

The Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV) develops policies and programs, provides training and prevention education, conducts research and evaluations, performs community outreach, and operates the New York City Family Justice Centers (FJCs). The NYC Family Justice Centers are co-located multidisciplinary service centers providing vital social services, civil legal, and criminal justice assistance for survivors of domestic and gender-based violence and their children—all under one roof.

This is the third annual report to be provided in compliance of Local Law 38 of 2019, covering the time period January 1, 2020 through December 31, 2020. This report provides an overview of select ENDGBV program activities and initiatives.¹

New York City Family Justice Centers

2020 Client Visits/Unique Clients by Borough

Borough	Client Visits	Unique Clients
Bronx	7,602	2,609
Brooklyn	9,470	3,642
Manhattan	6,857	1,733
Queens	12,870	4,296
Staten Island	6,535	1,518
Total	43,334	13,798

2020 Number of Unique Clients by Service Type Utilized

Service Type	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total
Safety Planning	2,154	2,587	1,477	2,849	1,171	10,238
Counseling	920	932	1,164	2,419	722	6,157
Civil Legal Services	912	1,157	797	1,650	634	5,150
Criminal Justice Services	950	1,333	357	756	320	3,716
Practical Assistance	333	196	218	203	143	1,093
Housing/Shelter Advocacy	159	187	309	246	170	1,071
Economic Empowerment	146	135	267	151	150	849
Health and Mental Health Services	62	78	72	229	44	485

2020 Contracted Legal Service Provider Staff by Primary Legal Practice for Each Family Justice Center

Legal Service/Borough	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total # Contracted Service Provider Staff	
Family Law Attorneys	2	2	2	2	2	10	There are 5 family law paralegals
Immigration Attorneys	1	1	1	1	1	5	There are 3 immigration law paralegals
Housing Attorneys	There are 3 legal service providers who rotate coverage across all FJCs.						

Note: The City contracts with vendors to provide onsite legal services at the NYC Family Justice Centers. In some instances, a vendor may hold the contract to provide services onsite at multiple FJCs.

2020 Contracted Legal Service Provider Staff by Languages Spoken for Each Family Justice Center
number of contracted staff who speak each language is in ()

Bronx	Brooklyn	Manhattan	Queens	Staten Island
Spanish (8)	Arabic (1)	Portuguese (1)	Korean (1)	Spanish (4)
	Farsi (1)	Russian (1)	Spanish (2)	
	Polish (1)	Spanish (5)		
	Spanish (4)			

Note: All legal service provider staff have English language capacity. This chart reflects contracted legal staff onsite at the NYC Family Justice Centers who speak languages in addition to English.

2020 Contracted Non-Legal Service Provider Staff by Primary Service Area for Each Family Justice Center

Non-Legal Service/Borough	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total # Contracted Service Provider Staff
Case Management	3	3	2	2	2	12
Children's Services	4	4	4	4	4	20
Reception and Screening	4	4	4	4	4	20

Note: The City contracts with vendors to provide onsite non-legal services at the NYC Family Justice Centers. In some instances, a vendor may hold the contract to provide services onsite at multiple FJCs. The chart above reflects the number of contracted staff onsite at each FJC.

2020 List of Economic Empowerment Programs/Services at Each Family Justice Center

Program	Bronx	Brooklyn	Manhattan	Queens	Staten Island
WISE (Working in Support of Education)	✓	✓	✓	✓	✓
Steps for Success	-	-	✓	-	-
here, there and Everywhere	-	-	✓	-	-
Sanctuary for Families' Economic Empowerment Program	✓	-	✓	-	-
GetCoveredNYC	✓	✓	-	-	-
Human Resources Administration (HRA)	✓	✓	✓	✓	✓
Supplemental Nutrition Assistance Program (SNAP)	✓	✓	-	-	-
HousingLink	✓	✓	✓	✓	✓

Note: An HRA vendor at the Bronx and Brooklyn FJCs provides clients with SNAP application and re-certification assistance. FJC off-site community-based partner organizations provide this service to clients at the Manhattan, Queens and Staten Island FJCs.

Policy and Training Institute

Training Institute

In 2020, the Training Team conducted 78 trainings. The following table provides a breakdown of those trainings by participant type:

Participant Type	Number of Trainings
City Agency Staff	22
Non-Profit Staff	54
Other	2
Total	78

Policy and Training Institute (continued)

Healthy Relationship Training Academy

In 2020, the Healthy Relationship Training Academy conducted 119 workshops for youth, parents and professionals. The following table provides a breakdown of those workshops by participant type:

Participant Type	Number of Workshops
Youth	105
Parents	2
Staff	12
Total	119

Outreach

In 2020, ENDGBV conducted 219 outreach events and the table below provides a breakdown of those outreach events by type of outreach:

Type of Outreach	Number Conducted
Community Events	85
Community Meetings/Trainings	90
Presentations	20
Other Events	24
Total	219

During the NYS on PAUSE, the ENDGBV outreach team conducted 919 outreach remote notifications to city agencies, elected officials, community organizations, medical facilities and essential businesses to inform them on remote gender-based violence services or ask them to post information for the public. The following is breakdown of the notification activity:

Type of Notification	Number Conducted
Community Organizations	116
City Agencies	103
Elected Official/Community Boards	134
Hospitals/Medical Facilities	44
Essential Business	522
Total	919

Research and Evaluation

The following data reports were published by ENDGBV during 2020:

Annual Reports and Fact Sheets

ENDGBV Annual Fact Sheet: 2019

ENDGBV Annual Report: 2019

2020 Annual Report on Outreach to Cosmetologists

Research Reports

Intersection of Domestic Violence, Race/Ethnicity, and Sex

New York City Family Justice Centers: Supporting Our Foreign-Born Clients: 2010-2019

ENDGBV IN FOCUS: Survey Findings from the NYC Mayor's Office to End Domestic and Gender Based Violence (ENDGBV) Training Team's Intimate Partner Violence (IPV) Trainings with the New York City Department of Homeless Services (DHS) Employees, 2017-2019

ENDGBV Social Media Outreach, Paid Advertising and the NYC HOPE Resource Directory During COVID-19

Data Brief: Intimate Partner Homicide-Suicide in New York City 2010-2018

Data Reports

2019 Intimate Partner Violence Snapshot

2019 Family-Related Violence Snapshot

Family Justice Center Client Satisfaction Survey Results

Other Reports

2020 Annual Domestic Violence Fatality Review Committee Report

Using Restorative Approaches To Address Intimate Partner Violence: A New York City Blueprint

¹ENDGBV's operations, including Family Justice Centers (FJC), Training and Outreach were impacted during this reporting period by New York State on PAUSE and the COVID-19 response, which caused ENDGBV to transition to remote services during the last 9-months of the reporting period. Due to remote operations, the FJC client numbers reflect only clients seeking services from the civil side of the FJC (previous reports included District Attorney clients), trainings were provided in multiple sessions (prior to remote services most training were conducted in a single session) and in-person outreach was reduced.