

# Results from NYC Feedback Citywide Customer Survey

## Brooklyn Community Board #3

### Background: Brooklyn Community Board #3

**Population and Households**

- Total Population: 132,087
- Total Households: 42,376

**Gender**

- Male: 45%
- Female: 55%

**Race/Ethnicity**

- Non-Hispanic White: 10%
- Non-Hispanic Black: 67%
- Non-Hispanic Asian: 2%
- Hispanic: 19%
- Other: 2%

**Median Annual Household Income**

- \$27,598  
(2006 Inflation-Adjusted Dollars)

**Age**

- <18 years old: 33%
- 18-54 years old: 51%
- 55+ years old: 16%

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

### The Neighborhoods of Brooklyn Community Board #3

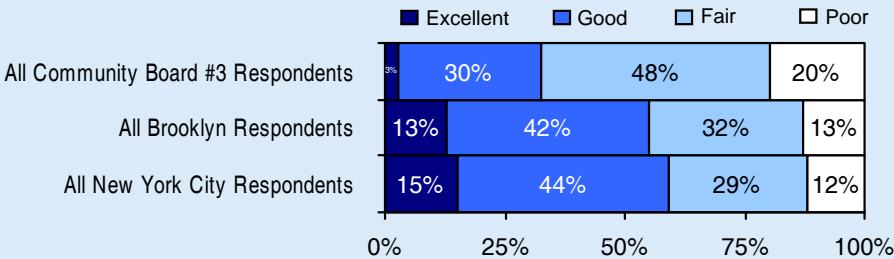


Source: NYC Planning Department

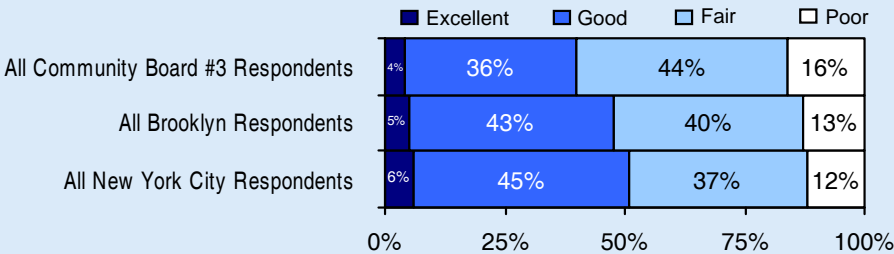
### Survey Responses: Brooklyn Community Board #3

- 496 Responses
- 14.4% Response Rate
- ±4.4% Margin of Error (95% Confidence Interval)

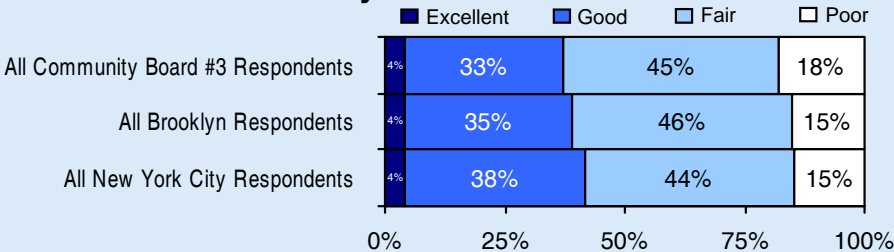
#### Ratings of Neighborhood as a Place to Live





#### Ratings of Overall Quality of Life in New York City



#### Ratings of Overall Quality of New York City Government Services



## Index Ratings: Brooklyn Community Board #3 Compared to Ratings Given by All Respondents

 All Community Board #3 Respondents  
 All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
<b>Social Support Services Index</b>	3%	14%	33%	50%	<b>50</b>
	4%	19%	35%	42%	<b>58</b>
<b>Public Education Index</b>	5%	29%	36%	29%	<b>71</b>
	6%	30%	39%	25%	<b>75</b>
<b>Cleaning and Maintenance Index</b>	9%	34%	36%	21%	<b>79</b>
	13%	41%	29%	17%	<b>83</b>
<b>Streets and Sidewalks Index</b>	5%	28%	38%	29%	<b>71</b>
	9%	36%	34%	21%	<b>79</b>
<b>Mass Transit Services Index</b>	9%	41%	36%	14%	<b>86</b>
	10%	42%	34%	14%	<b>86</b>
<b>Neighborhood Public Safety Index</b>	9%	34%	34%	23%	<b>77</b>
	18%	45%	26%	12%	<b>89</b>

## Most Important Issues Facing New York City: Brooklyn Community Board #3

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Brooklyn Community Board #3 respondents are listed below.

1. Housing
2. Jobs
3. Education

## Ratings of Neighborhood Services: Brooklyn Community Board #3

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

### Highest Rated

1. Fire protection services
2. Household garbage pick-up
3. Condition of street trees
4. Emergency medical services
5. Recycling services

### Lowest Rated

1. Maintenance of streets and roads
2. Control of street noise
3. Rat control
4. Police-Community relations
5. Availability of cultural activities