Blue Cross Blue Shield Health Plans: Coverage for: Individual + Family | Plan Type: EPO

City of New York Blue Access Gated EPO no Rx

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, https://eoc.empireblue.com/eocdps/fi. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call (833) 924-1055 to request a copy.

| Important Questions | Answers | Why This Matters: |
|------------------------------|---------------------------------------|--|
| What is the overall | \$0. | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| <u>deductible</u> ? | | |
| Are there services | No. | You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services. |
| covered before you | | |
| meet your <u>deductible?</u> | | |
| Are there other | No. | You don't have to meet <u>deductibles</u> for specific services. |
| <u>deductibles</u> for | | |
| specific services? | | |
| What is the out-of- | \$3,000/individual or | The out-of-pocket limit is the most you could pay in a year for covered services. If you have |
| pocket limit for this | \$7,500 /family for In-Network | other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the |
| plan? | Providers. | overall family <u>out-of-pocket limit</u> has been met. |
| | | over the first period thing the seen men |
| What is not included | Premiums, balance-billing | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| in the <u>out-of-pocket</u> | charges, and health care this | |
| <u>limit</u> ? | <u>plan</u> doesn't cover. | |
| Will you pay less if | Yes, Blue Access. See | |
| you use a <u>network</u> | www.empireblue.com or call | |
| provider? | (833) 924-1055 for a list of | |
| | network providers. | |
| Do you need a referral | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if |
| to see a specialist? | | you have a <u>referral</u> before you see the <u>specialist</u> . |
| _ | | , |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | | What You Will Pay | | |
|--|---|---|--|---|
| Common Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Primary care visit to treat an injury or illness | \$15/visit | Not covered | none |
| If you visit a | Specialist visit | \$15/visit | Not covered | none |
| health care provider's office or clinic | Preventive care/screening/immunization | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | No charge | Not covered | none |
| • | Imaging (CT/PET scans, MRIs) | No charge | Not covered | none |
| If you need drugs | Tier 1 - Typically Generic | Not covered | Not covered | |
| to treat your illness or condition More information about prescription drug coverage is available at www.[insert]. | Tier 2 - Typically <u>Preferred</u> / Brand | Not covered | Not covered | Carved out to another vendor. |
| | Tier 3 - Typically Non- <u>Preferred</u> / <u>Specialty Drugs</u> | Not covered | Not covered | |
| | Tier 4 - Typically Specialty (brand and generic) | Not covered | Not covered | |
| If you have | Facility fee (e.g., ambulatory surgery center) | No charge | Not covered | none |
| outpatient surgery | Physician/surgeon fees | No charge | Not covered | none |
| If you need | Emergency room care | \$35/occurrence first 1 visit | Covered as In- <u>Network</u> | Copay waived if admitted within 24 hours. |
| immediate medical attention | Emergency medical transportation | No charge | Covered as In-Network | none |
| | <u>Urgent care</u> | \$15/visit | Covered as In- <u>Network</u> | none |
| If you have a | Facility fee (e.g., hospital room) | \$300/admission | Not covered | none |
| hospital stay | Physician/surgeon fees | No charge | Not covered | none |
| If you need mental health, behavioral health, or substance | Outpatient services | Office Visit \$15/visit Other Outpatient No charge | Office Visit Not covered Other Outpatient Not covered | Office Visitnone Other Outpatientnone |
| abuse services | Inpatient services | \$300/admission | Not covered | none |

^{*} For more information about limitations and exceptions, see <u>plan</u> or policy document at https://eoc.empireblue.com/eocdps/fi.

| | | What You Will Pay | | |
|-------------------------------------|---|--|---|--|
| Common Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Office visits | No charge | Not covered | Cost sharing does not apply for |
| If you are pregnant | Childbirth/delivery professional services | No charge | Not covered | preventive services. Maternity care may include tests and services |
| | Childbirth/delivery facility services | \$300/admission | Not covered | described elsewhere in the SBC (i.e. ultrasound). |
| | Home health care | No charge | Not covered | 200 visits/benefit period for In- Network Providers. |
| | Rehabilitation services | \$15/visit | Not covered | |
| If you need help recovering or have | Habilitation services | \$15/visit | Not covered | Cost may vary by site of service *See Therapy Services section |
| other special health needs | Skilled nursing care | \$100/admission | Not covered | 60 days limit/benefit period for In- Network Providers. |
| | Durable medical equipment | 50% coinsurance | Not covered | *See <u>Durable Medical Equipment</u> Section |
| | Hospice services | No charge | Not covered | none |
| If your child | Children's eye exam | Not covered | Not covered | *See Vision Services section |
| needs dental or | Children's glasses | Not covered | Not covered | See vision services section |
| eye care | Children's dental check-up | Not covered | Not covered | *See Dental Services section |

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded</u> <u>services</u>.)

- Cosmetic surgery
- Eye exams for a child
- Non-emergency care when traveling outside the U.S.
- Routine foot care unless you have been diagnosed with diabetes.
- Tier 3 Typically Non-<u>Preferred</u> / <u>Specialty</u> <u>Drugs</u>

- Dental care (adult)
- Glasses for a child
- Private-duty nursing
- Tier 1 Typically Generic
- Tier 4 Typically <u>Specialty</u> (brand and generic)

- Dental Check-up
- Long- term care
- Routine eye care (adult)
- Tier 2 Typically Preferred / Brand
- Weight loss programs

^{*} For more information about limitations and exceptions, see <u>plan</u> or policy document at https://eoc.empireblue.com/eocdps/fi.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Hearing aids once every 1, 2 and 3 years.
- Bariatric surgery
 - Infertility treatment

Chiropractic care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: New York State Department of Financial Services, One State Street, New York, NY 10004-1511, (800) 342-3736, (212) 480-6400, (518) 474-6600. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565, www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.dealthcore.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 1407, Church Street Station, New York, NY 10008-1407

Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565, www.cciio.cms.gov

New York State Department of Financial Services, One State Street, New York, NY 10004-1511, (800) 342-3736, (212) 480-6400, (518) 474-6600

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

^{*} For more information about limitations and exceptions, see <u>plan</u> or policy document at https://eoc.empireblue.com/eocdps/fi.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

| ■ The plan's overall deductible | \$0 |
|--|-------|
| Specialist copayment | \$15 |
| ■ Hospital (facility) <u>copayment</u> | \$300 |
| Other <u>coinsurance</u> | 0% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| \$12,700 |
|----------|
| |

In this example, Peg would pay:

| in this example, i eg would pay. | | |
|----------------------------------|--|--|
| Cost Sharing | | |
| \$0 | | |
| \$300 | | |
| \$0 | | |
| What isn't covered | | |
| \$70 | | |
| \$370 | | |
| | | |

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$0 |
|--|-------|
| Specialist copayment | \$15 |
| ■ Hospital (facility) <u>copayment</u> | \$300 |
| Other coinsurance | 0% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

Durable medical equipment (glucose meter)

| In this example, Joe would pay: | | |
|---------------------------------|---------|--|
| Cost Sharing | | |
| <u>Deductibles</u> | \$0 | |
| <u>Copayments</u> | \$200 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$4,300 | |
| The total Joe would pay is | \$4,500 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| The plan's overall deductible | \$0 |
|-------------------------------|-------|
| Specialist copayment | \$15 |
| Hospital (facility) copayment | \$300 |
| Other coinsurance | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$5,600

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 | |
|---------------------------------|---------|--|
| In this example, Mia would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$0 | |
| Copayments | \$100 | |
| Coinsurance | \$100 | |
| What isn't covered | | |
| Limits or exclusions | \$10 | |
| The total Mia would pay is | \$210 | |

(TTY/TDD: 711)

Albanian (Shqip): Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi (833) 924-1055

Arabic (العربية): إذا كان لديك أي استفسارات بشأن هذا المستند، فيحق لك الحصول على المساعدة والمعلومات بلغتك دون مقابل. للتحدث إلى مترجم، اتصل على 1055-924 (833).

Armenian (**hայերեն**). Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվձար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով։ Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (833) 924-1055։

Bassa (Băsóò Wùdù): Mì dyi dyi-diè-dè bě bédé bá céè-dè nìà kɛ dyí ní, ɔ mò nì dyí-bèdèìn-dè bé mì ké gbo-kpá-kpá kè bỗ kpɔ̃ dé mì bídí-wùdùǔn bó pídyi. Bé mì ké wudu-zììn-nyò dò gbo wùdù kɛ, dá (833) 924-1055.

Bengali (বাংলা): যদি এই লখিপত্রের বিষয়ে আপলার কোলো প্রশ্ন খাকে, তাংলে আপলার ভাষায় বিলামূল্য সাংযায় পাওয়ার ও তথ্য পাওয়ার অধিকার আপলার আছে। একজন দোভাষীর সাখে কথা ব্লার জন্য (৪33) 924-1055 —তে কল করুল।

Burmese **(မြန်မာ):** ဤစာရွက်စာတမ်းနှင့် ပတ်သက်၍ သင့်တွင် မေးမြန်းလိုသည်များရှိပါက အချက်အလက်များနှင့် အကူအညီကို အခကြေးငွေ ပေးစရာမလိုပဲ သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဇုန် (833) 924-1055 သို့ ခေါ် ဆိုပါ။

Chinese (中文): 如果您對本文件有任何疑問,您有權使用您的語言免費獲得協助和資訊。如需與譯員通話,請致電 (833) 924-1055。

Dinka (Dinka): Na non thiëëc në ke de ya thorë, ke yin non lon bë yi kuony ku wer alëu bë geer yic yin ne thon du ke cin weu taauë ke piny. Te kor yin ba jam wenë ran ye thok geryic, ke yin col (833) 924-1055.

Dutch (Nederlands): Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u (833) 924-1055.

Farsi (فارسي): در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و کمک را بدون هیچ (فارسی): در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و 833) تماس بگیرید. هزینه ای به زبان مادریتان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره

French (Français): Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (833) 924-1055.

German (Deutsch): Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie (833) 924-1055.

Greek (Ελληνικά) Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο (833) 924-1055.

Gujarati (**ગુજરાતી**): જો આ દસ્તાવેજ અંગે આપને કોઈપણ પ્રશ્નો હોય તો, કોઈપણ ખર્ચ વગર આપની ભાષામાં મદદ અને માહિતી મેળવવાનો તમને અધિકાર છે. દુભાષિયા સાથે વાત કરવા માટે, કોલ કરો (833) 924-1055.

Haitian Creole (Kreyòl Ayisyen): Si ou gen nenpòt kesyon sou dokiman sa a, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis. Pou pale ak yon entèprèt, rele (833) 924-1055.

Hindi (हिंदी): अगर आपके पास इस दस्तावेज़ के बारे में कोई प्रश्न हैं, तो आपको निःशुल्क अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। दुभाषिये से बात करने के लिए, कॉल करें (833) 924-1055

Hmong (White Hmong): Yog tias koj muaj lus nug dab tsi ntsig txog daim ntawv no, koj muaj cai tau txais kev pab thiab lus qhia hais ua koj hom lus yam tsim xam tus nqi. Txhawm rau tham nrog tus neeg txhais lus, hu xov tooj rau (833) 924-1055.

Igbo (Igbo): O bụr ụ na ị nwere ajujụ o bụla gbasara akwukwo a, ị nwere ikike inweta enyemaka na ozi n'asusu gi na akwughi ugwo o bula. Ka gi na okowa okwu kwuo okwu, kpoo (833) 924-1055.

Ilokano (Ilokano): Nu addaan ka iti aniaman a saludsod panggep iti daytoy a dokumento, adda karbengam a makaala ti tulong ken impormasyon babaen ti lenguahem nga awan ti bayad na. Tapno makatungtong ti maysa nga tagipatarus, awagan ti (833) 924-1055.

Indonesian (Bahasa Indonesia): Jika Anda memiliki pertanyaan mengenai dokumen ini, Anda memiliki hak untuk mendapatkan bantuan dan informasi dalam bahasa Anda tanpa biaya. Untuk berbicara dengan interpreter kami, hubungi (833) 924-1055.

Italian (Italiano): In caso di eventuali domande sul presente documento, ha il diritto di ricevere assistenza e informazioni nella sua lingua senza alcun costo aggiuntivo. Per parlare con un interprete, chiami il numero (833) 924-1055

Japanese (日本語): この文書についてなにかご不明な点があれば、あなたにはあなたの言語で無料で支援を受け情報を得る権利があります。通訳と話すには、(833) 924-1055 にお電話ください。

Khmer (ខ្មែរ)៖ បើអ្នកមានសំណួរផ្សេងទៀតអំពីឯកសារនេះ អ្នកមានសិទ្ធិទទួលជំនួយនិងព័ត៌មានជាភាសារបស់អ្នកដោយឥតគិតថ្លៃ។ ដើម្បីជជែកជាមួយអ្នកបកប្រែ សូមហៅ (833) 924-1055 ។

Kirundi (Kirundi): Ugize ikibazo ico arico cose kuri iyi nyandiko, ufise uburenganzira bwo kuronka ubufasha mu rurimi rwawe ata giciro. Kugira uvugishe umusemuzi, akura (833) 924-1055.

Korean (한국어): 본 문서에 대해 어떠한 문의사항이라도 있을 경우, 귀하에게는 귀하가 사용하는 언어로 무료 도움 및 정보를 얻을 권리가 있습니다. 통역사와 이야기하려면 (833) 924-1055 로 문의하십시오.

Lao (ພາສາລາວ): ຖ້າທ່ານມີຄຳຖາມໃດໆກ່ຽວກັບເອກະສານນີ້, ທ່ານມີສິດໄດ້ຮັບຄວາມຊ່ວຍເຫຼືອ ແລະ ຂໍ້ມູນເປັນພາສາຂອງທ່ານໂດຍບໍ່ເສຍຄ່າ. ເພື່ອໂອ້ລົມກັບລ່າມແປພາສາ, ໃຫ້ໂທຫາ (833) 924-1055.

Navajo (Diné): Díí naaltsoos biká'ígíí łahgo bína'ídíłkidgo ná bohónéedzá dóó bee ahóót'i' t'áá ni nizaad k'ehji bee nił hodoonih t'áadoo bááh ílínígóó. Ata' halne'ígíí ła' bich'i' hadeesdzih nínízingo koji hodíílnih (833) 924-1055.

Nepali (नेपाली): यदि यो कागजातबारे तपाईंसँग केही प्रश्नहरू छन् भने, आफ्नै भाषामा निःशुल्क सहयोग तथा जानकारी प्राप्त गर्न पाउने हक तपाईंसँग छ। दोभाषेसँग कुरा गर्नका लागि, यहाँ कल गर्नुहोस् (833) 924-1055

Oromo (Oromifaa): Sanadi kanaa wajiin walqabaate gaffi kamiyuu yoo qabduu tanaan, Gargaarsa argachuu fi odeeffanoo afaan ketiin kaffaltii alla argachuuf mirgaa qabdaa. Turjumaana dubaachuuf, (833) 924-1055 bilbilla.

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