

### The City of New York

#### Financial Information Services Agency

#### Office of Payroll Administration

Neil Matthew, Executive Director Andrea Glick, First Deputy Executive Director

**TO:** Agency Training Contacts

**FROM:** FISA-OPA Training

**DATE:** April 27, 2023

**SUBJECT:** Workers' Compensation System (WCS) Training

NYCAPS agencies: Please log into NYCAPS HRB to waitlist your employees to attend WCS training.

Non-NYCAPS agencies: Please complete and send us the accompanying WCS Training Request form via Remedy ticket. If a class is full, your employees will be placed on the waitlist. **See UB 012-15 for Remedy ticket instructions.** 

<u>Class Name</u>	Class Date	Class Time	NYCAPS Course Code	Course Session Nbr.
Workers' Compensation System (WCS) Overview	Wednesday, 9/6/2023	9:00 am -5:00 pm	8A1	H230

Attendees **must** attend the entire class from start to finish in order to receive a Certificate of Completion.

Attendees <u>must</u> have access to CityShare (<u>https://CityShare.nycnet</u>) and be able to access Webex.

The above date/time is subject to change without notice.

Thank you for your cooperation.



## **Workers' Compensation System (WCS) Course**

The Workers' Compensation System (WCS) is a sub-system of the Payroll Management System (PMS). It is a computerized method of processing an agency's Workers' Compensation claims. With WCS, your agency and the New York City Law Department have online access to claims as they move through the Workers' Compensation process.

## Course 8A1: WCS Overview

Instructor-led training to introduce new users to WCS.

#### **Objectives:**

- Overview of WCS.
- How to logon and exit WCS and access the Claim Processing Menu.
- Enter information from the Workers' Comp claim forms into WCS.
- Process a WCS claim occurrence.
- WCS claim occurrence correction.
- How to administer grants.
- Importance of coordinating WCS transactions with the agency PMS Payroll, Personnel and Timekeeping areas to ensure prompt and accurate payments.

#### **Prerequisite:**

- 1. Participants should be new or current users of the Workers' Compensation System who are responsible for entering claims, but have never attended formal WCS training.
- 2. Participants must be approved by their agency to attend WCS Training as part of their job responsibilities.

Length: 1 day

**CEUs**: None.

<u>Assessment Methods</u>: Instructor's observation, question and answer discussions, oral quiz, business case analysis and application.

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# **REQUEST FOR WCS TRAINING (non-NYCAPS Agencies)**

FROM: Agency Training Contact (Name):							
PYRL NO.: AGENCY NAME:							
PHONE NO.: E-MA	E-MAIL ADDRESS:						
PARTICIPANT'S NAME	` '	COURSE(S) REQUESTED:  Course No./Name: 8A1 - Workers' Compensation System (WCS) Overview					
AND EMPL NUM ( <i>Please</i> Print <i>or</i> Type)	COURSE NO. /NAME	TRAINING DATE	Does the employee currently work on WCS? Yes / No	2. If Yes to #1, how long has the employees worked on WCS? # of Years / # of Months	3. In what capacity does the employee use WCS?		
1. Name: Empl Num:							
2. Name: Empl Num:							
3. Name: Empl Num:							
4. Name: Empl Num:							
Submitted by: Tel. No				Non-NYCAPS agencies: Please submit your training request/form via a Remedy ticket.			
Approved by: Tel. No			Thanks and we look forward to seeing your employees at WCS Training.				