

## Provider Announcement

### Information for medical providers: NYC Medicare Advantage Plus plan offered by Empire and EmblemHealth

Effective April 1, 2022, more than 200,000 Medicare-eligible City of New York retirees will transition to the **NYC Medicare Advantage Plus** plan. The **NYC Medicare Advantage Plus** plan is a Medicare Advantage PPO group retiree offering through an alliance between Empire BlueCross BlueShield (Empire) and EmblemHealth. The plan allows retirees to visit any doctor nationally that accepts Medicare, while ensuring the provider gets paid their negotiated contractual rate or 100% of the Medicare Allowed rate if non-contracted (less any member copay).

**Are you in-network? If you are contracted with any of the following networks, you are already an in-network provider participating in this plan. You should continue to see your City of New York retiree patients and submit claims to Empire or your local BlueCross BlueShield plan:**

- EmblemHealth's Medicare Choice PPO
- Empire MediBlue PPO
- BlueCross BlueShield (BCBS) Medicare Advantage PPO Network

**Are you out-of-network? No problem, you can see City of New York retirees and will still get paid 100% of the Medicare Allowed rate. No contract required.**

- You can continue seeing our members as long as you are eligible to receive payments from Medicare.
- Your reimbursement is the same as under Original Medicare.
- Our members are not required to obtain a referral before they see a provider.

**What are the benefits of NYC Medicare Advantage Plus plan? Easier administration with one integrated plan. You no longer need to submit claims to both Original Medicare and the Medicare Supplemental plan, and you will receive one payment for both Medicare covered and supplemental services.**

**How to submit claims:** You should submit all claims to Empire or your local Blue Cross/Blue Shield plan for processing. Please include the amount the member paid when you submit a claim. The member's copay amount will be noted on their ID card for commonly used services:

1. **By mail:** Submit paper claims to your local Blue Cross/Blue Shield plan. Include the 3-digit alpha prefix **N6Y** that precedes the member ID number listed on the front of their card.
2. **By electronic submission:** Submit electronically using the electronic payer ID, or by submitting a UB-04 or *CMS-1500* form, to the Blue Cross/Blue Shield plan in your state. You can also submit claims online at [Availity.com](https://www.availity.com).

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The NYC Medicare Advantage Plus plan is offered through an alliance between Empire BlueCross BlueShield Retiree Solutions and EmblemHealth. Empire and EmblemHealth have come together to create a new, customized, fully insured Group Medicare Advantage program for the City of New York. Empire BlueCross BlueShield Retiree Solutions is an LPPO plan with a Medicare contract. Enrollment in Empire BlueCross BlueShield Retiree Solutions depends on contract renewal. Empire BlueCross BlueShield Retiree Solutions is the trade name of Anthem Insurance Companies, Inc. Independent licensee of the Blue Cross Blue Shield Association.

EmblemHealth insurance plans are underwritten by EmblemHealth Plan, Inc., EmblemHealth Insurance Company, and Health Insurance Plan of Greater New York (HIP). EmblemHealth Services Company, LLC provides administrative services to EmblemHealth companies. The EmblemHealth companies are separate companies from Empire BlueCross BlueShield.

Services provided by Empire HealthChoice HMO, Inc., and/or Empire HealthChoice Assurance, Inc. Empire BlueCross BlueShield Retiree Solutions is the trade name of Anthem Insurance Companies, Inc. licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield plans.