

# Results from NYC Feedback Citywide Customer Survey

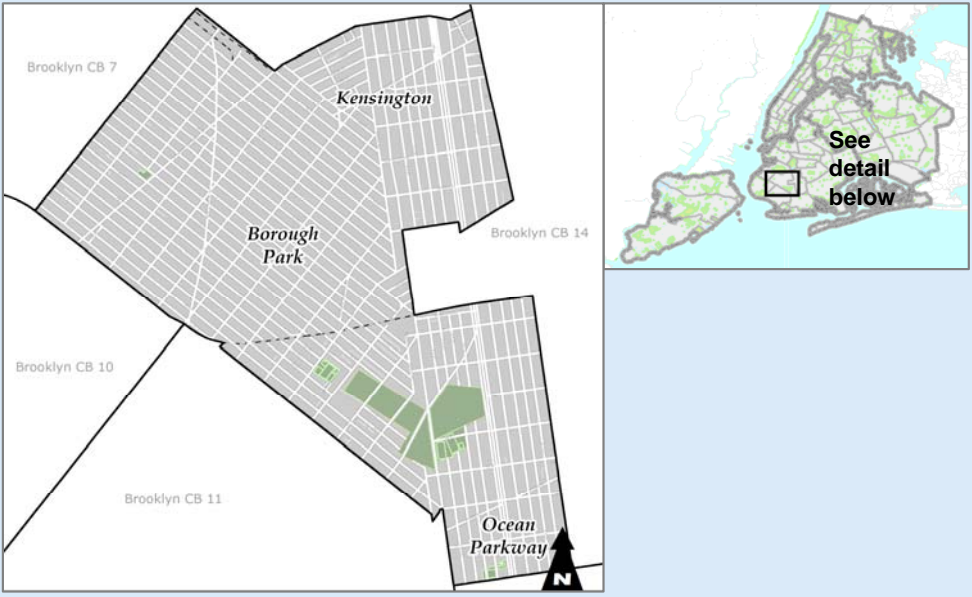
## Brooklyn Community Board #12

### Background: Brooklyn Community Board #12

<p><b>Population and Households</b></p> <ul style="list-style-type: none"> <li>Total Population: 155,509</li> <li>Total Households: 45,042</li> </ul>	<p><b>Gender</b></p> <ul style="list-style-type: none"> <li>Male: 51%</li> <li>Female: 49%</li> </ul>	<p><b>Race/Ethnicity</b></p> <ul style="list-style-type: none"> <li>Non-Hispanic White: 71%</li> <li>Non-Hispanic Black: 3%</li> <li>Non-Hispanic Asian: 13%</li> <li>Hispanic: 11%</li> <li>Other: 2%</li> </ul>
<p><b>Median Annual Household Income</b></p> <ul style="list-style-type: none"> <li>\$40,040 (2006 Inflation-Adjusted Dollars)</li> </ul>	<p><b>Age</b></p> <ul style="list-style-type: none"> <li>&lt;18 years old: 37%</li> <li>18-54 years old: 43%</li> <li>55+ years old: 20%</li> </ul>	

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

### The Neighborhoods of Brooklyn Community Board #12

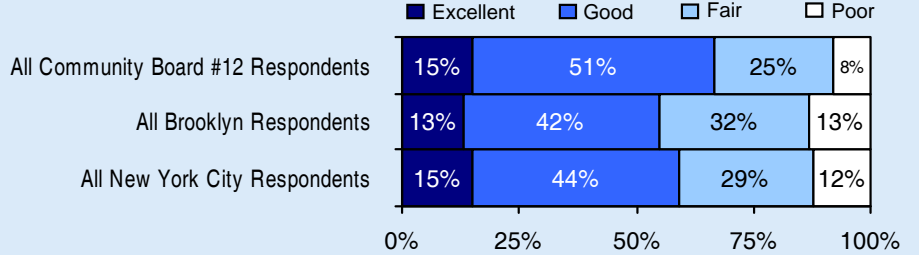


Source: NYC Planning Department

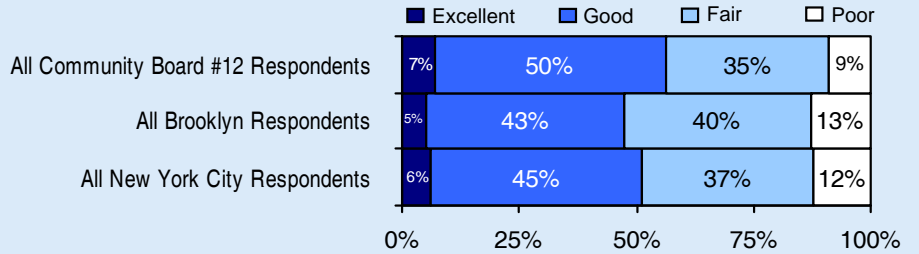
### Survey Responses: Brooklyn Community Board #12

- 372 Responses
- 14.9% Response Rate
- ±5.1% Margin of Error (95% Confidence Interval)

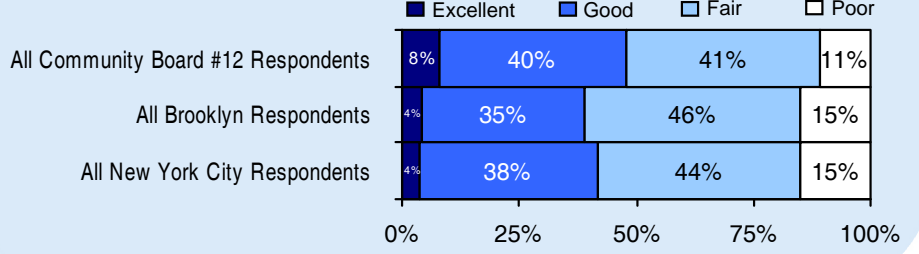
#### Ratings of Neighborhood as a Place to Live



#### Ratings of Overall Quality of Life in New York City



#### Ratings of Overall Quality of New York City Government Services



## Index Ratings: Brooklyn Community Board #12 Compared to Ratings Given by All Respondents

All Community Board #12 Respondents  
 All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
<b>Social Support Services Index</b>	11%	29%	31%	30%	<b>70</b>
	4%	19%	35%	42%	<b>58</b>
<b>Public Education Index</b>	10%	32%	34%	24%	<b>76</b>
	6%	30%	39%	25%	<b>75</b>
<b>Cleaning and Maintenance Index</b>	12%	42%	31%	16%	<b>84</b>
	13%	41%	29%	17%	<b>83</b>
<b>Streets and Sidewalks Index</b>	8%	36%	34%	22%	<b>78</b>
	9%	36%	34%	21%	<b>79</b>
<b>Mass Transit Services Index</b>	12%	44%	32%	12%	<b>88</b>
	10%	42%	34%	14%	<b>86</b>
<b>Neighborhood Public Safety Index</b>	22%	48%	23%	7%	<b>93</b>
	18%	45%	26%	12%	<b>89</b>

## Most Important Issues Facing New York City: Brooklyn Community Board #12

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Brooklyn Community Board #12 respondents are listed below.

1. Housing
2. Education
3. Cost of living

## Ratings of Neighborhood Services: Brooklyn Community Board #12

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

### Highest Rated

1. Fire protection services
2. Emergency medical services
3. Household garbage pick-up
4. Public libraries
5. Subway services

### Lowest Rated

1. Control of street noise
2. Availability of cultural activities
3. Maintenance of streets and roads
4. Cleanliness of your neighborhood
5. Maintenance of sidewalks