



Mayor's Office to  
End Domestic and  
Gender-Based Violence

# HOME+

## HOUSING SAFETY PROGRAM FOR SURVIVORS OF DOMESTIC AND GENDER-BASED VIOLENCE

### What is HOME+?

A free citywide program of the **Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV)** that helps survivors of domestic violence (DV) and gender-based violence (GBV) stay safely in their homes by providing:

- Pendant alarm systems to call for help within the home if safety is threatened by an abusive person
- Lock change and repair services for doors and windows
- Flexible funding grants to help cover expenses to maintain or secure housing

All **Home+** participants are connected to additional support services, like case management and safety planning through contracted community based organizations.

\*Home+ was previously called **Alternatives to Shelter**.

### Who is eligible?

- Survivors or victims of DV and/or GBV living in NYC; no documentation or order of protection is required to prove your status as a survivor or victim of DV and/or GBV.
- Home+ providers conduct an assessment to determine eligibility. All services are based on availability.
- Flexible Funding: income must be 300% or less of the 2024 Poverty Guidelines.
- Your consumer credit history, criminal history, and/or immigration status **will not** impact your eligibility for **Home+** services.

### Additional support:



**Call 311** or visit the **New York City Family Justice Center (FJC)** in the borough where you live (or one where you feel safest), Monday - Friday between the hours of 9:00 a.m. and 5:00 p.m. to create a full plan for your safety and discuss options with a case manager.

**Call NYC's 24-Hour Hope Hotline: 1-800-621-HOPE (4673)** for immediate safety planning and shelter assistance.



**Call or text 911** if you are in immediate danger or wish to report a crime. Please note, this will lead to a response by the NYPD.

Search services from community-based providers through the **NYC HOPE Resource Directory** at [www.nyc.gov/NYCHOPE](http://www.nyc.gov/NYCHOPE).

### How Do I Contact Home+?

#### BROOKLYN: HELP ROADS

Hours: 9 a.m. - 5 p.m., Monday- Friday  
Helpline: 718-922-7980  
[homeplus@helpusa.org](mailto:homeplus@helpusa.org)

#### BRONX:

#### Violence Intervention Program (VIP)

Hours: 9 a.m. - 11 p.m., Monday - Friday  
Helpline: 1-800-664-5880  
[homeplusteam@vipmujeres.org](mailto:homeplusteam@vipmujeres.org)

#### MANHATTAN & QUEENS:

#### Rising Ground Paths To Healing

Hours: 9am - 6 pm, Monday - Friday  
Helpline: 1-877-783-7794  
[pathscbshelpline@risingground.org](mailto:pathscbshelpline@risingground.org)

#### STATEN ISLAND: Seamen's Society for Children and Families

Hours: 9am - 5pm, Monday - Friday  
Helpline: 718-447-7740 x4792 (24/7)  
[homeplus@seamenssociety.org](mailto:homeplus@seamenssociety.org)