Results from NYC Feedback Citywide Customer Survey

Brooklyn Community Board #8

Background: Brooklyn Community Board #8

Population and Households

- Total Population:127,013
- Total Households: 48.226

Median Annual Household Income

• \$38.524

(2006 Inflation-Adjusted Dollars)

<u>Gender</u>

- Male: 46%
- Female: 54%

<u>Age</u>

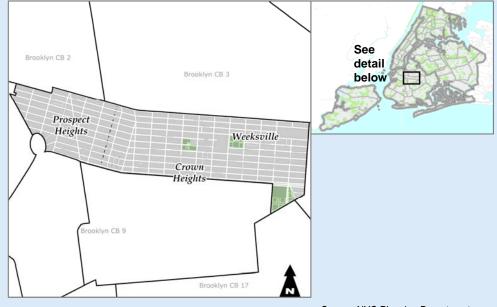
- <18 years old: 25%</p>
- 18-54 years old: 56%
- 55+ years old: 18%

Race/Ethnicity

- Non-Hispanic White: 13%
- Non-Hispanic Black: 74%
- Non-Hispanic Asian: 2%
- Hispanic: 10%
- Other: 2%

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

The Neighborhoods of Brooklyn Community Board #8

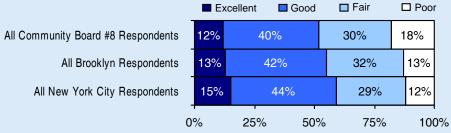


Source: NYC Planning Department

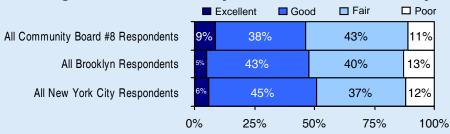
Survey Responses: Brooklyn Community Board #8

- 396 Responses
- 16.8% Response Rate
- ±4.9% Margin of Error (95% Confidence Interval)

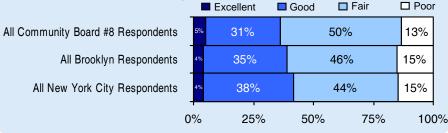
Ratings of Neighborhood as a Place to Live



Ratings of Overall Quality of Life in New York City



Ratings of Overall Quality of New York City Government Services



Index Ratings: Brooklyn Community Board #8 Compared to Ratings Given by All Respondents

All Community Board #8 Respondents
All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score	
Social Support Services Index	3%	13%	29%	54%	46	
	4%	19%	35%	42%	58	
Public Education Index	6%	21%	40%	34%	66	
	6%	30%	39%	25%	75	
Cleaning and Maintenance Index	11%	37%	32%	19%	81	
	13%	41%	29%	17%	83	
Streets and Sidewalks Index	10%	35%	32%	23%	77	
	9%	36%	34%	21%	79	
Mass Transit Services Index	15%	42%	32%	11%	89	
	10%	42%	34%	14%	86	
Neighborhood Public Safety Index	13%	40%	30%	17%	83	
	18%	45%	26%	12%	89	

Most Important Issues Facing New York City: Brooklyn Community Board #8

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Brooklyn Community Board #8 respondents are listed below.

- 1. Housing
- 2. Education
- 3. Jobs

Ratings of Neighborhood Services: Brooklyn Community Board #8

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

	Highest Rated		Lowest Rated
1.	Fire protection services	1.	Control of street noise
2.	Emergency medical	2.	Rat control
	services	3.	Crime control
3.	Public libraries	4.	Maintenance of streets
4.	Household garbage pick-		and roads
	up	5.	Maintenance of
5.	Parking enforcement		sidewalks