

The Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV) develops policies and programs, provides training and prevention education, conducts research and evaluations, performs community outreach, and operates the New York City Family Justice Centers (FJCs) in each borough. The NYC Family Justice Centers are co-located multidisciplinary service centers providing vital social services, civil legal, and criminal justice assistance for survivors of domestic and gender-based violence and their children—all under one roof. The FJCs have contracted providers and community partners that provide services to clients.

This is the fourth annual report to be provided in compliance of Local Law 38 of 2019, covering the time period January 1, 2023 through December 31, 2023. Information provided in Tables 3, 4 and 5 reflect only FJC contracted providers as required by the local law. This report provides an overview of select ENDGBV program activities and initiatives.<sup>1</sup>

**New York City Family Justice Centers**

**Table 1: 2023 Number of Client Visits/Individual Clients**

Borough	Client Visits	Individual Clients
Bronx	11,033	4,180
Brooklyn	10,492	3,427
Manhattan	8,931	2,312
Queens	11,906	4,445
Staten Island	6,801	1,695
<b>Total</b>	<b>49,163</b>	<b>16,059</b>

**Table 2: 2023 Number of Individual Clients by Service Type Utilized<sup>2</sup>**

Service Type	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total
Safety Planning	3,690	2,023	2,139	2,960	1,488	<b>12,300</b>
Civil Legal Services	884	1,275	723	901	418	<b>4,201</b>
Criminal Justice Services	1,682	107	192	1,224	371	<b>3,576</b>
Counseling	456	581	734	685	314	<b>2,770</b>
Practical Assistance	332	503	231	339	165	<b>1,570</b>
Housing/ Shelter Advocacy	184	563	294	169	230	<b>1,440</b>
Economic Empowerment	129	193	136	169	137	<b>764</b>
Health and Mental Health Services	46	185	106	82	61	<b>480</b>

**Table 3: 2023 Contracted Legal Service Provider Staff by Primary Legal Practice for Each Family Justice Center<sup>3</sup>**

Legal Services	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total # Contracted Service Provider Staff	
Family Law Attorneys	3	3	3	3	2	14	There are 5 family law paralegals
Immigration Attorneys	1	1	1	1	1	5	There are 5 immigration law paralegals
Housing Attorneys	There are 3 legal service providers who rotate coverage across all FJCs.						

**Table 4: 2023 Contracted Legal Service Provider Staff by Languages Spoken for Each Family Justice Center (number of contracted staff who speak each language is in ( )<sup>4</sup>)**

Bronx	Brooklyn	Manhattan	Queens	Staten Island
Spanish (5)	French (1)	Russian (1)	Mandarin (1)	Spanish (3)
	Polish (1)	Spanish (4)	Spanish (4)	
	Spanish (3)			

**Table 5: 2023 Contracted Non-Legal Service Provider Staff by Primary Service Area for Each Family Justice Center<sup>5</sup>**

Non-Legal Service	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total # Contracted Service Provider Staff
Case Management	5	5	5	5	5	25
Children's Services	4	4	4	4	4	20
Reception and Screening	3	4	3	4	4	18

**Table 6: 2023 List of Economic Empowerment Programs/Services at Each Family Justice Center**

Program	Bronx	Brooklyn	Manhattan	Queens	Staten Island
Computer Time		-	-	√	-
Financial Coaching Through Community Service Society		√			√
GetCoveredNYC	√	-	√	-	-
here, there and Everywhere		-	√	-	-
HousingLink	√	√	√	√	√
Sanctuary for Families' Economic Empowerment Program	√	-	√	-	-
Steps for Success		-	√	-	-
Supplemental Nutrition Assistance Program (SNAP)	√	√	-	-	-
WISE (Working in Support of Education)	√	√	√	-	√

## Training Institute

### Training Institute

In 2023, the Training Team conducted 101 trainings. The following table provides a breakdown of those trainings by participant type.

Participant Type	Number of Trainings
City Agency Staff	39
Non-Profit Staff	42
General Audience Training	13
Other	7
<b>Total</b>	<b>101</b>

## Outreach

In 2023, ENDGBV conducted 111 outreach events and the table below provides a breakdown of those outreach events by type of outreach:

Type of Outreach	Number Conducted
Community Outreach/Event	38
Salon Outreach	13
Community Meeting	16
Presentation/Workshop	36
Other	8
<b>Total</b>	<b>111</b>

## Research and Evaluation

The following data reports were published by ENDGBV during 2023:

### ***Annual Reports and Fact Sheets***

ENDGBV Annual Fact Sheet: 2022

2023 Annual Report on Outreach to Cosmetologists

2023 Family Justice Center Client Satisfaction Survey Results

2023 Annual Domestic Violence Fatality Review Committee Report

2022 Annual Report on Domestic Violence Initiatives, Indicators and Factors

2022 Annual Report on the Street Harassment Prevention Advisory Board

2022 Annual Report on the Female Genital Mutilation and Cutting Advisory Committee

### ***Research Reports***

The Relationship Between Domestic Violence and Shooting Incidents in New York City

<sup>1</sup>The FJCs provide services remotely or in person depending on the needs of the client. Client numbers (tables 1 and 2) reflect only clients seeking services from the civil side of the FJC. All numbers are preliminary and subject to change.

<sup>2</sup>District attorney client numbers are not included in the totals for Brooklyn, Manhattan, and Staten Island Family Justice Centers.

<sup>3</sup>The City contracts with vendors to provide onsite legal services at the NYC FJCs. In some instances, a vendor may hold the contract to provide services at multiple FJCs.

<sup>4</sup>All legal service provider staff have English language capacity. The chart reflects contracted legal staff at the NYC FJCs who speak languages in addition to English.

<sup>5</sup>The City contracts with vendors to provide onsite non-legal services at the NYC FJCs. In some instances, a vendor may hold the contract to provide services onsite at multiple FJCs. The chart reflects the number of contracted staff at each FJC.