



choosing a
**MEDICAID
MANAGED
CARE
PLAN**

Helpful tips for selecting a plan through
the NY State of Health marketplace

Choosing a Medicaid Managed Care Plan

To find out if you're eligible for Medicaid, which provides free health insurance coverage to qualifying New Yorkers, visit the NY State of Health, the Official Health Plan Marketplace. If you qualify, the next step is to select a Managed Care Plan. You have 10 days to choose a health plan. If you don't select a plan in this period, one will be chosen for you.

A health plan works with a group (network) of doctors, clinics, hospitals and pharmacies to cover your health care. Choose one of the doctors from the plan's network to be your Primary Care Provider (PCP). You will go to your PCP and the other doctors in the plan's network for care.

Medicaid managed care plans are very low cost. They also cover the same health care services. But they are not all the same:

- They can have different doctor and hospital networks
- They can cover different prescription drugs
- They can have different quality and patient satisfaction ratings

Picking a Plan

To help you find the best plan for you:

- Ask the doctor you regularly see for the names of the Medicaid plans that she or he accepts
- Look at the plan's network to see if the doctors, hospitals, and clinics are close to you
- Check to see if the health plan covers your medications
- Consider if the health plan will let you fill prescriptions at the pharmacy you use
- Ask if the plan offers any special programs to help you stay healthy

- Review the yearly plan performance consumer guide, which rates the plans according to their services, performance and consumer satisfaction. To access guide, visit: http://www.health.ny.gov/health_care/managed_care/consumer_guides/nyc/medicaid/

HIV Special Needs Plan (SNP)

If you are eligible for Medicaid and living with HIV you can enroll in an HIV SNP. Homeless individuals are eligible to join an HIV SNP even if they do not have HIV. HIV SNPs are health plans that offer additional care coordination services and have providers familiar with the needs of people living with HIV and their family members.

Visit nystateofhealth.ny.gov or call the New York Medicaid CHOICE Helpline at 1-800-505-5678 to enroll in an HIV SNP.

For more information about a plan:

Affinity Health Plan 1(866) 247-5678
EmblemHealth (HIP) 1(800) 447-8255
Empire Blue Cross Blue Shield Health Plus 1(800) 600-4441
Fidelis Care New York 1(888) 343-3547
Healthfirst PHSP, Inc. 1(866) 463-6743
MetroPlus Health Plan 1(800) 303-9626
United Healthcare Community Plan 1(800) 493-4647
WellCare of New York 1(800) 288-5441

HIV Special Needs Plans:

Amida Care 1(800) 556-0689
MetroPlus Health Plan Partnership in Care 1(800) 303-9626
VNS CHOICE SNP 1(866) 469-7774

For more information, please visit NYC Health Insurance Link at www.nyc.gov/hilink