

## 1. What is routine extermination?

*Routine apartment extermination is extermination that is done in the kitchen and bathroom areas regularly.*

## 2. How does the routine extermination benefit me and my community?

*Routine extermination helps us keep the building vermin-free. It improves the cleanliness of our buildings and makes the community healthier and cleaner.*

## 3. How do I prepare for the routine extermination?

- Cover all open pots and pans and seal all food containers.*
- Remove all items from medicine cabinets in bathrooms.*
- Tell the exterminator if you have any allergies or asthma prior to any treatment.*

## 4. Who must be present for the routine extermination appointment?

*An adult (age 18 or older) must be at your apartment at the time of your appointment.*

## 5. What do I do if I cannot be home for the appointment?

*Please make every effort to be home on the day of the extermination. If you cannot be home, try to make special arrangements with your neighbor or the Property Management Office.*

## 6. I have special circumstances and need assistance; whom can I contact?

*If you need special assistance preparing for the appointment, please contact your Property Management Office.*