New York City Office of Labor Relations
Health Benefits Program
22 Cortlandt Street - 12th Floor
New York, NY 10007
nyc.gov/hbp

2025 Medicare Part B Premium Reimbursement
FREQUENTLY ASKED QUESTIONS

Standard reimbursement amount for Calendar Year 2025: $185.00 per person, per month.

Medicare Part B Reimbursement schedule: Payments are automatically issued in April for the previous year.

Payment Methods:

1) If you are currently receiving your pension check through Electronic Fund Transfer (EFT) or direct deposit, your Medicare Part B reimbursement will be deposited directly into your bank account. This will be a separate payment from your pension payment.
2) If you don't have EFT or direct deposit, you will receive a check in the mail by the end of April.

Question 1: How do I enroll for the Medicare Part B reimbursement?

Answer: Complete the Medicare Part B Reimbursement Program Application and return it with a copy of your Medicare card to the address listed above, Attention: Medicare Unit or submit your documents electronically using the following secure link: https://nycemployeebenefits.leapfile.net.

Question 2: Do I have to re-enroll every year for the Medicare Part B Reimbursement?

Answer: No, you do not need to re-enroll every year. However, if you are receiving the payment via check and your address changes, or if one of your eligible Medicare Part B recipients dies, you must notify the Health Benefits Program, in writing.

Question 3: I am a City retiree. Is my spouse/domestic partner/Medicare-eligible dependent entitled to the Medicare Part B reimbursement?

Answer: Yes. They are eligible if they are covered under your City health plan, enrolled in Medicare Part B, and the health plan has the dependent in Medicare status. Please follow the instructions in Question 1 above and return your document with a copy of **your dependent's** Medicare card.

Question 4: I submitted my Medicare card(s) and I haven't received my reimbursement yet. What should I do?

Answer: Please check your bank statement since Medicare reimbursements are deposited directly into the same account that you use for your pension payment. If you do not see this payment, please contact our office via email at healthbenefits@olr.nyc.gov or by calling 212-513-0470.

Question 5: I don't have direct deposit for my pension payment and still have not received my Medicare Part B reimbursement. What should I do?

Answer: If you did not receive the payment via check by mid-May, please contact our office via email at healthbenefits@olr.nyc.gov.

Please include the following information in your email:

- Retiree's name, retiree's Medicare-eligible dependent's name (if applicable),
- Last four digits of the retiree's Social Security number,
- Name of retiree's pension system and agency retired from,
- Current address,
- Contact number, and
- A copy of your Medicare card/your Medicare-eligible dependent's Medicare card (if applicable).

You can also submit a letter and documents electronically using the following secure link: https://nycemployeebenefits.leapfile.net. This review process may take up to 8 weeks from receipt of the above information.

You can also send a letter along with your supporting document via regular mail using the address on this FAQ.

Question 6: The reimbursement I received is not the correct amount. What should I do?

Answer: Please submit a copy of your Form SSA 1099, along with an explanation of why you believe you did not receive the correct amount. This process may take up to 8 weeks from receipt of the information. Please refer to **Question 5** for submission information.

Question 7: The check that I received will not be accepted by my bank or it is more than 180 days since the check was issued. What should I do?

Answer: You should return the check to the address listed above, Attention: Medicare Unit. Include your nameand last four digits of your Social Security number. It may take up to 8 weeks for a replacement check to be issued.

Question 8: I am the retiree and received a reimbursement for my spouse/domestic partner/ Medicare-eligible dependent who died during the reimbursement year. What should I do?

Answer: Please submit the dependent's death certificate so that we can cancel the payment and reissue the correct amount, if any. Please refer to **Question 4** for submission information.

Question 9: How do I collect reimbursement for a deceased retiree?

Answer: You must submit the Affidavit for the Collection of Reimbursement, available in the Forms and Downloads section on the Health Benefits Program website, along with the required documentation so that payment can be reissued to the correct person/entity. Reimbursement is prorated based on the numbers of months the retiree made Medicare Part B premiums or paid IRMAA.

Question 10: What if my bank account information changes?

Answer: Please notify your pension system directly of any bank account changes so that they can update your banking information. Any future Medicare Part B reimbursements will be deposited into the bank account provided by your pension system.

Question 11: I paid more than the standard premium for Medicare Part B. Am I entitled to the higher premium reimbursement (IRMAA)?

Answer: If you paid more than the standard premium amount for Medicare Part B, you may be eligible for any amounts paid over the standard premium amount through Income Related Monthly Adjustment Amount (IRMAA). Visit our website at nyc.gov/hbp for further information.

Question 12: I paid Medicare Part D premiums. Am I eligible for reimbursement of the Medicare Part D premiums?

Answer: No, Medicare Part D premiums are not eligible for reimbursement.

Question 13: If I paid a penalty related to Medicare Part B, am I eligible to receive reimbursement for any penalty paid?

Answer: No, Medicare Part B penalties are not eligible for reimbursement.