

MyNYCHA



Skip the Hold Music, Get it Done Fast – Use MyNYCHA!



MyNYCHA is a quick and easy one-stop shop for public housing residents requesting and managing work orders right at your fingertips, at any time of day and available for free on the web and mobile app.

- Create, view, and schedule work tickets
- Upload photos of the issue you want to report
- Create work tickets for public spaces
- View inspection appointments and closed work tickets
- Subscribe to alerts for outages
- Maintain your contact information
- Pay your rent online
- Use in English, Spanish, Russian, and Traditional and Simplified Chinese.



Registration is not necessary to use the features – residents can simply log in using their last name, date of birth, and last four digits of their Social Security number.

Get started today: **on.nyc.gov/mynycha** or scan the **QR code**.



A translation of this document is available in your Property Management Office.

La traducción de este documento está disponible en su Oficina de Administración de Propiedades.

您所居住住宅區物業管理處辦公室提供本文件的譯本。

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Перевод этого документа находится в Офисе управления вашего жилищного комплекса.



NYCHA 042.857A (12/09/24 v1) SKIP THE HOLD MUSIC USE MYNYCHA FLYER