inquiries in 2012	Rank in # of Calls in 2012
DCA						
Tax Preparation in Person - Free	2,078	2%	12	10,401	9%	1
Investigate a Business Licensed by DCA	11,784	9%	2	10,131	8%	2
Retail Store Complaint	5,636	4%	3	4,637	4%	3
General Vendor License - Apply	4,778	4%	4	4,551	4%	4
Year-Round Food Cart Vendor License - Apply	4,449	3%	5	3,692	3%	5
DCAS						
Civil Service Exam Information	21,972	57%	1	24,238	65%	1
NYC Careers	699	2%	8	3,542	10%	2
City Employment Verification	2,833	7%	3	2,169	6%	3
Surplus Auto Auction	1,254	3%	5	1,233	3%	4
Buy a Parking Card Over the Phone	1,280	3%	4	1,230	3%	5
DCLA						
Find a Zoo or Aquarium	3,763	42%	1	2,979	47%	1
Find a Museum	3,317	37%	2	2,141	34%	2
Find a Botanical Garden	922	10%	3	712	11%	3
Grants for Cultural Programs	282	3%	4	167	3%	4
Find a Performing Arts Venue	185	2%	5	99	2%	5
DCP						
Locate an Elected Official	33,148	89%	1	26,533	89%	1
Zoning Information Desk	3,755	10%	2	3,000	10%	2
Purchase City Planning Maps and Books	168	0%	3	140	0%	3
Waterfront - Flood Zone Information	78	0%	5	132	0%	4
City Planning - Hearings and Publications	93	0%	4	54	0%	5
DDC						
DDC Project Inquiries and Complaints	482	39%	1	565	55%	1
General Inquiries for the Department of Design and Construction	362	29%	2	304	30%	2
Sidewalk and Adjacent Curb or Street Damaged by Hurricane Irene	NA	NA	NA	123	12%	3
Bidding on DDC Projects	58	5%	4	28	3%	4
Construction Vendor Prequalification List	14	1%	5	8	1%	5
DEP						
Noise from Construction	34,158	9%	2	37,369	11%	1
Fire Hydrant - Running Full	33,777	9%	3	31,037	9%	2
Water Complaint - Residential or Commercial Cold Water - Dirty	17,686	5%	5	22,650	7%	3
Fire Hydrant - Running or Leaking	24,064	6%	4	21,086	6%	4
Sewer Backup Complaint	35,103	9%	1	15,444	5%	5

Customer Service

311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2011	% of Inquiries in 2011	Rank in # of Calls in 2011	Total 2012	% of Inquiries in 2012	Rank in # of Calls in 2012
DFTA						
HEAP - Seniors Only - Application	10,503	11%	1	8,034	10%	1
Housing Options - Senior - Low-Income	8,761	9%	3	7,835	10%	2
Lawyer Referral - For Seniors	7,178	7%	4	6,896	9%	3
Case Assistance for Seniors	9,293	9%	2	5,635	7%	4
Health Insurance for Seniors - Medicare and HIICAP-SHIP Program	3,939	4%	7	4,144	5%	5
DHS						
Advantage Program - Assistance for Enrolled Tenant	36,949	19%	1	20,510	16%	1
Homeless Shelter Intake for Single Adults	24,701	13%	2	19,867	15%	2
Homeless Shelter Intake for Families with Children	22,412	11%	4	18,005	14%	3
Advantage Program - Assistance for Landlord or Broker After Lease Signing	23,718	12%	3	13,007	10%	4
Homelessness Prevention through HomeBase	12,505	6%	6	12,964	10%	5
DOB						
Schedule a Plan Examiner Appointment	170,437	39%	1	153,779	37%	1
Cancel/Modify/Reschedule Plan Exam Appointments	49,156	11%	2	48,764	12%	2
Illegal Conversion or Occupancy of Residential Space	33,781	8%	3	30,871	7%	3
Building Construction Complaint - Illegal Construction	22,952	5%	4	22,941	6%	4
Defective or Uninspected Elevator or Escalator Complaint	17,991	4%	5	18,193	4%	5
DOC						
Rikers Island Inmate Property Pickup	34,936	33%	1	30,874	34%	1
Inmate Location and Information	NA	NA	NA	29,085	32%	2
Inmate Visit Schedule	13,822	13%	3	10,394	11%	3
Inmate Location if Not Found in City Jail Lookup	NA	NA	NA	3,630	4%	4
Inmate Information - Holding Location or Release Date	19,775	18%	2	2,685	3%	5
DOE						
Find a School	45,268	18%	1	30,403	17%	1
Public School Calendar	44,838	18%	2	23,502	13%	2
Find a School Zone - Brooklyn, Queens, Staten Island	NA	NA	NA	16,941	9%	3
Department of Education Worker or Agency Complaint or Compliment	12,476	5%	5	9,581	5%	4
Find a School District by Location	10,692	4%	4	9,564	5%	5

Customer Service

311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2011	% of Inquiries in 2011	Rank in # of Calls in 2011	Total 2012	% of Inquiries in 2012	Rank in # of Calls in 2012
DOF						
Parking Ticket Lookup - Ticket or Plate Number Known	181,290	16%	1	175,009	15%	1
Find a Towed Vehicle - Plate Number Known	123,302	11%	2	121,588	11%	2
Property Tax Account Assistance	80,375	7%	3	96,344	8%	3
Parking Ticket Payment Problem or Penalty Adjustment	66,882	6%	4	54,962	5%	4
Pay a Parking Ticket - By Phone	45,186	4%	5	48,647	4%	5
DOHMH						
Birth Certificate from 1910 to Present	51,368	11%	1	64,101	13%	1
NPG - Enroll	28,224	6%	2	27,859	6%	2
Status of a Birth Certificate Order	14,393	3%	5	22,544	4%	3
Rodent Complaint - Other Location	22,934	5%	3	21,449	4%	4
Animal - Injured or Sick - Stray Dog or Cat	8,158	2%	9	16,959	3%	5
DOI						
Contact or Locate a City Marshal	2,115	45%	1	1,971	48%	1
City Worker or Contractor Corruption or Misconduct	1,190	26%	2	1,168	29%	2
City Marshal Complaint	811	17%	3	598	15%	3
Fingerprinting - Center-Based Day Care or Pre-School	451	10%	4	301	7%	4
Become a City Marshal	80	2%	5	40	1%	5
DOITT						
ACCESS NYC	3,857	35%	1	1,951	27%	1
Cable Television Complaint - Service	1,893	17%	2	1,291	18%	2
Cable Television Complaint - General	1,610	15%	3	1,178	16%	3
Pay Phone Complaint - Street	1,384	13%	4	1,125	15%	4
Verizon City-Wide Cable TV Franchise	988	9%	5	1,036	14%	5
DOP						
Adult Probation Supervision - Brooklyn	475	24%	1	415	28%	1
Adult Probation Supervision - Manhattan	286	15%	4	247	16%	2
Adult Probation Supervision - Queens	293	15%	2	208	14%	3
Adult Probation Supervision - Bronx	292	15%	3	204	14%	4
Adult Probation Supervision - Staten Island	85	4%	6	81	5%	5
DORIS						
Death Certificate Before 1949	932	22%	1	968	23%	1
Birth Certificate Before 1910	750	18%	2	662	16%	2
Marriage Certificate Before 1930	648	16%	3	645	16%	3
Genealogy Research	344	8%	5	420	10%	4
Municipal Reference Research Assistance	381	9%	4	328	8%	5

Customer Service

311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2011	% of Inquiries in 2011	Rank in # of Calls in 2011	Total 2012	% of Inquiries in 2012	Rank in # of Calls in 2012
DOT						
Alternate Side Parking Information	104,034	22%	1	37,197	11%	1
Streetlight Condition	42,123	9%	3	30,943	9%	2
Muni-Meter Defective or Damaged	26,766	6%	5	30,269	9%	3
Traffic or Pedestrian Signal Condition	34,382	7%	4	23,186	7%	4
Pothole on Street	49,388	10%	2	21,942	6%	5
DPR						
Removal of Large Branch or Entire Tree - City Tree or Property	28,023	13%	1	29,335	15%	1
Wood Disposal Chipping and Pickup - Manhattan Brooklyn Queens and Northwest Staten Island	25,385	12%	2	24,399	13%	2
Find a Park	16,009	8%	3	13,715	7%	3
Find a Public Swimming Pool	12,193	6%	4	9,375	5%	4
Standing Dead Tree Removal - City Tree	9,491	5%	5	8,956	5%	5
DSNY						
Bulk Item Disposal Information	82,345	12%	1	72,787	14%	1
Garbage Collection	59,374	8%	3	55,772	11%	2
Recycling and Trash Collection Schedules	58,813	8%	4	48,114	9%	3
CFC and Freon Removal - Appointment	45,373	6%	5	36,116	7%	4
Recycling Collection	22,460	3%	8	23,517	4%	5
DYCD						
Literacy and GED Instruction for Adults	4,355	17%	1	3,258	17%	1
Summer Jobs for Youth - General	3,523	14%	2	2,434	13%	2
Shelter and Assistance for Runaway or Homeless Youth	3,299	13%	3	2,093	11%	3
Literacy and GED Instruction for Non-English Speakers	2,507	10%	4	1,919	10%	4
Youth Services and Counseling - Youth Connect	2,249	9%	5	1,819	9%	5
FDNY						
Get a Job with FDNY	2,605	5%	6	13,637	25%	1
Fire Hazard Complaint	7,245	15%	1	6,613	12%	2
Ambulance Patient Locator	5,968	12%	2	4,920	9%	3
Locate a Firehouse - Brooklyn	3,989	8%	3	3,734	7%	4
Locate a Firehouse - Manhattan	3,236	7%	4	2,773	5%	5
HHC						
Find a Public Hospital	51,332	72%	1	39,851	69%	1
Find a Child Health Clinic	2,582	4%	2	1,879	3%	2
Become a Nurse	2,209	3%	4	1,646	3%	3
Quit Smoking Clinic	1,193	2%	7	1,380	2%	4
Immunization 19 and Older	2,372	3%	3	1,228	2%	5

Customer Service

311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2011	% of Inquiries in 2011	Rank in # of Calls in 2011	Total 2012	% of Inquiries in 2012	Rank in # of Calls in 2012
HPD						
Landlord Complaint - Maintenance	194,147	33%	1	177,320	32%	1
Heat Complaint - Residential Building - Inadequate Heat	185,140	31%	2	156,084	28%	2
No Hot Water Complaint - Residential Building - From Tenant	26,858	5%	5	55,845	10%	3
Affordable Housing Information - English	25,567	4%	6	18,545	3%	4
Water Complaint - Residential Building - From Tenant	30,413	5%	3	16,515	3%	5
HRA						
Find a Food Stamp Center	56,154	13%	1	46,967	14%	1
Food Stamp Assistance	45,780	11%	3	42,432	13%	2
Public Assistance or Welfare Information	53,967	13%	2	41,546	12%	3
Medicaid - Existing Applicant or Enrollee	36,984	9%	4	21,558	6%	4
One Shot Deal - Short Term Emergency Assistance	24,731	6%	5	19,256	6%	5
LPC						
Landmark and Historic District Information	422	48%	1	324	45%	1
Landmark Building Alteration Permit	329	37%	2	296	41%	2
Apply for Landmark Status	69	8%	3	42	6%	3
Apply for Grant to Restore a Landmark	29	3%	5	30	4%	4
Landmark Building Alteration Complaint - Painting	35	4%	4	30	4%	5
NYCHA						
Public Housing Maintenance	26,386	22%	1	17,839	21%	1
Public Housing Application Information and Assistance	14,549	12%	3	12,779	15%	2
Public Housing Assistance Status - All Boroughs	15,069	13%	2	11,318	13%	3
NYCHA Section 8 Program Cuts	8,820	7%	5	7,801	9%	4
NYCHA Section 8 - Voucher Holder Information	4,692	4%	9	5,754	7%	5
NYPD						
Noise from Neighbor	127,635	15%	1	129,192	15%	1
Hot Transfer 911	61,725	7%	5	94,079	11%	2
Find a Police Precinct or PSA by Location	101,323	12%	2	92,590	11%	3
Blocked Driveway - Vehicle	65,891	8%	3	59,706	7%	4
Find a Police Precinct or PSA by Name	63,529	7%	4	56,460	7%	5

Customer Service

311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2011	% of Inquiries in 2011	Rank in # of Calls in 2011	Total 2012	% of Inquiries in 2012	Rank in # of Calls in 2012
NYPL						
Find a Library - Bronx - Manhattan - Staten Island	6,843	85%	1	4,312	86%	1
General Information - New York Public Library	627	8%	2	437	9%	2
Library Complaint – Bronx – Manhattan – Staten Island	186	2%	4	160	3%	3
Elementary School Student After School Program - Enrolled	39	0%	6	37	1%	4
Elementary School Student After School Program - Drop-In	205	3%	3	18	0%	5
OATH						
ECB Violation - Request Status or Copy	NA	NA	NA	3,621	28%	1
ECB Violation - Information	NA	NA	NA	2,466	19%	2
Hearing on Taxi Limousine Commission Violation	NA	NA	NA	1,289	10%	3
ECB Borough Office Locations	NA	NA	NA	1,177	9%	4
Notice of Health Violation - General Information	NA	NA	NA	1,023	8%	5
OCME						
Death Inquiries	1,277	64%	1	1,340	64%	1
Proof of Death	262	13%	3	384	18%	2
Autopsy Report	303	15%	2	263	13%	3
Cremation Inquiries	125	6%	4	104	5%	4
World Trade Center DNA Samples	26	1%	5	13	1%	5
OEM						
Hurricane Evacuation Zone Lookup	252	2%	9	22,840	62%	1
Hurricane Evacuation for New York City Residents	1	0%	46	4,222	11%	2
Cooling Center Locations	6,265	46%	1	3,879	10%	3
Hurricane Evacuation Center	NA	NA	NA	1,208	3%	4
Ready New York Guide - Hurricanes	129	1%	12	1,061	3%	5
QPL						
Find a Library - Queens	2,374	79%	1	1,559	75%	1
General Information - Queens Public Library	239	8%	2	168	8%	2
Find a Summer Meal Program	66	2%	5	98	5%	3
Elementary School Student After School Program - Enrolled	47	2%	6	90	4%	4
Library Complaint - Queens	103	3%	4	81	4%	5

Customer Service

311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2011	% of Inquiries in 2011	Rank in # of Calls in 2011	Total 2012	% of Inquiries in 2012	Rank in # of Calls in 2012
SBS						
Find a Workforce1 Career Center	8,570	34%	1	6,030	29%	1
Help Starting a Small Business	6,332	25%	2	5,898	28%	2
Find a NYC Business Solutions Center	2,864	11%	3	2,276	11%	3
NYC Business Express Website - General Information	2,337	9%	4	2,190	10%	4
Job Seeker Assistance	2,147	8%	5	1,590	8%	5
SCA						
School Construction Complaint	1,195	86%	1	1,195	87%	1
School Construction Information	189	14%	2	189	14%	2
Staff Information Provided	NA	NA	NA	7	1%	3
TLC						
Lost Property in a Taxi - Medallion Number Unknown	16,990	11%	2	43,962	32%	1
Lost Property in a Taxi - Medallion Number Known	14,237	10%	3	37,478	27%	2
Lost Property in a Taxi - Medallion Number Not Found by 311	3,534	2%	9	9,505	7%	3
Taxi Complaint - Pick-Up Refused	6,306	4%	4	6,094	4%	4
Taxi Driver License	5,795	4%	5	4,895	4%	5

Customer Service

Requests for Interpretation

Performance Statistics	Actual					Target	
	FY08	FY09	FY10	FY11	FY12	FY12	FY13
311	NA	NA	633,270	595,101	425,157	*	*
ACS	NA	103	53,684	43,917	61,873	*	*
BIC	NA	NA	50	27	218	*	*
CCHR	NA	NA	1,200	1,235	1,425	*	*
CCRB	NA	224	207	474	843	*	*
DCA	NA	NA	1,622	1,697	2,022	*	*
DCAS	NA	NA	1	3	3	*	*
DCP	NA	NA	4	3	1	*	*
DEP	NA	NA	7,585	8,008	7,497	*	*
DFTA	NA	1,953	4,016	171	547	*	*
DHS	NA	189	2,378	3,814	3,230	*	*
DOB	NA	NA	57	238	61	*	*
DOE	NA	11,044	12,840	NA	9,489	*	*
DOF	NA	NA	3,070	2,921	3,274	*	*
DOHMH	NA	3,283	14,357	12,256	10,278	*	*
DOI	NA	33	54	65	37	*	*
DOP	NA	5,900	20,835	19,393	18,764	*	*
DOT	NA	NA	959	1,108	735	*	*
DPR	NA	NA	52	39	57	*	*
DSNY	NA	NA	2	2	5	*	*
DYCD	NA	1,127	1,189	1,525	1,415	*	*
FDNY	NA	NA	2,871	2,737	2,563	*	*
HPD	NA	1,034	3,972	1,978	2,312	*	*
HRA	NA	324,493	703,994	914,256	732,605	*	*
LAW	NA	NA	750	772	763	*	*
LPC	NA	NA	1	1	0	*	*
NYCHA	NA	28,384	81,431	121,980	134,069	*	*
NYPD	NA	NA	259,696	258,830	258,018	*	*
OATH	NA	1,011	6,864	8,104	7,423	*	*
OCME	NA	24	125	469	404	*	*
SBS	NA	NA	4,857	16,631	13,257	*	*
TLC	NA	NA	3,820	5,260	6,163	*	*

ANNUAL PAID ABSENCE RATES

WORKFORCE OR AGENCY	FY 2012 TOTAL SICK LEAVE	FY 2012 LODI/ WC	FY 2012 TOTAL ABSENCE	FY 2011 TOTAL ABSENCE	FY 2012 EQUIV. ABSENCE DAYS/YEAR
UNIFORMED WORKFORCES					
DOC (U)	5.19%	0.27%	5.46%	5.71%	13.6
FDNY (U)	2.68%	4.50%	7.18%	7.12%	17.9
NYPD (U)	2.42%	1.30%	3.72%	4.91%	9.3
DSNY (U)	4.34%	1.86%	6.20%	6.87%	15.4
Uniformed Subtotal	3.07%	1.78%	4.85%	5.56%	12.1
LARGER CIVILIAN WORKFORCES					
NYPD (C)	3.63%	0.15%	3.78%	3.83%	9.4
FDNY (C)	3.84%	1.60%	5.44%	6.07%	13.5
DOE	3.20%	0.16%	3.36%	NA	8.4
ACS	3.34%	0.29%	3.63%	3.96%	9.0
HRA	3.61%	0.17%	3.78%	4.04%	9.4
DHS	2.97%	0.54%	3.51%	4.30%	8.7
HPD	3.62%	0.18%	3.80%	4.12%	9.5
DOHMH	3.43%	0.09%	3.52%	3.92%	8.8
DEP	3.35%	0.49%	3.84%	4.55%	9.6
DSNY (C)	3.84%	0.43%	4.27%	4.10%	10.6
DOF	3.88%	0.14%	4.02%	4.55%	10.0
DOT	3.32%	0.57%	3.89%	4.49%	9.7
DPR	1.98%	0.30%	2.28%	2.40%	5.7
LAW	2.77%	0.03%	2.80%	3.33%	7.0
DCAS	3.04%	0.13%	3.17%	3.54%	7.9
DDC	3.45%	0.07%	3.52%	3.71%	8.8
DOC (C)	3.60%	0.10%	3.70%	3.93%	9.2
PROBATION	3.73%	0.09%	3.82%	4.10%	9.5
DOB	3.03%	0.10%	3.13%	3.49%	7.8
DOITT	3.06%	0.00%	3.06%	3.27%	7.6
Subtotal	3.49%	0.34%	3.83%	3.97%	9.5
SMALLER CIVILIAN WORKFORCES					
OEM	2.84%	0.01%	2.85%	2.62%	7.1
DCP	3.50%	0.00%	3.50%	3.53%	8.7
DOI	3.31%	0.01%	3.32%	5.39%	8.3
DFTA	4.03%	0.02%	4.05%	3.66%	10.1
CULTURAL	2.41%	0.03%	2.44%	3.07%	6.1
FISA	3.69%	0.00%	3.69%	3.66%	9.2
LANDMARKS	2.44%	0.06%	2.50%	3.11%	6.2
TLC	3.08%	1.65%	4.73%	4.51%	11.8
CCHR	4.01%	0.00%	4.01%	4.35%	10.0
DYCD	3.55%	0.02%	3.57%	3.43%	8.9
DSBS	3.05%	0.00%	3.05%	3.27%	7.6
DOR	3.95%	0.01%	3.96%	4.18%	9.9
CONSUMER	2.97%	0.00%	2.97%	3.58%	7.4
BIC	3.04%	0.00%	3.04%	3.96%	7.6
OATH	2.40%	0.00%	2.40%	2.21%	6.0
Subtotal	3.30%	0.21%	3.51%	3.65%	8.7
Uniformed	3.07%	1.78%	0.0485	0.0556	12.1
Civilian	3.38%	0.32%	3.70%	4.01%	9.2
TOTAL	3.24%	0.96%	4.20%	4.75%	10.5
CITYWIDE	3.24%	0.18%	3.42%	3.89%	8.5

Note: The Department of Education has reported absence rates for the first time in Fiscal 2012. Previous data is not yet available.

Note: The **Total Absence Rate** is calculated by dividing the sum of paid sick leave for all employees, Line-of-Duty Injury absence for uniformed employees, and paid Workers' Compensation absence for civilian employees, by paid scheduled hours for all employees. The **Citywide Absence Rate** is calculated by dividing paid sick leave for all employees plus paid Workers' Compensation absence for civilian employees by paid scheduled hours for all employees.

VEHICLE FLEETS AND MAINTENANCE

New York City has launched a major initiative to achieve efficiencies in fleet operations by consolidating fleets and repair services. In 2011, the City appointed its first Chief Fleet Management Officer, working at the Department of Citywide Administrative Services (DCAS), to implement this initiative in cooperation with the fleet managers of major agencies.

The initiative will have four major components:

- 1) Consolidate citywide fleet operations into three agencies – Police Department, Sanitation Department and Department of Citywide Administrative Services;
- 2) Expand the City’s fleet sustainability program through greater use of biodiesel and electric vehicles;
- 3) Systematically manage the entire fleet through daily performance monitoring and coordinating vehicle acquisition, accident prevention and costs of operation;
- 4) Create new systems for monitoring fuel, sharing cars across agencies and managing auto parts rooms.

Together, the elements of this initiative will transform our fleet operations, improve service, and save money. NYC will leverage innovation and talent throughout the individual agencies to support the common fleet needs of the City as a whole. While these major change efforts are underway, a new set of metrics to measure the performance of this initiative will be identified by the end of FY 2013.

In addition to this report, the Local Law 38 Annual Report contains additional information on City purchases of light and medium duty vehicles, the fuel economy of light duty vehicles purchased by the City, and the fuel consumption and carbon dioxide emission of the City fleet of light and medium duty vehicles. To view the latest Local Law 38 report, prepared by the Department of Environmental Protection (DEP), please visit:

<http://www.nyc.gov/html/dep/pdf/air/local-law-air-reports-fy2011.pdf>.

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
CITYWIDE FLEET SIZE¹	28,849	28,713
o City Managed Fleet	27,087	26,981
- City Funded	24,022	23,904
- Non-City Funded (from grants or donations)	3,065	3,077
o Non-City Managed Fleet (NYCHA, HHC, SCA, DOE Special Investigator)	1,762	1,732
Percentage of Purchased Vehicles Compliant with Local Law 38	93%	98%
Percentage of Alternative Fuel Vehicles in City Managed Fleet	27%	28%

¹See page 38 for the list of agencies that make up the city managed and non-city managed fleets.

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
The following is a detailed fleet breakdown for agencies with the largest city-managed fleets:		
DEPARTMENT OF HEALTH AND MENTAL HYGIENE		
o Total Number of Vehicles	326	284
- Alternative Fuel Vehicles	207	186
- Percentage of agency fleet that is hybrid or alternative fuel (including flex-fuel)	63%	65%
o Light Duty	228	197
- Average Vehicle Age (Months)	73	74
- Average Vehicle Mileage	34,680	38,545
- Mechanical Downtime (%)	1.87%	1.12%
- Average Cost of Maintenance	\$918	\$854
- Accident Downtime (%)	0.84%	0.52%
- Average Cost of Accidents	\$194	\$136
o Medium Duty	93	81
- Average Vehicle Age (Months)	103	112
- Average Vehicle Mileage	63,312	64,731
- Mechanical Downtime (%)	3.56%	4.57%
- Average Cost of Maintenance	\$1,728	\$1,870
- Accident Downtime (%)	0.06%	0.01%
- Average Cost of Accidents	\$14	\$2
o Heavy Duty	5	6
- Average Vehicle Age (Months)	108	102
- Average Vehicle Mileage	16,227	14,273
- Mechanical Downtime (%)	11.48%	9.59%
- Average Cost of Maintenance	\$6,763	\$1,670
- Accident Downtime (%)	0.00%	0.00%
- Average Cost of Accidents	\$0	\$0

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
o Other	0	0
- Average Vehicle Age (Months)	0	0
- Average Vehicle Mileage	N/A	N/A
- Mechanical Downtime (%)	0.00%	0.00%
- Average Cost of Maintenance	\$0	\$0
- Accident Downtime (%)	0.00%	0.00%
- Average Cost of Accidents	\$0	\$0

Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOHMH

o Light Duty Vehicle (LDV) Purchases	2	7
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	2	7
- Ford Fusion Hybrid	0	6
- Toyota Prius	2	1
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
DEPARTMENT OF ENVIRONMENTAL PROTECTION		
o Total Vehicles	2,083	2,075
- Alternative Fuel Vehicles	611	645
- Percentage of agency fleet that is hybrid or alternative fuel (including flex-fuel)	36%	31%
o Light Duty	755	741
- Average Vehicle Age (Months)	61	70
- Average Vehicle Mileage	52,184	60,542
- Mechanical Downtime (%)	4.10%	3.59%
- Average Cost of Maintenance	\$1,289	\$1,326
- Accident Downtime (%)	0.48%	0.67%
- Average Cost of Accidents	\$208	\$162
o Medium Duty	497	509
- Average Vehicle Age (Months)	77	85
- Average Vehicle Mileage	51,883	56,005
- Mechanical Downtime (%)	4.16%	4.90%
- Average Cost of Maintenance	\$1,875	\$2,313
- Accident Downtime (%)	0.46%	0.38%
- Average Cost of Accidents	\$194	\$265
o Heavy Duty	469	471
- Average Vehicle Age (Months)	104	110
- Average Vehicle Mileage	38,405	40,956
- Mechanical Downtime (%)	12.95%	13.42%
- Average Cost of Maintenance	\$5,294	\$10,392
- Accident Downtime (%)	0.57%	0.65%
- Average Cost of Accidents	\$398	\$370
o Other	362	354
- Average Vehicle Age (Months)	98	106
- Average Vehicle Mileage	N/A	N/A
- Mechanical Downtime (%)	4.76%	4.58%
- Average Cost of Maintenance	\$966	\$1,358
- Accident Downtime (%)	0.00%	0.01%
- Average Cost of Accidents	\$0	\$1

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DEP		
o Light Duty Vehicle (LDV) Purchases	14	15
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	9	9
- Ford Escape Hybrid	8	4
- Ford Fusion Hybrid	1	5
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	5	6
- Ford Expedition	0	6
- Chevrolet Volt	5	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	6	3
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	4	3
- Ford F-250 (LEV II)	1	3
- Ford E-350 (LEV II)	3	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	2	0
- Chevrolet Silverado Hybrid	2	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
DEPARTMENT OF TRANSPORTATION		
o Total Vehicles	2,672	2,693
- Alternative Fueled Vehicles	617	567
- Percentage of agency fleet that is hybrid or alternative fuel (including flex-fuel)	28%	21%
o Light Duty	719	707
- Average Vehicle Age (Months)	53	60
- Average Vehicle Mileage	34,836	39,714
- Mechanical Downtime (%)	2.98%	3.52%
- Average Cost of Maintenance	\$945	\$993
- Accident Downtime (%)	1.92%	2.45%
- Average Cost of Accidents	\$357	\$416
o Medium Duty	501	511
- Average Vehicle Age (Months)	85	83
- Average Vehicle Mileage	39,123	37,650
- Mechanical Downtime (%)	5.03%	5.98%
- Average Cost of Maintenance	\$1,782	\$1,579
- Accident Downtime (%)	1.27%	0.93%
- Average Cost of Accidents	\$208	\$268
o Heavy Duty	978	977
- Average Vehicle Age (Months)	135	130
- Average Vehicle Mileage	38,754	37,096
- Mechanical Downtime (%)	18.36%	15.89%
- Average Cost of Maintenance	\$9,637	\$7,053
- Accident Downtime (%)	1.07%	0.61%
- Average Cost of Accidents	\$297	\$241
o Other	474	498
- Average Vehicle Age (Months)	142	137
- Average Vehicle Mileage	N/A	N/A
- Mechanical Downtime (%)	5.70%	5.79%
- Average Cost of Maintenance	\$2,804	\$2,057
- Accident Downtime (%)	0.13%	0.42%
- Average Cost of Accidents	\$61	\$38

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOT		
o Light Duty Vehicle (LDV) Purchases	32	18
- LDV Purchases - Zero Emission Vehicles (ZEV)	2	0
- Ford Transit Connect EV	2	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	12	6
- Ford Escape Hybrid	5	0
- Toyota Prius	7	6
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	2
- Toyota Highlander Hybrid	0	2
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	18	10
- Ford F-150	0	10
- Chevrolet Volt	7	0
- Dodge Caravan	3	0
- Ford Ranger	8	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	26	33
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	11	31
- Ford F-250	0	12
- Ford E-350	0	19
- Ford F-250 (LEV II)	11	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	15	2
- Chevrolet Silverado Hybrid	15	2
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES		
(See "List of Agencies in the Citywide Fleet" for detailed list of agencies included under "DCAS")		
o Total Vehicles	2,624	2,540
- DCAS-owned	227	189
- Client-owned	2,031	1,985
- DOE	305	305
- DOI	61	61
- Alternative Fuel Vehicles	1,323	1,336
- Percentage of agency fleet that is hybrid or alternative fuel (including flex-fuel)	53%	53%
The following is a detailed fleet breakdown of the DCAS-owned and Client-owned vehicles only:		
o Light Duty	1,707	1,645
- Average Vehicle Age (Months)	59	63
- Average Vehicle Mileage	36,845	38,154
- Mechanical Downtime (%)	1.19%	2.22%
- Average Cost of Maintenance	\$1,008	\$1,743
- Accident Downtime (%)	0.68%	0.56%
- Average Cost of Accidents	\$196	\$167
o Medium Duty	372	354
- Average Vehicle Age (Months)	85	75
- Average Vehicle Mileage	42,474	31,464
- Mechanical Downtime (%)	1.19%	2.22%
- Average Cost of Maintenance	\$1,446	\$1,937
- Accident Downtime (%)	0.23%	0.32%
- Average Cost of Accidents	\$83	\$123
o Heavy Duty	74	74
- Average Vehicle Age (Months)	90	69
- Average Vehicle Mileage	19,477	14,588
- Mechanical Downtime (%)	1.19%	2.22%
- Average Cost of Maintenance	\$2,876	\$3,674
- Accident Downtime (%)	0.22%	0.02%
- Average Cost of Accidents	\$15	\$23

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
o Other Vehicles	105	101
- Average Vehicle Age (Months)	92	101
- Average Vehicle Mileage	N/A	N/A
- Mechanical Downtime (%)	1.19%	2.22%
- Average Cost of Maintenance	\$128	\$269
- Accident Downtime (%)	0.00%	0.10%
- Average Cost of Accidents	\$0	\$0

Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DCAS

o Light Duty Vehicle (LDV) Purchases	93	157
- LDV Purchases - Zero Emission Vehicles (ZEV)	2	0
- Ford Transit Connect EV	2	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	79	90
- Ford Escape Hybrid	2	7
- Ford Fusion Hybrid	11	55
- Toyota Prius Plug-In	0	5
- Nissan Altima Hybrid	23	0
- Toyota Prius	43	23
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	2	0
- Toyota Camry Hybrid	2	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	4	24
- Toyota Highlander Hybrid	0	17
- Ford E-150	4	7
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	6	42
- Chevrolet Tahoe Hybrid	0	8
- Chevrolet Volt	2	26
- Ford F-150	0	6
- Ford Taurus	1	2
- Ford Expedition	3	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	1
- Chevrolet Suburban	0	1
o Medium Duty Vehicle (MDV) Purchases	4	56
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	4	54
- Ford E-250	1	0
- Ford E-350	2	52
- Ford F-250	1	2
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	2

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
- Chevrolet Express	0	2
DEPARTMENT OF SANITATION		
o Total Vehicles	5,408	5,532
- Alternative Fuel Vehicles	932	787
- Percentage of agency fleet that is hybrid or alternative fuel (including flex-fuel)	18%	14%
o Light Duty	974	999
- Average Vehicle Age (Months)	64	NA
- Average Vehicle Mileage	37,660	NA
- Mechanical Downtime (%)	12.1%	NA
- Average Cost of Maintenance	NA	NA
- Accident Downtime (%)	NA	NA
- Average Cost of Accidents	\$1,451	NA
o Medium Duty	282	282
- Average Vehicle Age (Months)	77	NA
- Average Vehicle Mileage	19,924	NA
- Mechanical Downtime (%)	15.8%	NA
- Average Cost of Maintenance	NA	NA
- Accident Downtime (%)	NA	NA
- Average Cost of Accidents	NA	NA
o Heavy Duty	3,903	3,904
- Average Vehicle Age (Months)	61	NA
- Average Vehicle Mileage	22,514	NA
- Mechanical Downtime (%)	15.8%	NA
- Average Cost of Maintenance	NA	NA
- Accident Downtime (%)	NA	NA
- Average Cost of Accidents	NA	NA
o Other	249	347
- Average Vehicle Age (Months)	92	NA
- Average Vehicle Mileage	NA	NA
- Mechanical Downtime (%)	7.3%	NA
- Average Cost of Maintenance	NA	NA
- Accident Downtime (%)	NA	NA
- Average Cost of Accidents	NA	NA

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DSNY		
o Light Duty Vehicle (LDV) Purchases	48	117
- LDV Purchases - Zero Emission Vehicles (ZEV)	2	0
- Ford Transit Connect	2	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	34	103
- Ford Escape Hybrid	0	87
- Ford Fusion Hybrid	0	16
- Toyota Prius	34	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	5	0
- Toyota Camry Hybrid	5	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	7	14
- Chevrolet Volt	7	14
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	26	4
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	26	4
- Ford E-350	26	0
- Ford F-250	0	4
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
DEPARTMENT OF PARKS AND RECREATION		
o Total Vehicles	2,596	2,485
- Alternative Fuel Vehicles	661	674
- Percentage of agency fleet that is hybrid or alternative fuel (including flex-fuel)	36%	27%
o Light Duty	576	587
- Average Vehicle Age (Months)	54	53
- Average Vehicle Mileage	24,357	24,314
- Mechanical Downtime (%)	1.13%	0.67%
- Average Cost of Maintenance	\$1,224	\$2,195
- Accident Downtime (%)	0.08%	0.03%
- Average Cost of Accidents	\$2	\$1
o Medium Duty	871	803
- Average Vehicle Age (Months)	72	72
- Average Vehicle Mileage	30,800	30,790
- Mechanical Downtime (%)	2.73%	1.88%
- Average Cost of Maintenance	\$1,512	\$4,671
- Accident Downtime (%)	0.05%	0.07%
- Average Cost of Accidents	\$19	\$11
o Heavy Duty	392	356
- Average Vehicle Age (Months)	81	81
- Average Vehicle Mileage	24,271	24,577
- Mechanical Downtime (%)	9.29%	8.01%
- Average Cost of Maintenance	\$2,159	\$7,001
- Accident Downtime (%)	0.00%	0.18%
- Average Cost of Accidents	\$10	\$10
o Other	757	739
- Average Vehicle Age (Months)	94	100
- Average Vehicle Mileage	N/A	N/A
- Mechanical Downtime (%)	4.55%	27.17%
- Average Cost of Maintenance	\$617	\$3,695
- Accident Downtime (%)	0.02%	0.36%
- Average Cost of Accidents	\$6	\$25

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DPR		
o Light Duty Vehicle (LDV) Purchases	34	77
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	25	67
- Ford Escape Hybrid	0	6
- Toyota Prius	25	61
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	9	10
- Chevrolet Volt	9	10
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	1	77
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	1	72
- Ford E-250	0	1
- Ford E-350	0	30
- Ford F-250	0	41
- Ford F-250 (LEV II)	1	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	5
- Chevrolet Express	0	5

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
POLICE DEPARTMENT		
o Total Vehicles	8,702	8,646
- Alternative Fuel Vehicles	2,288	1,226
- Percentage of agency fleet that is hybrid or alternative fuel (including flex-fuel)	27%	14%
o Light Duty	6,944	6,739
- Average Vehicle Age (Months)	42	45
- Average Vehicle Mileage	20,080	29,049
- Mechanical Downtime (%)	2.96%	3.22%
- Average Cost of Maintenance	\$1,327	\$1,362
- Accident Downtime (%)	0.96%	0.93%
- Average Cost of Accidents	\$227	\$234
o Medium Duty	1,117	1,242
- Average Vehicle Age (Months)	52	51
- Average Vehicle Mileage	23,685	24,017
- Mechanical Downtime (%)	3.58%	3.07%
- Average Cost of Maintenance	\$1,277	\$1,118
- Accident Downtime (%)	0.50%	0.49%
- Average Cost of Accidents	\$121	\$137
o Heavy Duty	333	337
- Average Vehicle Age (Months)	74	84
- Average Vehicle Mileage	32,377	38,148
- Mechanical Downtime (%)	8.12%	9.84%
- Average Cost of Maintenance	\$3,547	\$3,849
- Accident Downtime (%)	0.48%	0.22%
- Average Cost of Accidents	\$133	\$107
o Other	308	328
- Average Vehicle Age (Months)	105	112
- Average Vehicle Mileage	N/A	N/A
- Mechanical Downtime (%)	3.00%	3.28%
- Average Cost of Maintenance	\$538	\$761
- Accident Downtime (%)	0.00%	0.13%
- Average Cost of Accidents	\$2	\$12

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - NYPD		
o Light Duty Vehicle (LDV) Purchases	406	268
- LDV Purchases - Zero Emission Vehicles (ZEV)	30	0
- T3 Transporter	30	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	355	262
- Ford Escape Hybrid	37	32
- Ford Fusion Hybrid	196	214
- Toyota Camry Hybrid	0	1
- Nissan Altima Hybrid	100	0
- Toyota Prius	22	15
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	21	4
- Chevrolet Tahoe Hybrid	0	3
- Ford F-150	0	1
- Chevrolet Volt	20	0
- Dodge Caravan	1	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	2
- GMC Yukon Hybrid	0	2
o Medium Duty Vehicle (MDV) Purchases	1	6
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	6
- Ford E-250	0	2
- Ford E-350	0	4
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	1	0
- Chevrolet Silverado Hybrid	1	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
FIRE DEPARTMENT		
o Total Vehicles	2,149	2,211
- Alternative Fuel Vehicles	81	102
- Percentage of agency fleet that is hybrid or alternative fuel (including flex-fuel)	4%	5%
o Vehicle Inventory		
- Engines	280	271
- Ladders	189	178
- Rescue/Hazardous Materials	24	23
- Ambulances	410	406
- Support Vehicles	1,246	1,336
The following is a detailed fleet breakdown by vehicle inventory:		
o Engines	280	271
- Average Vehicle Age (Months)	98	107
- Average Vehicle Mileage	55,977	60,194
- Mechanical Downtime (%)	19.89%	24.27%
- Average Cost of Maintenance	\$11,789	\$12,193
- Accident Downtime (%)	1.18%	0.42%
- Average Cost of Accidents	\$288	\$184
o Ladders	189	178
- Average Vehicle Age (Months)	128	136
- Average Vehicle Mileage	62,224	66,208
- Mechanical Downtime (%)	19.51%	23.54%
- Average Cost of Maintenance	\$29,872	\$28,274
- Accident Downtime (%)	0.74%	0.73%
- Average Cost of Accidents	\$500	\$1,076
o Rescue/Hazardous Materials	24	23
- Average Vehicle Age (Months)	132	139
- Average Vehicle Mileage	69,971	66,341
- Mechanical Downtime (%)	21.99%	27.11%
- Average Cost of Maintenance	\$15,922	\$9,013
- Accident Downtime (%)	0.08%	0.00%
- Average Cost of Accidents	\$14	\$0

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
o Ambulances	410	406
- Average Vehicle Age (Months)	62	74
- Average Vehicle Mileage	75,187	89,230
- Mechanical Downtime (%)	14.03%	14.92%
- Average Cost of Maintenance	\$9,984	\$11,384
- Accident Downtime (%)	2.24%	3.68%
- Average Cost of Accidents	\$1,099	\$1,337
Support Vehicles:		
o Light Duty	362	350
- Average Vehicle Age (Months)	77	83
- Average Vehicle Mileage	65,715	70,053
- Mechanical Downtime (%)	9.16%	8.61%
- Average Cost of Maintenance	\$1,605	\$1,524
- Accident Downtime (%)	1.02%	0.89%
- Average Cost of Accidents	\$263	\$229
o Medium Duty	629	689
- Average Vehicle Age (Months)	86	91
- Average Vehicle Mileage	62,631	64,997
- Mechanical Downtime (%)	16.08%	13.05%
- Average Cost of Maintenance	\$4,243	\$4,305
- Accident Downtime (%)	1.51%	1.41%
- Average Cost of Accidents	\$575	\$431
o Heavy Duty	164	187
- Average Vehicle Age (Months)	65	64
- Average Vehicle Mileage	16,639	18,251
- Mechanical Downtime (%)	11.26%	13.09%
- Average Cost of Maintenance	\$3,013	\$4,610
- Accident Downtime (%)	0.31%	0.67%
- Average Cost of Accidents	\$140	\$135
o Other	91	107
- Average Vehicle Age (Months)	143	142
- Average Vehicle Mileage	N/A	N/A
- Mechanical Downtime (%)	7.67%	11.69%
- Average Cost of Maintenance	\$2,081	\$1,515
- Accident Downtime (%)	0.31%	1.15%
- Average Cost of Accidents	\$199	\$343

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - FDNY		
o Light Duty Vehicle (LDV) Purchases	15	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	2	0
- Ford Transit Connect	2	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	13	0
- Ford Taurus	13	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	1
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	1
- Ford F-250	0	1
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
DEPARTMENT OF CORRECTION		
o Total Vehicles	527	515
- Alternative Fuel Vehicles	105	60
- Percentage of agency fleet that is hybrid or alternative fuel (including flex-fuel)	21%	12%
o Light Duty	143	159
- Average Vehicle Age (Months)	81	85
- Average Vehicle Mileage	73,652	61,445
- Mechanical Downtime (%)	6.74%	3.75%
- Average Cost of Maintenance	\$1,328	\$1,247
- Accident Downtime (%)	0.65%	0.44%
- Average Cost of Accidents	\$105	\$88
o Medium Duty	157	152
- Average Vehicle Age (Months)	68	75
- Average Vehicle Mileage	51,932	54,469
- Mechanical Downtime (%)	6.95%	4.67%
- Average Cost of Maintenance	\$1,407	\$1,537
- Accident Downtime (%)	0.46%	0.61%
- Average Cost of Accidents	\$40	\$134
o Heavy Duty	197	182
- Average Vehicle Age (Months)	83	88
- Average Vehicle Mileage	50,192	51,125
- Mechanical Downtime (%)	10.70%	8.82%
- Average Cost of Maintenance	\$3,248	\$3,544
- Accident Downtime (%)	0.06%	0.20%
- Average Cost of Accidents	\$26	\$96
o Other	30	22
- Average Vehicle Age (Months)	177	189
- Average Vehicle Mileage	N/A	N/A
- Mechanical Downtime (%)	1.53%	1.29%
- Average Cost of Maintenance	\$322	\$789
- Accident Downtime (%)	0.00%	0.00%
- Average Cost of Accidents	\$0	\$0

VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY11 Annual Actual	FY12 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOC		
o Light Duty Vehicle (LDV) Purchases	14	37
- LDV Purchases - Zero Emission Vehicles (ZEV)	2	2
- Ford Transit Connect EV	2	2
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	1	23
- Ford Escape Hybrid	1	1
- Ford Fusion Hybrid	0	22
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	7	11
- Ford E-150	0	6
- Toyota Highlander Hybrid	7	5
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	4	0
- Ford Taurus	4	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	1
- GMC Yukon	0	1
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

VEHICLE FLEETS AND MAINTENANCE

DEFINITIONS

CITYWIDE FLEET SIZE: The total number of vehicles in the city managed and non-city managed fleets. See page 23 for a list of agencies in each category.

o **City Managed Fleet:** The total number of city funded and non-city funded vehicles in the city managed fleet.

City Funded: The total number of city managed vehicles that were purchased with tax-levy or city funds.

Non-City Funded: The total number of city managed vehicles that were purchased with grant funds or donated by another entity.

o **Non-City Managed Fleet:** The total number of vehicles in the non-city managed fleet purchased with either tax-levy, city funds, grant funds, or donated by another entity.

Percentage of Purchased Vehicles Compliant with Local Law 38: The percentage of light-duty vehicles purchased for the City through DCAS that are certified with the highest ratings defined by California Low-Emission Vehicle (LEV) II standards. The three highest ratings are zero emission vehicles (ZEV), advanced technology partial zero emission vehicles (ATPZEV), and partial zero emission vehicles (PZEV). Pursuant to Local Law 38 of 2005, each light and medium-duty vehicle that the City purchases should have the best certified emission rating within its vehicle category while meeting the requirements for the City's intended use. According to the law, some exceptions apply based on cost and other limited exemptions, including for certain emergency vehicles.

Percentage of Alternative Fuel Vehicles in City Managed Fleet: The percentage of vehicles in the city managed fleet that is hybrid or using alternative fuel (including flex-fuel). This calculation does not include vehicles in the "Other" subgroup.

Subgroup Definitions:

Total Number of Vehicles – The total number of vehicles owned by this agency.

Alternative Fuel Vehicles – The total number of vehicles that are hybrid or using alternative fuel (including flex-fuel).

Percentage of Alternative Fuel Vehicles – The percentage of vehicles out of the total number of vehicles owned by this agency that is hybrid or using alternative fuel (including flex-fuel). The total number of vehicles does not include fleet vehicles that do not use fuel (for example, trailers).

Light Duty – A vehicle or piece of equipment with a gross vehicle weight rating of 8,500 pounds or less. (Examples: most Nissan Altimas, Ford Escapes, Ford E-150s)

Medium Duty – A vehicle or piece of equipment with a gross vehicle weight rating of more than 8,500, but not more than 14,000 pounds. (Examples: most Chevrolet Suburbans, Ford-350s)

Heavy Duty – A vehicle or piece of equipment with a gross vehicle weight rating of more than 14,000 pounds. (Examples: most Mack TerraPros, Freightliner M2s)

Other – Forklifts, trailers, and all other off-road equipment.

VEHICLE FLEETS AND MAINTENANCE

DEFINITIONS

Agency Specific Indicators: For the agencies in the city managed fleet, with the exceptions noted below, statistics are reported for each of the following subgroups: light, medium, heavy, and other. All city and non-city funded vehicles are included in calculation. Note: FDNY also reports the following vehicle subgroups: engines, ladders, rescue/hazardous materials, and ambulances.

Average Vehicle Age (Months) – The average number of months from the date a vehicle is put in service to the end of the reporting period (i.e., the MMR/PMR reporting period).

Average Vehicle Mileage – The average odometer reading of all vehicles.

Mechanical Downtime (%) – The average mechanical downtime for all vehicles.

Average (Per Vehicle) Cost of Maintenance – The average cost to repair all vehicles.

Accident Downtime (%) – The average accident downtime for all vehicles.

Average (Per Vehicle) Cost of Accidents – The average cost of repair for vehicles involved in accidents.

VEHICLE FLEETS AND MAINTENANCE

LIST OF AGENCIES IN THE CITYWIDE FLEET

City Managed Fleet

Department of Citywide Administrative Services*	New York City Fire Department
Department of Environmental Protection	New York City Police Department
Department of Correction	Department of Transportation
Department of Parks and Recreation	Department of Sanitation
Department of Health and Mental Hygiene	

**Department of Citywide Administrative Services" includes the following agencies:

Administration of Children's Services	Department of Youth and Community Development
Board of Elections	Financial Information Services Agency
Bronx Borough President	GrowNY (formerly known as "Council on the Environment")
Brooklyn Borough President	Human Resources Administration
Business Integrity Commission	Landmarks Preservation Commission
Campaign Finance Board	Law Department
City Commission on Human Rights	Manhattan Borough President
City Council	Mayor's Office
Civilian Complaint Review Board	NYC Economic Development Corporation
Department for the Aging	Office of Administrative Trials and Hearings
Department of Buildings	Office of Chief Medical Examiner
Department of City Planning	Office of Emergency Management
Department of Citywide Administrative Services	Office of Labor Relations
Department of Consumer Affairs	Office of Management and Budget
Department of Cultural Affairs	Office of Payroll Administration
Department of Design and Construction	Office of the City Clerk
Department of Education	Office of the Comptroller
Department of Finance	Office of the Public Advocate
Department of Homeless Services	Queens Borough President
Department of Housing Preservation and Development	Sheriff's Office
Department of Information Technology and Telecommunications	Sports Commission
Department of Investigation	Staten Island Borough President
Department of Probation	Tax Commission
Department of Records and Information Services	Taxi and Limousine Commission
Department of Small Business Services	

Non-City Managed Fleet

Health and Hospitals Corporation
New York City Housing Authority
School Construction Authority
Office of Special Investigator for Schools at Department of Education

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Section 12c(5) of the Charter requires that the Mayor's Management Report include for each agency a summary of the number and dollar value of the contracts entered into during the previous fiscal year (e.g., Fiscal 2012), categorized by the method of procurement used. This information is maintained by the Mayor's Office of Contract Services (MOCS) and presented in the tables below.

To find additional information on agency procurement in MOCS' annual "Agency Procurement Indicators" report upon its release in September 2012, and other information on City contracting and procurement, please visit: www.nyc.gov/mocs.

Assignment								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$243,192	2	\$2,332,625	2	\$208,414	4	\$6,961,436
DCAS	8	\$11,989,101	4	\$10,267,961	3	\$2,424,407	2	\$320,214
DDC	2	\$12,921,975	0	\$0	0	\$0	1	\$13,358,601
DEP	0	\$0	3	\$672,177	4	\$213,536,110	2	\$3,956,779
DFTA	6	\$2,368,981	1	\$135,616	1	\$232,071	0	\$0
DHS	0	\$0	0	\$0	3	\$3,838,798	1	\$1
DoHMH	7	\$4,151,434	2	\$13,947,980	0	\$0	1	\$67,565
DOITT	0	\$0	0	\$0	1	\$15,639,088	0	\$0
DOT	0	\$0	2	\$422,204	0	\$0	0	\$0
DPR	3	\$2,917,527	3	\$13,092,000	0	\$0	2	\$1,028,993
DSBS	2	\$11,406,000	1	\$3,482,042	0	\$0	0	\$0
DSNY	2	\$2,641,427	1	\$3,468,489	0	\$0	0	\$0
DYCD	1	\$732,816	2	\$198,601	5	\$2,587,901	12	\$4,189,494
HRA	0	\$0	0	\$0	0	\$0	4	\$765,660
Law	1	\$120	3	\$1,510,375	3	\$971,010	2	\$767,377
Total	33	\$49,372,573	24	\$49,530,070	22	\$239,437,798	31	\$31,416,120

Buy-Against								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
BIC	1	\$6,076	0	\$0	0	\$0	0	\$0
DCA	3	\$26,758	0	\$0	0	\$0	1	(\$3,108)
DCAS	12	\$268,565	16	\$3,709,037	3	\$33,510	17	\$360,000
DCP	0	\$0	1	\$15,685	0	\$0	11	\$76,163
HRA	0	\$0	1	\$5,000	0	\$0	0	\$0
Law	0	\$0	0	\$0	1	\$750,858	0	\$0
Total	16	\$301,399	18	\$3,729,722	4	\$784,368	29	\$433,055

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Amendment								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	343	\$82,865,583	282	\$71,517,217	958	\$75,690,366	256	\$94,513,755
BIC	0	\$0	1	\$5,000	0	\$0	0	\$0
CCHR	0	\$0	0	\$0	4	\$492	0	\$0
CCRB	3	\$10,525	4	\$44,643	10	\$3,637	2	\$12,674
CJC	20	\$96,262,976	3	\$996,457	7	\$4,099,025	11	\$5,145,044
DCA	6	\$66,092	1	\$40,311	2	\$2,987	0	\$0
DCAS	65	(\$209,103,104)	44	(\$73,216,559)	133	(\$49,889,813)	25	\$350,000
DCLA	1	\$6,294	2	\$4,905	7	\$2,225	1	\$1,171,242
DCP	1	(\$544,907)	3	(\$108,093)	13	\$298,646	15	\$2,448,025
DDC	29	\$2,005,032	32	\$6,912,991	238	(\$140,302,860)	55	\$231,445
DEP	150	\$64,193,048	136	(\$12,127,806)	197	\$26,697	56	\$186,002
DFTA	850	\$18,177,384	900	\$24,994,320	688	\$20,119,068	1,109	\$28,071,334
DHS	60	\$26,471,894	62	\$47,599,444	76	\$32,504,323	117	\$36,669,483
DJJ					25	(\$21,550)	4	\$21,918
DOB	6	\$364,934	9	\$229,669	29	\$573,385	9	\$467,027
DOC	16	\$7,357,156	13	\$1,059,356	36	\$5,207,076	6	\$1,334,615
DOF	9	\$1,865,773	9	\$16,856,522	23	\$17,220,514	2	\$49,870,380
DOHMH	133	\$10,668,822	126	\$6,009,119	1,040	\$23,223,662	281	\$81,606,284
DOI	0	\$0	1	\$4,000	4	\$57,062	1	(\$6,340)
DOITT	39	\$75,605,991	30	\$102,399,824	46	\$102,897,357	28	\$67,616,961
DOP	4	\$15,545	10	\$634,545	12	\$11,710	5	\$231,021
DOT	30	\$72,470,074	25	\$8,755,395	276	\$2,582,362	38	\$18,689,234
DPR	40	\$4,473,498	38	\$6,591,360	196	\$58,910,810	28	\$5,814,689
DSBS	35	\$11,236,986	22	(\$2,978,144)	82	\$15,778,985	17	\$4,620,830
DSNY	30	(\$16,402,652)	23	(\$144,853,166)	42	\$254,889	33	\$807,283
DYCD	646	\$4,628,452	574	\$590,958	657	(\$1,570,045)	706	\$13,877,687
FDNY	33	\$23,412,724	27	\$12,321,394	73	\$1,864,816	21	\$31,082,420
HPD	14	\$919,984	10	\$821,408	496	(\$21,245)	25	\$4,853,946
HRA	54	\$21,333,239	93	\$46,733	85	\$14,682,590	126	\$13,939,209
Law	32	\$19,782,749	37	\$16,638,705	106	\$12,675,230	56	\$16,698,710
LPC	0	\$0	2	\$15,567	2	(\$12,690)	1	(\$438)
NYPD	64	\$18,978,655	53	\$17,831,982	358	\$731,265	102	\$9,277,625
OEM	2	\$97,000	6	\$1,669,336	16	(\$3,722)	2	\$475
TLC	0	\$0	0	\$0	4	\$0	0	\$0
Total	2,715	\$337,219,747	2,578	\$111,307,391	5,941	\$197,597,254	3,138	\$489,602,541

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Amendment Extension								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	10	\$11,489,142	12	\$18,396,434	65	\$349,805,892	195	\$557,880,156
CJC	14	\$8,603,725	16	\$6,789,319	0	\$0	6	\$101,128,772
DCA	1	\$40,311	0	\$0	1	\$103,500	0	\$0
DCAS	2	\$6,050,186	3	\$3,174,800	4	\$661,374	2	\$2,601,226
DCLA	1	\$28,000	0	\$0	0	\$0	0	\$0
DCP	1	\$544,907	0	\$0	0	\$0	0	\$0
DDC	3	\$290,091	7	\$802,866	1	\$161,347	0	\$0
DEP	18	\$85,328,886	21	\$17,150,756	9	\$5,177,961	10	\$12,557,215
DFTA	89	\$25,444,418	45	\$17,536,260	55	\$27,663,726	64	\$23,817,923
DHS	10	\$27,077,164	15	\$15,798,694	14	\$20,102,380	21	\$32,954,118
DJJ					4	\$3,349,584	2	\$1,110,237
DOB	1	\$680,000	0	\$0	5	\$2,358,522	1	\$92,000
DOC	4	\$2,014,515	4	\$3,309,814	4	\$1,067,446	7	\$2,708,363
DOF	3	\$5,075,000	4	\$386,135	10	\$3,239,475	2	\$166,414
DOHMH	20	\$12,717,905	35	\$14,472,388	23	\$13,265,960	22	\$160,151,963
DOI	0	\$0	0	\$0	2	\$2,125,000	0	\$0
DOITT	7	\$18,768,950	9	\$16,505,460	53	\$18,394,597	5	\$38,593,685
DOP	4	\$656,721	0	\$0	0	\$0	0	\$0
DOT	5	\$17,874,360	5	\$3,204,410	6	\$6,175,233	1	\$354,700
DPR	2	\$1,674,642	1	\$100,000	1	\$100,000	1	\$50,000
DSBS	3	\$2,891,145	25	\$7,895,153	5	\$1,459,613	1	\$275,000
DSNY	1	\$42,120	2	\$256,720	5	\$2,841,373	0	\$0
DYCD	443	\$60,408,515	263	\$42,491,655	99	\$25,296,361	346	\$16,547,633
FDNY	9	\$3,850,168	8	\$1,265,975	13	\$24,578,261	4	\$2,800,000
HPD	6	\$773,390	1	\$16,146	9	\$563,050	5	\$7,555,284
HRA	40	\$45,912,578	21	\$71,231,516	34	\$21,339,812	18	\$39,042,274
Law	10	\$4,181,000	3	\$1,512,550	1	\$2,650,000	7	\$1,069,750
NYPD	9	\$2,705,283	8	\$5,826,716	5	\$1,614,854	5	\$6,882,252
OEM	2	\$246,920	0	\$0	2	\$150,000	2	\$1,060,000
Total	718	\$345,370,042	508	\$248,123,766	430	\$534,245,319	727	\$1,009,398,964

Accelerated								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	147	\$40,806,994	133	\$251,402,584	171	\$104,176,995	103	\$66,708,833
Total	147	\$40,806,994	133	\$251,402,584	171	\$104,176,995	103	\$66,708,833

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Competitive Sealed Bid								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	5	\$1,370,520	10	\$19,870,390	6	\$8,783,550	12	\$15,400,691
DCAS	272	\$620,322,918	290	\$937,646,318	294	\$1,034,596,968	282	\$781,395
DDC	66	\$680,632,456	112	\$682,273,920	118	\$494,230,072	55	\$381,411,989
DEP	68	\$349,769,899	65	\$287,207,417	99	\$1,329,561,311	105	\$1,554,260,059
DHS	6	\$3,383,825	14	\$11,828,688	11	\$23,286,084	24	\$16,981,136
DOB	0	\$0	1	\$40,000	4	\$13,884,450	1	\$1,084,000
DOC	13	\$70,097,957	7	\$8,984,725	9	\$11,810,714	9	\$8,608,145
DOF	4	\$15,887,132	1	\$686,716	0	\$0	2	\$498,239
DOHMH	10	\$4,242,026	17	\$8,559,314	13	\$27,570,418	3	\$5,146,232
DOITT	2	\$4,711,405	2	\$809,141	6	\$15,548,681	4	\$1,256,166
DOT	24	\$143,024,944	40	\$211,233,065	55	\$1,315,628,307	27	\$236,330,575
DPR	111	\$185,537,775	117	\$183,668,993	177	\$385,213,795	210	\$280,534,644
DSBS	1	\$20,000,000	0	\$0	0	\$0	2	\$20,134,617
DSNY	31	\$558,366,461	19	\$483,208,684	46	\$1,357,379,540	21	\$484,798,868
FDNY	8	\$34,270,199	11	\$22,190,486	11	\$13,800,671	10	\$72,545,360
HPD	17	\$9,031,326	142	\$3,363,281	16	\$15,987,889	12	\$26,872,393
HRA	12	\$37,827,368	3	\$6,309,768	4	\$3,295,348	20	\$31,707,333
Law	0	\$0	1	\$168,102	2	\$756,341	3	\$7,834,407
LPC	0	\$0	1	\$96,749	0	\$0	0	\$0
NYPD	8	\$2,171,829	11	\$5,532,847	13	\$7,945,640	20	\$16,368,366
OATH	1	\$780,000	0	\$0	0	\$0	0	\$0
Total	659	\$2,741,428,039	864	\$2,873,678,605	884	\$6,059,279,777	822	\$3,162,554,614

Demonstration Project								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
DOF	1	\$15,000,000	0	\$0	0	\$0	0	\$0
DOT	0	\$0	0	\$0	1	\$94,987		
DPR	1	\$990,000	0	\$0	0	\$0	0	\$0
Total	2	\$15,990,000	0	\$0	1	\$94,987	0	\$0

Innovative								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
DFTA	8	\$24,485,289	0	\$0	0	\$0	0	\$0
Total	8	\$24,485,289	0	\$0	0	\$0	0	\$0

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Construction Change Order								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	0	\$0	0	\$0	1	\$260,000
DCAS	102	\$11,168,466	56	\$3,797,355	96	\$1,762,513	45	\$0
DDC	573	\$78,322,696	535	\$113,146,074	435	\$71,844,282	413	\$121,579,661
DEP	1,185	\$303,129,217	1,437	\$277,972,863	1342	\$332,312,042	712	\$201,765,344
DHS	9	\$2,322,595	16	\$2,190,987	21	\$2,540,012	19	\$2,963,247
DOC	6	\$14,854,553	8	\$4,298,866	7	\$11,749,919	5	\$2,192,704
DOHMH	0	\$0	2	(\$40,741)	1	\$100,000	1	\$17,792
DOT	71	\$50,138,994	74	\$70,801,634	68	\$44,472,323	70	\$71,132,054
DPR	333	\$76,589,740	416	\$46,017,450	117	\$21,973,613	98	\$18,501,522
DSBS	2	\$3,290	0	\$0	0	\$0	0	\$0
DSNY	121	\$10,752,344	236	\$1,226,288	157	\$13,536,421	238	\$26,189,516
FDNY	2	\$681,113	5	\$2,215,188	2	\$973,921	2	\$10,037,682
HPD	20	\$154,485	20	\$468,778	66	(\$6,951,462)	31	\$144,453
HRA	0	\$0	0	\$0	0	\$0	2	\$1,649,995
NYPD	3	\$330,789	8	\$343,307	9	(\$1,320,553)	7	\$789,684
Total	2,427	\$548,448,280	2,813	\$522,438,050	2,321	\$492,993,030	1,644	\$457,223,652

Design Change Order								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	1	\$662,859	1	(\$325,017)	1	(\$438,168)	0	\$0
DDC	61	\$17,465,926	53	\$30,045,549	41	\$12,428,017	54	\$26,437,985
DEP	43	\$120,562,506	117	\$112,637,345	157	\$202,263,645	225	\$145,099,735
DHS	0	\$0	0	\$0	1	\$105,000	0	\$0
DOB	0	\$0	0	\$0	0	\$0	3	\$1,332,500
DOC	3	\$613,333	0	\$0	0	\$0	1	\$146,400
DOHMH	0	\$0	0	\$0	0	\$0	1	\$62,750
DOT	26	\$9,935,390	45	\$20,275,257	41	\$23,661,691	26	\$20,770,675
DPR	27	\$2,090,384	36	\$3,546,714	34	\$7,203,047	18	\$1,295,421
DSBS	1	\$26,475	0	\$0	0	\$0	0	\$0
DSNY	8	\$2,149,607	3	(\$276,284)	7	\$16,882,658	17	\$3,294,064
FDNY	1	\$32,473	3	\$1,740,627	0	\$0	0	\$0
HPD	0	\$0	0	\$0	1	(\$2,450,882)	0	\$0
NYPD	0	\$0	0	\$0	0	\$0	2	\$10,340
Total	171	\$153,538,952	258	\$167,644,192	283	\$259,655,009	347	\$198,449,871

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Emergency								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$250,000	0	\$0	0	\$0	0	\$0
BIC	0	\$0	1	\$6,395	0	\$0	0	\$0
DCAS	6	\$3,503,584	5	\$11,054,430	0	\$0	2	\$66,708,833
DDC	4	\$8,979,839	8	\$14,433,873	0	\$0	0	\$0
DEP	29	\$34,992,376	2	\$855,350	5	\$15,206,233	2	\$200,035
DFTA	0	\$0	0	\$0	0	\$0	2	\$1,018,945
DHS	0	\$0	8	\$23,370,191	3	\$5,365,021	0	\$0
DOB	1	\$7,500	0	\$0	0	\$0	3	\$5,019,175
DOC	6	\$516,678	1	\$37,000	0	\$0	0	\$0
DOF	0	\$0	0	\$0	0	\$0	1	\$130,261
DOHMH	1	\$23,647	0	\$0	0	\$0	3	\$1,286,123
DOITT	1	\$60,162	0	\$0	0	\$0	0	\$0
DOT	0	\$0	1	\$56,750	2	\$11,066,360	2	\$39,346,691
DPR	3	\$4,193,524	1	\$170,552	2	\$1,953,233	6	\$3,784,127
DSNY	11	\$1,743,294	188	\$10,060,669	3	\$54,394	4	\$1,924,616
FDNY	1	\$7,507	0	\$0	0	\$0	0	\$0
HPD	45	\$4,173,687	87	\$6,892,427	110	\$8,040,827	74	\$6,538,394
HRA	1	\$5,210	0	\$0	0	\$0	1	\$369,432
Law	0	\$0	0	\$0	2	\$18,066	0	\$0
NYPD	3	\$57,898	0	\$0	1	\$62,300	2	\$2,148,456
OEM	30	\$625,360	0	\$0	0	\$0	0	\$0
TLC	9	\$69,271	0	\$0	1	\$20,597	0	\$0
Total	152	\$59,209,536	302	\$66,937,636	129	\$41,787,032	102	\$128,475,087

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Government-to-Government								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	2	\$500,000	0	\$0	1	\$25,000	0	\$0
CJC	0	\$0	0	\$0	3	\$981,733	0	\$0
DCA	0	\$0	1	\$9,708	0	\$0	3	\$0
DCAS	2	\$25,190	5	\$1,633,265	7	\$37,282	4	\$19,979,613
DCLA	0	\$0	0	\$0	1	\$17,407	6	\$0
DDC	26	\$550,741	7	\$86,279	2	\$24,000	8	\$144,825
DEP	13	\$11,174,665	13	\$13,479,681	19	\$28,447,356	22	\$352,549,940
DHS	1	\$871,009	0	\$0	1	\$647,832	1	\$434,522
DOC	1	\$9,419	0	\$0	0	\$0	1	\$24,909
DOF	4	\$143,725	1	\$7,000	0	\$0	3	\$58,633
DOHMH	1	\$6,073	5	\$36,030	3	\$11,627,829	8	\$39,953,887
DOI	5	\$33,400	0	\$0	3	\$15,145	0	\$0
DOITT	3	\$13,269,241	1	\$1,500	0	\$0	0	\$0
DOP	1	\$400	0	\$0	0	\$0	3	\$32,268
DOT	5	\$1,930,000	4	\$3,933,666	2	\$27,369	5	\$17,380,933
DPR	18	\$2,890,752	12	\$8,736,769	12	\$5,134,087	2	\$4,524,419
DSBS	2	\$12,580	1	\$1,249	0	\$0	0	\$0
DSNY	1	\$700,000	0	\$0	2	\$218,989	1	\$21,577
FDNY	3	\$76,075	0	\$0	0	\$0	0	\$0
HPD	0	\$0	1	\$900,000	1	\$8,126,000	0	\$0
HRA	2	\$39,999	0	\$0	0	\$0	0	\$0
Law	0	\$0	1	\$237,000	0	\$0	0	\$0
NYPD	1	\$142,800	0	\$0	0	\$0	0	\$0
OEM	0	\$0	1	\$3,000,000	1	\$395,000	1	\$12,977
TLC	1	\$47,532	0	\$0	0	\$0	0	\$0
Total	92	\$32,423,599	53	\$32,062,147	58	\$55,725,030	68	\$435,118,503

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Intergovernmental								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	36	\$1,397,031	20	\$417,203	22	\$589,846	29	\$2,121,576
BIC	0	\$0	2	\$13,546	4	\$50,407	0	\$0
CCHR	1	\$99,468	0	\$0	0	\$0	0	\$0
CCRB	2	\$58,933	0	\$0	1	\$25,000	2	\$45,045
CCSC			1	\$3,446	0	\$0	0	\$0
CJC	1	\$50,018	0	\$0	0	\$0	0	\$0
DCA	19	\$266,695	12	\$159,335	18	\$488,534	41	\$219,352
DCAS	242	\$123,260,680	369	\$149,765,652	163	\$58,452,134	197	\$1,750,000
DCLA	7	\$94,011	9	\$261,998	16	\$1,037,920	21	\$18,230,810
DCP	1	\$43,222	1	\$108,365	2	\$197,988	2	\$115,698
DDC	7	\$520,366	17	\$845,326	12	\$648,073	10	\$1,445,650
DEP	272	\$21,768,151	255	\$9,890,743	317	\$11,924,992	356	\$15,587,297
DFTA	27	\$439,959	20	\$303,189	11	\$172,022	32	\$783,927
DHS	22	\$674,461	6	\$161,999	19	\$344,782	7	\$5,924,065
DJJ					6	\$70,799	0	\$0
DOB	20	\$1,659,611	23	\$5,175,438	18	\$1,945,970	31	\$1,069,264
DOC	72	\$3,922,588	101	\$3,323,261	127	\$1,775,104	102	\$1,320,471
DOF	34	\$2,291,735	9	\$6,645,846	5	\$249,667	3	\$6,190,616
DOHMH	59	\$9,774,895	50	\$14,374,007	66	\$8,209,508	76	\$10,802,574
DOI	23	\$471,735	19	\$365,351	18	\$216,483	20	\$156,841
DOITT	102	\$177,517,407	104	\$306,740,809	64	\$361,888,096	70	\$258,784,059
DOP	91	\$839,999	91	\$1,310,233	99	\$1,013,910	78	\$570,854
DOT	60	\$18,617,777	56	\$1,833,889	46	\$1,990,968	33	\$19,813,642
DPR	43	\$2,000,725	211	\$3,605,916	370	\$2,862,274	137	\$4,197,819
DSBS	6	\$114,100	1	\$22,641	4	\$429,003	6	\$78,068
DSNY	26	\$47,769,510	31	\$2,118,145	44	\$702,633	28	\$623,511
DYCD	3	\$29,776	23	\$275,975	19	\$75,434	11	\$121,386
FDNY	140	\$88,318,881	204	\$7,806,071	146	\$5,172,273	59	\$19,879,882
HPD	7	\$350,032	19	\$1,165,502	20	\$1,389,855	25	\$986,465
HRA	91	\$40,055,617	114	\$76,019,366	148	\$20,543,316	254	\$28,741,977
Law	39	\$1,248,749	31	\$1,152,035	58	\$1,410,131	32	\$887,699
LPC	1	\$11,115	0	\$0	3	\$121,720	0	\$0
NYPD	449	\$25,145,576	439	\$10,199,091	483	\$15,880,820	450	\$6,515,347
OATH	19	\$534,624	0	\$0	0	\$0	0	\$0
OEM	11	\$282,751	23	\$479,558	27	\$617,259	14	\$106,162
TLC	2	\$12,185	2	\$35,467	0	\$0	0	\$0
Total	1,935	\$569,642,383	2,263	\$604,579,402	2,356	\$500,496,918	2,126	\$407,070,056

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Line-Item Appropriation								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	7	\$985,000	2	\$13,500	8	\$568,500	6	\$881,000
CJC	51	\$11,906,129	33	\$8,422,903	67	\$20,140,477	81	\$36,280,647
DCLA	4	\$2,048,917	8	\$1,642,634	28	\$1,433,275	1	\$12,327,882
DDC	31	\$7,902,348	18	\$6,200,054	20	\$10,141,837	27	\$8,370,757
DFTA	355	\$13,663,592	295	\$9,893,890	396	\$14,943,228	331	\$9,116,279
DHS	11	\$2,465,054	3	\$250,000	3	\$250,000	5	\$685,000
DJJ					3	\$695,000	11	\$584,965
DOC	6	\$26,600	6	\$20,300	6	\$20,300	6	\$1,082,300
DOHMH	232	\$26,569,894	281	\$33,896,985	258	\$40,406,698	292	\$46,335,543
DOP	1	\$250,000	0	\$0	0	\$0	0	\$0
DPR	56	\$1,075,536	54	\$969,575	68	\$860,937	68	\$856,675
DSBS	87	\$7,824,600	84	\$8,217,776	79	\$6,445,249	92	\$7,261,839
DYCD	1,394	\$46,152,965	1,203	\$41,205,077	1386	\$44,183,697	1385	\$51,722,418
FDNY	26	\$156,452	25	\$154,405	23	\$143,357	23	\$150,000
HPD	100	\$6,990,766	98	\$6,054,782	154	\$9,377,294	81	\$7,577,870
HRA	23	\$2,266,367	20	\$2,255,200	26	\$2,591,200	17	\$2,085,200
OEM	1	\$3,494	6	\$14,000	11	\$1,006,231	13	\$504,426
Total	2,385	\$130,287,714	2,136	\$119,211,081	2,536	\$153,207,279	2,439	\$185,822,801

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Micropurchase								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
OATH	131	\$228,518	0	\$0	0	\$0	0	\$0
TLC	345	\$559,876	310	\$601,133	237	\$470,122	247	\$454,373
ACS	597	\$1,771,563	843	\$2,280,156	427	\$1,081,219	443	\$1,121,289
BIC	116	\$115,770	124	\$164,106	59	\$100,953	80	\$108,577
CCHR	81	\$68,222	112	\$103,173	65	\$71,817	85	\$75,256
CCRB	70	\$67,344	127	\$127,933	67	\$69,983	82	\$81,946
CCSC			31	\$32,348	4	\$10,293	9	\$5,511
CJC	0	\$0	70	\$99,571	2	\$9,000	0	\$0
DCA	170	\$388,276	147	\$291,467	123	\$265,295	140	\$537,649
DCAS	576	\$1,113,210	773	\$1,295,547	855	\$1,630,877	694	\$79,530
DCLA	34	\$86,910	47	\$109,516	68	\$185,738	79	\$7,432
DCP	165	\$276,453	99	\$156,624	128	\$193,742	134	\$178,088
DDC	320	\$701,902	311	\$660,659	299	\$592,209	271	\$545,065
DEP	1,893	\$6,333,279	2,957	\$8,380,445	2,971	\$8,909,090	3,519	\$10,248,762
DFTA	193	\$505,035	279	\$717,848	309	\$781,649	348	\$815,619
DHS	83	\$194,877	121	\$237,816	122	\$258,878	271	\$515,762
DJJ					220	\$475,051	253	\$553,364
DOB	90	\$197,057	108	\$211,173	85	\$140,291	104	\$204,329
DOC	414	\$1,117,848	603	\$1,627,188	555	\$1,427,161	636	\$1,685,766
DOF	175	\$322,873	211	\$429,923	211	\$358,578	227	\$440,061
DOHMH	623	\$1,720,499	951	\$2,332,332	901	\$2,217,129	1,408	\$3,600,281
DOI	23	\$45,910	37	\$78,294	60	\$102,211	61	\$110,199
DOITT	162	\$389,362	164	\$358,815	147	\$288,068	191	\$393,769
DOP	92	\$139,711	92	\$181,154	63	\$72,029	94	\$145,333
DORIS					63	\$108,525	88	\$94,085
DOT	477	\$1,478,599	714	\$2,206,360	704	\$2,154,605	813	\$2,491,211
DPR	1,925	\$4,329,713	2,771	\$6,041,445	2,070	\$4,372,042	2,136	\$4,455,065
DSBS	165	\$296,474	123	\$276,484	157	\$326,241	148	\$286,681
DSNY	1,834	\$3,498,157	2,174	\$4,068,398	2,231	\$4,190,867	1,729	\$2,924,575
DYCD	128	\$195,379	131	\$211,077	127	\$231,176	118	\$232,756
FDNY	296	\$876,507	769	\$1,959,876	735	\$1,829,616	827	\$2,060,100
HPD	12,625	\$7,375,026	15,969	\$10,390,994	15,032	\$9,363,832	15,405	\$9,149,251
HRA	372	\$735,642	716	\$1,238,194	537	\$861,646	535	\$967,858
Law	756	\$1,474,131	747	\$1,589,481	751	\$1,501,302	725	\$1,419,732
LPC	30	\$48,388	36	\$56,606	48	\$75,916	40	\$68,399
NYPD	3,279	\$6,889,545	3,833	\$7,292,618	3,070	\$6,366,073	3,123	\$6,381,312
OEM	118	\$263,809	169	\$309,801	206	\$362,820	215	\$350,836
Total	28,358	\$43,805,866	36,669	\$56,118,557	33,709	\$51,456,044	35,278	\$52,789,822

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Negotiated Acquisition								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	5	\$11,857,044	3	\$7,860,090	2	\$2,008,700	0	\$0
CJC	0	\$0	3	\$5,093,455	1	\$700,000	1	\$400,000
DCAS	1	\$15,000	2	\$722,475	0	\$0	0	\$107,211
DCLA	1	\$53,536	2	\$252,945	0	\$0	0	\$5,500,232
DDC	1	\$3,099,538	2	\$2,401,165	0	\$0	3	\$67,962,310
DEP	0	\$0	2	\$150,250	2	\$1,059,820	10	\$5,966,518
DFTA	4	\$1,405,028	20	\$7,064,593	49	\$17,367,361	7	\$7,846,069
DHS	0	\$0	0	\$0	4	\$4,400,611	0	\$0
DJJ					2	\$7,027,939	1	\$996,600
DOB	0	\$0	0	\$0	2	\$2,091,679	0	\$0
DOC	1	\$6,297,480	0	\$0	1	\$98,000	4	\$924,722
DOHMH	2	\$1,446,115	23	\$37,956,550	15	\$2,945,937	6	\$662,800
DOI	4	\$805,000	1	\$52,000	1	\$110,000	2	\$700,000
DOITT	0	\$0	4	\$399,000	3	\$174,000	2	\$68,334,500
DOT	0	\$0	2	\$2,137,438	0	\$0	0	\$0
DPR	1	\$211,075	0	\$0	0	\$0	0	\$0
DSBS	1	\$77,005	0	\$0	8	\$4,165,664	0	\$0
DSNY	0	\$0	0	\$0	1	\$9,286,983	1	\$46,000
DYCD	15	\$1,765,416	17	\$1,736,507	31	\$3,660,571	18	\$4,787,309
HPD	2	\$826,950	1	\$50,000	1	\$3,000,000	0	\$0
HRA	2	\$9,573,990	11	\$76,729,284	1	\$920,000	0	\$0
Law	108	\$7,956,679	59	\$14,029,057	171	\$24,949,349	88	\$135,132,330
NYPD	0	\$0	1	\$4,790,670	0	\$0	2	\$72,689,534
OEM	0	\$0	0	\$0	0	\$0	4	\$15,881,865
TLC	4	\$26,900	0	\$0	0	\$0	0	\$0
Total	152	\$45,416,756	153	\$161,425,479	295	\$83,966,614	149	\$387,938,000

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Negotiated Acquisition Extension								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	221	\$97,614,608	529	\$900,145,429	399	\$891,641,712	34	\$43,727,067
CJC	1	\$130,000	7	\$91,432,135	11	\$116,125,407	1	\$43,422
DCAS	0	\$0	3	\$100,140,233	8	\$800,000	0	\$496,368,497
DCP	1	\$402,001	0	\$0	0	\$0	0	\$0
DFTA	153	\$78,739,318	95	\$39,875,162	123	\$51,531,910	56	\$25,673,270
DHS	13	\$45,713,741	9	\$6,309,553	15	\$20,360,770	2	\$1,363,076
DOB	2	\$467,744	0	\$0	0	\$0	0	\$0
DOC	3	\$3,199,850	0	\$0	1	\$350,000	0	\$0
DOF	5	\$39,793,778	0	\$0	0	\$0	1	\$1,683,924
DOHMH	42	\$30,342,655	25	\$272,993,984	2	\$80,500,330	5	\$1,560,271
DOI	2	\$1,325,000	1	\$1,208,219	0	\$0	0	\$0
DOITT	21	\$210,800,000	1	\$1,000,000	1	\$2,442,832	1	\$99,900
DOP	0	\$0	0	\$0	0	\$0	1	\$275,000
DSBS	0	\$0	1	\$139,000	1	\$275,000	0	\$0
HPD	5	\$118,237	0	\$0	0	\$0	1	\$1,249,900
HRA	88	\$117,551,962	126	\$167,200,599	36	\$60,581,895	106	\$56,234,470
Law	1	\$2,880,054	3	\$1,957,200	1	\$3,204,000	2	\$5,697,000
OEM	1	\$97,000	0	\$0	0	\$0	0	\$0
Total	559	\$629,175,946	800	\$1,582,401,514	598	\$1,227,813,855	210	\$633,975,797

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Renewal								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	17	\$26,922,418	81	\$318,420,126	24	\$1,370,395,575	18	\$67,261,680
BIC	1	\$6,874	1	\$7,504	0	\$0	0	\$0
CJC	15	\$60,443,359	8	\$29,068,694	35	\$75,344,303	0	\$0
DCA	1	\$60,360	0	\$0	0	\$0	0	\$0
DCAS	14	\$57,542,876	8	\$16,552,320	7	\$17,113,478	9	\$7,829,462
DCP	3	\$13,732	1	\$5,862	0	\$0	0	\$0
DDC	3	\$6,000,000	6	\$3,750,000	12	\$23,750,000	20	\$33,631,376
DEP	28	\$27,668,299	20	\$37,486,181	18	\$67,870,542	43	\$40,097,035
DFTA	49	\$93,055,416	96	\$57,158,204	390	\$190,054,514	176	\$84,533,341
DHS	39	\$197,200,627	51	\$491,374,915	31	\$261,370,635	20	\$64,406,400
DJJ					3	\$1,701,956	9	\$14,608,181
DOB	0	\$0	2	\$4,047,752	1	\$170,000	3	\$5,276,535
DOC	6	\$7,553,879	11	\$38,569,944	10	\$9,444,313	4	\$1,853,130
DOF	6	\$24,402,891	0	\$0	4	\$1,109,392	3	\$218,436
DOHMH	126	\$133,738,988	251	\$269,658,557	122	\$149,163,502	112	\$173,856,523
DOITT	22	\$182,748,399	6	\$391,495,688	5	\$9,730,538	2	\$5,099,000
DOP	2	\$3,334,153	2	\$3,334,153	1	\$25,000	1	\$1,093,571
DOT	10	\$79,961,594	15	\$50,476,244	4	\$5,074,372	8	\$35,678,304
DPR	12	\$11,895,551	24	\$23,532,744	10	\$5,755,270	29	\$51,631,366
DSBS	4	\$8,287,512	3	\$28,375,968	18	\$3,468,866	23	\$20,042,477
DSNY	12	\$28,225,023	6	\$16,040,745	7	\$3,883,637	27	\$238,935,771
DYCD	191	\$47,930,964	87	\$105,799,923	159	\$36,228,088	566	\$234,061,921
HPD	33	\$7,841,702	10	\$7,604,477	10	\$6,380,197	19	\$20,853,039
HRA	30	\$45,140,988	29	\$129,519,719	32	\$307,836,227	22	\$72,451,648
Law	3	\$60,000	8	\$3,460,000	2	\$1,084,600	1	\$4,492,000
NYPD	16	\$9,440,821	7	\$5,280,337	6	\$4,174,519	6	\$13,433,417
OATH	1	\$489,963	0	\$0	0	\$0	0	\$0
OEM	6	\$18,079,268	6	\$16,748,320	2	\$47,422	0	\$0
TLC	0	\$0	2	\$0	0	\$0	0	\$0
Total	650	\$1,078,045,657	741	\$2,047,768,378	913	\$2,551,176,945	1,121	\$1,191,344,613

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Request for Proposal								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	59	\$268,180,249	178	\$2,398,810,840	3	\$2,440,840	5	\$3,800,000
CJC	2	\$35,381,700	5	\$182,805,166	2	\$1,528,556	11	\$21,565,105
DCA	6	\$1,909,295	19	\$627,128	0	\$0	4	\$187,200
DCAS	38	\$44,278,816	5	\$7,717,202	6	\$23,507,324	2	\$0
DCLA	0	\$0	0	\$0	0	\$0	1	\$2,026,563
DDC	49	\$275,923,295	20	\$52,797,873	59	\$1,667,397,990	45	\$207,972,214
DEP	16	\$164,598,037	26	\$100,766,032	14	\$167,276,752	15	\$78,723,590
DFTA	1	\$1,000,000	13	\$12,542,663	0	\$0	20	\$84,648,601
DHS	44	\$900,865,515	24	\$431,431,653	9	\$115,212,661	30	\$350,312,019
DJJ					1	\$2,541,418	0	\$0
DOB	1	\$434,729	2	\$725,000	0	\$0	0	\$0
DOC	0	\$0	4	\$5,000,000	2	\$3,190,000	1	\$2,000,000
DOF	1	\$478,290	0	\$0	0	\$0	0	\$0
DOHMH	11	\$12,494,350	25	\$494,164,136	34	\$32,199,095	166	\$96,555,471
DOITT	1	\$2,111,233	0	\$0	1	\$26,750	0	\$0
DOP	11	\$11,787,997	1	\$11,000	0	\$0	2	\$8,899,789
DOT	4	\$25,175,034	15	\$80,331,796	14	\$218,848,625	25	\$214,235,391
DPR	1	\$4,000,000	22	\$91,039,977	9	\$20,049,523	5	\$9,022,449
DSBS	13	\$12,258,167	15	\$50,744,929	6	\$5,225,000	11	\$9,830,201
DSNY	0	\$0	2	\$19,654,715	1	\$18,000,000	1	\$1,592,538,638
DYCD	98	\$35,849,792	44	\$38,602,712	361	\$119,728,924	63	\$28,722,870
FDNY	2	\$127,536,114	0	\$0	0	\$0	2	\$71,452,800
HPD	0	\$0	1	\$80,000	19	\$55,308,415	13	\$4,449,861
HRA	11	\$70,963,770	50	\$322,201,355	21	\$19,639,793	27	\$28,161,078
Law	6	\$13,929,000	2	\$25,000	0	\$0	0	\$0
NYPD	1	\$234,000	4	\$8,236,239	3	\$44,524,138	5	\$54,910,231
OEM	0	\$0	1	\$250,000	0	\$0	0	\$0
Total	376	\$2,009,389,382	478	\$4,298,565,416	565	\$2,516,645,804	454	\$2,870,014,071

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Required Source or Procurement Method								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$2,119,879	3	\$11,140,202	75	\$173,199,860	3	\$3,606,767
CJC	4	\$1,182,964	2	\$599,037	3	\$2,160,000	4	\$752,446
DCAS	2	\$11,341	1	\$45,630,780	3	\$205,019,879	3	\$7,000,000
DCLA	2	\$44,008	1	\$42,448	0	\$0	0	\$688,720
DCP	0	\$0	0	\$0	0	\$0	1	\$72,000
DEP	1	\$45,000	0	\$0	4	\$4,806,110	6	\$1,580,802
DFTA	29	\$791,418	24	\$3,927,482	30	\$2,770,721	25	\$329,062
DHS	16	\$12,752,135	24	\$26,242,651	40	\$52,720,883	26	\$90,723,523
DOB	1	\$49,999	0	\$0	1	\$5,600	1	\$4,660
DOC	1	\$15,716,530	2	\$23,906,130	0	\$0	5	\$2,730,873
DOF	0	\$0	0	\$0	0	\$0	1	\$3,382,060
DOHMH	62	\$115,689,138	51	\$53,131,796	30	\$45,184,051	45	\$37,715,307
DOITT	2	\$32,750	0	\$0	0	\$0	1	\$750,000
DOP	3	\$702,956	5	\$131,172	3	\$511,406	0	\$0
DORIS					0	\$0	1	\$1,567
DOT	2	\$2,992,595	1	\$5,000,000	1	\$8,919,353	5	\$3,016,924
DPR	5	\$622,131	5	\$168,868	5	\$70,440	6	\$1,085,000
DSNY	0	\$0	0	\$0	0	\$0	1	\$1,810
FDNY	1	\$2,916,260	0	\$0	0	\$0	0	\$0
HPD	0	\$0	0	\$0	2	\$5,453,511	4	\$3,341,483
HRA	6	\$5,641,998	15	\$28,086,436	11	\$12,644,412	23	\$11,678,983
Law	2	\$108,060	2	\$85,000	0	\$0	0	\$0
NYPD	1	\$1,998,443	0	\$0	17	\$569,242	6	\$16,917
OATH	2	\$1,563,388	0	\$0	0	\$0	0	\$0
OEM	1	\$13,374	0	\$0	0	\$0	1	\$10,321
TLC	6	\$58,089	0	\$0	0	\$0	1	\$4,280
Total	150	\$165,052,457	136	\$198,092,001	225	\$514,035,470	169	\$168,493,504

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Small Purchase								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	124	\$4,540,675	143	\$5,457,287	106	\$4,884,146	137	\$5,272,613
BIC	3	\$60,056	8	\$94,438	15	\$178,921	10	\$123,463
CCHR	9	\$85,328	8	\$72,134	18	\$78,169	10	\$101,653
CCRB	14	\$208,116	13	\$180,319	11	\$248,879	11	\$199,185
CCSC			1	\$25,000	0	\$0	1	\$7,788
CJC	1	\$87,000	1	\$95,000	2	\$139,598	0	\$0
DCA	34	\$633,426	38	\$607,737	36	\$619,977	35	\$168,391
DCAS	190	\$9,300,180	172	\$6,127,854	180	\$7,153,153	169	\$9,606,600
DCLA	33	\$1,122,249	38	\$1,549,030	21	\$647,135	39	\$1,846,203
DCP	14	\$205,815	22	\$401,494	26	\$316,011	14	\$355,998
DDC	55	\$1,591,939	50	\$1,249,117	58	\$1,394,424	56	\$997,604
DEP	272	\$10,097,419	212	\$8,279,003	250	\$8,591,915	344	\$10,970,447
DFTA	10	\$670,700	28	\$1,780,053	14	\$624,600	24	\$1,164,652
DHS	69	\$1,096,806	107	\$2,061,305	81	\$1,878,982	153	\$2,950,028
DJJ					96	\$2,099,887	53	\$1,199,654
DOB	45	\$1,023,122	49	\$1,152,685	32	\$774,612	62	\$1,840,370
DOC	206	\$7,565,063	226	\$6,593,851	205	\$5,878,143	254	\$7,169,522
DOF	46	\$1,169,330	48	\$1,291,724	63	\$1,610,189	52	\$1,308,341
DOHMH	347	\$9,407,645	479	\$11,794,482	470	\$11,834,277	486	\$11,763,275
DOI	5	\$51,076	9	\$106,245	8	\$135,359	7	\$110,289
DOITT	72	\$2,071,340	45	\$1,186,034	48	\$1,496,061	69	\$1,904,187
DOP	15	\$718,515	9	\$360,177	9	\$309,470	15	\$185,661
DORIS					7	\$72,202	13	\$202,832
DOT	259	\$9,877,745	245	\$8,734,284	283	\$10,143,343	323	\$10,355,230
DPR	355	\$6,876,425	368	\$7,670,936	390	\$7,367,210	497	\$9,831,913
DSBS	30	\$614,059	20	\$604,865	25	\$740,528	22	\$704,426
DSNY	158	\$6,986,219	192	\$8,227,413	117	\$5,655,031	175	\$5,328,540
DYCD	19	\$272,571	26	\$569,052	9	\$146,654	10	\$169,047
FDNY	310	\$9,077,381	299	\$8,369,498	294	\$7,756,693	275	\$7,304,939
HPD	376	\$8,975,169	542	\$7,578,410	541	\$9,577,863	570	\$10,319,351
HRA	117	\$3,318,271	158	\$4,491,414	119	\$4,062,107	117	\$4,312,640
Law	46	\$481,128	135	\$1,227,242	9	\$221,589	181	\$1,713,332
LPC	7	\$103,270	7	\$92,857	10	\$124,673	16	\$282,176
NYPD	638	\$14,117,130	656	\$13,690,068	535	\$12,472,596	658	\$13,615,035
OATH	6	\$90,504	0	\$0	0	\$0	0	\$0
OEM	15	\$842,957	11	\$585,494	18	\$555,171	14	\$449,507
TLC	41	\$888,361	32	\$471,263	18	\$238,498	25	\$427,038
Total	3,941	\$114,226,990	4,397	\$112,777,765	4,124	\$110,028,065	4,897	\$124,261,929

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Sole Source								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	4	\$19,214,586	2	\$1,158,200	0	\$0
CCHR	79	\$308,778	6	\$33,660	5	\$44,792	0	\$0
CCRB	2	\$35,785	0	\$0	0	\$0	2	\$52,000
CJC	0	\$0	2	\$15,234	1	\$26,857,478	0	\$0
DCA	1	\$5,581	0	\$0	0	\$0	0	\$0
DCAS	116	\$249,701,801	186	\$292,798,233	165	\$344,907,366	92	\$2,969,719
DCLA	3	\$312,445	2	\$131,300	0	\$0	0	\$0
DCP	1	\$9,739	3	\$5,452	4	\$28,095	0	\$0
DDC	11	\$9,074,743	9	\$84,295	18	\$51,898,990	30	\$100,911,913
DEP	32	\$6,724,306	18	\$8,182,511	12	\$32,979,157	19	\$97,651,027
DFTA	1	\$197,932	0	\$0	0	\$0	0	\$0
DHS	1	\$387,000	2	\$197,376	1	\$2,518,788	1	\$84,528
DOB	3	\$41,205	11	\$1,461,279	5	\$164,659	2	\$783,025
DOC	4	\$66,303	2	\$300,091	0	\$0	2	\$275,546
DOF	2	\$297,853	1	\$1,058,400	0	\$0	2	\$2,356,084
DOHMH	44	\$8,108,911	25	\$9,693,879	41	\$3,250,706	34	\$13,291,036
DOI	3	\$21,319	1	\$8,000	0	\$0	1	\$7,258
DOITT	8	\$7,948,230	13	\$20,236,880	6	\$91,889	8	\$8,737,978
DOP	2	\$8,618	0	\$0	4	\$12,917	3	\$20,798
DORIS					2	\$12,965	4	\$57,488
DOT	3	\$22,500	4	\$330,870	11	\$925,029	4	\$711,790
DPR	10	\$7,847,110	22	\$1,293,744	26	\$883,123	53	\$2,307,104
DSBS	5	\$1,098,791,088	5	\$1,078,742,428	3	\$809,912,000	3	\$1,217,895,851
DSNY	0	\$0	2	\$4,011,855	1	\$335	1	\$1,727,313
DYCD	6	\$1,228,346	0	\$0	4	\$31,512	1	\$135,000
FDNY	2	\$16,000	0	\$0	1	\$1,782	1	\$4,510,000
HPD	1	\$5,555	2	\$27,990	2	\$160,968	1	\$99,999
HRA	4	\$31,865	0	\$0	1	\$116,042	3	\$4,345,672
Law	2	\$13,621	1	\$366,731	3	\$20,880	0	\$0
NYPD	4	\$47,792	2	\$19,967,390	35	\$10,750,565	19	\$23,367,865
OATH	2	\$44,187	0	\$0	0	\$0	0	\$0
OEM	2	\$12,500	1	\$140,460	2	\$680,495	2	\$215,990
TLC	1	\$713,798	0	\$0	1	\$6,000	2	\$1,536,192
Total	355	\$1,392,024,911	324	\$1,458,302,644	356	\$1,287,414,733	290	\$1,484,051,174

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

Subscription		
Agency	Fiscal 2012	
	Count	Value
ACS	6	\$76,899
CCHR	6	\$10,911
CJC	5	\$17,258
DCA	3	\$36,308
DCAS	155	\$1,002,107
DCP	8	\$14,196
DDC	1	\$800
DEP	51	\$739,377
DOB	24	\$532,860
DOC	54	\$222,818
DOF	93	\$259,928
DOHMH	15	\$259,455
DOI	9	\$20,440
DOITT	18	\$327,943
DOP	33	\$113,040
DOT	24	\$419,031
DPR	11	\$128,033
DSBS	15	\$177,156
DSNY	2	\$1,096
FDNY	38	\$1,416,243
HPD	6	\$136,873
HRA	5	\$57,076
Law	17	\$247,473
LPC	2	\$8,485
NYPD	17	\$115,157
OEM	1	\$55,000
Total	619	\$6,395,961

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

All Procurement Methods By Agency								
Agency	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1,435	\$512,183,803	2,112	\$3,775,876,087	2,100	\$2,882,481,820	1,143	\$802,808,030
BIC	121	\$188,777	137	\$290,990	78	\$330,281.59	90	\$232,040.36
CCHR	176	\$572,707	126	\$208,968	92	\$195,270	95	\$176,909
CCRB	91	\$380,703	144	\$352,894	89	\$347,498	99	\$390,849
CJC	114	\$214,065,129	33	\$60,795	134	\$248,085,577	115	\$165,315,436
CSC			150	\$325,416,971	4	\$10,293	10	\$13,299
DCA	244	\$3,433,100	218	\$1,735,686	180	\$1,480,292	224	\$4,420,135
DCAS	1,951	\$971,920,771	2,076	\$1,769,894,470	2099	\$1,751,949,278	1648	\$651,663,626
DCLA	86	\$3,796,370	109	\$3,994,775	141	\$3,323,700	148	\$3,644,406
DCP	195	\$965,158	129	\$569,704	173	\$1,034,482	177	\$3,245,973
DDC	1,242	\$1,105,983,685	1,187	\$915,690,042	1313	\$2,194,208,381	1048	\$965,001,394
DEP	4,071	\$1,207,124,466	5,284	\$870,982,948	5420	\$2,429,949,733	5446	\$2,531,400,587
DFTA	1,775	\$260,944,470	1,816	\$175,929,280	2066	\$326,260,870	2194	\$267,819,022
DHS	384	\$1,221,476,703	462	\$1,059,055,272	455	\$547,706,439	698	\$606,966,907
DJJ					360	\$17,940,083	333	\$19,074,920
DOB	194	\$5,458,761	205	\$13,042,996	182	\$22,109,168	220	\$17,172,885
DOC	816	\$141,152,570	988	\$97,030,525	963	\$52,018,175	1,043	\$34,057,466
DOF	383	\$106,988,308	284	\$27,362,266	316	\$23,787,815	299	\$66,303,448
DOHMH	1,735	\$381,362,452	2,348	\$1,242,980,798	3,019	\$451,699,102	2,950	\$684,435,678
DOI	74	\$2,773,880	69	\$1,822,108	96	\$2,761,261	92	\$1,078,246
DOITT	460	\$696,362,412	379	\$841,133,150	381	\$528,617,956	381	\$451,570,204
DOP	259	\$18,567,655	211	\$5,978,119	191	\$1,956,441	202	\$11,454,296
DORIS					72	\$193,692	106	\$355,972
DOT	1,000	\$433,918,636	1,248	\$469,733,263	1,514	\$1,651,764,926	1,380	\$690,307,354
DPR	2,957	\$320,344,141	4,101	\$396,247,042	3,487	\$522,709,405	3,296	\$398,921,204
DSBS	372	\$1,174,016,637	301	\$1,175,524,391	388	\$848,226,150	325	\$1,281,129,990
DSNY	2,237	\$646,472,607	2,879	\$407,212,670	2,664	\$1,432,887,748	2,277	\$2,359,162,082
DYCD	2,944	\$199,194,991	2,370	\$231,681,536	2,857	\$230,600,273	3,236	\$354,567,522
FDNY	872	\$292,644,096	1,351	\$58,023,521	1,298	\$56,121,392	1,224	\$221,823,185
HPD	13,257	\$47,673,181	16,903	\$45,414,194	16480	\$123,306,111	16266	\$103,991,688
HRA	858	\$400,455,938	1,357	\$885,334,585	1,055	\$469,114,388	1,275	\$296,453,427
Law	1,023	\$52,362,763	1,033	\$43,958,479	1,110	\$50,213,355	1,097	\$175,712,338
LPC	40	\$171,258	46	\$261,779	63	\$309,619	57	\$350,137
NYPD	4,493	\$82,375,716	5,022	\$98,991,264	4,535	\$103,771,459	4,407	\$226,406,379
OATH	162	\$3,731,185						
OEM	190	\$20,619,433	224	\$23,196,970	285	\$3,810,676	268	\$18,592,559
TLC	409	\$2,376,012	346	\$1,107,863	261	\$735,217	275	\$2,421,883
Total	46,620	\$10,532,058,472	55,648	\$14,966,096,401	55,921	\$16,982,018,326	54,144	\$13,418,441,475

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2012

All Procurement Methods by Method								
Method	Fiscal 2012		Fiscal 2011		Fiscal 2010		Fiscal 2009	
	Count	Value	Count	Value	Count	Value	Count	Value
Accelerated	147	\$40,806,994	133	\$251,402,584	171	\$104,176,995	103	\$66,708,833
Amendment	2,715	\$337,219,747	2,578	\$111,307,391	5941	\$197,597,254	3138	\$508,057,803
Amendment Extension	718	\$345,370,042	508	\$248,123,766	430	\$534,245,319	727	\$1,008,547,739
Assignment	33	\$49,372,573	24	\$49,530,070	22	\$239,437,798	31	\$31,175,436
Buy-Against	16	\$301,399	18	\$3,729,722	4	\$784,368	29	\$190,674
Competitive Sealed Bid	659	\$2,741,428,039	864	\$2,873,678,605	884	\$6,059,279,777	822	\$3,658,141,715
Construction Change Order	2,427	\$548,448,280	2,813	\$522,438,050	2321	\$492,993,030	1644	\$465,053,114
Demonstration Project	2	\$15,990,000	0	\$0	1	\$94,987		
Design Change Order	171	\$153,538,952	258	\$167,644,192	283	\$259,655,009	347	\$198,449,871
Emergency	152	\$59,209,536	302	\$66,937,636	129	\$41,787,032	102	\$68,766,254
Government-to-Government	92	\$32,423,599	53	\$32,062,147	58	\$55,725,030	68	\$425,314,842
Innovative	8	\$24,485,289	0	\$0	0	\$0	0	\$0
Intergovernmental	1,935	\$569,642,383	2,263	\$604,579,402	2356	\$500,496,918	2126	\$392,978,488
Line-Item Appropriation	2,385	\$130,287,714	2,136	\$119,211,081	2536	\$153,207,279	2439	\$173,682,120
Micropurchase	28,358	\$43,805,866	36,669	\$56,118,557	33709	\$51,456,044	35278	\$53,825,057
Negotiated Acquisition	152	\$45,416,756	153	\$161,425,479	295	\$83,966,614	149	\$382,330,557
Negotiated Acquisition Extension	559	\$629,175,946	800	\$1,582,401,514	598	\$1,227,813,855	210	\$137,607,300
Renewal	650	\$1,078,045,657	741	\$2,047,768,378	913	\$2,551,176,945	1121	\$1,201,745,961
Request for Proposal	376	\$2,009,389,382	478	\$4,298,565,416	565	\$2,516,645,804	454	\$2,881,176,910
Required Source or Procurement Method	150	\$165,052,457	136	\$198,092,001	225	\$514,035,470	169	\$160,812,217
Small Purchase	3,941	\$114,226,990	4,397	\$112,777,765	4124	\$110,028,065	4897	\$120,768,566
Sole Source	355	\$1,392,024,911	324	\$1,458,302,644	356	\$1,287,414,733	290	\$1,483,108,018
Subscription	619	\$6,395,961						
All Methods	46,620	\$10,532,058,472	55,648	\$14,966,096,401	55,921	\$16,982,018,326	54,144	\$13,418,441,475

CAPITAL PROJECTS MANAGEMENT INDICATORS

Noteworthy Changes, Additions or Deletion

For the Fiscal 2012 Mayor's Management Report, this information will be available through the home page at the web site of the Office of Management and Budget, which produces it. The annual Capital Management Indicators table will be included in the upcoming Fiscal 2013 September Capital Commitment Plan. To view the Fiscal 2013 September Capital Commitment Plan upon its release, please visit:

<http://www.nyc.gov/html/omb>

IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

Section 204 of the City Charter requires the Mayor to submit an annual Citywide Statement of Needs for City Facilities to the City Council, Borough Presidents, borough boards and community boards. The statement, prepared as part of the City’s “fair share” siting process, identifies all new facilities the City plans to site and all existing facilities the City plans to close or to significantly expand or reduce in size during the ensuing two fiscal years. The Borough Presidents and community boards have the opportunity to comment on the proposed projects within 90 days of the statement’s release.

Sections 12(c) and 204(h) of the Charter require that the Mayor’s Management Report review the implementation of proposals in the statement. The following chart provides the status, as of June 30, 2012, of all actions proposed by City agencies in the Citywide Statement of Needs for Fiscal Years 2012 and 2013. Where appropriate, the locations of sited and implemented projects are indicated.

STATUS DEFINITIONS

Implemented	Proposal for which a ULURP or Section 195 application received final approval; or for which a contract for operation of a facility was approved; or for which a facility was located in existing City space; or for which an expansion, reduction or closing was completed.
Sited	ULURP or Section 195 application filed but not yet approved; or contractor selected but contract has not yet received final approval; or expansion/reduction of existing site is underway.
Active	City still actively seeking site for facility.
Modified	Proposal was modified and included in a later Statement.
Inactive/Withdrawn	City not actively seeking site or implementing proposal because of fiscal or programmatic considerations.

PROPOSAL	PROPOSED BOROUGH/CD	STATUS
<u>Department of Homeless Services</u>		
Relocation of Adult Intake Center from Bellevue Shelter	All Boroughs	Active
Replace/Upgrade Transitional and Assessment Shelter Facilities for Homeless Individuals and Families	All Boroughs	Active

IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

PROPOSAL	PROPOSED BOROUGH/CD	STATUS
<u>Human Resources Administration</u>		
Permanent Supportive Congregate Housing	Citywide	Active
Transitional Supportive Congregate Housing	Citywide	Active
Relocation of HRA Offices/Programs	Bronx	Implemented (1201 Lafayette Avenue, BX CD 2)
<u>Department of Health and Mental Health</u>		
Temporary Relocation of Division of Environmental Health office	Manhattan, CD 1	Withdrawn
<u>Department of Environmental Protection</u>		
Expansion of Nature Walk at Newtown Creek Water Pollution Control Plant	Brooklyn CD 1	Active
New Water Tunnel Shaft	Queens CD 4	Active
<u>Department of Transportation</u>		
Relocation of the Queens Safety City Program	Queens CD 13	Modified
Relocation of the Brooklyn Safety City Program	Brooklyn	Modified
<u>New York City Police Department</u>		
Relocation of NYPD Medical Division	Queens CD 4	Active
Relocation of Counseling Services Unit and Youth Services Unit	Brooklyn CD 2	Active

IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

Department of Correction

Relocation of Administrative Offices	Queens CD 1	Implemented
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New York Public Library

Replacement of Huguenot Branch Library	Staten Island CD 3	Inactive
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New Rossville Branch Library	Staten Island CD 3	Active
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Replacement of Westchester Square Branch Library	Bronx CD 10	Active
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Expansion of Woodlawn Heights Branch Library	Bronx CD 12	Active
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Department of Parks and Recreation

New Peck Street Park	Manhattan CD 1	Active
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Reconstruction/Expansion of Pearl Street Park	Manhattan CD 1	Implemented
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Expansion of Grant Avenue Park	Bronx CD 4	Sited
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Department of Cultural Affairs

Renovation of DeGraw Street Firehouse for the Brooklyn Philharmonic and CREATE!	Brooklyn CD 6	Active
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Expansion of American Museum of the Moving Image (MMI)	Queens CD 1	Implemented
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New Ocean Wonders Shark Building	Brooklyn CD 13	Active
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AGENCY INTERNAL CONTROLS

CHARTER INTERNAL CONTROL REPORTING REQUIREMENT

Statements on the status of mayoral agencies' internal control environments and systems for Fiscal 2011 and the actions taken or to be taken to strengthen such systems are set forth below, pursuant to Section 12(c)(3) of the New York City Charter. The Mayor's Office of Operations compiled these statements based upon reviews of 31 mayoral agencies' internal control certifications, financial integrity statements, applicable State and City Comptrollers' audit reports and agency responses to such reports. The heads of those agencies attested to the status of their agencies' internal control systems with respect to principal operations, including the 17 areas covered by the City Comptroller's Directive 1 checklist, specifically: effectiveness and efficiency; cash receipts; imprest funds (petty cash); billings and receivables; expenditures and payables; inventory; payroll and personnel; Management Information Systems (MIS) mainframe and midrange; MIS-personal computers and Local Area Networks; Internet connectivity; risk assessment, data classification and information security; incident response; single audit; licenses and permits; violations certificates; leases, concessions and franchises; and internal audit function.

SUMMARY STATEMENTS ON THE STATUS OF INTERNAL CONTROL SYSTEMS

Agency heads reporting indicate that their systems of internal control, taken as a whole, are sufficient to meet the City's internal control objectives of maximizing the effectiveness and integrity of operations and reducing vulnerability to waste, abuse and other errors or irregularities. Certain agencies identified inefficiencies, which are covered below. The covered agencies are committed to pursuing applicable corrective actions and continuing to monitor their internal control systems.

ADMINISTRATION FOR CHILDREN'S SERVICES

The Administration for Children's Services (ACS) reports the continuation and expansion of activities to further enhance its system of internal control. Specifically, ACS has formed an Office of Accountability and Audit (OAA) with the mission to cultivate and reinforce a culture of integrity, efficiency and accountability across the agency. The OAA's major areas of responsibility are the oversight of internal and external audit as well as internal controls for the agency. ACS states that it will continue to monitor its internal control environment, continuing and expanding upon past years' work to assess and strengthen internal controls, conduct internal audits, and manage external audit coordination and follow-up .

CITY COMMISSION ON HUMAN RIGHTS

The City Commission on Human Rights (CCHR) reports ongoing activities including internal audits and management reviews with respect to the oversight of its internal control environment. Through self-inspections and internal audits, CCHR will continue to monitor its activities to ensure the sufficiency of its internal control environment.

AGENCY INTERNAL CONTROLS

CIVILIAN COMPLAINT REVIEW BOARD

The Civilian Complaint Review Board (CCRB) reports continuing activities to strengthen internal controls with respect to Information Technology, including the establishment of policies in accordance with City standards. CCRB will continue its course of corrective actions and monitor its overall internal control environment through internal audits.

DEPARTMENT OF BUILDINGS

The Department of Buildings (DOB) reports further measures to enhance internal controls including online filing and payment solutions to reduce the number of cash receipts submitted by mail. In addition, the Department reports that mainframe backups are performed routinely and the mainframe mirror site is operational. DOB will monitor and strengthen its overall internal control environment through internal audits, follow-up on external audits and risk assessments.

DEPARTMENT OF CITY PLANNING

The Department of City Planning (DCP) reports that its present system of internal controls, taken as a whole, is sufficient to meet the internal control objectives of maximizing the effectiveness and integrity of agency operations and reducing vulnerability with respect to waste, abuse, error or irregularities. DCP will continue to monitor its internal control environment through follow-up on external audits and by conducting management reviews.

DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES

The Department of Citywide Administrative Services (DCAS) reports ongoing activities to further enhance its internal control environment. The Internal Audit Group is in the process of hiring additional audit staff; inventory management is being assessed through a newly formed Inventory Task Force to strengthen such operations. Also, expanded Information Technology measures have been implemented to prevent unauthorized data systems access. DCAS will continue to monitor its overall internal control environment through internal audits, follow-up on external audits and risk assessments.

DEPARTMENT OF CONSUMER AFFAIRS

The Department of Consumer Affairs (DCA) reports ongoing oversight and improvements with respect to its internal control environment. DCA will continue to monitor its overall internal control environment through internal audits, external audit follow-up and risk assessments.

AGENCY INTERNAL CONTROLS

DEPARTMENT OF CORRECTION

The Department of Correction (DOC) reports ongoing actions to further strengthen its internal control environment, including expansion of its “cashless” operations with respect to inmates with cash at the time of facility entry; assessment of storehouse inventory particularly with respect to obsolete, damaged and excess items, as well as re-evaluation of reorder points; ongoing implementation of web-based applications; and replacement of obsolete technologies. DOC will continue its course of corrective actions and will monitor its overall internal control environment through internal reviews, follow-up on external audits and agency management reviews.

DEPARTMENT OF CULTURAL AFFAIRS

The Department of Cultural Affairs (DCLA) reports the continuation of activities with respect to the monitoring and oversight of its internal control environment. These efforts include further enhancements to data systems supporting client grant application and reporting activity. In addition, the agency continues to improve its enterprise solution which supports the tracking of donors, recipients, transactions and inventory for Materials for the Arts. DCLA will continue to monitor its internal control environment through internal reviews and Information Technology.

DEPARTMENT OF DESIGN AND CONSTRUCTION

The Department of Design and Construction (DDC) reports the continuation of extensive activities to oversee as well as maintain and further enhance its system of internal controls. This work includes the Quality Assurance Program covering management, recordkeeping, construction quality, safety and site maintenance through independent inspection of projects under the Public Buildings and Infrastructure Division. In addition, DDC continues its Key Performance Indicator Program to monitor the performance of construction jobs. The Internal Audit Office conducts reviews of agency policies and procedures to help ensure compliance with applicable laws and guideline; also, the agency applies technology to facilitate and streamline the contracting process. DDC will continue to monitor its overall internal control environment through internal audits, follow-up on external audits and risk assessments.

DEPARTMENT OF ENVIRONMENTAL PROTECTION

The Department of Environmental Protection (DEP) reports the continuation of activities to monitor and further enhance its system of internal controls, including implementation of a four-year strategic plan covering agency-wide performance measures and tool to assess and manage risk. DEP continues to focus its efforts on inventory management as well as accounts receivable. DEP will continue to monitor its overall internal control environment through internal audits, follow-up on external audits and risk assessments.

AGENCY INTERNAL CONTROLS

DEPARTMENT OF FINANCE

The Department of Finance (DOF) reports ongoing activity to further strengthen its system of internal controls, including establishment of disaster recovery strategies which support hosted systems. DOF will continue to monitor its control environment through internal audits, risk assessments and follow-up on external audits.

DEPARTMENT FOR THE AGING

The Department for the Aging (DFTA) reports continued actions to establish a database to facilitate the real time oversight and reporting of services delivered by its providers and received by DFTA clients. This work will enhance the agency's ability to fulfill external reporting requirements and performance expectations. DFTA will continue to monitor its internal control environment by conducting internal control testing.

DEPARTMENT OF HEALTH AND MENTAL HYGIENE

The Department of Health and Mental Hygiene (DOHMH) reports ongoing activities with respect to the continued oversight and monitoring of its internal controls environment. Specifically, DoHMH is enhancing overall readiness in the area of disaster recovery, including database and staff preparedness. Moreover, the agency is integrating warehouse management, distribution and procurement systems to enhance inventory control. The agency is also, reviewing and enhancing billing processes, particularly with respect to Medicaid revenues. DOHMH will continue to monitor its overall internal control environment through internal audits, follow-up on external audits, self-assessments and internal management reporting systems.

DEPARTMENT OF HOMELESS SERVICES

The Department of Homeless Services (DHS) reports continued monitoring and further enhancements with respect to its system of internal controls. The enhancements include development of procurement procedures to help ensure adherence to Procurement Policy board rules, and a variety control mechanisms in the area of Management Information Systems. DHS also reports that compensating controls are in place to comply with risk management expectations. DHS will continue to monitor its overall internal control environment through internal audits, follow-up on external audits and risk assessments.

DEPARTMENT OF HOUSING PRESERVATION AND DEVELOPMENT

The Department of Housing Preservation and Development (HPD) reports continued activity to monitor and further strengthen its system of internal controls. These actions include enhancements with respect to obtaining customer service feedback; ongoing development of write-off procedures with respect to outstanding receivables; and, the assessment of alternatives to further improve equipment tracking. HPD will continue to monitor its overall internal control environment, through follow-up by its Management Review and Internal Compliance Division.

AGENCY INTERNAL CONTROLS

DEPARTMENT OF INFORMATION TECHNOLOGY AND TELECOMMUNICATIONS

The Department of Information Technology and Telecommunications (DOITT) reports ongoing oversight and further enhancements with respect to its system of internal controls. Specifically, the agency has created a Vendor Management Unit, which helps to ensure quality, cost-effectiveness and accountability regarding service delivery. Adherence to grant requirements remains an area of high priority. DoITT will continue to monitor its internal control environment through internal as well as external audits.

DEPARTMENT OF INVESTIGATION

The Department of Investigation (DOI) reports its ongoing commitment with respect to the oversight and enhancement of the agency's system of internal controls. Actions continue to strengthen data redundancy capacity. DOI will continue to monitor its internal control environment through internal audits and Information Technology.

DEPARTMENT OF PARKS AND RECREATION

The Department of Parks and Recreation (DPR) reports ongoing activity to monitor and further enhance its system of internal controls. Agency actions include the conduct as well as oversight of numerous audits covering concessionaire compliance with contractual terms and conditions; and, the continued deployment of technology to facilitate efficient and effective agency operations. DPR will continue to monitor its internal control environment through agency management reviews and audits.

DEPARTMENT OF PROBATION

The Department of Probation (DOP) reports continued oversight and further strengthening of internal controls particularly with respect to the expansion of the Quality Assurance Department and staff training. These activities are directed especially toward contracted community-based organizations. Efforts are ongoing with respect to data system redundancy and enhancing restrictions that prevent unauthorized computer system access. DOP will continue to monitor its internal control environment through internal audit activity and management reviews.

DEPARTMENT OF RECORDS AND INFORMATION SERVICES

The Department of Records and Information Services reports ongoing oversight and support with respect to its system of internal controls, including the application of computer technology in the areas of procurement, timekeeping and warehouse security. The Department of Records and Information Services will continue to monitor its internal control environment through follow-up on external audits and Information Technology.

AGENCY INTERNAL CONTROLS

DEPARTMENT OF SANITATION

The Department of Sanitation (DSNY) reports ongoing activities to further strengthen its internal control environment, particularly with respect to its computer equipment inventory system which is estimated to be complete by fall 2012. DSNY will continue to monitor its internal control environment through internal audits, self inspections, risk assessments and follow-up on external audits.

DEPARTMENT OF SMALL BUSINESS SERVICES

The Department of Small Business Services (SBS) reports continued oversight with respect to its internal control environment, including computer data and equipment security. SBS will continue to monitor its overall internal control environment through internal audits and management recommendations.

DEPARTMENT OF TRANSPORTATION

The Department of Transportation (DOT) reports its continuous efforts to further strengthen its internal control environment. DOT will continue to monitor its internal control environment through internal audits and follow-up on external audits.

DEPARTMENT OF YOUTH AND COMMUNITY DEVELOPMENT

The Department of Youth and Community Development (DYCD) reports ongoing activities with respect to the monitoring and further enhancement of its system of internal controls. These activities include the continued application of technology to facilitate and systematize operations of the Summer Youth Employment Program, standardized Program Quality Monitoring both within and across agency units, and the expansion of performance evaluations covering consultants. DYCD will continue to monitor its internal control environment.

FIRE DEPARTMENT

The Fire Department (FDNY) reports ongoing activity with respect to the oversight and further enhancement of its system of internal controls, particularly in the areas of effectiveness and efficiency expenditures and payables, and violations and certificates. In this regard, FDNY reports the application of technological solutions to improve inspection data collection, maintenance of records as well as program management. FDNY will continue its course of corrective action and monitor its overall internal control environment through internal audits, follow-up on external audits and risk assessments.

AGENCY INTERNAL CONTROLS

HUMAN RESOURCES ADMINISTRATION

The Human Resources Administration (HRA) reports ongoing activity to monitor and further enhance its system of internal controls. HRA actions include Office of Constituent Communication strategies to improve response time for resolving cases; updating policies and procedures with respect to Investigation, Revenue, and Enforcement Administration to enhance operational efficiency and effectiveness; and, centralization and initiation of a bar-code system to facilitate inventory management and reconciliation activity. HRA will continue to monitor its overall internal control environment through its Office of Audit Services.

LANDMARKS PRESERVATION COMMISSION

The Landmarks Preservation Commission (LPC) reports that its present system of internal controls taken as a whole is sufficient with respect to meeting internal control objectives of maximizing the effectiveness and integrity of agency operations, as well as reducing vulnerability to waste, abuse and other irregularities. LPC will continue to monitor its internal control environment.

LAW DEPARTMENT

The Law Department reports the oversight and adequacy of its present internal control structures. The agency will continue to monitor its overall internal control environment through follow-up on external audits, management reviews, Internal Audit Unit activity and Management Information Systems.

POLICE DEPARTMENT

The New York City Police Department (NYPD) reports the continuation of activities to maintain and strengthen its system of internal control, including claims for federal and State aid as well as remittance of precinct cash receipts. The NYPD will continue to monitor its internal control environment through the Internal Affairs Bureau, Quality Assurance Division, Fiscal Accountability Unit, Integrity Control Officers and Self-Inspection Program.

TAXI AND LIMOUSINE COMMISSION

The Taxi and Limousine Commission (TLC) reports the ongoing activity with respect to the oversight of its system of internal controls. The Commission will continue to monitor its internal control environment through management and performance reviews and policies and procedures, follow-up on external audits and Information Technology.

BUDGETARY UNITS OF APPROPRIATION

Fiscal 2013

Board of Elections [003]

001 Personal Services
002 Other than Personal Services

Emergency Management [017]

001 Personal Services
002 Other than Personal Services

Law [025]

001 Personal Services
002 Other than Personal Services

City Planning [030]

001 Personal Services
002 Other than Personal Services
003 Geographic Systems - PS
004 Geographic Systems - OTPS

Investigation [032]

001 Personal Services
002 Other than Personal Services
003 Inspector General - PS
004 Inspector General - OTPS

New York Public Library - The Research Libraries [035]

001 Lump Sum Appropriation

New York Public Library [037]

003 Lump Sum - Borough of Manhattan
004 Lump Sum - Borough of the Bronx
005 Lump Sum - Borough of Staten Island
006 Systemwide Services
007 Consultant and Advisory Services

Brooklyn Public Library [038]

001 Lump Sum

Queens Borough Public Library [039]

001 Lump Sum

BUDGETARY UNITS OF APPROPRIATION

Education [040]

401	General Educational Instruction and School Leadership - PS
402	General Educational Instruction and School Leadership - OTPS
403	Special Educational Instruction and School Leadership - PS
404	Special Educational Instruction and School Leadership - OTPS
415	School Support Organization - PS
416	School Support Organization - OTPS
421	Citywide Special Education Instruction and School Leadership - PS
422	Citywide Special Education Instruction and School Leadership - OTPS
423	Special Education Instructional Support - PS
424	Special Education Instructional Support – OTPS
435	School Facilities - PS
436	School Facilities - OTPS
438	Pupil Transportation - OTPS
439	School Food Services - PS
440	School Food Services - OTPS
442	School Safety – OTPS
444	Energy and Leases - OTPS
453	Central Administration - PS
454	Central Administration - OTPS
461	Fringe Benefits - PS
470	Special Education Pre-K Contract Payments – OTPS
472	Charter & Contract Schools and Foster Care Placements - OTPS
474	NPS and FIT Payments - OTPS
481	Categorical Programs - PS
482	Categorical Programs - OTPS
491	Collective Bargaining - PS

City University of New York [042]

001	Community College - OTPS
002	Community College - PS
003	Hunter Schools - OTPS
004	Hunter Schools - PS
005	Educational Aid - OTPS
012	Senior College - OTPS

Civilian Complaint Review Board [054]

001	Personal Services
002	Other than Personal Services

Police [056]

001	Operations
002	Executive Management
003	School Safety -PS
004	Administration - Personnel
006	Criminal Justice
007	Traffic Enforcement
008	Transit Police - PS
009	Housing Police - PS
100	Operations - OTPS
200	Executive Management - OTPS
300	School Safety - OTPS

BUDGETARY UNITS OF APPROPRIATION

400 Administration - OTPS
600 Criminal Justice - OTPS
700 Traffic Enforcement - OTPS

Fire [057]

001 Executive Administrative
002 Fire Extinguishment & Emergency Response
003 Fire Investigation
004 Fire Prevention
005 Executive Administrative - OTPS
006 Fire Extinguishment & Response - OTPS
007 Fire Investigation - OTPS
008 Fire Prevention - OTPS
009 Emergency Medical Services- PS
010 Emergency Medical Services- OTPS

Children's Services [068]

001 Personal Services
002 Other than Personal Services
003 Head Start/Day Care - PS
004 Head Start/Day Care - OTPS
005 Administrative - PS
006 Child Welfare - OTPS
007 Juvenile Justice - PS
008 Juvenile Justice - OTPS

Human Resources [069]

101 Administration - OTPS
103 Public Assistance - OTPS
104 Medical Assistance - OTPS
105 Adult Services - OTPS
201 Administration
203 Public Assistance
204 Medical Assistance
205 Adult Services

Homeless Services [071]

100 Personal Services
200 Other than Personal Services

Correction [072]

001 Administration
002 Operations
003 Operations - OTPS
004 Administration - OTPS

Aging [125]

001 Executive and Administrative Management
002 Community Programs

BUDGETARY UNITS OF APPROPRIATION

003 Community Programs - OTPS
004 Executive and Administrative Management - OTPS

Cultural Affairs [126]

001 Office of the Commissioner - PS
002 Office of the Commissioner - OTPS
003 Cultural Programs
004 Metropolitan Museum of Art
005 New York Botanical Garden
006 American Museum of Natural History
007 The Wildlife Conservation Society
008 Brooklyn Museum
009 Brooklyn Children's Museum
010 Brooklyn Botanical Garden
011 Queens Botanical Garden
012 New York Hall of Science
013 Staten Island Institute of Arts and Sciences
014 Staten Island Zoological Society
015 Staten Island Historical Society
016 Museum of the City of New York
017 Wave Hill
019 Brooklyn Academy of Music
020 Snug Harbor Cultural Center
021 Studio Museum in Harlem
022 Other Cultural Institutions
024 New York Shakespeare Festival

Landmarks Preservation [136]

001 Personal Services
002 Other than Personal Services

Taxi and Limousine [156]

001 Personal Services
002 Other than Personal Services

Commission on Human Rights [226]

001 Personal Services
002 Other than Personal Services
003 Community Development - PS
004 Community Development - OTPS

Youth and Community Development [260]

002 Executive and Administrative
005 Community Development - OTPS
311 Personal Services
312 Other than Personal Services

BUDGETARY UNITS OF APPROPRIATION

Probation [781]

001 Executive Management
002 Probation Services
003 Probation Services - OTPS
004 Executive Management - OTPS

Small Business Services [801] (Economic Development Corporation)

001 Department of Business - PS
002 Department of Business - OTPS
004 Contract Compliance & Business Opportunity - PS
005 Contract Compliance & Business Opportunity - OTPS
006 Economic Development Corporation - OTPS
008 Economic Planning/Film - PS
010 Workforce Investment Act - PS
011 Workforce Investment Act - OTPS

Housing Preservation and Development [806]

001 Office of Administration
002 Office of Development
004 Office of Housing Preservation
006 Housing Maintenance and Sales
008 Office of Administration - OTPS
009 Office of Development - OTPS
010 Housing Management and Sales - OTPS
011 Office of Housing Preservation - OTPS

Buildings [810]

001 Personal Services
002 Other than Personal Services

Health and Mental Hygiene [816] (Office of Chief Medical Examiner)

101 Health Administration
102 Disease Control and Epidemiology
103 Health Promotion and Disease Prevention
104 Environmental Health Services
106 Office of Chief Medical Examiner
107 Health Care Access and Improvement - PS
108 Mental Hygiene Management Services - PS
111 Health Administration - OTPS
112 Disease Control and Epidemiology - OTPS
113 Health Promotion and Disease Prevention - OTPS
114 Environmental Health Services - OTPS
116 Office of Chief Medical Examiner - OTPS
117 Health Care Access and Improvement - OTPS
118 Mental Hygiene Management Services - OTPS
120 Mental Health Services - OTPS
121 Mental Retardation Services - OTPS
122 Chemical Dependency and Health Promotion - OTPS

BUDGETARY UNITS OF APPROPRIATION

Health and Hospitals Corporation [819]

001 Lump Sum

Office of Administrative Trials and Hearings [820]

001 Personal Services
002 Other than Personal Services

Environmental Protection [826]

001 Executive and Support
002 Environmental Management
003 Water Supply and Wastewater Collection
004 Utility - OTPS
005 Environmental Management - OTPS
006 Executive and Support - OTPS
007 Central Utility
008 Wastewater Treatment

Sanitation [827]

101 Executive Administrative
102 Cleaning and Collection
103 Waste Disposal
104 Building Management
105 Bureau of Motor Equipment
106 Executive and Administrative - OTPS
107 Snow Budget - Personal Services
109 Cleaning and Collection - OTPS
110 Waste Disposal - OTPS
111 Building Management - OTPS
112 Motor Equipment - OTPS
113 Snow Budget - OTPS

Business Integrity Commission [829]

001 Personal Services
002 Other than Personal Services

Finance [836]

001 Administration and Planning
002 Operations
003 Property
004 Audit
005 Legal
007 Parking Violations Bureau
009 City Sheriff
011 Administration - OTPS
022 Operations - OTPS
033 Property - OTPS
044 Audit - OTPS
055 Legal - OTPS
077 Parking Violations Bureau - OTPS
099 City Sheriff – OTPS

BUDGETARY UNITS OF APPROPRIATION

Transportation [841]

001	Executive Administration and Planning Management
002	Highway Operations
003	Transit Operations
004	Traffic Operations
006	Bureau of Bridges
007	Bureau of Bridges - OTPS
011	Executive Administration and Planning Management - OTPS
012	Highway Operations - OTPS
013	Transit Operations - OTPS
014	Traffic Operations - OTPS

Parks and Recreation [846]

001	Executive Management and Administrative Services
002	Maintenance and Operations
003	Design and Engineering
004	Recreation Services
006	Maintenance and Operations - OTPS
007	Executive Management and Administrative Services - OTPS
009	Recreation Services - OTPS
010	Design and Engineering - OTPS

Design and Construction [850]

001	Personal Services
002	Other than Personal Services

Citywide Administrative Services [856]

001	Division of Citywide Personnel Services
002	Division of Citywide Personnel Services - OTPS
005	Board of Standards and Appeals
006	Board of Standards and Appeals - OTPS
100	Executive and Support Services
190	Executive and Support Services - OTPS
200	Division of Administration and Security
290	Division of Administration and Security - OTPS
300	Division of Facilities Management and Construction
390	Division of Facilities Management and Construction - OTPS
400	Division of Municipal Supply Services
490	Division of Municipal Supply Services - OTPS
500	Division of Real Estate Services
590	Division of Real Estate Services - OTPS
600	Communications
690	Communications – OTPS
700	Division of Energy Conservation
790	Division of Energy Conservation - OTPS

BUDGETARY UNITS OF APPROPRIATION

Information Technology and Telecommunications [858] (311 Customer Service Center)

001	Personal Services
002	Other than Personal Services

Records and Information Services [860]

100	Personal Services
200	Other than Personal Services

Consumer Affairs [866]

001	Administration
002	Licensing and Enforcement
003	Other than Personal Services
004	Adjudication