

# Results from NYC Feedback Citywide Customer Survey

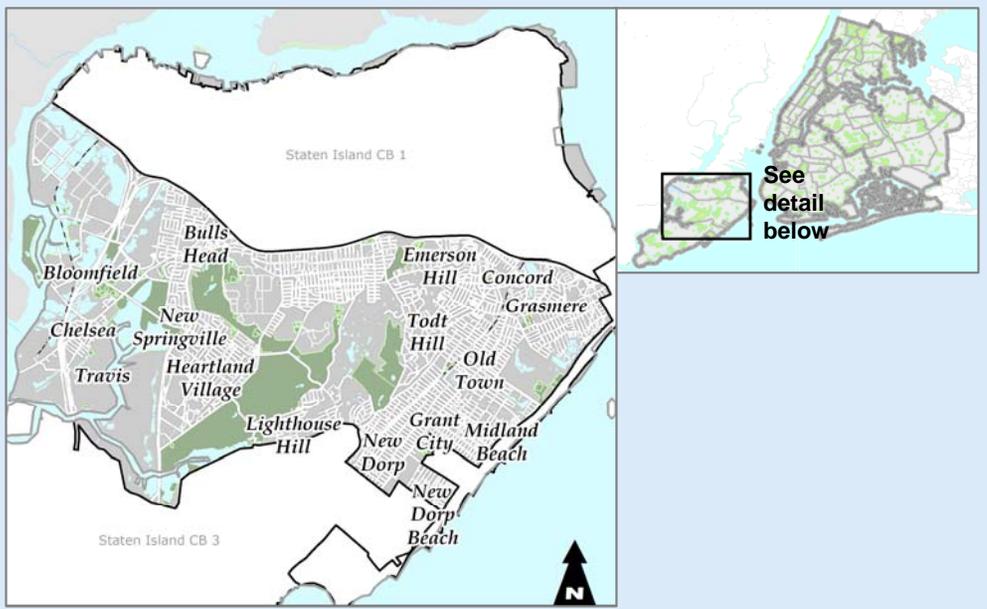
## Staten Island Community Board #2

### Background: Staten Island Community Board #2

<p><b>Population and Households</b></p> <ul style="list-style-type: none"> <li>• Total Population: 133,736</li> <li>• Total Households: 46,987</li> </ul> <p><b>Median Annual Household Income</b></p> <ul style="list-style-type: none"> <li>• \$69,040 (2006 Inflation-Adjusted Dollars)</li> </ul>	<p><b>Gender</b></p> <ul style="list-style-type: none"> <li>• Male: 47%</li> <li>• Female: 53%</li> </ul> <p><b>Age</b></p> <ul style="list-style-type: none"> <li>• &lt;18 years old: 23%</li> <li>• 18-54 years old: 51%</li> <li>• 55+ years old: 27%</li> </ul>	<p><b>Race/Ethnicity</b></p> <ul style="list-style-type: none"> <li>• Non-Hispanic White: 75%</li> <li>• Non-Hispanic Black: 5%</li> <li>• Non-Hispanic Asian: 11%</li> <li>• Hispanic: 8%</li> <li>• Other: 1%</li> </ul>
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Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

### The Neighborhoods of Staten Island Community Board #2

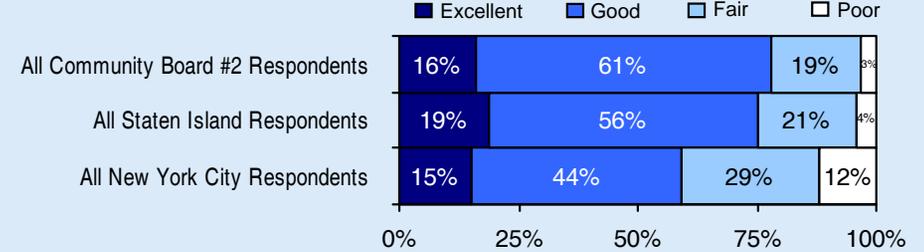


Source: NYC Planning Department

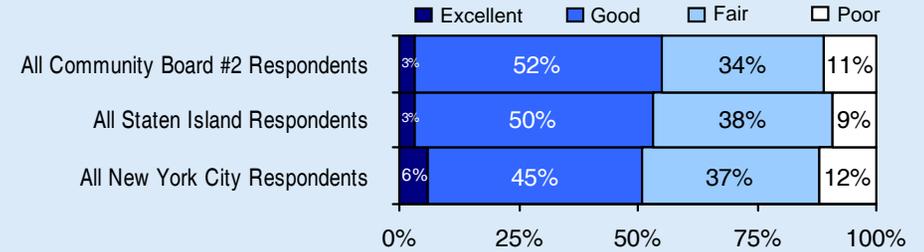
### Survey Responses: Staten Island Community Board #2

- 386 Responses
- 26.3% Response Rate
- ±5.0% Margin of Error (95% Confidence Interval)

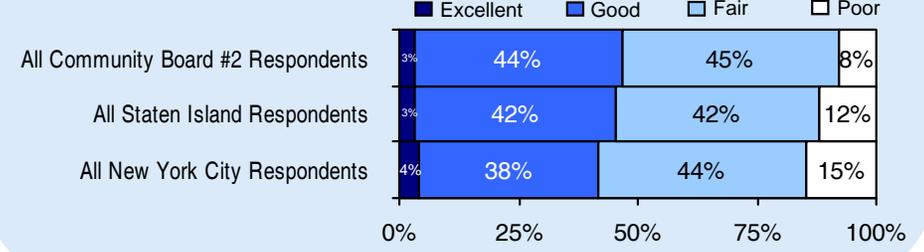
#### Ratings of Neighborhood as a Place to Live



#### Ratings of Overall Quality of Life in New York City



#### Ratings of Overall Quality of New York City Government Services



## Index Ratings: Staten Island Community Board #2 Compared to Ratings Given by All Respondents

All Community Board #2 Respondents  
 All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
<b>Social Support Services Index</b>	2%	20%	43%	35%	<b>65</b>
	4%	19%	35%	42%	<b>58</b>
<b>Public Education Index</b>	5%	41%	40%	14%	<b>86</b>
	6%	30%	39%	25%	<b>75</b>
<b>Cleaning and Maintenance Index</b>	18%	47%	24%	11%	<b>89</b>
	13%	41%	29%	17%	<b>83</b>
<b>Streets and Sidewalks Index</b>	8%	40%	34%	18%	<b>82</b>
	9%	36%	34%	21%	<b>79</b>
<b>Mass Transit Services Index</b>	8%	45%	35%	13%	<b>87</b>
	10%	42%	34%	14%	<b>86</b>
<b>Neighborhood Public Safety Index</b>	22%	55%	18%	5%	<b>95</b>
	18%	45%	26%	12%	<b>89</b>

## Most Important Issues Facing New York City: Staten Island Community Board #2

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Staten Island Community Board #2 respondents are listed below.

1. Traffic Congestion
2. Crime
3. Education

## Ratings of Neighborhood Services: Staten Island Community Board #2

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

### Highest Rated

1. Fire protection services
2. Public libraries
3. Emergency medical services
4. Cleanliness of your neighborhood
5. Household garbage pick-up

### Lowest Rated

1. Maintenance of streets and roads
2. Subway services
3. Maintenance of sidewalks
4. Graffiti control
5. Storm water drainage and sewer maintenance