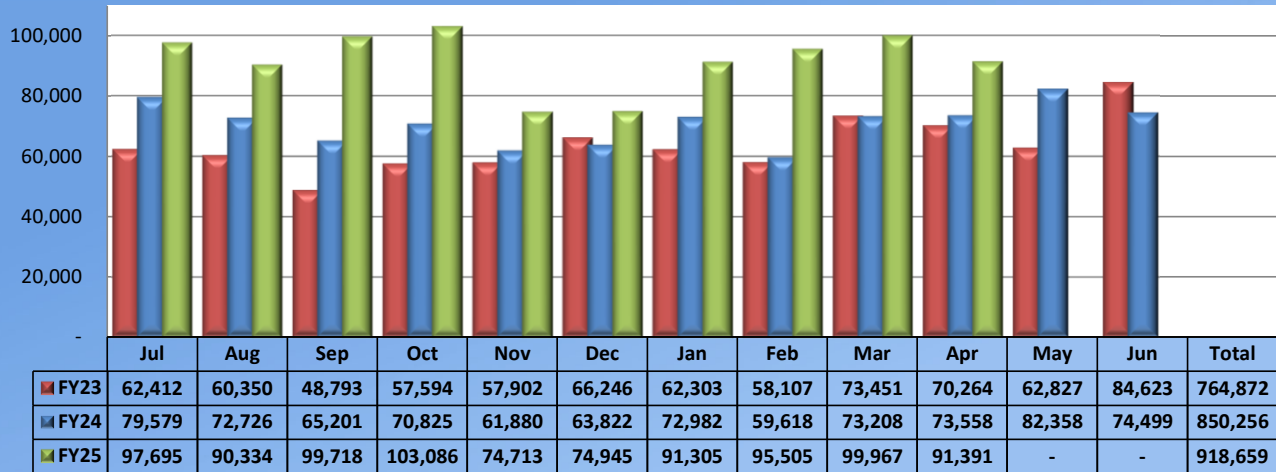




OFFICE OF ADMINISTRATIVE TRIALS AND HEARINGS

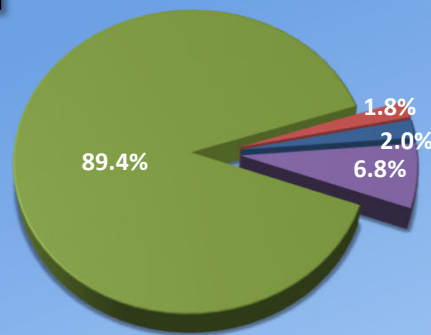
Hearings Division

Summonses Received



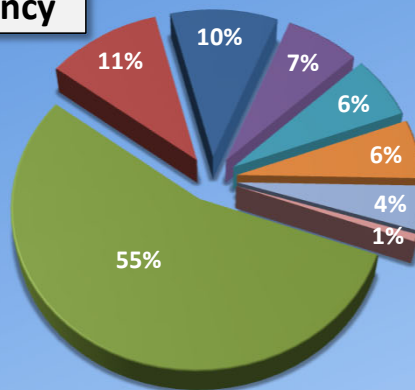
*Note: as of 3/23/20 data is affected by COVID-19 pandemic

FY 24 Summonses by Type



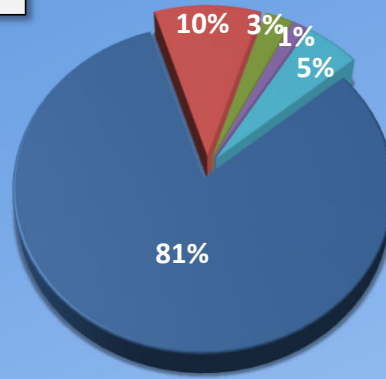
General Quality of Life and Public Safety Health & Restaurant Consumer Vehicle for Hire

FY 24 General Quality of Life and Public Safety Cases by Agency



Sanitation Environmental Protection Police Fire Health Buildings Transportation Parks

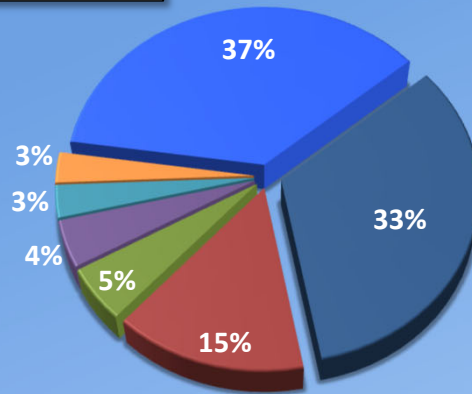
FY 24 Health and Restaurant Cases Breakdown



Restaurant Day Care Environmental Hazards Radiation Others

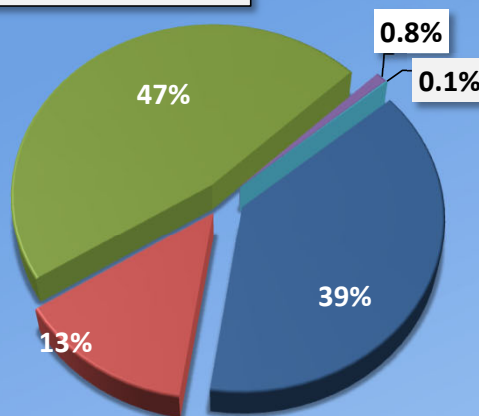
**Percentages may not total 100 due to rounding.*

FY 24 Consumer Cases Breakdown



Tobacco Retail Dealer Grocery-Retail Misc Non-Food Retail
Electronic Cigarette Dealer Supermarket Salons And Barbershop
Other

FY 24 Vehicle for Hire Cases Breakdown

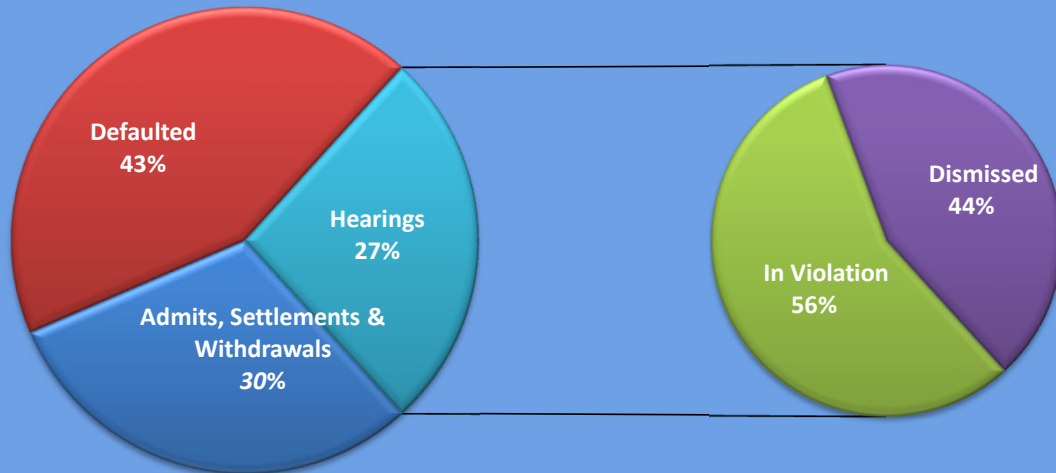


**May include summonses issued to drivers who are not licensed by the TLC; for example, summonses issued for unlicensed operation of cab.*

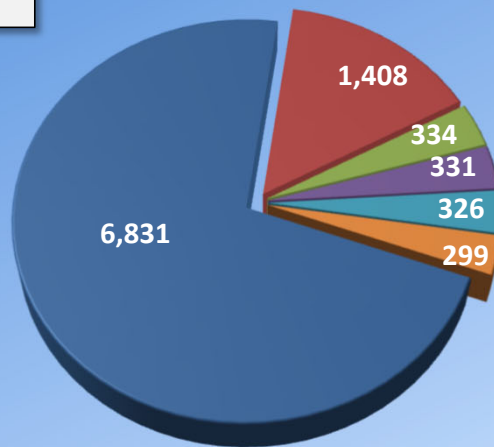
Administrative Consumer Complaint Enforcement* Police Department* Port Authority Police*

**Percentages may not total 100 due to rounding.*

FY 24 Summonses Outcomes



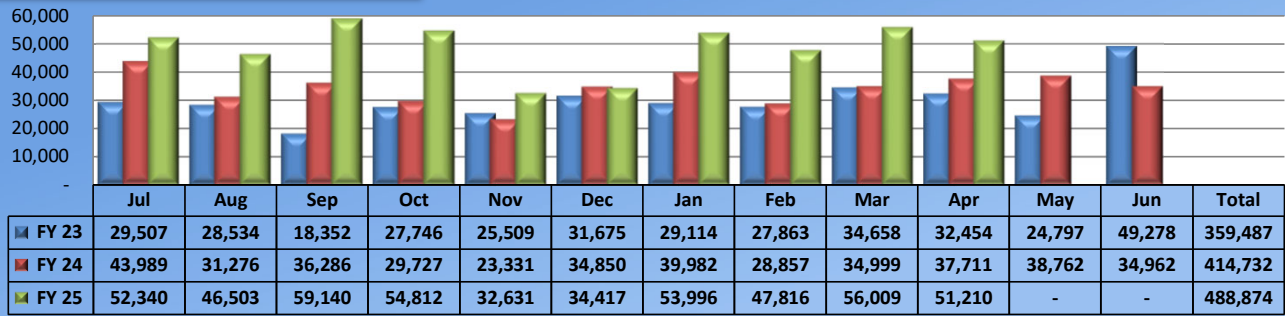
FY 24 Translation Services: Top 6 Languages



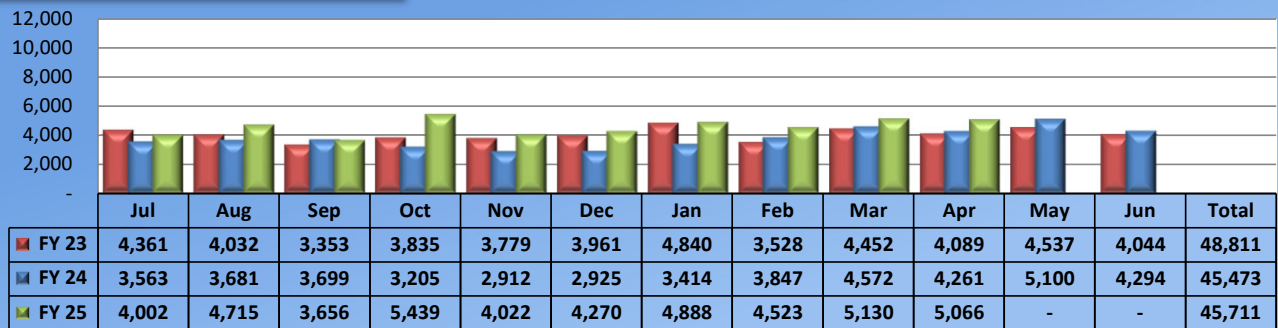
■ Spanish ■ Mandarin ■ Russian ■ French ■ Bengali ■ Arabic

Annual Comparison by Enforcement Agency

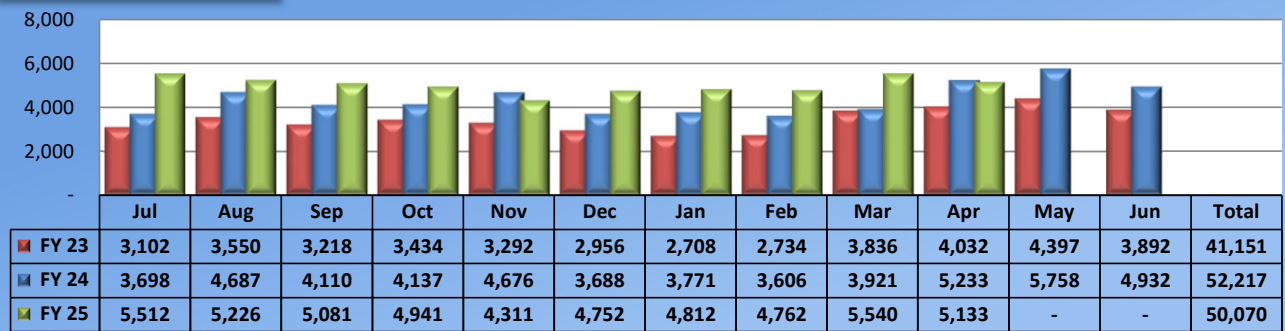
Department of Sanitation



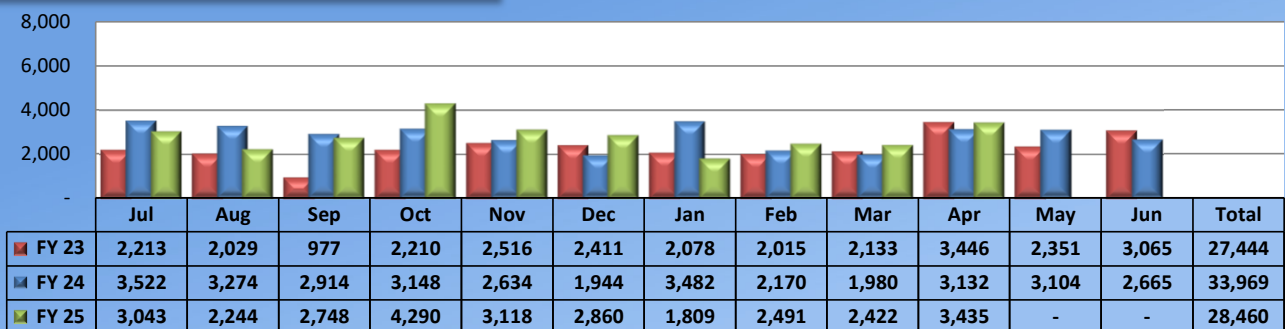
Department of Buildings



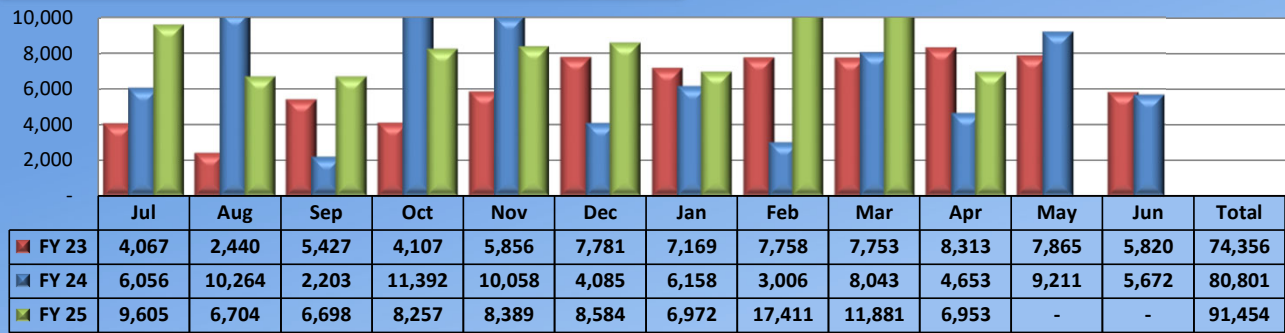
Fire Department



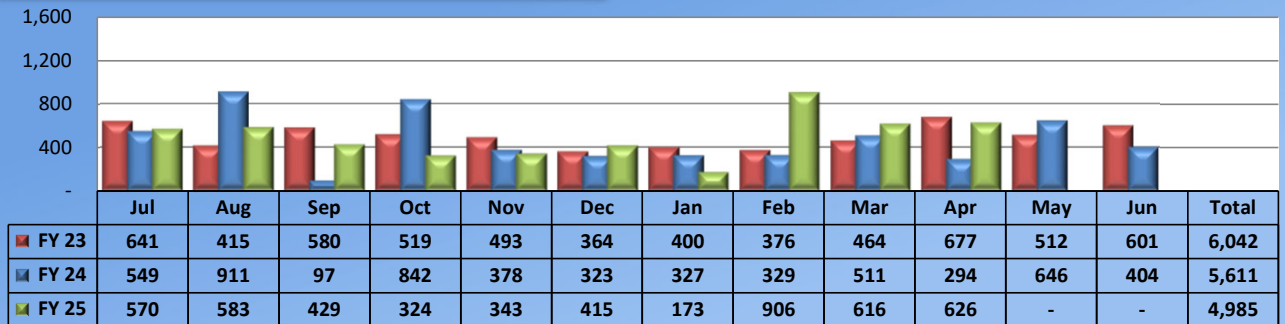
Department of Transportation



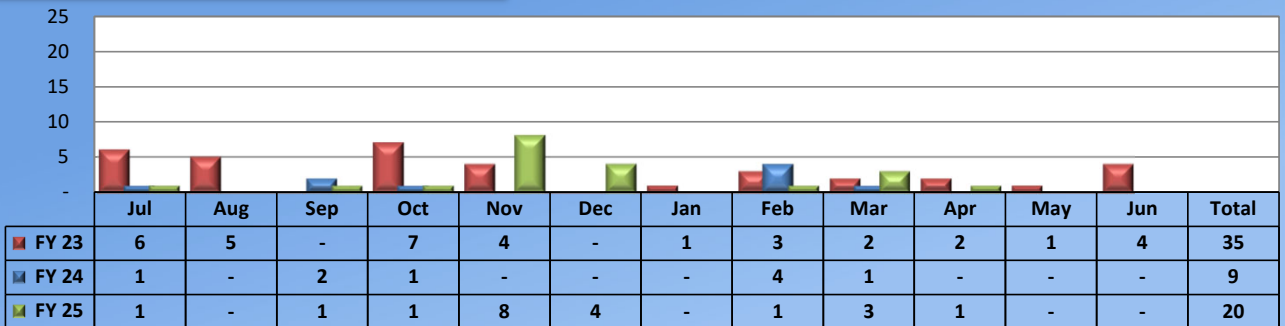
Department of Environmental Protection



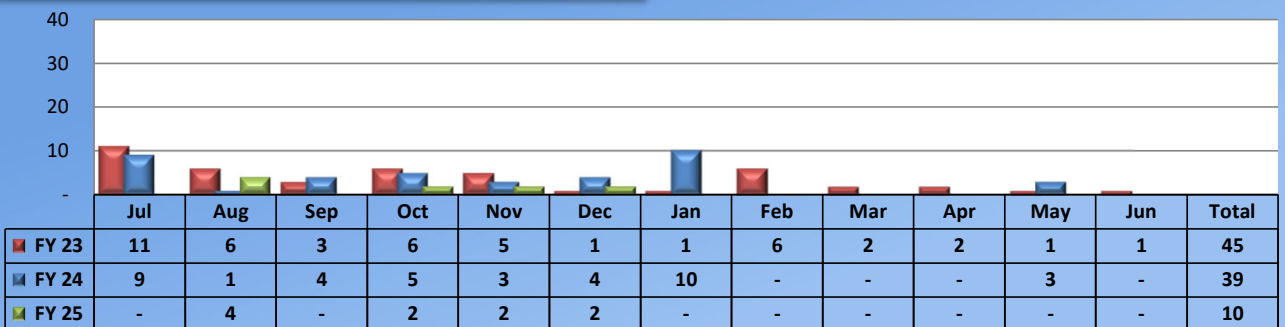
Department of Parks and Recreation



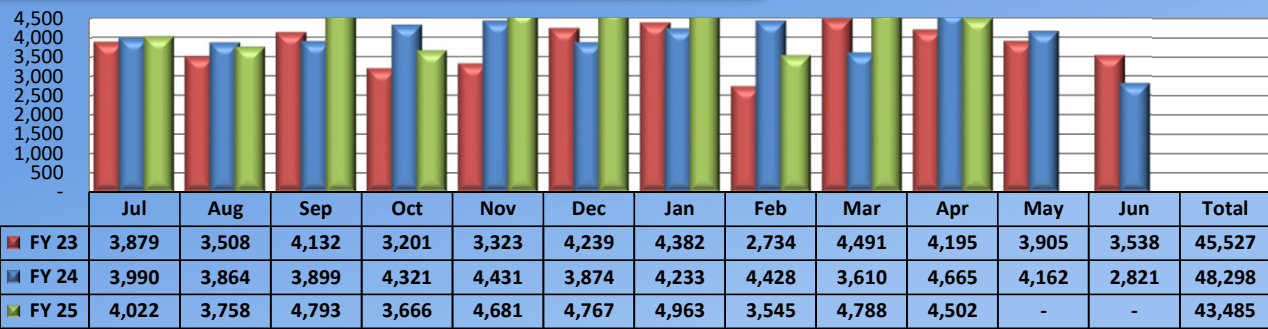
Business Integrity Commission



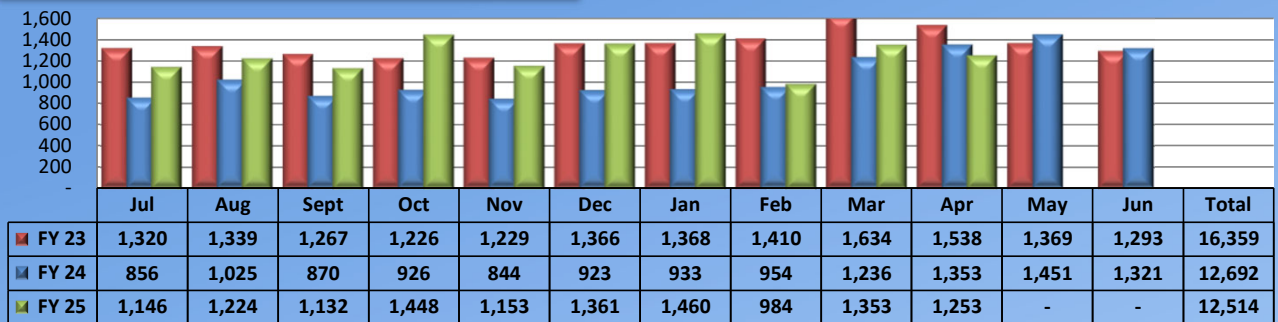
Department of Information Technology and Telecommunications



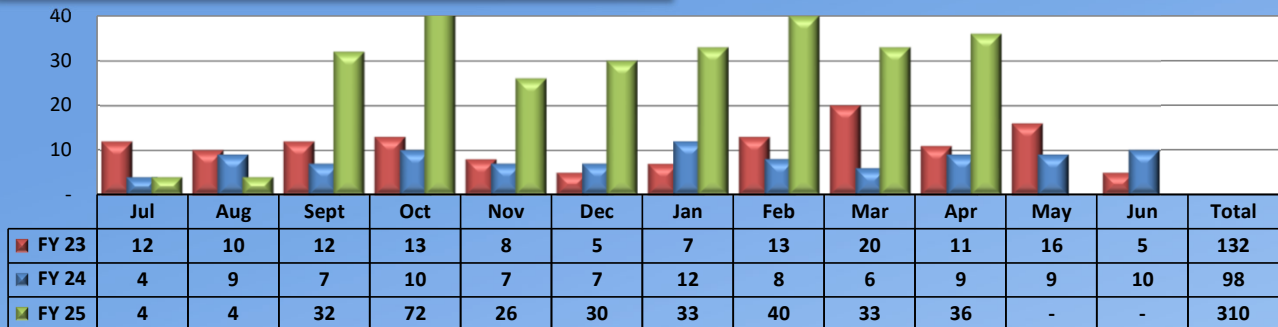
Department of Health - Environmental Control



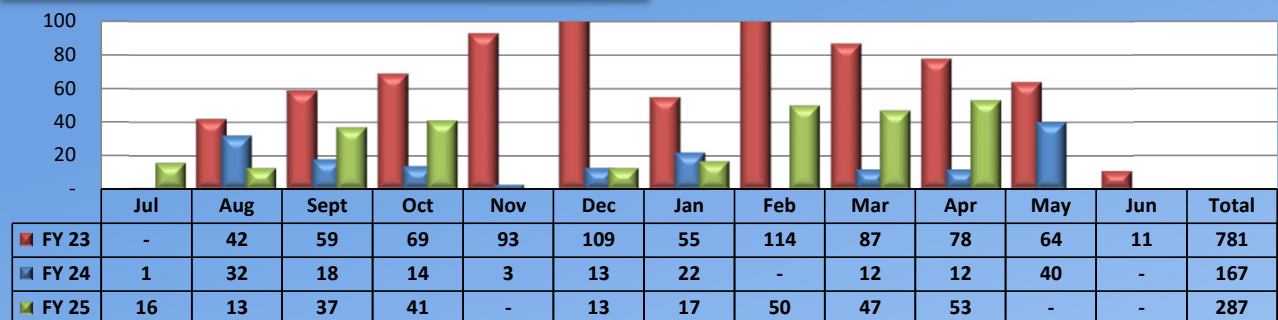
Department of Health - Restaurant



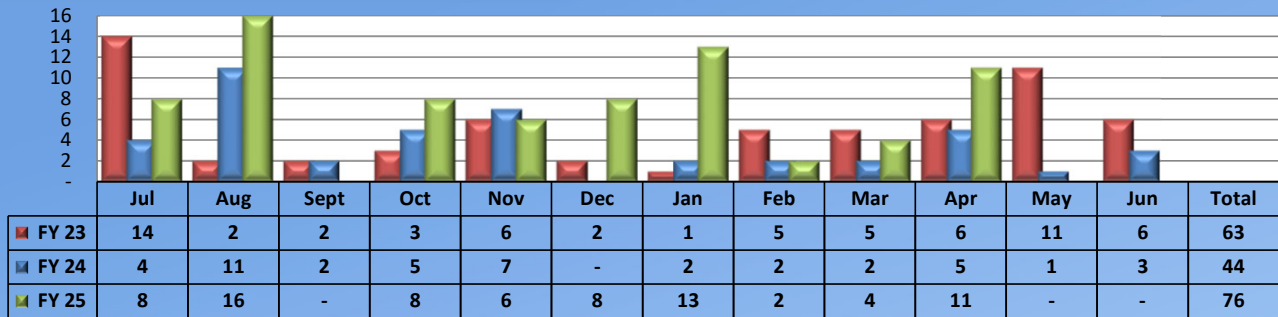
Department of Health - Tobacco Vending



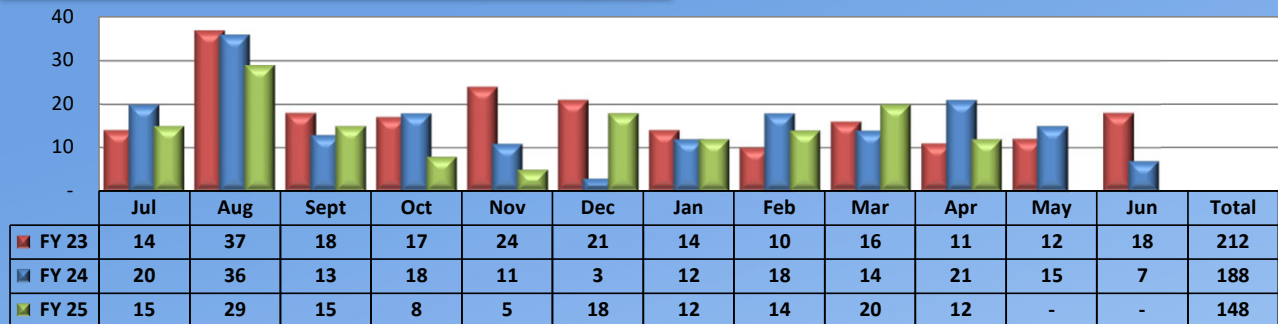
Department of Health - Lead Poisoning



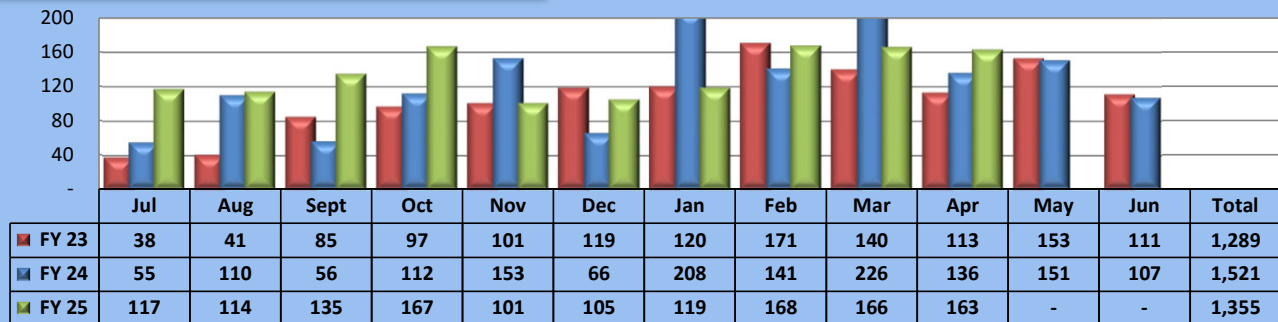
Department of Health - Nuisances



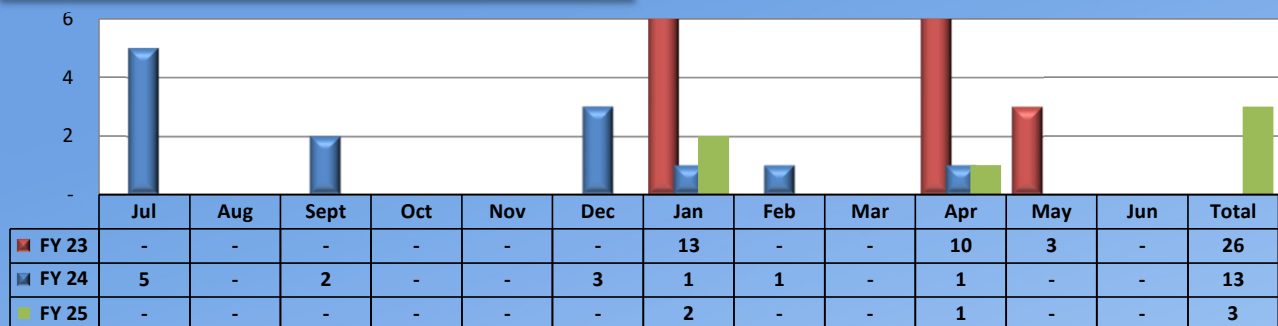
Department of Health - Swimming Pools



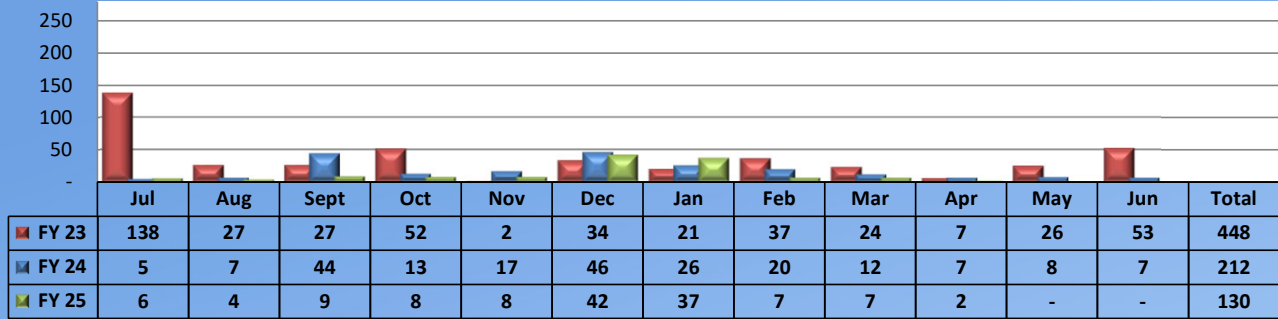
Department of Health - Day Care



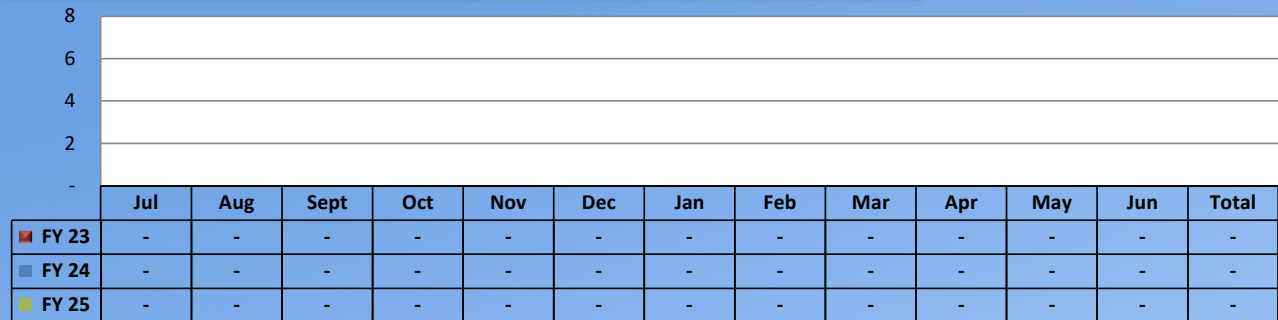
Department of Health - Animal Affairs



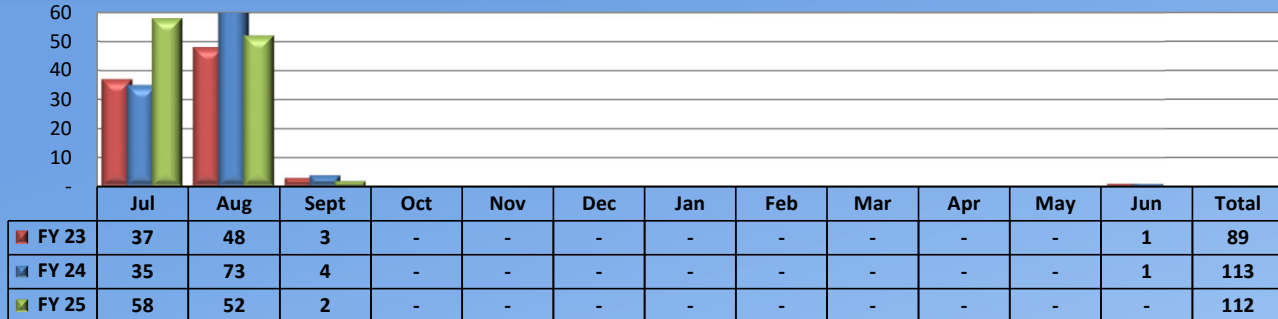
Department of Health - Radiation



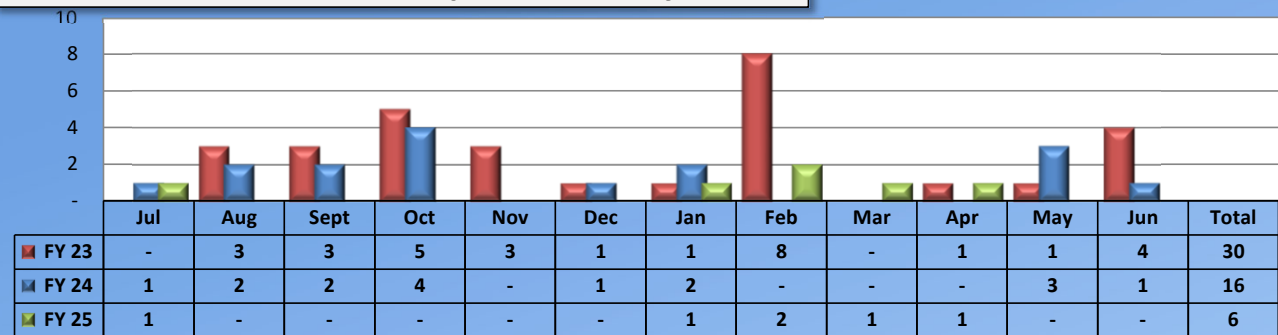
Department of Health - Temporary Food Establishments



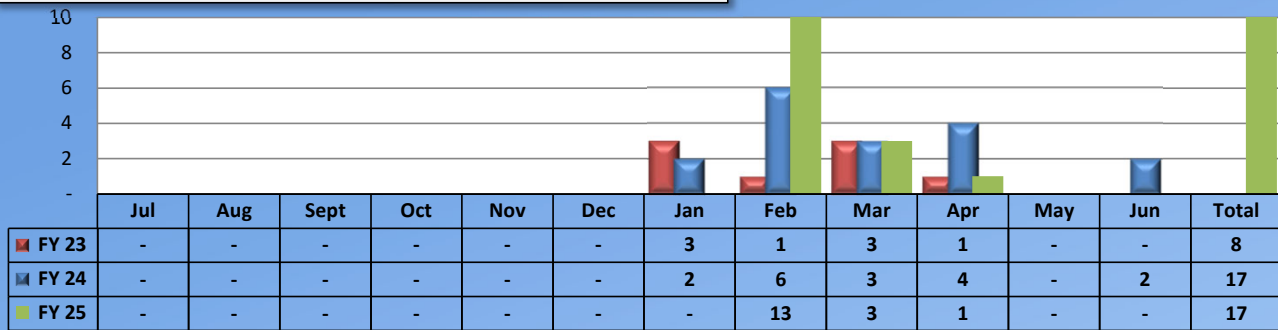
Department of Health - Day Camp



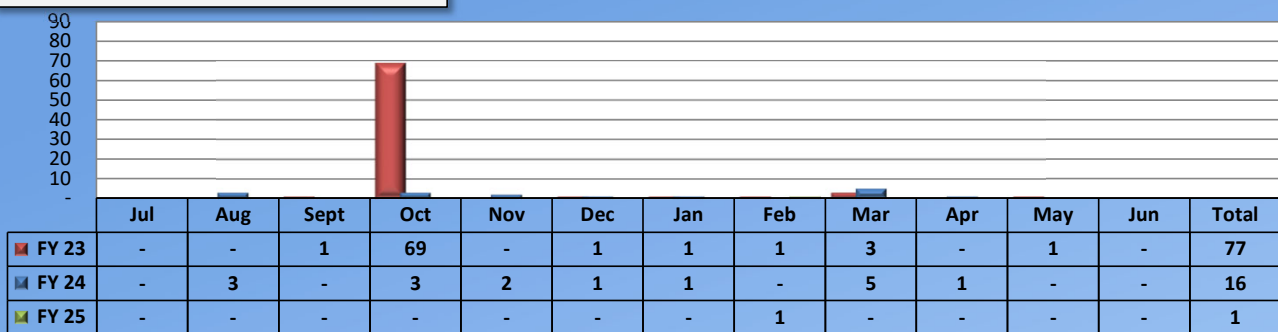
Department of Health - Tattoo Parlors, Barbershops and Beauty Parlors



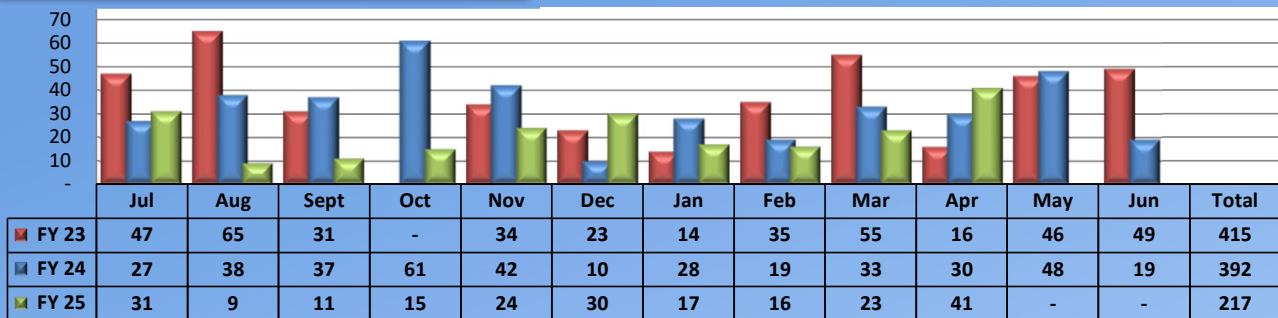
Department of Health - Commercial Building Complaint Violations



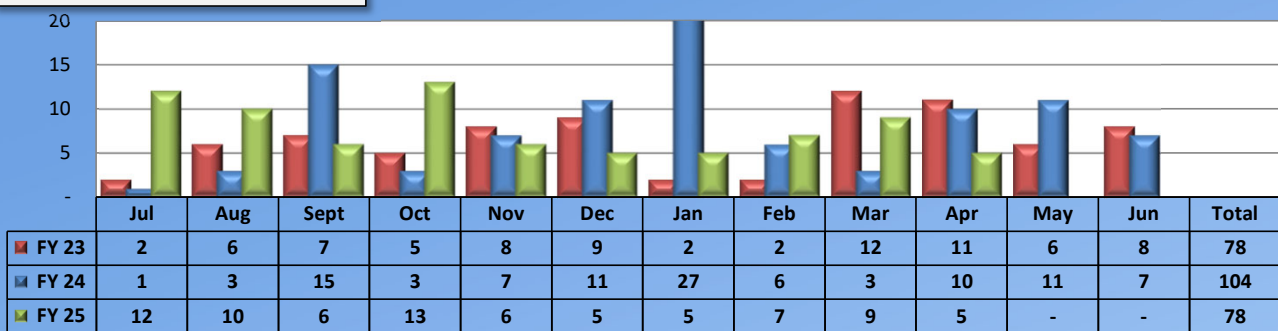
Department of Health - EHAC: Food Borne Illness



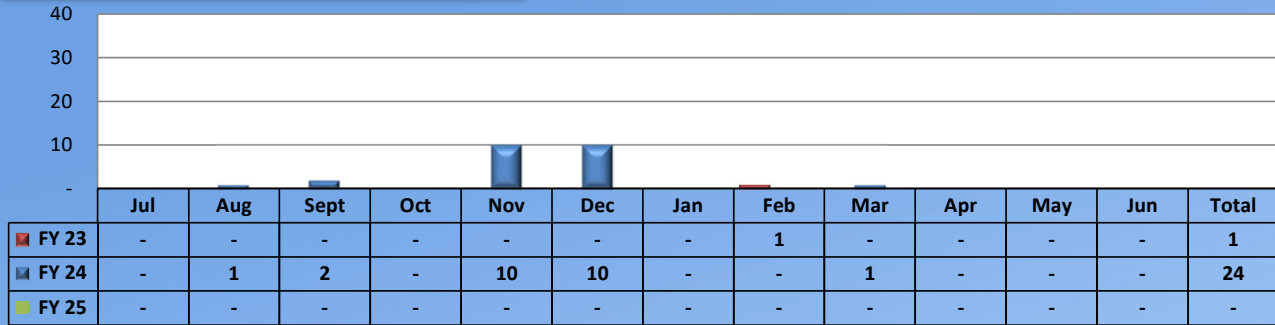
Department of Health - EHAC: Environmental Hazards



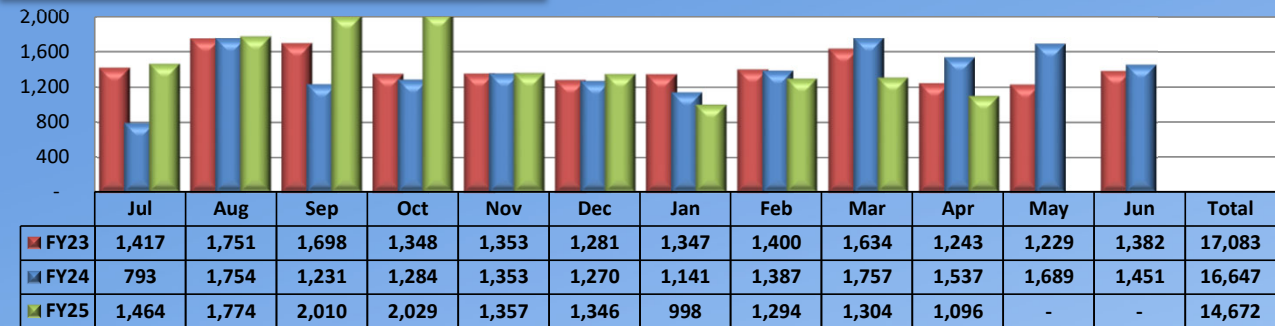
Department of Health - Gas Appliances



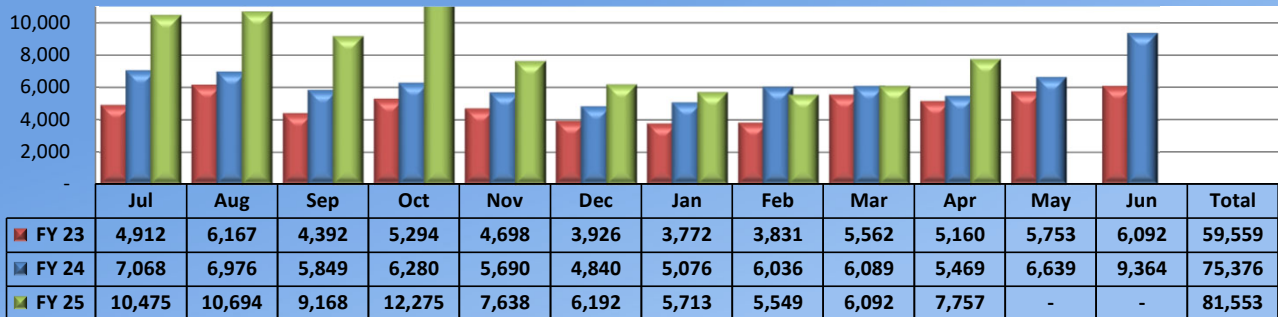
Department of Health- Tanning



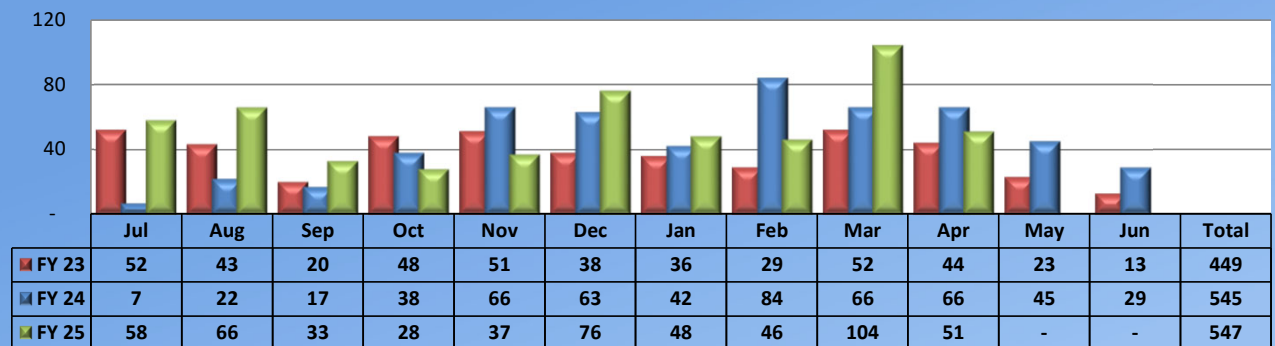
Department of Consumer Affairs



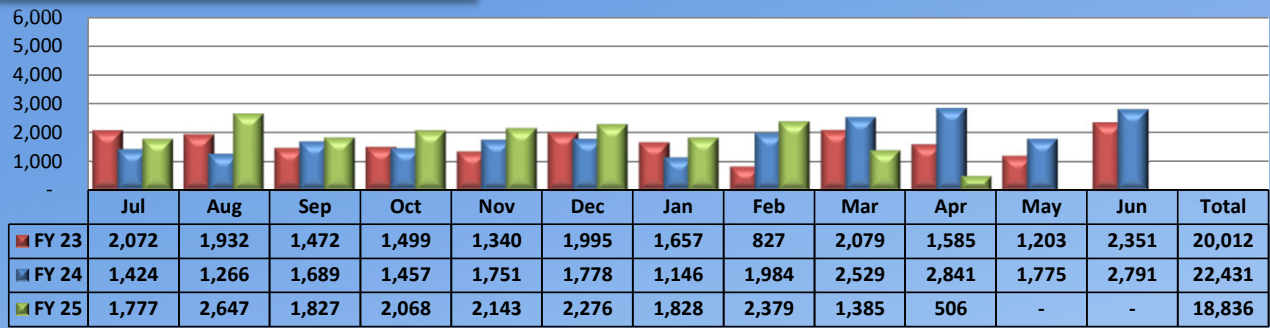
Police Department



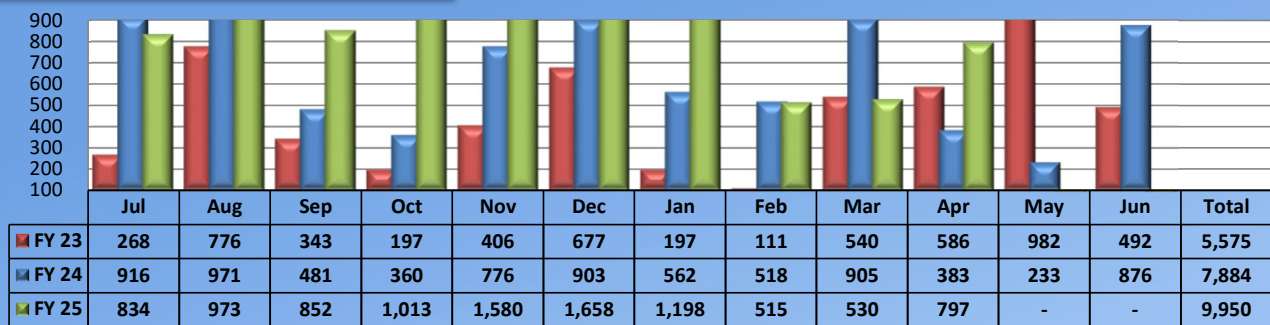
Police Department - Vehicle for Hire



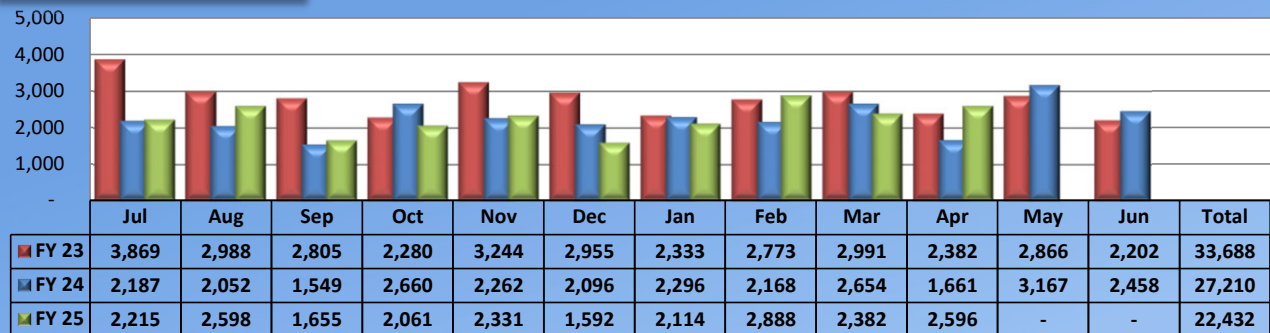
TLC - Administratively Issued



TLC - Consumer Complaints



TLC - Enforcement



Port Authority Police - Vehicle for Hire

