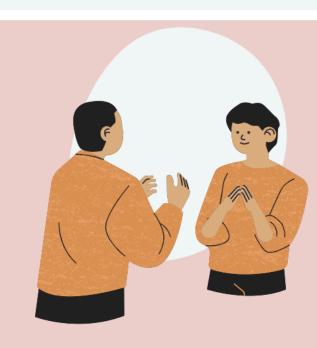
## Enhancing Your Relationships: A Guide to Mirroring, Validation, and Empathy.

Communication is not always easy, especially when the topic is a bit heavy or emotional. To build healthy and rewarding communication skills with your partner consider the following principles. This handout will provide you with a guide on how to effectively apply these techniques in your personal and professional relationships.

Mirroring is to reflect what the other person is saying to demonstrate that you understand and are actively listening. To mirror effectively, paraphrase or summarize what your partner has said in your own words. This shows them that you are paying attention and trying to understand their perspective. It also encourages them to clarify their thoughts and feelings. Remember to maintain good eye contact and open body language when mirroring to convey empathy and attentiveness.





Validation involves acknowledging the other person's thoughts and feelings, and experiences without judgment. It is essential for creating a safe and supportive environment for open communication. Validating means to understand the other's experience, even if you don't agree with their viewpoint. Use phrases such as "I can see why you feel that way" or "It's understandable that you would be upset about this." Validating another's emotions can help them feel heard and respected, strengthening your bond and trust.

Empathy is the ability to understand and identify the feelings of another person. It involves putting yourself in another's shoes and seeing things from their perspective. Practice active listening and try to imagine how your partner is feeling. Show empathy by expressing compassion, support, and care for their well-being. Avoid offering solutions or advice, and instead focus on being present and emotionally attuned to your partner's needs. By demonstrating empathy, you can deepen your emotional connection and build a stronger bond with your partner.



By incorporating the principles of mirroring, validation, and empathy into your relationship, you can create a supportive, understanding, and connected partner. Practice these techniques consistently and openly with your partner to foster a healthy and fulfilling relationship. Remember that building strong relationships take time, effort, and patience.



We acknowledge that utilizing these skills is not always easy. If you need assistance with these techniques or require help finding a couple's therapist, contact an EAP Counselor at 212.306.7660 or eap@olr.nyc.gov. nyc.gov/eap