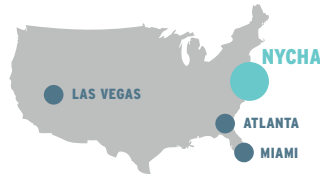


The New York City Housing Authority (NYCHA) is the largest public housing authority in North America, with 400,000 residents. We also operate the largest Section 8 program in the country, which helps 200,000 voucher holders pay their rent to private landlords. Our 10-year strategic plan, NextGeneration NYCHA (NGN), released in May 2015, will protect and preserve this priceless public resource for today's residents and the next generation of New Yorkers.

The goals of NGN are to: achieve short-term financial stability and diversify funding for the long term (**Fund**); **Operate** as an efficient and effective landlord; repair public housing and build affordable housing stock (**Rebuild**); and **Engage** residents to connect them to job opportunities and social capital.

See our progress below.

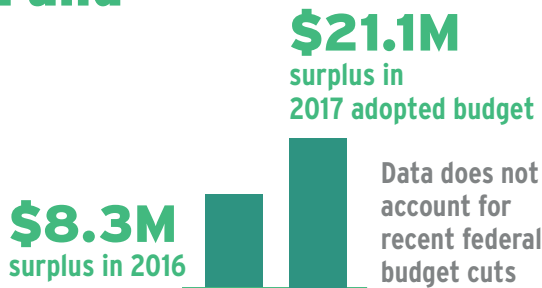
With **600,000** residents, NYCHA's population is larger than Las Vegas, Atlanta, and Miami



**2,547** public housing buildings  
**8.1%** of NYC rental market  
**2,472** acres

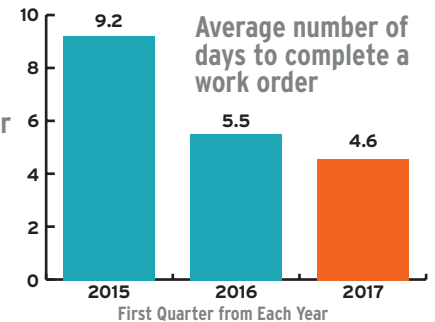


## Fund



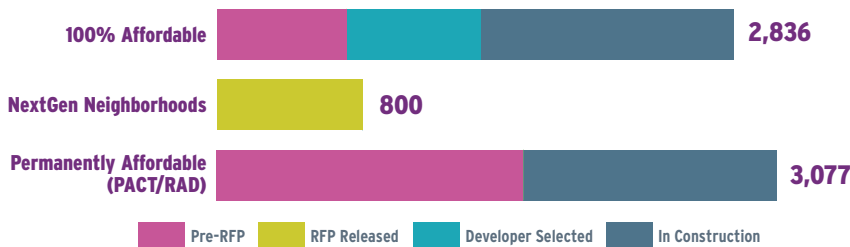
## Operate

**50%** reduction in time to complete a work order  
**25%** of all maintenance work orders were created with MyNYCHA app



## (Re)build

6,713 housing units in development pipeline



Note: Numbers subject to change as not all units are in construction

## Engage



**18** Childcare Business Pathways Graduates  
From program's first cohort (Feb 2017)

**5,663 + 50**

Residents placed in jobs + New Resident Associations

Since the NextGen NYCHA launch

## Digital Innovations



**677,000** work orders closed by field staff using smartphones

**\$1 million** in savings from MyNYCHA usage  
**plus another \$1.2 million** in savings thanks to field staff usage of smartphones

# I am NextGeneration NYCHA

## Speaking up for NYCHA

The first Puerto Rican and first Latina to hold a citywide elected role, Speaker Mark-Viverito has served on the City Council since 2005, representing the 8th District, which includes El Barrio/East Harlem and Mott Haven. She has more NYCHA developments in her district than any other City Council member. Funding for several NYCHA initiatives will be increased by the City Council over the next year. Programs include: expanding the FlexOps extended service hours program; building additional urban farms; and creating a resident leadership academy with CUNY. **“The work we’ve done...has set New York City apart from the rest of the country in terms of the kind of city we want to be and that other cities would like to be,” says the Speaker. “This is about how we treat the people who live here, the kind of values we want to have.”**



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## Connecting Health + Housing

Since 2014, Dr. Mary Bassett has made the health of New York City’s residents her top priority. A former NYCHA resident – she grew up at Dyckman Houses – Dr. Bassett says there is one critical factor that influences every resident’s health: **“Stable housing is critical to health and well-being. Safe, clean public housing is the foundation of a decent life. You can’t tell someone who has diabetes or high blood pressure that they have to manage their diseases if they don’t have stable housing.”** DOHMH is working with NYCHA on several health-related initiatives, including walking clubs, urban farms, and reducing asthma triggers.

