VYTRA HEALTH PLANS



Vytra Health Plans offers New York City employees and retirees an opportunity to access quality healthcare in Queens, Nassau and Suffolk counties. More than 13,000 private practice physicians and provider locations are available in the tri-county service area. Through a strict credentialing process and an ongoing quality assurance program, Vytra Health Plans ensures that members receive the best medical care available.

At the heart of Vytra's healthcare plan is your Primary Care Physician (PCP). This is a family practitioner or internist or in the case of children, a pediatrician, whom you select from our extensive medical directory.

At a Glance			
Plan Type:	НМО		
Geographic Service Area	Vytra's service area includes Queens, Nassau and Suffolk counties.		
Does this plan use a network of providers?	Yes. Visit Emblemhealth.com/city or call 1-866-409-0999 for a list of participating providers.		
Do I need a referral to see a specialist?	Yes, written approval is required to see a specialist.		
Contact Information	1-866-409-0999. Representatives will be available Monday through Friday, 8:00 a.m. to 8:00 p.m. to answer your questions.		
Web Site	Emblemhealth.com/city		

Plan Features	Cost		
What is the overall deductible for this plan?	• \$0		
What are the costs when you visit a health care provider's office or clinic?	 Primary care visit to treat an injury or illness: \$5 co-pay/visit Not covered for non-participating provider 		
	Specialist visit: \$5 co-pay/visit Referral required		
	Not covered for non-participating provider		
	Other practitioner office visit: \$5 co-pay		
	Referral required		
	Not covered for non-participating provider		
	Preventive care/screening/immunization: No charge		
	Not covered for non-participating provider		
What are the costs if you have a test?	Diagnostic test (x-ray, blood work): No charge		
	Not covered for non-participating provider		
	Imaging (CT/PET scans, MRIs): No charge		
	Prior approval required		
	Not covered for non-participating provider		
What are the costs if you have outpatient	Facility fee (e.g., ambulatory surgery center): No charge		
surgery?	Prior approval required		
	Not covered for non-participating provider		
	Physician/surgeon fees: No charge		
	Prior approval required		
	Not covered for non-participating provider		
What are the costs if you need immediate	Emergency room services: \$25 co-pay/visit		
medical attention?	\$25 co-pay/visit non-participating provider		
	Waived if admitted		
	Out-of-network is covered if emergent		
	Emergency medical transportation: No charge		
	No charge non-participating provider		
	Urgent care: \$5 co-pay/visit		
	Not covered for non-participating provider		
What are the costs if you have a hospital	Facility fee (e.g., hospital room): No charge		
stay?	Prior approval required		
	Not covered for non-participating provider		

Physician/surgeon fee: No charge Not covered for non-participating provider			
What are the costs if you are pregnant?	e the costs if you are pregnant? Prenatal and postnatal care: No charge Not covered for non-participating provider		
	Delivery and all inpatient services: No charge		
	Prior approval required		
	Not covered for non-participating provider		

WHAT ARE THE COSTS IF YOU HAVE MENTAL HEALTH, BEHAVIORAL HEALTH, OR SUBSTANCE ABUSE NEEDS?

Service	Cost	
Mental/Behavioral health Outpatient services	\$5 co-pay/visitNot covered for non-participating provider	
Mental/Behavioral health Inpatient services	No chargePrior approval requiredNot covered for non-participating provider	
Substance abuse Outpatient services	\$5 co-pay/visitNot covered for non-participating provider	
Substance abuse Inpatient services	No chargePrior approval requiredNot covered for non-participating provider	

WHAT ARE THE COSTS IF YOU NEED HELP RECOVERING OR HAVE OTHER SPECIAL HEALTH NEEDS?

Service	Cost		
Home health care	 \$5 co-pay/visit Coverage limited to 40 visits/year Prior approval required Not covered for non-participating provider 		
Skilled nursing care	 No charge Coverage limited to 45 visits/year Prior approval required Not covered for non-participating provider 		
Rehabilitation service Inpatient	 No charge Prior approval required Not covered for non-participating provider 60 days per calendar year combined therapies 		
Rehabilitation service Outpatient	 \$5 co-pay Prior approval required Not covered for non-participating provider 60 days per calendar year combined therapies 		
Habilitation service Inpatient	 No charge Prior approval required Not covered for non-participating provider 60 days per calendar year combined therapies 		
Habilitation service Outpatient	 \$5 co-pay Prior approval required Not covered for non-participating provider 60 days per calendar year combined therapies 		
Durable medical equipment (DME)	 No charge Prior approval required Not covered for non-participating provider 		
Hospice service	 No charge Covered limited to 210 days Not covered for non-participating provider 		

OPTIONAL RIDER

WHAT IS THE COST IF YOU NEED DRUGS TO TREAT YOUR ILLNESS OR CONDITION?

		Retail	Mail Order
Generic drugs*		\$7 co-pay/30 day supply	\$10.50 co-pay/90 day supply
Preferred brand drugs*		\$14 co-pay/30 day supply	\$21 co-pay/90 day supply
Non-preferred brand drugs*		Not covered	Not covered
Specialty drugs*	Generic drugs	\$7 co-pay/30 day supply	\$10.50 co-pay/90 day supply
	Preferred brand drugs	\$14 co-pay/30 day supply	\$21 co-pay/90 day supply
	Non-preferred brand drugs	Not covered	Not covered
		There is an annual \$50 per person deductible. There's no annual limit.	

^{*}Must be dispensed by a Participating Pharmacy.

Please refer to the Summary of Benefits and Coverage (SBC) for additional information and to see what this plan covers and any cost-sharing responsibilities.

^{**}Must be dispensed by a Specialty Pharmacy. Written referral required.