Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services
MetroPlus Gold: MetroPlus Health Plan

Coverage Period: 01/01/2020-12/31/2020
Coverage for: Individual + Family | **Plan Type:** HMO

⚠️ The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. **This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-475-3795 (TTY: 711) or visit www.metroplus.org. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-877-475-3795 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	No	You will have to meet the deductible before the plan pays for any services.
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan?	$7,150 Individual/$14,300 Family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, the overall family out-of-pocket limit must be met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out–of– pocket limit.
Will you pay less if you use a network provider?	Yes. See www.metroplus.org/member-services/provider-directories or call 1-855-809-4073 (TTY: 711) for a list of network providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist?	Yes	This plan will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist.

⚠️ All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care **provider's** office or clinic	Primary care visit to treat an injury or illness	$0	Not covered.	
	Specialist visit	$0	Not covered.	
	Preventive care/**screening**/immunization	$0	Not covered.	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	**Diagnostic test** (x-ray, blood work)	$0 in specialist's office $0 in hospital	Not covered.	
	Imaging (CT/PET scans, MRIs)	$0 in PCP office $0 in Specialist office	Not covered.	
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at www.metroplus.org	Generic drugs (Tier 1)	Not covered.	Not covered.	
	Brand drugs (Tier 2)	Not covered.	Not covered.	
	Non-Formulary (Tier 3)	Not covered.	Not covered.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	$0/visit	Not covered.	
	Physician/surgeon fees	$0/inpatient, outpatient, and ambulatory surgery	Not covered.	
If you need immediate medical attention	**Emergency room care**	$150	$150	Copayment waived if hospital admission
	Emergency medical transportation	$0	$0	
	Urgent care	$0	Not covered.	
If you have a hospital stay	Facility fee (e.g., hospital room)	$0/admission	Not covered.	
	Physician/surgeon fees	Included in admission copay	Not covered.	

* For more information about limitations and exceptions, see the plan or policy document at www.metroplus.org.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	$0	Not covered.	
	Inpatient services	$0/admission	Not covered.	Unlimited days per calendar year
If you are pregnant	Office visits	$0/visit	Not covered.	Cost sharing does not apply for preventive services.
	Childbirth/delivery professional services	$0/admission	Not covered.	
	Childbirth/delivery facility services	$0/admission	Not covered.	
If you need help recovering or have other special health needs	Home health care	$0/visit	Not covered.	40 visits per year
	Rehabilitation services	$0/visit	Not covered.	20 visits per Plan Year combined therapies
	Habilitation services	$0/visit	Not covered.	20 visits per Plan Year combined therapies
	Skilled nursing care	$0	Not covered.	200 visits per Plan Year
	Durable medical equipment	0% coinsurance	Not covered.	
	Hospice services	$0	Not covered.	210 days per Plan Year

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
• Acupuncture	• Long-term care	• Private-duty nursing
• Cosmetic surgery	• Non-emergency care when traveling outside the US	• Routine eye care
• Dental care		• Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
• Abortion	• Chiropractic Care	• Infertility treatment
• Bariatric Surgery	• Hearing Aids	• Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Financial Services, One State Street, New York, NY 10004-1511, 1-(800) 342-3736, http://www.dfs.ny.gov/consumer/chealth.htm. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/contactEBSA/consumerassistance.html.

Does this plan provide Minimum Essential Coverage? Yes
If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes
If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:
Spanish (Español): Para obtener asistencia en Español, llame al 1-877-475-3795 (TTY: 711).
Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-475-3795 (TTY: 711).
Chinese (中文): 如果需要中文的帮助，请拨打这个号码1-877-475-3795 (TTY: 711).
Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-475-3795 (TTY: 711).
————————————————*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*————————————————

* For more information about limitations and exceptions, see the plan or policy document at www.metroplus.org.

About these Coverage Examples:

⚠️ **This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)	Mia's Simple Fracture (in-network emergency room visit and follow up care)

Peg is Having a Baby

- The plan's overall deductible $0
- Specialist $0
- Hospital (facility) $0
- Other $150

This EXAMPLE event includes services like:
Specialist office visits *(prenatal care)*
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests *(ultrasounds and blood work)*
Specialist visit *(anesthesia)*

Total Example Cost	$12,725

In this example, Peg would pay:

Cost Sharing	
Deductibles	$0
Copayments	$0
Coinsurance	$0
What isn't covered	
Limits or exclusions	$95
The total Peg would pay is	**$95**

Managing Joe's type 2 Diabetes

- The plan's overall deductible $0
- Specialist $0
- Hospital (facility) $0
- Other $150

This EXAMPLE event includes services like:
Primary care physician office visits *(including disease education)*
Diagnostic tests *(blood work)*
Prescription drugs
Durable medical equipment *(glucose meter)*

Total Example Cost	$7,390

In this example, Joe would pay:

Cost Sharing	
Deductibles	$0
Copayments	$0
Coinsurance	$0
What isn't covered	
Limits or exclusions	$4,300
The total Joe would pay is	**$4,300**

Mia's Simple Fracture

- The plan's overall deductible $0
- Specialist $0
- Hospital (facility) $0
- Other $150

This EXAMPLE event includes services like:
Emergency room care *(including medical supplies)*
Diagnostic test *(x-ray)*
Durable medical equipment *(crutches)*
Rehabilitation services *(physical therapy)*

Total Example Cost	$1,925

In this example, Mia would pay:

Cost Sharing	
Deductibles	$0
Copayments	$0
Coinsurance	$0
What isn't covered	
Limits or exclusions	$0
The total Mia would pay is	**$0**

The plan would be responsible for the other costs of these EXAMPLE covered services.