

# 2024 ANNUAL REPORT

## PURSUANT TO LOCAL LAW 162 OF 2016



**Mayor's Office to  
End Domestic and  
Gender-Based Violence**

Seth Saloni  
Commissioner



## Letter from Commissioner

Dear Colleagues, Partners, and Community Members,

I am pleased to present the first annual report prepared in compliance with Local Law 162 of 2016, covering Fiscal Year 2025 (July 1, 2024 – June 30, 2025) by the Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV). This report reflects our ongoing commitment to supporting survivors of crime and abuse across New York City, guided by the vision of a city free from domestic and gender-based violence—where every New Yorker can live safely and with dignity.

During Fiscal Years 2024, 2025 and 2026, ENDGBV consolidated a portfolio of **\$27.5 million in city contracts** and **\$11.7 million in discretionary contracts** focused on victim services, transitioning them from the Mayor's Office of Criminal Justice to ENDGBV/Department of Social Services. This integration recognizes the connection between gendered violence and other forms of violence and acknowledges that we cannot keep survivors safe in their homes without keeping them safe in their communities and vice versa.

Key program highlights include:

- **Respect First (January 2025):** A groundbreaking citywide initiative for youth ages 13–21 who have caused harm or engaged in abusive behaviors. Respect First emphasizes trauma-informed healing, personal reflection, and accountability, addressing root causes and supporting positive change.
- **NYC HOPE Crime Victim Services Finder (February 2024):** The Office of Crime Victim Supports' online directory was merged into ENDGBV's NYC HOPE platform, now enhanced with mapping tools and filters for services, languages, and culturally specific resources.
- **Re-Imagining the Crime Victim Assistance Program (CVAP):** After assuming management in 2024, ENDGBV engaged stakeholders, advocates, and survivors to redesign CVAP. A forthcoming Request for Proposals (RFP) will expand access to both precinct-based and neighborhood-based services for survivors of domestic and gender-based violence, as well as other crime victims.

As we look ahead, ENDGBV remains dedicated to expanding access, improving service delivery, and fostering a citywide culture of safety and respect. I invite you to review this report and join us in our mission to support survivors and prevent violence in all its forms.

Thank you for your partnership and commitment to making New York City safer for everyone.

Sincerely,

Saloni Sethi, Commissioner

## Office Overview

### **Vision**

The Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV) envisions a city free from domestic and gender-based violence to improve health and safety for all New Yorkers.

### **Mission**

ENDGBV supports survivors of domestic and gender-based violence by developing and delivering accessible and inclusive services to survivors, their families, and communities through collaboration with government agencies, community partners, survivors, and philanthropy. We strive to ensure that the city's services and resources reduce barriers, address gaps in service, and create new pathways to safety through program development, legislative and policy advocacy, research, training, community-based initiatives and engagement, and operation of the New York City Family Justice Centers.

### **History**

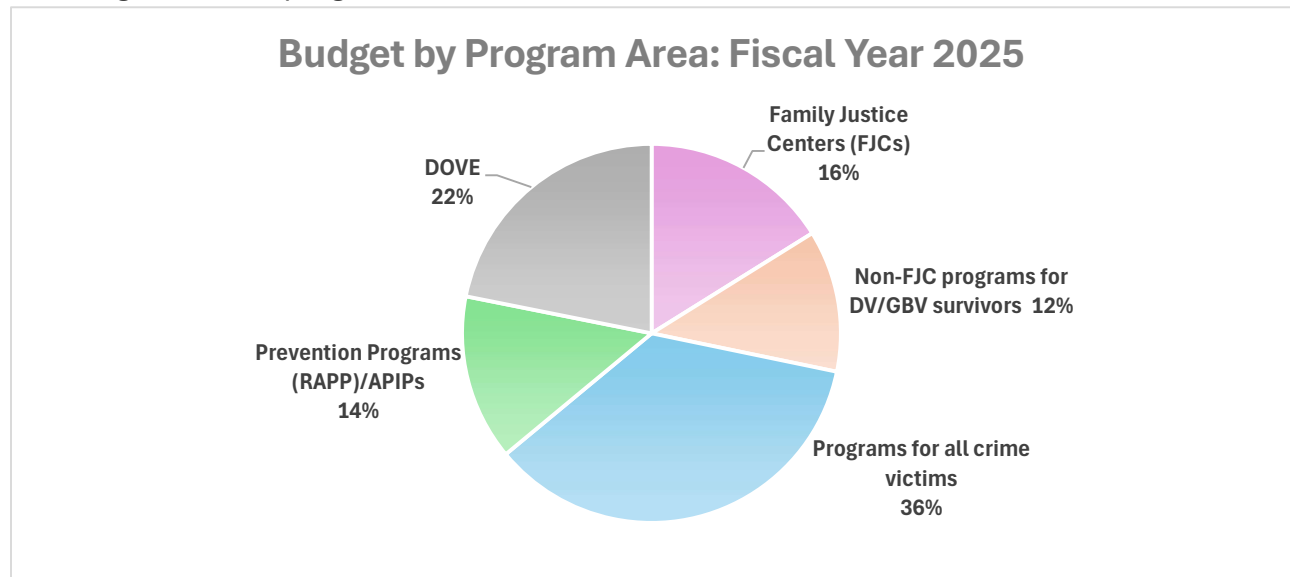
The New York City Charter established our office in 2001 to address domestic violence. Executive Order 35 expanded our responsibilities and authorities in 2018 to also include sexual assault, stalking and human trafficking. In 2024 our office expanded further to support all victims of crime.

## Budget and Programs

During Fiscal Years 2024, 2025 and 2026, ENDGBV consolidated a portfolio of \$27.5 million in city contracts and \$11.7 million in discretionary contracts focused on victim services, transitioning them from the Mayor’s Office of Criminal Justice to ENDGBV/Department of Social Services. This consolidation improves coordination across programs for survivors of DV/GBV and other crime victims, ensuring that individuals impacted by multiple forms of violence throughout their lives can access comprehensive services that address and support their experiences. Now that these programs are all housed at ENDGBV, we plan to use data across the portfolio to streamline services, reduce duplication, and maximize the impact of city funds to better meet survivor needs. This includes ensuring that populations with marginalized and intersectional identities have access to the culturally responsive services and support they need to heal from experiences of violence.

### Budget

The ENDGBV portfolio currently includes 13 programs that encompass both social and legal services for crime victims and services for people who cause harm, resulting in over 271,766 client interactions during fiscal year 2025. The following provides an overview of the budget for each program:



**TOTAL FY25 PROGRAM BUDGET: \$50,967,692**

### BUDGET BREAKDOWN

<i>Family Justice Centers</i>	\$8,649,254.00	<i>Prevention Programs (RAPP)/APIPs</i>	\$5,838,767
<i>Non-FJC Programs for DV/GBV Survivors</i>	\$6,582,065	<i>DOVE</i>	\$11,719,500.00
<i>Programs for all crime victims</i>	\$18,178,106		

<b>Family Justice Centers</b>	<b>Non-FJC Programs for DV/GBV Survivors</b>	<b>Programs for All Crime Victims</b>	<b>Prevention Programs</b>	<b>DOVE</b>
Legal Services (Family and Immigration Law)	Home Plus	CVAP -Criminal Victims Advocacy Program	RAPP – Relationship Abuse Prevention Program	City Council Discretionary Contract – DoVE Initiative
Case Management, Reception/Client Navigation, Children/Youth Services	Court Based Program – Family/Criminal Court	Hotline Services Contract	APIP – Respect and Responsibility	
	SVP – Supervised Visitation Program	Community Based Services	Respect First	
	ILS – Immigration Legal Services			

## Programs<sup>1</sup>

The following provides a brief overview of our trauma-informed and survivor-centered programs that assist individuals and survivors impacted by crime and abuse. Program related data is provided in appendix A:

### *Family Justice Centers (FJCs)*

Survivors and their children deserve safe, caring environments with easy access to comprehensive services. Each borough’s Family Justice Center provides one-stop support—including case management, safety planning, legal help, housing assistance, referrals, economic empowerment, counseling, and more—all under one roof. Services are free and open to everyone, regardless of language, income, gender identity, or immigration status, with interpretation services available at every location. [Learn more about the Family Justice Centers.](#)

### *Mental Health Services in Family Justice Centers (FJCs)*

A collaboration between ENDGBV and New York City Health+ Hospitals that provides trauma-informed mental health support to survivors of intimate partner violence at the City’s Family Justice Centers, including ongoing individual and group therapy and medication management, through a team that includes a full-time therapist, a part-time psychiatrist, and a full-time program administrator.

### *Crime Victim Assistance Program (CVAP)*

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<sup>1</sup> A list of contract program provides are list in appendix C.

A cornerstone of New York City's efforts to improve its response to victims of crime, the program has dedicated victim advocates for survivors of domestic violence and additional advocates for victims of every other category of crime in every police precinct and the Special Victims Division. CVAP provides supportive counseling, connections to individual or group therapy, and help navigating the legal and financial challenges that can emerge after a crime has occurred.

### *Court-Based Programs*

Safe areas to wait for court hearings, safety planning, crisis intervention, help navigating the court processes, and advocacy services are available to survivors of all crime and abuse in the city's Family and Criminal Court programs.

### *Community Programs*

A holistic array of services to survivors of all crime and abuse, including historically underserved communities like young men of color, survivors of family violence, and survivors of crime and abuse caused by strangers.

### *Home+*

A free city-wide program that helps survivors stay safely in their homes by providing pendant alarm systems to call for help, lock change and repair services for doors and windows, low-barrier flexible funding grants to help cover expenses to maintain or secure housing, housing-related case management, and safety planning. All Home+ participants are connected to additional support services, like case management and safety planning through contracted community-based organizations. Clients do not need to file a report with law enforcement to access these services.

### *Hotlines*

NYC's 24-Hour Hope Hotline offers services and support to domestic violence survivors, sexual assault survivors and other crime victims. In 2025, we launched an innovative chat feature to reach more New Yorkers in their time of need. Help is always available at 1-800-621-HOPE (4673), or chat with an advocate at the [Hotline Chat](#). If you are in immediate danger, call or text 911.

### *Respect and Responsibility (R&R)*

A free, non-mandated, city-wide Abusive Partner Intervention Program for adults who have caused harm, have been abusive, or are abusive in their relationship(s). We utilize a curriculum rooted in trauma-informed healing, reflection, and accountability. The program includes multi-week intervention and individualized assessments, case management, counseling, and other supportive services for program participants.

### *Respect First*

A free, restorative justice program for youth aged 13-21 who have harmed others or been in unhealthy relationships. Participation in the 16-week group experience includes one-on-one case management and can be voluntary or court-mandated. Register at [Respect First](#).

#### *Relationship Abuse Prevention Program (RAPP)*

Places counselors or coordinators in high schools and middle schools to teach students, staff and caregivers about teen dating violence and healthy relationships. The program supports students who may be experiencing abuse in their own relationships, or who may be witnessing abuse at home, and facilitates programming for prevention and education.

### **Other Key Initiatives**

In addition to direct service programs, ENDGBV engages in efforts to raise awareness about domestic and gender-based violence and improve systemic responses through training, research and evaluation and interagency collaboration. A summary of these efforts is listed below.

#### *Outreach and Community Engagement*

We work with communities in all five boroughs to raise awareness about DV/GBV and hear directly from everyday New Yorkers about their experiences navigating the city's systems to support victims of crime and abuse. Our team organizes and participates in community meetings, campaigns and in partnership with community-based organizations, partner city agencies, survivors and community members, and elected officials.

#### *Coordinated Entry*

We work with the Human Resources Administration on a U.S. Housing and Urban Development grant to incorporate survivor needs into the city's coordinated entry system. This includes providing resources and training to community-based organizations on how to access the city's housing resources and creating and managing a referral process for domestic violence Rapid Rehousing programs.

#### *Research and Evaluation*

We provide data management and support for programs and initiatives, evaluate key initiatives, and conduct research with interagency partners. Additionally, we create [research and data reports](#).

#### *Training*

We organize tailored training for city agencies, providers and community members on topics including human trafficking, trauma responsive practices, responding to intimate partner violence and digital privacy and safety. [Schedule a training or get more information from our frequently asked questions document](#).

#### *Task Forces and Working Groups*

### *Street Harassment Prevention Advisory Board*

The Street Harassment Prevention Advisory Board was established by Local Law 46 for the year 2022. The Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV) and the NYC Commission on Gender Equity (CGE) co-chair this advisory board. CGE sits within the Mayor's Office of Equity (MOE). The goals of the advisory board are to:

- study the occurrence of street harassment in New York City;
- identify people and communities most at risk of and most impacted by street harassment via a citywide survey;
- develop programming, training, and a resource guide to prevent and respond to street harassment; and
- promote public awareness of street harassment, including supportive services and resources for those who have experienced harassment.

### *Near Fatal Strangulation (NFS) Response Roundtable*

Recognizing NFS as a lethality indicator and its serious potential long-term impacts on a survivor's health, ENDGBV launched a quarterly roundtable in 2019 to improve system-wide collaboration and best practices for supporting survivors of NFS. The Roundtable aims to prevent strangulation, reduce GBV homicides, and improve health outcomes for survivors. Its scope includes strengthening systems' responses to NFS and establishing a citywide learning community for providers to share evidence, identify trends, and exchange best practices. The roundtable brings together multidisciplinary partners, including the New York City Police Department (NYPD), District Attorney's Offices (DAs), Health + Hospitals (H+H), private hospitals, the Fire Department of the City of New York's Emergency Medical Services (FDNY's EMS), NYC Department of Social Services/Human Resources Administration (DSS/HRA), and community-based organization (CBOs).

### *New York City Domestic Violence Fatality Review Committee (FRC)*

The New York City Domestic Violence Fatality Review Committee (FRC) was established by Local Law 61, in June 2005. Annually, the Committee reviews and analyzes family-related homicide data to gain an understanding of the circumstances surrounding the occurrence of these crimes and to ascertain the level to which victims accessed victim assistance and prevention services. The FRC is chaired by the ENDGBV Commissioner and has representation from the following NYC agencies: Administration for Children's Services, NYC Aging, New York City Fire Department, New York City Department of Social Services, New York City Department of Health and Mental Hygiene, New York City Police Department, New York City Housing Authority and New York City Probation Department. The FRC also has representatives from the Bronx and Richmond County District Attorney's Offices. The mayor appoints two victim representatives and representatives from two community-based organizations that provide services to domestic and gender-based violence survivors. [Access FRC annual reports.](#)



### *New York City Domestic and Gender-Based Violence Fatality Advisory Committee (FAC)*

Additionally, Executive Order 36 of 2018 created an Advisory Committee, chaired by ENDGBV, to review individual case level data on domestic and gender-based violence fatalities . This is the first Advisory Committee of its kind in the country to engage in an intensive review of genderbased violence fatalities and develop innovative recommendations to enhance responses and interventions. The FAC has representatives from the following City agencies: New York City Administration for Children’s Services, New York City Department of Corrections, New York City Department of Finance, New York City Fire Department, New York City Health+Hospitals, New York City Housing Authority, New York City Housing, Preservation and Development, New York City Human Resources Administration/Department of Social Services, New York City Office of the Chief Medical Examiner, New York City Police Department, New York City Department of Probation, New York City Public Schools and New York City Department of Youth and Community Development.

### **Program Spotlight**

#### *NYC HOPE Crime Victim Services Finder*

In February 2024, the city consolidated programs and support for individuals and survivors impacted by crime and abuse into ENDGBV’s portfolio of trauma-informed and survivor-centered programs. This consolidation included folding in the Office of Crime Victim Supports (OCVS) online crime victim service finder into ENDGBV’s [NYC HOPE online crime victim services finder](#). During fiscal year 2025, the NYC HOPE resource directory was enhanced by adding a mapping feature and filters so that users could search by services offered, language, and culturally specific specialization. During fiscal year 2025, NYC HOPE had 15,024 visits and 30,847 page views. See appendix B for service data support and services found on the services finder.

#### *Respect First*

In January 2025, ENDGBV launched Respect First, a groundbreaking program to foster healthy relationships. Respect First is a free, city-wide initiative designed for young people ages 13-21 who have caused harm, engaged in harmful behaviors, or are currently abusive in their relationships. The program emphasizes trauma-informed healing, personal reflection, and accountability. It consists of a 16-week group intervention, personalized case management, and connection to additional supportive services. This approach aims to address the root causes of harmful behavior and support participants in making positive changes.

During fiscal year 2025, the program began operating in the Bronx and Brooklyn with 25 youth enrolled in the first two cohorts of the program. In fiscal year 2026, the program expanded to Staten Island.

The following are some post-program comments from participants regarding their experience participating in the program and what was learned during Respect First:

- a) *Please describe any significant moments from your experience in Respect First?*
  - a. When we spoke about gender norms.
  - b. When we were talking about the difference between self-centered and self-consideration.
  - c. I think my favorite part is being able to talk about my relevant experiences and being able to be comfortable with it.
  - d. A significant moment I had at Respect First is just coming to the program knowing it's a safe space and I'm free to just talk about how I feel.
- b) *What new tools or ideas have you learned Respect First will you incorporate into your relationships?*
  - a. Taking care of myself and my partners mental care and self-care.
  - b. To feel your emotions, like allowing myself to feel how I'm feeling to understand it and learn how to deal with it later.
  - c. I like to use the emotion wheel because it shows you aren't limited to only 5 emotions but there are many ways to feel.
  - d. Some tools I got are to be more calmer, and not everything has to be a fighting or arguing situation.
- c) *If you were writing a quote for the RISE web page to give potential group members an idea of what it's like being in a group, what might you say?*
  - a. Being part of a RISE group gave me a space where I felt supported, and motivated. It's more than just talking; it's about growing together with people who truly get you.
  - b. Being in RISE feels like finding a second family — a space where you're seen, supported, and challenged to grow into your best self. It's more than a group; it's a journey we take together.
  - c. This program helped my relationship thinking with anyone friends, family, partners, etc.
  - d. This [is] a safe space for you to come and vent to get help and everything stays confidential
  - e. Some relationships I have been in were foggy and I didn't really understand why things were happening to me. But I joined RISE and gained a lot of awareness.

## Looking Forward

### *Enhancing the Crime Victim Assistance Program (CVAP)*

In the winter of 2025–2026, ENDGBV plans to re-procure the Crime Victim Assistance Program (CVAP), which represents the City’s largest investment in supportive services for victims and survivors of crime. Established in 2015, CVAP places advocates for crime victims in police precincts and across each borough through the New York City Police Department (NYPD) Special Victims Division.

After assuming management of CVAP in 2024, ENDGBV conducted a comprehensive review, engaging stakeholders such as NYPD, District Attorneys, the Department for the Aging, community-based organizations, advocates, and survivors. Based on these discussions, ENDGBV is re-envisioning CVAP to build on its successes and address structural and operational challenges.

ENDGBV aims to expand the program by adding community-based advocates in every borough, increasing access points for victims and ensuring that services are not duplicated but are instead integrated into the city’s broader network of crime victims and domestic violence resources.

To achieve these goals, ENDGBV will issue a Request for Proposals (RFP) for CVAP, offering survivors of domestic and gender-based violence, as well as other crime victims, access to both precinct-based and neighborhood-based services. The RFP will seek up to six qualified service contractors: one provider for precinct-based services and up to five providers for community-based services in each borough. Most funding will continue to support precinct-based services. ENDGBV released a concept paper outlining this vision in September 2025 and is currently reviewing feedback to finalize the RFP.

### *Family Violence Services Demonstration Project*

ENDGBV expects to launch a demonstration project for Family Violence Services in 2026 to enhance services for people experiencing family violence, which are currently limited throughout the city. ENDGBV will engage community-based providers in high-needs communities across all five boroughs to implement a program model that provides tailored services to individuals impacted by family violence including case management, mental health counseling, mediation, and legal services. This programming will provide critical resources for families impacted by violence, while simultaneously providing a significant opportunity to fill a knowledge gap on family violence incidence, test new community-based intervention models, and contribute data to expand programming for broader impact.

## Appendix A: Program Data: Fiscal Year 2025

Program	Number
<b>Family Justice and Survivor Supports</b>	
<i>Family Justice Centers</i>	
Number of Clients	17,404
Number of Visits	67,733
<i>Mental Health Services in Family Justice Centers</i>	
Number of Clients	404
Number of Visits	2,961
<i>Crime Victim Assistance Program</i>	
Number of Clients	46,435
<i>Court Based Programs</i>	
Family Court – Number of Clients	3,120
Family Court – Reception Center Contacts	13,606
Criminal Court – Number of Clients	3,141
Criminal Court – Reception Center Contacts	7,342
<b>Community Initiatives</b>	
<i>Home+</i>	
Alarm System - Number of Clients	1,135
Flexible Funding Grants – Number of Clients	455
Flexible Funding Grants – Total \$ Distributed	\$887,472.74
<i>24-Hour Help Hotline</i>	
Total Number of Calls	93,942
Domestic and Intimate Partner Violence Calls	80,939
Sexual Assault Calls	9,301
Crime Victim Calls	3,702
Number of Chats	2,761
<i>Community Programs</i>	
Clients Served	1,223
Follow-Up Interactions	3,891
<i>Respect and Responsibility (R&amp;R)</i>	
Number of Clients	45
<i>Respect First</i>	
Number of Clients	25
<i>Early RAPP</i>	
Number of Student Workshop Participants	33,499
<i>RAPP</i>	
Number of Student Workshop Participants	4,878
Number of Students Receiving Individual Counseling	2,927
Number of Students Receiving Group Counseling	2,573
<b>NYC HOPE Services Portal</b>	
Number of Visits	15,024
Number of Page Views	30,847
<b>Coordinated Entry</b>	
Number of Clients Initiating Process	330
<b>Training</b>	
Number of Trainings	82
Number of Individuals Trained	4,480

## Appendix B: Program Data: Fiscal Year 2025

Figure 1: Number of Locations by Victimization Category: Fiscal Year 2025

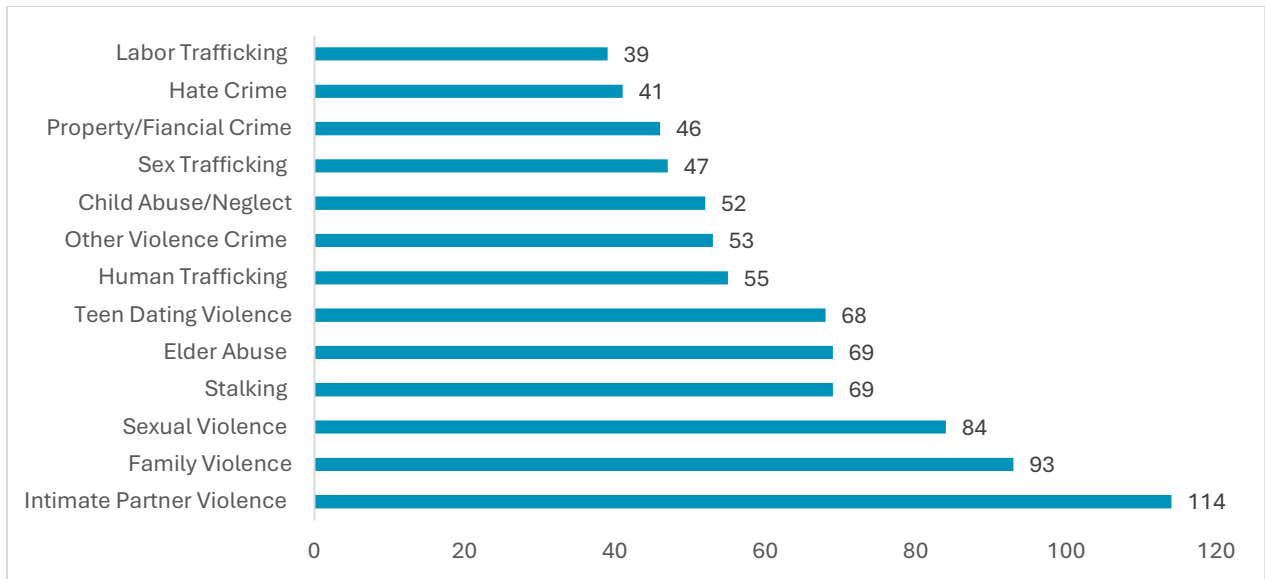


Table 1: Number of Locations by Service Type: Fiscal Year 2025

Services	Locations
Counseling - Crisis Counseling/Intervention	81
Case Management	64
Safety Planning	59
Court/Police Accompaniment	47
Public Benefits - Help With	46
Counseling - Mental Health Services	44
Counseling - Long-Term Counseling	42
Legal Services - Immigration Legal Services	41
Sexual Abuse/Violence Services	40
Housing Assistance	39
Legal Services - Family Court Legal Services	39
Transportation - Metrocards	37
Job Readiness - Information	35
Emergency Financial Assistance	34
Legal Services - Civil Legal Services	30
Lock Replacement	30
Emergency or Transitional Shelter	26
Holistic Services (Yoga, Meditation)	24
Elder Abuse Services	23
Legal Services - Housing Legal Services	18
Legal Services - Matrimonial Legal Services	18
Transportation - Emergency Transportation	18

Healing Arts/Theatre Programs	16
Restorative Justice	16
Job Readiness - Vocational Training	13
Health Care	12
Services for People Who Cause Harm	9
Job Readiness - Employment	7
Tech Abuse Services	7
Children's Counseling	6
Spiritual Support	6
Substance Abuse Services	5

## Appendix C: Program Contracted Service Providers

Program	Contracted Providers
<b>Crime Victim Assistance Program</b>	Safe Horizon
<b>Court Based Programs</b>	
<i>Criminal Court</i>	Safe Horizon (Bronx, Brooklyn, Queens, Staten Island)
<i>Family Court</i>	Safe Horizon with Family Legal Care
<b>Family Justice Centers</b>	
<i>Legal Services: Family Law</i>	Sanctuary for Families
<i>Legal Services: Immigration Law</i>	NYLAG and Sanctuary for Families
<b>Case Management</b>	
Bronx	Urban Resource Institute
Brooklyn	Arab American Family Support Center
Manhattan	Safe Horizon
Queens	Arab American Family Support Center
Staten Island	Community Health Action of Staten Island
<b>Reception/Client Navigation</b>	
Bronx	Justice Innovations
Brooklyn	Arab American Family Support Center
Manhattan	Safe Horizon
Queens	Arab American Family Support Center
Staten Island	Arab American Family Support Center
<b>Children/Youth Services</b>	
Bronx	Sanctuary for Families
Brooklyn	HELP Social Services
Manhattan	Greenwich House
Queens	Greenwich House
Staten Island	Rising Ground

<b>Home+</b>	
Bronx	Violence Intervention Program (VIP)
Brooklyn	HELP R.O.A.D.S
Manhattan	Rising Ground
Queens	Rising Ground
Staten Island	Seaman's Society for Children and Families
<b>24-Hour Help Hotline</b>	
	Safe Horizon
<b>Community Programs</b>	
Bronx	Rising Ground
Brooklyn	Rising Ground
Manhattan	Safe Horizon
Queens	Safe Horizon
Staten Island	Safe Horizon
<b>Respect and Responsibility (R&amp;R)</b>	
<i>Bronx</i>	Center for Justice Innovation/RISE Project, Rising Ground
<i>Brooklyn</i>	Center for Justice Innovation/RISE Project, Rising Ground
<i>Manhattan</i>	Urban Resource Institute
<i>Queens</i>	RISE Project, Rising Ground, Urban Resource Institute
<i>Staten Island</i>	RISE Project
<b>Respect First</b>	
	Center for Justice Innovation/RISE Project
<b>RAPP</b>	
	Day One, Rising Ground, Urban Resource Institute



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