

WHAT ARE NYCHA RESIDENTS SAYING ABOUT PACT?

NYCHA visited resident leaders from several completed PACT developments to hear what they had to say about the PACT program. To read the article and hear more from residents who have gone through the PACT process themselves, visit this page: <https://nychajournal.nyc/pact-a-better-way-of-living-for-nycha-residents/>

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“When [PACT] came in, it changed a lot of our lives; everything was upgraded, from the bath fittings to the cabinets to the kitchen, the flooring – it’s been amazing,” said Sabrina Hill, a 17-year resident of the Bronx’s Betances Houses who also serves as vice president of the resident association.



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With new flooring, appliances, and bathroom renovations, Priscilla Rivera of Williams Plaza in Brooklyn described her home as being given a “modern look.” Ms. Rivera explained: **“I’ve been waiting for this for many years. For me, it’s a total transformation into a modern apartment.”**



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Sandra Gross, the resident association president at the Bronx’s Baychester Houses said: **“Since we’ve been in the PACT program, we feel very safe; we come out, sit on the benches, and enjoy the sunshine and fresh air.”** Ms. Gross declared: **“It’s like a new breath of fresh air, like a new baby was born in Baychester!”**



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“The improvements gave [our apartment] more of a modern feel; we appreciated that, and we’ve now become more comfortable as well,” said Denny Rojas, who has lived with his mother, Dilenia Fermin, and other family members in their Twin Parks West apartment in the Bronx for about 10 years.



COMPLETE & IN-PROGRESS PACT PROJECTS

UPGRADED LOBBY
INDEPENDENCE



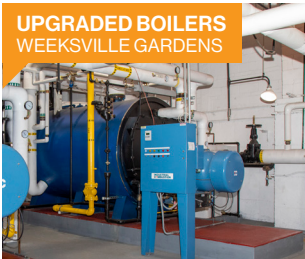
FULLY RENOVATED KITCHEN
INDEPENDENCE



NEW SECURITY SYSTEM
INDEPENDENCE



UPGRADED BOILERS
WEEKSVILLE GARDENS



NEW SOLAR PANELS
572 WARREN STREET



UPGRADED PIPES
WILLIAMSBURG



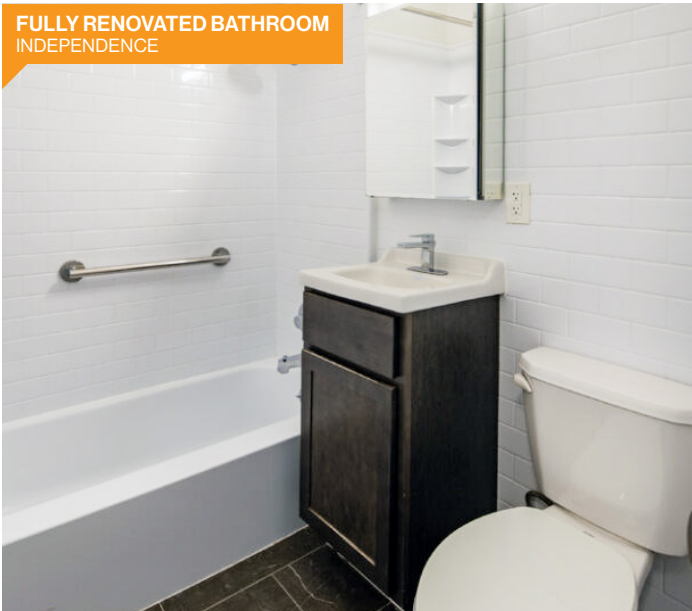
UPGRADED ELEVATORS
INDEPENDENCE



NEW MAILBOX INDEPENDENCE



FULLY RENOVATED BATHROOM
INDEPENDENCE



UPGRADED SITES & GROUNDS
WEEKSVILLE GARDENS



LEARN MORE ABOUT PACT!

Residents can attend any upcoming PACT information session to learn more about PACT. Resident voices are an important part of PACT, and we want to make sure YOU and YOUR NEIGHBORS are at the next meeting!

**RESOURCES
AVAILABLE NOW:**

PACT Hotline 212-306-4036
Email PACT@nycha.nyc.gov
PACT Website on.nyc.gov/nycha-pact

**PLANNING
FOR PACT**

