# **City of New York Management Benefits Fund** New MBF member Group Universal Life (GUL) Web Enrollment User Guide



- $\checkmark$  You must receive a letter from Prudential before you can log in.
- ✓ Type in the web browser <u>https://view.ceros.com/prudential/conymbf</u>
- $\checkmark$  To begin with the first step, click "Get started" (bottom of screen).









Adobe Acrobat CONY Preliminary Information Representation				Q Open in desktop app 🔡 Tools ••	
	Prudential		Prelimin	ary Statement of Certificate Cost	
	751 Broad Street, Newark, New Jersey 07102 telephone 800-562-94         Proposed Covered Person       Representative CONY Insured <sup>1</sup>	Issue Age _ 39	Gender <u>M</u>		
	BASE CERTIFICATE	Death Benefit (Face Amount + Certificate Fund)			
	Description	Initial Face Optional Amount of Life Additional Annual Insurance Premium		Initial Annual Premium	
	GUL is a group flexible premium universal life insurance policy that covers the life of one member. The death benefit is payable upon the death of the member	\$300,000	\$2,000	\$2,200	
	upon me deam of me member.				



#### ✓ Read and complete the bottom of the second page of the form

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			ance of the Cas Guaranteed R	the relative cost h Accumulation esults Based on	s of similar plans Fund. No	of insurance.	This Prelimin Results Based	nry Statement o
			Minimum In	terest Rate of	Median Inte	rest Rate of	Current Interest Rate of	
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rear 🛛	Age	Premium	Cash Value	Death Benefit	Cash Value	Death Benefit	Cash Value	Death Benefit
1	40	2,200	0	(	866	300,866	2,027	302,027
2	41	2,257	0	(	1,705	301,705	4,131	304,131
3	42	2,263	0		2,495	302,495	6,325	306,325
4	43	2,203	0		3,243	303,243	8,000	308,000
10	49	2,203	0		7,793	307,793	24.342	324,342
26	65	3,484	0		61	300.061	89,979	389,979
36	75	5,105	0	(	0 0	0	157,911	457,911
46	85	10,548	0	(	0 0	0	258,783	558,783
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age 100, t ges for the isions that	the death he cost of ht may hav	benefit will b insurance wil ve been part o	e equal to the ca ll no longer be r f the Universal L	sh value. At tha equired and Pru .ife Coverage wi	t time, the face an dential will no lo ll also end.	nount of life insu nger accept pren	rance ends, the nium. Moreov	monthly expenser, any additiona

	10th Year*	20th Year*
Life Insurance Net Payment Cost	#N/A	#N/A
Comparison Index at 5%		
Life Insurance Surrender Cost	#N/A	#N/A
Comparison Index at 5%		
* Values will only be shown for durations d	uring the premium paying period. The Cost	Comparison Indexes are calculated using the

\* Values will only be shown for durations during the premium paying period. The Cost Comparison Indexes are calculated using the minimum interest rate of 4% and maximum charges.

An explanation of intended use of these indexes is provided in the Life Insurance Buyer's Guide. The description of the coverage is general. A complete statement of coverage is found only in the certificate.

For GUL, the current effective annual loan interest rate is 5.5% through 12/31/2023. The effective annual rate is set on 1/1/2023. The current loan interest rate is guaranteed to be no more than the Cash Accoundiation Fund interest rate plus 1.50%. Loan interest accrease daily and is payable in arrears on the earlier of the group contract anniversary and when you make a loan repayment.

Please Note: When the certificate is issued, you will be given a complete Certificate Summary, including cost data, which will be based on the benefits and premium of the certificate as issued, and that, following the receipt of the certificate and the Certificate Summary, there will be a period of not less than 30 days within which the member may return the certificate for an unconditional refund of the premium paid.

If it is impractical to provide any of the above items prior to the enrollment, they may be estimated in good faith or furnished as soon thereafter as practical prior to the delivery of the certificate. However, no enrollment shall be prevented or delayed because of any missing information on this form.

If you have any questions about this Preliminary Statement of Certificate Cost, please call 800-562-9874 or you may send written questions to Prudential Financial, PO Box 8769, Philadelphia, PA 19176.

Time Period of this Preliminary Statement of Certificate Cost: 1/1/2023 through 12/31/2023

I have received a copy of this statement and understand the cash surrender values and death benefits based upon the current and median cost factors are not guaranteed and that any changes in the company's interest earnings, expenses or claim experience may result in lower or higher premium payments or lower or higher certificate benefits.

Please sign below and return Prudential's Copy with your enrollment forms in the enclosed pre-paid return envelope. The Member's Copy is for you to keep in your records.





- ✓ Send your completed form to Prudential
- ✓ Click on 'Email form'





<ul> <li>Attach yo</li> </ul>	our signed form and send to	o Prudential	Attach your signed form
	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	Untitled - Message (HTML)       Image: Construction of the state of t	
After attaching the completed form click 'send'.	To     gilifeserviceforms@prudential.c       Send     Cc       Subject	com	

#### The completed form may also be sent to Prudential via fax or mail.

The Prudential Insurance Company of America GUL-GVUL Customer Service Division PO Box 8769 Philadelphia, PA 19176 Fax: (800) 764-1469



✓ After completing "Step 1" it is time to enroll. Click on "Step 2"





 Clicking "Enroll Today" will take you to the enrollment site. Continue reviewing each slide in this document for instructions how to log in and enroll in benefits.



#### Log in for first-time user

- ✓ You must receive a letter from Prudential before you can log in.
- ✓ Click on "Register Now" (bottom of screen)



### Log in for first-time user



For the first-time user:

✓ Enter the Control Number 0024768 or Company "City of New York Management Benefits Fund"



### Log in for first-time user



For the first-time user:

✓ Enter your date of birth and Social Security Number.

	Drudential	Workplace Benefits
? Contact Us		
Register here		
	Constant My Info Usernam	e
	Control number OR web access code	
	24768 - City Of New York Management Benefits Fund	
	Date of birth *	
	MM-DD-YYYY	
	Social Security Number: *	
	123-45-6789	
		Back Next

# **Already registered?**

- ✓ Insert username and password
- ✓ Click Log in





# Log in

- ✓ Insert your Social Security Number
- ✓ Insert your Date of Birth
- ✓ Insert the Control Number 0024768
- You will be prompted to set up an account with a username and password for future access.



If you need additional help, choose one the following at the top right of the enrollment page:



Phone - Live Chat - E-Mail - Schedule a Call

#### **Welcome Text**

 After you have read the Welcome Text, click "Close" at top right



Close 🗵

#### Welcome to Benefits Enrollment!

We are pleased to offer you valuable group insurance protection. This coverage can help you enjoy financial security-by helping to protect your lifestyle and those you love.

The coverage comes from a name you know and trust, The Prudential Insurance Company of America. Convenient, online enrollment is available 24/7 during our enrollment period.

This website contains specific information about the benefits available to you. Just look over your options, and use the sliding bar or arrows to choose the coverage that best suits your needs.

Please note that you have the option to enroll in either a salary-based multiple of earnings Group Universal Life plan or a flat incremental Group Universal Life plan. To enroll into the salary-based multiple of earnings plan, you are able to make that election on this portal. If you wish to enroll in the incremental plan, please access one of the forms linked below:

New York Residents Residents of States Other Than New York

Additionally, you will be able to designate beneficiaries for the coverages elected during your new hire enrollment window. Please note that the beneficiaries designated are only for GUL coverages elected during this enrollment and do not extend to other benefits.

Additional Notes Regarding Dependent Coverage: · You must enroll your spouse/domestic partner with the Management Benefits Fund before selecting spouse/domestic partner coverage in the enrollment portal. · Child coverage begins from 15 days and continues to age 26.

You may enroll for coverage and change selections throughout the enrollment period on-line. For your coverage to become effective, you must be actively at work during the enrollment period and on the effective date of the plan. If you apply for an amount that requires Proof of Good Health, coverage may not be effective until evidence of insurability satisfactory to Prudential has been provided and you must be actively at work on the date of approval. Any election made outside of your new hire enrollment window will require Proof of Good Health.

Enrollment is fast, easy, and secure. Help is available by phone, chat, or email. Check the icons at the top of each screen for details. Additionally, please refer to the <u>FAQs</u> for additional information regarding enrollment, cash accumulation fund (CAF), and additional features of your Group Universal Life plan.

Take a moment to consider your needs and sign up during your 90 day enrollment period. To confirm your new hire submission, review the 'My Enrollment Summary' hyperlink at the end of the enrollment process on this portal.

1020080-00001-00



#### ✓ Click "Enroll Now" if you are ready to review and elect coverages



#### **Member Information**

- ✓ Confirm your mailing address is accurate. Update as needed.
- ✓ Enter your email address.
- ✓ Click "Yes" or "No" for Spouse. Add spouse's name and date of birth.
- ✓ Click "Yes" or "No" for Child. Enter the youngest child's date of birth.
- Click "Yes" or "No" to indicate if you smoked or used another tobacco product (including cigars or chewing tobacco) or used any nicotine products (including patches, gum or ecigarettes) within the past year.
- ✓ Click "Continue" to begin coverage election.

verily prome: Andre	
Country:	United States
Address: 1	123 Member Street
City:	New York
State/Province:	New York
Postal Code:	10006 -
E-mail Address:	
Confirm E-mail Address:	
Gender:	Male      Female
Do you have a Spouse?	● Yes ○ No
Spouse First Name:	Spouse Name
Spouse Last Name:	Aaatest
Spouse Social Security Number:	
Is your Spouse also employed by your employer?	○ Yes ● No Date of Birth: 08 - 01 - 1950
Do you have any Dependent Children?	● Yes O No
How many Dependent Children do you have?	1     ✓       Youngest Child     01       Date of Birth:     1
Have you smoked or used anoth nicotine products (including pat	ner tobacco product (including cigars or chewing tobacco) or used any tobacco any tobacco or used any
income products (including put	O Yes ● No
	Continue
	Ť
	Click to continue to "My coverages" section



#### **Education Center and Life Needs calculator**

 Click on "Education Center" for additional plan details or educational material and "Life Needs" to adjust calculation of needed coverage



#### Electing coverage(s) – Group Universal Life Insurance





### Electing coverage(s) – Member Group Universal Life Insurance





### Electing coverage(s) – Dependent Group Universal Life Insurance



#### **EOI Short form (Group Universal Life)**



- ✓ EOI Short form is prompted for any coverage requested over the Guaranteed Issue amount
  - ✓ If you elected coverage for yourself, that is over the Guaranteed Issue amount, you will be prompted to answer 2-3 questions\*.
  - ✓ If you elected coverage for your spouse, that is over the Guaranteed Issue amount, you may answer the 2-3 questions on their behalf too\*.
  - ✓ **FAILED SHORT FORM**: You will be prompted to answer a series of additional health questions\*.



#### **Basic Health Questions for John Public** Please answer these questions by checking "Yes" or "No". Note: In this section, "you" refers to the person for whom the insurance is being requested. Life Coverage . Do you currently have any disorder, condition, or disease or are you currently taking prescription medication for any disorder, condition, or disease (other than: acid reflux; allergies; cold; cough; herniated disc; high cholesterol; O Yes O No nonrheumatoid arthritis; overactive or underactive thyroid; or pregnancy) 2. In the last five years have you been diagnosed with, treated for, had any symptoms of, or been in a hospital or other ○ Yes ○ No facility for any of the following? Chest pain, heart disease or disorder, high blood Diabetes; pressure; Mental or nervous disorder Cancer, tumors; Alcoholism, drug addiction; Respiratory disease or disorder of the lungs; Chronic pain, rheumatoid arthritis, lupus; or Multiple sclerosis, epilepsy, seizure, stroke; · Colitis, Crohn's disease, gastric bypass. Kidney, liver or pancreas disease or disorder; AIDS, AIDS-related complex; Prudential reserves the right to request additional health information on the basis of the responses given to the above questions. Back Continue

\*If you choose to skip this step to complete the additional health questions online, refer to instruction on slides 19 and 21 for alternate submission methods.

#### **Adding beneficiaries**



- ✓ Click "My Beneficiaries" to expand Beneficiary designation section
  - ✓ Can add, delete, and update beneficiary information within the enrollment period.
  - $\checkmark$  Provide information for beneficiary or beneficiaries.

My Profile Edit Your Estimated Total Life Needs: \$0 Your Current Coverage: \$200,000	
My Coverages     Total Cost: \$211.52	
*Monthly Cash Accumulation Fund Contribution S         Spouse/Domestic Partner Group Universal         Life I         Image: Spouse (Spouse)         \$40,000         benefit         \$43.24         Image: Spouse (Spouse)         Image: Spouse (Spouse)         \$40,000         benefit         Image: Spouse (Spouse)         Image: Spouse (Spouse (Spouse (Spouse)         Image: Spouse (Spouse (Spouse (Spouse (Spouse (Spouse (Spouse (Spouse (Spouse (Spouse)         Image: Spouse (S	
> Life Needs	
Review and/or update Click to enrollm	proceed with ent process



#### **Review your elections and cost**



- ✓ Confirm the coverage amounts requested.
- Click "View" to read each notice and "check the box" that you have read each notice and disclosure.
- ✓ Click "Accept" to input your electronic signature.
- ✓ Click "Submit" to proceed to last step in enrollment process.

\*Member can edit their profile information, coverage(s), or beneficiaries by clicking "edit"

n 1			Just one more step!	Enrollment Notices	Close 🛛
Preview			To complete your enrollment, please view	▼ Fraud Warnings	VIEWED
▶ My Profile		Edit	and accept the notice(s) below. When you're done, click Submit.		A Alabama Askancar District of Columbia
▼ My Coverages		Edit		Florida, Kentucky, Louisiana, Maine, Maryland, Nev Pennsylvania, Puerto Rico, Rhode Island, Utah, Ver	w Jersey, New York, North Carolina, rrmont, Virginia, and Washington: WARNING -
	Tota	I Cost: \$158.76	Enrollment Notices	Any person who knowingly and with intent to injure, defi person, or knowing that he is facilitating commission of a deceptive or misleading facts or information when filing for payment of a loss or benefit commits a fraudulent ins	fraud, or deceive any insurance company or other a fraud, submits incomplete, false, fraudulent, an insurance application or a statement of claim surance act, is/may be guilty of a crime and may
Coverage	Benefit	Deduction	Accept Electronic Signature	be prosecuted and punished under state law. Penalties n penalties, including confinement in prison. In addition, a information materially related to a claim was provided by purpose of misleading, information concerning any fact r	may include fines, civil damages and criminal an insurer may deny insurance benefits if false yy the applicant or if the applicant conceals, for the material thereto.
Member Group Universal Life	\$150,000	\$125.85 Monthly	website, you have authorized payment to be made through payroll deductions.	ALABAMA RESIDENTS - Any person who knowingly pre loss or benefit or who knowingly presents false informati crime and may be subject to restitution fines or confinen	resents a false or fraudulent claim for payment of a tion in an application for insurance is guilty of a ment in prison, or any combination thereof.
Spouse/Domestic Partner Group Universal Life	\$30,000	\$32.43 Monthly	Submit	ARKANSAS, DISTRICT OF COLUMBIA, LOUISIANA a who knowingly presents a false or fraudulent claim for pa false information in an application for insurance is guilty confinement in prison.	and RHODE ISLAND RESIDENTS - Any person bayment of a loss or benefit or knowingly presents of a crime and may be subject to fines and
Dependent Child Coverage	\$20,000	\$0.48		KENTUCKY RESIDENTS - Any person who knowingly a or other person files an application for insurance contain for the purpose of micloading, information concerning an	and with intent to defraud any insurance company ning any naterially false information or conceals, by fact material thereto commits a fraudulent
▶ My Beneficiaries		Edit		■ I have read the above	oove notices
			-	▼ State Notices	VIEWED

#### \*Must select "I have read the above notices" or "I agree" under each accordion to proceed to electronic signature

# Enrollment confirmation example when all elections are approved – no further action required



	"My Summary" indicate	es the coverages selected are approved.
To print or email information, cl box next to "My Enrollment Sur Click "Print" or "Email". If emai	"My Summary" indicate	es the coverages selected are approved. Congratulations Andrew Aaatest, You have enrolled! My Summary You are approved for the coverages you selected. Check the item(s) below to print or e-mail copies for your records. My Enrollment Summary Print @ E-mail
you will be prompted to enter a address.	n email	For your coverage to become effective, you must be actively at work during the enrollment period and on the effective date of the plan. If you apply for an amount that requires satisfactory evidence of insurability to The Prudential Insurance Company of America, you must be actively at work on the date of approval for the amount requiring satisfactory evidence of insurability. Refer to the plan booklet for details.

# **Enrollment Summary Example**



The Enrollment Summary is confirmation that the enrollment has been submitted. Benefit amounts are approved. No further action needed.

My Enrollment Summary					
My Profile					
Name: Address:	Andrew Aaatest 123 Member Street				
City: State/Province: Country: Postal Code: E-mail Address:	New York New York United States 10006				
<u>Ny Coverage</u>					
Coverage Type	Coverage Effective Date	Benefit	Rate Tier	Deduction (\$)	Status
fember Group Universal Life	09/01/2022	\$150,000		\$125.85	Approved
Spouse/Domestic Partner Group Jniversal Life	09/01/2022	\$30,000		\$32.43	Approved
Dependent Child Coverage	09/01/2022	\$20,000		\$0.48	Approved
Additional Information: Imployee Monthly Cash Accumulatio Jund Contribution:	on <b>\$0.00</b>				
Spouse Monthly Cash Accumulation Fund Contribution:	\$0.00				

#### Enrollment confirmation example when one or more coverage selections requires health questions – action is required

Scenario: Colin Aaatest is the member who is electing benefits for himself and his spouse Teresa. In this example, both are required to answer health questions.



#### **Enrollment Summary With Pending Amount Example**



The Enrollment Summary is confirmation that the enrollment has been submitted and there are benefit amounts pending while awaiting receipt of medical evidence. Action required: Answer additional health questions

Scenario: Colin and his spouse need to answer additional health questions.

Ay Profile					
Name: Address:	Colin Aaatest 2101 Welsh Road				
City: State/Province: Country: Postal Code: E-mail Address:	Dresher Pennsylvania United States 19025				
My Coverage					
Coverage Type	Coverage Effective Date	Benefit	Rate Tier	Monthly Deduction (\$)	Status
Member Group Universal Life	09/01/2022	\$150,000		\$10.65	Approved
Member Group Universal Life		\$50,000*		\$3.55	Pending
Spouse/Domestic Partner Group Universal Life	09/01/2022	\$30,000		\$2.49	Approved
Spouse/Domestic Partner Group Universal Life		\$20,000*		\$1.66	Pending
Additional Information:					
Employee Monthly Cash Accumulation Fund Contribution:	on <b>\$0.00</b>				
Spouse Monthly Cash Accumulation Fund Contribution:	\$0.00				

\*Pending amounts will become effective upon receipt of medical evidence satisfactory to Prudential.



#### **Additional Health Questions**

Scenario: The 'My Additional Health Questions' and 'Health Statement for Teresa' was printed, filled out and sent to The Prudential Insurance Company of America.

#### ✓ Send completed Evidence of Insurability forms by fax or mail.

Fax: 877-605-6671

The Prudential Insurance Company of America Group Medical Underwriting P.O. Box 8796 Philadelphia, PA 19176



Employer/Association Name & Address:

CITY OF NEW YORK, MANAGEMENT BENEFITS FUND