

THE CITY OF NEW YORK
OFFICE OF ADMINISTRATIVE TRIALS AND HEARINGS
CITYWIDE JOB VACANCY NOTICE

Civil Service Title: Cybersecurity Analyst	Level: I	Title Code: 13633
Office Title: Cybersecurity Analyst/ Desktop Support Technician	Salary: \$ 54,281- \$63,860	
Division: IT		
Work Location: All locations	Number of Positions: 1	
	Hours/Shift: Day shift - 35 hrs/week minimum	

JOB DESCRIPTION

The City of New York’s Office of Administrative Trials and Hearings (OATH) is the nation’s largest administrative tribunal, holding approximately 400,000 trials and hearings a year. As the City’s central, independent administrative law court, OATH adjudicates a wide range of matters filed by nearly every city agency, board and commission. OATH also houses the Center for Creative Conflict Resolution which provides mediation and restorative justice support to City government agencies and the general public, and the Administrative Judicial Institute, a resource center that provides training, continuing education, research and support services for administrative law judges and hearing officers.

The OATH Information Technology Department is seeking to hire a Cybersecurity Analysts that will assist with implement cybersecurity polices, standards, directives, and guidelines that draws heavily from citywide cyber policies implemented by the City of New York for all agencies.

Duties include but are not limited to:

- Support the development of agency-wide cyber security policies, standards, directives, and guidelines coordinating with internal and external stakeholders.
- Support OATH during a significant cyber incident. Participate in the incident response activities to minimize the impact. Act as a technical and forensic investigation liaison between the agency, DoITT and Cyber Command.
- Respond and resolve basic operational technical Incidents and Requests.
- Analyze system services, operating systems, networks, and applications to address functionality issues.
- Remain current on cybersecurity trends and intelligence to enhance the security analysis and the identification capabilities for the IT Team.
- Install, configure, test, monitor, maintain and troubleshoot end-user issues related to software and hardware.
- Perform onsite or remote diagnosis and resolution of complex desktop problems. Recommend and implement corrective measures for repairs as deemed necessary.
- On-call availability as needed/required. Schedules may include several days per month, after hours and weekend support.
- Handle initiatives and special projects as assigned.

QUALIFICATION REQUIREMENTS

1. A baccalaureate degree, from an accredited college including or supplemented by twenty-four (24) semester credits in cyber security, network security, computer science, computer programming, computer engineering, information technology, information science, information systems management, network administration, or a pertinent scientific, technical or related area; or

2. A four-year high school diploma or its equivalent approved by a State’s department of education or a recognized accrediting organization and three years of satisfactory experience in any of the areas described in “1” above; or

3. Education and/or experience equivalent to “1” or “2”, above. College education may be substituted for up to two years of the required experience in “2” above on the basis that sixty (60) semester credits from an accredited college is equated to one year of experience. In addition, twenty-four (24) credits from an accredited college or graduate school in cyber security, network security, computer science, computer programming, computer engineering, information technology, information science, information systems management, network administration, or a pertinent scientific, technical or related area; or a certificate of at least 625 hours in computer programming from an accredited technical school (post high school), may be substituted for one year of experience.

PREFERRED SKILLS

Candidates must demonstrate:

- Knowledge of cyber security tools and protocols
- Knowledge of Windows and Mac desktop environments. Microsoft O365, iOS/Android and Pulse Secure.
- Experience with remote support
- Experience with distributed deployment
- Excellent organizational, time-management and multi-tasking skills, including the ability to take initiative, prioritize duties, and work both independently and within a team.

To Apply:

For City employees, please go to Employee Self Service (ESS), click on Recruiting Activities > Careers, and search for the Job ID listed. For all other applicants, please go to www.nyc.gov/jobs/search and search for the Job ID listed.

SUBMISSION OF A RESUME IS NOT A GUARANTEE THAT YOU WILL RECEIVE AN INTERVIEW.
APPOINTMENTS ARE SUBJECT TO OVERSIGHT APPROVAL.

No telephone calls, faxes or personal inquiries please. Only those candidates under consideration will be contacted.

For more information about OATH, visit us at: www.nyc.gov/oath

Post Date: 7/27/2022	Post: Until Filled	JVN: 820- 2022-542760/64
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OATH and the City of New York are Equal Opportunity Employers