

Understanding the network in New Jersey

NYC Employees PPO Plan

A single benefit plan with a single ID card



82 hospitals

>53K doctors and health
care professionals

486 urgent care centers

>15K mental health providers

In-network NJ Health Systems

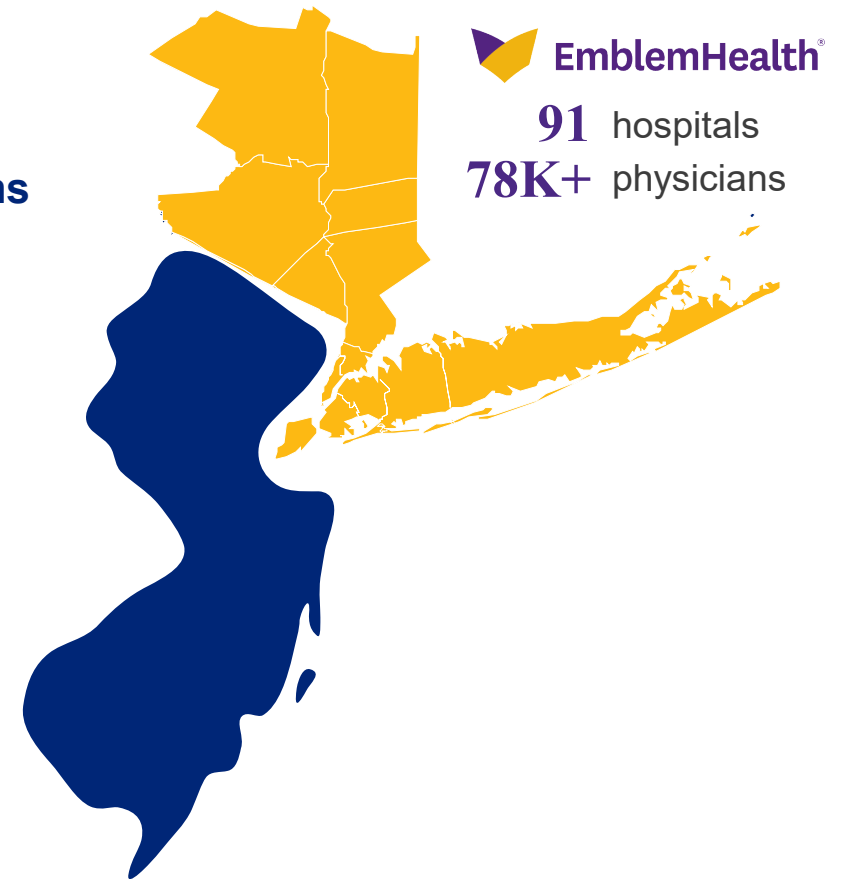
RWJ Barnabas

Hackensack Meridian Health

Atlantic Health System

Summit Medical Group

Valley Hospital

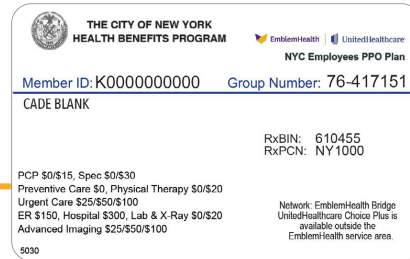


Note – preferred providers are only available in the 13 downstate New York counties. In-network providers in New Jersey are participating providers.



Meet Maya

Maya lives in Montclair, New Jersey. She works for the City of New York and travels to Brooklyn for her job.



While at home in New Jersey, Maya thinks she might be getting a sinus infection. She opens the NYCE PPO mobile app and searches for a nearby, in-network urgent care center.

Maya presents her single NYCE PPO Plan member ID card to the urgent care center.

After her visit to urgent care, Maya decides she would like to find a primary care physician (PCP) in Brooklyn where she works. She again searches for a PCP using the NYCE PPO mobile app and chooses an in-network PCP in Brooklyn.

Maya presents her single NYCE PPO Plan member ID card at her PCP office visit.

Maya receives a mobile app notification that her EOBs are ready to view.

Maya logs into the online member portal at nyceppo.com with the same credentials as the mobile app to view both the urgent care and PCP visit EOBs and claim details.