EmblemHealth<sup>®</sup> GHI CBP Enhanced Plan w Rx

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services EmblemHealth : PPO Coverage fo Coverage Period: 07/01/2020 - 06/30/2021

Coverage for: Individual/Family

Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-624-2414. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.emblemhealth.com or call 1-800-624-2414 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	\$0, in network providers, \$200 Individual / \$500 Family out of network providers.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	In network services are not subject to a deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other <u>deductibles</u> for specific services?	Yes, \$100 for durable medical equipment.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For in network providers \$4,550 Individual / \$9,100 Family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, penalties, balanced-bill charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.EmblemHealth.com or call 1-877-842-3625 for a list of participating providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.You can see the <u>specialist</u> you choose without a <u>referral</u> .
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		*Limitations, Exceptions, & Other
Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness		After Plan deductible is met, No charge	None
If you visit a health care <u>provider's off</u> ice	<u>Specialist</u> visit	Preferred: \$0 co-pay per visit Participating: \$30 co-pay per visit	After Plan deductible is met, No charge	Lower co-pay applies when a Preferred Provider refers
or clinic	Preventive care/screening/ immunization	No charge	After Plan deductible is met, No charge	None
lf you have a test	Diagnostic test (x-ray, blood work)	\$20 co-pay per visit	After Plan deductible is met, No charge	None
n you have a lest	Imaging (CT/PET scans, MRIs)	\$50 co-pay per visit	After Plan deductible is met, No charge	Pre-certification required
	Generic drugs (Tier 1)	Retail-30 day supply-2 fills; 20% coinsurance with min charge of \$5 or actual cost if less	Not covered	Retail-90 day supply; \$12.50 co-pay. Prescriptions will not be filled at retail after 2 fills.
condition (1	Preferred brand drugs (Tier 2)	Retail-30 day supply-2 fills; 40% coinsurance with min charge of \$25 or actual cost if less	Not covered	Retail-90 day supply; \$50 co-pay. Prescriptions will not be filled at retail after 2 fills. Prior-authorization is required for certain brand name medications.
More information about prescription drug <u>coverage</u> is available at www.EmblemHealth.com.	Non-preferred brand drugs (Tier 3)	Retail-30 day supply-2 fills; 50% coinsurance with min charge of \$40 or actual cost if less	Not covered	Retail-90 day supply; \$75 co-pay. Prescriptions will not be filled at retail after 2 fills.
www.cmblemiieaith.com.	Specialty drugs	Covered	Not covered	Must be dispensed by the Specialty Pharmacy Program Provider. Precertification required contact NYC Healthline at 1-800- 521-9574.
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Not covered	Not covered	Please check with your employer.
Surgery	Physician/surgeon fees	Covered	After Plan deductible is met, No charge	None

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Common	Services You May Need	What You Will Pay		*Limitations, Exceptions, & Other
Medical Event		<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Emergency room care	Not covered	Not covered	None
If you need immediate medical attention	Emergency medical transportation	Not covered	20% coinsurance	No air ambulance or ambulette service
medical attention	Urgent care	\$50 co-pay per visit	After Plan deductible is met, No charge	None
If you have a hospital	Facility fee (e.g., hospital room)	Not covered	Not covered	Please check with your employer.
stay	Physician/surgeon fee	Covered	After Plan deductible is met, No charge	None
	Outpatient services	Preferred: \$0 co-pay per visit Participating: \$15 co-pay per visit	After Plan deductible is met, No charge	No prior approval required
If you need mental health, behavioral health, or substance abuse services	Inpatient services	\$300 co-pay per admission/\$750 maximum per calendar year	\$500 co-pay per admission/\$1,250 maximum per calendar year. 20% to max of \$2,000 per person per calendar year.	Pre-certification required
	Office visits	No charge	After Plan deductible is met, No charge	None
	Childbirth/delivery professional services	No charge	After Plan deductible is met, No charge	None
If you are pregnant	Childbirth/delivery facility services	No charge	After Plan deductible is met, No charge	Enhanced schedule increases the reimbursement of the basic program's non- participating provider fee schedule, on average, by 75%. Pre-certification required contact NYC Healthline at 1-800-521-9574.

		What You	Will Pav	07/01/2020 - 06/20/20	
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	<u>Out-of-Network Provider</u> (You will pay the most)	*Limitations, Exceptions, & Other Important Information	
	Home health care	No charge	\$50 deductible per episode; 20% coinsurance insurance	200 visits per member per plan year. Preauthorization required.	
Karan marak baha			Coverage limited to 16 visits per calendar year. Pre-certification required for additional		
If you need help recovering or have	Habilitation services	Preferred: \$0 co-pay per visit Participating: \$30 co-pay per visit	After Plan deductible is met, No charge	visits	
other special health	Skilled nursing care	Not covered	Not covered	None	
needs	Durable medical equipment	\$100 deductible	\$100 deductible; 50% of usual and customary charge	Pre-certification required on greater than \$2,000 call NYC Healthline at 1-800-521- 9574.	
	Hospice services	Not covered	Not covered	None	
lf your child needs dental or eye care	Children's eye exam	Not covered	Not covered	None	
	Children's glasses	Not covered	Not covered	None	
	Children's dental check- up	Not covered	Not covered	None	

#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NC	OT Cover (Check your policy or <u>plan</u> document for more information and a	list of any other <u>excluded services</u> .)
<ul><li>Acupuncture</li><li>Cosmetic surgery</li><li>Dental care</li></ul>	<ul> <li>Hearing aids</li> <li>Long-term care</li> <li>Most coverage provided outside the United States</li> <li>Non-emergency care when traveling outside the U.S.</li> </ul>	<ul><li> Routine foot care</li><li> Weight loss programs</li></ul>

#### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

<ul> <li>Bariatric surgery (Prior Approval required)</li> </ul>	<ul> <li>Infertility treatment (Prior Approval required)</li> </ul>	<ul> <li>Private-duty nursing</li> </ul>
Chiropractic care		<ul> <li>Routine eye care</li> </ul>

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: New York State Department of Financial Services at 1-800-342-3736 or <a href="http://www.dfs.ny.gov/">www.dfs.ny.gov/</a>, U.S. Department of Health and Human Services at 1-877-267-2323 x1565 or <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="http://www.dol.gov/ebsa/contactEBSA/consumerassistance.html">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="http://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your right, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

<b>EmblemHealth</b>	For All Coverage Types
By Phone:	New York State Department of Financial Services
Please call the number on your ID card.	<b>By Phone</b> : 1-800-342-3736
In writing:	In writing:
EmblemHealth	New York State Department of Financial Services
Grievance and Appeals Department	Consumer Assistance Unit
P.O. Box 2801	One Commerce Plaza
New York, NY 10116-2807	Albany, NY 12257
Website: www.emblemhealth.com	Website: www.dfs.ny.gov

For HMO Coverage	Consumer Assistance Program
New York State Department of Health	New York State Consumer Assistance Program
<b>By Phone:</b> 1-800-206-8125	<b>By Phone:</b> 1-888-614-5400
In writing:	In writing:
New York State Department of Health	Community Health Advocates
Office of Health Insurance Programs	633 Third Avenue, 10 <sup>th</sup> Floor
Bureau of Consumer Services – Complaint Unit	New York, NY 10017
Corning Tower – OCP Room 1607	Email: <u>cha@cssny.org</u>
Albany, NY 12237	Website: www.communityhealthadvocates.org
Email: managedcarecomplaint@health.ny.gov	For Group Coverage:
Website: www.health.ny.gov	U.S. Department of Labor
	<b>Employee Benefits Security Administration</b> at 1-866-444-EBSA (3272)
	Website: www.dol.gov/ebsa/healthreform

#### Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$0

\$30

\$55

your employer

Peg is having a baby
(9 months of in-network pre-natal care and a
hospital delivery)

- The plan's overall deductible
- Specialist (cost sharing)
- Hospital (facility) cost sharing
- \$30 Check with your employer \$96

\$0

Other cost sharing

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,800

## In the example, Peg would pay:

Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$440
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$96
The total Peg would pay is	\$536

Managing Joe's type 2 diabetes (a year of routine in-network care of a well- controlled condition)

- The <u>plan's</u> overall <u>deductible</u>
- Specialist (cost sharing)
- Hospital (facility) cost sharing Check with
- Other cost sharing

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost\$7,400

### In the example, Joe would pay:

<u>Cost Sharing</u>		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$1,150	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$1,205	

Mia's Simple Fracture (in-network emergency room visit and follow up care)
The plan's overall deductible \$0

The plans overall deductible	φU
Specialist (cost sharing)	\$30
Hospital (facility) cost	Check with your
sharing	employer
Other cost sharing	\$595

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
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#### In the example, Mia would pay:

\$37
\$260
\$0
\$595
\$892



# ATTENTION: Language assistance services, free of charge, are available to you. Call **1-877-411-3625**. TTY/TDD: **711**.

## Español (Spanish)

ATENCIÓN: Usted tiene a su disposición, gratis, servicios de ayuda para idiomas. Llame al 1-877-411-3625 (TTY/TDD: 711).

## 中文 (Traditional Chinese)

注意:我們免費提供相關的語言協助服務。請致電 1-877-411-3625 (TTY/TDD: 711)。

## Русский (Russian)

ВНИМАНИЕ! Вам доступны бесплатные услуги переводчика. Звоните по тел. **1-877-411-3625** (служба текстового телефона TTY/TDD: **711**).

## Kreyòl Ayisyen (Haitian Creole)

ATANSYON: Gen sèvis èd nan lang gratis ki disponib pou ou. Rele nimewo 1-877-411-3625 (TTY/TDD: 711).

# 한국어 (Korean)

주의: 귀하에게 언어 지원 서비스가 무료로 제공됩니다. 1-877-411-3625(TTY/TDD: 711)번으로 전화하십시오.

# Italiano (Italian)

ATTENZIONE: sono disponibili servizi gratuiti di assistenza linguistica. Chiami il numero **1-877-411-3625** (TTY/TDD: **711**).

## אידיש (Yiddish)

.(TTY/TDD: **711**) אכטונג: שפראך הילף סערוויסעס, אהן קיין פרייז, זיינען דא צו באקומען פאר אייך. רופט 1-877-411-3625).

### বাংলা (Bengali)

মনোযোগ দিন: ভাষা সহায়তা পরিষেবাগুলি আপনার জন্য বিনামূল্যে উপলব্ধ আছে। **1-877-411-3625** (TTY/TDD: **711**) নম্বরে ফোন করুন।

## Polski (Polish)

UWAGA: dostępna jest bezpłatna pomoc językowa. Prosimy zadzwonić pod numer 1-877-411-3625 (TTY/TDD: 711).

#### (Arabic) العربية

يُرجى الانتباه: تتوفر لك خدمات المساعدة اللغوية مجاناً، اتصل على الرقم TTY/TDD: 711) أو (TTY/TDD: 711).

#### Français (French)

ATTENTION : une assistance d'interprétation gratuite est à votre disposition. Veuillez composer le **1-877-411-3625** (TTY/TDD : **711**).

## (Urdu) اردو

توجه دیں: آپ کے لیے زبان سے متعلق اعانت کی خدمات، مفت دستیاب ہیں۔ TTY/TDD: 711) 1-877- 411-3625) پر کال کریں۔

#### Tagalog (Tagalog)

NANANAWAGAN NG PANSIN: Mayroon kang magagamit na mga serbisyo para sa tulong sa wika nang walang bayad. Tawagan ang **1-877-411-3625** (TTY/TDD: **711**).

#### Ελληνικά (Greek)

ΠΡΟΣΟΧΗ: Διατίθενται για σας υπηρεσίες γλωσσικής βοήθειας, δωρεάν. Καλέστε το **1-877-411-3625** (για άτομα με προβλήματα ακοής (TTY/TDD): **711**).

#### Shqip (Albanian)

VINI RE: Shërbime ndihmore për gjuhën, falas, janë në dispozicionin tuaj. Telefononi në 1-877-411-3625 (TTY/TDD: 711).

# NOTICE OF NONDISCRIMINATION POLICY

EmblemHealth complies with Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. EmblemHealth does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

# EmblemHealth:

- Provides free aids and services to people with disabilities to help
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose first language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

# If you need these services, please call member services at **1-877-411-3625** (TTY/TDD: **711**).

If you believe that EmblemHealth has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with EmblemHealth Grievance and Appeals Department, PO Box 2844, New York, NY 10116, or call member services at **1-877-411-3625**. (Dial **711** for TTY/TDD services.) You can file a grievance in person, by mail or by phone. If you need help filing a grievance, EmblemHealth's Grievance and Appeals Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at **ocrportal.hhs.gov/ocr/portal/lobby.jsf** or by mail or phone at **U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201; 1-800-368-1019**, (dial **1-800-537-7697** for TTY services).

Complaint forms are available at hhs.gov/ocr/office/file/index.html.

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